

COMMISSIONERS  
BOB STUMP – Chairman  
GARY PIERCE  
BRENDA BURNS  
BOB BURNS  
SUSAN BITTER SMITH



0000156976

SUSAN BITTER SMITH  
Commissioner

ARIZONA CORPORATION COMMISSION

RECEIVED

2014 OCT 24 P 2:44

ARIZONA CORPORATION COMMISSION  
DOCKET CONTROL

# MEMO

To: Arizona Corporation Commission, Docket Control

From: Office of Commissioner Susan Bitter Smith

Date: October 24, 2014

Re: EPCOR Water Arizona, Inc.  
SW-01303A-09-0343  
W-01303A-09-0343

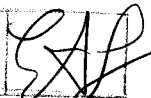
ORIGINAL

Commissioner Bitter Smith's office has received approximately 600 emails regarding the above captioned docket. The documents can be viewed in Docket Control or online on the eDocket website.

Arizona Corporation Commission

DOCKETED

OCT 24 2014

DOCKETED BY 

**Teresa Tenbrink**

---

**From:** Karen Derner <brlymknit,jkd@cox.net>  
**Sent:** Wednesday, October 22, 2014 3:33 PM  
**To:** BitterSmith-Web  
**Subject:** Epcor Water

Ms Bittersmith

Epcor's consolidation plan is not in the best interest of the residents of Sun City West.

1. It will result in a rate hike for all in Sun City West
2. We would start sharing the construction cost for the other four districts which is of no benefit to us.
3. Sun City West will be forced to participate in Epcor's expansion plans which do not benefit Sun City West

Please vote no.

Thank you for your consideration in this matter.

James and Karen Derner

**Teresa Tenbrink**

---

**From:** Rachel Stryker <strykerrachel@gmail.com>  
**Sent:** Wednesday, October 22, 2014 1:45 PM  
**To:** Utilities Div - Mailbox; Burns-Web; Stump-Web; Pierce-Web; BitterSmith-Web; RBurns-Web  
**Subject:** Docket Nos. W-01303A-09-0343; SW-01303A-0-0343 Wastewater Rate Design Examination

Arizona Corporation Commission  
1200 W Washington Street - 2nd Floor  
Phoenix, AZ 85007  
October 22, 2014

To: Bob Burns – [Rburns-web@azcc.gov](mailto:Rburns-web@azcc.gov)  
Susan Bitter-Smith – [BitterSmith-web@azcc.gov](mailto:BitterSmith-web@azcc.gov)  
Gary Pierce – [Pierce-web@azcc.gov](mailto:Pierce-web@azcc.gov)  
Bob Stump – [Stump-web@azcc.gov](mailto:Stump-web@azcc.gov)  
Brenda Burns – [Burns-web@azcc.gov](mailto:Burns-web@azcc.gov)  
Subject: Docket Nos. W-01303A-09-0343; SW-01303A-0-0343  
Wastewater Rate Design Examination

We support FULL consolidation of all EPCOR Wastewater Districts

We are residents of Cross River, a community served by EPCOR Water Company. Cross River, Dos Rios and Coldwater Ranch are currently consolidated into the Agua Fria Water/Wastewater District. The Agua Fria District is experiencing water/wastewater rates among the highest in the nation. It is our understanding that EPCOR Water Company has proposed full consolidation before the Arizona Corporation Commission as a means to remedy these exorbitant, discriminatory rates.

Since full consolidation, as proposed by EPCOR, would restore fair, just and reasonable rates to all, we would like to go on the record as totally supporting FULL consolidation of all of EPCOR's wastewater districts.

Sincerely,

Jon & Rachel Stryker  
11829 W Jessie Lane

85373 - Cross River subdivision

**Teresa Tenbrink**

---

**From:** Carol Fritchie <cfritchie@usfamily.net>  
**Sent:** Tuesday, October 21, 2014 8:45 PM  
**To:** BitterSmith-Web  
**Cc:** Norm Fritchie  
**Subject:** Am Opposed To Full Consolidation Of All EPCOR Wastewater Districts

In being opposed to Full Consolidation of all EPCOR wastewater districts, I feel VERY STRONGLY that:

- I am willing to pay my share of my district's costs, other districts should and can pay their own costs.
- Failure of other districts to suitably plan ahead does not necessarily create a crisis for me in my district.

Norman Fritchie  
10921 West Willowbrook Drive  
Sun City, AZ 85373-1542  
Home phone: 623-974-4435  
[cfritchie@usfamily.net](mailto:cfritchie@usfamily.net)



## **Teresa Tenbrink**

---

**From:** Debbie Lesko <DLesko@azleg.gov>  
**Sent:** Tuesday, October 21, 2014 9:37 AM  
**To:** Pierce-Web; Burns-Web; Stump-Web; BitterSmith-Web; RBurns-Web  
**Cc:** Debbie Lesko  
**Subject:** Yes to Public meeting in Sun City on EPCOR issue

Dear Bob, Gary, Brenda, Susan, and Bob,

As a State Representative representing constituents in Sun City and Youngtown, I request you vote in favor of a public comment hearing on the EPCOR waste water consolidation issue to be held in Sun City. SCHOA has told me that so far 6,500 petition signatures opposing the full consolidation plan have been collected in addition to the Sun City and Youngtown constituents that have contacted the ACC directly. SCHOA and the Recreation Centers of Sun City have been involved in the effort. Sun City has recreation centers that can accommodate many people. In 2010, the Sun Dial Recreation Center in Sun City was able to accommodate 1,300+ people when the commissioners attended a public meeting regarding potential EPCOR water consolidation of Sun City and Anthem. It is a good venue with plenty of parking for both Sun City and Sun City West residents.

Thank you for your consideration.

Sincerely,

Debbie Lesko  
State Representative, District 21  
Ways and Means Chairman  
602-926-5413

## **Teresa Tenbrink**

---

**From:** Don & Valerie Pastore <azpastore@yahoo.com>  
**Sent:** Monday, October 20, 2014 11:49 PM  
**To:** Srump-web@azcc.gov; RBurns-Web; BitterSmith-Web; Pierce-Web; Burns-Web  
**Subject:** Ref: docket # SW-01303A-09-0343

My concern goes beyond this proposal, First, the way Epcor's Water Bill is structured there is no reward/incentive to conserve water. My last bill was \$58.80 For 4000 gallons of water, this month I used 6000 and the bill is only \$7 more. My second complaint is the one the really gets my knickers in a twist. Last year I became a snow bird. During the winter I'd guess less than 10% of the water I use is for irrigation, when I leave for the summer (May-Oct), 100% of the water my water usage is for irrigation, yet I am paying the full Wastewater Treatment. I have mentioned this to friends and some said in their summer home they have 2 meters, one for the home and one for irrigation. When I called EPCOR to complain, I was told Irrigation water goes into the sewer. Give me a break.

Thank You for your service, Sincerely, Donald Pastore MSgt USAF Ret.

**Teresa Tenbrink**

---

**From:** Keith Cunningham <cunningham1935@yahoo.com>  
**Sent:** Sunday, October 19, 2014 10:01 PM  
**To:** Stump-Web; Pierce-Web; Burns-Web; BitterSmith-Web; RBurns-Web  
**Subject:** Wastewater WE PROTEST LOUD AND CLEAR.....

To the Chairman and the Commissioners of ACC:

We are Freda and Keith Cunningham, 20043 N. Trading Post Dr., Sun City West, Az. 85375 Home Phone 623 975 7601.

We received the letter from Sheryl Hubbard, who is associated with EPCOR WATER. The title of her letter was "Wastewater Rate Design-What YOU need to know!!!!"

WELL what YOU need to know is this!!!!

We are 79 yrs. old. We bought our home in this area 5 yrs. ago. We have been retired since 1999. Since we retired we are on a strict budget. We do not get raises and bonus's on a regular basis (unless you are wealthy) like some folks do, just for showing up to work!! We knew how much money we were going to have coming in so we bought accordingly. We could pretty much figure what our utilities, taxes, etc. was going to be and within our budget!! Another reason we chose this area is because we were going to be exempt from school taxes, which also helped our budget. I Thank GOD everyday for what he has provided. He has Blessed us a thousand times over, so please don't get me wrong.

But there is always someone standing there with their hand out wanting to take away what you have. Have you been through and looked at the HOMES in Corte Bella? Have you seen their Country Club and Golf Courses? That should tell you right there why I am NOT WILLING to pay for their poor decisions!! WHY did they decide to drop 5700 CUSTOMERS who were contributing to THEIR FINANCIAL BURDEN??? THEY knew when they built those lavish homes they were going to have to pay for water, etc. that wasn't there!! I resent CORTE BELLA taking up a petition to get someone else to pay for their own mistakes!!! I resent EPCOR taking this to the Az. Corporation Commission to solve their problems!!!

We have many elderly people living in the Sun Cities Communities that have been retired for years and their pensions have not grown. They are trying to hang on and they SHOULD NOT be burdened with more expense that what they have already.

## Teresa Tenbrink

---

**From:** Cheryl Peterson <gregandcheryl@me.com>  
**Sent:** Sunday, October 19, 2014 7:07 PM  
**To:** BitterSmith-Web  
**Subject:** ACC dockets: SW-01303A-09-0343 W-01303A-09-0343

Dear Commissioner Bitter Smith,

As a Verrado resident, I am writing to respectfully urge you to cast your vote in favor of Full Consolidation of wastewater districts under EPCOR management. Your thoughtful leadership is sorely needed at this critical juncture for the Commission.

As you recently cited before NARUC, the question of consolidation of smaller water and wastewater districts has been on the table in some form or another for at least fifteen years. The benefits over the long term are well documented, but short-term interests have always seemed to stall the process. As a result, the problem has finally escalated to a point of such a disparity among EPCOR wastewater customers that previous concerns no longer seem credible.

The debate always seems to hinge on cost-cause principles versus level-rate principles. But you know that these concepts are much clearer on paper than in the real world, and that any version of cost-cause allocation introduces its own element of unfairness. Today's EPCOR rate models are, quite possibly, the worst versions of both. The Commission should also remember that customers aren't the only cause of cost; unwieldy rate structures, infrastructures, and endless bureaucratic processes are equally, if not more demanding.

The situation we all find ourselves in is patently ludicrous. Five districts, representing at least a dozen communities, in addition to ACC staff and RUCO, are all promoting variations on three (in fact, four) proposals before the Commission. Meanwhile, the issue which reopened this case earlier this year seems to be pushed farther and farther from the center of attention: that Agua Fria customers are paying some of the highest rates in the nation through no fault or indiscretion on their parts.

The Commission is actually in an enviable position. We are in unprecedented territory with regards to private water/wastewater providers in Arizona. And, no matter which decision is made, a segment of the population will be unhappy. So the question is no longer whom to please, but rather which policy decision will put Arizona on a path to achieving the right balance between affordable rates, reliable service, and a healthy company that can support growth going forward. Please be that voice to drive us forward. Please vote for full consolidation.

**Teresa Tenbrink**

---

**From:** Ron Fryer <ronfryer@hotmail.com>  
**Sent:** Sunday, October 19, 2014 12:59 PM  
**To:** RBurns-Web; BitterSmith-Web; Pierce-Web; Stump-Web; Brenda Burns  
**Subject:** Epcor Service area consolidation

Re: Docket No. W-01303A-09-0343; SW-0303A-0-0343, Wastewater Rate Design Examination

**I'm retired and live in Sun City, AZ and would like to express my opposition to Epcor Water's proposal for full consolidation of their service areas. It's noteworthy that their proposed increase for Sun City would be a shade more than I paid in Phoenix for twice the water usage.**

I wasn't always old and retired; I once worked and had a family to raise. I lived in Phoenix and used the typical amount of resources that a working family needed to maintain a wife, kids, and a home. But I was working and it didn't pose an undue hardship. It never came up, of course, but I'd have thought it a little incongruous if someone had proposed that some old, retired folks help subsidize my lifestyle.

Epcor wants to consolidate areas with working families and retirement communities together. That may be convenient for them, but makes little sense to me. It would seem more rational and fairer to combine the areas with the working families together. When you retire your usage of resources drops and the costs should reflect that. I have records that date back decades and I see that my water usage has been about cut in half since I retired. And the sewer fees should reflect that.

Additionally, not all water used goes down the sewer; a significant amount is used for irrigation or landscaping. I often make one to two month trips so I can see my usage when I'm home and when I'm gone and the water used is strictly irrigation. That appears to be about one-third of my usage and again, the sewer fees should reflect that in some manner.

I can empathize with those people who are paying sewer fees all out of proportion to their water usage. On the other hand, didn't they check utility costs, taxes, and so on before they bought in that area? If they were negligent in doing so it takes away some of the impact of their complaint about costs.

Regardless, the bottom line is that I don't think folks in retirement communities should be subsidizing those in working families. Most especially when the increased rates are way out of line with the actual use of the resources. Epcor would like to simplify their bookkeeping and take the heat off for their rates that are out of line in some areas. But they are not APS or SRP with contiguous service areas, they bought up disparate areas and that creates some complications for them. My attitude is that's an issue they have to live with, they knew that going in and it's not my duty to compensate them for it or the corporation commissions' duty to fix it for them. Thank you for the opportunity to comment on their proposal.

Sincerely,  
Ronald D. Fryer  
Teresa R. Fryer  
10739 W, Roundelay Circle  
Sun City, AZ 85351

**Teresa Tenbrink**

---

**From:** gwheels16@aol.com  
**Sent:** Sunday, October 19, 2014 11:13 AM  
**To:** BitterSmith-Web  
**Subject:** Verrado high water bills----ACC dockets: SW-01303A-09-0343

Subject: ACC dockets: SW-01303A-09-0343  
W-01303A-09-0343

Dear Commissioner Bitter Smith,

As a Verrado resident, I am writing to respectfully urge you to cast your vote in favor of Full Consolidation of wastewater districts under EPCOR management. Your thoughtful leadership is sorely needed at this critical juncture for the Commission.

As you recently cited before NARUC, the question of consolidation of smaller water and wastewater districts has been on the table in some form or another for at least fifteen years. The benefits over the long term are well documented, but short-term interests have always seemed to stall the process. As a result, the problem has finally escalated to a point of such a disparity among EPCOR wastewater customers that previous concerns no longer seem credible.

The debate always seems to hinge on cost-cause principles versus level-rate principles. But you know that these concepts are much clearer on paper than in the real world, and that any version of cost-cause allocation introduces its own element of unfairness. Today's EPCOR rate models are, quite possibly, the worst versions of both. The Commission should also remember that customers aren't the only cause of cost; unwieldy rate structures, infrastructures, and endless bureaucratic processes are equally, if not more demanding.

The situation we all find ourselves in is patently ludicrous. Five districts, representing at least a dozen communities, in addition to ACC staff and RUCO, are all promoting variations on three (in fact, four) proposals before the Commission. Meanwhile, the issue which reopened this case earlier this year seems to be pushed farther and farther from the center of attention: that Agua Fria customers are paying some of the highest rates in the nation through no fault or indiscretion on their parts.

The Commission is actually in an enviable position. We are in unprecedented territory with regards to private water/wastewater providers in Arizona. And, no matter which decision is made, a segment of the population will be unhappy. So the question is no longer whom to please, but rather which policy decision will put Arizona on a path to achieving the right balance between affordable rates, reliable service, and a healthy company that can support growth going forward. Please be that voice to drive us forward. Please vote for full consolidation.

Thank you Gary Wheelock---verrado resident

## Teresa Tenbrink

---

**From:** tom <tomyam2@bluebottle.com>  
**Sent:** Saturday, October 18, 2014 6:34 PM  
**To:** BitterSmith-Web  
**Subject:** The EPCOR Wastewater Rate issue

RE: The EPCOR Wastewater Rate issue

October 18, 2014

To: Bob Burns â€" [Rburns-web@azcc.gov](mailto:Rburns-web@azcc.gov)  
Susan Bitter-Smith â€" [Bittersmith-web@azcc.gov](mailto:Bittersmith-web@azcc.gov)  
Gary Pierce â€" [Pierce-web@azcc.gov](mailto:Pierce-web@azcc.gov)  
Bob Stump â€" [Stump-web@azcc.gov](mailto:Stump-web@azcc.gov)  
Brenda Burns â€" [Burns-web@azcc.gov](mailto:Burns-web@azcc.gov)

From: Teunis F. McClain and Family

Subject: Docket No. W-01303A-09-0343; SW-0303A-0-0343,  
Wastewater Rate Design Examination

( XX ) I am opposed to full consolidation of all EPCOR wastewater districts.

Comments: My family has lived in Sun City for 12 years and counting. We live on a fixed income and cannot afford more increases. The domino effect of such a proposed rate increase would be significant. Most business would just pass it on to the consumers in higher costs for food, services, etc.

Isn't there anything you can do for us? Maybe, newer customers could afford some of the increase better. Getting a rate increase for proposed costs does not seem right. When work was done in the Government, Government Contractors would get progress payments based on percent of completion.

Has anyone looked at EPCOR's operational efficiency for economies, efficiencies and effectiveness. Certainly an operational audit-review should find several things. How about a Should Cost Study to show what costs should be.

Hopefully, there is something significant you can do for us on fixed incomes.

Please help!

Have a nice Day!

Printed Signature: Teunis\_F. McClain

Zip Code: 85373



## **Teresa Tenbrink**

---

**From:** Kirk <kiiirk@gmail.com>  
**Sent:** Saturday, October 18, 2014 8:51 AM  
**To:** BitterSmith-Web  
**Subject:** Please Support the Full Consolidation of EPCOR Wastewater Districts (ACC Dockets: SW-01303A-09-0343 / W-01303A-09-0343)

Commissioner Bitter Smith,

As a Verrado resident, I am writing to respectfully urge you to cast your vote in favor of Full Consolidation of wastewater districts under EPCOR management. Your thoughtful leadership is sorely needed at this critical juncture for the Commission.

As you recently cited before NARUC, the question of consolidation of smaller water and wastewater districts has been on the table in some form or another for at least fifteen years. The benefits over the long term are well documented, but short-term interests have always seemed to stall the process. As a result, the problem has finally escalated to a point of such a disparity among EPCOR wastewater customers that previous concerns no longer seem credible.

The debate always seems to hinge on cost-cause principles versus level-rate principles. But you know that these concepts are much clearer on paper than in the real world, and that any version of cost-cause allocation introduces its own element of unfairness. Today's EPCOR rate models are, quite possibly, the worst versions of both. The Commission should also remember that customers aren't the only cause of cost; unwieldy rate structures, infrastructures, and endless bureaucratic processes are equally, if not more demanding.

The situation we all find ourselves in is patently ludicrous. Five districts, representing at least a dozen communities, in addition to ACC staff and RUCO, are all promoting variations on three (in fact, four) proposals before the Commission. Meanwhile, the issue which reopened this case earlier this year seems to be pushed farther and farther from the center of attention: that Agua Fria customers are paying some of the highest rates in the nation through no fault or indiscretion on their parts.

The Commission is actually in an enviable position. We are in unprecedented territory with regards to private water/wastewater providers in Arizona. And, no matter which decision is made, a segment of the population will be unhappy. So the question is no longer whom to please, but rather which policy decision will put Arizona on a path to achieving the right balance between affordable rates, reliable service, and a healthy company that can support growth going forward. Please be that voice to drive us forward. Please vote for full consolidation.

Sincerely,

 Kirk Tepper

Verrado Resident

## **Teresa Tenbrink**

---

**From:** Len Braun <lbraun61@cox.net>  
**Sent:** Friday, October 17, 2014 5:07 PM  
**To:** BitterSmith-Web  
**Subject:** EPCOR doc. # SW-01303A-090343

Ms. Susan Bitter-Smith

I wanted to send this e-mail to you to indicate that I am not at all in favor of this coming increase in our water rates.

I don't believe that we Seniors should be the bearer of most of the cost for you to expand the way you are proposing. Our Social Security sure doesn't keep up with all the increases and being a fixed income, its getting more and more difficult to survive.

I am really against this upcoming proposal, and feel you should not approve this.

Len Braun  
Sun City West, AZ.

**Teresa Tenbrink**

---

**From:** Elfie King <elfieking@q.com>  
**Sent:** Friday, October 17, 2014 3:38 PM  
**To:** BitterSmith-Web  
**Subject:** Opposed to Epcor wastewater consolidation

Docket No. W-01303A-09-0343; SW-013903A-0-0343, Wastewater Rate Design Examination. Thank You.

Elvira King  
10321 W. Willowbrook Dr.  
Sun City, Az. 85373  
602-494-8547

**Teresa Tenbrink**

---

**From:** Patricia C. Garcia <pacg@msn.com>  
**Sent:** Friday, October 17, 2014 3:28 PM  
**To:** BitterSmith-Web  
**Subject:** EPCOR WATER IN SUN CITY WEST AZ

MRS BITTERSMITH.

I LIVE I SUN CITY WEST AND OUR COMMUNITY WENT THROUGH UP GRADES BEFORE EPCOR BOUGHT WATER COMPANY FROM AMERICAN WATER.

I FEEL EACH COMMUNITY SHOULD PAY THEIR OWN WAY!

PATRICIA C. GARCIA  
12548 WEST PINETOP DR.  
SUN CITY WEST, AZ 85375

**Teresa Tenbrink**

---

**From:** GARRY <gdlemos@msn.com>  
**Sent:** Friday, October 17, 2014 11:59 AM  
**To:** BitterSmith-Web  
**Subject:** Docket: SW-01303A-09-0343

Subject: ACC dockets: SW-01303A-09-0343

Dear Commissioner Bitter Smith,

As a Verrado resident, I am writing to respectfully urge you to cast your vote in favor of Full Consolidation of wastewater districts under EPCOR management. Your thoughtful leadership is sorely needed at this critical juncture for the Commission.

As you recently cited before NARUC, the question of consolidation of smaller water and wastewater districts has been on the table in some form or another for at least fifteen years. The benefits over the long term are well documented, but short-term interests have always seemed to stall the process. As a result, the problem has finally escalated to a point of such a disparity among EPCOR wastewater customers that previous concerns no longer seem credible.

The debate always seems to hinge on cost-cause principles versus level-rate principles. But you know that these concepts are much clearer on paper than in the real world, and that any version of cost-cause allocation introduces its own element of unfairness. Today's EPCOR rate models are, quite possibly, the worst versions of both. The Commission should also remember that customers aren't the only cause of cost; unwieldy rate structures, infrastructures, and endless bureaucratic processes are equally, if not more demanding.

The situation we all find ourselves in is patently ludicrous. Five districts, representing at least a dozen communities, in addition to ACC staff and RUCO, are all promoting variations on three (in fact, four) proposals before the Commission. Meanwhile, the issue which reopened this case earlier this year seems to be pushed farther and farther from the center of attention: that Agua Fria customers are paying some of the highest rates in the nation through no fault or indiscretion on their parts.

The Commission is actually in an enviable position. We are in unprecedented territory with regards to private water/wastewater providers in Arizona. And, no matter which decision is made, a segment of the population will be unhappy. So the question is no longer whom to please, but rather which policy decision will put Arizona on a path to achieving the right balance between affordable rates, reliable service, and a healthy company that can support growth going forward. Please be that voice to drive us forward. Please vote for full consolidation.

Sincerely,

Garry D. Lemos  
20460 W Summit Pl  
Buckeye, AZ 85396

## **Teresa Tenbrink**

---

**From:** Matt Conway <matthewaconway@gmail.com>  
**Sent:** Friday, October 17, 2014 11:21 AM  
**To:** BitterSmith-Web  
**Subject:** Epcor - Agua Fria

Commissioner Bitter Smith,

I am sending this email to ask you to vote in favor of full consolidation of wastewater districts under EPCOR management.

I bought my first home in Verrado last year, and I'm astounded at the high cost of my EPCOR water bill every month! It is in the \$200-250 range - Which is absolutely ridiculous.

Also, it must be said that I've experienced poor customer service from EPCOR as well. For example: My water service was turned on at my house, but my first bill was sent to a wrong address (wrong zip code), and I never received it. After a while, I received a shut-off notice on my door - Obviously, they had the right zip code at that time! Of course, I never received a phone call/email about the payment being late; just the notice on the door. In order to keep my service, I had to call them, and make sure an emergency payment was made. I pay all my bills on time, but since this was the first bill, it didn't occur to me that anything was late. This was all because they made a mistake and sent the bill (and subsequent letters) to the wrong zip code. Trust me, if I had a choice, I would have switched water service to another provider, but we all know the idea of that is completely absurd.

Since I'm a new homeowner, I had no idea that my water bill would be so high - I've since found that it is one of the highest in the country! EPCOR is charging the highest rates in the country to a small community such as Verrado, and it's grossly punitive.

I've spoken with other members of the community, and the best solution seems to be a consolidation of all the districts that EPCOR serves, so that the cost of service is spread out to a larger base of customers, reducing the cost for the smaller communities.

Please consider this solution in this very important, and pressing matter.

Thanks for your time,

Matt Conway

Matte Painter | Concept Artist

[mattconwayvfx.com](http://mattconwayvfx.com)

-----  
IMDB:  
[imdb.com/name/nm3241904/](http://imdb.com/name/nm3241904/)  
-----

Vimeo Reel:

[vimeo.com/44075691](https://vimeo.com/44075691)

---

Linkedin:

[linkedin.com/in/matthewaconway/](https://www.linkedin.com/in/matthewaconway/)



**Teresa Tenbrink**

---

**From:** Willie Wilkiewicz <willie49@frontiernet.net>  
**Sent:** Friday, October 17, 2014 8:37 AM  
**To:** Burns-Web; BitterSmith-Web; Pierce-Web; Stump-Web; burs-web@azcc.gov  
**Subject:** Docket # W-01303A-09-0343 & SW-01303A-0-0343 (Wastewater Rate Design Examination)

*Arizona Corporate Commission members,  
We support FULL consolidation of all Epcor Wastewater Districts*

*The Agua Fria District is experiencing water/wastewater rates among the highest in the nation. It is our understanding that Epcor Water Company has proposed full consolidation before the Arizona Corporation Commission as a means to remedy these exorbitant, Discriminatory Rates. Full consolidation would restore fair, just and reasonable rates to all.*

*Regards,  
Robert Wilkiewicz  
23115 N. Pico Dr  
Sun City West, AZ*

**Teresa Tenbrink**

---

**From:** Mike & Christy Conway <mike.christy.conway@gmail.com>  
**Sent:** Friday, October 17, 2014 7:38 AM  
**To:** BitterSmith-Web  
**Subject:** full consolidation of EPCOR wastewater districts

Dear Commissioner Bitter Smith,

We are sending this note to urge you to vote in favor of full consolidation of wastewater districts under EPCOR management.

We moved to Verrado from Alaska in 2010 and are flabbergasted with the water rates – and especially the changes that have occurred since EPCOR took over water and wastewater responsibilities for Verrado. (Although water rates and water quality in Juneau were probably the best in the world!)

Also, even though we believe that some local government services should be considered for privatization (where it makes sense), in this case the quality of service and the cost (compared to eight other communities we have lived in all over the country during our careers) has been very poor as compared to that provided by local governments. But, that is another matter except to note we have not been getting any noticeable benefits for the increased rates and customer service is very poor.

There is a huge disparity among EPCOR wastewater customers that seems grossly unfair, leaving smaller districts paying an inordinate amount for the same service as the larger districts. Agua Fria customers are paying some of the highest wastewater rates in the nation while other districts served by EPCOR in our area are paying what seems like are among the lowest.

We think the best case for all customers involved in the long-run is the full consolidation of all districts which would provide for a larger base to spread the cost of service. It also would be best for achieving the right balance between affordable rates, reliable service, and a healthy company into the future.

Thank you for serving on the Commission and for your consideration on this important matter.

**Christy & Mike Conway**  
**20625 W Holt Dr**  
**Buckeye, AZ 85396-7611**  
**623-680-0344 (24/7)**  
**623-239-5422 (landline)**  
**866-384-7471 (FAX)**

**Teresa Tenbrink**

---

**From:** Greg Eisert <geisert1@centurylink.net>  
**Sent:** Thursday, October 16, 2014 10:19 PM  
**To:** Bob Stump; RBurns-Web; Brenda Burns; BitterSmith-Web; Pierce-Web  
**Cc:** Jim Stark; 'Jim Powell'; Greg Eisert; Michael LeVault; jek@sunaz.com; Bill Hansen; Carole Studdard  
**Subject:** Sun City Public Comment Session - EPCOR consolidation/deconsolidation - W-01303A-09-0343, WS-01303A-09-0343  
  
**Importance:** High

**Sun City Public Comment Session Request - EPCOR consolidation/deconsolidation - W-01303A-09-0343, WS-01303A-09-0343**

Honorable Commissioners

As you are aware, the citizens of Sun City represent over 46% of the population within the five EPCOR wastewater districts. When you add Sun City West the percentage climbs to over 70% of the population impacted by a decision to fully consolidate the EPCOR wastewater districts. It is commendable that the Commission has elected to grant a public comment session for the constituents of Buckeye, which includes Verado and Russell Ranch and represents less than 10% of the five districts population.

Since the Commission has elected to open the venue of public comment sessions, the citizens of Sun City, representing over 46% of the five EPCOR districts, respectfully request the presence of the Commissioners for an open communication forum for the Citizens of Sun City. Given the average age of our citizens is over 74 it would be unrealistic to expect them to travel to an area outside Sun City. We therefore, request a meeting take place within Sun City proper as we also have the facilities adequate to handle such a venue.

Please have the appropriate personnel contact me to work out the details.

Respectfully submitted.

Greg Eisert

*Greg Eisert  
Director, Chairman Government Affairs  
Sun City Home Owners Association  
10401 W Coggins Drive  
Sun City, AZ 85351  
Telephone: 623-521-0986  
Email: [gregeisert@gmail.com](mailto:gregeisert@gmail.com)*



## **Teresa Tenbrink**

---

**From:** Larry Schuck <larry@focex.com>  
**Sent:** Thursday, October 16, 2014 6:08 PM  
**To:** RBurns-Web; BitterSmith-Web; Pierce-Web; Stump-Web; Burns-Web; Utilities Div - Mailbox  
**Cc:** 'Sue at FocEx'  
**Subject:** Docket Reference # 09-0343  
**Attachments:** Epcor Letter Oct 16, 2014.pdf  
  
**Importance:** High

Attached please find a letter from myself and my wife Susan Schuck, expressing support for full consolidation of all of EPCOR wastewater districts.

This will help us immensely in being able to retain our home in Corte Bella. Please see attached for further information.

Thanks for your kind consideration.

--

*Larry and Susan Schuck*

## Teresa Tenbrink

---

**From:** Kathie Miller <kathiemiller@cox.net>  
**Sent:** Thursday, October 16, 2014 2:13 PM  
**To:** Kathie Miller  
**Subject:** Docket Number SW-01303A-09-0343

Dear Commissioner:

I wish to express my sincere expectation that you, as a Commissioner on the A.C.C., will vote AGAINST consolidation as proposed by Epcor Water. When they bought the company from Arizona American Water, they surely looked at the districts, the age of infrastructure in each individual district, and did their 'due diligence' as any buyer should when purchasing.

Their claim, then, that they are looking at having to replace 'aging infrastructure' in this district or that district, or any of the other stated reasons for needing to consolidate these districts, should be looked at with a grain of salt. The claims seem to be scare tactics for the most part. (OH, poor us, with all these expenses we're looking at?...where CAN we get the money we need?)

Consolidation of the districts as proposed by Epcor would really, in the long run, benefit only Epcor, as their bookkeeping tasks would apparently be reduced.

Meanwhile, those of us who bought in districts where the wastewater charges are less than some of the other areas would be honored with paying for wastewater of districts that have absolutely no bearing on the specific district we're in.

We don't (last I heard, anyway!) live in a communistic area where everyone 'gets' to share in everyone else's costs...high or low. Heck, wouldn't we all like to share in the low costs of Sun City's wastewater rate? But we all decided to live in the location we chose—for whatever reason...and need to not be railroaded into super-high wastewater costs "just because" the water company thinks it would be beneficial for 'all' concerned.

That's balderdash. You know it and I know it. So please, vote the proposal down. I'm sure if you lived in any of the lower-cost wastewater rate areas, you'd be looking twice at whether this is a good plan for all residents. I'd guess that most of the residents of my area (Sun City West) are on fixed incomes, and any rise in wastewater rates would be quite a hardship.

Thank you for your consideration.

*"Those who wish to sing will always find a song."*

-----  
Kathie Miller  
SCWAZ

**Teresa Tenbrink**

---

**From:** Timm Stone <stone.timm@gmail.com>  
**Sent:** Thursday, October 16, 2014 12:42 PM  
**To:** BitterSmith-Web  
**Subject:** Full Consolidation

Subject: ACC dockets: SW-01303A-09-0343  
W-01303A-09-0343

Dear Commissioner Bitter Smith,

As a Verrado resident, I am writing to respectfully urge you to cast your vote in favor of Full Consolidation of wastewater districts under EPCOR management. Your thoughtful leadership is sorely needed at this critical juncture for the Commission.

As you recently cited before NARUC, the question of consolidation of smaller water and wastewater districts has been on the table in some form or another for at least fifteen years. The benefits over the long term are well documented, but short-term interests have always seemed to stall the process. As a result, the problem has finally escalated to a point of such a disparity among EPCOR wastewater customers that previous concerns no longer seem credible.

The debate always seems to hinge on cost-cause principles versus level-rate principles. But you know that these concepts are much clearer on paper than in the real world, and that any version of cost-cause allocation introduces its own element of unfairness. Today's EPCOR rate models are, quite possibly, the worst versions of both. The Commission should also remember that customers aren't the only cause of cost; unwieldy rate structures, infrastructures, and endless bureaucratic processes are equally, if not more demanding.

The situation we all find ourselves in is patently ludicrous. Five districts, representing at least a dozen communities, in addition to ACC staff and RUCO, are all promoting variations on three (in fact, four) proposals before the Commission. Meanwhile, the issue which reopened this case earlier this year seems to be pushed farther and farther from the center of attention: that Agua Fria customers are paying some of the highest rates in the nation through no fault or indiscretion on their parts.

The Commission is actually in an enviable position. We are in unprecedented territory with regards to private water/wastewater providers in Arizona. And, no matter which decision is made, a segment of the population will be unhappy. So the question is no longer whom to please, but rather which policy decision will put Arizona on a path to achieving the right balance between affordable rates, reliable service, and a healthy company that can support growth going forward. Please be that voice to drive us forward. Please vote for full consolidation.

Thank you.

Timm Stone  
20785 W. Canyon Drive  
Buckeye, AZ 85396

**Teresa Tenbrink**

---

**From:** Pam Gettman <pgetpaix@gmail.com>  
**Sent:** Thursday, October 16, 2014 10:30 AM  
**To:** BitterSmith-Web  
**Subject:** ACC dockets: SW-01303A-09-0343 W-01303A-09-0343

Dear Commissioner Bitter Smith,

As a Verrado resident, we are writing to respectfully urge you to cast your vote in favor of Full Consolidation of wastewater districts under EPCOR management. Your thoughtful leadership is sorely needed at this critical juncture for the Commission.

As you recently cited before NARUC, the question of consolidation of smaller water and wastewater districts has been on the table in some form or another for at least fifteen years. The benefits over the long term are well documented, but short-term interests have always seemed to stall the process. As a result, the problem has finally escalated to a point of such a disparity among EPCOR wastewater customers that previous concerns no longer seem credible.

The debate always seems to hinge on cost-cause principles versus level-rate principles. But you know that these concepts are much clearer on paper than in the real world, and that any version of cost-cause allocation introduces its own element of unfairness. Today's EPCOR rate models are, quite possibly, the worst versions of both. The Commission should also remember that customers aren't the only cause of cost; unwieldy rate structures, infrastructures, and endless bureaucratic processes are equally, if not more demanding.

The situation we all find ourselves in is patently ludicrous. Five districts, representing at least a dozen communities, in addition to ACC staff and RUCO, are all promoting variations on three (in fact, four) proposals before the Commission. Meanwhile, the issue which reopened this case earlier this year seems to be pushed farther and farther from the center of attention: that Agua Fria customers are paying some of the highest rates in the nation through no fault or indiscretion on their parts.

The Commission is actually in an enviable position. We are in unprecedented territory with regards to private water/wastewater providers in Arizona. And, no matter which decision is made, a segment of the population will be unhappy. So the question is no longer whom to please, but rather which policy decision will put Arizona on a path to achieving the right balance between affordable rates, reliable service, and a healthy company that can support growth going forward. Please be that voice to drive us forward. Please vote for full consolidation.

Thank you for your consideration.

Ken and Pam Gettman



**Teresa Tenbrink**

---

**From:** cpitts55@cox.net  
**Sent:** Thursday, October 16, 2014 9:26 AM  
**To:** BitterSmith-Web  
**Subject:** EPCOR WATER CONSOLIDATION

Dear Commissioner Bitter Smith,

As a Verrado resident, I am writing to respectfully urge you to cast your vote in favor of Full Consolidation of wastewater districts under EPCOR management. Your thoughtful leadership is sorely needed at this critical juncture for the Commission.

As you recently cited before NARUC, the question of consolidation of smaller water and wastewater districts has been on the table in some form or another for at least fifteen years. The benefits over the long term are well documented, but short-term interests have always seemed to stall the process. As a result, the problem has finally escalated to a point of such a disparity among EPCOR wastewater customers that previous concerns no longer seem credible.

The debate always seems to hinge on cost-cause principles versus level-rate principles. But you know that these concepts are much clearer on paper than in the real world, and that any version of cost-cause allocation introduces its own element of unfairness. Today's EPCOR rate models are, quite possibly, the worst versions of both. The Commission should also remember that customers aren't the only cause of cost; unwieldy rate structures, infrastructures, and endless bureaucratic processes are equally, if not more demanding.

The situation we all find ourselves in is patently ludicrous. Five districts, representing at least a dozen communities, in addition to ACC staff and RUCO, are all promoting variations on three (in fact, four) proposals before the Commission. Meanwhile, the issue which reopened this case earlier this year seems to be pushed farther and farther from the center of attention: that Agua Fria customers are paying some of the highest rates in the nation through no fault or indiscretion on their parts.

The Commission is actually in an enviable position. We are in unprecedented territory with regards to private water/wastewater providers in Arizona. And, no matter which decision is made, a segment of the population will be unhappy. So the question is no longer whom to please, but rather which policy decision will put Arizona on a path to achieving the right balance between affordable rates, reliable service, and a healthy company that can support growth going forward. Please be that voice to drive us forward. Please vote for full consolidation.

Thank you,

Cathie Pitts  
20618 W. Lost Creek Dr.  
Buckeye, AZ 85396

## **Teresa Tenbrink**

---

**From:** Bobdotscwaz@aol.com  
**Sent:** Wednesday, October 15, 2014 5:14 PM  
**To:** Stump-Web  
**Cc:** RBurns-Web; BitterSmith-Web; Pierce-web@aacc.gov; Burns-Web  
**Subject:** Epcor , Ref: SW-01303A-09-0343

Chairman Stump, Both my wife and myself are in apposition to the consolidation of the water areas that Epcor operates.  
Thanks, Robert & Dorothy Colli, SCW Res.

**Teresa Tenbrink**

---

**From:** Francis Liu <liufh@hotmail.com>  
**Sent:** Wednesday, October 15, 2014 4:37 PM  
**To:** BitterSmith-Web  
**Subject:** ACC dockets: SW-01303A-09-0343 W-01303A-09-0343

Dear Commissioner Bitter Smith,

As a Verrado resident, I am writing to respectfully urge you to cast your vote in favor of **Full Consolidation** of wastewater districts under EPCOR management. Your thoughtful leadership is sorely needed at this critical juncture for the Commission.

As you recently cited before NARUC, the question of consolidation of smaller water and wastewater districts has been on the table in some form or another for at least fifteen years. The benefits over the long term are well documented, but short-term interests have always seemed to stall the process. As a result, the problem has finally escalated to a point of such a disparity among EPCOR wastewater customers that previous concerns no longer seem credible.

The debate always seems to hinge on cost-cause principles versus level-rate principles. But you know that these concepts are much clearer on paper than in the real world, and that any version of cost-cause allocation introduces its own element of unfairness. Today's EPCOR rate models are, quite possibly, the worst versions of both. The Commission should also remember that customers aren't the only cause of cost; unwieldy rate structures, infrastructures, and endless bureaucratic processes are equally, if not more demanding.

The situation we all find ourselves in is patently ludicrous. Five districts, representing at least a dozen communities, in addition to ACC staff and RUCO, are all promoting variations on three (in fact, four) proposals before the Commission. Meanwhile, the issue which reopened this case earlier this year seems to be pushed farther and farther from the center of attention: that Agua Fria customers are paying some of the highest rates in the nation through no fault or indiscretion on their parts.

The Commission is actually in an enviable position. We are in unprecedented territory with regards to private water/wastewater providers in Arizona. And, no matter which decision is made, a segment of the population will be unhappy. So the question is no longer whom to please, but rather which policy decision will put Arizona on a path to achieving the right balance between affordable rates, reliable service, and a healthy company that can support growth going forward. Please be that voice to drive us forward. **Please vote for full consolidation.**

P.S.: As a new resident in Verrado, my wife and I were extremely shocked to see our first water bill, it was \$275!!! It's 4 to 5 times more than what we used to pay in California on a monthly base!! And on top of that, there is another expensive electricity bill we need to pay. The HIGH utilities costs in Verrado have leave us with no savings for both of our school aged kids. Please help the Verrado residents!!

Sincerely,

Francis Liu, resident of Verrado

**Teresa Tenbrink**

---

**From:** gail Maternowski <gailmaternowski@gmail.com>  
**Sent:** Wednesday, October 15, 2014 2:34 PM  
**To:** Stump-Web; burns-wb@azcc.com; BitterSmith-Web; Pierce-Web; Burns-Web  
**Subject:** SW-01303A-09-0343

I respectfully ask that you vote no on the EPCOR requests before you.

Thank you.  
Gail Maternowski

**Teresa Tenbrink**

---

**From:** Kyle Humphrey <kyhumphrey@gmail.com>  
**Sent:** Wednesday, October 15, 2014 1:25 PM  
**To:** BitterSmith-Web  
**Subject:** Verrado water

Dear Commissioner Bitter Smith,

Some folks in our community wrote up a lengthy letter which I'm sure you've received countless times at this point about why the water consolidation should take place with EPCOR districts. I figured just sending you something you've already received wouldn't do much good, so I'll send you a quick summary of my personal situation. My wife, 5 month old son and I live in Verrado in a 1,540 square foot house with a small front and backyard. We use no more water than any other normal family would use, one shower a day for my wife and I, a bath for baby Harrison 3-4 times a week, and a few minutes a day of water for the lawn. Our water bill last month was \$240. I had no idea this would be the case prior to moving to Verrado, and I honestly thought we had a pipe leak or something the first few months. Like most young families money is tight and margins are thin, the cost of water truly is a difficult financial burden which we never expected.

My father lives in Sun City and has EPCOR as well. He spends about \$15 a month for water. The difference between districts is not small, and it seems pretty ridiculous. I hope you can understand the difficulty this is causing for families in our community, and choose to vote for consolidation of EPCOR water districts.

Thank you Commissioner.

Sincerely,

Kyle Humphrey

20888 W Hamilton St  
Buckeye, AZ 85396

**Teresa Tenbrink**

---

**From:** Larry & Marie - GV <poso1@cox.net>  
**Sent:** Wednesday, October 15, 2014 1:22 PM  
**To:** Stump-Web  
**Subject:** Epcor proposal

We oppose the Epcor consolidation proposal of the 5 wastewater districts  
We urge you to vote **NO** on this current issue SW-01303A-09-0343

**Teresa Tenbrink**

---

**From:** Wendy Brown <gatorracingaz@att.net>  
**Sent:** Wednesday, October 15, 2014 8:08 AM  
**To:** BitterSmith-Web  
**Subject:** ACC dockets: SW-01303A-09-0343

Dear Commissioner Bitter Smith,

As a Verrado resident, I am writing to respectfully urge you to cast your vote in favor of Full Consolidation of wastewater districts under EPCOR management. Your thoughtful leadership is sorely needed at this critical juncture for the Commission.

As you recently cited before NARUC, the question of consolidation of smaller water and wastewater districts has been on the table in some form or another for at least fifteen years. The benefits over the long term are well documented, but short-term interests have always seemed to stall the process. As a result, the problem has finally escalated to a point of such a disparity among EPCOR wastewater customers that previous concerns no longer seem credible.

The debate always seems to hinge on cost-cause principles versus level-rate principles. But you know that these concepts are much clearer on paper than in the real world, and that any version of cost-cause allocation introduces its own element of unfairness. Today's EPCOR rate models are, quite possibly, the worst versions of both. The Commission should also remember that customers aren't the only cause of cost; unwieldy rate structures, infrastructures, and endless bureaucratic processes are equally, if not more demanding.

The situation we all find ourselves in is patently ludicrous. Five districts, representing at least a dozen communities, in addition to ACC staff and RUCO, are all promoting variations on three (in fact, four) proposals before the Commission. Meanwhile, the issue which reopened this case earlier this year seems to be pushed farther and farther from the center of attention: that Agua Fria customers are paying some of the highest rates in the nation through no fault or indiscretion on their parts.

The Commission is actually in an enviable position. We are in unprecedented territory with regards to private water/wastewater providers in Arizona. And, no matter which decision is made, a segment of the population will be unhappy. So the question is no longer whom to please, but rather which policy decision will put Arizona on a path to achieving the right balance between affordable rates, reliable service, and a healthy company that can support growth going forward. Please be that voice to drive us forward. Please vote for full consolidation.

Sincerely,

Wendy Brown

## **Teresa Tenbrink**

---

**From:** Ken Spencer <Ken80401@cox.net>  
**Sent:** Tuesday, October 14, 2014 4:27 PM  
**To:** BitterSmith-Web  
**Cc:** verradowac@gmail.com  
**Subject:** Subject: ACC dockets: SW-01303A-09-0343 and W-01303A-09-0343

Dear Commissioner Bitter Smith,

As a Verrado resident, I am writing to respectfully urge you to cast your vote in favor of Full Consolidation of wastewater districts under EPCOR management. Your thoughtful leadership is sorely needed at this critical juncture for the Commission.

As you recently cited before NARUC, the question of consolidation of smaller water and wastewater districts has been on the table in some form or another for at least fifteen years. The benefits over the long term are well documented, but short-term interests have always seemed to stall the process. As a result, the problem has finally escalated to a point of such a disparity among EPCOR wastewater customers that previous concerns no longer seem credible.

The debate always seems to hinge on cost-cause principles versus level-rate principles. But you know that these concepts are much clearer on paper than in the real world, and that any version of cost-cause allocation introduces its own element of unfairness. Today's EPCOR rate models are, quite possibly, the worst versions of both. The Commission should also remember that customers aren't the only cause of cost; unwieldy rate structures, infrastructures, and endless bureaucratic processes are equally, if not more demanding.

The situation we all find ourselves in is patently ludicrous. Five districts, representing at least a dozen communities, in addition to ACC staff and RUCO, are all promoting variations on three (in fact, four) proposals before the Commission. Meanwhile, the issue which reopened this case earlier this year seems to be pushed farther and farther from the center of attention: that Agua Fria customers are paying some of the highest rates in the nation through no fault or indiscretion on their parts.

The Commission is actually in an enviable position. We are in unprecedented territory with regards to private water/wastewater providers in Arizona. And, no matter which decision is made, a segment of the population will be unhappy. So the question is no longer whom to please, but rather which policy decision will put Arizona on a path to achieving the right balance between affordable rates, reliable service, and a healthy company that can support growth going forward. Please be that voice to drive us forward. Please vote for full consolidation.

Sincerely

Kenyon & Audrey Spencer  
Verrado Residents  
3772 N. Denny Way  
Buckeye, AZ 85396



**Teresa Tenbrink**

---

**From:** Toni Mease <tonimease@yahoo.com>  
**Sent:** Tuesday, October 14, 2014 3:09 PM  
**To:** BitterSmith-Web  
**Subject:** Docket No. W-01303A-09-0343; SW-01303A-09-0343

Commissioner Bitter Smith,

Re: Wastewater Rate Design Examination

**I am opposed to full consolidation of all EPCOR wastewater districts.**

I am a senior citizen on a limited income and have lived in Sun City for 10 years. The impact of full consolidation with its subsequent horrific rate increase would have a devastating effect on my budget. Please consider the consequences of this increase for me and the majority of Sun City residents. Thank You!!

Antoinette P. Mease  
13872 N. 108 Dr.  
Sun City,AZ 85351

**Teresa Tenbrink**

---

**From:** Robert & Jean Huerta <huerta\_robert\_jean@yahoo.com>  
**Sent:** Tuesday, October 14, 2014 1:17 PM  
**To:** BitterSmith-Web  
**Subject:** EPCOR Water Line to serve new Verrado Victory District

Hello Ms BitterSmith. My name is Jean Huerta. I live in the Beautiful Arizona Estates neighborhood, which is located just east of the Verrado Victory District, west of Jack Rabbit Road, and south of the Missouri Road alignment.

The water service provider for the Beautiful AZ Estates neighborhood is Arizona Water Company. However, our concern is that EPCOR is actively engaging in construction activity just north of our neighborhood to put in water lines and booster stations to serve Verrado Victory.

I am requesting your assistance to find out the Corporation Commission process and contact person for construction activity such as this.

Thank you for your assistance.

Jean Huerta  
5312 North Tuthill Road  
Beautiful AZ Estates  
Litchfield Park, AZ 85340

623-853-0980 (H)  
602-320-7683 (C)

**Teresa Tenbrink**

---

**From:** Katy O'Grady <katy.ogrady@suncitywest.com>  
**Sent:** Tuesday, October 14, 2014 10:50 AM  
**To:** Stump-Web; Pierce-Web; Burns-Web; BitterSmith-Web; RBurns-Web  
**Subject:** EPCOR Consolidation  
**Attachments:** CorpComm\_SCWletter.pdf

Dear Chairman Stump and Commissioners Pierce, Burns, Bitter Smith and Burns,

Attached is a letter from the Recreation Centers of Sun City West, a nonprofit homeowners association representing 29,000 owner-members. We have a vested interest in the proposed EPCOR consolidation, not only with corporate rate increases which would have to be passed on to all of our owner members through increases in their annual dues; but with the residential increases that would place an undue burden on our retirees.

Please do not hesitate to contact me if you would like to get a hold of our Board of Directors or our General Manager for additional information.

Thank you for your attention to our concerns,

Katy O'Grady



Katy O'Grady  
General Services Officer  
Office: 623-544-6027  
Fax: 623.544.6050  
[katy.ogrady@suncitywest.com](mailto:katy.ogrady@suncitywest.com)  

---

The Recreation Centers of Sun City West Inc.  
19803 R. H. Johnson Blvd. Sun City West, AZ 85375  
[www.rcscw.com](http://www.rcscw.com) [www.suncitywestgolf.com](http://www.suncitywestgolf.com)

**Teresa Tenbrink**

---

**From:** rnjimpatti@gmail.com  
**Sent:** Tuesday, October 14, 2014 10:01 AM  
**To:** BitterSmith-Web  
**Subject:** ACC dockets: SW-01303A-09-0343

Dear Commissioner Bitter Smith,

As a Verrado resident, I am writing to respectfully urge you to cast your vote in favor of Full Consolidation of wastewater districts under EPCOR management. Your thoughtful leadership is sorely needed at this critical juncture for the Commission.

As you recently cited before NARUC, the question of consolidation of smaller water and wastewater districts has been on the table in some form or another for at least fifteen years. The benefits over the long term are well documented, but short-term interests have always seemed to stall the process. As a result, the problem has finally escalated to a point of such a disparity among EPCOR wastewater customers that previous concerns no longer seem credible.

The debate always seems to hinge on cost-cause principles versus level-rate principles. But you know that these concepts are much clearer on paper than in the real world, and that any version of cost-cause allocation introduces its own element of unfairness. Today's EPCOR rate models are, quite possibly, the worst versions of both. The Commission should also remember that customers aren't the only cause of cost; unwieldy rate structures, infrastructures, and endless bureaucratic processes are equally, if not more demanding.

The situation we all find ourselves in is patently ludicrous. Five districts, representing at least a dozen communities, in addition to ACC staff and RUCO, are all promoting variations on three (in fact, four) proposals before the Commission. Meanwhile, the issue which reopened this case earlier this year seems to be pushed farther and farther from the center of attention: that Agua Fria customers are paying some of the highest rates in the nation through no fault or indiscretion on their parts.

The Commission is actually in an enviable position. We are in unprecedented territory with regards to private water/wastewater providers in Arizona. And, no matter which decision is made, a segment of the population will be unhappy. So the question is no longer whom to please, but rather which policy decision will put Arizona on a path to achieving the right balance between affordable rates, reliable service, and a healthy company that can support growth going forward. Please be that voice to drive us forward. Please vote for full consolidation.

Sincerely,  
James Patti

Sent from Windows Mail

## **Teresa Tenbrink**

---

**From:** Jessica Eastman <scarlette\_80@hotmail.com>  
**Sent:** Tuesday, October 14, 2014 8:55 AM  
**To:** BitterSmith-Web  
**Subject:** ACC dockets: SW-01303A-09-0343 & W-01303A-09-0343

Subject: ACC dockets: SW-01303A-09-0343  
W-01303A-09-0343

Dear Commissioner Bitter Smith,

As a Verrado resident, I am writing to respectfully urge you to cast your vote in favor of Full Consolidation of wastewater districts under EPCOR management. Your thoughtful leadership is sorely needed at this critical juncture for the Commission.

As you recently cited before NARUC, the question of consolidation of smaller water and wastewater districts has been on the table in some form or another for at least fifteen years. The benefits over the long term are well documented, but short-term interests have always seemed to stall the process. As a result, the problem has finally escalated to a point of such a disparity among EPCOR wastewater customers that previous concerns no longer seem credible.

The debate always seems to hinge on cost-cause principles versus level-rate principles. But you know that these concepts are much clearer on paper than in the real world, and that any version of cost-cause allocation introduces its own element of unfairness. Today's EPCOR rate models are, quite possibly, the worst versions of both. The Commission should also remember that customers aren't the only cause of cost; unwieldy rate structures, infrastructures, and endless bureaucratic processes are equally, if not more demanding.

The situation we all find ourselves in is patently ludicrous. Five districts, representing at least a dozen communities, in addition to ACC staff and RUCO, are all promoting variations on three (in fact, four) proposals before the Commission. Meanwhile, the issue which reopened this case earlier this year seems to be pushed farther and farther from the center of attention: that Agua Fria customers are paying some of the highest rates in the nation through no fault or indiscretion on their parts.

The Commission is actually in an enviable position. We are in unprecedented territory with regards to private water/wastewater providers in Arizona. And, no matter which decision is made, a segment of the population will be unhappy. So the question is no longer whom to please, but rather which policy decision will put Arizona on a path to achieving the right balance between affordable rates, reliable service, and a healthy company that can support growth going forward. Please be that voice to drive us forward. Please vote for full consolidation.

Jessica Eastman  
21014 W. Ridge Road  
Buckeye, AZ 85396  
623.930.2034

## Teresa Tenbrink

---

**From:** Lori Yelvington <lyelving@gmail.com>  
**Sent:** Tuesday, October 14, 2014 8:50 AM  
**To:** BitterSmith-Web  
**Subject:** Subject: ACC dockets: SW-01303A-09-0343

Dear Commissioner Bitter Smith,

As a Verrado resident, I am writing to respectfully urge you to cast your vote in favor of Full Consolidation of wastewater districts under EPCOR management. Your thoughtful leadership is sorely needed at this critical juncture for the Commission.

As you recently cited before NARUC, the question of consolidation of smaller water and wastewater districts has been on the table in some form or another for at least fifteen years. The benefits over the long term are well documented, but short-term interests have always seemed to stall the process. As a result, the problem has finally escalated to a point of such a disparity among EPCOR wastewater customers that previous concerns no longer seem credible.

The debate always seems to hinge on cost-cause principles versus level-rate principles. But you know that these concepts are much clearer on paper than in the real world, and that any version of cost-cause allocation introduces its own element of unfairness. Today's EPCOR rate models are, quite possibly, the worst versions of both. The Commission should also remember that customers aren't the only cause of cost; unwieldy rate structures, infrastructures, and endless bureaucratic processes are equally, if not more demanding.

The situation we all find ourselves in is patently ludicrous. Five districts, representing at least a dozen communities, in addition to ACC staff and RUCO, are all promoting variations on three (in fact, four) proposals before the Commission. Meanwhile, the issue which reopened this case earlier this year seems to be pushed farther and farther from the center of attention: that Agua Fria customers are paying some of the highest rates in the nation through no fault or indiscretion on their parts.

The Commission is actually in an enviable position. We are in unprecedented territory with regards to private water/wastewater providers in Arizona. And, no matter which decision is made, a segment of the population will be unhappy. So the question is no longer whom to please, but rather which policy decision will put Arizona on a path to achieving the right balance between affordable rates, reliable service, and a healthy company that can support growth going forward. Please be that voice to drive us forward. Please vote for full consolidation.

Sincerely,

Scott and Lori Yelvington  
3554 N. Hooper Str  
Buckeye, AZ

## **Teresa Tenbrink**

---

**From:** Catherine Whitson <tiggerccat@gmail.com>  
**Sent:** Tuesday, October 14, 2014 7:38 AM  
**To:** BitterSmith-Web  
**Subject:** Verrado

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Dear Commissioner Bitter Smith,

As a Verrado resident, I am writing to respectfully urge you to cast your vote in favor of Full Consolidation of wastewater districts under EPCOR management. Your thoughtful leadership is sorely needed at this critical juncture for the Commission.

As you recently cited before NARUC, the question of consolidation of smaller water and wastewater districts has been on the table in some form or another for at least fifteen years. The benefits over the long term are well documented, but short-term interests have always seemed to stall the process. As a result, the problem has finally escalated to a point of such a disparity among EPCOR wastewater customers that previous concerns no longer seem credible.

The debate always seems to hinge on cost-cause principles versus level-rate principles. But you know that these concepts are much clearer on paper than in the real world, and that any version of cost-cause allocation introduces its own element of unfairness. Today's EPCOR rate models are, quite possibly, the worst versions of both. The Commission should also remember that customers aren't the only cause of cost; unwieldy rate structures, infrastructures, and endless bureaucratic processes are equally, if not more demanding.

The situation we all find ourselves in is patently ludicrous. Five districts, representing at least a dozen communities, in addition to ACC staff and RUCO, are all promoting variations on three (in fact, four) proposals before the Commission. Meanwhile, the issue which reopened this case earlier this year seems to be pushed farther and farther from the center of attention: that Agua Fria customers are paying some of the highest rates in the nation through no fault or indiscretion on their parts.

The Commission is actually in an enviable position. We are in unprecedented territory with regards to private water/wastewater providers in Arizona. And, no matter which decision is made, a segment of the population will be unhappy. So the question is no longer whom to please, but rather which policy decision will put Arizona on a path to achieving the right balance between affordable rates, reliable service, and a healthy company that can support growth going forward. Please be that voice to drive us forward. Please vote for full consolidation.

Sincerely,

Catherine Whitson, Verrado resident

## Teresa Tenbrink

---

**From:** Joan Jennings <jjenn44@gmail.com>  
**Sent:** Tuesday, October 14, 2014 12:59 AM  
**To:** BitterSmith-Web  
**Subject:** Subject: ACC dockets: SW-01303A-09-0343 W-01303A-09-0343

Subject: ACC dockets: SW-01303A-09-0343  
W-01303A-09-0343

Dear Commissioner Bitter Smith,

As a Verrado resident, I am writing to respectfully urge you to cast your vote in favor of Full Consolidation of wastewater districts under EPCOR management. Your thoughtful leadership is sorely needed at this critical juncture for the Commission.

As you recently cited before NARUC, the question of consolidation of smaller water and wastewater districts has been on the table in some form or another for at least fifteen years. The benefits over the long term are well documented, but short-term interests have always seemed to stall the process. As a result, the problem has finally escalated to a point of such a disparity among EPCOR wastewater customers that previous concerns no longer seem credible.

The debate always seems to hinge on cost-cause principles versus level-rate principles. But you know that these concepts are much clearer on paper than in the real world, and that any version of cost-cause allocation introduces its own element of unfairness. Today's EPCOR rate models are, quite possibly, the worst versions of both. The Commission should also remember that customers aren't the only cause of cost; unwieldy rate structures, infrastructures, and endless bureaucratic processes are equally, if not more demanding.

The situation we all find ourselves in is patently ludicrous. Five districts, representing at least a dozen communities, in addition to ACC staff and RUCO, are all promoting variations on three (in fact, four) proposals before the Commission. Meanwhile, the issue which reopened this case earlier this year seems to be pushed farther and farther from the center of attention: that Agua Fria customers are paying some of the highest rates in the nation through no fault or indiscretion on their parts.

The Commission is actually in an enviable position. We are in unprecedented territory with regards to private water/wastewater providers in Arizona. And, no matter which decision is made, a segment of the population will be unhappy. So the question is no longer whom to please, but rather which policy decision will put Arizona on a path to achieving the right balance between affordable rates, reliable service, and a healthy company that can support growth going forward. Please be that voice to drive us forward. Please vote for full consolidation.



**Teresa Tenbrink**

---

**From:** Kathleen Groves <kgcats@cox.net>  
**Sent:** Monday, October 13, 2014 12:26 PM  
**To:** Pierce-Web; Stump-Web; Burns-Web; BitterSmith-Web; RBurns-Web  
**Subject:** DOCKET NO. W-01303A-09-0343; SW-0303A-0-0343, Wastewater Rate Design Examination

To: Bob Burns  
Susan Bitter Smith  
Gary Pierce  
Bob Stump  
Brenda Burns

From: A Concerned Sun City Resident

Re: DOCKET NO. W-01303A-09-0343; SW-0303A-0-0343,  
Wastewater Rate Design Examination

As a Sun City, AZ resident I am requesting you do NOT allow full consolidation of all the EPCOR wastewater districts. Based on the figures supplied by EPCOR, each Sun City wastewater user would experience a 90% rate increase if full-district consolidation was to be approved by the Commission.

EPCOR noted in their ACC response they have projected additional capital improvement costs for the Sun City District of \$9.3M over the next five years. If a full consolidation were to take place, Sun City users would be required to pay an additional \$22.5M over the noted five-year period. This equates to subsidizing other district costs in the amount of \$13.2M. **We cannot and should not be required to subsidize other districts for poor planning and choices.**

Thank you for your consideration and a vote to deny full consolidation of the EPCOR wastewater districts.

Respectfully yours,

*Gale & Kathleen Groves*

14211 N. Cameo Dr.  
Sun City, AZ 85351  
kgcats@cox.net  
623-478-9369

**Teresa Tenbrink**

---

**From:** Gloria Martin <gloriamartin@cox.net>  
**Sent:** Monday, October 13, 2014 9:42 AM  
**To:** BitterSmith-Web  
**Subject:** ACC dockets: SW-01303A-09-0343

Subject: ACC dockets: SW-01303A-09-0343  
W-01303A-09-0343

Dear Commissioner Bitter Smith,

As a Verrado resident, I am writing to respectfully urge you to cast your vote in favor of Full Consolidation of wastewater districts under EPCOR management. Your thoughtful leadership is sorely needed at this critical juncture for the Commission.

As you recently cited before NARUC, the question of consolidation of smaller water and wastewater districts has been on the table in some form or another for at least fifteen years. The benefits over the long term are well documented, but short-term interests have always seemed to stall the process. As a result, the problem has finally escalated to a point of such a disparity among EPCOR wastewater customers that previous concerns no longer seem credible.

The debate always seems to hinge on cost-cause principles versus level-rate principles. But you know that these concepts are much clearer on paper than in the real world, and that any version of cost-cause allocation introduces its own element of unfairness. Today's EPCOR rate models are, quite possibly, the worst versions of both. The Commission should also remember that customers aren't the only cause of cost: unwieldy rate structures, infrastructures, and endless bureaucratic processes are equally, if not more demanding.

The situation we all find ourselves in is patently ludicrous. Five districts, representing at least a dozen communities, in addition to ACC staff and RUCO, are all promoting variations on three (in fact, four) proposals before the Commission. Meanwhile, the issue which reopened this case earlier this year seems to be pushed farther and farther from the center of attention: that Agua Fria customers are paying some of the highest rates in the nation through no fault or indiscretion on their parts.

The Commission is actually in an enviable position. We are in unprecedented territory with regards to private water/wastewater providers in Arizona. And, no matter which decision is made, a segment of the population will be unhappy. So the question is no longer whom to please, but rather which policy decision will put Arizona on a path to achieving the right balance between affordable rates, reliable service, and a healthy company that can support growth going forward. Please be that voice to drive us forward. Please vote for full consolidation.

## Teresa Tenbrink

---

**From:** Pat Martin <jpatmartin@cox.net>  
**Sent:** Monday, October 13, 2014 9:40 AM  
**To:** BitterSmith-Web  
**Subject:** ACC docket: SW-01303A-09-0343

Subject: ACC dockets: SW-01303A-09-0343  
W-01303A-09-0343

Dear Commissioner Bitter Smith,

As a Verrado resident, I am writing to respectfully urge you to cast your vote in favor of Full Consolidation of wastewater districts under EPCOR management. Your thoughtful leadership is sorely needed at this critical juncture for the Commission.

As you recently cited before NARUC, the question of consolidation of smaller water and wastewater districts has been on the table in some form or another for at least fifteen years. The benefits over the long term are well documented, but short-term interests have always seemed to stall the process. As a result, the problem has finally escalated to a point of such a disparity among EPCOR wastewater customers that previous concerns no longer seem credible.

The debate always seems to hinge on cost-cause principles versus level-rate principles. But you know that these concepts are much clearer on paper than in the real world, and that any version of cost-cause allocation introduces its own element of unfairness. Today's EPCOR rate models are, quite possibly, the worst versions of both. The Commission should also remember that customers aren't the only cause of cost: unwieldy rate structures, infrastructures, and endless bureaucratic processes are equally, if not more demanding.

The situation we all find ourselves in is patently ludicrous. Five districts, representing at least a dozen communities, in addition to ACC staff and RUCO, are all promoting variations on three (in fact, four) proposals before the Commission. Meanwhile, the issue which reopened this case earlier this year seems to be pushed farther and farther from the center of attention: that Agua Fria customers are paying some of the highest rates in the nation through no fault or indiscretion on their parts.

The Commission is actually in an enviable position. We are in unprecedented territory with regards to private water/wastewater providers in Arizona. And, no matter which decision is made, a segment of the population will be unhappy. So the question is no longer whom to please, but rather which policy decision will put Arizona on a path to achieving the right balance between affordable rates, reliable service, and a healthy company that can support growth going forward. Please be that voice to drive us forward. Please vote for full consolidation.

## **Teresa Tenbrink**

---

**From:** robert sailer <sailerdd@outlook.com>  
**Sent:** Monday, October 13, 2014 7:57 AM  
**To:** BitterSmith-Web  
**Subject:** ACC dockets: SW-01303A-09-0343 W-01303A-09-343

Dear Commissioner Bitter Smith,

As a Verrado resident, I am writing to respectfully urge you to cast your vote in favor of Full Consolidation of wastewater districts under EPCOR management. Your thoughtful leadership is sorely needed at this critical juncture for the Commission.

As you recently cited before NARUC, the question of consolidation of smaller water and wastewater districts has been on the table in some form or another for at least fifteen years. The benefits over the long term are well documented, but short-term interests have always seemed to stall the process. As a result, the problem has finally escalated to a point of such a disparity among EPCOR wastewater customers that previous concerns no longer seem credible.

The debate always seems to hinge on cost-cause principles versus level-rate principles. But you know that these concepts are much clearer on paper than in the real world, and that any version of cost-cause allocation introduces its own element of unfairness. Today's EPCOR rate models are, quite possibly, the worst versions of both. The Commission should also remember that customers aren't the only cause of cost; unwieldy rate structures, infrastructures, and endless bureaucratic processes are equally, if not more demanding.

The situation we all find ourselves in is patently ludicrous. Five districts, representing at least a dozen communities, in addition to ACC staff and RUCO, are all promoting variations on three (in fact, four) proposals before the Commission. Meanwhile, the issue which reopened this case earlier this year seems to be pushed farther and farther from the center of attention: that Agua Fria customers are paying some of the highest rates in the nation through no fault or indiscretion on their parts.

The Commission is actually in an enviable position. We are in unprecedented territory with regards to private water/wastewater providers in Arizona. And, no matter which decision is made, a segment of the population will be unhappy. So the question is no longer whom to please, but rather which policy decision will put Arizona on a path to achieving the right balance between affordable rates, reliable service, and a healthy company that can support growth going forward. Please be that voice to drive us forward. Please vote for full consolidation.

Warm Welcome Smiles

Bob and Debbie Sailer  
Warm Welcome Co-leaders  
[sailerdd@outlook.com](mailto:sailerdd@outlook.com)  
623-977-4080

**Teresa Tenbrink**

---

**From:** Elaine Fletcher <elaine.fletcher1@gmail.com>  
**Sent:** Sunday, October 12, 2014 8:48 PM  
**To:** RBurns-Web; BitterSmith-Web; Pierce-Web; Stump-Web; Burns-Web  
**Subject:** Docket Nos. W-01303A-09-0343; SW-01303A-0-0343  
**Attachments:** 2014 09 EPCORE.pdf

Arizona Corporation Commission

1200 W Washington Street - 2<sup>nd</sup> Floor

Phoenix, AZ 85007

October 12, 2014

To: Bob Burns – [Rburns-web@azcc.gov](mailto:Rburns-web@azcc.gov)

Susan Bitter-Smith – [BitterSmith-web@azcc.gov](mailto:BitterSmith-web@azcc.gov)

Gary Pierce – [Pierce-web@azcc.gov](mailto:Pierce-web@azcc.gov)

Bob Stump – [Stump-web@azcc.gov](mailto:Stump-web@azcc.gov)

Brenda Burns – [Burns-web@azcc.gov](mailto:Burns-web@azcc.gov)

### **Wastewater Rate Design Examination**

#### **We support FULL consolidation of all EPCOR Wastewater Districts**

I am a resident of Corte Bella, a community served by EPCOR Water Company. Corte Bella is currently consolidated into the Agua Fria Water/Wastewater District.

The Agua Fria District is experiencing water/wastewater rates among the highest in the nation.

It is my understanding that EPCOR Water Company has proposed full consolidation before the Arizona Corporation Commission as a means to remedy these exorbitant, discriminatory rates.

Since full consolidation, as proposed by EPCOR, would restore fair, just and reasonable rates to all, I would like to go on the record as totally supporting FULL consolidation of all of EPCOR's wastewater districts.

I have attached a copy of our recent EPCOR bill in the amount of \$161.31 for your reference

Regards,

Elaine A. Fletcher

22129 N San Ramon Drive

Sun City West, AZ 85375

[Elaine.Fletcher1@gmail.com](mailto:Elaine.Fletcher1@gmail.com)

[360-834-3330](tel:360-834-3330)

## Teresa Tenbrink

---

**From:** Michael Harris <ctcmikeharris@gmail.com>  
**Sent:** Sunday, October 12, 2014 2:56 PM  
**To:** BitterSmith-Web  
**Subject:** EPCOR WASTEWATER SW-01303A-09-0343

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Dear Commissioner Bitter Smith,

As a Verrado resident, I am writing to respectfully urge you to cast your vote in favor of Full Consolidation of wastewater districts under EPCOR management. Your thoughtful leadership is sorely needed at this critical juncture for the Commission.

As you recently cited before NARUC, the question of consolidation of smaller water and wastewater districts has been on the table in some form or another for at least fifteen years. The benefits over the long term are well documented, but short-term interests have always seemed to stall the process. As a result, the problem has finally escalated to a point of such a disparity among EPCOR wastewater customers that previous concerns no longer seem credible.

The debate always seems to hinge on cost-cause principles versus level-rate principles. But you know that these concepts are much clearer on paper than in the real world, and that any version of cost-cause allocation introduces its own element of unfairness. Today's EPCOR rate models are, quite possibly, the worst versions of both. The Commission should also remember that customers aren't the only cause of cost; unwieldy rate structures, infrastructures, and endless bureaucratic processes are equally, if not more demanding.

The situation we all find ourselves in is patently ludicrous. Five districts, representing at least a dozen communities, in addition to ACC staff and RUCO, are all promoting variations on three (in fact, four) proposals before the Commission. Meanwhile, the issue which reopened this case earlier this year seems to be pushed farther and farther from the center of attention: that Agua Fria customers are paying some of the highest rates in the nation through no fault or indiscretion on their parts.

The Commission is actually in an enviable position. We are in unprecedented territory with regards to private water/wastewater providers in Arizona. And, no matter which decision is made, a segment of the population will be unhappy. So the question is no longer whom to please, but rather which policy decision will put Arizona on a path to achieving the right balance between affordable rates, reliable service, and a healthy company that can support growth going forward. Please be that voice to drive us forward. Please vote for full consolidation.

Sincerely,  
Michael Harris  
Verrado Resident

**Teresa Tenbrink**

---

**From:** Robert Fletcher <robertfletcher67@aol.com>  
**Sent:** Sunday, October 12, 2014 11:56 AM  
**To:** RBurns-Web; BitterSmith-Web; Stump-Web; Burns-Web; Pierce-Web  
**Cc:** Utilities Div - Mailbox  
**Subject:** Docket Nos. W-01303A-09-0343; SW-01303A-0-0343  
**Attachments:** 2014 09 EPCORE.pdf

Arizona Corporation Commission

1200 W Washington Street - 2<sup>nd</sup> Floor

Phoenix, AZ 85007

October 12, 2014

To: Bob Burns – [Rburns-web@azcc.gov](mailto:Rburns-web@azcc.gov)  
Susan Bitter-Smith – [BitterSmith-web@azcc.gov](mailto:BitterSmith-web@azcc.gov)  
Gary Pierce – [Pierce-web@azcc.gov](mailto:Pierce-web@azcc.gov)  
Bob Stump – [Stump-web@azcc.gov](mailto:Stump-web@azcc.gov)  
Brenda Burns – [Burns-web@azcc.gov](mailto:Burns-web@azcc.gov)

**Wastewater Rate Design Examination****We support FULL consolidation of all EPCOR Wastewater Districts**

I am a resident of Corte Bella, a community served by EPCOR Water Company. Corte Bella is currently consolidated into the Agua Fria Water/Wastewater District.

The Agua Fria District is experiencing water/wastewater rates among the highest in the nation.

It is my understanding that EPCOR Water Company has proposed full consolidation before the Arizona Corporation Commission as a means to remedy these exorbitant, discriminatory rates.

Since full consolidation, as proposed by EPCOR, would restore fair, just and reasonable rates to all, I would like to go on the record as totally supporting FULL consolidation of all of EPCOR's wastewater districts.

I have attached a copy of my recent EPCOR bill in the amount of \$161.31 for your reference.



<<...>>

*Bol*

Regards,

Robert C. Fletcher

22129 N San Ramon Drive

Sun City West, AZ 85375

[robertfletcher67@aim.com](mailto:robertfletcher67@aim.com)

360-977-1051

## **Teresa Tenbrink**

---

**From:** Dale W. Foss <dwfoss@gmail.com>  
**Sent:** Friday, October 10, 2014 6:22 AM  
**To:** BitterSmith-Web  
**Subject:** EPCOR consolidation proposal

Commissioner BitterSmith,

As a resident of Sun City West, I have read EPCOR's proposal for consolidation of all water districts. Although their graph indicates an 11% increase for Sun City West residents, I suspect that is in the short term and not the long term projection.

I do not support this consolidation for the following reasons. You need to understand that under this new EPCOR Plan, SCW residents will not only pay on the local improvements but in the other four districts as well. Beyond that, EPCOR is in an expansionist mode, and one that could send your rate hiking upwards. I understand EPCOR has appointed a Project Manager for the new NW Regional Reclamation District, encompassing 17 acres west of Luke Air Force Base, within which EPCOR has purchased 40 acres to build a \$125,000,000 plant over a period of years. They've talked to the Commission about utilizing it for the Agua Fria District, or part of the Consolidated District, so who knows what that'll tack onto our water bill?

Sincerely,

Dale W. Foss

22317 N. Cheyenne Dr.

Sun City West, AZ 85375

**Teresa Tenbrink**

---

**From:** papabob4@juno.com  
**Sent:** Monday, October 06, 2014 9:49 AM  
**To:** BitterSmith-Web  
**Subject:** EPCOR CONSOLIDATION PROPOSAL

Dockets: #W-01303A-09-0343  
          #SW-01303A-09-0343

Dear Susan Bitter Smith,

My wife and I oppose the consolidation proposal detailed in the above Dockets. The community of Sun City West should not become part of an association group. This should not be allowed to pass.

Marianne and Robert Lorenzen

## **Teresa Tenbrink**

---

**From:** Diana L. Ayres <river.rat@earthlink.net>  
**Sent:** Wednesday, October 01, 2014 8:52 AM  
**To:** Susan Bitter Smith; BitterSmith-Web  
**Subject:** EPCOR CONSOLIDATION PROPOSAL

October 1, 2014

Subject: EPCOR CONSOLIDATION PROPOSAL

Dockets: # W-01303A-09-0343  
# SW-01303A-09-0343

Susan Bitter Smith,

I am stating my strong opposition to the consolidation detailed in Dockets W-01303A-09-0343 & SW-01303A-09-0343. Our community should not become part of an association group. This should not be allowed to pass.

Diana Ayres  
20816 N Yukon Drive  
Sun City West, AZ 85375

**Teresa Tenbrink**

---

**From:** Bill Clopton <weclopton@gmail.com>  
**Sent:** Thursday, October 09, 2014 6:42 PM  
**To:** Pierce-Web; Stump-Web; Burns-Web; BitterSmith-Web; RBurns-Web  
**Subject:** EPCOR waste water rate consolidation

Commission members

I am a resident of Sun City, AZ, and am opposed to EPCOR's proposal to consolidate rates for waste water disposal. This would cause an increase in our water bill that is unwarranted. Why should those of us who conserve water pay for those who do not?

William Clopton  
10506 W Signal Butte Cir  
Sun City, AZ 85373

Sent from my iPad

**Teresa Tenbrink**

---

**From:** Dario Henao <darhena@hotmail.com>  
**Sent:** Thursday, October 09, 2014 4:54 PM  
**To:** RBurns-Web; Stump-Web; Pierce-Web; Burns-Web; BitterSmith-Web  
**Subject:** Docket No. W-01303A-09-0343; SW-0303A-0-0343; Wastewater Rate Design Examination

**I am opposed to full consolidation of all EPCOR  
wastewater districts.**

Besides being unfair it is also unaffordable, specially when you are on fixed income as we retired senior citizens are. We have enough of a burden already to add another one to worry about.

Dario Henao  
Sun City, AZ. 85373-1336

## Teresa Tenbrink

---

**From:** Forrest George <fegeorge@cox.net>  
**Sent:** Wednesday, October 08, 2014 2:58 PM  
**To:** ;  
**Subject:** docket no.W-01303A-09-0343:SW-01303A-09-03343,wastewater rate design examination

We are opposed to full consolidation of allEpcor waste water rate. We are both retired and live in Sun City, not Sun city West or Grand Or anthem. We picked this location because we have worked hard all our lives to support our 4 children in their education and everything that includes raising children properly. We feel now its our turn to sit back and enjoy life a little. We don't feel that its right that as retired and living on S.S. that we are to continue to reach into oir pockets once again to support these companies that continue to want more and more from the retirees. Just because we are retired does not mean we are loaded. SO WE SAY NO! NO!

**Teresa Tenbrink**

---

**From:** Lisa N. <hildegarde102@gmail.com>  
**Sent:** Wednesday, October 08, 2014 10:13 AM  
**To:** BitterSmith-Web  
**Subject:** EPCOR consolidation opposition

Ms. Susan Bitter Smith,  
I oppose EPCOR consolidation.

Lisa Nicholson

Sun City West resident



**From:** Marian P. <mjpcrts@cox.net>  
**Sent:** Tuesday, October 07, 2014 8:07 PM  
**To:** Rburns-web@azccc.gov; BitterSmith-Web; Pierce-Web; Stump-Web; Burns-Web  
**Subject:** Emailing: Image (3).jpg re:EPCOR wastewater districts

Marian G. Pickarts

Dear Sirs:-  
 Please direct remittance to  
 Cable Payment  
 Bank Account  
 Deutsche Bank AG, New York

Subject: **Deutsche Bank AG, 100 Wall Street, New York 40, New York, U.S.A.**  
**Memorandum Rate Change & Remittance**

1. I am now approved to full remittance of a 3.75% US remittance discount.

2. I am now approved to full remittance of a 3.75% US remittance discount.

3. I am now approved to full remittance of a 3.75% US remittance discount.

Signature \_\_\_\_\_  
 Printed Name \_\_\_\_\_  
 Title \_\_\_\_\_  
 Date \_\_\_\_\_

Emailing: Image  
(3).jpg re:EPCOR  
wastewater districts

[VIEW SLIDE SHOW](#)   [DOWNLOAD ALL](#)

This album has 1 photo and will be available on SkyDrive until 1/5/2015.

## **Teresa Tenbrink**

---

**From:** Scott Mitzner <mitzner@ameritech.net>  
**Sent:** Tuesday, October 07, 2014 6:52 PM  
**To:** editor@porascw.org; president@porascw.org; treasurer@porascw.org; scwbca@porascw.org; secretary@porascw.org; carlson21843@gmail.com; execdir@porascw.org; gbpres@rcscw.com; gbbudget@rcscw.com; haron.schomer@rcscw.com; gbclubs@rcscw.com  
**Cc:** info@trentfranks.com; jburgess@azleg.gov; campaign@electtomhorne.com; mywater@epcor.com; corpafrs@epcor.com; Pierce-Web; Burns-Web; Stump-Web; RBurns-Web; BitterSmith-Web  
**Subject:** Re: Sun Cities Panic!

### **ARIZONA TALK RADIO**

Arizona taxes, utility companies, and lack of good paying jobs are killing home improvement companies. If home owners see no future in Arizona, and everyone talks about moving, residents only make repairs and do nothing else.

Most of the homes I saw in Sun City (when I was renting) were very clean old dumps. Only once have I seen a home having renovation work in Sun City West in the past year.

American homes are slum time bombs. Wall Street Journal did articles on the "tear down craze" in the 1990's. In America most homes (subdivision track housing for sure) are built to last 30 years; thereafter substantial modernization and renovation is required (see where Home Depot and Lowe's locate stores). In Europe homes are built to last 75 years. At one time white northern Europeans wanted to live in Florida, California, and Arizona; not today. Sun City West is right on schedule.

In Chicago, talk radio is fun to listening; Not in Arizona. For the past few weeks I thought these AZ talk show hosts were trying to push AZ home remodeling companies; then I realized they are trying to prevent the white Christian middle class families from dumping their homes and running.

Since the August primary election AZ-PBS TV has been discussing the low voter turn-out, especially among so called "independents". Having worked elections for 40 years, this usually means, no-one gives a shit about their community: EVERYONE WANTS OUT.

When I lived in Sun City, one of the original Arizonan's lived across the street from me. Here father was the first dentist in the west part of the Valley. Apparently a drug dealer (she knew-of from her grand nephews) rented a Sun City home from a so called "investor". No electricity service, no phone service (all cell phones), no water service, everything brought-in; bail bond and process servers always asking the neighbors questions. So who pays for the fewer EPCOR customers, or defaults in utility payments?

The welfare system will pay whatever EPCOR wants. EPCOR IS RUNNING OUT VOTERS (ALSO PAYING CUSTOMERS) The State and Federal Governments will keep

raising utility taxes to cover the welfare system. Investors, Habitat For Humanity, screw-balls in local churches, put in Section 8 tenants and welfare cases, driving all the local home owners nuts and out. In the last 40 years I have learned one thing: welfare agencies, screw-ball do-gooders in local churches and landlords all lie.

Lets remember I have a Masters Arts in Urban Studies and many years ago I was Chairman of a Regional Planning Commission, in case any of you want to dispute my thinking.

Again I want to thank the ACC for putting some of my comments in the official record; and I encourage staff to check what my comments.

Scott Mitzner

----- Original Message -----

**From:** Scott Mitzner

**To:** [editor@porascw.org](mailto:editor@porascw.org) ; [president@porascw.org](mailto:president@porascw.org) ; [treasurer@porascw.org](mailto:treasurer@porascw.org) ; [scwbca@poracsw.org](mailto:scwbca@poracsw.org) ; [secretary@porascw.org](mailto:secretary@porascw.org) ; [carlson21843@gmail.com](mailto:carlson21843@gmail.com) ; [execdir@porascw.org](mailto:execdir@porascw.org) ; [gbpres@rcscw.com](mailto:gbpres@rcscw.com) ; [gbbudget@rcscw.com](mailto:gbbudget@rcscw.com) ; [haron.schomer@rcscw.com](mailto:haron.schomer@rcscw.com) ; [gbclubs@rcscw.com](mailto:gbclubs@rcscw.com)

**Cc:** [info@trentfranks.com](mailto:info@trentfranks.com) ; [jborges@azleg.gov](mailto:jborges@azleg.gov) ; [campaign@electtomhorne.com](mailto:campaign@electtomhorne.com) ; [mywater@epcor.com](mailto:mywater@epcor.com) ; [corpafirs@epcor.com](mailto:corpafirs@epcor.com) ; [Pierce-web@azcc.gov](mailto:Pierce-web@azcc.gov) ; [Burns-web@azcc.gov](mailto:Burns-web@azcc.gov) ; [Stump-web@azcc.gov](mailto:Stump-web@azcc.gov) ; [RBurns-web@azcc.gov](mailto:RBurns-web@azcc.gov) ; [BitterSmith-web@azcc.gov](mailto:BitterSmith-web@azcc.gov)

**Sent:** Sunday, September 07, 2014 10:16 AM

**Subject:** Sun Cities Panic!

SUN CITIES PANIC!!!

EVERYONE IS GETTING OUT OR WANTS OUT!

THIS TIME ITS THE UTILITY COMPANIES, INVESTOR & DEVELOPER PIGS, WHITE TRASH IN AZ GOVERNMENT.

KEN MEADE REALTY, SUN CITIES LARGEST REPUTABLE REALTOR SOLD OUT.

"HOME FOR SALE" SIGNS ALREADY APPEARING ON EVERY BLOCK.

REAL ESTATE VALUES DROP, NO MONEY FOR GOVERNMENT TAXES; INVESTORS BUY CHEAP AND PUT IN TRAILER TRASH AND TRANSIENTS AS TENANTS WHO SUCK THE LIFE OUT OF ALL SOCIAL SERVICES, CONTRIBUTE NOTHING TO THE COMMUNITY, PAY NO TAXES, INCREASE CRIME, DESTROY THE HOMES, RUN OUT THE OLDER PEOPLE WHO CONTRIBUTE AND CARE.

EVERYONE IN REAL ESTATE LIES. I CAN PROVE IT. ONE OF MY OLD CLIENT'S (LEFT CHICAGO AND MOVED OUT WEST) E&O INSURER USED HIM TO SET PRECEDENT IN A LEGAL COURT CASE ON APPRAISER LIABILITY FOR TELLING THE TRUTH ABOUT REAL ESTATE. THE LYING WAS SO BAD, AT ONE TIME APPRAISERS WERE GETTING SUED FOR TELLING THE TRUTH (IN WRITTEN APPRAISALS) ABOUT THE REAL ESTATE MARKET. (ACCUSED AS "DEAL KILLERS")

JUST IN CASE SOME ONE WANTS TO CHALLENGE MY OPINIONS.

SCOTT MITZNER

what a joke, PORA wants us to send emails)

Insurers wont waste their money giving people in real estate a polygraph test: look-up "selective perception".

----- Original Message -----

**From:** Scott Mitzner

**To:** [editor@porascw.org](mailto:editor@porascw.org) ; [president@porascw.org](mailto:president@porascw.org) ; [treasurer@porascw.org](mailto:treasurer@porascw.org) ; [scwbca@poracsw.org](mailto:scwbca@poracsw.org) ; [secretary@porascw.org](mailto:secretary@porascw.org) ; [carlson21843@gmail.com](mailto:carlson21843@gmail.com) ; [execdir@porascw.org](mailto:execdir@porascw.org) ; [gbpres@rcscw.com](mailto:gbpres@rcscw.com) ; [gbbudget@rcscw.com](mailto:gbbudget@rcscw.com) ; [haron.schomer@rcscw.com](mailto:haron.schomer@rcscw.com) ; [gbclubs@rcscw.com](mailto:gbclubs@rcscw.com)

**Cc:** [info@trentfranks.com](mailto:info@trentfranks.com) ; [jborges@azleg.gov](mailto:jborges@azleg.gov) ; [campaign@electomhorne.com](mailto:campaign@electomhorne.com) ; [mywater@epcor.com](mailto:mywater@epcor.com) ; [corpafrs@epcor.com](mailto:corpafrs@epcor.com) ; [Pierce-web@azcc.gov](mailto:Pierce-web@azcc.gov) ; [Burns-web@azcc.gov](mailto:Burns-web@azcc.gov) ; [Stump-web@azcc.gov](mailto:Stump-web@azcc.gov) ; [RBurns-web@azcc.gov](mailto:RBurns-web@azcc.gov) ; [BitterSmith-web@azcc.gov](mailto:BitterSmith-web@azcc.gov)

**Sent:** Saturday, August 23, 2014 12:17 PM

**Subject:** Re: DRINK MY PISS!

IT'S A NO NO!

No utility rate increases. I have heard rumors that the EPA is going after the AZ generating stations. Unless the power companies can show they made no money and got no tax deals for the past 20 years, the utility companies eat all the Federal fines, fees, and tax increases; and will make all the improvements. I am going to guess that an independent audit by a competent accounting firm will show that Arizona utilities looted cash and did not maintain or replace aging facilities, or allowed too many developers to gain access to the system.

So, the AZ legislature and ACC should not believe their own bull shit, and talk taxpayer utility increase.

"You can fool some of the people some of the time, but not all the people all the time." Abraham Lincoln.

Why did EPCOR buy a bunch of losers from American Water? What was the deal? American Water can run, but they cannot hide. Maybe they should get all our water bills. Why should a Canadian company and a New Jersey company not be forced to pay their water bills? Or, maybe they can tell us who created this mess (under oath).

I have put people in prison that told the police a bull shit story, told the jury the same bull shit, sat for years in a jail cell saying the same bull shit, and they could pass a lie detector test. I was assigned to the first sitting Illinois judge to be convicted and jailed for public misconduct. Public officials can be the most recalcitrant criminals ever.

Lucky for you guys, the Federal EPA is not working (yet) tandem with the DOJ.

I suggest Franks, McCain and Flake demand utility company accountability before their offices get the Grand Jury subpoenas. Up front, make it clear, that as elected Arizona Federal officials, you will expect every Arizona utility company to fix their own messes at their own expense (fuck Wall Street and their shareholders) or you will do your best to

see them all in the Federal penitentiary before you ask an Arizona tax payer to take a utility bill increase. Same is true for the Arizona governor and legislature: give all these utility companies their notice. BEWARE of the danger: do not believe your own bull shit.

One of my clients was THE NUCLEAR ENGINEER in the USA for years. When the other nuclear engineers tried to elect him president of their national association, his employer jacked with his schedule. The price a white Christian Swede pays for working in America. I remember when the Republicans allowed the utility companies to give early retirements to senior staff, create monopolies and jack-up utility fees. The Republicans (the 1%) like to see those stock prices rise, regardless of who gets hurt. I think we can track down old utility company employees who can show us where to look, and what to look for. Its been a few years, but last I heard, many lived in Arizona.

Plan A. I asked the legislature to meet with Tom Horn after the primary. The AG should take a look at how the ACC, municipalities, and utility companies are getting things done. The system should have an independent audit. One of my old clients was a partner at KPMG. He should be able to give me a list of experts. When you see how the best in legal and accounting work, its like seeing a meteor shower and aurora borealis at the same time.

Plan B. I drive down to the Federal building.

Scott Mitzner

----- Original Message -----

**From:** Scott Mitzner

**To:** [editor@porascw.org](mailto:editor@porascw.org) ; [president@porascw.org](mailto:president@porascw.org) ; [treasurer@porascw.org](mailto:treasurer@porascw.org) ; [scwbca@porascw.org](mailto:scwbca@porascw.org) ; [secretary@porascw.org](mailto:secretary@porascw.org) ; [carlson21843@gmail.com](mailto:carlson21843@gmail.com) ; [execdir@porascw.org](mailto:execdir@porascw.org) ; [gbpres@rcscw.com](mailto:gbpres@rcscw.com) ; [gbbudget@rcscw.com](mailto:gbbudget@rcscw.com) ; [haron.schomer@rcscw.com](mailto:haron.schomer@rcscw.com) ; [gbclubs@rcscw.com](mailto:gbclubs@rcscw.com)

**Cc:** [info@trentfranks.com](mailto:info@trentfranks.com) ; [jborges@azleg.gov](mailto:jborges@azleg.gov) ; [campaign@electtomhorne.com](mailto:campaign@electtomhorne.com) ; [mywater@epcor.com](mailto:mywater@epcor.com) ; [corpafrs@epcor.com](mailto:corpafrs@epcor.com) ; [Pierce-web@azcc.gov](mailto:Pierce-web@azcc.gov) ; [Burns-web@azcc.gov](mailto:Burns-web@azcc.gov) ; [Stump-web@azcc.gov](mailto:Stump-web@azcc.gov) ; [RBurns-web@azcc.gov](mailto:RBurns-web@azcc.gov) ; [BitterSmith-web@azcc.gov](mailto:BitterSmith-web@azcc.gov)

**Sent:** Thursday, August 21, 2014 6:10 AM

**Subject:** Re: DRINK MY PISS!

### How do you tell a pig it stinks?

I did meet with representative of the Arizona Legislature and discussed several options. With the Primary Elections next week, the water problems are on the back burners. There are several options, but it looks like the Attorney General will have to be called in.

The Arizona Legislature asked about the need for future water service repairs and replacement of water and sewer lines in older communities and who will pay for it. If the communities are consolidated, all the bills will increase higher than anyone can imagine. This indicates to me that the Arizona Corporate Commission is not competent to manage the situation. I have worked and volunteered at elections for over 40 years. I attended election workers meeting which gave me an opportunity to test my thinking about ACC and EPCOR with 100+ active community people: Republicans, Democrats, Independents, who ever. Scheming 2 legged pieces of shit seems to be a common

theme. Utility bills are driving people out of Arizona, destroying home values and destroying tax base.

No more new water and sewer permits and connections is the only solution. Arizona has more homes than jobs. Housing is aging and deteriorating. New construction is crap. The people who live in Arizona are disgusted.

I rented one year in Sun City and was happy to get out of there. My water experiences were these:

1. I put a BRITA WATER FILTER SYSTEM on my kitchen faucet. It should have lasted me 4 months. Every 6 to 8 weeks it indicated the filter was filled with contaminants (bacteria, chemicals, minerals, whatever).
2. One sunny day I am driving down the street and I see a 12" to 18" wall of water coming at me. I drove on to the sidewalk, called 911, kept driving until I saw the source of the water line break ( a small geyser) and waited until the Sheriff's Posse arrived to close the street. I was told the water and sewer systems are decaying, no one is doing anything about it, EPCOR will only fix and has not program to replace.
3. Across the street from my rental home the water line in the street broke. Water ran down the street for days. The EPCOR people said they had bigger problems. When the EPCOR crew did arrive they started looking for a water line shut-off and started to dig on the property where I was living. I represented Pipe Fitters Union workers for years and knew enough to see EPCOR employees did not know what they were doing. I told them to get off the property, bring back competent people, and the proper testing equipment to find the valve. And I was absolutely right. The EPCOR supervisor was very polite and said he works with the people EPCOR gives him. EPCOR workers said they are not responsible for the long delays in making repairs because EPCOR refuses to employ more workers. (looks like FUCK the old people and keep the money) I was told they have a back-log of 10+ work orders, its been that way for months (maybe even years) and do repairs in order of time called-in (except in cases of emergencies which pushes all the work farther back). I took photos and emailed them to the realtor who managed the property. I did not keep them. I was very politely told investors do not give a shit about the water and sewer lines as long as they get their rent.

SUN CITY needed a water and sewer line replacement program yesterday. I was told the SUN CITY water lines are a HASMAT disposal problem. The SUN CITY water lines were built with ASBESTOS pipe. The old time SUN CITY residents know not to drink the water if there is a water line break. Its only a matter of time before the EPA orders the SUN CITY water system condemned and EPCOR gives everyone a bill for it. Luckily for EPCOR and the Arizona Corporate Commission, the real estate investors, part time residents (snow birds), seniors on fixed income, white trash relatives who inherited the property, shoddy contractors and endless bullshiting real estate agents, they can live like pigs because the problems will be some else's bills (like Sun City West).

Scott Mitzner

----- Original Message -----

**From:** Scott Mitzner

**To:** [editor@porascw.org](mailto:editor@porascw.org) ; [president@porascw.org](mailto:president@porascw.org) ; [treasurer@porascw.org](mailto:treasurer@porascw.org) ; [scwbca@porascw.org](mailto:scwbca@porascw.org) ; [secretary@porascw.org](mailto:secretary@porascw.org) ; [carlson21843@gmail.com](mailto:carlson21843@gmail.com) ; [execdir@porascw.org](mailto:execdir@porascw.org) ; [gbpres@rcscw.com](mailto:gbpres@rcscw.com) ; [gbbudget@rcscw.com](mailto:gbbudget@rcscw.com) ; [haron.schomer@rcscw.com](mailto:haron.schomer@rcscw.com) ; [gbclubs@rcscw.com](mailto:gbclubs@rcscw.com)

**Cc:** [info@trentfranks.com](mailto:info@trentfranks.com) ; [jborges@azleg.gov](mailto:jborges@azleg.gov) ; [campaign@electtomhorne.com](mailto:campaign@electtomhorne.com) ; [mywater@epcor.com](mailto:mywater@epcor.com) ; [corpafrs@epcor.com](mailto:corpafrs@epcor.com) ; [Pierce-web@azcc.gov](mailto:Pierce-web@azcc.gov) ; [Burns-web@azcc.gov](mailto:Burns-web@azcc.gov) ; [Stump-web@azcc.gov](mailto:Stump-web@azcc.gov) ; [RBurns-web@azcc.gov](mailto:RBurns-web@azcc.gov) ; [BitterSmith-web@azcc.gov](mailto:BitterSmith-web@azcc.gov)

**Sent:** Thursday, August 14, 2014 5:09 AM

**Subject:** Re: DRINK MY PISS!

## THROWING MUD AT PIGS

Sending emails to the Arizona Corporate Commission and EPCOR just shows them PORA has community support. Otherwise, I am told they see it as old people complaining. Emails are like throwing mud at a bunch of pigs.

Long time ago back in the late 1960's or 70's some smart guys in a school district decided to try to annex Sun City. Retirees fought back and ran for school board seats. School boards, school administrators and teachers unions, are used to shitting on parents who are too busy to fight with them. Retirees got all day, got elected and proceeded to fire everyone, destroyed the pensions, set the salaries to poverty level, banned all vendor buddies, and taught the Arizona school districts a lesson they never forgot.

I'm an old Ronald Reagan guy. I was there when President Reagan destroyed the Interstate Commerce Commission. Important commissioners, lawyers, rule writers, rule enforcers, one day; unemployed bums the next day. I saw the rooms of empty desks, and I bought really nice stuff for my office.

I did bankruptcies for air traffic controllers that Reagan fired after they went on strike. What I remember were the guys wives, so pissed-off that their nice homes lost, kids school funds lost, cars lost, all because they were married to a greedy dumb ass.

No more mud slinging. I want to meet with PORA and the REC Board. I want to prepare an agenda and time table to execute it. I am contacting the TEA PARTY and will ask for their "wish list" of what they want done to the ACC. My read is the ACC and EPCOR started this shit to damage the AZ State Legislative races. I think ACC does not realize how much the real Arizonan's hate them. If the State Legislature destroys the ACC, no one will cry about it.

If you read my emails and watched the PBS News Hour Wednesday night, you would have seen a long discussion by some water expert from San Francisco on the destruction of surface waters in America. I thought the guy was all wet :-)) but I see I

am not alone in my thinking about the problems. Golf is a major tourist attraction and reason to live in Arizona. The developers, ACC, EPCOR are destroying it. No water, no factories or manufacturing, no permanent jobs: home builders are sucking up all the water and with it all future economic growth. Statistically there are 6 vacant homes in America for every homeless person. There is plenty of work for skilled Arizona trades men and contractors. There is no need for more subdivisions, run by out of state groups, that hire unskilled labor, build allot of shit with little public infrastructure, take the money and run.

HARRY AND TONTO, starring Art Carney, has been on TV Channel 45.2 all week. Its a very prophetic movie about senior citizens in America. Looking at all the images of senior citizen abuse and neglect, I can see these pigs at ACC and EPCOR thinking its ok to steal retirees home equity to support subdivisions that should have never been built. The scene, where Art Carney visits his old sweet heart at the old folks home, was filmed at the historic Altenheim Home, Forest Park, Illinois. In the late 1970's I was on the Altenheim's board of directors helping them develop grants. We have a perfect case for public corruption and utility company greed. Ideas for a movie script is starting to keep me up.

Some Canada friends are retired teacher and barrister who is a retired lower court judge. I watch their house while they are home in Canada. I hope to have from them legal contacts in Edmonton. Their government friends from Ottawa, Ontario will not be in SCW until after Christmas. I want a program that will make EPCOR in Canada spend every dollar in profit on lobbyists and lawyers. There are several thousand Canadians living in Sun City communities during winter. Money is all that matters, and I want to take it from EPCOR. Utility company greed is a national scandal. We can make history.

I will call the executive director to set a meeting.

Scott Mitzner

----- Original Message -----

**From:** Scott Mitzner

**To:** [editor@porascw.org](mailto:editor@porascw.org) ; [president@porascw.org](mailto:president@porascw.org) ; [treasurer@porascw.org](mailto:treasurer@porascw.org) ; [scwbca@porascw.org](mailto:scwbca@porascw.org) ; [secretary@porascw.org](mailto:secretary@porascw.org) ; [carlson21843@gmail.com](mailto:carlson21843@gmail.com) ; [execdir@porascw.org](mailto:execdir@porascw.org)

**Cc:** [info@trentfranks.com](mailto:info@trentfranks.com) ; [jborges@azleg.gov](mailto:jborges@azleg.gov) ; [campaign@electtomhorne.com](mailto:campaign@electtomhorne.com) ; [mywater@epcor.com](mailto:mywater@epcor.com) ; [corpafrs@epcor.com](mailto:corpafrs@epcor.com) ; [Pierce-web@azcc.gov](mailto:Pierce-web@azcc.gov) ; [Burns-web@azcc.gov](mailto:Burns-web@azcc.gov) ; [Stump-web@azcc.gov](mailto:Stump-web@azcc.gov) ; [RBurns-web@azcc.gov](mailto:RBurns-web@azcc.gov) ; [BitterSmith-web@azcc.gov](mailto:BitterSmith-web@azcc.gov)

**Sent:** Wednesday, August 13, 2014 1:18 PM

**Subject:** Re: DRINK MY PISS!

"Mommy they're back!" from Poltergeist 2

Ghosts lead by Christian Preacher emerge from TV; house in subdivision built by investors in grave yard falls into sink hole.

That's how see Arizona's legions of Bible thumpers and their developer/investor friends.



PORA we should meet and discuss were things are headed on this WASTE WATER ISSUE. As a young lawyer, I can clearly remember the first time I realized I was being employed to be a piece of shit. A large midwest town was over built. and building more subdivisions, with well water for the people. The EPA was getting on their ass, and the city was negotiating with Chicago to get Lake Michigan water, which did happen, and these over built cities are now destroying the Great Lakes.

What you call "WASTE WATER" (aka....well or ground water) is now being considered as a possible source for drinking water. Older golf courses in the east valley are closing: can't pay the water bill. I was told to invest in Sun City West because it is the only decent golf community left in Arizona. PORA and the REC Board will have to fight ALL new access to your well aquifer and make recent new subdivisions pay outrageous water bills and restrict their water use. I predict, if you sit on your ass, there will be fewer golf courses, and we can use the deeds to our homes to wipe our ass.

I know a retired dairy farmer and State Trooper who recently bought a home in SCW. I asked him to check what I am saying and GOOGLE: Toilet To Tap. He now understands that he may have lost most of his retirement savings buying in SCW. I have done a little business with law enforcement retirees from the California State Capital. They came to Arizona for the cheap golf, are renters, think buying maybe a risk. They see Arizona government doing the same shit Nevada did with casinos and real estate investors that crashed the Nevada real estate market (50% to 75% forever loss in home values). One of the guys I have done business with, comes from a family who worked for Nevada government as lobbyists. I use him to check my thinking.

The ACC should fight any new water and sewer access by Glendale and the savages new casino. The casino will have to pay all water and sewer rate increases; not the tax payers. The casino will not get access to ground water. Aquifers go under both Indian lands and Arizona lands. Personally I regard casino operators and their red man property owners as a bunch of pigs, scheming to steal old peoples money and corrupt our youth. (LOOK at all the TV commercials and see who they target! Ever see a casino ad with a savage and squaw gambling?) And of course, in Illinois I worked with the experts in drug and gambling addiction, in case you are all too stupid to figure this out, or want to challenge me.

**PUBLIC HEALTH PROBLEMS.** In case you haven't noticed most fruit trees along golf course fairways have rotting fruit. The trees attract bugs, vermin, and thieving golfers. (what's interesting the Mexicans seem to know not to take the fruit) Some property owners are upset, that the golf course water may destroy their fruit, that the constant golf course chemical spraying for bugs gets all over their trees and fruit, and that the golf course vegetation chemical treatments gets in the fruit. Did you ever notice during the winter the cancer doctors and dermatologists seed all the golf course communities with ads? The golf course property owners should get a public health warning. The golf courses should be forced to pay to remove all fruit trees too close to the course. Arizona should regularly test the fruit and trees for carcinogens, toxicity, and diseases.

FINALLY back to my midwestern town. Water tests have 2 sides: free from bacteria and diseases (everyone talks about) and free from chemical dangers/pollution (no-one talks about). You all know about the usual Arizona issues with asbestos, mercury, lead and other minerals, but the 800lb gorilla is *RADIATION*. And Arizona has lots of it. The deeper you go in the ground for water, the more *RADIATION*. What you look for is incidents of cancers to human water filters: liver (always fatal), kidneys, bladder. In the past I found lots of it. Very slow pain full death that some of you very clever people will get. The sneaky cancer is leukemia. In Arizona you are close to New Mexico and share aquifers. I assume you all have inter-governmental agreements on sharing water test data. Back in the 1950's and 60's the nuclear scientists and US Military were nuts. Like kids with fire crackers, if you got a nuclear bomb, stick it in the ground, and blow it up. They poisoned the New Mexico aquifers with radiation. It will take 500 years to clean-up. I know one of the guys that does the testing. Then we have the problem of how deep and where the US Government buried all the nuclear waste and chemical weapons waste (super secret). Back to leukemia: my wife had management duties at Northwestern University Medical Center Woman's Hospital. She managed some grants for Russian medical researchers from Chernobyl. They all had radiation sickness, and got it mostly from the water. When they got leukemia, they went back to Russia to die. SCW water issues, now give me daily memories, of my wife dying in 2009 from leukemia, lying in her hospital bed, saying to me: " Scott, you were right, don't drink the water."

Scott Mitzner

----- Original Message -----

**From:** Scott Mitzner

**To:** [editor@porascw.org](mailto:editor@porascw.org) ; [president@porascw.org](mailto:president@porascw.org) ; [treasurer@porascw.org](mailto:treasurer@porascw.org) ; [scwbca@porascw.org](mailto:scwbca@porascw.org) ; [secretary@porascw.org](mailto:secretary@porascw.org) ; [carlson21843@gmail.com](mailto:carlson21843@gmail.com)

**Cc:** [info@trentfranks.com](mailto:info@trentfranks.com) ; [jborges@azleg.gov](mailto:jborges@azleg.gov) ; [campaign@electtomhorne.com](mailto:campaign@electtomhorne.com) ; [mywater@epcor.com](mailto:mywater@epcor.com) ; [corpafes@epcor.com](mailto:corpafes@epcor.com) ; [Pierce-web@azcc.gov](mailto:Pierce-web@azcc.gov) ; [Burns-web@azcc.gov](mailto:Burns-web@azcc.gov) ; [Stump-web@azcc.gov](mailto:Stump-web@azcc.gov) ; [Bitter-Smith-web@azcc.gov](mailto:Bitter-Smith-web@azcc.gov) ; [RBurns-web@azcc.gov](mailto:RBurns-web@azcc.gov)

**Sent:** Monday, August 11, 2014 2:52 PM

**Subject:** DRINK MY PISS!

DRINK MY PISS! Seems offensive? Good. The first time I was told to GOOGLE "toilet to tap" and realized I might be drinking the recycled water I piss and shit in, I knew the nice Arizona people had played me for a chump, like thousands of others.

I'm from the Midwest, unlimited fresh water. Unthinkable, that anyone would make people drink the water they piss and shit in. Not in Arizona. I thought I was smart in avoiding land deal rip-offs, until I got to Arizona. Now when I go visiting family in Michigan, Illinois, Georgia, Washington and Oregon, I got to put up with everyone laughing at me. I have a family full of university level employees, and leaders in urban planning (internationally recognized).

1. PORA members, I'm a package deal! Read below. I will be in your offices this week and we will all set a date to meet and have a talk. To use an expression; I'm pissed-off. For nearly 40 years I have represented clients in public corruption, organized crime, long range planning, and local government. I was the youngest man to ever be appointed chairman of a regional planning commission. I paid my way through law school writing nationally recognized urban renewal projects. In the 1980's I was involved in sending so many judges, lawyers, and politicians to the Federal Penitentiary, the Terra Haute, Indiana prison guards sent me a uniform for Christmas and thank you for life time guarantee of employment. I ask that you make available all of your ACC/EPCOR meeting notes, correspondence, documents, FOIA requests, reports for my copying and study, so I am prepared for our meeting.

2. EPCOR WATER. I need the name, office address, phone number and email of an Arizona contact person, who can answer my questions and provide me with documents. I have the same request for your Edmonton, Canada corporate office. Like myself, the Canadians, who now feel their retirement savings and pensions were and are being stolen from them by Arizona, Americans, are wondering about EPCORS role in all this. Like myself, Canadians expect unlimited fresh drinking water. Its unthinkable that anyone would recycle the water they piss and shit in, and make them drink it. Although you do have an easy out, you can say: "What do you expect, living with Americans." We are going to develop SPECIAL PROGRAMS: (1) You will have service list of all persons who what notice of meetings and send copies of all reports and studies immediately to them for a reasonable charge. (2) Your Board of Directors will adopt a policy of full disclosure, that all staff will follow. (3) You will publish notices in all Canadian news papers, keep notices permanently on all your websites, and give warnings on Canadian TV and radio that Arizona has drinking water problems and sewage treatment problems; with citations for further information. No doubt about it, that scheming piece of shit Arizona officials got these proposals started when all the Canadian and American snow birds are living up north. Arizona realtors and developers specifically target Canadian retirees in their advertising. (4) LEGAL NOTICES for all persons buying real estate in Arizona; you will immediately develop forms for the Arizona Board of Realtors that require signature in all listings, dual agency, and contracts of sale giving sellers and BUYERS notice of during water and water treatment problems. EPCOR will lobby to have new laws and regulations written to enforce notice in all land deals. I have started contacting CANADIAN CLUBS that meet across Arizona: hockey clubs, golf clubs, lawn bowling clubs, social clubs, by January 2015 you will have to deal with them. If the Canadians think EPCOR helped Arizonans steal their pension money and retirement savings, EPCOR will have new officers and directors and many empty offices in Edmonton next year.

3. AZ AG TOM HORNE. I have done a variety of precinct jobs since the mid 1970's. You get past the primary, I am going to guarantee your re-election just on the drinking water and sewage treatment issues. In the old days we had to type criminal indictments, grand jury subpoenas, civil law suits: I can already smell the ink. (I still have my IBM Selectric Typewriter) . I want to meet with your staff, AZ Senate and

House staff. We are going to put together select super-secret committees on organized crime, public corruption, and FOIA compliance. The Official AZ AG website is going to have a super-secret whistleblower attachment. The AZ AG in cooperation with the AZ BAR will have a panel of FOIA experts that will review all disputed FOIA requests and make written decisions in 14 days (including making suggestions to amend FOIA requests to avoid denials, and reviewing all local FOIA ordinances and policies for compliance with State and Federal Laws), and AZ will establish an expedited FOIA non-jury court call. I have served on a board of citizen action agency, I know some of the experts.

4. CONGRESSMAN FRANKS, SENATORS McCAIN & FLAKE we need to have sit-down, or with your staff at least. The problems with Arizona drinking water and sewage treatment are at the point of crisis, national scandal and all on your watch. I'm from Illinois. I know OBAMA, but we never get along (NRA Life member); but as the saying goes: "Nothing unites better than a common enemy." It would have been easy for me to call Bill Daley or Rommy Emanuel during OBAMA's first term. But, I think I am entitled to referrals at the Justice Department, the US EPA, US Army Corps Engineers. Based on my conversations with Luke Air Force Base employees, no-one will cry if the conduct of piece of shit Arizona politicians force Luke closed. I am always up for a flight to Washington DC. I would like to understand why all of you do not have a Special Federal Grand Jury working now.

5. THE ARIZONA CORPORATE COMMISSION must be a place for nice, naive, sweet folks. I have been told more than once that the town of ANTHEM should have never been built. I have spoken to employees at the AZ DNR; mention you people and I get to sit and listen to hours of dumb things you did. ATTACHED to this email are my pictures of a Wisconsin Road-side Monument. Its on a ridge over looking a beautiful forested valley. In the 1920's real estate speculators bought that valley, sub-divided it, and started building homes. The project went bankrupt. The county bought the property, demolished the development and every building, restored the forest and put a monument there to remind them to never trust greedy real estate speculators again and never destroy God's creation unless there is over whelming proof of need. What's wrong with you people:

(1) PUBLIC CORRUPTION & CRIME SYNDICATE BASIC MO. In the last 40 years I have seen banks, manufacturers, restaurants (mostly), government agencies that are badly managed scheme 24/7 to steal the equity, assets and income of well run organizations by mergers. In my opinion only a real dumb ass or 2 legged scheming piece of shit would propose merging good districts with bad ones, and that opinion applies to any AZ Elected Public Official who lets this happen. But I look forward to meeting the people that proposed this scheme and hearing their side of the story. Please put me on notice for all public meetings on EPCOR merger and give me the contact information for your FOIA Officer.

(2) PUBLIC EMPLOYEE UNIONS AND TRADE UNIONS need large bargaining units. Large water and sewer treatment districts will attract unions like flies to shit.

(Which you apparently have allot of). Water rates and sewer charges will increase beyond anyone's budget. The unions know, once we buy a home, we have to pay. Union strife will disrupt daily operations and cost management millions. Unions wages will destroy all savings for repairs and capital improvements, resulting in perpetual debt for bond issues.

(3) THE GREED OF AMERICAN UTILITY COMPANIES IS AN INTERNATIONAL SCANDAL. Arizona has the worst news coverage in the USA. No AZ TV network has a nightly political commentator. The international news on AZ PBS is the worst in America. Republicans, Democrats, Independents, whoever, all agree when we met at the library, in the book store, at schools, in churches, at Mc Donald's for breakfast, Arizona is a news shit hole. I met last month with my pension managers (largest and most reputable in USA) and was told to invest in utility companies. Published Wall Street reports show utility companies control of their regulators driving stock prices (and the stock market) up. Utilities know they can legally force Americans to pay whatever they can get away-with. So here I sit in Sun City West surrounded by old booze hounds, old feeble idiots, thieving chronic gamblers, scheming contractors and vendors, and diseased animals that will screw anything. (NIMH study shows senior communities have one of highest rates of HIV/STD). Personally I would like to move, and resume my happy retirement. Sitting here, writing emails, doing lists of possible defendants, plaintiffs, expert witnesses, litigation budget, is allot of work. And I suggest you all consider the cost of litigation. I suspect most of you will loose, if my hunch is right, you cannot testify if you have to take the 5th Amendment. Also means taxes do not pay for your lawyers and judgments are paid from your pockets.

(4) ACC has a special job: temporarily stop approving all new water and sewer connections. Go to court if you have to. That should have been done 10 years ago. Lobby for new laws to deny municipal subdivision approvals and empower local government to cancel zoning and subdivision ordinances. Last time I did a nationally rated housing inventory was in the 1970's, but my methodologies should still be valid and the consulting firm that did the study in still in business. The AZ legislature will create a commission to conduct a housing inventory and study of water usage and treatment and land development. In Illinois earth-quake insurance cost me \$25. In Arizona earth-quake will cost me \$450 (more than my home owners policy) Why? Because if lazy, scheming piece of shit investors, developers, engineers, and their buddies in government are allowed to build homes (mostly) in poor soil, or TOO CLOSE TOGETHER, the insurance companies cannot predict when a house will sink into the ground. In Arizona earth-quake insurance also includes earth-movement insurance coverage.

Did a do a nice job putting it all together for you all? PORA, we cannot possibly loose a case against this scheming bunch. In Sun City West we have retired lawyers, forensic accountants, engineers, pipe fitters and plumbers, law enforcement agents (State and Federal), and me. One of my relatives retired as a principle of one of the most reputable planning firms in the world. Usually utility companies and State regulators can have their technical experts bull shit the public and elected officials sit

back and play stupid. Wont happen here. I am going to call OBAMA's people and beg for a special DOJ prosecutor. I will offer guarantees of AZ Republicans and their friends doing jail time. The only way this bunch can stop a Federal army of prosecutors is by doing what is right. In the past my clients have sent letters to every house hold. SCW retirees have the time and the money to make this a very public stink.

FINALLY, I did not forget about the ARIZONA LEGISLATURE. It may be time to bring-in honest, independent experts to revision the Arizona Corporate Commission. Mr. Horne and Ms. Brurges we can talk more about that.

Scott Mitzner

## **Teresa Tenbrink**

---

**From:** Kristen LaCombe <KLaCombe@planbsolutions.com>  
**Sent:** Monday, October 06, 2014 4:44 PM  
**To:** corpafrs@epcor.com; rstenholm@epcor.com.; mywater@epcor.com; BitterSmith-Web; Stump-Web; Burns-Web; Pierce-Web; RBurns-Web  
**Subject:** EPCOR WATER IS STEALING FROM THE STATE OF ARIZONA. 60 minutes episode  
**Importance:** High

Hello Corporate EPCOR-

I am one of your unlucky Epcor customers with a service in Arizona in Bullhead City- I have filed a complaint with the AZ utilities commission and have spoken to plenty of customer service reps from Epcor as well as one of your corporate colleagues to no avail-

I am going to take your company to court over my water bills....I do not reside at the residence and I will NOT be paying for 56000 and 85000 gallons of water for the months of June and July-

I have taken every route I possibly can to rectify this situation with Epcor- What other choices do I have here? None- I am forced to obtain necessary services from a company that is committing fraud on a grand scale-

I have contacted 60 minutes and they are interested in doing a story about your company and how you are bilking thousands of Arizona residents out of thousands of dollars since you purchased the AZ water company-

I will not stop until I get justice for this debacle!

Here is a sample of what I wrote to 60 minutes.....

I am an avid viewer and fan of 60 minutes-

I have what I feel is a great story if you are interested- There is a company in Canada that bought a large water utility company-

One of the states it provides services for is Arizona- There is a mass instance of fraud going on at a company called EPCOR Water- It is bilking thousands of customers out of money for water they did not use. They are hoping people won't notice when their normal water bill is 60 dollars and then all of a sudden it's \$1000 dollars-

I filed a complaint with the AZ utilities commission and there is a docket that is supposed to be heard in the court based on my complaint as well as 100's of others-

I will give you an example of the amount of fraud that they are committing currently-

I do not live in the residence in AZ so it is vacant- They billed me for the use of 56,000 gallons one month and the next for 85,000 gallons when no one lives there!

I have no lawn, and with that amount of leakage there would be a flood in the streets-

They are attempting to strong arm me into paying for something I did not use and are withholding my water services until I pay them a nice 600 plus water bill!

This issue only started happening as soon as this company purchased the other AZ Water company- If you went on the internet and looked up EPCOR water and merely looked at the 100's of blogs and how they have also been on 2 of the local news channels but yet this is still going on. Can you imagine some poor older folks living on social security and paying their bill via auto pay and then having the money syphoned out of their accounts? This is a monumental issue and I would think it would be one that your program would warrant as some good investigative reporting and an extremely worthy story to report on. I certainly hope you will, as this is completely insane to me to fathom. I hope you will consider this issue for one of your stories-

I look forward to hopefully hearing from you at your earliest convenience-

Here is my contact information as well as my account number:

3348 PARK RIDGE AVE

BULLHEAD CITY, AZ 86429

Account Status: Active

Account:

Sincerely,  
Kristen La Combe  
14-824-7283

Thank you,

Kristen La Combe  
Plan b Solutions  
949-391-4337



**Teresa Tenbrink**

---

**From:** John C. Lhotka, Jr. <grampij@gmail.com>  
**Sent:** Monday, October 06, 2014 12:02 PM  
**Subject:** EPCOR's Plan for Sun City West, AZ

- 1....Proposal is a sick solution for an ailing problem.
- 2....Abandons FOREVER the " Cost of Service " rate basis, promotes reckless spending.
- 3....Discriminates against the two largest retirement communities to shoulder 100% of the subsidy cost.
- 4....Heartlessly pickpockets the Social Security Symbol, practically no social security raises in 7 years.

**This is Heartless discrimination**

**Teresa Tenbrink**

---

**From:** John & Peg <pozaz@cox.net>  
**Sent:** Monday, October 06, 2014 8:59 AM  
**To:** BitterSmith-Web  
**Subject:** DOCKET NOS. W-01303A-09-0343; SW-01303A-0-0343

**Importance:** High

**RE: WASTEWATER RATE DESIGN EXAMINATION**

**We support FULL consolidation of all EPCOR Wastewater Districts**

I am a resident of Corte Bella, a community served by EPCOR Water Company. Corte Bella is currently consolidated into the Aqua Fria Water/Wastewater District. The Agua Fria District is experiencing water/wastewater rates among the highest in the nation. It is our understanding that EPCOR Water Company has proposed full consolidation before the Arizona Corporation Commission as a means to remedy these exorbitant, discriminatory rates.

Since full consolidation, as proposed by EPCOR, would restore fair just and reasonable rates to all, I would like to go on the record as totally supporting FULL consolidation of all EPCOR's wastewater districts.

Margaret Pozdol  
22024 N. Arrellaga Drive  
Sun City West, AZ 85375



This email is free from viruses and malware because avast! Antivirus protection is active.

## **Teresa Tenbrink**

---

**From:** Barb <bmatthews01@centurylink.net>  
**Sent:** Saturday, October 04, 2014 4:32 PM  
**To:** RBurns-Web; BitterSmith-Web; Pierce-Web; Stump-Web; Burns-Web  
**Subject:** Consolidation (YES)

Arizona Corporation Commission  
1200 W Washington Street - 2nd Floor  
Phoenix, AZ 85007  
October 1, 2014

To: Bob Burns – Rburns-web@azcc.gov  
Susan Bitter-Smith – BitterSmith-web@azcc.gov  
Gary Pierce – Pierce-web@azcc.gov  
Bob Stump – Stump-web@azcc.gov  
Brenda Burns – Burns-web@azcc.gov  
Subject: Docket Nos. W-01303A-09-0343; SW-01303A-0-0343  
Wastewater Rate Design Examination  
We support FULL consolidation of all EPCOR Wastewater Districts

We are residents of Cross River, Dos Rios or Coldwater Ranch, communities served by EPCOR Water Company. Cross River, Dos Rios and Coldwater Ranch are currently consolidated into the Agua Fria Water/Wastewater District. The Agua Fria District is experiencing water/wastewater rates among the highest in the nation. It is our understanding that EPCOR Water Company has proposed full consolidation before the Arizona Corporation Commission as a means to remedy these exorbitant, discriminatory rates.

Since full consolidation, as proposed by EPCOR, would restore fair, just and reasonable rates to all, we would like to go on the record as totally supporting FULL consolidation of all of EPCOR's wastewater districts.

Signature(s) Street Address

Barbara Mathews

Printed Name(s) Zip Code & Community Name

Barbara Mathews  
85373 Crossriver

Mailmaster@azcc.gov



This email is free from viruses and malware because avast! Antivirus protection is active.

**Teresa Tenbrink**

---

**From:** Jerry Scwaz <jerry.scwaz@gmail.com>  
**Sent:** Saturday, October 04, 2014 10:27 AM  
**To:** BitterSmith-Web  
**Subject:** I oppose EPCOR consolidation.

I oppose EPCOR consolidation.

## **Teresa Tenbrink**

---

**From:** Karen Girvan <kgirvan@gci.com>  
**Sent:** Friday, October 03, 2014 5:43 PM  
**To:** RBurns-Web; BitterSmith-Web; Pierce-Web; Stump-Web; Burns-Web  
**Subject:** Docket Nos. W-01303A-09-0343; SW-01303A-0-0343 Wastewater Rate Design Examination  
**Attachments:** Epcor Bill 7.14.pdf; Epcor Bill 8.14.pdf; Epcor Bill 9.14.pdf; Letter to Arizona Corporation Commission.docx

Please review the attached letter with copies of EPCOR bills and confirm receipt by email.

Thank you

Karen Girvan  
623-584-9884 - Home  
907-240-1000 – Mobile (preferred)  
22820 N Del Monte Dr.  
Sun City West, AZ 85375

**Teresa Tenbrink**

---

**From:** Pauline <golfingtoo@gmail.com>  
**Sent:** Friday, October 03, 2014 4:49 PM  
**To:** RBurns-Web; BitterSmith-Web; Pierce-Web; Stump-Web; Burns-Web  
**Subject:** Consolidation of all EPCOR Wastewater Districts  
**Attachments:** Arizona Corporation Commission Letter.pdf

**Teresa Tenbrink**

---

**From:** tony machometa <tmach25@hotmail.com>  
**Sent:** Friday, October 03, 2014 10:09 AM  
**To:** BitterSmith-Web  
**Subject:** We support FULL consolidation of all EPCOR Wastewater Districts

We are residents of Cross River, Dos Rios or Coldwater Ranch, communities served by EPCOR Water Company. Cross River, Dos Rios and Coldwater Ranch are currently consolidated into the Agua Fria Water/Wastewater District. The Agua Fria District is experiencing water/wastewater rates among the highest in the nation. It is our understanding that EPCOR Water Company has proposed full consolidation before the Arizona Corporation Commission as a means to remedy these exorbitant, discriminatory rates. Since full consolidation, as proposed by EPCOR, would restore fair, just and reasonable rates to all, we would like to go on the record as totally supporting FULL consolidation of all of EPCOR's wastewater districts.

Best Regards,

Tony Machometa

11758 W Camino Vivaz

Sun City, AZ 85373

Dos Rios Community

**Teresa Tenbrink**

---

**From:** Johnny Miiller <johnmiiller2@gmail.com>  
**Sent:** Friday, October 03, 2014 10:07 AM  
**To:** RBurns-Web; BitterSmith-Web; Pierce-Web; Stump-Web; Burns-Web  
**Subject:** EPCOR Wastewater Distribution Districts

I am opposed to full consolidation of all EPCOR wastewater districts

John E. Miiller  
10538 W. Tropicana Circle  
Sun City, AZ 85351



## **Teresa Tenbrink**

---

**From:** Lindsay Colby <lindsaycolby73@gmail.com>  
**Sent:** Friday, October 03, 2014 6:18 AM  
**To:** RBurns-Web; BitterSmith-Web; Pierce-Web; Stump-Web; Burns-Web  
**Subject:** Docket Numbers W-01303A-09-0343: SW-01303A-0-0343 Wastewater Rate Design Examination

Arizona Corporation Commission  
1200 W Washington Street - 2nd Floor  
Phoenix, AZ 85007  
October 1, 2014

...

To: Bob Burns – [Rburns-web@azcc.gov](mailto:Rburns-web@azcc.gov)  
Susan Bitter-Smith – [BitterSmith-web@azcc.gov](mailto:BitterSmith-web@azcc.gov)  
Gary Pierce – [Pierce-web@azcc.gov](mailto:Pierce-web@azcc.gov)  
Bob Stump – [Stump-web@azcc.gov](mailto:Stump-web@azcc.gov)  
Brenda Burns – [Burns-web@azcc.gov](mailto:Burns-web@azcc.gov)

Subject: Docket Nos. W-01303A-09-0343; SW-01303A-0-0343  
Wastewater Rate Design Examination  
We support FULL consolidation of all EPCOR Wastewater Districts

We are residents of Cross River, Dos Rios or Coldwater Ranch, communities served by EPCOR Water Company. Cross River, Dos Rios and Coldwater Ranch are currently consolidated into the Agua Fria Water/Wastewater District. The Agua Fria District is experiencing water/wastewater rates among the highest in the nation. It is our understanding that EPCOR Water Company has proposed full consolidation before the Arizona Corporation Commission as a means to remedy these exorbitant, discriminatory rates. Since full consolidation, as proposed by EPCOR, would restore fair, just and reasonable rates to all, we would like to go on the record as totally supporting FULL consolidation of all of EPCOR's wastewater districts.

Lindsay Colby

11735 W Camino Vivaz

Sun City, AZ 85373

Dos Rios Community

[Mailmaster@azcc.gov](mailto:Mailmaster@azcc.gov)

**Teresa Tenbrink**

---

**From:** Susan Chace <2schace@gmail.com>  
**Sent:** Thursday, October 02, 2014 5:01 PM  
**To:** RBurns-Web; BitterSmith-Web; Pierce-Web; Stump-Web; Burns-Web  
**Subject:** Docket nos. W-01303A-09-0343 and SW-01303A-0-0343

Arizona Corporation Commission  
1200 W Washington Street - 2nd Floor  
Phoenix, AZ 85007  
October 1, 2014

Wastewater Rate Design Examination

We support FULL consolidation of all EPCOR Wastewater Districts

We are residents of Cross River, Dos Rios or Coldwater Ranch, communities served by EPCOR Water Company. Cross River, Dos Rios and Coldwater Ranch are currently consolidated into the Agua Fria Water/Wastewater District. The Agua Fria District is experiencing water/wastewater rates among the highest in the nation. It is our understanding that EPCOR Water Company has proposed full consolidation before the Arizona Corporation Commission as a means to remedy these exorbitant, discriminatory rates.

Since full consolidation, as proposed by EPCOR, would restore fair, just and reasonable rates to all, we would like to go on the record as totally supporting FULL consolidation of all of EPCOR's wastewater districts.

Susan Chace  
12031 W. Candelaria Crt.  
Phoenix City, Az  
85373

•  
•  
•

•

•

•  
•

## Teresa Tenbrink

---

**From:** Gary Connelly <garylconnelly@yahoo.com>  
**Sent:** Thursday, October 02, 2014 11:09 AM  
**To:** Utilities Div - Mailbox  
**Cc:** RBurns-Web; BitterSmith-Web; Pierce-Web; Stump-Web; Burns-Web  
**Subject:** Docket # W--01303A-09-0343; SW-01303A-0-0343 Wastewater Rate Design Examination

We are residents of Corte Bella, a community served by EPCOR. We are currently consolidated into the Agua Fria Water/Wastewater District. That district is experiencing water/wastewater rates among the highest in the nation. We have been protesting our unfair rates for years. We were part of a large group attending the meeting when de-consolidation was approved and Anthem was removed from the Agua Fria District. We were appalled at the vote by the commissioners. It is so unfair. Our wastewater rates have climbed to \$106.45 a month. That is just wastewater. People in Sun City pay \$18.11 and Sun City West residents pay \$30.96

It is our understanding that EPCOR has proposed full consolidation before the Arizona Corporation Commission as a means to remedy these exorbitant, discriminatory rates. **We support Full consolidation of all EPCOR Wastewater Districts.** Since full consolidation, as proposed by EPCOR, would restore fair, just and reasonable rates to all, we would like to go on the record as totally supporting FULL CONSOLIDATION of all of EPCOR's wastewater districts.

I am President of the Peoria North Rotary Club. In Rotary we practice a "4 Way Test" in our business and personal lives. Our second tenet is "Is it fair to all concerned". By supporting EPCOR's proposal to consolidate you will make wastewater rates fair to all concerned.

Gary and Sandy Connelly  
22404 N Del Monte Ct  
Corte Bella Country Club  
Sun City West, AZ 85375

## **Teresa Tenbrink**

---

**From:** Theresa Biggerstaff <tccbiggs1@yahoo.com>  
**Sent:** Wednesday, October 01, 2014 5:56 PM  
**To:** Rburns-web@azc.gov; BitterSmith-Web; Pierce-Web; Stump-Web; Burns-Web  
**Subject:** Docket No. W-01303A-9-0343; SW-0133A-0-0343, Wastewater Rate Design Examination  
**Attachments:** Epcor.pdf

Please find attached my opposition to the full consolidation of all EPCOR wastewater districts.

Theresa Biggerstaff  
Sun City, AZ 85351

## **Teresa Tenbrink**

---

**From:** RICHARD BALTSSEN <rwbaltsen@sbcglobal.net>  
**Sent:** Wednesday, October 01, 2014 1:24 PM  
**To:** Stump-Web; RBurns-Web; BitterSmith-Web; Pierce-Web; Burns-web@azcc.govwaste  
**Subject:** Waste Water

Commissioners:

Sadly, the issue of waste water rates comes to a head as the commission readies to change personnel. The issue at hand has to do with equalizing waste water rates for what appears to be most of the northwest valley, especially as this will affect the rates for Sun City and Sun City West where I am a resident. Your commission ordered Epcor to study scenarios to alleviate the high (excessive?) cost of processing waste water in Anthem and other areas serviced by Epcor. Why is the cost in the Aqua Fria and Anthem districts as high as it is? New processing plants? Do Sun City and Sun City West use the same facilities as Aqua Fria and Anthem? Does it seem right to you as board members that the larger communities should carry the burden of the other, smaller communities when the larger communities do not share the same facilities? Does it seem right that the majority should shoulder the load because the minority complains about services that need to be developed for new and expanding communities? Should the majority shoulder the burden of exclusive gated communities such as Corta Bella? The answer should be no, the majority should not shoulder the burden when they do not share the facilities. The same is true when capital projects for Sun City and Sun City West are paid for. The cities outside those districts should not be expected to 'share the load' as they do not benefit from those capital improvements. I can only guess that your commission weighs these options as a need to alleviate the cost burden for those who have petitioned you as a cost spread over a larger population base; good for those who have petitioned but highly unfair to the majority who do not share the same facilities. Please consider the costs based on who uses and benefits from those facilities and so who needs to pay for those facilities. You should also consider not allowing Epcor allegedly charging \$700,000. for developing the 3 scenarios. The management at Epcor must not think very highly of the board's collective intelligence and wisdom to foist such a ludicrous price-tag on a study that should have taken a very short period of time to develop. I look forward to the next informational meeting on this subject, as I'm sure many in Sun City West are also.

Regards; Richard W.Baltsen

**Teresa Tenbrink**

---

**From:** Lisa D <lisa.d@mail.com>  
**Sent:** Wednesday, October 01, 2014 12:04 PM  
**To:** BitterSmith-Web; RBurns-Web; Pierce-Web; Stump-Web; Bruns-web@azcc.gov  
**Subject:** Docket No. W-01303A-09-0343: SW-01303A-09-0343, Wasterwater Rate Examination

Dear Commissioner,

I am opposed to full consolidation of all EPCOR wastewater districts. I hope that you vote against this consolidation. I will be interested to see your decision concerning this matter.

Sincerely,  
Lisa D

**CONFIDENTIALITY NOTE:**

This email and and attachments are confidential and may be protected by legal privilege. If you are not the intended recipient, be aware that any disclosure, copying, distribution or use of this email or any attachment is prohibited. If you have received this email in error, please notify us immediately by returning it to the sender and delete this copy from your system. Please destroy all printed copies of this email message and any attachments. Thank you for your cooperation.

## **Teresa Tenbrink**

---

**From:** J. T. Ayres <houstonhilander@earthlink.net>  
**Sent:** Wednesday, October 01, 2014 8:13 AM  
**To:** Bob Burns; Bob Stump; Brenda Burns; Gary Pierce; BitterSmith-Web  
**Subject:** EPCOR CONSOLIDATION PROPOSAL (Docket NO. W-01303A-09-0343 & NO. SW-01303A-09-0343)

Commissioners,

I want to state my strong opposition to this proposal (Docket NO. W-01303A-09-0343 & NO. SW-01303A-09-0343). I believe our community should not become part of an association group. This should not be allowed to pass.

**Teresa Tenbrink**

---

**From:** Will No <wil33no@yahoo.com>  
**Sent:** Tuesday, September 30, 2014 6:13 PM  
**To:** BitterSmith-Web  
**Subject:** Waste Water Rate Consolidation of Five Districts

**Dear Commissioner;**

**I am opposed to any change to the Waste Water Rate Consolidation of Five Districts which includes Sun City West. Sun City West is a retirement community which has two or sometimes one resident. Our use of the waste water resources is minimal compared to the newer developments which have two or more residents and use a lot more of the waste water resources. Most of our water is used for irrigation and does not go down the sewer to the waste resources. We should not be expected to bear cost burdens over which we have no control. We paid for the costs at the time of construction of Sun City West and we should not bear the cost of additional constructions outside of our area.**

**Why shouldn't the cost of EPCOR's review be deducted from their profits. I cannot see why water waste rates are that high. Nowhere in the country are water waste rates that high. Is there miss management in that Company?**

**Sun City West did not seek to be involved in this rate case and we find no basis for their assessment of these charges.**

**I vehemently oppose the consolidation of Corte Bella into Sun City West or the consolidation of all the districts into one.**

**On another question, a few years ago the water company imposed a \$7.00 charge to our water bill to upgrade equipment for arsenic . When the equipment was paid for the charge was to come off the bill. It stayed as a separate item for a few years and then they merged the charge with the bill.**

**Sincerely,**

**Lauren L. Begin  
13805 W Via Manana  
Sun City West, AZ 85375**



**Teresa Tenbrink**

---

**From:** Dolly Bodenshok <dollfaceb911@gmail.com>  
**Sent:** Tuesday, September 30, 2014 10:22 AM  
**To:** Pierce-Web; Stump-Web; RBurns-Web; Burns-Web; BitterSmith-Web  
**Subject:** For Docket No. W-01303A-09-0343; SW-0303A-0-0343, Wastewater Rate Design Examination

This email is addressed to Gary Pierce, Bob Stump, Bob Burns, Brenda Burns, and Susan Bitter-Smith.

Please note that I am opposed to full consolidation of all EPCOR wastewater districts.

Thank you.

Clara M. Bodenshok  
Resident, Sun City, AZ 85351

**Teresa Tenbrink**

---

**From:** Agnes Holub <ahol7354@gmail.com>  
**Sent:** Monday, September 29, 2014 10:53 AM  
**To:** RBurns-Web; BitterSmith-Web; Pierce-Web; Stump-Web; Burns-Web  
**Subject:** Wastewater Rate Design Examination  
**Attachments:** EPCOR.jpeg

attached is my vote opposing consolidation of all EPCOR wastewater districts.  
Agnes Holub

**Teresa Tenbrink**

---

**From:** genegwen <genegwenaz@cox.net>  
**Sent:** Sunday, September 28, 2014 7:45 PM  
**To:** Burns-Web; BitterSmith-Web; Pierce-Web; Stump-Web  
**Subject:** DOCKET NO. W-01301A-09-0343; SW-0303A-0-0343, Wastewater Rate Design Examination

As a Sun City, AZ resident I am requesting you do not allow full consolidation of all the EPCOR wastewater districts. Based on the figures supplied by EPCOR, each Sun City wastewater user would experience a 90% rate increase if full-district consolidation was to be approved by the Commission.

EPCOR noted in their ACC response they have projected additional capital improvement costs for the Sun City District of \$9.3M over the next five (5) years. If a full consolidation were to take place, Sun City users would be required to pay an additional \$22.5M over the noted five-year period. This equates to subsidizing other district costs in the amount of \$13.2M. We cannot and should not be required to subsidize other districts for poor planning and choices.

Thank you for your consideration and a vote to deny full consolidation of the EPCOR wastewater districts.

Respectfully yours,  
Eugene W. Hermann  
Gwen Ann Hermann  
10125 W. Forrester Drive  
Sun City, AZ 85351

**Teresa Tenbrink**

---

**From:** Jan <jjcox@frontiernet.net>  
**Sent:** Sunday, September 28, 2014 2:10 PM  
**To:** RBurns-Web; BitterSmith-Web; Pierce-Web; Stump-Web; Burns-Web  
**Subject:** Docket No. W-013003A-09-0343; SW-0303A-0-0343 Wastewater Rate Design Examination

To: Bob Burns  
Susan Bitter Smith  
Gary Pierce  
Bob Stump  
Brenda Burns

From: Sun City Resident

Re: **DOCKET NO. W-01303A-09-0343; SW-0303A-0-0343,  
Wastewater Rate Design Examination**

As a Sun City, AZ resident I am requesting you do not allow full consolidation of all the EPCOR wastewater districts. Based on the figures supplied by EPCOR, each Sun City wastewater user would experience a 90% rate increase if full-district consolidation was to be approved by the Commission.

EPCOR noted in their ACC response they have projected additional capital improvement costs for the Sun City District of \$9.3M over the next five years. If a full consolidation were to take place, Sun City users would be required to pay an additional \$22.5M over the noted five-year period. This equates to subsidizing other district costs in the amount of \$13.2M. We cannot and should not be required to subsidize other districts for poor planning and choices.

Thank you for your consideration and a vote to deny full consolidation of the EPCOR wastewater districts.

Respectfully yours,  
Janet I Cox  
13053 N. 100th AV.  
Sun City, AZ 85351

**Teresa Tenbrink**

---

**From:** Roselynn Littlejohn <3rxlitte3@gmail.com>  
**Sent:** Sunday, September 28, 2014 1:38 PM  
**To:** Pierce-Web; Burns-Web; RBurns-web@azcc.gob; Stump-Web; BitterSmith-Web  
**Subject:** DOCKET NO W-01303A-09-0343; SW-03031-0-0343

**Wastewater Rate Design Examination**

As a Sun City West, AZ resident I am requesting you do not allow full consolidation of all the EPCOR wastewater districts

We cannot and should not be required to subsidize other districts for poor planning and choices.

Thank you for your consideration and a vote to deny full consolidation of the EPCOR wastewater districts.

Respectfully yours,  
Roselynn Littlejohn Woodward

## **Teresa Tenbrink**

---

**From:** Bcscmalcome@aol.com  
**Sent:** Sunday, September 28, 2014 12:29 PM  
**To:** RBurns-Web; BitterSmith-Web; Pierce-Web; Stump-Web; Burns-Web  
**Subject:** (no subject)

We are residents of Corte Bella, a community served by EPCOR Water Company.

We are among the highest in the nation for our water/wastewater rates.

This is causing a hard ship on many of us on fixed income's. I would like to go on record as totally supporting full consolidation of all EPCOR'S wastewater districts.

Sandra Cross.

23112 North De Laguerre CT.

Sun City West, Az. 85375

**Teresa Tenbrink**

---

**From:** Janet <janet@janetestep.com>  
**Sent:** Saturday, September 27, 2014 1:51 PM  
**To:** RBurns-Web; BitterSmith-Web; Pierce-Web; Stump-Web; Burns-Web  
**Subject:** Opposition to consolidation of EPCOR wastewater districts

Dear Mr. Burns, Ms. Bitter-Smith, Mr. Pierce, Mr. Stump and Ms. Burns,

Please add my name to the many thousands who are OPPOSED to the consolidation of EPCOR wastewater districts. As a Sun City taxpayer, I do NOT want this consolidation.

Please consider the will of the people.

Thank you,  
Janet Estep

## Teresa Tenbrink

---

**From:** Coleen Garbering <ncgarb@cox.net>  
**Sent:** Saturday, September 27, 2014 11:25 AM  
**To:** RBurns-Web; BitterSmith-Web; Pierce-Web; Stump-Web; burns-2eb@azcc.gov  
**Subject:** Wastewater Rate Design Examination-Docket No.  
W-01303A-09-0343;SW-01303A-0-0343  
**Attachments:** WASTEWATER RATES.pdf

Ladies and Gentlemen,

I am opposed to full consolidation of all EPCOR wastewater districts. Please see the attachment with comments.

We here in Sun City are very much opposed to this consolidation and as you know this will raise our rates 89% which is not acceptable. Many of us in Sun City are singles and living on a fixed income, so this increase will put a heavy burden on us. Many of our residents are part time residents who are not using water and therefore wastewater for months out of the year.

Please stand up for us in Sun City in opposition to this increase.

Thank you.

Sincerely,

Coleen Garberding



This email is free from viruses and malware because avast! Antivirus protection is active.



**Teresa Tenbrink**

---

**From:** Dolly Bodenshok <dollfaceb911@gmail.com>  
**Sent:** Saturday, September 27, 2014 9:26 AM  
**To:** Pierce-Web; Stump-Web; RBurns-Web; Burns-Web; BitterSmith-Web  
**Subject:** Docket No. W-01303A-09-0343; SW-0303A-0-0343, Wastewater Rate Design Examination

This email is addressed to Gary Pierce, Bob Stump, Bob Burns, Brenda Burns, and Susan Bitter-Smith.

Please note that I am opposed to full consolidation of all EPCOR wastewater districts.

Thank you.

Clara M. Bodenshok  
Resident, Sun City, AZ 85351

**Teresa Tenbrink**

---

**From:** CenturyLink Customer <dmehner@q.com>  
**Sent:** Saturday, September 27, 2014 9:23 AM  
**To:** RBurns-Web; BitterSmith-Web; Pierce-Web; Stump-Web; Burns-Web  
**Subject:** Epcor - Aguaq Fria Wastewater

Re: Docket No. W-01303A-09-0343; SW-01303A-09-0343, Wastewater Rate Design Examination

We are opposed to full consolidation of all EPCOR wastewater districts.

Infrastructure was included in the price of our houses at the time of sale. We do not believe that we should share in the cost of infrastructure for other areas.

Daniel A. Mehner  
Mary Mehner  
Zip code 85375

## **Teresa Tenbrink**

---

**From:** SJLawrence <jl506.7172@gmail.com>  
**Sent:** Friday, September 26, 2014 7:57 PM  
**To:** RBurns-Web; BitterSmith-Web; Pierce-Web; Burns-Web  
**Subject:** Dock No. W-01303A-09-0343; SW-01303A, Wastewater Rate Design Examination

Fully consolidating EPCOR wastewater district is a VERY BAD idea! Sun City has already paid for their infrastructure. How can it possibly make sense to join with relatively newer and 'younger' (communities) 10-40 miles apart and forcing us to pay for their chosen location for their 'nest' with much larger wastewater usage with more people per unit and more landscaping requiring higher water usage? ABSOLUTELY NO! NO! NO!

**Teresa Tenbrink**

---

**From:** bandlolson@juno.com  
**Sent:** Friday, September 26, 2014 3:40 PM  
**To:** RBurns-Web; BitterSmith-Web; Pierce-Web; Stump-Web; Burns-Web  
**Subject:** Wastewater Rate Design

Subject: Docket No. W-01303A-09-0343; SW-01303A-0-0343, Wastewater Rate Design Examination (X ) I am opposed to full consolidation of all EPCOR wastewater districts.

( ) I am not opposed to full consolidation of all EPCOR wastewater districts.

Comments: \_Many Sun City residents live on fixed incomes and this new rate design could cause themt o lose their home

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
Signature: \_Robert and Linda Olson\_\_\_\_\_  
Printed Name: \_Robert and Linda Olson\_\_\_\_\_ Zip Code: 85351

**Teresa Tenbrink**

---

**From:** Sandy <skhaye@cox.net>  
**Sent:** Friday, September 26, 2014 3:41 PM  
**To:** RBurns-Web; BitterSmith-Web; Pierce-Web; Stump-Web; Burns-Web  
**Subject:** DocketNo. 01303A-09-0343; SW-0303A-0343 Wasterwater Rate Design Examination

I am opposed to full consolidation of all EPCOR wastewater districts.

Sandra Hayes  
85351

**Teresa Tenbrink**

---

**From:** Shirley Herring <sjherring@cox.net>  
**Sent:** Friday, September 26, 2014 2:55 PM  
**To:** RBurns-Web; BitterSmith-Web; Pierce-Web; Stump-Web; Burns-Web  
**Cc:** Messenger@AssociationVoice.com  
**Subject:** Docket # W-01303A-09-0343; SW-01303A-0343 Wastewater Rate Design Examination

**WE SUPPORT FULL CONSOLIDATION OF ALL EPCOR WASTEWATER DISTRICTS.**

We are residents of Corte Bella, a community served by EPCOR Water Company. We have lived in Corte Bella since 2006. We are two retired people, trying to live within our retirement income. In August, 2006, our statement from Arizona American Water ending August, 2006 was \$73.67. Our EPCOR statement ending August, 2014 is \$166.00. This equates to a **115% increase.** Should all of our utilities increase as our water has, we would have to look to the State of Arizona for support.

Corte Bella is currently consolidated into the Agua Fria Water/Wastewater District. The Agua Fria District is experiencing water/wastewater rates among the highest in the nation. It is our understanding that EPCOR Water Company has proposed full consolidation before the Arizona Corporation Commission as a means to remedy these exorbitant, discriminatory rates.

Full Consolidation, as proposed by EPCOR, would restore fair, just and reasonable rates to all. We want to go on record as **totally supporting FULL consolidation** of all of EPCOR's wastewater districts.

Sincerely,

Jerry and Shirley Herring  
22311 North Pico Court  
Sun City West, Arizona 85375

**Teresa Tenbrink**

---

**From:** roberta hoffman <rlkh2003@yahoo.com>  
**Sent:** Friday, September 26, 2014 10:05 AM  
**To:** RBurns-Web; BitterSmith-Web; Pierce-Web; Stump-Web; Burns-Web  
**Subject:** Docket #W 01303A-09-0343, SW-01303A-0-0343

Arizona Corporation Commission

1200 W Washington Street - 2<sup>nd</sup> Floor

Phoenix, AZ 85007

September xx, 2014

To: Bob Burns – [Rburns-web@azcc.gov](mailto:Rburns-web@azcc.gov)  
Susan Bitter-Smith – [BitterSmith-web@azcc.gov](mailto:BitterSmith-web@azcc.gov)  
Gary Pierce – [Pierce-web@azcc.gov](mailto:Pierce-web@azcc.gov)  
Bob Stump – [Stump-web@azcc.gov](mailto:Stump-web@azcc.gov)  
Brenda Burns –

Subject: **Docket Nos. W-01303A-09-0343; SW-01303A-0-0343**

### **Wastewater Rate Design Examination**

#### **We support FULL consolidation of all EPCOR Wastewater Districts**

We are residents of Corte Bella, a community served by EPCOR Water Company. Corte Bella is currently consolidated into the Agua Fria Water/Wastewater District. The Agua Fria District is experiencing water/wastewater rates among the highest in the nation. It is our understanding that EPCOR Water Company has proposed full consolidation before the Arizona Corporation Commission as a means to remedy these exorbitant, discriminatory rates.

Since full consolidation, as proposed by EPCOR, would restore fair, just and reasonable rates to all, we would like to go on the record as totally supporting FULL consolidation of all of EPCOR's wastewater districts.

Living in Corte Bella was wonderful until the ACC and Epcor imposed an exorbitant waste water rate.. I wasnt sure we could continue to live... but we cant give our house away and who wants to buy somewhere when they see the water rates we pay vs the ones paid in Sun City West.. right across the street..People turn away in droves... and some homeowners here are losing \$100,00 or more.. if they HAVE to sell, they are stuck.. and desperate...

My water and waste water rates nearly doubled and the bill i paid on aug 4 was \$168.59 .. with the next increase in Jan.2015 it will be even higher . I hope you will consider full consolidation which would give us a reasonable base waste water rate of approximately \$34.00. and my monthly bill would be more manageable.

I understand that Sun City and Sun City West if consolidated with us will experience a very nominal increase but it is NOTHING compared to what we are paying.. they claim they are retired BUT SO ARE WE.. i understand their plight, and can commiserate however we went from a \$65-75 water bill in 2006 to one that is now \$165+ and still rising.. if we as seniors in Corte Bella have an increase like that, how can they legitimately complain about one that is less than \$10...

Hopefully as elected officials representing us all,you will see the justice in these proposals and fully consolidate us so we can have rates that are fair to all...

thank you

Signature(s)     Roberta Hoffman  
  
                         12832 W. Quinto Ct  
  
                         Sun City West AZ 85375



**Teresa Tenbrink**

---

**From:** Gerry Berezuk <gberezuk@mymts.net>  
**Sent:** Friday, September 26, 2014 5:26 AM  
**To:** Burns-Web; Stump-Web; Pierce-Web; BitterSmith-Web  
**Subject:** DOCKET NO. W-01303A-09-0343; SW-0303A-0-0343,

To: Bob Burns  
Susan Bitter Smith  
Gary Pierce  
Bob Stump  
Brenda Burns

From: Sun City Resident

Re: **DOCKET NO. W-01303A-09-0343; SW-0303A-0-0343,  
Wastewater Rate Design Examination**

As a Sun City, AZ resident I am requesting you do not allow full consolidation of all the EPCOR wastewater districts. Based on the figures supplied by EPCOR, each Sun City wastewater user would experience a 90% rate increase if full-district consolidation was to be approved by the Commission.

EPCOR noted in their ACC response they have projected additional capital improvement costs for the Sun City District of \$9.3M over the next five years. If a full consolidation were to take place, Sun City users would be required to pay an additional \$22.5M over the noted five-year period. This equates to subsidizing other district costs in the amount of \$13.2M. We cannot and should not be required to subsidize other districts for poor planning and choices.

Thank you for your consideration and a vote to deny full consolidation of the EPCOR wastewater districts.

Respectfully yours,

Gerry Berezuk  
10860 West Canterbury  
Sun City

**Teresa Tenbrink**

---

**From:** dianaberry6@cox.net  
**Sent:** Thursday, September 25, 2014 9:01 PM  
**To:** BitterSmith-Web  
**Subject:** Docket # WS-01303A-14-0010: SW-01303A-09-0343, Wastewater Design Examination - Opposed !!! Docket # WS-01303A-14-0010: SW-01303A-09-0343, Wastewater Design Examination - Opposed !!!

To my Commissioners:

I am vehemently **opposed to the consolidation of rates** that Epcor Water Company has proposed. I would like to know whose idea this was. And I certainly hope that the Arizona Corporation Commission, whose members I voted for, will not allow this **robbery** of the Sun City people. **Sun City built and paid for its sewer system** many years ago. Why would anyone think we should pay for other people's systems? That's crazy.

Why the discrepancy in rates? Perhaps newer communities like Agua Fria and Anthem are paying more now to reimburse the utility companies for their infrastructure? I can't think of any logical reason why I should pay for the infrastructure in these towns. Sun City is being threatened with having to subsidize these newer areas. **This is rob from the poor..... give to the rich.** Robin Hood reversed.

I remember how utilities used to be reimbursed for connections in other communities. Houses with septic systems were required to pay for the hookup to the city water services when they became available. It was mandatory. Each homeowner was responsible for the cost to connect his own home. Other people didn't pay. The homeowner who benefitted....he paid. Therefore, one had to be careful when purchasing a home with a septic system. Those hookups were very expensive and affected the purchase price. The same concept was used for electricity. When rural communities who had not previously had electricity wished to hook up to the grid, each homeowner who hooked in had to pay for that connection. I never heard of anyone else being ordered to pay for a service that benefitted someone other than himself. So when Anthem and Agua Fria were built, the infrastructure should have been paid for at that time, probably by the developer or the purchaser. But not by me!

We are a retirement community. Our incomes are fixed. We moved here because we could afford to live here. I know the water company would find this a convenient solution to their problem of different rates. I don't feel sorry for them, however. They bought the water company knowing they could make a good profit, even with the multi-tiered rate system. Let them find another way.

Diana Berry  
10320 W Brookside Drive  
Sun City, AZ 85351  
623-815-2663  
dianaberry6@cox.net



This email is free from viruses and malware because avast! Antivirus protection is active.

**Teresa Tenbrink**

---

**From:** Rose Alexander <rralexander26@gmail.com>  
**Sent:** Thursday, September 25, 2014 4:16 PM  
**To:** RBurns-Web; BitterSmith-Web; Pierce-Web; Stump-Web; Burns-Web  
**Subject:** Re:Wastewater Rate Design

Docket No. below:

W-01303A; SW-0303A-0-0343, Wastewater Rate Design Examination

We are **opposed to full consolidation of all EPCOR wastewater districts.**

Sincerely,

Concerned Sun City Citizens

Bob & Rose Alexander

## **Teresa Tenbrink**

---

**From:** F T McLean <ftmclean@alumni.usc.edu>  
**Sent:** Thursday, September 25, 2014 3:28 PM  
**To:** BitterSmith-Web  
**Subject:** FW: Wastewater SW-01303A-09-0343; Water WS-01303A-14-0010

**From:** F T McLean [mailto:ftmclean@alumni.usc.edu]  
**Sent:** Thursday, September 25, 2014 3:16 PM  
**To:** 'stump-web@azcc.gov'; 'rburns-web@azcc.gov'; 'bittersmity-web@azcc.gov'; 'pierce-web@azcc.gov'; 'burns-web@azcc.gov'  
**Cc:** 'mail-master@azcc.gov'  
**Subject:** Wastewater SW-01303A-09-0343; Water WS-01303A-14-0010

Epcor Consolidation of Wastewater/Water Districts

Dear Arizona Corporation Commissioners:

I would like to go on record in opposition to Epcor's proposal for consolidation of wastewater/water districts.

It appears to me from following this matter that the Sun City and Sun City West districts are adequately financed for both near term and long term through the current system and I am unconvinced that if Epcor was receiving too much revenue under the current contracts they would willingly call attention to that fact and propose a rate reduction. Let the current system stand for the Sun City and Sin City West communities.

In so far as the separate districts of Anthem, Agua Fria and Mohave, the home demographics are so vastly different in these areas, size of household, schools and other public facilities, etc., that any consolidation could only be viewed as taxing older communities to subsidize younger communities.

Thank you for your consideration.

F.T. McLean  
15607 W Greystone Dr  
Sun City West AZ 85375

**Teresa Tenbrink**

---

**From:** Susan Briner <susanbriner@yahoo.com>  
**Sent:** Thursday, September 25, 2014 3:20 PM  
**To:** BitterSmith-Web; Pierce-Web; Stump-Web; Burns-2web@azcc.gov  
**Subject:** Docket No. W-01303A-09-0343; SW-01303A-0-0343

I am opposed to full consolidation of all EPCOR wastewater districts.

Susan Briner

**Teresa Tenbrink**

---

**From:** Jean Conquest <jeanconquest1@yahoo.com>  
**Sent:** Thursday, September 25, 2014 2:28 PM  
**To:** BitterSmith-Web  
**Subject:** Re: DOCKET NO.W-01303A-09-0343; SW-0303A-0-0343 Wastewater Rate Design Examination

Thank you for acknowledging my request,  
Sincerely, Jean Conquest

On Wednesday, September 24, 2014 2:50 PM, BitterSmith-Web <bittersmith-Web@azcc.gov> wrote:

Thank you for sharing your concerns with Commissioner Bitter Smith. She asked me to email you and let you know that your email will be made a part of the public comment record. Thanks for the time taken and your interest in this case.

Thanks again,

Teresa Tenbrink  
**Executive Aide to Commissioner Susan Bitter Smith**  
**Arizona Corporation Commission**  
1200 W. Washington  
Phoenix, AZ 85007  
(602) 542-3625

---

**From:** Jean Conquest [mailto:jeanconquest1@yahoo.com]  
**Sent:** Wednesday, September 10, 2014 8:33 AM  
**To:** RBurns-Web  
**Cc:** BitterSmith-Web; Pierce-Web; Stump-Web; Burns-Web  
**Subject:** DOCKET NO.W-01303A-09-0343; SW-0303A-0-0343 Wastewater Rate Design Examination

As a Sun City, Az. resident of almost 20 years and on a fixed income, as most of us are, I am requesting you do not allow full consolidation of all the EPCOR wastewater districts. Based on the figures supplied by EPCOR, each Sun City wastewater user would experience a 90% rate increase if full-district consolidation was to be approved by the Commission.

EPCOR noted in their ACC response they have projected additional capital improvement costs for the Sun City District of \$9.3M over the next five years. If a full consolidation were to take place, Sun City users would be required to pay an additional \$22.5M over the noted five-year period. This equated to subsidizing other district costs in the amount of \$13.2M. We cannot and should not be required to subsidize other districts.

Thank you for your consideration and a vote to deny full consideration of the EPCOR wastewater districts.

Respectfully yours, Jean L. Conquest  
10722 W Cinnebar Ave.  
Sun City, Az. 85351

**Teresa Tenbrink**

---

**From:** Ed <ecsawy@aol.com>  
**Sent:** Thursday, September 25, 2014 12:40 PM  
**To:** BitterSmith-Web  
**Subject:** EPCOR Waste water consolidation

Ms Bitter-Smith,

As a long time rate payer I strongly oppose any full consolidation of all EPCOR waste water districts.

Any change in rates requires a full cost of service rate case.

I urge you to cease this attempt by EPCOR to force long term rate payers to now support new and expanding communities at our expense outside our long well established communities.

Sincerely,

Edward C. Sawyer  
9209 West Hidden Valley Lane  
Sun City, AZ 85351



## **Teresa Tenbrink**

---

**From:** lindakschultz <lindakschultz@comcast.net>  
**Sent:** Thursday, September 25, 2014 11:50 AM  
**To:** Utilities Div - Mailbox; RBurns-Web; BitterSmith-Web; Pierce-Web; Stump-Web; Burns-Web  
**Cc:** Linda Schultz  
**Subject:** Full Consolidation of ALL EPCOR Waterwater Districts

Arizona Corporation Committee  
1200 W Washington Street - 2<sup>nd</sup> Floor  
Phoenix, AZ 85007

September 25, 2014

**To:** Bob Burns - [Rburns-web@azcc.gov](mailto:Rburns-web@azcc.gov)  
Susan Bitter-Smith - [BitterSmith-web@azcc.gov](mailto:BitterSmith-web@azcc.gov)  
Gary Pierce - [Pierce-web@azcc.gov](mailto:Pierce-web@azcc.gov)  
Bob Stump - [Stump-web@azcc.gov](mailto:Stump-web@azcc.gov)  
Brenda Burns - [Burns-web@azcc.gov](mailto:Burns-web@azcc.gov)

**Subject: Docket Nos. W-01303A-09-0343; SW-01303A-0-0343**  
**Wastewater Rate Design Examination**

### **We support FULL consolidation of all EPCOR Wastewater Districts**

We are residents of Corte Bella, a community served by EPCOR Water Company and currently consolidated into the Agua Fria Water/Wastewater District. Unfortunately, the Agua Fria District water/wastewater rates are among the highest in the nation.

As owner/resident since early 2011, we have experienced continuing average rate increases in excess of 25% even though water usage has remained essentially constant for the past 3+ years and even though, at our expense, we exchanged the then installed water meter for the lower rate 3/4 inch water meter. I have attended public meetings that included EPCOR representatives and listened to their explanation that only the ACC is responsible for our extraordinary water rates as the ACC is the approval authority for past and current water rate structures as requested by EPCOR. I have tracked the de-consolidation of Anthem even though the administrative hearing officer recommended that Anthem NOT be allowed to secede from the then existing water district composition.

The following summarizes my viewpoints, thoughts and recommendations:

1. Corte Bella currently is burdened with water rates that are some of the highest in the nation.
2. EPCOR SHOULD BE MANDATED AND AUTHORIZED TO PROVIDE THE MOST ECONOMICAL WATER SYSTEM i.e., WATER RATES ON A CONSOLIDATED BASIS TO EFFECTIVELY COST SHARE ACROSS ALL COMMUNITIES THAT THEY SERVICE.
3. EPCOR SHOULD BE MANDATED BY ACC TO REDUCE COST BY THE ECONOMY OF SCALE THROUGH CONSOLIDATION OF ADMINISTRATIVE AND SERVICE FUNCTIONS.

4. EPCOR SHOULD BE REQUIRED TO OBTAIN PRIOR APPROVAL FOR ANY FUTURE MAJOR SYSTEM ENHANCEMENT AND/OR IMPROVEMENT
5. ACC / EPCOR SHOULD REQUIRE THAT WATER SYSTEM EXPANSION COSTS FOR ANY MAJOR NEW COMMERCIAL OR RESIDENTIAL DEVELOPMENTS BE AT THE EXPENSE OF THE DEVELOPER AND NOT CURRENT WATER DISTRICT PROPERTY OWNERS.

It is our understanding that EPCOR Water Company is proposing full consolidation before the Arizona Corporation Commission as a means to remedy these exorbitant, discriminatory rates and reduce costs.

Since full consolidation, as proposed by EPCOR, would restore fair, just and reasonable rates to all, we would like to go on the record as totally supporting FULL consolidation of all of EPCOR's wastewater districts.

In conclusion, the ACC is encouraged to exercise good management discretion that is unburdened by political pressures and provide a framework for all EPCOR customers to equally and uniformly share in the benefits and costs for water service.

---

Linda K. Schultz  
22930 N San Ramon Ct.  
Sun City West, AZ 85375

**Teresa Tenbrink**

---

**From:** bert hoffman <berthoffman@hotmail.com>  
**Sent:** Thursday, September 25, 2014 10:25 AM  
**To:** RBurns-Web; BitterSmith-Web; Pierce-Web; Stump-Web; Burns-Web  
**Subject:** CORTE BELLA WASTE WATER RATES

Arizona Corporation Commission  
1200 W Washington Street - 2<sup>nd</sup> Floor  
Phoenix, AZ 85007  
September xx, 2014

To: Bob Burns – [Rburns-web@azcc.gov](mailto:Rburns-web@azcc.gov)  
Susan Bitter-Smith – [BitterSmith-web@azcc.gov](mailto:BitterSmith-web@azcc.gov)  
Gary Pierce – [Pierce-web@azcc.gov](mailto:Pierce-web@azcc.gov)  
Bob Stump – [Stump-web@azcc.gov](mailto:Stump-web@azcc.gov)  
Brenda Burns –

**Subject: Docket Nos. W-01303A-09-0343; SW-01303A-0-0343**  
**Wastewater Rate Design Examination**

**We support FULL consolidation of all EPCOR Wastewater Districts**

We are residents of Corte Bella, a community served by EPCOR Water Company. Corte Bella is currently consolidated into the Agua Fria Water/Wastewater District. The Agua Fria District is experiencing water/wastewater rates among the highest in the nation. It is our understanding that EPCOR Water Company has proposed full consolidation before the Arizona Corporation Commission as a means to remedy these exorbitant, discriminatory rates.

Since full consolidation, as proposed by EPCOR, would restore fair, just and reasonable rates to all, we would like to go on the record as totally supporting FULL consolidation of all of EPCOR's wastewater districts.

Living in Corte Bella was like living in paradise until the ACC and Epcor imposed an exorbitant waste water rate , I didn't think I could continue to live here.

My water and waste water rates nearly doubled and I am approaching \$165.00 a month bills and with the next increase in Jan.2015 it would no longer be manageable . I beseech you to consider full consolidaton which would give us a reasonable base waste water rate of approximately \$34.00. and my monthly bill would acceptable under the cirmstances.

I understand that Sun City and Sun City West if consolidated with us will experience a very nominal increases of just \$4.00 and I am truely sorry for them but a few dollars in comparison to our hundreds of dollars is reasonable and nondiscriminatory to them.

Hopefully in your wisdom as elected officials you will see the justice in these proposals and full consolidate us so we can have fair rates.

Signature(s)  
West

Street Address 12832 W Quinto Ct. Sun City

Printed Name(s) Bert Hoffman

Zip Code 85375

**Teresa Tenbrink**

---

**From:** Don/Sandy Wherry <dswberry@cox.net>  
**Sent:** Thursday, September 25, 2014 10:18 AM  
**To:** BitterSmith-Web  
**Cc:** dswberry@cox.net  
**Subject:** Docket Nos. W-01303A-09-0343; SW-01303A-0-0343

**Subject: Docket Nos. W-01303A-09-0343; SW-01303A-0-0343**

**Wastewater Rate Design Examination**

**We support FULL consolidation of all EPCOR Wastewater Districts**

We are residents of Corte Bella, a community served by EPCOR Water Company. Corte Bella is currently consolidated into the Agua Fria Water/Wastewater District. The Agua Fria District is experiencing water/wastewater rates among the highest in the nation. It is our understanding that EPCOR Water Company has proposed full consolidation before the Arizona Corporation Commission as a means to remedy these exorbitant, discriminatory rates.

Since full consolidation, as proposed by EPCOR, would restore fair, just and reasonable rates to all, we would like to go on the record as totally supporting FULL consolidation of all of EPCOR's wastewater districts.

**Thank You!**

Sincerely,

Don & Sandy Wherry

13646 W Figueroa Dr

Sun City West AZ 85375

## **Teresa Tenbrink**

---

**From:** rinial@cox.net  
**Sent:** Thursday, September 25, 2014 10:11 AM  
**To:** RBurns-Web; BitterSmith-Web; Pierce-Web; Stump-Web; Burns-Web  
**Subject:** 09-0343

Arizona Corporation Commission  
1200 Washington St - 2nd floor  
Phoenix, AZ 85007

Ladies and Gentlemen of the Commission:

I am a resident of Corte Bella, a community currently consolidated into the Agua Fria Water/Wastewater District, and served by EPCOR Water Company.

I am widow, living alone, conserving water as much as possible, and yet my current bill is \$133.24, and increasing all the time. In the current year, (10 months) my water/wastewater bills have totaled 36000 gallons, at a cost of \$1,184.88, which I feel is exorbitant and which puts a financial strain on me.

I totally support full consolidation, as proposed by EPCOR, because it would restore fair and reasonable rates to everyone.

Thank you for your consideration.

Irene J. Neveu  
12911 W Rincon Drive  
Sun City West, AZ 85375

**Teresa Tenbrink**

---

**From:** Carol Fritchie <cfritchie@usfamily.net>  
**Sent:** Thursday, September 25, 2014 9:27 AM  
**To:** RBurns-Web; BitterSmith-Web; Pierce-Web; Stump-Web; Burns-Web  
**Subject:** W-1303A-09-0343; SW-0303A0-0-343, Wastewater Rate Design Exam

We are opposed to full consolidation of all EPCor wastewater districts.

Comments: Consolidation never works i.e. schools, government, hospitals, etc. This type of consolidation only reinforces the negative. Rate increases are expected, but to lump all these districts together is unfair. The areas in question are not compatible with each other and therefore unfair to many all.

Carol Ann & Norm Fritchie  
10921 W. Willowbrook Drive, Sun City, AZ 85373, 623-974-4435  
[cfritchie@usfamily.net](mailto:cfritchie@usfamily.net)

**Teresa Tenbrink**

---

**From:** Bob H <b.howicz@yahoo.com>  
**Sent:** Thursday, September 25, 2014 9:12 AM  
**To:** BitterSmith-Web  
**Subject:** Waste water design exam

Dear Susan,

I am opposed to full consolidation of all EPCOR water districts.

Robert J Howicz  
Sun City Az



**Teresa Tenbrink**

---

**From:** Dawn Ferch <dawn.cortebella@yahoo.com>  
**Sent:** Thursday, September 25, 2014 9:09 AM  
**To:** BitterSmith-Web; Pierce-Web; Stump-Web; Burns-Web  
**Subject:** Fw: DOCKET NOs W-01303A-09-0343; SW-01303A-0-0343 WASTEWATER RATE DESIGN EXAMINATION

On Thursday, September 25, 2014 9:06 AM, Dawn Ferch <dawn.cortebella@yahoo.com> wrote:

We are residents of Corte Bella, a community served by EPCOR Water Company. We are currently consolidated into the Agua Fria Water/Wastewater District. The Agua Fria is experiencing water/wastewater rates among the highest in the nation! [We traveled during July and August and our water bill, without turning on a tap, was \$151 and change!!!]

It is our understanding that EPCOR Water Company has proposed full consolidation before the Arizona Corporation Commission as a means to remedy these exorbitant ,discriminatory rates.

Since full consolidation, as proposed by EPCOR, would restore fair, just and reasonable rates to all, we would like to go on the record as supporting FULL consolidation of all of EPCOR'S wastewater districts.

Roger and Dawn Ferch  
22313 N. Pedregosa Dr.  
Sun City West, AZ 85375

**Teresa Tenbrink**

---

**From:** Joyce Freund <printconnect@cox.net>  
**Sent:** Thursday, September 25, 2014 8:30 AM  
**To:** RBurns-Web; BitterSmith-Web; Pierce-Web; Stump-Web; Burns-Web  
**Subject:** Docket # 09-0343

Arizona Corporation Commission  
1200 W Washington Street - 2<sup>nd</sup> Floor  
Phoenix, AZ 85007

September xx, 2014

**To:** Bob Burns – [Rburns-web@azcc.gov](mailto:Rburns-web@azcc.gov)  
Susan Bitter-Smith – [BitterSmith-web@azcc.gov](mailto:BitterSmith-web@azcc.gov)  
Gary Pierce – [Pierce-web@azcc.gov](mailto:Pierce-web@azcc.gov)  
Bob Stump – [Stump-web@azcc.gov](mailto:Stump-web@azcc.gov)  
Brenda Burns – [Burns-web@azcc.gov](mailto:Burns-web@azcc.gov)

**Subject: Docket Nos. W-01303A-09-0343; SW-01303A-0-0343**

**Wastewater Rate Design Examination**

**We support FULL consolidation of all EPCOR Wastewater Districts**

We are residents of Corte Bella, a community served by EPCOR Water Company. Corte Bella is currently consolidated into the Agua Fria Water/Wastewater District. The Agua Fria District is experiencing water/wastewater rates among the highest in the nation. It is our understanding that EPCOR Water Company has proposed full consolidation before the Arizona Corporation Commission as a means to remedy these exorbitant, discriminatory rates.

Since full consolidation, as proposed by EPCOR, would restore fair, just and reasonable rates to all, we would like to go on the record as totally supporting FULL consolidation of all of EPCOR's wastewater districts.

Signature(s): Joyce and Edward F. Freund

Street Address: 12918 W. Sola Drive., Sun City West, AZ \_\_

Zip Code: 85375

**Teresa Tenbrink**

---

**From:** Gloria R Taylor <tayglo@aol.com>  
**Sent:** Thursday, September 25, 2014 8:05 AM  
**To:** BitterSmith-Web  
**Subject:** Fwd: Wastewater Rate Design Examination / Docket # 09-0343

Ms. Bitter Smith,  
Subject: **Docket Nos. W-01303A-09-0343; SW-01303A-0-0343**

Wastewater Rate Design Examination

We support FULL consolidation of all EPCOR Wastewater Districts  
We are residents of Corte Bella, a community served by EPCOR Water Company. Corte Bella is currently consolidated into the Agua Fria Water/Wastewater District. The Agua Fria District is experiencing water/wastewater rates among the highest in the nation. It is our understanding that EPCOR Water Company has proposed full consolidation before the Arizona Corporation Commission as a means to remedy these exorbitant, discriminatory rates.  
Since full consolidation, as proposed by EPCOR, would restore fair, just and reasonable rates to all, we would like to go on the record as totally supporting FULL consolidation of all of EPCOR's wastewater districts.

Our last Epcor statement indicated charges of \$170.70. WE, too, are retired on fixed income! your support of reasonable and fair allotment of expenses would be most helpful. Thank you!

Huey & Gloria Taylor  
23109 N De La Guerra Ct  
Sun City West, AZ 85375-1632

Gloria R Taylor  
[tayglo@aol.com](mailto:tayglo@aol.com)

## **Teresa Tenbrink**

---

**From:** IRIS BERNARD <ibernard@optonline.net>  
**Sent:** Thursday, September 25, 2014 8:00 AM  
**To:** RBurns-Web; BitterSmith-Web; Pierce-Web; Stump-Web; Burns-Web  
**Subject:** EPCOR Wastewater Districts Docket Nos. W-01303A-09-0343; SW-01303A-0-0343

Arizona Corporation Commission  
1200 W Washington Street - 2nd Floor  
Phoenix, AZ 85007

September 25, 2014

### **Wastewater Rate Design Examination**

I support FULL consolidation of all EPCOR Wastewater Districts I am a resident of Corte Bella, a community served by EPCOR Water Company. Corte Bella is currently consolidated into the Agua Fria Water/Wastewater District. The Agua Fria District is experiencing water/wastewater rates among the highest in the nation. It is our understanding that EPCOR Water Company has proposed full consolidation before the Arizona Corporation Commission as a means to remedy these exorbitant, discriminatory rates.

Since full consolidation, as proposed by EPCOR, would restore fair, just and reasonable rates to all, we would like to go on the record as totally supporting FULL consolidation of all of EPCOR's wastewater districts.

Thank you for assisting us in this matter.

Iris Bernard  
13662 W Nogales Drive  
Corte Bella  
Sun City West, AZ 85375

**Teresa Tenbrink**

---

**From:** Gary & Bev Bair <ortnnvaz@cox.net>  
**Sent:** Thursday, September 25, 2014 6:58 AM  
**To:** BitterSmith-Web  
**Subject:** Docket @ 09-0343

**FAIR RATES FOR ALL!**

We are residents of Corte Bella, a community served by EPCOR Water Company. Corte Bella is currently consolidated into the Aqua Fria Water/Wastewater District. The Aqua Fria District is experiencing water/wastewater rates among the highest in the nation! We currently pay over \$100 per month. It is our understanding that EPCOR Water Company has proposed full consolidation before the Arizona Corporation Commission as a means to remedy these exorbitant, discriminatory rates.

Since full consolidation, as proposed by EPCOR, would restore fair, just and reasonable rates to all, we would like to go on the record as totally supporting FULL consolidation of all of EPCOR'S wastewater districts.

Thank-you for your attention to this matter. We know you will do what is fair for all.

Beverly S Bair 12841 W. San Pablo Drive, Sun City West, AZ 85375  
Gary G. Bair 12841 W. San Pablo Drive, Sun City West, AZ 85375

**Teresa Tenbrink**

---

**From:** COFISE@aol.com  
**Sent:** Thursday, September 25, 2014 6:14 AM  
**To:** Utilities Div - Mailbox; RBurns-Web; BitterSmith-Web; Pierce-Web; Stump-Web; Burns-Web  
**Subject:** Docket Nos. W-01303A-09-0343 SW-01303A-0-043  
**Attachments:** 14243~1443886.doc

To all Arizona Corporation Members

We support Full consolidation of all EPCOR Wastewater Districts...It is a fairness issue!

Please view attachment for further comments.

Sincerely

Fred J. Canzonetta  
Charlene G. Canzonetta

13354 W Junipero Dr  
Corte Bella  
Sun City West, AZ 85375

## **Teresa Tenbrink**

---

**From:** Dick - W7PP <w7pp@cox.net>  
**Sent:** Tuesday, August 19, 2014 8:07 AM  
**To:** BitterSmith-Web  
**Subject:** Rate hike in Sun City

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Are you kidding? 89% increase? You can't be thinking of letting the fixed income, retired, old, already paid and paid and paid for things, group in Sun City to yet again pay and pay and pay? This has to be a cruel joke.... If we need to pay to fix our own system... fine, I'll cut out something else to pay more..... but if this is just another "business" trying to make money off of the old..... Your kidding right?  
Haven't we paid our share YET ?

Dick Hale, Sun City

--  
Those who cry "Freedom" don't know that Freedom is an allusion produced by the people that have money so the ones that don't, won't notice what's going on"!

To: Bob Burns  
Susan Bitter Smith  
Gary Pierce  
Bob Stump  
Brenda Burns

From: Larry Sweesy - Sun City Resident

Re: **DOCKET NO. W-01303A-09-0343; SW-0303A-0-0343,**  
**Wastewater Rate Design Examination**

As a Sun City, AZ resident I am requesting you do not allow full consolidation of all the EPCOR wastewater districts. Based on the figures supplied by EPCOR, each Sun City wastewater user would experience a 90% rate increase if full-district consolidation were to be approved by the Commission.

EPCOR noted in their ACC response that they have projected additional capital improvement costs for the Sun City District of \$9.3M over the next five years. If a full consolidation were to take place, Sun City users would be required to pay an additional \$22.5M over the noted five-year period. This equates to subsidizing other district costs in the amount of \$13.2M. We cannot and should not be required to subsidize other districts for poor planning and choices.

Thank you for your consideration and a vote to deny full consolidation of the EPCOR wastewater districts.

Respectfully yours,

Larry D Sweesy  
12819 N Augusta Dr  
Sun City, AZ



**Teresa Tenbrink**

---

**From:** Darlene Paterson <darbus1999@cox.net>  
**Sent:** Tuesday, October 07, 2014 11:08 AM  
**To:** BitterSmith-Web  
**Subject:** Docket # W-01303A-09-0343; SW-01303A-0-0343 Wastewater RAte Design Examination  
**Attachments:** Arizona Corporation Commission Letter.pdf

Dear Ms. BitterSmith:

Please see attached letter.

Darlene Paterson

**Teresa Tenbrink**

---

**From:** M. Crossley <mlcphoenix@cox.net>  
**Sent:** Friday, September 26, 2014 8:46 AM  
**To:** RBurns-Web; BitterSmith-Web; Pierce-Web; Stump-Web; Burns-Web  
**Subject:** Dockets W-01303A-09-0343 and SW-01303A-09-0343.

September 16, 2014

To: Bob Burns - [Rburns-web@azcc.gov](mailto:Rburns-web@azcc.gov)  
Susan Bitter-Smith - [BitterSmith-web@azcc.gov](mailto:BitterSmith-web@azcc.gov)  
Gary Pierce - [Pierce-web@azcc.gov](mailto:Pierce-web@azcc.gov)  
Bob Stump - [Stump-web@azcc.gov](mailto:Stump-web@azcc.gov)  
Brenda Burns - [Burns-web@azcc.gov](mailto:Burns-web@azcc.gov)

Subject: Docket No. W-01303A-09-0343; SW-01303A-0-0343,  
Wastewater Rate Design Examination

(X) I am opposed to full consolidation of all EPCOR wastewater districts.

( ) I am not opposed to full consolidation of all EPCOR wastewater districts.

Comments: After all the water saving appliances  
(clothes, dish washer, toilets, new outdoor  
valves) you want to make me pay more?  
I think that is unfair. I'll pay for  
my drain repairs WHEN they occur.

Signature: Marie L. Crossley

Printed Name: MARIE L. CROSSLEY

Zip Code: 85351-2402

8/25/14

October 1, 2014

TO: Bob Burns

Susan Bitter-Smith

Gary Pierce


Bob Stump

Brenda Burns

From: Thomas R Hill ([azthrill@aol.com](mailto:azthrill@aol.com))

Subject: Docket NO. W-01303A-09-0343; SW-0303A-0-0343,  
Wastewater Rate Design Examination

I am opposed to the consolidation of all EPCOR wastewater districts.

Signature: 

Printed Signature: Thomas R. Hill

Zip code: 85351

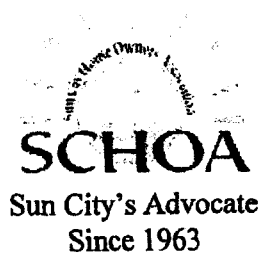
**Teresa Tenbrink**

---

**From:** J. T. Ayres <houstonhilander@earthlink.net>  
**Sent:** Wednesday, October 01, 2014 7:51 AM  
**To:** Bob Burns; Bob Stump; Brenda Burns; Gary Pierce; BitterSmith-Web

Greetings,

I want to state my strong opposition to this proposal. It appears to be heading towards an undue burden for our community of retired individuals, most of which are on fixed incomes. This should not be allowed to pass.



All residents are encouraged to be certain emails, letters and direct web comments are completed and sent to the commissioners at the Arizona Corporation Commission to ensure defeat. Local groups are not able to defeat the consolidation initiative; only rate payers are able to accomplish this. You may email or mail the letter below.

**SHARE THE INFORMATION WITH NEIGHBORS AND FRIENDS!**

Arizona Corporation Commission address: **Arizona Corporation Commission  
Commissioners Wing  
1200 W. Washington - 2nd Floor  
Phoenix, Arizona 85007**

September 17, 2014

To: Bob Burns – [Rburns-web@azcc.gov](mailto:Rburns-web@azcc.gov)  
Susan Bitter-Smith – [BitterSmith-web@azcc.gov](mailto:BitterSmith-web@azcc.gov)  
Gary Pierce – [Pierce-web@azcc.gov](mailto:Pierce-web@azcc.gov)  
Bob Stump – [Stump-web@azcc.gov](mailto:Stump-web@azcc.gov)  
Brenda Burns – [Burns-web@azcc.gov](mailto:Burns-web@azcc.gov)

Subject: **Docket No. W-01303A-09-0343; SW-01303A-0-0343,  
Wastewater Rate Design Examination**

( ☒ ) I am opposed to full consolidation of all EPCOR wastewater districts.  
( ☐ ) I am not opposed to full consolidation of all EPCOR wastewater districts.

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Signature: *Austen Carlson*

Printed Name: CARSTEN CARLSON

Zip Code: 85351

**City of Volunteers**

10401 W. Coggins Drive, Sun City, AZ 85351 • Telephone: 623.974.4718 • Fax: 623.977.7095  
[www.suncityhoa.org](http://www.suncityhoa.org)



All residents are encouraged to be certain emails, letters and direct web comments are completed and sent to the commissioners at the Arizona Corporation Commission to ensure defeat. Local groups are not able to defeat the consolidation initiative; only rate payers are able to accomplish this. You may email or mail the letter below.

**SHARE THE INFORMATION WITH NEIGHBORS AND FRIENDS!**

Arizona Corporation Commission address: **Arizona Corporation Commission  
Commissioners Wing  
1200 W. Washington - 2nd Floor  
Phoenix, Arizona 85007**

September 17, 2014

To: Bob Burns – [Rburns-web@azcc.gov](mailto:Rburns-web@azcc.gov)  
Susan Bitter-Smith – [BitterSmith-web@azcc.gov](mailto:BitterSmith-web@azcc.gov)  
Gary Pierce – [Pierce-web@azcc.gov](mailto:Pierce-web@azcc.gov)  
Bob Stump – [Stump-web@azcc.gov](mailto:Stump-web@azcc.gov)  
Brenda Burns – [Burns-web@azcc.gov](mailto:Burns-web@azcc.gov)

Subject: **Docket No. W-01303A-09-0343; SW-01303A-0-0343,  
Wastewater Rate Design Examination**

(X) I am opposed to full consolidation of all EPCOR wastewater districts.  
( ) I am not opposed to full consolidation of all EPCOR wastewater districts.

Comments: LET'S STAY FAIR  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Signature: [Signature]  
Printed Name: CRIG STEPHAN  
Zip Code: 85373



Sun City's Advocate  
Since 1963

All residents are encouraged to be certain emails, letters and direct web comments are completed and sent to the commissioners at the Arizona Corporation Commission to ensure defeat. Local groups are not able to defeat the consolidation initiative; only rate payers are able to accomplish this. You may email or mail the letter below.

**SHARE THE INFORMATION WITH NEIGHBORS AND FRIENDS!**

Arizona Corporation Commission address: **Arizona Corporation Commission  
Commissioners Wing  
1200 W. Washington - 2nd Floor  
Phoenix, Arizona 85007**

September 17, 2014

To: Bob Burns – [Rburns-web@azcc.gov](mailto:Rburns-web@azcc.gov)  
Susan Bitter-Smith – [BitterSmith-web@azcc.gov](mailto:BitterSmith-web@azcc.gov)  
Gary Pierce – [Pierce-web@azcc.gov](mailto:Pierce-web@azcc.gov)  
Bob Stump – [Stump-web@azcc.gov](mailto:Stump-web@azcc.gov)  
Brenda Burns – [Burns-web@azcc.gov](mailto:Burns-web@azcc.gov)

Subject: **Docket No. W-01303A-09-0343; SW-01303A-0-0343,  
Wastewater Rate Design Examination**

(X) I am opposed to full consolidation of all EPCOR wastewater districts.  
( ) I am not opposed to full consolidation of all EPCOR wastewater districts.

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Signature: John D Rockefeller  
Printed Name: JOHN D ROCKAFELLOW

Zip Code: 85373

**City of Volunteers**

10401 W. Coggins Drive, Sun City, AZ 85351 • Telephone: 623.974.4718 • Fax: 623.977.7095  
[www.suncityhoa.org](http://www.suncityhoa.org)





Sun City's Advocate  
Since 1963

All residents are encouraged to be certain emails, letters and direct web comments are completed and sent to the commissioners at the Arizona Corporation Commission to ensure defeat. Local groups are not able to defeat the consolidation initiative; only rate payers are able to accomplish this. You may email or mail the letter below.

**SHARE THE INFORMATION WITH NEIGHBORS AND FRIENDS!**

Arizona Corporation Commission address: **Arizona Corporation Commission  
Commissioners Wing  
1200 W. Washington - 2nd Floor  
Phoenix, Arizona 85007**

September 17, 2014

To: Bob Burns – [Rburns-web@azcc.gov](mailto:Rburns-web@azcc.gov)  
Susan Bitter-Smith – [BitterSmith-web@azcc.gov](mailto:BitterSmith-web@azcc.gov)  
Gary Pierce – [Pierce-web@azcc.gov](mailto:Pierce-web@azcc.gov)  
Bob Stump – [Stump-web@azcc.gov](mailto:Stump-web@azcc.gov)  
Brenda Burns – [Burns-web@azcc.gov](mailto:Burns-web@azcc.gov)

Subject: **Docket No. W-01303A-09-0343; SW-01303A-0-0343,  
Wastewater Rate Design Examination**

- ( ☒ ) I am opposed to full consolidation of all EPCOR wastewater districts.  
( ☐ ) I am not opposed to full consolidation of all EPCOR wastewater districts.

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Signature: Buford D. Fisher  
Printed Name: BUFORD D. FISHER

Zip Code: 85351

**City of Volunteers**

10401 W. Coggins Drive, Sun City, AZ 85351 • Telephone: 623.974.4718 • Fax: 623.977.7095  
[www.suncityhoa.org](http://www.suncityhoa.org)



Sun City's Advocate  
Since 1963

All residents are encouraged to be certain emails, letters and direct web comments are completed and sent to the commissioners at the Arizona Corporation Commission to ensure defeat. Local groups are not able to defeat the consolidation initiative; only rate payers are able to accomplish this. You may email or mail the letter below.

**SHARE THE INFORMATION WITH NEIGHBORS AND FRIENDS!**

Arizona Corporation Commission address: **Arizona Corporation Commission  
Commissioners Wing  
1200 W. Washington - 2nd Floor  
Phoenix, Arizona 85007**

September 17, 2014

To: Bob Burns – [Rburns-web@azcc.gov](mailto:Rburns-web@azcc.gov)  
Susan Bitter-Smith – [BitterSmith-web@azcc.gov](mailto:BitterSmith-web@azcc.gov)  
Gary Pierce – [Pierce-web@azcc.gov](mailto:Pierce-web@azcc.gov)  
Bob Stump – [Stump-web@azcc.gov](mailto:Stump-web@azcc.gov)  
Brenda Burns – [Burns-web@azcc.gov](mailto:Burns-web@azcc.gov)

Subject: **Docket No. W-01303A-09-0343; SW-01303A-0-0343,  
Wastewater Rate Design Examination**

( ☒ ) I am opposed to full consolidation of all EPCOR wastewater districts.  
( ☐ ) I am not opposed to full consolidation of all EPCOR wastewater districts.

Comments: I WOULD LIKE INFORMATION  
ON THE WATER CONSOLIDATION  
SO THE LAYMAN CAN UNDERSTAND  
IT.

Signature: Patricia S. Anick  
Printed Name: PATRICIA G. ANICK

Zip Code: 85373

**City of Volunteers**

10401 W. Coggins Drive, Sun City, AZ 85351 • Telephone: 623.974.4718 • Fax: 623.977.7095  
[www.suncityhoa.org](http://www.suncityhoa.org)

## Teresa Tenbrink

---

**From:** Kathy Knoebel <kathyknoebel1@gmail.com>  
**Sent:** Monday, September 29, 2014 5:10 AM  
**To:** RBurns-Web; Pierce-Web; Stump-Web; BitterSmith-Web; Burns-Web  
**Subject:** Docket No. W-01303!-09-0343 SW-01303A-0-0343

September 27, 2014

To: Bob Burns - Rburns-web@azcc.gov  
Susan Bitter-Smith - BitterSmith-web@azcc.gov  
Gary Pierce - Pierce-web@azcc.gov  
Bob Stump - Stump-web@azcc.gov  
Brenda Burns - Burns-web@azcc.gov

Subject: Docket No. W-01303A-09-0343; SW-01303A-0-0343,

Wastewater Rate Design Examination

( X ) I am opposed to full consolidation of all EPCOR wastewater districts.  
( ) I am not opposed to full consolidation of all EPCOR wastewater districts.

Comments: Many of the residents of Sun City are on a fixed income and are unable to pay higher rates for water.

Signature: Roger Knoebel  
Printed Name: Roger Knoebel  
Zip Code: 85373

## Teresa Tenbrink

---

**From:** Kathy Knoebel <kathyknoebel1@gmail.com>  
**Sent:** Sunday, September 28, 2014 5:54 PM  
**To:** RBurns-Web; BitterSmith-Web; Stump-Web; Pierce-Web; Burns-Web  
**Subject:** Docket No W-01303A-09-0343, SW-01303A-0-0343

September 27, 2014  
To: Bob Burns - Rburns-web@azcc.gov  
Susan Bitter-Smith - BitterSmith-web@azcc.gov  
Gary Pierce - Pierce-web@azcc.gov  
Bob Stump - Stump-web@azcc.gov  
Branda Burns - Burns-web@azcc.gov

Subject: Docket No. W-01303A-09-0343; SW-01303A-0-0343,

Wastewater Rate Design Examination

(X) I am opposed to full consolidation of all EPCOR wastewater districts.  
( ) I am not opposed to full consolidation of all EPCOR wastewater districts.  
Comments: Many of the residents of Sun City are on a fixed income and are unable to pay higher rates for water.

Signature: Kathy Knoebel  
Printed Name: Kathy Knoebel  
Zip Code: 85373

## **Teresa Tenbrink**

---

**From:** Susan Bitter Smith  
**Sent:** Monday, October 13, 2014 7:56 PM  
**To:** Teresa Tenbrink  
**Subject:** Fw: Epcor Waste Water Consolidation Proposal

Susan Bitter Smith  
Commissioner  
Arizona Corporation Commission  
1200 W. Washington  
Phoenix, AZ 85007  
(602) 542-3625

**From:** Jim Burroughs <[jburroughs8@cox.net](mailto:jburroughs8@cox.net)>  
**Sent:** Monday, October 13, 2014 10:12 PM  
**To:** Susan Bitter Smith  
**Subject:** Epcor Waste Water Consolidation Proposal

Commissioners,

As a resident of Sun City West, I would like to express my opposition to the proposal to consolidate our waste water district with other Epcor districts. In a retirement community such as this, there are many seniors who do not have the flexibility to absorb higher utility costs. Those who bought homes in the newer developments, such as Corta Bella, knew the rates when they moved in, and it is not fair to ask the more established areas to pay for this new development. And since we are located in a high growth area, and Epcor seems to be in an expansionist mode, there may be other new developments in the future that we might have to subsidize under full consolidation.

Sincerely,  
James Burroughs

20426 N 135th Avenue  
Sun City West

## **Teresa Tenbrink**

---

**From:** Susan Bitter Smith  
**Sent:** Sunday, October 12, 2014 3:47 PM  
**To:** Teresa Tenbrink  
**Subject:** Fw: Docket Number WS-01303A-14-0010 (Epcor Water & Wastewater Rate cases)

Susan Bitter Smith  
Commissioner  
Arizona Corporation Commission  
1200 W. Washington  
Phoenix, AZ 85007  
(602) 542-3625

Original Message

From: John Tacheny <[jtacheny@comcast.net](mailto:jtacheny@comcast.net)>  
Sent: Sunday, October 12, 2014 4:43 PM  
To: Bob Stump; Gary Pierce; Susan Bitter Smith; Bob Burns  
Cc: Utilities Div - Mailbox  
Subject: Docket Number WS-01303A-14-0010 (Epcor Water & Wastewater Rate cases)

To: Elected Commissioners on the Arizona Corporate Commission (ACC)

We are residents of Sun City, AZ.

We want to register our strong opposition to the proposals put forth by EPCOR Water to have you consider approval/inclusion of System Improvement Benefits (SIB) & Adjuster Mechanisms in their push for rate consolidation, as embodied in several water and wastewater rate cases (Docket Number WS-01303A-14-0010) and (Docket Number SW-01303A-09-0343) under consideration. We are opposed to this consolidation.

Thank you for your time.

John & Pat Tacheny  
10101 W. Pine Springs Dr.  
Sun City, AZ 85373

## Teresa Tenbrink

---

**From:** Susan Bitter Smith  
**Sent:** Wednesday, October 08, 2014 6:45 PM  
**To:** Teresa Tenbrink  
**Subject:** Fw: EPCOR'S CONSOLIDATION PROPOSAL

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Susan Bitter Smith  
Commissioner  
Arizona Corporation Commission  
1200 W. Washington  
Phoenix, AZ 85007  
(602) 542-3625

**From:** Pam.Phillip <[Pam.Phillip@cox.net](mailto:Pam.Phillip@cox.net)>  
**Sent:** Wednesday, October 8, 2014 6:26 PM  
**To:** Susan Bitter Smith  
**Subject:** EPCOR'S CONSOLIDATION PROPOSAL

Dear Representative:

We are residents of Sun City West.

We have read the research pertaining to EPCOR'S Proposed Consolidation done on our behalf by PORA's President Bill Hansen.

His commentary was in the October 1, 2014 issue of the 'Sun City West Independent' newspaper.

More recently, we read in the October 8, 2014 issue of the 'Sun City West Independent', under the heading 'Letters to the Editor', an article by Candy Elvgren, who lives in Corte Belle. Ms. Elvgren also believes that consolidation is not the answer.

As our representative we trust you are in agreement with the **financially harmful affects** this consolidation will have on our retirement communities.

Thank you for giving our concerns your kind attention.

Phillip and Pam Greene  
16117 W Greystone Drive  
Sun City West, AZ 85375

(623)322-9397



This email is free from viruses and malware because avast! Antivirus protection is active.

## **Teresa Tenbrink**

---

**From:** Susan Bitter Smith  
**Sent:** Thursday, October 09, 2014 6:22 PM  
**To:** Teresa Tenbrink  
**Subject:** Fw: Sun City Feedback

Susan Bitter Smith  
Commissioner  
Arizona Corporation Commission  
1200 W. Washington  
Phoenix, AZ 85007  
(602) 542-3625

**From:** [pamme51@yahoo.com](mailto:pamme51@yahoo.com)  
**Sent:** Thursday, October 9, 2014 6:06 PM  
**To:** Susan Bitter Smith  
**Subject:** Sun City Feedback

Dear Ms. Smith:

My husband and I are Sun City residents who will unfairly suffer if full consolidation of the EPCOR water districts is approved. We are writing to ask that you oppose consolidation of the five districts. We in the Sun Cities cannot afford to subsidize other communities' services. Please vote no to EPCOR's request.

Thank you very much.

Very truly yours,  
George and Pamela Schwartz  
13828 N. Tan Tara Dr.  
Sun City, AZ 85351



## Teresa Tenbrink

---

**From:** Susan Bitter Smith  
**Sent:** Monday, October 06, 2014 3:53 PM  
**To:** Teresa Tenbrink  
**Subject:** Fw: Docket SW-01303A-09-0343 (wastewater case), Docket WS-01303A-14-0010 (water case)

**From:** SANDRA STANTON [mailto:sandrajstanton@centurylink.net]  
**Sent:** Monday, October 06, 2014 02:30 PM  
**To:** Gary Pierce; Bob Stump; Susan Bitter Smith; Brenda Burns; Bob Burns  
**Cc:** Utilities Div - Mailbox  
**Subject:** Docket SW-01303A-09-0343 (wastewater case), Docket WS-01303A-14-0010 (water case)

Commissioners, I am a resident of Sun City and can be considered a reliable representative of the senior population as I communicate on behalf of all of the concerned citizens here. We have elected you and only ask that you continue reading this correspondence and continue to do your job, namely represent us and our wishes regarding subject cases.

Our quarrel is not with EPCOR, who is a corporation with its own interests, doing what corporations do, requesting more funds to operate their companies. Our issues with the proposed increases are only with you, our elected commissioners, and we ask that you represent us by denying EPCOR the opportunity to not only increase water and wastewater rates, but also by not allowing EPCOR's proposed implementation of Adjuster mechanisms and System Improvement Benefits (SIB) mechanism that will more than double the proposed increases in the future for this already-strapped population and will give EPCOR a blank check and free pass to continue with its plan to "improve" our water and wastewater operations. The SIB mechanism is a bad idea for me and for my neighbors who oppose rewarding utility companies for maintenance inefficiencies and efficiencies within the company when our rates are already paying for proper maintenance, safety and other improvements necessary to protect us.

This is not a new battle for Sun City residents; this population has been very vocal regarding our opposition to consolidation. Our water and wastewater systems are separate; consolidation gives EPCOR the go-ahead to buy up junk water companies and have us pay for it. We oppose allowing providers with adjustment mechanisms free reign to continue to raise rates (as utility companies want to be protected for declining usage and other factors that are not in their favor), and continuing higher rates even if there is an increase in usage. Clearly, the senior population of Sun City should not be responsible for the other "adjustments" such as tank maintenance, employee health-care costs and other costs that are truly controllable by the provider corporation, not Sun City residents.

Seniors, many on fixed incomes, have been raised to be responsible for nearly everything and frugal about how we use it. We don't squander and don't intend to sacrifice on behalf of EPCOR or any other utility company who will use our limited funds to do squander in any area it chooses, areas that have nothing to do with the safety and well-being of us.

If a bunch of old people can clearly see this happening, a bunch of elected commissioners should be able to see it as well. We ask and expect all of you to do the right thing and deny EPCOR's proposals, including the ridiculous increases and consolidation that will drive me and my neighbors out of Sun City.

It's possible that some of you will live in Sun City in the future or, maybe, you have parents or other relatives who live here now. I can only assume that you will be as concerned about a similar proposal (like this one) as I am, and will be grateful and proud for the actions taken now on the subject dockets because they will affect you and yours. I'm also assuming that you will want your lives and that of your loved ones to be safe and pleasant.

We're all getting mighty grouchy here right now and no one likes to be around crabby old people. Please "set the tone" by your actions now.

Thank you for reading this communication.

Sincerely,

Sandra Stanton

**Teresa Tenbrink**

---

**From:** Susan Bitter Smith  
**Sent:** Monday, October 06, 2014 9:52 AM  
**To:** Teresa Tenbrink  
**Subject:** Fw: EPCOR CONSOLIDATION PROPOSAL

**From:** [papabob4@juno.com](mailto:papabob4@juno.com) [<mailto:papabob4@juno.com>]  
**Sent:** Monday, October 06, 2014 09:47 AM  
**To:** Susan Bitter Smith  
**Subject:** EPCOR CONSOLIDATION PROPOSAL

Dockets: #W-01303A-09-0343  
          #SW-01303A-09-0343

Dear Susan Bitter Smith,

My wife and I oppose the consolidation proposal detailed in the above Dockets. The community of Sun City West should not become part of an association group. This should not be allowed to pass.

Marianne and Robert Lorenzen

## **Teresa Tenbrink**

---

**From:** Susan Bitter Smith  
**Sent:** Monday, October 06, 2014 10:43 AM  
**To:** Teresa Tenbrink  
**Subject:** Fw: Docket W-01303A-09-0343 -- EPCOR Sun City Waste Water Consolidation

**From:** LaVerne Porsche [<mailto:lporsche27@gmail.com>]  
**Sent:** Monday, October 06, 2014 10:16 AM  
**To:** Bob Stump; Gary Pierce; Susan Bitter Smith; Brenda Burns; Bob Burns  
**Cc:** Utilities Div - Mailbox  
**Subject:** Docket W-01303A-09-0343 -- EPCOR Sun City Waste Water Consolidation

Dear Ladies and Gentlemen:

I am writing to express my very strong objection to the waste water treatment district consolidation proposed by EPCOR Water that would significantly increase waste water charges for Sun City, AZ residents.

When this proposal was first reported in July 2014, it sounded as if this was a fairly recent situation for which the Corporation Commission wanted EPCOR to submit proposals. When I looked up Docket W-01303A-09-0343 in the Corporation Commission's e-Docket system, I was amazed to learn that this Docket was opened in 2009. That was a full two years before EPCOR purchased American Water. Why, if this situation existed in 2009, wasn't it addressed as part of the sale of Arizona American Water to EPCOR?

To date, I have not seen any reporting that explains why such exorbitant waste water rates were originally approved for the districts in question. Weren't these rates subject to Corporation Commission review? Why didn't the Commission compare the original rate filings for these smaller districts against the overall waste water rates in the surrounding districts and ask questions about the inequities before the very high rates were approved?

Once the rates were approved, why weren't the contractors developing the property in these districts required to disclose the waste water rates to prospective buyers? This certainly was a case of buyer beware.

The time to address the huge difference in the waste water rates in these districts was before the original rates were ever approved. Since that didn't happen, the next opportunity to remedy the situation would have been at the time of the sale of Arizona American Water to EPCOR in 2011. Again, that didn't happen. So the next question is why has the the Corporation Commission decided that now is a good time to equalize the waste water rates of these five districts? Could it have anything to do with the Corporation Commission elections next month?

As a Sun City resident, I find the current proposal to consolidate five different waste water districts and equalize their current rates by doubling Sun City's waste water rates to be totally unacceptable. The residents of Sun City are being asked to shoulder a burden created by the Corporation Commission, Arizona American Water, and EPCOR.

The Corporation Commission has failed to exercise it's fiduciary responsibility to Arizona America Water, now EPCOR's, customers. The Commission is receiving complaints from customers paying the exorbitant waste water rates and finds itself backed into a corner of its own making. Asking EPCOR to submit the proposal for

remedying the situation is one more step the Corporation Commission has taken to distance itself from its responsibility.

It's time for the Corporation Commission to take a hard look in the mirror and acknowledge that this inequity is largely of their own creation. There are consequences to the Commission's actions. Sometimes it takes a while for them to appear, but as in this case the consequences do eventually come home to roost.

The Commissioners need to stand up, admit they've made mistakes, and look for an equitable solution for the districts being overcharged. A solution that does not look to other EPCOR districts to make up the shortfall that will be created by addressing the mistakes made when setting exorbitant water waste rates for the smaller districts.

It's pretty obvious the Corporation Commission is most interested in EPCOR's best interests. It wouldn't surprise me at all if EPCOR was given a wink and a promise in 2011 that within two or three years after the sale, they would be able to expect waste water district consolidation to be approved. EPCOR might have also been promised water rate increases and SIB surcharges such as those discussed in Docket W-01303A-14-0010 when they purchased American Water.

Citizens don't have a choice of water utilities. We have to rely on the Corporation Commission to make well thought out decisions that protect our wallets. We are not the proverbial cash cows who can crack open more golden eggs to pay for your fiscal irresponsibility.

I look forward to an announcement from the Corporation Commission in the very near future that states the proposal to reduce the waste water rates in several districts by raising the waste water rates in Sun City has been discarded and other ways of rectifying the situation are being researched.

Thank you for the opportunity to comment.

Sincerely,

La Verne M. Porsche  
Sun City, AZ 85351

## **Teresa Tenbrink**

---

**From:** Susan Bitter Smith  
**Sent:** Tuesday, October 07, 2014 6:00 PM  
**To:** Teresa Tenbrink  
**Subject:** Fw: Docket numbers SW-01303A-09-0343 and WS-01303A-14-0010

Susan Bitter Smith  
Commissioner  
Arizona Corporation Commission  
1200 W. Washington  
Phoenix, AZ 85007  
(602) 542-3625

**From:** Pam Trapeur <[ebbytrap@yahoo.com](mailto:ebbytrap@yahoo.com)>  
**Sent:** Tuesday, October 7, 2014 4:36 PM  
**To:** Bob Stump; Gary Pierce; Susan Bitter Smith; Brenda Burns; Bob Burns  
**Reply To:** Pam Trapeur  
**Cc:** Utilities Div - Mailbox  
**Subject:** Docket numbers SW-01303A-09-0343 and WS-01303A-14-0010

Dear Members of the Arizona Corporate Commission:

As a resident of Sun City, I would like to express my strong opposition to water and waste water increases proposed by EPCOR.

I also want to go on record as opposing the so-called SIB-System Improvement Benefits and Adjuster Mechanisms. While infrastructure improvements are required along the way, I am disturbed about the possibility of sky-rocketing costs to homeowners, and I urge you to reject this proposal. Furthermore, I am steadfastly opposed to being consolidated with other water districts.

To my way of thinking, all of this adds up to extremely large increases in water and waste water rates over the next few years. My husband and I moved to Sun City in 2013. He passed away in June of 2014 and I am now on my own and on a tighter fixed income. I have heard that in the recent past, there were already some hefty increases in water rates. I am relying on the Arizona Corporate Commission to take prudent steps to rein-in what could be a burdensome added expense for homeowners in Sun City. I am depending on you.

Sincerely,  
Pamela Trapeur

## **Teresa Tenbrink**

---

**From:** Mike Neu <mdneu2@yahoo.com>  
**Sent:** Thursday, August 14, 2014 8:33 PM  
**To:** BitterSmith-Web  
**Subject:** Re: Rate relief

> Please vote for total consolidation  
>  
> Docket number SW-01303A-09-0343  
>  
> Mike Neu  
> 3623 N Springfield St  
> Buckeye, AZ. 85396  
>  
>  
>

## **Teresa Tenbrink**

---

**From:** Gary Haynie <gryhayn@gmail.com>  
**Sent:** Tuesday, August 19, 2014 5:30 PM  
**To:** Burns-Web; BitterSmith-Web; Stump-Web@azz.gov  
**Subject:** Fwd: Consolidation & Increase

Dear Commissioner,

There is a form letter out there supplied by the SCHOA that I could use to try and persuade you to vote against the consolidation effort.

I am not going to use it , however, it is concise and well composed.

You probably realize Sun City is mostly old folk ( retirees ) that are on fixed incomes. The big problem we have is our incomes have been more

than ( fixed ) for the last six years.

Since 2008 our social security has increased a total of 1.9%. Let me put that another way. It's not 1.9% per year since 2008, it's 1.9% total.

There were 2 years we got nothing. Please research this if you would. After you do, realize as Seniors, we are very nervous about any

cost increases, Tax increases, etc.

I have to admit the overall plan of consolidation is good, it's just the wrong time. Table this idea for now, let the country , state, county, cities, return

to normal, then bring it back up

Cordially,

Gary Haynie  
13804 North Garden Court Drive  
Sun City, Az. 85351  
Cell # 314-378-2675



## **Teresa Tenbrink**

---

**From:** Jeanie <Jeanieweaver@cox.net>  
**Sent:** Monday, August 18, 2014 12:53 PM  
**Subject:** Demand to bail out!

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

I demand that Sun City retirement community bail out of the unreasonable consolidation.  
Docket No. W-01303A-09-0343; SW-0303A-0-0343

Poor choices!

Jean Lurtsema  
Sun City, AZ

**Teresa Tenbrink**

---

**From:** ncaston@cox.net  
**Sent:** Saturday, August 30, 2014 12:39 AM  
**To:** BitterSmith-Web  
**Subject:** RE: De-Consolidation

Thank you for your reply. I own my home and a condo in Sun City.  
I am eighty nine years young and this will be a hardship. Thanks again.

## **Teresa Tenbrink**

---

**From:** Patricia Heimann <22heinzpat@gmail.com>  
**Sent:** Friday, September 26, 2014 12:47 PM  
**To:** BitterSmith-Web  
**Subject:** Do Not Support Full Consolidation re: Docket Numbers SW-01303A-09-0343 for the wastewater issue and WS-01303A-14-0010 for the water case

Dear Ms Bitter-Smith,

I am a Sun City resident that is widowed and on a fixed income. I do not support full consolidation and this has come to the forefront in reference to Docket Numbers SW-01303A-09-0343 for the wastewater issue and WS-01303A-14-0010 for the water case. When our home was built in Sun City, the wastewater and water systems costs were footed by the builder and this was included in the price of the house. Other builders have not done that. I am also alone, have medical problems, on fixed income, and the rising costs that full consolidation would make me bear, would limit me on my future as a homeowner and my own health. I am diligent in conserving water and therefore the wastewater is minimal. Full consolidation will cause hardship. I live in Sun City so I can manage on my limited income. I have worked hard all my life and have never depended on any government or outside help.

Please consider voting **NO** for Full Consolidation. This full consolidation would end up being a demise for myself and many other senior citizens, who are on fixed income with rising taxes and health care expenses.

I also had hoped to see you at the Sun City meeting at 1000 today when two candidates appeared. I missed your presence as I would have liked to have seen your response to questions and consideration re: to the Full Consolidation and other utility questions..

Respectfully,  
Patricia A. Heimann  
9754 W Alabama Ave  
Sun City, AZ 85351

**Teresa Tenbrink**

---

**From:** Joe Roscoe <josephdroscoe@aol.com>  
**Sent:** Thursday, September 25, 2014 5:01 AM  
**To:** Utilities Div - Mailbox; RBurns-Web; BitterSmith-Web; Pierce-Web; Stump-Web; Burns-Web  
**Subject:** Docket reference 09-0343

**Subject: Docket Nos. W-01303A-09-0343; SW-01303A-0-0343**  
**Wastewater Rate Design Examination**

**We support FULL consolidation of all EPCOR Wastewater Districts**

We are residents of Corte Bella, a community served by EPCOR Water Company. Corte Bella is currently consolidated into the Agua Fria Water/Wastewater District. The Agua Fria District is experiencing water/wastewater rates among the highest in the nation. It is our understanding that EPCOR Water Company has proposed full consolidation before the Arizona Corporation Commission as a means to remedy these exorbitant, discriminatory rates.

Since full consolidation, as proposed by EPCOR, would restore fair, just and reasonable rates to all, we would like to go on the record as totally supporting FULL consolidation of all of EPCOR's wastewater districts.

Joseph and Constance Roscoe  
12942 W. Micheltorena Dr. (Corte Bella)  
Sun City West, Az. 85375

**Teresa Tenbrink**

---

**From:** Barbara Matthews <matthews.barb@gmail.com>  
**Sent:** Thursday, September 25, 2014 4:31 AM  
**To:** BitterSmith-Web  
**Subject:** Epcor Wastewater Consolidation

Epcor Wastewater Consolidation - Docket No. W-01303A-09-343: SW-01303A-0-343

I OPPOSE full wastewater consolidation.

Best Equitable Long Term Solution?

Epcor insists that the best equitable long-term solution is to consolidate all wastewater districts

thus spreading the costs of improvements to its aging infrastructure.

The oldest infrastructure of the districts is the Sun City and Sun City West districts. The other three districts are all newer districts with much newer infrastructure. The Sun City infrastructure was built by Dell Webb and paid for by the original Sun City residents. The other districts infrastructures were not built by Dell Webb and the residents of those districts are now paying for that infrastructure in the rates that they pay.

**Teresa Tenbrink**

---

**From:** msgtatkusmc@aol.com  
**Sent:** Thursday, September 25, 2014 3:30 AM  
**To:** RBurns-Web; BitterSmith-Web; Pierce-Web; Stump-wb@azcc.gov; Burns-Web  
**Subject:** Docket No. W-01303A-09-0343; SW-01303A-09-0343 Wastewater Rate Design Examination

I am opposed to full consolidation of all EPCOR wastewater districts.

Sincerely  
Robert D. Atkins  
Sun City Resident

**Teresa Tenbrink**

---

**From:** rmandell@cox.net  
**Sent:** Wednesday, September 24, 2014 8:55 PM  
**To:** BitterSmith-Web  
**Subject:** Docket # W-01303A-09-0343; SW-01303A-0-0343

**Wastewater Rate Design Examination**

**We support FULL consolidation of all EPCOR Wastewater Districts. I have records for our water bills in Corte Bella from 2007. In February, we paid \$53. In February of 2014, we paid \$143 - an increase of 170%. This is an unbelievable increase for retired people to swallow.**

Corte Bella is currently consolidated into the Agua Fria Water/Wastewater District. The Agua Fria District is experiencing water/wastewater rates among the highest in the nation. It is our understanding that EPCOR Water Company has proposed full consolidation before the Arizona Corporation Commission as a means to remedy these exorbitant, discriminatory rates.

Since full consolidation, as proposed by EPCOR, would restore fair, just, and reasonable rates to all, we would like to go on the record as totally supporting FULL consolidation of all of EPCOR's wastewater districts. Thank you.

Michael Mandell

22710 N. Montecito Ave.

Sun City West (Corte Bella), AZ 85375

**Teresa Tenbrink**

---

**From:** Sandra Newman <munchkin7057@hotmail.com>  
**Sent:** Wednesday, September 24, 2014 7:58 PM  
**To:** BitterSmith-Web  
**Subject:** RE: Here is how I Vote on ( Wastewater rate design examination: Consolidation / De-Consolidation

It doesn't show how I voted but I DO NOT want to consolidate!

---

**From:** [bittersmith-Web@azcc.gov](mailto:bittersmith-Web@azcc.gov)  
**To:** [munchkin7057@hotmail.com](mailto:munchkin7057@hotmail.com)  
**Date:** Wed, 24 Sep 2014 15:01:58 -0700  
**Subject:** RE: Here is how I Vote on ( Wastewater rate design examination: Consolidation / De-Consolidation

Thank you for sharing your concerns with Commissioner Bitter Smith. She asked me to email you and let you know that your email will be made a part of the public comment record. Thanks for the time taken and your interest in this case.

Thanks again,

Teresa Tenbrink  
Executive Aide to Commissioner Susan Bitter Smith  
Arizona Corporation Commission  
1200 W. Washington  
Phoenix, AZ 85007  
(602) 542-3625

---

**From:** Sandra Newman [<mailto:munchkin7057@hotmail.com>]  
**Sent:** Sunday, September 07, 2014 8:08 AM  
**To:** RBurns-Web; BitterSmith-Web; Pierce-Web; Stump-Web; Burns-Web  
**Subject:** Here is how I Vote on ( Wastewater rate design examination: Consolidation / De-Consolidation

Here is how I Vote on ( Wastewater rate design examination: Consolidation / De-Consolidation  
Thanks  
Sandra Newman



**Teresa Tenbrink**

---

**From:** arnold solars <ans550@yahoo.com>  
**Sent:** Wednesday, September 24, 2014 7:17 PM  
**To:** RBurns-Web; BitterSmith-Web; Pierce-Web; Stump-Web; Burns-Web  
**Subject:** Consolidation of Aqua Fria District

Arizona Corporation Commission  
1200 W Washington Street - 2<sup>nd</sup> Floor Phoenix, AZ 85007  
September xx, 2014

**To:** Bob Burns – [Rburns-web@azcc.gov](mailto:Rburns-web@azcc.gov)  
Susan Bitter-Smith – [BitterSmith-web@azcc.gov](mailto:BitterSmith-web@azcc.gov)  
Gary Pierce – [Pierce-web@azcc.gov](mailto:Pierce-web@azcc.gov)  
Bob Stump – [Stump-web@azcc.gov](mailto:Stump-web@azcc.gov)  
Brenda Burns – [Burns-web@azcc.gov](mailto:Burns-web@azcc.gov)  
**Subject: Docket Nos. W-01303A-09-0343; SW-01303A-0-0343**  
**Wastewater Rate Design Examination**

**We support FULL consolidation of all EPCOR Wastewater Districts**

We are residents of Corte Bella, a community served by EPCOR Water Company. Corte Bella is currently consolidated into the Agua Fria Water/Wastewater District. The Agua Fria District is experiencing water/wastewater rates among the highest in the nation. It is our understanding that EPCOR Water Company has proposed full consolidation before the Arizona Corporation Commission as a means to remedy these exorbitant, discriminatory rates.

Since full consolidation, as proposed by EPCOR, would restore fair, just and reasonable rates to all, we would like to go on the record as totally supporting FULL consolidation of all of EPCOR's wastewater districts.

Signature(s)	Street Address
<u>Arnold Solars</u>	<u>13448 West Nogales Drive, SCW, 85375</u>

Love deeply and passionately.

You might get hurt but it's the only way to live life completely

## **Teresa Tenbrink**

---

**From:** Charles Dyer <charles.dyer@moody.edu>  
**Sent:** Wednesday, September 24, 2014 7:05 PM  
**To:** BitterSmith-Web  
**Subject:** Docket 09-0343

Commissioner Bitter-Smith,

I moved from Indiana to Arizona four years ago. My wife and I chose Arizona (and specifically Corte Bella) because this is where we decided we wanted to retire. I love living in Corte Bella, and in Arizona, but I believe a decision by the Arizona Corporate Commission a few years ago has created an unfair hardship on everyone in our community. We are part of the Agua Fria Water/Wastewater District, and the past decision to split apart our district caused our current water/wastewater rates to increase dramatically...until they are now among the highest in the entire nation.

EPCOR has proposed full consolidation of all water/wastewater districts before the Arizona Corporate Commission as a means to remedy these excessive, and discriminatory, rates. Full consolidation, as proposed by EPCOR, would restore fair, just, and reasonable rates for all its customers by distributing infrastructure costs more equitably. This sense of distributing the overall infrastructure burden more broadly has been used by other regulated utilities like electricity and telephone service, and ultimately it benefits all customers. (At some point every district needs to upgrade infrastructure. Distributing the costs over a larger customer base allows such upgrades to be done without imposing excessive rate increases on any one district.) The increased cost on other districts for complete consolidation is minimal, while the relief from excessive rates for the Agua Fria Water/Wastewater District is substantial.

As a result, I'm writing to urge you to support full consolidation of all EPCOR Wastewater Districts!

Sincerely

Dr. Charles Dyer  
13709 West Nogales Drive (Corte Bella)  
Sun City West AZ 85375  
623-236-8710

**Teresa Tenbrink**

---

**From:** Elizabeth A Willis <eaw34@comcast.net>  
**Sent:** Wednesday, September 24, 2014 5:49 PM  
**To:** Burns-Web; BitterSmith-Web; Pierce-Web; Stump-Web; murphy@azleg.gov; dlesko@azleg.gov; rgray@azleg.gov  
**Cc:** Denies Jean and Maury  
**Subject:** Epcor

Dear Commissioners, Legislators, and most esteemed Governor;

As a Sun City, AZ resident I am requesting that you do not allow full consolidation of all the EPCOR wastewater districts. Based on the figures supplied by EPCOR, each Sun City wastewater user would experience a 90% rate increase if full-district consolidation was to be approved by the Commission.

I urge you to do the right thing and vote to deny full consolidation of the EPCOR wastewater districts.

Also, I would like to call to your attention, that my water was turned off at the street for the entire month of July with no heads up from Epcor. I am on auto pay and it does not affect my water use. My pool went down two feet and my plants were severely affected. No one from Epcor forwarded me a message that they had turned off my water while they placed those silver disks. After numerous calls to them, someone went out and turned on my water.

I used one gallon of water for July and was charged \$30.00. You tell me what is going on with Epcor! My home is not only a US consulate office but under the protection of the FBI. I feel as though I should report Epcor to the FBI for an investigation.

Definitely deny Epor.

Regards

Elizabeth A Willis  
Consul a.h The Republic of Seychelles  
Consulate of Seychelles

14618 N Bolivar Dr  
Sun City, AZ 85351

206.399.0506  
[eaw34@comcast.net](mailto:eaw34@comcast.net)

[www.SeychellesConsul.org](http://www.SeychellesConsul.org)  
[www.arizonaconsularcorps.org](http://www.arizonaconsularcorps.org)

**Member World Federation of Consuls (FICAC)**  
[www.ficacworld.org](http://www.ficacworld.org)



**Member World Federation of Consuls (FICAC)**  
[www.ficacworld.org](http://www.ficacworld.org)

LEGAL NOTICE: This email is sent for and on behalf of the Consulate of the Republic of Seychelles by Consul Elizabeth Willis. This email and any attachments are confidential and may also be privileged and subject to international diplomatic rules governed by the Vienna Convention. If you have received this message in error, please (a) notify the sender immediately (b) destroy this email and any attachments and (c) do not use, copy, store and/or disclose to any person this email and any attachments. Thank you.

## **Teresa Tenbrink**

---

**From:** m vickery <vickery\_m@yahoo.com>  
**Sent:** Wednesday, September 24, 2014 5:39 PM  
**To:** RBurns-Web; BitterSmith-Web; Pierce-Web; Stump-Web; Burns-Web  
**Subject:** Docket No. W-01303A-09-0343; SW-01303A-0-0343 Wastewater Rate Design Examination

I am a resident of Sun City Arizona 85351 and **am opposed** to full consolidation of all EPCOR wastewater districts.

This is a copy of email I sent yesterday but wanted to make sure docket no. was corrected.

When Sun City began development 50 years ago, there was an ample supply of the precious resource of water. Infrastructure cost was nominal. Over the decades developers have continued to build huge subdivisions with no consideration of the availability or cost to supply water/wastewater to homes. Newer subdivisions are assessed higher rates and developers as well as home buyers are aware of the costs. Now newer subdivisions are demanding that the retirement community of Sun City help pay for their services.

Sun City is a community of grandparents and great-grandparents on very limited incomes. Because of our age and health, we have no way to increase our income. Sun City has only 1.66 people per household thus do not use as much water/wastewater as other communities. Most of us have suffered the loss of a spouse which reduces our income. Additionally, this loss increases expenses because people must be hired to do chores once handled by the deceased. Most residents live solely on Social Security which does not keep pace with escalating life costs.

Sun City is not fancy but we enjoy the bare essentials of retirement. We budget and conserve so we can survive without asking our children to help support us.

What is fair about raising our wastewater rates so newer communities (with higher development costs) can be supplemented by Sun City senior citizens? This is yet another fleecing of senior citizens!!!!

Marjorie Vickery, Sun City, AZ 85351

Sept 23, 2014

**Teresa Tenbrink**

---

**From:** LARRY NOBLE <larrynoble7@gmail.com>  
**Sent:** Wednesday, October 15, 2014 6:20 AM  
**To:** BitterSmith-Web  
**Subject:** Waste water

It is important that you vote for full consolidation for verrado

Thanks Larry Noble

**Teresa Tenbrink**

---

**From:** J B Wyckoff <jbwyckoff@msn.com>  
**Sent:** Tuesday, October 14, 2014 8:31 AM  
**To:** Stump-Web; RBurns-Web; BitterSmith-Web; Pierce-Web; Burns-Web

Reference docket SW-01303A-09-0343

I implore you to do what is right and vote against the consolidation proposal referenced above. We fixed income retirees in Sun City West have paid for our wastewater treatment facilities. Let those that haven't pay for their own.

Thank you in advance

JB Wyckoff

**Teresa Tenbrink**

---

**From:** Annie <anniemcdmn@comcast.net>  
**Sent:** Friday, October 17, 2014 10:27 AM  
**To:** RBurns-Web; BitterSmith-Web; Pierce-Web; Stump-Web; Burns-Web  
**Subject:** Consolidation is WRONG - Docket No. W-01303A-09-0343; SW-01303A-0-0343  
**Attachments:** opposition email am.PDF

Please do not approve wastewater consolidation.

It is wrong to take our money and give it to another group because they do not like the choices they made!

See attached.

Ann McDaniels  
Sun City homeowner  
N Willowcreek Circle, 85373



September 16, 2014

To: Bob Burns – [Rburns-web@azcc.gov](mailto:Rburns-web@azcc.gov)  
Susan Bitter-Smith – [BitterSmith-web@azcc.gov](mailto:BitterSmith-web@azcc.gov)  
Gary Pierce – [Pierce-web@azcc.gov](mailto:Pierce-web@azcc.gov)  
Bob Stump – [Stump-web@azcc.gov](mailto:Stump-web@azcc.gov)  
Brenda Burns – [Burns-web@azcc.gov](mailto:Burns-web@azcc.gov)

Subject: **Docket No. W-01303A-09-0343; SW-01303A-0-0343,  
Wastewater Rate Design Examination**

☒ I am opposed to full consolidation of all EPCOR wastewater districts.

☐ I am not opposed to full consolidation of all EPCOR wastewater districts.

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Signature: Ann D. McDaniel

Printed Name: Ann D. McDaniel

Zip Code: 85373

**Teresa Tenbrink**

---

**From:** mcdbuy <mcdbuy@comcast.net>  
**Sent:** Friday, October 17, 2014 10:17 AM  
**To:** RBurns-Web; BitterSmith-Web; Pierce-Web; Stump-Web; Burns-Web  
**Subject:** OPPOSED - wastewater consolidation - Docket No. W-01303A-09-0343;  
SW-01303A-0-0343  
**Attachments:** opposition email rm.PDF

I am opposed to wastewater consolidation.  
It is simply wrong.

See attached.

Ron McDaniels  
Homeowner, Sun City, AZ

September 16, 2014

To: Bob Burns – [Rburns-web@azcc.gov](mailto:Rburns-web@azcc.gov)  
Susan Bitter-Smith – [BitterSmith-web@azcc.gov](mailto:BitterSmith-web@azcc.gov)  
Gary Pierce – [Pierce-web@azcc.gov](mailto:Pierce-web@azcc.gov)  
Bob Stump – [Stump-web@azcc.gov](mailto:Stump-web@azcc.gov)  
Brenda Burns – [Burns-web@azcc.gov](mailto:Burns-web@azcc.gov)

Subject: **Docket No. W-01303A-09-0343; SW-01303A-0-0343,  
Wastewater Rate Design Examination**

☒ I am opposed to full consolidation of all EPCOR wastewater districts.

☐ I am not opposed to full consolidation of all EPCOR wastewater districts.

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Signature: Ron McDaniels

Printed Name: Ron McDaniels

Zip Code: 85373

8/25/14

**Teresa Tenbrink**

---

**From:** Tim McDaniels <omega.oci@comcast.net>  
**Sent:** Friday, October 17, 2014 10:14 AM  
**To:** RBurns-Web; BitterSmith-Web; Pierce-Web; Stump-Web; Burns-Web  
**Subject:** Tim McDaniels - UNCONSCIONABLE wastewater consolidation - Docket No. W-01303A-09-0343; SW-01303A-0-0343  
**Attachments:** opposition email tm.PDF

It is unconscionable to use the force of government to take money from people to par the the choices and business mistakes of others!

See attached.

Tim McDaniels

Sun City homeowner  
19410 N Willowcreek Circle  
Sun City, AZ 85373

September 16, 2014

To: Bob Burns – [Rburns-web@azcc.gov](mailto:Rburns-web@azcc.gov)  
Susan Bitter-Smith – [BitterSmith-web@azcc.gov](mailto:BitterSmith-web@azcc.gov)  
Gary Pierce – [Pierce-web@azcc.gov](mailto:Pierce-web@azcc.gov)  
Bob Stump – [Stump-web@azcc.gov](mailto:Stump-web@azcc.gov)  
Brenda Burns – [Burns-web@azcc.gov](mailto:Burns-web@azcc.gov)

Subject: **Docket No. W-01303A-09-0343; SW-01303A-0-0343,  
Wastewater Rate Design Examination**

☒ I am opposed to full consolidation of all EPCOR wastewater districts.

☐ I am not opposed to full consolidation of all EPCOR wastewater districts.

Comments: It is unconscionable to use the force  
of government to take money from  
people to pay for the choices and  
business mistakes of others.

Signature: \_\_\_\_\_

Printed Name: Tim McDaniel

Zip Code: 85373

8/25/14

**Teresa Tenbrink**

---

**From:** Joe Janos <jajanos09@hotmail.com>  
**Sent:** Friday, September 26, 2014 6:29 PM  
**To:** RBurns-Web; BitterSmith-Web; Pierce-Web; Stump-Web; Burns-Web  
**Subject:** Wastewater Rate Design Petition  
**Attachments:** EPCOR Signed.pdf

Attached is my petition opposing the consolidation of wastewater districts.  
Joseph Janos

September 25, 2014

To: Bob Burns -Rburns-web@azcc.gov  
Susan Bitter-Smith -BitterSmith-web(a)azcc.gov  
Gary Pierce -Pierce-web@azcc.gov  
Bob Stump -Stump-web@azcc.gov  
Brenda Burns -Burns-web@azcc.gov

Arizona Corporation Commission  
Commissioners Wing  
1200 W Washington Street  
Phoenix, Arizona 85007


From:

Re: Docket No. W-01303A-09-0343; SW-01303A-09-0343, Wastewater Rate  
Design Examination

(XX) I am opposed to full consolidation of all EPCOR wastewater districts.

( ) I am not opposed to full consolidation of all EPCOR wastewater districts.

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Signature: 

Printed Signature: Joseph A. Janos

ZipCode: 85351

9/25/14

**Teresa Tenbrink**

---

**From:** sjsteyaert@cox.net  
**Sent:** Thursday, August 21, 2014 6:13 PM  
**To:** Burns-Web; BitterSmith-Web; Pierce-Web; Stump-Web; Burns-Web  
**Subject:** Consolidation Denial Request  
**Attachments:** Consolidation Denial.doc

See attached letter. Thank you for speaking out against the consolidation.



To:

Bob Burns - [Burns-web@azcc.gov](mailto:Burns-web@azcc.gov)  
Susan Bitter Smith - [BitterSmith-web@azcc.gov](mailto:BitterSmith-web@azcc.gov)  
Gary Pierce - [Pierce-web@azcc.gov](mailto:Pierce-web@azcc.gov)  
Bob Stump - [Stump-web@azcc.gov](mailto:Stump-web@azcc.gov)  
Brenda Burns - [Burns-web@azcc.gov](mailto:Burns-web@azcc.gov)

Re: **DOCKET NO. W-01303A-09-0343; SW-0303A-0-0343,**  
**Wastewater Rate Design Examination**

As a Sun City, AZ resident I am requesting you do not allow full consolidation of all the EPCOR wastewater districts. Based on the figures supplied by EPCOR, each Sun City wastewater user would experience a 90% rate increase if full-district consolidation was to be approved by the Commission.

EPCOR noted in their ACC response they have projected additional capital improvement costs for the Sun City District of \$9.3M over the next five years. If a full consolidation were to take place, Sun City users would be required to pay an additional \$22.5M over the noted five-year period. This equates to subsidizing other district costs in the amount of \$13.2M. We cannot and should not be required to subsidize other districts for poor planning and choices.

Thank you for your consideration and a vote to deny full consolidation of the EPCOR wastewater districts.

Respectfully yours,

Susan J Steyaert  
9702 W Greenway Rd  
Sun City AZ 85351

## **Teresa Tenbrink**

---

**From:** Fran Noe <noeshomes@earthlink.net>  
**Sent:** Tuesday, October 21, 2014 3:18 PM  
**To:** BitterSmith-Web  
**Cc:** Doug  
**Subject:** Fw: RE: 09-0343

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Susan,  
The NE Agua Fria residences would like the Commissioners to also come and meet with us (Cross River, Corte Bella, Dos Rios and Colwater Ranch).  
What do I/we need to do?  
Thank you for your time regarding this issue.  
Sincerely,  
Fran Noe

-----Forwarded Message-----

**From:** Connie Walczak  
**Sent:** Oct 21, 2014 2:26 PM  
**To:** 'Fran Noe'  
**Cc:** Diane , Douglas Edwards , Karen D Proctor  
**Subject:** RE: 09-0343

Hi Fran,

I would recommend contacting one or more of the Commissioners and request a Public Comment Meeting for the NE Agua Fria wastewater district for the 09-0343 case. Requests were made by Buckeye/Verrado & Sun City/Sun City West groups, one or both were submitted in writing. As you may have noticed, each request was submitted/sponsored by a Commissioner.

Regards,

Connie Walczak  
Manager Consumer Services  
Utilities Division  
Arizona Corporation Commission  
602-542-0291

**From:** Fran Noe [<mailto:noeshomes@earthlink.net>]  
**Sent:** Tuesday, October 21, 2014 2:14 PM  
**To:** Connie Walczak  
**Cc:** Diane; Douglas Edwards; Karen D Proctor  
**Subject:** 09-0343

Hi,  
I noticed the Commissioners are on the agenda tomorrow to vote on visiting Sun City and Sun City West.

They already voted to visit Buckeye and Verrado.

The residence of the NE Agua Fria wastewater district would also like a meeting with the Commissioners (Cross River, Corte Bella, Dos Rios and Coldwater Ranch).

How do I/we go about getting a meeting?

Thank you for your time regarding this issue.

Sincerely,

Fran Noe

## **Teresa Tenbrink**

---

**From:** Susan Bitter Smith  
**Sent:** Monday, October 06, 2014 7:14 AM  
**To:** Teresa Tenbrink  
**Subject:** Fw: Epcor

**From:** erl hardy [<mailto:erlhardy@yahoo.com>]  
**Sent:** Monday, October 06, 2014 06:41 AM  
**To:** Bob Stump; Gary Pierce; Susan Bitter Smith; Brenda Burns; Bob Burns  
**Subject:** Epcor

Dockets: SW-01303A-09-0343,WS-01303A-14-0010

Commissioners

I am a resident of Sun City. Please vote against Epcor in the above referenced docket items. Do not allow Epcor to consolidate, use adjuster mechanisms or SIBs in such a manner that will drive up rates for Sun City residents so shockingly . I agree with the opposition presented by the Recreation Centers of Sun City, Inc.

Thank you for your attention.

Erl Hardy  
10131 W. Thunderbird BLVD  
Sun City, AZ 85351

## **Teresa Tenbrink**

---

**From:** Susan Bitter Smith  
**Sent:** Sunday, October 05, 2014 9:27 PM  
**To:** Teresa Tenbrink  
**Subject:** Fw: consolidation of water districts

**From:** Donna Pattee [<mailto:donnajpattee@gmail.com>]  
**Sent:** Sunday, October 05, 2014 08:35 PM  
**To:** Susan Bitter Smith  
**Subject:** consolidation of water districts

I am a resident of Sun City West. **I am vehemently opposed to the consolidation of water districts (EPCOR)**. Many of us in retirement communities like Sun City and Sun City West are living on fixed incomes such as retirement benefits and social security. We cannot afford the immediate increase that this consolidation will generate nor the future increases that this plan will undoubtedly cause.

Residents in non-retirement communities are in a better position financially to absorb water rate increases as they have the opportunity to get raises in their current jobs or secure higher paying employment or additional jobs.

Please do not put this burden on our senior communities.

How you vote on this issue will determine how I vote on Corporation Commission elections/reelections in the future. I am sure that many other seniors will feel the same way.

Please let me know your position on this issue.

Donna Pattee  
18406 North 129th Avenue  
Sun City West, Arizona 85375

--

--

## **Teresa Tenbrink**

---

**From:** Susan Bitter Smith  
**Sent:** Sunday, October 05, 2014 7:52 AM  
**To:** Teresa Tenbrink  
**Subject:** Fw: Docket SW-01303A-09-0343 and WS-01303A-14-0010 EPCOR

**From:** [edmsem@yahoo.com](mailto:edmsem@yahoo.com) [<mailto:edmsem@yahoo.com>]  
**Sent:** Saturday, October 04, 2014 09:16 PM  
**To:** Bob Stump; Gary Pierce; Susan Bitter Smith; Brenda Burns; Bob Burns  
**Cc:** Utilities Div - Mailbox  
**Subject:** Docket SW-01303A-09-0343 and WS-01303A-14-0010 EPCOR

Dear Corporation Commission,

We are contacting you to ask you to stop the exorbitant water/wastewater rate increases implemented on the Cross River and surrounding areas of the Maricopa County island in the far northwest valley. We have lived in our house in the Cross River community for nearly three years and have seen our water/wastewater rates more than double. Most months they are more than our average monthly electric bill. We live in a 2,000 sq. ft. house with one dog, no pool, and only a small patch of grass in the backyard for the dog. We would have loved to have more grass as grass keeps the surrounding area cooler than rocks, but the water/wastewater rates are just too high. Also, we have to water our houseplants with bottled water because the tap water kills them, which is a scary concern.

We feel consolidation would be a fair and equitable way to go as it is unfair for us to bear the burden of water/wastewater treatment facilities our community does not even use. We cannot afford the continued rate increases EPCOR keeps seeking, and we are not in a position to sell our house and move right now. Plus the bad press has a negative impact on selling homes in this area. Who wants to buy a house in a community that pays the highest water/wastewater rates in the state? This hurt Anthem's housing resale for some time, and their high water rates were the reason we did not look at homes in Anthem when we were in the market for a house three years ago. Now look where we are!

Please carefully consider the ratepayers in your decision.

Thank you,  
Edward and Sylvia Myers  
12327 W Daley Court  
Sun City West, AZ 85375

**Teresa Tenbrink**

---

**From:** Susan Bitter Smith  
**Sent:** Saturday, October 04, 2014 7:58 PM  
**To:** Teresa Tenbrink  
**Subject:** Fw: Opposition to EPCOR Rate Increases

**From:** [Badoglio39@aol.com](mailto:Badoglio39@aol.com) [<mailto:Badoglio39@aol.com>]  
**Sent:** Saturday, October 04, 2014 11:47 AM  
**To:** Susan Bitter Smith  
**Subject:** Opposition to EPCOR Rate Increases

Commissioner: I wish to express my opposition to the requested RATE INCREASES that EPCOR wants to impose upon us.

Thank you,

Norman Webb  
15302 W Ganado Dr  
Sun City West, AZ 85375

## **Teresa Tenbrink**

---

**From:** Susan Bitter Smith  
**Sent:** Friday, October 03, 2014 6:54 PM  
**To:** Teresa Tenbrink  
**Subject:** Fw: Proposed EPCOR consolidation

**From:** Keith Back [<mailto:bikeback52@gmail.com>]  
**Sent:** Friday, October 03, 2014 02:56 PM  
**To:** Susan Bitter Smith  
**Subject:** Proposed EPCOR consolidation

Susan:

I wanted to contact you personally to let you know that I am opposed to the proposed EPCOR consolidation that involves Sun City West.

I feel that the residents of Sun City West are better off paying for our own projects. Incurring the costs of the projects for the other communities is not in our best interest.

Please keep our Sun City West projects independent of other outside projects.

I hope that you feel the same way.

Thank You  
Keith Back



**Teresa Tenbrink**

---

**From:** Susan Bitter Smith  
**Sent:** Friday, October 03, 2014 6:53 PM  
**To:** Teresa Tenbrink  
**Subject:** Fw: DOCKET NUMBERS SW-01303A-09-0343 AND WS-01303A-14-0010

**From:** Mary and George [<mailto:mgponggracz@cox.net>]  
**Sent:** Friday, October 03, 2014 01:24 PM  
**To:** Bob Stump; Gary Pierce; Susan Bitter Smith; Brenda Burns; Bob Burns  
**Cc:** Utilities Div - Mailbox  
**Subject:** DOCKET NUMBERS SW-01303A-09-0343 AND WS-01303A-14-0010

Dear Commissioner:

**DOCKET NUMBERS SW-01303A-09-0343 AND  
WS-01303A-14-0010**

The above-referenced dockets, if granted by the Corporation Commission, would be **totally unfair and unjust in addition to creating a financial hardship on the citizens of Sun City and Sun City West.**

It would be like giving Epcor a blank check without any requirement for them to do some cost cutting. I say upper managements' salaries should be looked at and if Epcor really needs help financially, the top level executives should be willing to perhaps take a cut in salary and definitely have a freeze on executive level salary increases. Most organizations do work on cutting expenses when there is a financial need.

The various areas should NOT be combined—that is unfair. The retirees (**living on fixed incomes**) would have an exorbitant increase of 90% to help defray the water expense **of the working communities** involved.

When the homes in the retirement communities were built, the infrastructure expense was included in the homes' price. The newer areas did not do this—why should the retirement communities (living on fixed incomes) have to foot this bill?

Epcor is looking to expand and wants to consolidate and put the expenses on its existing customer base by consolidating. **This is very unfair.** The retirement communities of Sun City and Sun City West do NOT merit this and you should vote AGAINST CONSOLIDATION and ALSO AGAINST APPROVING ALL THE REQUESTED RAISES **ESPECIALLY AGAINST THE SIB AS STATED (THE WORDING IS LIKE GIVING EPCOR A BLANK CHECK).**

Thank you for your help in stopping this unjust action against Sun City and Sun City West.

## **Teresa Tenbrink**

---

**From:** Susan Bitter Smith  
**Sent:** Wednesday, October 01, 2014 9:53 AM  
**To:** Teresa Tenbrink  
**Subject:** Fw: EPCOR CONSOLIDATION PROPOSAL

----- Original Message -----

**From:** Diana L. Ayres [<mailto:river.rat@earthlink.net>]  
**Sent:** Wednesday, October 01, 2014 08:51 AM  
**To:** Susan Bitter Smith; BitterSmith-Web  
**Subject:** EPCOR CONSOLIDATION PROPOSAL

October 1, 2014

**Subject:** EPCOR CONSOLIDATION PROPOSAL  
**Dockets:**       # W-01303A-09-0343  
                  # SW-01303A-09-0343

Susan Bitter Smith,

I am stating my strong opposition to the consolidation detailed in Dockets W-01303A-09-0343 & SW-01303A-09-0343. Our community should not become part of an association group. This should not be allowed to pass.

Diana Ayres  
20816 N Yukon Drive  
Sun City West, AZ 85375

## **Teresa Tenbrink**

---

**From:** Susan Bitter Smith  
**Sent:** Saturday, October 04, 2014 7:58 PM  
**To:** Teresa Tenbrink  
**Subject:** Fw: Water Increase

**From:** marlene voelker [<mailto:marlenevoelker@hotmail.com>]  
**Sent:** Saturday, October 04, 2014 02:58 PM  
**To:** Susan Bitter Smith  
**Subject:** Water Increase

---

Dear Commissioner Smith,

We had many choices when we relocated to Arizona from Wisconsin 12 years ago. We chose Sun City West because of the opportunities we had for recreation and the reasonable costs. We could have moved to a comparable city with cheaper utility rates, that being Sun City, but didn't want to spend our retirement in such a busy city. We all have a choice in where we live and those wanting to live in a more upscale town with newer facilities have the right to do so. These newer areas come with higher costs, including utilities. We don't want to subsidize someone else's utilities because they selected to live in a newer, fancier and higher rate area. These people knew what their costs would be and if they wanted to live more reasonably, they should have chosen to live in Sun City or Sun City West, just as we chose to do.

It is unfair to consolidate our water district with theirs. If the resident in the other areas wanted lower cost utilities, they should have moved there instead. We know we could live elsewhere more reasonably than we do now, but living in Sun City West was our choice, just like others have a choice where they chose to live.

Please, please, please don't consolidate our water district with any others; it isn't fair to ask seniors to pay more so others can pay less for their choices.

Thank you,

Marlene Voelker and Larry Hann  
13714 W. Aleppo Drive  
Sun City West, AZ 85375  
623-974-8271

**Teresa Tenbrink**

---

**From:** Susan Bitter Smith  
**Sent:** Wednesday, October 01, 2014 5:55 PM  
**To:** Teresa Tenbrink  
**Subject:** Fw: DOCKET NUMBERS SW-01303A-09-0343 AND WS-01303A-14-0010

**From:** PATRICIA WEBER [<mailto:patsuncity@yahoo.com>]  
**Sent:** Wednesday, October 01, 2014 04:25 PM  
**To:** Bob Stump; Gary Pierce; Susan Bitter Smith; Brenda Burns; Bob Burns  
**Cc:** Utilities Div - Mailbox  
**Subject:** DOCKET NUMBERS SW-01303A-09-0343 AND WS-01303A-14-0010

DEAR COMMISSIONER:

DOCKET NUMBERS SW-01303A-09-0343 AND WS-01303A-14-0010

I have never written to a politician before but with this upcoming (very unfair) water price raise situation lurking, I feel I must present my worries. I live on a small fixed income and try each month not to exceed what I have; which means, no luxuries -- just the necessities. If the price of my water is raised it will take away from what I have to spend on food, insurance, auto expenses and my excessive medical bills. This would indeed create a financial hardship for me and the many, many other residents of Sun City.

If the Epcor company cannot afford to continue supplying my water for the cost that I have been paying them, perhaps THEY should cut expenses from their upper management salaries and benefits and learn to live within their means, the way I have had to for years.

It is very unfair to combine Sun City, who already paid for the infrastructure expense when their water system was established, with cities who did not do that. Now WE are supposed to foot the bill for their benefit. Let us take care of our own area and not be burdened with other cities expenses.

I ask you to please vote AGAINST CONSOLIDATION and also against approving all the requested raises ESPECIALLY against the SIB as stated. (I believe that is like giving Epcor a blank check.)

By helping us out, you can be sure the residents of Sun City will continue to vote for you.

Sincerely,      PATRICIA WEBER

## **Teresa Tenbrink**

---

**From:** Susan Bitter Smith  
**Sent:** Wednesday, October 01, 2014 7:15 PM  
**To:** Teresa Tenbrink  
**Subject:** Fw: Increase in Water Costs

**From:** [JCrosehille@aol.com](mailto:JCrosehille@aol.com) [<mailto:JCrosehille@aol.com>]  
**Sent:** Wednesday, October 01, 2014 05:58 PM  
**To:** Bob Stump; Gary Pierce; Susan Bitter Smith; Brenda Burns; Bob Burns  
**Subject:** Increase in Water Costs

The Purpose of E-mail To Protest Your Increase in Water Cost,  
SW-01303A-09-0343 and WS-01303A-14-0010

Recently I received notices from Sun City Recreation Assoc. and EPCOR Water Co. concerning the proposed increase in our water bill. The increase when said and done could increase our water 89%. To cover the water cost you know the entire community will increase their cost of services.

The increase is due to new residential construction like Anthem and other new residential areas. I feel residential owners should be responsible for their own cost of services not just spread the cost of their NEW Services to Sun City. I'm tired of paying for other people CHILDREN because they are not responsible adults and expect others to pay for their choices.

As you know Sun City residents are 55 or older most are living on FIXED INCOMES. Individual living in home selling for \$300,000 to \$1,000.00 should paid their bill or move to Sun City and live within their means like we do.

Thank You for Any Assistance in this matter.

Sincerely,

Connie and Jim Gardner

our address:

11423 N 109th Ave  
Sun City, AZ 85351

## **Teresa Tenbrink**

---

**From:** Susan Bitter Smith  
**Sent:** Thursday, October 02, 2014 7:59 AM  
**To:** Teresa Tenbrink  
**Subject:** Fw: EPCOR Proposal

**From:** David Helm [<mailto:d.helm@cox.net>]  
**Sent:** Thursday, October 02, 2014 07:58 AM  
**To:** Susan Bitter Smith; 'rburns@azcc.gov' <'rburns@azcc.gov'>; 'bburns@azcc.gov' <'bburns@azcc.gov'>  
**Subject:** FW: EPCOR Proposal

**From:** David Helm [<mailto:d.helm@cox.net>]  
**Sent:** October 02, 2014 7:53 AM  
**To:** 'bstump@azcc.gov'; 'gpierce@azcc.gov'; 'sbittersmith@azcc.gov'; 'rburns@azcc.gov'; 'bburns@azcc.gov'.  
**Subject:** EPCOR Proposal

Hello Ladies and Gentleman,

I am a resident of Sun City West, AZ. I am very concerned that the new rates that could result from your decisions will be a threat for our financial security in SCW. Many of us receive only Social Security, a fixed income, and must budget carefully in order to remain solvent. After reading many articles about the pending consolidation of the water districts I feel it is necessary for me to ask that you make your decisions and votes very with our best interest in the forefront of your thoughts.

I do not disagree that improvement and upgrades are necessary. I do not believe that it is necessary for the residence of SCW and SC to share in the cost of upgrades for areas that have increasing incomes and the ability to absorb these cost. We bought in the Sun Cities to retire and maintain a secure future. To require us to pay for the water of communities that are new and growing is unfair.

I ask that you do not vote to include SCW and SC in the future cost of communities outside of our area.

Thank you

David and Sandra Helm  
Sun City West AZ  
623-556-7575

1. August 18, 2014

To: Mr. Bob Burns - [RBurns-web@azcc.gov](mailto:RBurns-web@azcc.gov)  
Susan Bitter Smith - [BitterSmith-web@azcc.gov](mailto:BitterSmith-web@azcc.gov)  
Gary Pierce - [Pierce-web@azcc.gov](mailto:Pierce-web@azcc.gov)  
Bob Stump - [Stump-web@azcc.gov](mailto:Stump-web@azcc.gov)  
Brenda Burns - [Burns-web@azcc.gov](mailto:Burns-web@azcc.gov)

From: Francis J Cherwin a Sun City Resident  
13231 N 98<sup>th</sup> Ave Unit M  
Sun City, AZ 85351

Re: **DOCKET NO. W-01303A-09-0343; SW-0303A-0-0343,**  
**Wastewater Rate Design Examination**

As a Sun City, AZ resident I am requesting you do not allow full consolidation of all the EPCOR wastewater districts. Based on the figures supplied by EPCOR, each Sun City wastewater user would experience a 90% rate increase if full-district consolidation was to be approved by the Commission.

EPCOR noted in their ACC response they have projected additional capital improvement costs for the Sun City District of \$9.3M over the next five years. If a full consolidation were to take place, Sun City users would be required to pay an additional \$22.5M over the noted five-year period. This equates to subsidizing other district costs in the amount of \$13.2M. We cannot and should not be required to subsidize other districts for poor planning and choices.

Thank you for your consideration and a vote to deny full consolidation of the EPCOR wastewater districts.

Respectfully yours,- Francis j Cherwin

602-694-6811

WE ARE OPPOSED TO FULL CONSOLIDATION OF ALL EPCOR  
WASTEWATER DISTRICTS.

Sun City is just that, it's a city unto itself, unincorporated. Founded in 1960, one of a kind. It is a model city, the first of its kind. It is a city for retired senior citizens, with the greater portion on fixed incomes. NOT TO BE SOLD TO THE HIGHEST BIDDER.

We maintain our ability to live (survive) in this environment according to our retirement status, our needs.

When EBCOR came onto the scene they were well aware of our founding status. We do not have the businesses, schools etc. required to maintain an active style of life that uses a larger consumption of water, wastewater. Our households are basically 1-2 persons that require a much lower amount of said water compared with the surrounding communities with families. It is criminal to try to incorporate Sun City with those communities that have a different mission, lifestyles, (needs) than that which the seniors came to Sun City to live, for the most part, along with trying to shrink their cost of living. To increase our cost which a lot of seniors cannot afford is totally wrong.

Leave us unincorporated and give those to follow the same consideration, something to look forward to.

What is this hurry to push this issue thru? All of the residents of Sun City which would include the Snow Birds are not back to the valley as yet.

Louise Schilling



## **Teresa Tenbrink**

---

**From:** Susan Bitter Smith  
**Sent:** Thursday, September 25, 2014 1:44 PM  
**To:** Teresa Tenbrink  
**Subject:** Fw: Waste/water Sun City

**From:** Helen Koppel [<mailto:hgk3745@msn.com>]  
**Sent:** Thursday, September 25, 2014 09:15 AM  
**To:** Bob Stump; Gary Pierce; Bob Burns; Susan Bitter Smith; Brenda Burns  
**Cc:** Utilities Div - Mailbox  
**Subject:** Waste/water Sun City

Dear Commissioners:

Re: Docket numbers SW-01303A-09-0343 for the wastewater case and WS-01303A-14-0010 for the water case.

This letter is written in protest to the consolidation of other water districts with Sun City.

Sun City is an age-related community. As such the population of Sun City comprises of residents who are retired and quite often on a low income. We have residents who need to decide whether to purchase medicine or groceries.

Sun City has always looked after its own property and it's up to the other water districts to look after its own property.

Sincerely,

Helen Koppel  
14213 N. Palm Ridge Dr. W.,  
Sun City, AZ 85351

## **Teresa Tenbrink**

---

**From:** Susan Bitter Smith  
**Sent:** Friday, September 26, 2014 10:19 AM  
**To:** Teresa Tenbrink  
**Subject:** Fw: SW-01303A-09-0343 and WS-01303A-14-0010

**From:** NANCY ----- [<mailto:jabber48@msn.com>]  
**Sent:** Thursday, September 25, 2014 08:43 PM  
**To:** Susan Bitter Smith  
**Cc:** Utilities Div - Mailbox  
**Subject:** SW-01303A-09-0343 and WS-01303A-14-0010

Dear Ms. Smith,

This has been addressed before, why is even being brought up again? The consolidation is not evenly distributed among districts. No, to the recommendation for the rate hike.

We are residents of Az please stand up for us.

Nancy Gallagher  
Sun City resident

## **Teresa Tenbrink**

---

**From:** Susan Bitter Smith  
**Sent:** Thursday, September 25, 2014 8:33 PM  
**To:** Teresa Tenbrink  
**Subject:** Fw: Docket SW-01303A-09-0343 (wastewater) and WS-01303A-14-0010 (water)

----- Original Message -----

**From:** [jpalmer1678@cox.net](mailto:jpalmer1678@cox.net) [<mailto:jpalmer1678@cox.net>]  
**Sent:** Thursday, September 25, 2014 06:28 PM  
**To:** Susan Bitter Smith; Brenda Burns; Bob Burns  
**Cc:** Utilities Div - Mailbox  
**Subject:** Docket SW-01303A-09-0343 (wastewater) and WS-01303A-14-0010 (water)

I oppose the increases in water and wastewater. Sun City is a retirement community - most moved here to be able to live affordably. Please no consolidation.  
Judy Palmer - 9812 W. Redwood - Sun City, AZ 85351

## **Teresa Tenbrink**

---

**From:** Susan Bitter Smith  
**Sent:** Friday, September 26, 2014 4:46 PM  
**To:** Teresa Tenbrink  
**Subject:** Fw: DOCKET NUMBERS SW-01303A-09-0343 AND WS-01303A-14-0010

**From:** Mary and George [mailto:mgpongracz@cox.net]  
**Sent:** Friday, September 26, 2014 02:44 PM  
**To:** Bob Stump; Gary Pierce; Susan Bitter Smith; Brenda Burns; Bob Burns  
**Cc:** Utilities Div - Mailbox  
**Subject:** DOCKET NUMBERS SW-01303A-09-0343 AND WS-01303A-14-0010

Dear Commissioner:

**DOCKET NUMBERS SW-01303A-09-0343 AND  
WS-01303A-14-0010**

The above-referenced dockets, if granted by the Corporation Commission, would be **totally unfair and unjust in addition to creating a financial hardship on the citizens of Sun City and Sun City West.**

It would be like giving Epcor a blank check without any requirement for them to do some cost cutting. I say upper managements' salaries should be looked at and if Epcor really needs help financially, the top level executives should be willing to perhaps take a cut in salary and definitely have a freeze on executive level salary increases. Most organizations do work on cutting expenses when there is a financial need.

The various areas should NOT be combined—that is unfair. The retirees (**living on fixed incomes**) would have an exorbitant increase of 90% to help defray the water expense **of the working communities** involved.

When the homes in the retirement communities were built, the infrastructure expense was included in the homes' price. The newer areas did not do this—why should the retirement communities (living on fixed incomes) have to foot this bill?

Epcor is looking to expand and wants to consolidate and put the expenses on its existing customer base by consolidating. **This is very unfair.** The retirement communities of Sun City and Sun City West do NOT merit this and you should vote **AGAINST CONSOLIDATION** and **ALSO AGAINST APPROVING ALL THE REQUESTED RAISES ESPECIALLY AGAINST THE SIB AS STATED** (THE WORDING IS LIKE GIVING EPCOR A BLANK CHECK).

Thank you for your help in stopping this unjust action against Sun City and Sun City West.

George Pongracz

## **Teresa Tenbrink**

---

**From:** Susan Bitter Smith  
**Sent:** Friday, September 26, 2014 4:45 PM  
**To:** Teresa Tenbrink  
**Subject:** Fw: Docket SW-01303A-09-0343 and WS-1303A-14-0010

**From:** George Webster [<mailto:gsweb9160@gmail.com>]  
**Sent:** Friday, September 26, 2014 03:20 PM  
**To:** Bob Stump; Susan Bitter Smith; Utilities Div - Mailbox  
**Subject:** Docket SW-01303A-09-0343 and WS-1303A-14-0010

I am opposed to consolidation of Sun City with other districts for waste water rates. I am opposed to SIB's.

George Webster  
Sun City, AZ

**Teresa Tenbrink**

---

**From:** Susan Bitter Smith  
**Sent:** Friday, September 26, 2014 10:19 AM  
**To:** Teresa Tenbrink  
**Subject:** Fw: SW-01303A-09-0343 and WS-01303A-14-0010

**From:** NANCY ----- [<mailto:jabber48@msn.com>]  
**Sent:** Thursday, September 25, 2014 08:43 PM  
**To:** Susan Bitter Smith  
**Cc:** Utilities Div - Mailbox  
**Subject:** SW-01303A-09-0343 and WS-01303A-14-0010

Dear Ms. Smith,

This has been addressed before, why is even being brought up again? The consolidation is not evenly distributed among districts. No, to the recommendation for the rate hike.

We are residents of Az please stand up for us.

Nancy Gallagher  
Sun City resident

## Teresa Tenbrink

---

**From:** Susan Bitter Smith  
**Sent:** Thursday, September 25, 2014 8:33 PM  
**To:** Teresa Tenbrink  
**Subject:** Fw: Docket SW-01303A-09-0343 (wastewater) and WS-01303A-14-0010 (water)

----- Original Message -----

**From:** [jpalm1678@cox.net](mailto:jpalm1678@cox.net) [mailto:[jpalm1678@cox.net](mailto:jpalm1678@cox.net)]  
**Sent:** Thursday, September 25, 2014 06:28 PM  
**To:** Susan Bitter Smith; Brenda Burns; Bob Burns  
**Cc:** Utilities Div - Mailbox  
**Subject:** Docket SW-01303A-09-0343 (wastewater) and WS-01303A-14-0010 (water)

I oppose the increases in water and wastewater. Sun City is a retirement community - most moved here

to be able to live affordably. Please no consolidation.  
Judy Palmer - 9812 W. Redwood - Sun City, AZ 85351

**Teresa Tenbrink**

---

**From:** Susan Bitter Smith  
**Sent:** Wednesday, September 24, 2014 6:34 PM  
**To:** Teresa Tenbrink  
**Subject:** Fw: EPCOR Consolidation

**From:** Sharon Farmer [<mailto:sfarmer1999@yahoo.com>]  
**Sent:** Wednesday, September 24, 2014 03:19 PM  
**To:** Bob Stump; Gary Pierce; Susan Bitter Smith; Brenda Burns; Bob Burns; Utilities Div - Mailbox  
**Subject:** EPCOR Consolidation

RE: SW-01303A-09-0343 abd WS-01303A-14-0010

On behalf of myself and some of my Sun City neighbors who are not able to attend meetings, I am writing to you to please say NO to full wastewater consolidation. Most of us are on fixed incomes and do pay our share of appropriate fees, and raising rates would be a real hardship and an unfair result. Over decades we have paid for own useage, which is understandable, but we should not be asked nor assumed to pay for others. Thank you.

Sharon Farmer  
9610 W. Bonita Ct.  
Sun City, AZ 85373



## **Teresa Tenbrink**

---

**From:** Susan Bitter Smith  
**Sent:** Wednesday, September 24, 2014 1:48 PM  
**To:** Teresa Tenbrink  
**Subject:** Fw: SW-01303A-09-0343 and WS-01303A-14-0010

**From:** Kelly Johnson [<mailto:kellyjojohns@gmail.com>]  
**Sent:** Wednesday, September 24, 2014 01:43 PM  
**To:** Gary Pierce; Bob Stump; Susan Bitter Smith; Brenda Burns; Bob Burns  
**Cc:** [mail-master@azcc.gov](mailto:mail-master@azcc.gov) <[mail-master@azcc.gov](mailto:mail-master@azcc.gov)>  
**Subject:** SW-01303A-09-0343 and WS-01303A-14-0010

I am opposed to consolidation, SIB and adjuster mechanisms in EPCOR water and wastewater cases. Those in Sun City are living on a restricted income and an 89% increase in their wastewater, plus the increased costs for RCSC operations, shouldn't be saddled with those residents. Sun City residents should not be responsible for the \$31.8 million for improvements over the next five years, which includes the infrastructure costs associated with these improvements. Not necessary. Please find another way.

Concerned Sun City Resident

**Teresa Tenbrink**

---

**From:** Susan Bitter Smith  
**Sent:** Tuesday, September 23, 2014 12:06 PM  
**To:** Teresa Tenbrink  
**Subject:** FW: Opposed to EPCOR/Sun City water/wastewater cases

Susan Bitter Smith  
**Commissioner**  
**Arizona Corporation Commission**  
1200 W. Washington  
Phoenix, AZ 85007  
(602) 542-3625

**From:** Alice Yates [<mailto:afyates100@gmail.com>]  
**Sent:** Monday, September 22, 2014 1:29 PM  
**To:** Bob Stump; Gary Pierce; Susan Bitter Smith; Brenda Burns; Bob Burns  
**Cc:** Utilities Div - Mailbox  
**Subject:** Opposed to EPCOR/Sun City water/wastewater cases

Dear Commissioners:

I am writing to express my opposition to the proposed EPCOR water/waste water cases and consolidation and it's potential impact to Sun City. Reference:

Docket SW-01303A-09-0343 (**vote NO**) wastewater case  
Docket WS-01303A-14-0010 (**vote NO**) water case

Thank you.  
Alice Yates  
Sun City, AZ 85351

## **Teresa Tenbrink**

---

**From:** Susan Bitter Smith  
**Sent:** Tuesday, September 23, 2014 12:18 PM  
**To:** Teresa Tenbrink  
**Subject:** FW: Ltr to ACC, 9-23-14  
**Attachments:** ~WRD0005.docx.docx

Susan Bitter Smith  
**Commissioner**  
**Arizona Corporation Commission**  
1200 W. Washington  
Phoenix, AZ 85007  
(602) 542-3625

**From:** DOLORES KUYKENDALL [<mailto:dolorjk@msn.com>]  
**Sent:** Tuesday, September 23, 2014 12:33 PM  
**To:** Bob Stump; Gary Pierce; Susan Bitter Smith; Brenda Burns; Bob Burns; [mail-master@azcc.gov](mailto:mail-master@azcc.gov)  
**Subject:** Ltr to ACC, 9-23-14

I have written a letter detailing my feelings regarding the EPCOR increases for **SUN CITY**, and respectfully request that you print it and take my reasons into account in making your decision.

Dolores Kuykendall  
[dolorjk@msn.com](mailto:dolorjk@msn.com)  
10102 West Loma Blanca Drive  
Sun City, AZ 85351-1172

Resident of the Sablanca Condominium Association

September 23, 2014

ACC  
Bob Stump, Chair  
Gary Pierce  
Susan Bitter Smith  
Brenda Burns  
Bob Burns

Docket Number: SW-01303A-09-343 wastewater case  
Docket Number: WS-01303A-14-0010 water case

I am writing in strong opposition to the increases that will result from the changes proposed by EPCOR.

The Recreation Centers of Sun City oppose these increases, as well as those of us who live in the Sablanca Condominium Association in Sun City.

**We are advised that our monthly expenses will go up by 89%. This will bring hardship to many of our residents.**

When Jesse Ramirez, Director of the West Valley Community Food Bank, spoke to the GFWC Peoria-West Valley Woman's Club last December, he told us that many residents of Sun City have only their small social security payment to live on and come to the Food Bank for help.

**Information like this MUST be taken into account in arriving at your decision.**

Dolores Kuykendall, President  
GFWC Peoria-West Valley Woman's Club  
10102 West Loma Blanca Drive  
Sun City, Arizona 85351-1172

**Teresa Tenbrink**

---

**From:** Susan Bitter Smith  
**Sent:** Friday, September 19, 2014 1:42 PM  
**To:** Teresa Tenbrink  
**Subject:** FW: Docket numbers SW-01303A-09-0340, WS\*01303A-14-0010

Susan Bitter Smith  
**Commissioner**  
**Arizona Corporation Commission**  
1200 W. Washington  
Phoenix, AZ 85007  
(602) 542-3625

**From:** Zeda James [mailto:[zedaj@centurylink.net](mailto:zedaj@centurylink.net)]  
**Sent:** Friday, September 19, 2014 1:28 PM  
**To:** Bob Stump; [gpiecrce@azcc.gov](mailto:gpiecrce@azcc.gov); Susan Bitter Smith; Brenda Burns; Bob Burns  
**Cc:** Utilities Div - Mailbox  
**Subject:** Docket numbers SW-01303A-09-0340, WS\*01303A-14-0010

Dear Commissioners,

I live in Sun City. My husband and I live on a very fixed income. What EPCOR Water is asking for is ridiculous. I don't want to pay for someone else's water use or waste water use. There are two people in my home. I can't afford to pay for usage in a household that holds a family of 5-6 who would use much more waste water and water than the typical Sun City household would use. My husband and I simply cannot afford to pay for this. As elected officials you are supposed to work for the people that elected you. This plan is a bad plan for Sun City residents.

Thank you,

Zeda James

## **Teresa Tenbrink**

---

**From:** Susan Bitter Smith  
**Sent:** Friday, September 19, 2014 12:49 PM  
**To:** Teresa Tenbrink  
**Subject:** FW: Water District Consolidation

Susan Bitter Smith  
Commissioner  
Arizona Corporation Commission  
1200 W. Washington  
Phoenix, AZ 85007  
(602) 542-3625

-----Original Message-----

**From:** Janis Johnson [<mailto:tjoamn@cox.net>]  
**Sent:** Friday, September 19, 2014 12:18 PM  
**To:** Bob Stump; [gpiecrce@azcc.gov](mailto:gpiecrce@azcc.gov); Susan Bitter Smith; Brenda Burns; Bob Burns  
**Cc:** [mail-master@azcc.gov](mailto:mail-master@azcc.gov); Utilities Div - Mailbox; Janis Johnson; Bill Williams  
**Subject:** Water District Consolidation

September 19, 2014

Bob Stump  
Gary Pierce  
Susan Bitter-Smith  
Brenda Burns  
Bob Burns

To: Corporation Commissioners

My husband and I live in Sun City and have a couple questions we would like you to address individually.

1) Will you be running for re-election?

2) Which way are you leaning on Dockets:

#SW-01303A-09-0343 (wastewater case)

#WS-01303A-14-0010 (water case)

These concern the consolidation by EPCOR of Agua Fria, Anthem, Mohave WWater, Sun City and Sun City West water districts.

We were equally concerned with the "fast tracking" of an APS request to change the rate case process without input from RUCO and other interested parties.

Sincerely,  
Janis R Johnson [tjoamn@cox.net](mailto:tjoamn@cox.net)  
William H Williams [supaibill@cox.net](mailto:supaibill@cox.net)  
9904 W Desert Forest Circle

Sun City, AZ 85351  
623-937-4111

**Teresa Tenbrink**

---

**From:** Susan Bitter Smith  
**Sent:** Friday, September 19, 2014 12:47 PM  
**To:** Teresa Tenbrink  
**Subject:** FW: Docket Nos.SW-01303A-09-0343 & WS-01303A-14-0010

Susan Bitter Smith  
**Commissioner**  
**Arizona Corporation Commission**  
1200 W. Washington  
Phoenix, AZ 85007  
(602) 542-3625

**From:** Lois Underberg [<mailto:loisunderberg23@gmail.com>]  
**Sent:** Friday, September 19, 2014 11:32 AM  
**To:** Bob Stump; Gary Pierce; Susan Bitter Smith; Brenda Burns; Bob Burns  
**Cc:** Utilities Div - Mailbox  
**Subject:** Docket Nos.SW-01303A-09-0343 & WS-01303A-14-0010

We in Sun City are opposed to any consolidation of water companies by Epcor. Our water systems and waste water systems are separate from one another and could not be readily joined with each other, let alone any other system.

Further, increases of \$3.82 per month is an excessive amount.

I am totally opposed to the \$3.80 or so for SIB. This is not needed in this form. Any increases of this sort should be for specific maintenance or new construction projects in Sun City which can be carefully monitored.

Again, please tell Epcor to leave Sun Cty alone. We DO NOT WISH TO BE CONSOLIDATED WITH ANY OTHER WATER COMPANY.

Thank you.

Lois Underberg



## **Teresa Tenbrink**

---

**From:** Susan Bitter Smith  
**Sent:** Friday, September 19, 2014 12:47 PM  
**To:** Teresa Tenbrink  
**Subject:** FW: OPPOSE WATER AND WASTEWATER CONSOLIDATION - EPCOR

Susan Bitter Smith  
**Commissioner**  
**Arizona Corporation Commission**  
1200 W. Washington  
Phoenix, AZ 85007  
(602) 542-3625

**From:** leslie fitzpatrick [<mailto:lesliejofitz@gmail.com>]  
**Sent:** Friday, September 19, 2014 10:43 AM  
**To:** Susan Bitter Smith  
**Cc:** [master@azcc.gov](mailto:master@azcc.gov)  
**Subject:** OPPOSE WATER AND WASTEWATER CONSOLIDATION - EPCOR

Dear Ms. Smith:

Please do not allow consolidation of wastewater and water cases, SW-01303A-09-0343 and WS-01303A-14-0010.

Senior citizens of Sun City, Arizona, cannot afford to support the expenses of others.

Mike & Leslie Fitzpatrick  
10227 W Pleasant Valley Rd  
Sun City, AZ 85351  
360 608-1057

## **Teresa Tenbrink**

---

**From:** Susan Bitter Smith  
**Sent:** Thursday, September 18, 2014 2:57 PM  
**To:** Teresa Tenbrink  
**Subject:** Fw: sun city water

**From:** C Holstein [<mailto:candys11@cox.net>]  
**Sent:** Thursday, September 18, 2014 01:43 PM  
**To:** Susan Bitter Smith  
**Subject:** sun city water

I do NOT want Sun City to be made to join other districts, whereby our costs will double in 5 years. I also do not want the adjusters, where I am made to pay for the companies lack of holding down their own costs, such as employee benefits.

C. Holstein

## Teresa Tenbrink

---

**From:** Susan Bitter Smith  
**Sent:** Friday, September 19, 2014 8:31 AM  
**To:** Teresa Tenbrink  
**Subject:** Fw: opposing consolidation

**From:** Yvonne Henckel [<mailto:hnckl84suncity@yahoo.com>]  
**Sent:** Friday, September 19, 2014 08:26 AM  
**To:** Susan Bitter Smith  
**Subject:** Fw: opposing consolidation

Dear Miss Smith,

My husband Tom, and I, strongly oppose consolidation. We live in Sun City, and there are untold numbers of elderly who are struggling week to week just to make ends meet. I know this as fact because they are my dear neighbors, and some of their friends are in the exact same predicament. A substantial increase in our rates is simply not doable.

Sincerely,

Yvonne Henckel

## **Teresa Tenbrink**

---

**From:** Susan Bitter Smith  
**Sent:** Thursday, September 18, 2014 8:52 PM  
**To:** Teresa Tenbrink  
**Subject:** Fw: EPCOR WATER CONSOLIDATION

**From:** Richard Shirk [mailto:[rrshirk@hotmail.com](mailto:rrshirk@hotmail.com)]  
**Sent:** Thursday, September 18, 2014 08:33 PM  
**To:** Susan Bitter Smith  
**Subject:** EPCOR WATER CONSOLIDATION

DEAR, SUSAN BITTER SMITH,

I HAVE SOME CONCERNS ABOUT THE UPCOMING REQUEST FROM EPCOR WATER-WASTE WATER CASE. I DON'T FEEL LIKE THE DISTRICTS ALL HAVE THE SAME COST BASE. THEY ARE ALL DIFFERENT. I DON'T FEEL THAT A COMMON COST BASE CAN BE FOUND USING THESE DISTRICTS. I AM VERY CONCERNED THAT THE AMOUNT OF INCREASE ASK FOR WILL ACTUALLY BE THE COST TO ME AFTER 5 YEARS. I LIVE IN SUN CITY, I AM RETIRED, AND I AM LIMITED IN WHAT INCREASES I CAN AFFORD. I BELIEVE THE RATE BEING CONSIDERED FOR SUN CITY, IS EXTREME! I WOULD RESPECTFULLY ASK FOR YOUR CONSIDERATION WHEN THIS COMES UP FOR DEBATE, OR VOTE.

THANK YOU,  
RICHARD W. SHIRK  
10810 WEST WELK DR.  
SUN CITY, AZ 85373  
623-933-1466

**Teresa Tenbrink**

---

**From:** Susan Bitter Smith  
**Sent:** Thursday, September 18, 2014 5:18 PM  
**To:** Teresa Tenbrink  
**Subject:** Fw: Water rates

**From:** [Di3037@aol.com](mailto:Di3037@aol.com) [mailto:[Di3037@aol.com](mailto:Di3037@aol.com)]  
**Sent:** Thursday, September 18, 2014 05:14 PM  
**To:** Bob Stump  
**Cc:** Gary Pierce; Susan Bitter Smith; Brenda Burns; Bob Burns  
**Subject:** Water rates

Very upset with documents SW-01303A-09-0343 and WS-01303A-14-0010 the water rates have done nothing but gone up since EPOR took over and us in Sun City are far from rich. We think it is unjust and unfair. Majority here live off of social security. We have no children and would like to enjoy the short time we have left on earth.

Please veto any increases.

Sincerely,

Carl and Diana Olson

## **Teresa Tenbrink**

---

**From:** Susan Bitter Smith  
**Sent:** Thursday, September 18, 2014 10:56 AM  
**To:** Teresa Tenbrink  
**Subject:** Fw: Docket #SW-01303A-09-0343 (Waste Water) and WS-01303A-14-0010 (Water)

**From:** Gurrie, Linda [<mailto:lgurrie@azauditor.gov>]  
**Sent:** Thursday, September 18, 2014 08:21 AM  
**Cc:** Utilities Div - Mailbox  
**Subject:** Docket #SW-01303A-09-0343 (Waste Water) and WS-01303A-14-0010 (Water)

Dear Commissioner,

I oppose consolidation, SIB and Adjuster Mechanisms in the Epcor water & wastewater rate cases. Leave Sun City as it is. I do not feel I should have to pay 89% more in my wastewater water bill or to be consolidated with a town that is 30 miles away. Please leave Sun City alone!

Thank you.

Sincerely,

Linda & Phil Gurrie  
10710 W. Crosby Drive  
Sun City, AZ 85351

## **Teresa Tenbrink**

---

**From:** Susan Bitter Smith  
**Sent:** Thursday, September 18, 2014 12:15 PM  
**To:** Teresa Tenbrink  
**Subject:** Fw: opposition to EPCOR consolidation

**From:** john [mailto:starkjc@msn.com]  
**Sent:** Thursday, September 18, 2014 11:30 AM  
**To:** Susan Bitter Smith  
**Subject:** RE: opposition to EPCOR consolidation

---

### **REFERENCE DOCKET #'S SW-01303A-09-0343 & WS-01303A-14-0010**

The executive committee of the Country Club View condo association are opposed to the \$16 increase proposed by EPCOR for waste water treatment in Sun City. A check of EPCOR's figures by Greg Eisert of the Sun City Home Owners association shows that an increase 1/3 the size of what EPCOR proposes would meet their projected need. The increase shown be Mr. Eisert would be a hardship on many Sun City residents but if Sun City is consolidated with all the other EPCOR users it would be extremely difficult for many many more Sun City residents.

## **Teresa Tenbrink**

---

**From:** Susan Bitter Smith  
**Sent:** Thursday, September 18, 2014 7:09 AM  
**To:** Teresa Tenbrink  
**Subject:** Fw: EPCOR Rate Increases

**From:** Falba Martin [<mailto:falba.martin@gmail.com>]  
**Sent:** Thursday, September 18, 2014 07:00 AM  
**To:** Susan Bitter Smith  
**Subject:** EPCOR Rate Increases

Ms. Smith,

Please note that I oppose the EPCOR requested rate increase for Sun City in addition to the wastewater increase. Sun City has already paid for their infrastructure and retirees should not be billed for those new infrastructures in other areas. Retirees live on a set income and rate raises such as those suggested are critical to our finances.

Please oppose these rate increases.

Falba Martin  
705 W Camelot Circle  
Sun City, AZ 85351



## Teresa Tenbrink

---

**From:** Susan Bitter Smith  
**Sent:** Wednesday, September 17, 2014 12:02 PM  
**To:** Teresa Tenbrink  
**Subject:** Fw: oppose water requests from EPCOR water

**From:** Claudette Womack [<mailto:claudymack@gmail.com>]  
**Sent:** Wednesday, September 17, 2014 11:54 AM  
**To:** Bob Stump; Gary Pierce; Susan Bitter Smith; Brenda Burns; Bob Burns  
**Subject:** oppose water requests from EPCOR water

I felt I had to voice my concerns on consolidation of waste water . It is not now or in the future an acceptable option. In Sun City we have paid for and continue to pay for the maintenance of our infrastructures, to ask us to pick up the tab for infrastructures outside our communities is financially unfair and should never be considered a viable option. Please, please do not consider approving this consolidation.

Thank you,

Claudette Womack  
Sun City Resident

## **Teresa Tenbrink**

---

**From:** Susan Bitter Smith  
**Sent:** Wednesday, September 17, 2014 11:27 AM  
**To:** Teresa Tenbrink  
**Subject:** Fw: SUN CITY

**From:** Bonney & Jim [mailto:bojim67@cox.net]  
**Sent:** Wednesday, September 17, 2014 11:08 AM  
**To:** Bonney & Jim <bojim67@cox.net>  
**Cc:** [apierce@azcc.gov](mailto:apierce@azcc.gov) <[apierce@azcc.gov](mailto:apierce@azcc.gov)>; Susan Bitter Smith; Brenda Burns; Bob Burns; Utilities Div - Mailbox  
**Subject:** SUN CITY

RE; DOCKET SW-01303A-14-D10 WATER CASE; DOCKET SW-01303A-09-0343 WASTEWATER CASE

WE live in Sun City, and are fortunate to perhaps be able to pay the huge increase EPCOR is hoping for. We don't understand why they are targeting Sun City with such huge increases. There must be a better way. Many people in Sun City can barely pay their rent and live solely on SS. EPCOR will be in a mess if people move out of Sun City and there is no one to pay their increases. Please listen to the people. I would like to hear from you regarding our stand on this matter.

We would like to hear from each one of you as to how your vote on this matter will go.

Thank you.  
James & Bonney Lunnie

## Teresa Tenbrink

---

**From:** Susan Bitter Smith  
**Sent:** Wednesday, September 17, 2014 1:47 PM  
**To:** Teresa Tenbrink  
**Subject:** Fw: Epcor Water

**From:** Gertrude Kearns [<mailto:gert1029@cox.net>]  
**Sent:** Wednesday, September 17, 2014 01:12 PM  
**To:** Bob Stump; [apiecrce@azcc.gov](mailto:apiecrce@azcc.gov) <[apiecrce@azcc.gov](mailto:apiecrce@azcc.gov)>; Susan Bitter Smith; Brenda Burns; Bob Burns  
**Cc:** Utilities Div - Mailbox  
**Subject:** Epcor Water

Docket #s SW-01303A-09-0343 & WS-01303A-14-0010

It is not right that the people of the Sun Cities who have been customers of this water company for many years should have to pay for the fact that Epsor has bought other water districts which need infrastructure replacements.

A lot of the residents of the Sun Cities live on fixed incomes & can't afford the added increases Epcor is asking for. Since they purchased the other water companies they should foot the bill & not pass on to long time customers

The cost they say they are incurring.

I am asking you to not grant this increase.

Thank you

Gertrude Kearns  
10742 W. Welk Dr.  
Sun City, Az. 85373



**FREE Animations for your email**



## Teresa Tenbrink

---

**From:** Susan Bitter Smith  
**Sent:** Wednesday, September 17, 2014 8:02 AM  
**To:** Teresa Tenbrink  
**Subject:** Fw: hello from Clyde Jorgensen

**From:** Clyde Jorgensen [<mailto:Clyde@lpj.net>]  
**Sent:** Wednesday, September 17, 2014 06:46 AM  
**To:** Bob Stump; [gptecrce@azcc.gov](mailto:gptecrce@azcc.gov) <[gptecrce@azcc.gov](mailto:gptecrce@azcc.gov)>; Susan Bitter Smith; Brenda Burns; Bob Burns  
**Subject:** hello from Clyde Jorgensen

I implore you to hold EPCOR down on their attempt to raise our rates in a blanket style with all of the other communities. Like so many of our Sun City residents, I am on a fixed income that doesn't go up just because I want more, it is what it is. Must I forgo food or meds to pay a higher water/sewer rate? I do hope not.

Thank you,  
Clyde Jorgensen  
10476 N. Balboa Dr.  
Sun City  
623-218-6561

## **Teresa Tenbrink**

---

**From:** Susan Bitter Smith  
**Sent:** Tuesday, September 16, 2014 8:57 PM  
**To:** Teresa Tenbrink  
**Subject:** Fw: SW-01303A-09-0343 WASTE WATER CASE & WS-01303A-14-0010 WATER CASE

**From:** Nancy Pyle [[mailto:nancy\\_pyle@cox.net](mailto:nancy_pyle@cox.net)]  
**Sent:** Tuesday, September 16, 2014 08:48 PM  
**To:** Bob Stump  
**Cc:** Gary Pierce; Susan Bitter Smith; Brenda Burns; Bob Burns; Utilities Div - Mailbox  
**Subject:** SW-01303A-09-0343 WASTE WATER CASE & WS-01303A-14-0010 WATER CASE

Dear Commissioners

I am a resident of Sun City and am greatly concerned about the 89% rate increase requested by EPCOR. I was raised to have respect for the value of a dollar and to live within my budget. As a retired person I must manage my expenses within the boundaries of my income and what is being proposed will require not only myself but many others to choose between water, food, medicine or simply do without other basic living necessities. Sun City is an older established community and we have paid for and continue to pay for the maintenance of our infrastructure and asking us to pick up the tab for infrastructure outside our communities is financially unfair and under no circumstances should ever be considered as a viable option for a "fixed" income community. I URGE you to fight for us to have a voice in the matter and not allow a large corporation to have this much control because their greed will not end and people will suffer financially. Water is needed for life but it should not kill us to pay for it either!

Thank you for time

Best Regards

Nancy Pyle  
10138 W. Audrey Dr.  
Sun City, AZ 85351  
Phone: 623-256-6066

## **Teresa Tenbrink**

---

**From:** Susan Bitter Smith  
**Sent:** Tuesday, September 16, 2014 8:56 PM  
**To:** Teresa Tenbrink  
**Subject:** Fw: Docket Numbers SW-01303A-09 & WS-01303A-14-0010

**From:** Donna Brown [<mailto:brownsuncity@yahoo.com>]  
**Sent:** Tuesday, September 16, 2014 07:52 PM  
**Subject:** Docket Numbers SW-01303A-09 & WS-01303A-14-0010

After careful consideration, I selected Sun City, AZ as my retirement home. Dell Webb had developed a beautiful community and had so much to offer a retiree on a fixed income. Sun City was a fair and warm community who's motto was The Volunteer Capital.

I wish I could say that after 9 years of living here, I'm continuing to experience many negative and thoughtless acts upon it's citizens.

There is no way that the majority of the residents in Sun City can tolerate or handle the continuing increases that have been thrust upon us with no voting rights whatsoever. What might seem like a small increase to our utilities, etc., believe me, it is anything from small when you consider that our cost of livings is increasing but our Social Security increases have not.

We are living in homes that were built in 1960 and are all facing the imminent danger of bursting old, worn out water and wastewater lines. This is not a small repair by any means. And we continue to have increase after increase every time we turn around. Sun City residents no desire to be included in the consolidation of other water districts.

**Donna Brown**

**"One of the hardest decisions you'll ever face in life is choosing whether to walk away or try harder."**

**Teresa Tenbrink**

---

**From:** Susan Bitter Smith  
**Sent:** Tuesday, September 16, 2014 8:56 PM  
**To:** Teresa Tenbrink  
**Subject:** Fw: SW 01303A-09-343, WS 01303A-14-0010

**From:** James Schulz [<mailto:jimandeona@hotmail.com>]  
**Sent:** Tuesday, September 16, 2014 07:49 PM  
**To:** Bob Stump; Gary Pierce; Susan Bitter Smith; Brenda Burns; Bob Burns  
**Cc:** Utilities Div - Mailbox  
**Subject:** SW 01303A-09-343, WS 01303A-14-0010

ACC Commissioners:

Please add our names to the list of voters opposing the rate increases proposed by APCOR.

James G. Schulz

Eona M. Schulz

10004 W Desert Forest Cir  
Sun City, AZ 85351

## **Teresa Tenbrink**

---

**From:** Susan Bitter Smith  
**Sent:** Tuesday, September 16, 2014 8:56 PM  
**To:** Teresa Tenbrink  
**Subject:** Fw:

**From:** p s [<mailto:maycomment@yahoo.com>]  
**Sent:** Tuesday, September 16, 2014 07:10 PM  
**To:** Susan Bitter Smith

We say NO, NO, NO to consolidation. Totally unfair and unrepresentative.

RE: Wastewater Case Docket Number SW-01303A-09-0343

and

Water Case WS-01303A-14-0010

P. Scherbaum  
Sun City, AZ 85351



## **Teresa Tenbrink**

---

**From:** Susan Bitter Smith  
**Sent:** Tuesday, September 16, 2014 8:56 PM  
**To:** Teresa Tenbrink  
**Subject:** Fw:

**From:** p s [<mailto:maycomment@yahoo.com>]  
**Sent:** Tuesday, September 16, 2014 07:10 PM  
**To:** Susan Bitter Smith

We say NO, NO, NO to consolidation. Totally unfair and unrepresentative.

RE: Wastewater Case Docket Number SW-01303A-09-0343

and

Water Case WS-01303A-14-0010

P. Scherbaum  
Sun City, AZ 85351

## **Teresa Tenbrink**

---

**From:** Susan Bitter Smith  
**Sent:** Wednesday, September 17, 2014 9:06 AM  
**To:** Teresa Tenbrink  
**Subject:** Fw: EPCOR Rate Increase

**From:** Judith Darrh [<mailto:darrhjudith@yahoo.com>]  
**Sent:** Wednesday, September 17, 2014 08:33 AM  
**To:** Susan Bitter Smith  
**Subject:** EPCOR Rate Increase

I am a resident of Sun City, AZ and oppose the proposed actions of EPCOR water to increase rates in water and wastewater in our community. A major segment of our population is on on fixed income. Between rising (and appalling ) hikes on groceries, fuel and medical, an 89% increase in rates is intolerable. 89% Really? Please oppose.

Judith Darrh, Sun City Homeowner

**Teresa Tenbrink**

---

**From:** Susan Bitter Smith  
**Sent:** Tuesday, September 16, 2014 2:30 PM  
**To:** Teresa Tenbrink  
**Subject:** Fw: SW-01303A-09-0343 & WS-01303A-14-0010

**From:** Gary Vinneau [<mailto:gvinneau@hotmail.com>]  
**Sent:** Tuesday, September 16, 2014 02:31 PM  
**To:** Bob Stump; Gary Pierce; Susan Bitter Smith; Brenda Burns; Bob Burns; Utilities Div - Mailbox  
**Subject:** SW-01303A-09-0343 & WS-01303A-14-0010

**To Whom It May Concern:**

**"THE DOMINO EFFECT"**

***Are we to naively believe that the reason EPCOR is trying to raise rates in Sun City is because they want to spread the cost across the board so homeowners in Anthem, etc .... won't have to pay as much? If so, when the time comes are they going to "hit" future homeowners of so far undeveloped properties around Anthem with another rate hike just like they are doing to homeowners in Sun City? Who do they think they're kidding! This all about a "money grab" or "stick up" from Sun City retirees and NOTHING else.***

**Gary Vinneau**

**Teresa Tenbrink**

---

**From:** Susan Bitter Smith  
**Sent:** Tuesday, September 16, 2014 2:22 PM  
**To:** Teresa Tenbrink  
**Subject:** Fw: SW-01303A-09-0343 & WS-01303A-14-0010

**From:** Gary Vinneau [<mailto:gvinneau@hotmail.com>]  
**Sent:** Tuesday, September 16, 2014 11:51 AM  
**To:** Bob Stump; Gary Pierce; Susan Bitter Smith; Brenda Burns; Bob Burns; Utilities Div - Mailbox  
**Subject:** RE: SW-01303A-09-0343 & WS-01303A-14-0010

**Ladies & Gentlemen,**

***My wife moved down here from Spokane, WA 3 years ago to retire in Sun City -Phase 3. We did this because of the low property taxes, low wastewater, and water rates. We purchased a home that has several plants and trees that require regular watering. Since we moved here we have had numerous unpleasant encounters with EPCOR and cannot say one good thing about them. They are horrible Managers and Inefficient in Staff. All of them are OVERPAID. Now, after treating us like crap, they want MORE of our hard-earned/saved money to fill their pockets. When I bought this house I didn't sign up to carry everyone else's load for their water. Everyone has a choice and they CHOSE to live where they do. Why should we pay for their error in judgement(s) and decisions???????????????? I am sure you have heard this before, but almost ALL of us in Sun City are retired and on a fixed income. Who doesn't understand that!***

***Like I said this is a big "Hickie" that we don't need and being a taxpayer and registered voter, both my wife, myself and our neighbors can and will express that option depending on your decision (s) concerning these matters. All of you need to "do the right thing" and say NO to these money-monger BS ers! Thank you for you time and consideration.***

***Sincerely,***

***Gary Vinneau  
19819 N. Cherry Tree Lane  
Sun City, AZ 85373  
602-918-9260***

## **Teresa Tenbrink**

---

**From:** Susan Bitter Smith  
**Sent:** Tuesday, September 16, 2014 2:21 PM  
**To:** Teresa Tenbrink  
**Subject:** Fw: SW01303A-09-0343 and WS-01303A-14-0010

**From:** Roger Clutter [<mailto:roger.clutter@yahoo.com>]  
**Sent:** Tuesday, September 16, 2014 12:54 PM  
**To:** Bob Stump  
**Cc:** Gary Pierce; Susan Bitter Smith; Brenda Burns; Bob Burns; [mail-master@azcc.gov](mailto:mail-master@azcc.gov) <[mail-master@azcc.gov](mailto:mail-master@azcc.gov)>  
**Subject:** SW01303A-09-0343 and WS-01303A-14-0010

I do hope that you will take the time to read this short message, and that it will have some impact on your actions. We have been residents of the Valley for 65 years, and of Sun City for past 20 years. Our rates for all services have risen over the years, and we do understand the need for some adjustments over time. However the issue of this consolidation matter is absolutely not acceptable to us, or any other residents of Sun City. If the plumbing under my house fails, I cannot expect my neighbors to share my expense of repair or replacement. I'm sure you see my point

You are the final voice we have in this matter; please use it wisely.

Laura and Roger Clutter  
10713 White Mt. Rd  
Sun City AZ 85351  
P O Box 21411 Sun City 85372

## **Teresa Tenbrink**

---

**From:** Susan Bitter Smith  
**Sent:** Tuesday, September 16, 2014 9:31 AM  
**To:** Teresa Tenbrink  
**Subject:** Fw: Water/Wastewater/Epcor

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

**From:** Smitty [<mailto:edsmith5@cox.net>]  
**Sent:** Tuesday, September 16, 2014 09:06 AM  
**To:** Susan Bitter Smith  
**Cc:** Utilities Div - Mailbox  
**Subject:** Water/Wastewater/Epcor

Re: Dockets SW-01303A-09-0343 and WS-01303A-14-0010

A ruling in favor of the water company would bring hardship to a significant number of customers in Sun City.

As proposed, the individual household water/sewage bill would almost double. The added burden of operating costs to the Sun City centers, local businesses and the Older American Senior centers would be passed thru to the resident.

This pass thru will further erode the fixed income position of our residents.

There has been no real increase in consumption over the last ten years. Sun City has been built out for a very long time. The average bill has increased 30% in that time.

We heard all these arguments just prior to American Water turning over a nice profitable company to Epcor. Is Epcor proposing these changes so they can inflate their worth to another suitor?

Please consider that Sun City is a fixed income community and would be disproportionately affected if the Water company gets all that it is asking for.

Regards,

Edward L. Smith

Sun City, AZ

[edsmith5@cox.net](mailto:edsmith5@cox.net)

## Teresa Tenbrink

---

**From:** Susan Bitter Smith  
**Sent:** Tuesday, September 16, 2014 9:31 AM  
**To:** Teresa Tenbrink  
**Subject:** Fw: EPCOR water

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

**From:** Janet Thompson [<mailto:jcwthompson@yahoo.com>]  
**Sent:** Tuesday, September 16, 2014 08:59 AM  
**To:** Bob Stump; Gary Pierce; Susan Bitter Smith; Brenda Burns; Bob Burns  
**Subject:** EPCOR water

Commissioners

Please vote against (no) on full consolidation for EPCOR Water . NOt only will it not help us in Sun City but we don't need it and why should we pay for others to reap the benefits and secondly most of us can't afford any more increases to our meager budgets. Please vote NO.

Janet Thompson  
10859 West Cheryl DR  
Sun City,AZ 85351



## Teresa Tenbrink

---

**From:** Susan Bitter Smith  
**Sent:** Monday, September 15, 2014 4:18 PM  
**To:** Teresa Tenbrink  
**Subject:** Fw: Western Conference

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Would you print out for me?

**From:** Goltz, Jeffrey (UTC) [<mailto:jgoltz@utc.wa.gov>]  
**Sent:** Monday, September 15, 2014 01:35 PM  
**To:** Jerry <[jlbcpa@yahoo.com](mailto:jlbcpa@yahoo.com)>  
**Cc:** Susan Bitter Smith; David Noble ([dnoble@puc.nv.gov](mailto:dnoble@puc.nv.gov)) <[dnoble@puc.nv.gov](mailto:dnoble@puc.nv.gov)>; [tw.patch@alaska.gov](mailto:tw.patch@alaska.gov) <[tw.patch@alaska.gov](mailto:tw.patch@alaska.gov)>; Michelle Malloy ([mamalloy@naruc.org](mailto:mamalloy@naruc.org)) <[mamalloy@naruc.org](mailto:mamalloy@naruc.org)>  
**Subject:** Western Conference

Jerry – As you recall, at the end of this month, Commissioner Susan Bitter Smith from the Arizona Corporation Commission will take over as President of the Western Conference, Commissioner David Noble of the Nevada Public Utilities Commission will take over as Vice President, and Commissioner T.W. Patch of the Regulatory Commission of Alaska will take over as Secretary-Treasurer. Michelle Malloy of the NARUC staff will take over the administrative functions previously performed by Pat. So, you may be getting inquiries from any of these people (but probably no longer from me). I am copying the four of them, so they have your contact information. This is what I have for that contact information:

Gerald L. Brown, CPA  
P.O. Box 378  
Soda Springs, ID 83276-0378  
(208) 547-3305  
[jlbcpa@yahoo.com](mailto:jlbcpa@yahoo.com)

If that is not correct, could you please send us all an update?

I do have a couple of questions that have come up since Pat retired. First, do you get the credit card statements? I thought that Pat had received them, but there is some confusion on that point. Second, do you have copies of old minutes of meetings? Apparently, Pat only had minutes from a few meetings. (I had thought she had a complete set.) We can probably resurrect minutes since 2011 or so, but it would be nice if we had a more complete set.

Thanks. It has been a pleasure working with you.

Jeff

Jeffrey D. Goltz  
Commissioner  
Washington Utilities and Transportation Commission  
Richard Hemstad Building  
P.O. Box 47250  
1300 S. Evergreen Park Drive, S.W.

Olympia, Washington 98504-7250

(360) 664-1173

[jgoltz@utc.wa.gov](mailto:jgoltz@utc.wa.gov)

## Teresa Tenbrink

---

**From:** Susan Bitter Smith  
**Sent:** Monday, September 15, 2014 3:14 PM  
**To:** Teresa Tenbrink  
**Subject:** Fw: EPCOR WATER Docket numbers: SW-01303A-09-0343; WS-01303A-14-0010

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

**From:** carl/joan lauer/robertson [mailto:joan4carl@gmail.com]  
**Sent:** Monday, September 15, 2014 03:10 PM  
**To:** Susan Bitter Smith; Utilities Div - Mailbox  
**Subject:** EPCOR WATER Docket numbers: SW-01303A-09-0343; WS-01303A-14-0010

**RE: The EPCOR WATER CO., WATER-WASTEWATER PROPOSALS**  
Docket numbers: SW-01303A-09-0343; WS-01303A-14-0010

**TO:**  
\_\_ACC, Commissioners Wing, 1200 W Washington Street, 2nd Floor, Phoenix AZ 85007

\_\_Bob Stump, Chair      [bstump@azcc.gov](mailto:bstump@azcc.gov)      [602-542-3935](tel:602-542-3935)  
\_\_Gary Pierce      [gpierce@azcc.gov](mailto:gpierce@azcc.gov)      [602-542-3933](tel:602-542-3933)  
\_X\_ Susan Bitter Smith      [sbittersmith@azcc.gov](mailto:sbittersmith@azcc.gov)      [602-542-3625](tel:602-542-3625)  
\_\_Brenda Burns      [bburns@azcc.gov](mailto:bburns@azcc.gov)      [602-542-0745](tel:602-542-0745)  
\_\_Bob Burns      [rburns@azcc.gov](mailto:rburns@azcc.gov)      [602-542-3682](tel:602-542-3682)  
\_\_cc [mailmaster@azcc.gov](mailto:mailmaster@azcc.gov)

**RE: Docket numbers: SW-01303A-09-0343; WS-01303A-14-0010**

We, Carlier Lauer & Joan Robertson-Lauer, Residents of Sun City, AZ,

- \* **OPPOSE** the inappropriate EPCOR WATER-WASTEWATER proposals referenced above
- \* **OPPOSE** the CONSOLIDATION of water districts
- \* **OPPOSE** the proposed RATE INCREASES
- \* **OPPOSE** the proposed SIB SYSTEM entirely
- \* **OPPOSE** the proposed significant ADJUSTER MECHANISMS entirely

We, Carlier & Joan, concur with the AZ Corp. Commission regarding the proposed SIB System being UNCONSTITUTIONAL.

Sincerely,  
Carlier Lauer & Joan Robertson-Lauer  
( two Residents of Sun City, AZ )

**Teresa Tenbrink**

---

**From:** Susan Bitter Smith  
**Sent:** Tuesday, September 16, 2014 2:22 PM  
**To:** Teresa Tenbrink  
**Subject:** Fw: SW-01303A-09-0343 & WS-01303A-14-0010

**From:** Gary Vinneau [<mailto:gvinneau@hotmail.com>]  
**Sent:** Tuesday, September 16, 2014 11:51 AM  
**To:** Bob Stump; Gary Pierce; Susan Bitter Smith; Brenda Burns; Bob Burns; Utilities Div - Mailbox  
**Subject:** RE: SW-01303A-09-0343 & WS-01303A-14-0010

**Ladies & Gentlemen,**

***My wife moved down here from Spokane, WA 3 years ago to retire in Sun City -Phase 3. We did this because of the low property taxes, low wastewater, and water rates. We purchased a home that has several plants and trees that require regular watering. Since we moved here we have had numerous unpleasant encounters with EPCOR and cannot say one good thing about them. They are horrible Managers and inefficient in Staff. All of them are OVERPAID. Now, after treating us like crap, they want MORE of our hard-earned/saved money to fill their pockets. When I bought this house I didn't sign up to carry everyone else's load for their water. Everyone has a choice and they CHOSE to live where they do. Why should we pay for their error in judgement(s) and decisions???????????????? I am sure you have heard this before, but almost ALL of us in Sun City are retired and on a fixed income. Who doesn't understand that!***

***Like I said this is a big "Hickie" that we don't need and being a taxpayer and registered voter, both my wife, myself and our neighbors can and will express that option depending on your decision (s) concerning these matters. All of you need to "do the right thing" and say NO to these money-monger BS ers! Thank you for your time and consideration.***

***Sincerely,***

**Gary Vinneau  
19819 N. Cherry Tree Lane  
Sun City, AZ 85373  
602-918-9260**

## **Teresa Tenbrink**

---

**From:** Susan Bitter Smith  
**Sent:** Tuesday, September 16, 2014 2:21 PM  
**To:** Teresa Tenbrink  
**Subject:** Fw: SW01303A-09-0343 and WS-01303A-14-0010

**From:** Roger Clutter [<mailto:roger.clutter@yahoo.com>]  
**Sent:** Tuesday, September 16, 2014 12:54 PM  
**To:** Bob Stump  
**Cc:** Gary Pierce; Susan Bitter Smith; Brenda Burns; Bob Burns; [mail-master@azcc.gov](mailto:mail-master@azcc.gov) <[mail-master@azcc.gov](mailto:mail-master@azcc.gov)>  
**Subject:** SW01303A-09-0343 and WS-01303A-14-0010

I do hope that you will take the time to read this short message, and that it will have some impact on your actions. We have been residents of the Valley for 65 years, and of Sun City for past 20 years. Our rates for all services have risen over the years, and we do understand the need for some adjustments over time. However the issue of this consolidation matter is absolutely not acceptable to us, or any other residents of Sun City. If the plumbing under my house fails, I cannot expect my neighbors to share my expense of repair or replacement. I'm sure you see my point

You are the final voice we have in this matter; please use it wisely.

Laura and Roger Clutter  
10713 White Mt. Rd  
Sun City AZ 85351  
P O Box 21411 Sun City 85372

**Teresa Tenbrink**

---

**From:** Susan Bitter Smith  
**Sent:** Thursday, September 11, 2014 6:52 PM  
**To:** Teresa Tenbrink  
**Subject:** Fw: Sun City Water RATES

**From:** Katy Miller [<mailto:kmiiller1@gmail.com>]  
**Sent:** Thursday, September 11, 2014 04:54 PM  
**To:** Susan Bitter Smith  
**Subject:** Sun City Water RATES

PLS leave Sun City water rates ALONE!

## Teresa Tenbrink

---

**From:** Susan Bitter Smith  
**Sent:** Sunday, September 14, 2014 8:54 AM  
**To:** Teresa Tenbrink  
**Subject:** Fw: water

**From:** Karen Ragan [<mailto:theragwoman41@gmail.com>]  
**Sent:** Sunday, September 14, 2014 08:34 AM  
**To:** Susan Bitter Smith  
**Subject:** water

Dear Susan, I am a resident of Sun city and am against consolidation and rate increases. Karen Ragan

--

Karen Ragan  
[theragwoman41@gmail.com](mailto:theragwoman41@gmail.com)

## **Teresa Tenbrink**

---

**From:** Susan Bitter Smith  
**Sent:** Saturday, September 13, 2014 3:23 PM  
**To:** Teresa Tenbrink  
**Subject:** Fw: Water to Sun City West

**From:** Rob Woods [<mailto:rob.woods39@gmail.com>]  
**Sent:** Saturday, September 13, 2014 12:59 PM  
**Subject:** Water to Sun City West

We are in our mid-70s, live in Sun City West, and want our water rates to remain just for Sun City West.

Why? Because our community paid for its own infrastructure. No other community helped pay for our water system.

If we are forced to join the consolation, we will be helping younger, more affluent communities, such as Corte Bella and Anthem, pay for their water. Those younger, more-affluent residents knew they had water system problems when they bought there. We should not have to pay for their infrastructure.

The average age in Sun City West is 79. Many Sun City West residents are living on fixed incomes. We bought pre-owned homes here because of the affordable cost-of-living, including water and other utilities.

There are around 79,000 votes in the age-restricted Sun City and Sun City West, which tend to have high voter turnouts.

## **Please vote against water district consolidation!**

Sincerely,



Rob/Pat Woods

13203 W. Marble Drive

Sun City West, AZ 85375

**Teresa Tenbrink**

---

**From:** Susan Bitter Smith  
**Sent:** Monday, September 15, 2014 8:15 AM  
**To:** Teresa Tenbrink  
**Subject:** Fw: Subject: Epcor SW-01303A-09-0343 and WS-01303A-14-0010

**From:** H. James Angrick [<mailto:hjadma@gmail.com>]  
**Sent:** Monday, September 15, 2014 08:06 AM  
**To:** Bob Stump; Gary Pierce; Susan Bitter Smith; Brenda Burns; Bob Burns  
**Cc:** Utilities Div - Mailbox  
**Subject:** Subject: Epcor SW-01303A-09-0343 and WS-01303A-14-0010

Please vote against the Epcor proposal to group Sun City West with other water and sewer systems.

I cannot afford a rate increase for no reason other than to reduce rates for other systems.

H. James and Dianne Angrick  
14230 W Domingo Ln  
Sun City West, AZ 85375

## **Teresa Tenbrink**

---

**From:** Susan Bitter Smith  
**Sent:** Sunday, September 14, 2014 8:36 PM  
**To:** Teresa Tenbrink  
**Subject:** Fw: EPCOR proposed consolidation requests.

**From:** Donald Schordje [<mailto:dschordje@gmail.com>]  
**Sent:** Sunday, September 14, 2014 08:24 PM  
**To:** Bob Stump; Gary Pierce; Susan Bitter Smith; Brenda Burns; Bob Burns  
**Subject:** EPCOR proposed consolidation requests.

Dear Commissioner,

I am opposed to EPCOR's proposed consolidation requests (Docket Numbers SW-01303A-09-0343 and WS-01303A-14-0010) which would unfairly substantially raise my water and waste water bills.

As a resident of Sun City, our annual Recreation Center fees will also be affected since the consolidation would also raise the fees to our seven centers and eight golf courses. It is unfair to raise our rates to pay other communities bills and give EPCOR carte blanche to use our assessments for purposes that do not affect our community.

Please vote no on consolidation.

Sincerely,  
Donald Schordje  
9441 W. Brokenstone Drive  
Sun City, Az 85351

**Teresa Tenbrink**

---

**From:** Susan Bitter Smith  
**Sent:** Sunday, September 14, 2014 5:48 PM  
**To:** Teresa Tenbrink  
**Subject:** Fw: EPCOR

**From:** matt and jewel [<mailto:mmojdo@cox.net>]  
**Sent:** Sunday, September 14, 2014 04:14 PM  
**To:** Susan Bitter Smith  
**Subject:** EPCOR

STOP THE EPCOR RATE INCREASE!!!!!!!!!!!!!!

## **Teresa Tenbrink**

---

**From:** Susan Bitter Smith  
**Sent:** Sunday, September 14, 2014 5:48 PM  
**To:** Teresa Tenbrink  
**Subject:** Fw: Fwd: EPCOR water Docket SW-01303A-09-0343 and WS-01303A-14-0010

**From:** Nelmarie Melville [<mailto:natalka1@cox.net>]  
**Sent:** Sunday, September 14, 2014 12:56 PM  
**To:** Susan Bitter Smith  
**Subject:** Fwd: EPCOR water Docket SW-01303A-09-0343 and WS-01303A-14-0010

Begin forwarded message:

**From:** Nelmarie Melville <[natalka1@cox.net](mailto:natalka1@cox.net)>  
**Subject:** Fwd: EPCOR water Docket SW-01303A-09-0343 and WS-01303A-14-0010  
**Date:** September 14, 2014 at 12:54:28 PM MST  
**To:** [gpierce@azcc.gov](mailto:gpierce@azcc.gov)

Begin forwarded message:

**From:** Nelmarie Melville <[natalka1@cox.net](mailto:natalka1@cox.net)>  
**Subject:** EPCOR water Docket SW-01303A-09-0343 and WS-01303A-14-0010  
**Date:** September 14, 2014 at 12:53:11 PM MST  
**To:** [bstump@azcc.gov](mailto:bstump@azcc.gov)

I urge to not support the consolidation and to not approve the SIB. It is unconstitutional and will hurt the residents of Sun Cities who can little afford any more increases. We are living on the edges already with increases on everythingd needed to even live here. You cannot forget that Del Webb, 60 plus years ago, created Sun City and this south west would still be a dry dessert if it were not for the Sun Citians who settled here and made it what it is today. You cannot approve these "for power , control and greed" measures that can destroy what Del Webb created.

Respectfully, and hopefully, NelMarie Melville, 10171 W Hutton Dr, Sun City AZ 85351. Phone 623-974-4054

## **Teresa Tenbrink**

---

**From:** Susan Bitter Smith  
**Sent:** Sunday, September 14, 2014 5:48 PM  
**To:** Teresa Tenbrink  
**Subject:** Fw: SIB & Adjuster Mechansims in Epcor Water & Wastewater Rate Cases

**From:** Jim Zeeb [<mailto:zeebjim@yahoo.com>]  
**Sent:** Sunday, September 14, 2014 11:29 AM  
**To:** Bob Stump; Gary Pierce; Susan Bitter Smith; Brenda Burns; Bob Burns  
**Subject:** SIB & Adjuster Mechansims in Epcor Water & Wastewater Rate Cases

As a resident of Sun City, AZ I would like to convey to you my opposition to the SIB & Adjuster Mechanisms case that will be up on your agenda soon. As a retired person on a fixed income, I oppose this request from EPCOR Water. I would hope as a board member, you will see that after reviewing the case, it would be a very big hardship for the residents of Sun City. We paid for the infrastructure of the water system in our community since 1960 and shouldn't have to share the costs needed to update other newer communities. Please take the time to consider my position and vote against this case. thank you. Jim Zeeb 18420 North Laurel Dr., Sun City, AZ 85373

## **Teresa Tenbrink**

---

**From:** Susan Bitter Smith  
**Sent:** Saturday, September 13, 2014 3:24 PM  
**To:** Teresa Tenbrink  
**Subject:** Fw: EPCOR rate increases  
**Attachments:** Proposed Waste water increase letter Sep 13.pdf

**From:** Thomas Kruse [<mailto:krusetomjan@gmail.com>]  
**Sent:** Saturday, September 13, 2014 03:18 PM  
**To:** Susan Bitter Smith  
**Subject:** EPCOR rate increases

Dear Representative Bitter Smith,

I am attaching a letter in Adobe .pdf format explaining the hardship the proposed EPCOR water and waste water increases would cause to residents of condominiums in Sun City. I appeal to you on behalf of our small association (and of many others that must be facing a similar impact) to carefully consider the effect of these proposed increases and vote accordingly. Thank you in advance.

Sincerely,  
Thomas Kruse, Treasurer of the Lakeforest Condominium Association, Sun City, AZ

**Teresa Tenbrink**

---

**From:** Susan Bitter Smith  
**Sent:** Saturday, September 13, 2014 10:08 AM  
**To:** Teresa Tenbrink  
**Subject:** Fw: SW-01303A-09-0343 and WS-01303A-14-0010

**From:** Ron Perry [mailto:ilst8cop246@cox.net]  
**Sent:** Saturday, September 13, 2014 09:31 AM  
**To:** Bob Stump  
**Cc:** Gary Pierce; Susan Bitter Smith; Brenda Burns; Bob Burns  
**Subject:** SW-01303A-09-0343 and WS-01303A-14-0010

**PLEASE VOTE NO ON THE ABOVE SUBJECTS, EPCOR WATER KNEW WHEN THEY PURCHASED THE WATER AND SEWER RIGHTS IN THE SUN CITIES THAT WE WOULD NEVER WANT THEM TO INCLUDE OTHER AREAS IN THE STATE WITH OUR WATER AND SEWER RIGHTS... WHY ON EARTH DO THEY THINK IT WOULD BE FAIR TO US TO HAVE TO PAY FOR OTHER AREAS IN THE STATE.. WHEN DEL WEBB BUILT THE SUN CITIES HE DID A WONDERFUL JOB IN CREATING A SEWER AND WATER COMPANY FOR THE BENEFITS OF THESE DEVELOPMENTS, NOT TO BE SHARED WITH ANY OTHERS...WE PAID FOR THIS WHEN WE PURCHASED OUR HOMES HERE, WE DON'T THINK THIS IDEA SHOULD TAKE PLACE !!!!! IT WOULD VERY MUCH INCREASE THE COST TO OUR SENIOR CITIZENS WHO ARE ON MINIMUM INCOMES.....EPCOR WATER IS A GREEDY COMPANY, NOT INTERESTED IN OUR WELFARE....AGAIN, PLEASE DO NOT AGREE WITH THEIR PLAN OF DOMINATION OF US.....**

**RON PERRY  
12626 W. BUTTERFIELD DRIVE  
SUN CITY WEST , AZ 85375  
A 35 YEAR RESIDENT OF THE ABOVE ADDRESS...**



## **Teresa Tenbrink**

---

**From:** Susan Bitter Smith  
**Sent:** Saturday, September 13, 2014 10:07 AM  
**To:** Teresa Tenbrink  
**Subject:** Fw: Fwd: FW: Message from RCSC GM Jan Ek - Water & Wastewater  
**Attachments:** 85373.png

----- Original Message -----

From: macdonab@cox.net [mailto:macdonab@cox.net]  
Sent: Saturday, September 13, 2014 07:39 AM  
To: Jean Thompson <jajt49@gmail.com>  
Cc: Bob Stump; Bob Burns; Gary Pierce; Susan Bitter Smith  
Subject: Re: Fwd: FW: Message from RCSC GM Jan Ek - Water & Wastewater

One of the issues that cloud these requests for utility rate increases are the incorporation of under 55 communities within our 55+ post code of 85373. [see map]. These under 55 communities have dramatically increased in numbers with the new communities that border the revamped N. Lake Pleasant Parkway and the new Loop 303

The new under 55 communities within zip code 85373 routinely have homes owned by younger homeowners with school age children and home pools where the 55+ communities only have community pools.

I can give an example using someone under 45, married, with children who I have worked with in the past and who glowed when talking about the various financial benefits of homeowners under 55 who live in our 85373 post code  
10741 W Carlota Ln  
Sun City, AZ 85373-4036  
<http://www.whitepages.com/neighbors/3f91a66c-23b1-4b48-8a89-835dc24e5ebb>

HOUSEHOLDS BY TYPE [http://www.brainyzip.com/demographic/85/demographic\\_85373.html](http://www.brainyzip.com/demographic/85/demographic_85373.html)

Regards  
Ben MacDonald  
19209 N. Signal Butte Circle  
Sun City AZ, 85373

---- Jean Thompson <jajt49@gmail.com> wrote:  
> Here is another message received a few days ago. More information  
> regarding EPCOR!  
> [image: Recreation Centers of Sun City Arizona] [image: Sun City  
> Website] <<http://www.sunaz.com>> An Urgent Message from RCSC GM Jan  
> Ek \*Recreation  
> Centers of Sun City Opposes Consolidation, SIB & Adjuster Mechansims  
> in Epcor Water & Wastewater Rate Cases\*  
>  
> \*FOR IMMEDIATE RELEASE\*  
>

- > EPCOR Water is seeking not only rate increases in water and wastewater
- > as is easily visible and reported in these cases, but they are also
- > seeking significant Adjuster Mechanisms and a System Improvement Benefits ("SIB") mechanism that will more than double the rate
- > increases proposed over the next 5 years in the water case. Should we
- > be upset with EPCOR Water? No, not necessarily, they are simply
- > another corporation asking for everything they can get. Who deserves
- > our focus, frustration and angst should this water rate increase be
- > granted or this wastewater consolidated are our elected Commissioners
- > on the Arizona Corporate Commission ("ACC"). And given the
- > Commission's recent decisions, including EPCOR's recent Fountain Hills
- > case which weighed heavily in favor of EPCOR on most of these same issues, Sun City people have reason to be concerned!
- >
- > Sun City's fight over not being consolidated with other water
- > districts is not new; we have been very vocal over our opposition to
- > consolidation for years and we cannot let up now as it will cost Sun
- > City residents an 89% increase in their wastewater, plus the increase
- > costs for RCSC operations as well. While claims may be made that
- > consolidation of our water districts are similar to APS consolidation,
- > this is not true; our water and waste water systems are separate from
- > one another and in most cases cannot even be linked to provide backup
- > support. In addition, consolidation would give EPCOR a blank check to
- > buy up junk water companies and get their entire customer base to pay
- > for it. EPCOR reportedly plans to spend \$9.3 million in improvements
- > to Sun City's wastewater operations in the next 5 years; however, if
- > we are consolidated, Sun City residents will pay \$31.8 million for those improvements over the next 5 years.
- >
- > And that's just part of the story, \*Here's The Rest Of The Story\*...
- >
- > While EPCOR Water is requesting a rate increase for Sun City water (in
- > addition to the wastewater increase) of approximately \$3.82 per month,
- > they are also asking for another \$3.80 per month or so for SIB,
- > commonly referred to as infrastructure. As the General Manager of the
- > Recreation Centers of Sun City who owns and operates 10 wells, I
- > completely understand the need for replacement of infrastructure;
- > however, the problem with SIB is three fold:
- >
- > 1. SIB rewards utility companies for not doing proper maintenance or
- > making necessary improvements;
- > 2. SIB is too broad as it applies to 55% of EPCOR Water's total
- > investment; and,
- > 3. It does not meaningfully consider reductions in operating costs,
- > synergies as a result of the new infrastructure and other safeguards meant
- > to protect the Sun City customers. Moreover, our consumer advocate, RUCO
- > has sued the Commission claiming the SIB is unconstitutional. Although
- > some scare tactics have been used in the past that without all these
- > additional fees the infrastructure that makes up our systems could fail or
- > be inadequate; the fact is that EPCOR Water is required by law to provide
- > safe and sufficient water to Sun City residents. Sun City residents should
- > disregard the scare tactics and insist that the Commission act in a just
- > and balanced manner!

>

> And that's still just part of the story, \*Here's Even More Of The

> Story\*...

>

> Sun City residents need to address consolidation, the SIB/System

> Improvement Benefits and Adjuster Mechanisms with the Arizona

> Corporate Commission (ACC) because they are the ones who will

> determine if this occurs. Basically, adjuster mechanisms allow rates

> to go up between rate cases as utility companies want to be protected

> for declining usage and other unfavorable factors. While that may be

> appropriate to assure that EPCOR has the ability to provide safe and

> sufficient water and wastewater services to Sun City, the issue is

> that the rate does not go down if there is an increase in usage, which

> is totally not fair. In addition, some of the adjuster mechanisms are

> not appropriate such as tank maintenance expenses or employee health

> care costs, operating costs controllable by the corporation.

>

> - If you want to find out more about these topics, attend the upcoming

> presentation by the Residential Utility Consumer Office (RUCO) on September

> 17, 2014 at the Sundial auditorium at 14801 N. 103rd Ave, Sun City, AZ at

> 6:30pm.

> - If you want to ask the ACC candidates their positions on these topics,

> attend the ACC Candidate Forum on September 26, 2014 also at the Sundial

> auditorium at 10am.

>

> \*PLEASE\* let your elected Commissioners to the Arizona Corporate

> Commission know what you think!

>

> Mail, email and/or call each of the Commissioners as follows:

>

> ACC, Commissioners Wing, 1200 W Washington Street, 2nd Floor, Phoenix

> AZ

> 85007

>

> Bob Stump, Chair	bstump@azcc.gov	602-542-3935
>		
> Gary Pierce	gpierce@azcc.gov	
> 602-542-3933		
>		
> Susan Bitter Smith	sbittersmith@azcc.gov	602-542-3625
>		
> Brenda Burns	bburns@azcc.gov	602-542-0745
>		
> Bob Burns	rburns@azcc.gov	
> 602-542-3682		
>		

> Please reference Docket numbers SW-01303A-09-0343 for the wastewater

> case and WS-01303A-14-0010 for the water case and copy all written

> correspondence to mailmaster@azcc.gov.

>

> Jan M. Ek, CMCA, PCAM

>

- > General Manager
- > Recreation Centers of Sun City, Inc.

>

> [image: newsletter footer]

> To remove yourself from further communications please click

> Unsubscribe

> <<http://surveys.totalgolf.com/ListRemoval.aspx?ID=1DC3EE9C922D4A049BD>

> 0BB81C7A4BD3D&EmailAddress=JRMPX@COX.NET>

> .

> To manage your email preferences please click My Profile

> <<https://sunaz.totalgolf.com/EmailSubscriptions.aspx?ContactID=ae85ae>

> 6d-a793-4f3c-b2fb-17dcde8c5ec1>

--

## **Teresa Tenbrink**

---

**From:** Susan Bitter Smith  
**Sent:** Friday, September 12, 2014 8:26 PM  
**To:** Teresa Tenbrink  
**Subject:** Fw: Wastewater Consolidation

----- Original Message -----

From: Schenck Family [mailto:fws1066@outlook.com]  
Sent: Friday, September 12, 2014 05:43 PM  
To: Susan Bitter Smith  
Cc: Utilities Div - Mailbox  
Subject: Wastewater Consolidation

Dear Ms. Bitter Smith:

The wastewater consolidation plan proposed by EPCOR is wrong! It forces the system costs of a few landowners to be born by

many other non-associated property owners. These few landowners should have known that their system costs would be very

expensive. Yet, they proceeded to invest in their homes. Now, after the fact, they want their costs to be born by a groups

that do not benefit from their property investment and have no hydraulic connection to their wastewater system. They made

imprudent financial moves and now want others that have no physical connection to their system to bale them out.

I hope that you will see the terrible injustice in this and vote against consolidation (Docket SW-01303A-09-0343).

Fred and Carol Ann Schenck

## Teresa Tenbrink

---

**From:** Susan Bitter Smith  
**Sent:** Friday, September 12, 2014 8:51 AM  
**To:** Teresa Tenbrink  
**Subject:** Fw: CONSOLODATION

**From:** PATSY RICHARD WARNICK [mailto:rwarnick49@msn.com]  
**Sent:** Friday, September 12, 2014 08:18 AM  
**To:** Bob Stump; Gary Pierce; Brenda Burns; Susan Bitter Smith; Bob Burns  
**Subject:** CONSOLODATION

I and my family, consisting of 5 registered voters in two households in Sun City, Arizona strongly urge you to not vote in favor of consolidation of EPCOR water districts. I have lived in this house for 12 years now and my water bill since EPCOR has been running this business my monthly water bill has more than doubled. We do not need to pay any more for less service in our area just to beatify Anthem. Thank you,

Rich Warnick

## **Teresa Tenbrink**

---

**From:** Susan Bitter Smith  
**Sent:** Thursday, September 11, 2014 9:21 PM  
**To:** Teresa Tenbrink  
**Subject:** Fw: Docket numbers SW-01303A-09-0343 and WS-01303A-14-0010

----- Original Message -----

**From:** pmeeden@cox.net [mailto:pmeeden@cox.net]  
**Sent:** Thursday, September 11, 2014 09:17 PM  
**To:** Bob Stump; Gary Pierce; Susan Bitter Smith; Brenda Burns; Bob Burns  
**Cc:** Utilities Div - Mailbox  
**Subject:** Docket numbers SW-01303A-09-0343 and WS-01303A-14-0010

Dear Members of the Arizona Corporate Commission:

As residents of Sun City, my wife and I want to express our strong opposition to water and waste water increases proposed by EPCOR.

We also want to go on record as opposing the so-called SIB-System Improvement Benefits and Adjuster Mechanisms. While infrastructure improvements are required along the way, we are disturbed about the possibility of sky-rocketing costs to homeowners, and we urge you to reject this proposal. Furthermore, we are steadfastly opposed to being consolidated with other water districts.

To our way of thinking, all of this adds up to extremely large increases in water and waste water rates over the next few years. We moved to Sun City in 2002 and have found it to be a wonderful retirement community. It is also generally affordable to live here. In the recent past, there already have been some hefty increases in water rates. We are relying on the Arizona Corporate Commission to take prudent steps to rein-in what could be a burdensome added expense for homeowners in Sun City. We are depending on you.

Sincerely,

Paul and Gloria Meeden  
10010 W. Highwood Lane  
Sun City, AZ 85373

**Teresa Tenbrink**

---

**From:** Susan Bitter Smith  
**Sent:** Thursday, September 11, 2014 6:54 PM  
**To:** Teresa Tenbrink  
**Subject:** Fw: Fwd: Docket numbers SW-01303A-09-0343 . WS-01303A-14-0010

**From:** Bud and Mary Sue [mailto:msbandreason@q.com]  
**Sent:** Thursday, September 11, 2014 03:23 PM  
**To:** Susan Bitter Smith  
**Cc:** Utilities Div - Mailbox  
**Subject:** Fwd: Fwd: Docket numbers SW-01303A-09-0343 . WS-01303A-14-0010

ACC  
COMMISSIONERS WING  
1200 W WASHINGTON STREET, 2<sup>ND</sup> FLOOR  
PHOENIX AZ 85007

Dear Sirs:

We have resided in Sun City for the last 15 years. It is a "Retirement Community" and that means that most of us are on a fixed income from our retirement. What Epcor Water Company is proposing, would give them a blank check to buy up water companies, and their entire customer base would end up paying for it.

We as longtime residents do not want the consolidation with other water companies, or the Adjuster Mechanisms and a System Improvement Benefits (SIB). We cannot afford to pay for higher water rates and Sun City will end up being a ghost town. Everyone will have to move and all of us are here for our golden years and safety. So if it ends up a ghost town, who will pay for the water raises in the future.

This is reference to Docket number SW-01303A-09-0343 for the waste water case and WS-01303A-14-0010 for the water case.

Sincerely,  
Mary Sue and Harold Andreason  
11101 W Nocturne Ct  
Sun City AZ 85351

Cc: mailmaster@azcc.gov



**Teresa Tenbrink**

---

**From:** Susan Bitter Smith  
**Sent:** Thursday, September 11, 2014 6:53 PM  
**To:** Teresa Tenbrink  
**Subject:** Fw: Wastewater Rate

**From:** Nancy Nonini [mailto:nancy.nonini@cox.net]  
**Sent:** Thursday, September 11, 2014 03:44 PM  
**To:** Susan Bitter Smith  
**Subject:** Wastewater Rate

**DOCKET NO. W-01303A-09-0343; SW-0303A-0-0343,  
Wastewater Rate Design Examination**

From figures supplied from EPCOR, if the full consolidation of wastewater districts is approved, the affected cities' residents would have their wastewater costs increase from -54% to +243%. Raising Sun City residents' cost 89% seems to disproportionately negatively affect people on fixed incomes, especially those who have lived in Sun City for many years. Isn't there some way to make this change more equitably or over time?

EPCOR noted in their ACC response they have projected additional capital improvement costs for the Sun City District of \$9.3M over the next five years. If a full consolidation were to take place, Sun City users would be required to pay an additional \$22.5M over the noted five-year period. This equates to subsidizing other district costs in the amount of \$13.2M. We should not be required to subsidize other districts for poor planning and choices.

Thank you for your consideration and a vote to deny full consolidation of the EPCOR wastewater districts.

Respectfully yours,

Nancy Nonini  
10101 W Highwood Lane  
Sun City, AZ 85373

## **Teresa Tenbrink**

---

**From:** Susan Bitter Smith  
**Sent:** Thursday, September 11, 2014 6:53 PM  
**To:** Teresa Tenbrink  
**Subject:** Fw: Utility Epcor Water

**From:** Marge [mailto:tatestate@aol.com]  
**Sent:** Thursday, September 11, 2014 04:13 PM  
**To:** bstump@azcc.gov. <bstump@azcc.gov.>; gpierce@azcc.gov. <gpierce@azcc.gov.>; sbittersmith@azcc.gov. <sbittersmith@azcc.gov.>; bburns@azcc.gov. <bburns@azcc.gov.>; rbirns@azcc.gov. <rbirns@azcc.gov.>  
**Subject:** Utility Epcor Water

Re: Docket No. W013031 and SW-013031-09-0343

This is to advise the Arizona Corporate Commission that we strongly oppose full waste water consolidation due to the increase in cost on us retired citizens in Sun City.  
We need your cooperation.

James O. Tate  
Margaret L. Tate  
10610 W. Emerald Point  
Sun City, AZ. 85351  
Phone: 623-815-1208

## **Teresa Tenbrink**

---

**From:** Susan Bitter Smith  
**Sent:** Thursday, September 11, 2014 6:52 PM  
**To:** Teresa Tenbrink  
**Subject:** Fw: Docket numbers SW-01303A-09-0343 for the wastewater case & WS-01303A-14-0010 for the water case

**From:** JOHN E SAHLBERG Owner [mailto:shaddai1@centurylink.net]  
**Sent:** Thursday, September 11, 2014 04:38 PM  
**Cc:** gpiecre@azcc.gov <gpiecre@azcc.gov>; Susan Bitter Smith; Brenda Burns; Bob Burns; Bob Stump; Utilities Div - Mailbox  
**Subject:** Docket numbers SW-01303A-09-0343 for the wastewater case & WS-01303A-14-0010 for the water case

To Whom It May Concern:

As retired, fixed income, residents of Sun City, AZ, let it be noted that we are in agreement with the Centers of Sun City opposing Consolidation, SIB & Adjuster Mechanisms in EPCOR Water & Wastewater Rate Cases.

John E & Arthurline R Sahlberg  
13673 N 109th Ave  
Sun City, AZ 85351

## **Teresa Tenbrink**

---

**From:** Susan Bitter Smith  
**Sent:** Thursday, September 11, 2014 2:18 PM  
**To:** Teresa Tenbrink  
**Subject:** Fw: EPCOR Rate Increases

**From:** c s Morgan [<mailto:davmicmorgan@gmail.com>]  
**Sent:** Thursday, September 11, 2014 02:13 PM  
**To:** Bob Stump; Gary Pierce; Susan Bitter Smith; Brenda Burns; Bob Burns  
**Cc:** Utilities Div - Mailbox  
**Subject:** EPCOR Rate Increases

Commissioners:

Ref: Docket numbers SW-01303A-09-0343 for the wastewater case and WS-01303A-14-0010 for the water case

If the following supplied to us by the Management of Sun City is true, then we would assume that there'd be no way you could approve EPCOR's rate increases. If this is not the case, then why not? We'd love to hear the explanation justifying it.

Sincerely,

David and Charlotte Morgan, 10117 W Ironwood Dr., Sun City AZ 85351

EPCOR Water is seeking not only rate increases in water and wastewater as is easily visible and reported in these cases, but they are also seeking significant Adjuster Mechanisms and a System Improvement Benefits ("SIB") mechanism that will more than double the rate increases proposed over the next 5 years in the water case. Should we be upset with EPCOR Water? No, not necessarily, they are simply another corporation asking for everything they can get. Who deserves our focus, frustration and angst should this water rate increase be granted or this wastewater consolidated are our elected Commissioners on the Arizona Corporate Commission ("ACC"). And given the Commission's recent decisions, including EPCOR's recent Fountain Hills case which weighed heavily in favor of EPCOR on most of these same issues, Sun City people have reason to be concerned!

Sun City's fight over not being consolidated with other water districts is not new; we have been very vocal over our opposition to consolidation for years and we cannot let up now as it will cost Sun City residents an 89% increase in their wastewater, plus the increase costs for RCSC operations as well. While claims may be made that consolidation of our water districts are similar to APS consolidation, this is not true; our water and waste water systems are separate from one another and in most cases cannot even be linked to provide backup support. In addition, consolidation would give EPCOR a blank check to buy up junk water companies and get

their entire customer base to pay for it. EPCOR reportedly plans to spend \$9.3 million in improvements to Sun City's wastewater operations in the next 5 years; however, if we are consolidated, Sun City residents will pay \$31.8 million for those improvements over the next 5 years.

And that's just part of the story, *Here's The Rest Of The Story...*

While EPCOR Water is requesting a rate increase for Sun City water (in addition to the wastewater increase) of approximately \$3.82 per month, they are also asking for another \$3.80 per month or so for SIB, commonly referred to as infrastructure. As the General Manager of the Recreation Centers of Sun City who owns and operates 10 wells, I completely understand the need for replacement of infrastructure; however, the problem with SIB is three fold:

1. SIB rewards utility companies for not doing proper maintenance or making necessary improvements;
2. SIB is too broad as it applies to 55% of EPCOR Water's total investment; and,
3. It does not meaningfully consider reductions in operating costs, synergies as a result of the new infrastructure and other safeguards meant to protect the Sun City customers. Moreover, our consumer advocate, RUCO has sued the Commission claiming the SIB is unconstitutional. Although some scare tactics have been used in the past that without all these additional fees the infrastructure that makes up our systems could fail or be inadequate; the fact is that EPCOR Water is required by law to provide safe and sufficient water to Sun City residents. Sun City residents should disregard the scare tactics and insist that the Commission act in a just and balanced manner!

And that's still just part of the story, *Here's Even More Of The Story...*

Sun City residents need to address consolidation, the SIB/System Improvement Benefits and Adjuster Mechanisms with the Arizona Corporate Commission (ACC) because they are the ones who will determine if this occurs. Basically, adjuster mechanisms allow rates to go up between rate cases as utility companies want to be protected for declining usage and other unfavorable factors. While that may be appropriate to assure that EPCOR has the ability to provide safe and sufficient water and wastewater services to Sun City, the issue is that the rate does not go down if there is an increase in usage, which is totally not fair. In addition, some of the adjuster mechanisms are not appropriate such as tank maintenance expenses or employee health care costs, operating costs controllable by the corporation.

**Teresa Tenbrink**

---

**From:** Susan Bitter Smith  
**Sent:** Thursday, September 11, 2014 1:55 PM  
**To:** Teresa Tenbrink  
**Subject:** Fw: Raising water rates and incorporating all districts!!!

**From:** Phillip Word [<mailto:philblade74@gmail.com>]  
**Sent:** Thursday, September 11, 2014 01:30 PM  
**Subject:** Raising water rates and incorporating all districts!!!

To Whom it concerns: I have been reading the material from our Sun City Board on the water and waste water issue this summer. I'm referring to docket # SW-01303A-09-0343 and WS-01303A-14-0010. I understand the need to improve and update any system and the material that it takes to run an operation. I can understand a reasonable rate increase to cover such matters. However, when you are asking an entity such as Sun City to help pay for everyone else's improvements too, it's not a fair deal. Asking retired people to come up with a 60% or more raise in rates is crazy. I've never heard of any company getting that much and trying to incorporate everyone is not a fair idea either. I'm totally against what you have proposed. Let's keep a sound and reasonable structure like we have now. Please consider each locality and keep things in some kind of economical order. Phill Word resident of Sun City, AZ 85351

Phill

**Teresa Tenbrink**

---

**From:** Susan Bitter Smith  
**Sent:** Thursday, September 11, 2014 1:55 PM  
**To:** Teresa Tenbrink  
**Subject:** Fw: Raising water rates and incorporating all districts!!!

**From:** Phillip Word [<mailto:philblade74@gmail.com>]  
**Sent:** Thursday, September 11, 2014 01:30 PM  
**Subject:** Raising water rates and incorporating all districts!!!

To Whom it concerns: I have been reading the material from our Sun City Board on the water and waste water issue this summer. I'm referring to docket # SW-01303A-09-0343 and WS-01303A-14-0010. I understand the need to improve and update any system and the material that it takes to run an operation. I can understand a reasonable rate increase to cover such matters. However, when you are asking an entity such as Sun City to help pay for everyone else's improvements too, it's not a fair deal. Asking retired people to come up with a 60% or more raise in rates is crazy. I've never heard of any company getting that much and trying to incorporate everyone is not a fair idea either. I'm totally against what you have proposed. Let's keep a sound and reasonable structure like we have now. Please consider each locality and keep things in some kind of economical order. Phill Word resident of Sun City, AZ 85351

Phill

**Teresa Tenbrink**

---

**From:** CenturyLink Customer <emaso2004@q.com>  
**Sent:** Tuesday, September 09, 2014 11:27 PM  
**To:** Susan Bitter Smith  
**Subject:** Consolidation of all the EPCOR wastewater districts

Dear, Mrs. Smith

**Re: DOCKET NO. W-01303A-09-0343; SW-0303A-0-0343,  
Wastewater Rate Design Examination**

As a Sun City, AZ resident I am requesting you do not allow full consolidation of all the EPCOR wastewater districts. Based on the figures supplied by EPCOR, each Sun City wastewater user would experience a 90% rate increase if full-district consolidation was to be approved by the Commission.

EPCOR noted in their ACC response they have projected additional capital improvement costs for the Sun City District of \$9.3M over the next five years. If a full consolidation were to take place, Sun City users would be required to pay an additional \$22.5M over the noted five-year period. This equates to subsidizing other district costs in the amount of \$13.2M. We cannot and should not be required to subsidize other districts for poor planning and choices.

Thank you for your consideration and a vote to deny full consolidation of the EPCOR wastewater districts.

Respectfully yours,

Eleanor Mason  
13826 North 108<sup>th</sup> Drive  
Sun City, AZ 85351



**Teresa Tenbrink**

---

**From:** patricia campbell <patanded10@yahoo.com>  
**Sent:** Wednesday, September 10, 2014 12:35 PM  
**To:** Bob Stump; Gary Pierce; Susan Bitter Smith; Brenda Burns; Bob Burns; Utilities Div - Mailbox  
**Subject:** Docket # SW-01303A-09-0343 and Docket # WS-01303A-14-0010

This is in regard to your fair and correct representation of  
Sun City Residents.

We are and have been opposed to water consolidation for years. This is not new. You are our  
Commissioners and are to represent US, not EPCOR Water. Please do the job you were elected to  
do.

Edward and Patricia Campbell  
10922 W.Roundelay Circle  
Sun City, Arizona 85351

**Teresa Tenbrink**

---

**From:** Ray Pearson <rayaz59@live.com>  
**Sent:** Wednesday, September 10, 2014 9:32 AM  
**Subject:** DOCKET NO. W-01303A-09-0343; SW-0303A-0-0343

**DOCKET NO. W-01303A-09-0343; SW-0303A-0-0343,  
Wastewater Rate Design Examination**

ACC Commissioners,

As a Sun City, AZ resident I am requesting you do not allow full consolidation of all the EPCOR wastewater districts. Based on the figures supplied by EPCOR, each Sun City wastewater user would experience a 90% rate increase if full-district consolidation was to be approved by the Commission.

EPCOR noted in their ACC response they have projected additional capital improvement costs for the Sun City District of \$9.3M over the next five years. If a full consolidation were to take place, Sun City users would be required to pay an additional \$22.5M over the noted five-year period. This equates to subsidizing other district costs in the amount of \$13.2M. We cannot and should not be required to subsidize other districts for poor planning and choices.

Thank you for your consideration and a vote to deny full consolidation of the EPCOR wastewater districts.

Respectfully yours,

**Raymond & Sandra Pearson**  
9747 W. Augusta Dr.  
Sun City, AZ 85351

Email: [rayaz59@live.com](mailto:rayaz59@live.com)  
Ph: 623-237-0818 (Ray's Cell #)

**Teresa Tenbrink**

---

**From:** The Cactus Cowboy <thecactuscowboy@gmail.com>  
**Sent:** Wednesday, September 10, 2014 7:06 AM  
**To:** Brenda Burns; Bob Stump; Gary Pierce; Bob Burns; Susan Bitter Smith  
**Subject:** Docket No. W-01303A-09-0343; SW-0303A-0-0343

Please find below excerpts from information provided to the residents of Sun City regarding this docket item. The statements made therein express the concerns that we have as permanent residents of Sun City and respectfully request that full consideration be given to them by each of you in meeting your responsibilities as Commissioners.

... it will cost Sun City residents an 89% increase in their wastewater, plus the increase costs for RCSC operations as well. While claims may be made that consolidation of our water districts are similar to APS consolidation, this is not true; our water and waste water systems are separate from one another and in most cases cannot even be linked to provide backup support. In addition, consolidation would give EPCOR a blank check to buy up junk water companies and get their entire customer base to pay for it. EPCOR reportedly plans to spend \$9.3 million in improvements to Sun City's wastewater operations in the next 5 years; however, if we are consolidated, Sun City residents will pay \$31.8 million for those improvements over the next 5 years.

... they are also asking for another \$3.80 per month or so for SIB, commonly referred to as infrastructure. I completely understand the need for replacement of infrastructure; however, the problem with SIB is three fold:

1. SIB rewards utility companies for not doing proper maintenance or making necessary improvements;
2. SIB is too broad as it applies to 55% of EPCOR Water's total investment; and,
3. It does not meaningfully consider reductions in operating costs, synergies as a result of the new infrastructure and other safeguards meant to protect the Sun City customers. Moreover, our consumer advocate, RUCO has sued the Commission claiming the SIB is unconstitutional. Although some scare tactics have been used in the past that without all these additional fees the infrastructure that makes up our systems could fail or be inadequate; the fact is that EPCOR Water is required by law to provide safe and sufficient water to Sun City residents. Sun City residents should disregard the scare tactics and insist that the Commission act in a just and balanced manner!

... adjuster mechanisms allow rates to go up between rate cases as utility companies want to be protected for declining usage and other unfavorable factors. While that may be appropriate to assure that EPCOR has the ability to provide safe and sufficient water and wastewater services to Sun City, the issue is

that the rate does not go down if there is an increase in usage, which is totally not fair. In addition, some of the adjuster mechanisms are not appropriate such as tank maintenance expenses or employee health care costs, operating costs controllable by the corporation.

*Thomas R. & Juanita R. Horn*

*10626 W. Welk Drive*

*Sun City, AZ*

**Teresa Tenbrink**

---

**From:** sshoesppants@cox.net  
**Sent:** Wednesday, September 10, 2014 6:12 AM  
**To:** Bob Stump; Gary Pierce; Susan Bitter Smith; Brenda Burns; Bob Burns  
**Subject:** Docket numbers SW-01303A-09-0343 and WS-01303A-14-0010

While EPCOR Water is requesting a rate increase for Sun City water (in addition to the wastewater increase) residents of Sun City should not be consolidated with other valley communities. We are retired citizens who volunteer our talents to keep our community pristine and successful. We elect folks we believe are our friends. We elect people we can rely on to do our business in a fair ethical manner. We have worked the majority of our years successfully to achieve this life in retirement. We are alert to the jobs our elected folks perform ..... we count on you. We are sons, daughters, sisters, brothers, parents and grandparents. Please identify with our concerns that the consolidation and increases proposed would be a hardship to most Sun City residents. We are not slackers looking for handouts. We take pride in lives well lived and we take pride in our community, our country, our service.

SIB rewards utility companies for not doing proper maintenance or making necessary improvements; SIB is too broad as it applies to 55% of EPCOR Water's total investment; and, It does not meaningfully consider reductions in operating costs, synergies as a result of the new infrastructure and other safeguards meant to protect the Sun City customers. EPCOR Water is required by law to provide safe and sufficient water to Sun City residents.

Basically, adjuster mechanisms allow rates to go up between rate cases as utility companies want to be protected for declining usage and other unfavorable factors. While that may be appropriate to assure that EPCOR has the ability to provide safe and sufficient water and wastewater services to Sun City, the issue is that the rate does not go down if there is an increase in usage, which is totally not fair. In addition, some of the adjuster mechanisms are not appropriate such as tank maintenance expenses or employee health care costs, operating costs controllable by the corporation.

We are relying on you.  
Thank you for your service on our behalf.

Tom Gustafson  
Brook Court HOA Chairman  
10022 West Lancaster Drive  
Sun City, Az. 85351

BROOK COURT RESIDENTS 2014  
Unit10002 John & Barbara Means  
Unit10004 Ellis & Dorothy Taylor  
Unit10006 Helen Dowling  
Unit10008 Joan Wolf  
Unit10010 Mike & Mer Treska  
Unit10012 Anne Knight  
Unit10014 Pat Zamborini  
Unit10016 Hans & Emmy  
Unit10018 Aranna Lubin  
Unit10020 James Fahlstrom  
Unit10022 Tom & Rita Gustafson  
Unit10024 Matt & Elena Podarelu  
Unit10026 Bruce Berlin

Unit10028 Rae Bourassa

Unit10030 Tammy Moore/ToddBiegenwald

Unit10032 Marilyn MacFadyen/Mari-Elizabeth MacFadyen

Unit10034 Remigio Romero & Irene Romero

**Teresa Tenbrink**

---

**From:** Dottie <dottieandharlan@aol.com>  
**Sent:** Tuesday, September 09, 2014 4:53 PM  
**To:** Susan Bitter Smith  
**Cc:** Utilities Div - Mailbox  
**Subject:** Docket Numbers SW-01303A-09-0343 and WS-01303A-14-0010

As a resident of Sun City, I oppose Docket numbers SW-01303A-09-0343 and WS-01303A-14-0010 which is for Consolidation, SIB and Adjuster Mechanisims in Epcor Water and Wastewater Rate Cases.

EPCOR Water is seeking not only rate increases in water and wastewater in these cases, but they are also seeking significant Adjuster Mechanisms and a System Improvement Benefits ("SIB") mechanism that will more than double the rate increases proposed over the next 5 years in the water case.

We have been fighting consolidation for years and don't understand why this issue is not laid to rest. We do not want consolidation. Please hear us.

Thank you.

Harlan and Dortha Klaahsen  
10029 W. Denham Dr  
Sun City, AZ 85351

**Teresa Tenbrink**

---

**From:** sunny17wb@gmail.com on behalf of Debbie Williams <deb48wms@gmail.com>  
**Sent:** Wednesday, September 10, 2014 12:58 PM  
**To:** Bob Stump; Gary Pierce; Susan Bitter Smith; Brenda Burns; Bob Burns  
**Cc:** Utilities Div - Mailbox  
**Subject:** Docket numbers SW-01303A-09-0343 and WS-01303A-14-0010

Dear Commissioners,

As a resident of Sun City, and a very concerned voter, I am strongly opposed to EPCOR's requests consolidation, wastewater increases, and SIB, docket numbers referenced in the subject line above. Here's why:

1. Consolidation will cost Sun City residents an 89% increase in their wastewater, an amount elders on fixed incomes cannot manage.
2. While claims may be made that consolidation of the water districts is similar to APS consolidation, this is simply not true. The water and waste water systems are separate from one another and, in most cases, cannot even be linked to provide backup support.
3. Consolidation would give EPCOR a blank check to buy up "junk" water companies and have their entire customer base pay for it. That is both unconscionable and immoral. EPCOR reportedly plans to spend \$9.3 million in improvements to Sun City's wastewater operations in the next 5 years. But if consolidated, Sun City residents will pay \$31.8 million for those improvements over the next 5 years! If you allow that to happen, you, who are supposed to protect the people, are granting legal larceny!
4. Not only is EPCOR requesting a wastewater increase, but also approximately \$3.82 per month for water PLUS another \$3.80 per month for SIB, commonly referred to as "infrastructure." Simply put, SIB actually rewards EPCOR (and other utilities, for that matter) for failing to do maintenance and making necessary improvements - the worse they manage their infrastructure, the bigger the increase request!
5. SIB is a transparent attempt to increase profitability, in that EPCOR is required by law to provide safe and sufficient water to its customers. Threatening that the water system may be inadequate or fail is a blatant scare tactic. As Commissioners, you should act in a just manner, and ignore this specious argument.
6. Finally, these requests also include Adjuster Mechanisms. As I understand Adjuster Mechanisms, they allow rates to go up between rate cases as utility companies want to be protected for declining usage and other unfavorable factors. The trouble is that the rate does not ever go down if there is an increase in usage. What a boon for profits!! If usage declines, they make as much or more money; if usage increases, they make even more! There is nothing fair or just for the customer, is there? Such practices certainly do not support conservation either.
7. In addition, some of the adjuster mechanisms are not appropriate, such as tank maintenance expenses or employee health care costs - operating costs controllable by the corporation. Again, lazy management improves profitability.

The more I have learned about these two Docket

Items brought by EPCOR Water, the more strongly I have come to oppose them. It's not just about my own pocketbook, though that would surely suffer considerable damage. It's about a company trying to take us, its customers, for all it can get, without regard to good management practices, cost containment, or the service they are expected to provide as a matter of law.

I urge you not to become their accomplices.



Sincerely,  
Deborah G. Williams  
10715 W Bayside Rd.  
Sun City, AZ 85351

**Teresa Tenbrink**

---

**From:** bobtheis@comcast.net  
**Sent:** Wednesday, September 10, 2014 3:05 PM  
**To:** Susan Bitter Smith  
**Cc:** Utilities Div - Mailbox  
**Subject:** Docket numbers SW-01303A-09-0343 for the wastewater case and  
WS-01303A-14-0010 for the water case

Ms. Susan Bitter Smith, Commissioner, ACC

We oppose Consolidation, SIB & Adjuster Mechansims in Epcor Water & Wastewater Rate Cases  
and request your support of our position.

Bob and Judy Theis  
177445 105th Ave No  
Sun City, AZ 85373

**Teresa Tenbrink**

---

**From:** Anna Thompson <at80005@gmail.com>  
**Sent:** Tuesday, September 09, 2014 4:58 PM  
**To:** Bob Stump; Gary Pierce; Susan Bitter Smith; Brenda Burns; Bob Burns  
**Subject:** EPCOR WATER & WASTE WATER RATE CASE

**Recreation Centers of Sun City Opposes Consolidation, SIB &  
Adjuster Mechansims in Epcor Water & Wastewater Rate Cases....  
AND SO DOES THIS REGISTERED VOTER OF SUN CITY!**

--  
Respectfully yours, Anna Thompson  
, 13819 N 109 AVE., SUN CITY AZ 85351

R Anna Thompson

## **Teresa Tenbrink**

---

**From:** Barbara Nichols <cme4re@cox.net>  
**Sent:** Wednesday, September 10, 2014 11:17 AM  
**To:** Susan Bitter Smith; Bob Stump; gpierc@azcc.gov; Brenda Burns; Bob Burns  
**Subject:** EPCOR Water Rates, Docket #SW-01303A-09-0343 and WS-01303A-14-0010

Sun City's fight over not being consolidated with other water districts is not new; we have been very vocal over our opposition to consolidation for years and we cannot let up now as it will cost Sun City residents an 89% increase in their wastewater, plus the increase costs for RCSC operations as well. While claims may be made that consolidation of our water districts are similar to APS consolidation, this is not true; our water and waste water systems are separate from one another and in most cases cannot even be linked to provide backup support. In addition, consolidation would give EPCOR a blank check to buy up junk water companies and get their entire customer base to pay for it. EPCOR reportedly plans to spend \$9.3 million in improvements to Sun City's wastewater operations in the next 5 years; however, if we are consolidated, Sun City residents will pay \$31.8 million for those improvements over the next 5 years.

While EPCOR Water is requesting a rate increase for Sun City water (in addition to the wastewater increase) of approximately \$3.82 per month, they are also asking for another \$3.80 per month or so for SIB, commonly referred to as infrastructure. As the Recreation Centers of Sun City owns and operates 10 wells, I completely understand the need for replacement of infrastructure; however, the problem with SIB is three fold:

1. SIB rewards utility companies for not doing proper maintenance or making necessary improvements;
2. SIB is too broad as it applies to 55% of EPCOR Water's total investment; and,
3. It does not meaningfully consider reductions in operating costs, synergies as a result of the new infrastructure and other safeguards meant to protect the Sun City customers. Moreover, our consumer advocate, RUCO has sued the Commission claiming the SIB is unconstitutional. Although some scare tactics have been used in the past that without all these additional fees the infrastructure that makes up our systems could fail or be inadequate; the fact is that EPCOR Water is required by law to provide safe and sufficient water to Sun City residents. Sun City residents should disregard the scare tactics and insist that the Commission act in a just and balanced manner!

Sun City residents need to address consolidation, the SIB/System Improvement Benefits and Adjuster Mechanisms with the Arizona Corporate Commission (ACC) because they are the ones who will determine if this occurs. Basically, adjuster mechanisms allow rates to go up between rate cases as utility companies want to be protected for declining usage and other unfavorable factors. While that may be appropriate to assure that EPCOR has the ability to provide safe and sufficient water and wastewater services to Sun City, the issue is that the rate does not go down if there is an increase in usage, which is totally not

fair. In addition, some of the adjuster mechanisms are not appropriate such as tank maintenance expenses or employee health care costs, operating costs controllable by the corporation.

This could almost be taken as a large corporation taking advantage of an older, more at risk senior community. We are not all unaware or uncaring. I not only write on our own behalf, but on the behalf of those in our community that do not have the access of computers or advocates. Where are the local Ombudsmen for our area? I call on all Sun City residents to fight this huge slam to our residents.

Barbara Nichols Manning  
Charles Ray Manning  
1423 N. Lindgren Ave.  
Sun City, AZ 85373

**Teresa Tenbrink**

---

**From:** Judy Gerardi <judygerardi@earthlink.net>  
**Sent:** Wednesday, September 10, 2014 8:04 AM  
**To:** Bob Stump; Susan Bitter Smith  
**Subject:** EPCOR WATER

Please do not let this high raise go through. I know they need to raise the cost for water etc. but not triple the cost. We do not need to consolidate with Anthem. They are family oriented and have 4 or 5 people in their homes where I am only 1 person living on Social Security. I could not afford that kind of raise.

Please consider another way. Thank you.

Respectfully submitted,

Judygerardi@earthlink.net

--

Using Opera's revolutionary email client: <http://www.opera.com/mail/>

## Teresa Tenbrink

---

**From:** coralyn collins <coralyn.collins@cox.net>  
**Sent:** Wednesday, September 10, 2014 8:43 PM  
**To:** Susan Bitter Smith  
**Subject:** EPCOR....

Know you really do not want to hear this Susan, as you are all for the "vote" being in your corner so you can keep you measly little fingers in government. But if EPCOR gets their way, you will fervently be campaigned against the next go round. I promise!!!!

Coralyn Collins  
Sun City, AZ



This email is free from viruses and malware because avast! Antivirus protection is active.

**Teresa Tenbrink**

---

**From:** Steve Gross <144inc@kalama.com>  
**Sent:** Tuesday, September 09, 2014 6:40 PM  
**To:** Susan Bitter Smith  
**Subject:** EPCOR...not respectful to stress the elderly!

To: Susan Bitter Smith

From: Sun City Resident

Re: **DOCKET NO. W-01303A-09-0343; SW-0303A-0-0343,**

**Wastewater Rate Design Examination**

As a Sun City, AZ resident I am requesting you DO NOT ALLOW FULL CONSOLIDATION of all the EPCOR wastewater districts! Based on the figures supplied by EPCOR, each Sun City wastewater user would experience a 90% rate increase if full-district consolidation was to be approved by the Commission.

EPCOR noted in their ACC response they have projected additional capital improvement costs for the Sun City District of \$9.3M over the next five years. If a full consolidation were to take place, Sun City users would be required to pay an additional \$22.5M over the noted five-year period. This equates to subsidizing other district costs in the amount of \$13.2M. We cannot and should not be required to subsidize other districts for poor planning and choices.



Thank you for your consideration and a vote to deny full consolidation of the EPCOR wastewater districts.

Respectfully yours,

Steve-n-Jill Gross

**Teresa Tenbrink**

---

**From:** Jim D <jim\_d70@yahoo.com>  
**Sent:** Wednesday, September 10, 2014 5:36 PM  
**To:** Susan Bitter Smith  
**Subject:** epcor

We want the complete truth behind there rate increase requests. Thank you.

## Teresa Tenbrink

---

**From:** Janis Johnson <tjoamn@cox.net>  
**Sent:** Tuesday, September 09, 2014 9:25 PM  
**To:** Bob Stump; Gary Pierce; Susan Bitter Smith; Brenda Burns; Bob Burns  
**Cc:** Utilities Div - Mailbox  
**Subject:** Epicor and Sun City

I am strongly opposed to the ridiculous rate hike Epicor is requesting. Many people will be watching for the outcome of this matter.

Sincerely,

Janis R Johnson

9904 W. Desert Forest Cir. Sun City, AZ 85351

Bob Stump, Chair	<a href="mailto:bstump@azcc.gov">bstump@azcc.gov</a>	602-542-3935
Gary Pierce	<a href="mailto:gpierce@azcc.gov">gpierce@azcc.gov</a>	602-542-3933
Susan Bitter Smith	<a href="mailto:sbittersmith@azcc.gov">sbittersmith@azcc.gov</a>	602-542-3625
Brenda Burns	<a href="mailto:bburns@azcc.gov">bburns@azcc.gov</a>	602-542-0745
Bob Burns	<a href="mailto:rburns@azcc.gov">rburns@azcc.gov</a>	602-542-3682

Please reference Docket numbers SW-01303A-09-0343 for the wastewater case and WS-01303A-14-0010 for the water case and copy all written correspondence to [mailmaster@azcc.gov](mailto:mailmaster@azcc.gov).

~~~~~

**Teresa Tenbrink**

---

**From:** Rita Tillery <r.tillery2@gmail.com>  
**Sent:** Wednesday, September 10, 2014 4:58 AM  
**Subject:** google docs!



Document to be viewed by you using Google Docs. (email address required )

[Click here](#)

Google Docs

Copyright © 2014 Google Docs

--  
Rita

**Teresa Tenbrink**

---

**From:** Chip <photochip@cox.net>  
**Sent:** Wednesday, September 10, 2014 4:14 PM  
**To:** Susan Bitter Smith  
**Cc:** RCSC  
**Subject:** No EPCOR consolidation for Sun City.

**Importance:** High

**ACC do not screw us over!!! Do not approve of this consolidation!**

Signed,  
Chip Moses  
10119 W. Shasta Drive  
Sun City, AZ 85351

## **An Urgent Message from RCSC GM Jan Ek**

### **Recreation Centers of Sun City Opposes Consolidation, SIB & Adjuster Mechanisms in Epcor Water & Wastewater Rate Cases**

#### **FOR IMMEDIATE RELEASE**

EPCOR Water is seeking not only rate increases in water and wastewater as is easily visible and reported in these cases, but they are also seeking significant Adjuster Mechanisms and a System Improvement Benefits ("SIB") mechanism that will more than double the rate increases proposed over the next 5 years in the water case. Should we be upset with EPCOR Water? No, not necessarily, they are simply another corporation asking for everything they can get. Who deserves our focus, frustration and angst should this water rate increase be granted or this wastewater consolidated are our elected Commissioners on the Arizona Corporate Commission ("ACC"). And given the Commission's recent decisions, including EPCOR's recent Fountain Hills case which weighed heavily in favor of EPCOR on most of these same issues, Sun City people have reason to be concerned!

Sun City's fight over not being consolidated with other water districts is not new; we have been very vocal over our opposition to consolidation for years and we cannot let up now

as it will cost Sun City residents an 89% increase in their wastewater, plus the increase costs for RCSC operations as well. While claims may be made that consolidation of our water districts are similar to APS consolidation, this is not true; our water and waste water systems are separate from one another and in most cases cannot even be linked to provide backup support. In addition, consolidation would give EPCOR a blank check to buy up junk water companies and get their entire customer base to pay for it. EPCOR reportedly plans to spend \$9.3 million in improvements to Sun City's wastewater operations in the next 5 years; however, if we are consolidated, Sun City residents will pay \$31.8 million for those improvements over the next 5 years.

And that's just part of the story, ***Here's The Rest Of The Story...***

While EPCOR Water is requesting a rate increase for Sun City water (in addition to the wastewater increase) of approximately \$3.82 per month, they are also asking for another \$3.80 per month or so for SIB, commonly referred to as infrastructure. As the General Manager of the Recreation Centers of Sun City who owns and operates 10 wells, I completely understand the need for replacement of infrastructure; however, the problem with SIB is three fold:

1. SIB rewards utility companies for not doing proper maintenance or making necessary improvements;
2. SIB is too broad as it applies to 55% of EPCOR Water's total investment; and,
3. It does not meaningfully consider reductions in operating costs, synergies as a result of the new infrastructure and other safeguards meant to protect the Sun City customers. Moreover, our consumer advocate, RUCO has sued the Commission claiming the SIB is unconstitutional. Although some scare tactics have been used in the past that without all these additional fees the infrastructure that makes up our systems could fail or be inadequate; the fact is that EPCOR Water is required by law to provide safe and sufficient water to Sun City residents. Sun City residents should disregard the scare tactics and insist that the Commission act in a just and balanced manner!

And that's still just part of the story, ***Here's Even More Of The Story...***

Sun City residents need to address consolidation, the SIB/System Improvement Benefits and Adjuster Mechanisms with the Arizona Corporate Commission (ACC) because they are the ones who will determine if this occurs. Basically, adjuster mechanisms allow rates to go up between rate cases as utility companies want to be protected for declining usage and other unfavorable factors. While that may be appropriate to assure that EPCOR has the ability to provide safe and sufficient water and wastewater services to Sun City, the issue is that the rate does not go down if there is an increase in usage, which is totally not fair. In addition, some of the adjuster mechanisms are not appropriate such as tank maintenance expenses or employee health care costs, operating costs controllable by the corporation.

**Teresa Tenbrink**

---

**From:** Lynn Christensen <lynnsemails@gmail.com>  
**Sent:** Wednesday, September 10, 2014 8:03 AM  
**To:** Bob Stump; Gary Pierce; Susan Bitter Smith; Brenda Burns; Bob Burns  
**Cc:** Utilities Div - Mailbox  
**Subject:** OPPOSED to Docket numbers SW-01303A-09-0343 and WS-01303A-14-0010

**OPPOSED** to Docket numbers SW-01303A-09-0343 and WS-01303A-14-0010

**Teresa Tenbrink**

---

**From:** m/e/p Engineering <mepengineer2@cox.net>  
**Sent:** Wednesday, September 10, 2014 11:20 AM  
**To:** Bob Stump; Gary Pierce; Susan Bitter Smith; Brenda Burns; Bob Burns  
**Cc:** Utilities Div - Mailbox  
**Subject:** OPPOSED to Docket numbers SW-01303A-09-0343 and WS-01303A-14-0010

OPPOSED to Docket numbers SW-01303A-09-0343 and WS-01303A-14-0010



**Teresa Tenbrink**

---

**From:** Geraldine Jurisson <dollyoj@gmail.com>  
**Sent:** Tuesday, September 09, 2014 11:52 PM  
**To:** Susan Bitter Smith  
**Subject:** Proposals under consideration about water

Having lived in AZ and in Sun City for the past 14 years, it is deeply disturbing to us to note the proposals concerning water and waste water--specifically docket SW-01303A-09-0343 and SW-01303A-14-0010. We are totally opposed to them because we feel that it is not at all in the interest of Sun City residents. Our question is this: just who does it serve, that the Corporation Commission would even consider passing such onerous proposals?

Thank you for your consideration in doing the right thing--for us and for our community.

Sincerely,

Uri and Geraldine Jurisson

cc: [mailmaster@azcc.gov](mailto:mailmaster@azcc.gov)

## **Teresa Tenbrink**

---

**From:** The "Weisser Choice" Team <krweisser@cox.net>  
**Sent:** Wednesday, September 10, 2014 7:01 PM  
**To:** Bob Stump; Gary Pierce; Susan Bitter Smith; Brenda Burns; Bob Burns  
**Cc:** Utilities Div - Mailbox  
**Subject:** re: Docket numbers SW-01303A-09-0343 for the wastewater case and WS-01303A-14-0010 for the water case

We have lived in Sun City for over 14 years and we oppose consolidation, system improvement benefits & the adjuster mechanisms in Epcor Water & Wastewater Rate Cases. While claims may be made that consolidation of our water districts are similar to APS consolidation, this is not true; our water and waste water systems are separate from one another and in most cases cannot even be linked to provide backup support. We have been here for over 50 years and should not have to pay for growth outside of our community.

EPCOR Water is requesting a rate increase for Sun City water (in addition to the wastewater increase) of approximately \$3.82 per month, they are also asking for another \$3.80 per month or so for system improvement benefits, commonly referred to as infrastructure.

Adjuster mechanisms allow rates to go up between rate cases as utility companies want to be protected for declining usage and other unfavorable factors.

Although we are not opposed to reasonable rate increases, we vehemently oppose consolidation, system improvement benefits & the adjuster mechanisms requested by EPCOR. As you know, Sun City is a retirement community and most of our citizens are on fixed incomes. As our elected commissioners, please vote against consolidation, system improvement benefits & the adjuster mechanisms in Epcor Water & Wastewater Rate Cases!

Thank you,  
Ken & Charlotte Weisser  
10046 W Andover Ave  
Sun City, AZ 85351

623-933-3988

## **Teresa Tenbrink**

---

**From:** Bill <supaibill@cox.net>  
**Sent:** Wednesday, September 10, 2014 7:20 AM  
**To:** Jan Johnson  
**Cc:** Bob Stump; Gary Pierce; Susan Bitter Smith; Brenda Burns; Bob Burns; Utilities Div - Mailbox  
**Subject:** Re: Epicor and Sun City

On Sep 9, 2014, at 9:25 PM, Janis Johnson <tjoamn@cox.net> wrote:

I am strongly opposed to the ridiculous rate hike Epicor is requesting. Many people will be watching for the outcome of this matter.

Sincerely,

William H Williams

9904 W. Desert Forest Cir. Sun City, AZ 85351

|                    |                                                                  |              |
|--------------------|------------------------------------------------------------------|--------------|
| Bob Stump, Chair   | <a href="mailto:bstump@azcc.gov">bstump@azcc.gov</a>             | 602-542-3935 |
| Gary Pierce        | <a href="mailto:gpierce@azcc.gov">gpierce@azcc.gov</a>           | 602-542-3933 |
| Susan Bitter Smith | <a href="mailto:sbittersmith@azcc.gov">sbittersmith@azcc.gov</a> | 602-542-3625 |
| Brenda Burns       | <a href="mailto:bburns@azcc.gov">bburns@azcc.gov</a>             | 602-542-0745 |
| Bob Burns          | <a href="mailto:rburns@azcc.gov">rburns@azcc.gov</a>             | 602-542-3682 |

Please reference Docket numbers SW-01303A-09-0343 for the wastewater case and WS-01303A-14-0010 for the water case and copy all written correspondence to [mailmaster@azcc.gov](mailto:mailmaster@azcc.gov).

---

### **CAJUN PROVERB OF THE MONTH:**

**“We have enough Youth; what we need is a “Fountain of Smart!”**

**Teresa Tenbrink**

---

**From:** Linda Schmidt <Linda@iloverubberstamps.com>  
**Sent:** Tuesday, September 09, 2014 6:09 PM  
**To:** Bob Burns; Susan Bitter Smith; Gary Pierce; Bob Stump; Brenda Burns  
**Cc:** Utilities Div - Mailbox  
**Subject:** Re: Wastewater Rate Design Examination

Dear Commissioner,

We want to make our feeling perfectly clear on the rate increase issue. We are part of the Sun City family that would be affected. I will tell you that most of the people in Sun City are on a limited and fixed income, as we are. We can't afford to pay double the amount we are currently paying for water usage.

**Re: DOCKET NO. SW-01303A-09-0343; WS-01303A-14-0010  
Wastewater Rate Design Examination**

As a Sun City, AZ resident I am requesting you do not allow full consolidation of all the EPCOR wastewater districts. Based on the figures supplied by EPCOR, each Sun City wastewater user would experience a 90% rate increase if full-district consolidation was to be approved by the Commission.

EPCOR noted in their ACC response they have projected additional capital improvement costs for the Sun City District of \$9.3 Million over the next five years. If a full consolidation were to take place, Sun City users would be required to pay an additional \$22.5 Million over the noted five-year period. We cannot and should not be required to subsidize other districts for poor planning and choices.

Thank you for your consideration and a vote to deny full consolidation of the EPCOR wastewater districts.

**We are opposed to full consolidation of all EPCOR  
wastewater districts.**

Respectfully yours,  
Michael J. Schmidt and Linda L. Schmidt  
Zip Code: 85373

**Teresa Tenbrink**

---

**From:** Brucemunger <Brucemunger@hotmail.com>  
**Sent:** Wednesday, September 10, 2014 7:03 AM  
**To:** Bob Stump; Gary Pierce; Susan Bitter Smith; Bob Burns; Brenda Burns  
**Subject:** Sun City Water Rates

Dear Commissioners,

I do not want to repeat all the details you already are aware of regarding the unfairness of the proposed EPCOR water rate increases. However, it is unreasonable to expect Sun City residents on fixed incomes to bear the burdens of other cities water capital expenditures.

Please be fair in your approval of any rate increase. We are having enough difficulty meeting other expected line item increases.

Seniors vote, please keep this in mind.

Sincerely,

Bruce Munger  
10025 W Highwood Ln  
Sun City, AZ 85373

Sent from Samsung tablet

**Teresa Tenbrink**

---

**From:** MARGARET A ZIMMER Owner <margiemay5@centurylink.net>  
**Sent:** Wednesday, September 10, 2014 12:45 PM  
**To:** Bob Stump; Gary Pierce; Susan Bitter Smith; Brenda Burns; Bob Burns  
**Subject:** SW-01-303 A-09-0343 and WS-01303A-14-0010/ Epcor Water Co.

I am a Sun City resident on a fixed income and cannot handle these outrageous increases that Epcor is requesting.

Do not allow them to incorporate us with other districts. Why are the senior citizens always a prime target? You seem to think

we are wealthy and we are not. I'm close to poverty level and so are many others. This increase will ruin Sun City.

If this happens, we will remember you all on the next election and it will not be favorable for any of you. In good conscience reject these unfair rate hikes.

Yours truly,  
Margaret Zimmer

**Teresa Tenbrink**

---

**From:** Danny Durbin <durbinda@grics.net>  
**Sent:** Tuesday, September 09, 2014 6:49 PM  
**To:** Bob Stump; Gary Pierce; Susan Bitter Smith; Brenda Burns; Bob Burns  
**Cc:** Utilities Div - Mailbox  
**Subject:** SW-01303A-09-0343 & WS-01303A-14-0010

Gentlemen & Ladies,

I am opposed to these two dockets. I believe it will raise the rates for all Sun City residents and cause a financial burden on many who are on a fixed income and could not afford these increases. While EPCOR may say it will not increase rates, we do not believe this is true. We have seen this happen too often back in IL. Consolidation means that the ones that have the lowest cost to provide service subsidizes those that are the highest cost and we feel this is wrong.

Please do not allow this action to proceed.

Sincerely

Danny & Diana Durbin  
10502 W Hope Dr  
Sun City, AZ 85351-4114



**Teresa Tenbrink**

---

**From:** Rich Hoffer <richhoffer@hotmail.com>  
**Sent:** Wednesday, September 10, 2014 6:21 AM  
**To:** Bob Stump; Gary Pierce; Susan Bitter Smith; Brenda Burns; Bob Burns; Utilities Div - Mailbox  
**Subject:** SW-01303A-09-0343 & WS-01303A-14-0010

Members of ACC,

I am writing today to request that you vote down the request by EPCOR Water for consolidation of the water districts. Their plan to consolidate is a terribly veiled plan to increase their profits at the cost of the people in this valley that can least afford to pay that increase, the senior citizen retirement communities of this valley. The people of Sun City are looking at increases of 89% if this goes through. You probably are not aware of the fact that most of these folks are retired, and live on a fixed income. Moving to a different state for a lot of these people is out of the question, and so they must figure out how to pay for an outrageous increase in their water bills, while at the same time giving up other necessities like medicine or food.

All of this so EPCOR can make more money just a scant two years after they moved into the area and over took the water distribution? I'm sure I don't have to remind you that the percentage of people in Sun City that votes is incredibly high, and this has the people of Sun City up in arms. A "Yes" vote on either of these two issues will undoubtedly signal a campaign to have whomever votes for it face stiff opposition the next time you're up for election anywhere for any office.

I would humbly and sincerely ask that you deny this absurd request from EPCOR Water and pay heed to the people that can least afford it. All the passage of these issues will do is force these retired people into a position where they won't be able to pay their water bills, and then what will you do when the entire Sun City community has their water shut off? Do you want to be responsible for that? I think not!

Thank you for taking the time to listen to my side of the story.

Sincerely

Rich Hoffer  
14023 N Bolivar Dr  
Sun City, AZ 85351  
623-293-0469

**Teresa Tenbrink**

---

**From:** THOMAS <tkkettles@comcast.net>  
**Sent:** Wednesday, September 10, 2014 8:40 AM  
**To:** Susan Bitter Smith

I believe it is ridiculous that our elected officials, are going to allow this type of hi-way robbery. We as residents of the area are depending on our officials to take care of us, not the other rich people in the area. This is why there should be term limits to stop the passing of stupid bills like this, instead of our elected officials standing up for the little guy.  
*Have a great day,*

*Tom Kettles*

**Teresa Tenbrink**

---

**From:** Sharon Henrich <skhenrich@gmail.com>  
**Sent:** Tuesday, September 09, 2014 10:06 PM  
**To:** Susan Bitter Smith  
**Cc:** Utilities Div - Mailbox  
**Subject:** Waste water and water case

I am totally against SW-01303A-09-0343 and WS-01303A-14-0010. Please vote against these bills. Thank you.

Sharon K. Henrich  
14451 N Lakeforest Drive  
Sun City AZ. 85351  
623-251-4858

**Teresa Tenbrink**

---

**From:** Harry Riley <harry\_1965@yahoo.com>  
**Sent:** Tuesday, September 09, 2014 10:32 PM  
**To:** Susan Bitter Smith  
**Subject:** WASTEWATER

Madam:

I do not think paying for someone elses waste water is the right thing for SUN CITY. That's like I am going to drive my car and I want YOU to pay for the GAS.  
So look at this from our side it's a bad DEAL.  
Thanks for reading this e-mail, and cast a vote to deny this. Thank You.

P H Dunn

Patric H Dunn  
9830 N 105th Ave  
Sun City, A Z

**Teresa Tenbrink**

---

**From:** Elizabeth Shearman <eashearman@cox.net>  
**Sent:** Tuesday, September 09, 2014 4:57 PM  
**To:** Susan Bitter Smith  
**Subject:** water

No increase on water for seniors on fixed in come in sun city

**Teresa Tenbrink**

---

**From:** Susan Bitter Smith  
**Sent:** Thursday, September 11, 2014 10:58 AM  
**To:** Teresa Tenbrink  
**Subject:** FW: Docket numbers SW-01303A-09-0343 for the wastewater case and WS-01303A-14-0010 for the water case

Susan Bitter Smith  
**Commissioner**  
**Arizona Corporation Commission**  
1200 W. Washington  
Phoenix, AZ 85007  
(602) 542-3625

**From:** Robert Ludka [<mailto:pooh1944@hotmail.com>]  
**Sent:** Thursday, September 11, 2014 8:02 AM  
**To:** Bob Stump; Gary Pierce; Susan Bitter Smith; Brenda Burns; Bob Burns  
**Cc:** Utilities Div - Mailbox  
**Subject:** Docket numbers SW-01303A-09-0343 for the wastewater case and WS-01303A-14-0010 for the water case

I,

My name is Robert W. Ludka. I am a Sun City, Arizona resident living at 14409 N Agua Fria Drive, SC, AZ, 85351 (623-977-2543).

This to notify you that I and my wife are against the proposed consolidation cases pending before the Commission. We request that you vote against these measures as they would mean a significant increase in monthly rates (possibly as high as 90%) for homeowners in this retirement community where monthly income is fixed.

Sincerely yours,

Robert W Ludka

## **Teresa Tenbrink**

---

**From:** Susan Bitter Smith  
**Sent:** Thursday, September 11, 2014 10:57 AM  
**To:** Teresa Tenbrink  
**Subject:** FW: Water rate increases

Susan Bitter Smith  
**Commissioner**  
**Arizona Corporation Commission**  
1200 W. Washington  
Phoenix, AZ 85007  
(602) 542-3625

**From:** Bob Unternaehrer [<mailto:shilocom5854@gmail.com>]  
**Sent:** Thursday, September 11, 2014 5:58 AM  
**To:** Utilities Div - Mailbox; Bob Stump; Gary Pierce; Susan Bitter Smith; Brenda Burns; Bob Burns  
**Subject:** Water rate increases

Ref:  
Docket numbers SW-01303A-09-0343 for the wastewater case and WS-01303A-14-0010 for the water case

Please do not allow the proposed rated increase for water and sewer in Sun City by EPCOR water. I am a snow bird and should be allowed to NOT pay waste water charges when not using any household water when gone for the summer without all the hoops to jump thru as required by EPCOR. I have also had meter failures which EPCORE would not allow refund of the excess water charges.

Blue Skies  
Bob and Deb Unternaehrer  
Brunswick Mo. & Sun City Az.  
660-414-5854

## **Teresa Tenbrink**

---

**From:** Susan Bitter Smith  
**Sent:** Thursday, September 11, 2014 1:04 PM  
**To:** Teresa Tenbrink  
**Subject:** Fw: Dockets #SW-10303A-09-0343 and WS-1303A-14-0010

----- Original Message -----

**From:** [maryraymond@cox.net](mailto:maryraymond@cox.net) [<mailto:maryraymond@cox.net>]  
**Sent:** Thursday, September 11, 2014 11:53 AM  
**To:** Susan Bitter Smith  
**Cc:** Utilities Div - Mailbox  
**Subject:** Dockets #SW-10303A-09-0343 and WS-1303A-14-0010

Dear Ms. Smith,

We are writing in regard to the above mentioned cases. After being Snowbirds for a number of years, we sold our home in Washington State and have made Sun City our full-time residence as of last Spring. We made the difficult decision of leaving our home of 40 years because of the reasonable cost of living in Sun City. Those of us Seniors who are on fixed incomes are able to live within our incomes due to those costs. By allowing our water and wastewater rates to be raised excessive amounts, you are taking away those benefits. As elected officials, please take all of our futures into careful consideration and don't allow this to take place.

Sincerely,

Jon and Mary Raymond



## **Teresa Tenbrink**

---

**From:** Susan Bitter Smith  
**Sent:** Thursday, September 11, 2014 1:04 PM  
**To:** Teresa Tenbrink  
**Subject:** Fw: Docket numbers SW-01303A-09-0343 and WS-01303A-14-0010

**From:** Patricia Heathershaw [mailto:pheathershaw@cox.net]  
**Sent:** Thursday, September 11, 2014 12:38 PM  
**To:** Susan Bitter Smith  
**Cc:** Utilities Div - Mailbox  
**Subject:** Docket numbers SW-01303A-09-0343 and WS-01303A-14-0010

I received this message from Sun City's Recreation Center's GM Jan Ek and I believe the majority, if not all, of Sun City's residents strongly support him. The increase of Sun City's retirees living in poverty to extreme low income has dramatically increased and can barely make it from one Social Security deposit to another. I am one of these low income retirees who lost my retirement funds to the recession and to mismanagement of the remaining funds and I live on Social Security alone. We simply cannot afford the increases and the impact to the Sun City facilities, which will be passed on to residents in the annual assessment. I have sent emails to all of you Commissioners recently voicing my dissent, but I think this message from Jan Ek can deliver our message much better, so I am using his message to express my dissent. Please, please listen to us. This could financially destroy residents such as me as well as the many others living under the same financial stresses and worse.

"EPCOR Water is seeking not only rate increases in water and wastewater as is easily visible and reported in these cases, but they are also seeking significant Adjuster Mechanisms and a System Improvement Benefits mechanism that will more than double the rate increases proposed over the next 5 years in the water case. Should we be upset with EPCOR Water? No, not necessarily, they are simply another corporation asking for everything they can get. Who deserves our focus, frustration and angst should this water rate increase be granted or this wastewater consolidated are our elected Commissioners on the Arizona Corporate Commission. And given the Commission's recent decisions, including EPCOR's recent Fountain Hills case which weighed heavily in favor of EPCOR on most of these same issues, Sun City people are very concerned!

Sun City's fight over not being consolidated with other water districts is not new; we have been very vocal over our opposition to consolidation for years and we cannot let up now as it will cost Sun City residents an 89% increase in their wastewater, plus the increase costs for RCSC operations as well. While claims may be made that consolidation of our water districts are similar to APS consolidation, this is not true; our water and waste water systems are separate from one another and in most cases cannot even be linked to provide backup support. In addition, consolidation would give EPCOR a blank check to

buy up junk water companies and get their entire customer base to pay for it. EPCOR reportedly plans to spend \$9.3 million in improvements to Sun City's wastewater operations in the next 5 years; however, if we are consolidated, Sun City residents will pay \$31.8 million for those improvements over the next 5 years.

While EPCOR Water is requesting a rate increase for Sun City water (in addition to the wastewater increase) of approximately \$3.82 per month, they are also asking for another \$3.80 per month or so for SIB, commonly referred to as infrastructure. As the General Manager of the Recreation Centers of Sun City who owns and operates 10 wells, I completely understand the need for replacement of infrastructure; however, the problem with SIB is three fold:

1. SIB rewards utility companies for not doing proper maintenance or making necessary improvements;
2. SIB is too broad as it applies to 55% of EPCOR Water's total investment; and,
3. It does not meaningfully consider reductions in operating costs, synergies as a result of the new infrastructure and other safeguards meant to protect the Sun City customers. Moreover, our consumer advocate, RUCO has sued the Commission claiming the SIB is unconstitutional. Although some scare tactics have been used in the past that without all these additional fees the infrastructure that makes up our systems could fail or be inadequate; the fact is that EPCOR Water is required by law to provide safe and sufficient water to Sun City residents. Sun City residents should disregard the scare tactics and insist that the Commission act in a just and balanced manner!

As Sun City residents, we need to address consolidation, the SIB/System Improvement Benefits and Adjuster Mechanisms with the Arizona Corporate Commission (ACC) because we are the ones who will determine if this occurs. Basically, adjuster mechanisms allow rates to go up between rate cases as utility companies want to be protected for declining usage and other unfavorable factors. While that may be appropriate to assure that EPCOR has the ability to provide safe and sufficient water and wastewater services to Sun City, the issue is that the rate does not go down if there is an increase in usage, which is totally not fair. In addition, some of the adjuster mechanisms are not appropriate such as tank maintenance expenses or employee health care costs, operating costs controllable by the corporation."

I beg of you to please cast your vote against Epcor's proposals/requests.

Patricia Heathershaw  
9440 W Arrowhead Dr  
Sun City, AZ 85351

**Teresa Tenbrink**

---

**From:** Susan Bitter Smith  
**Sent:** Tuesday, September 09, 2014 5:34 PM  
**To:** Teresa Tenbrink  
**Subject:** Fw: EPCOR WATER & WASTE WATER RATE CASE

**From:** Anna Thompson [<mailto:at80005@gmail.com>]  
**Sent:** Tuesday, September 09, 2014 04:58 PM  
**To:** Bob Stump; Gary Pierce; Susan Bitter Smith; Brenda Burns; Bob Burns  
**Subject:** EPCOR WATER & WASTE WATER RATE CASE

**Recreation Centers of Sun City Opposes Consolidation, SIB &  
Adjuster Mechansims in Epcor Water & Wastewater Rate Cases....  
AND SO DOES THIS REGISTERED VOTER OF SUN CITY!**

--  
Respectfully yours, Anna Thompson  
13819 N 109 AVE., SUN CITY AZ 85351

R Anna Thompson

## **Teresa Tenbrink**

---

**From:** Susan Bitter Smith  
**Sent:** Tuesday, September 09, 2014 5:34 PM  
**To:** Teresa Tenbrink  
**Subject:** Fw: water

**From:** Elizabeth Shearman [<mailto:easearman@cox.net>]  
**Sent:** Tuesday, September 09, 2014 04:57 PM  
**To:** Susan Bitter Smith  
**Subject:** water

No increase on water for seniors on fixed in come in sun city

**Teresa Tenbrink**

---

**From:** Susan Bitter Smith  
**Sent:** Tuesday, September 09, 2014 5:33 PM  
**To:** Teresa Tenbrink  
**Subject:** Fw: Docket Numbers SW-01303A-09-0343 and WS-01303A-14-0010

**From:** Dottie [<mailto:dottieandharlan@aol.com>]  
**Sent:** Tuesday, September 09, 2014 04:53 PM  
**To:** Susan Bitter Smith  
**Cc:** Utilities Div - Mailbox  
**Subject:** Docket Numbers SW-01303A-09-0343 and WS-01303A-14-0010

As a resident of Sun City, I oppose Docket numbers SW-01303A-09-0343 and WS-01303A-14-0010 which is for Consolidation, SIB and Adjuster Mechanisims in Epcor Water and Wastewater Rate Cases.

EPCOR Water is seeking not only rate increases in water and wastewater in these cases, but they are also seeking significant Adjuster Mechanisms and a System Improvement Benefits ("SIB") mechanism that will more than double the rate increases proposed over the next 5 years in the water case.

We have been fighting consolidation for years and don't understand why this issue is not laid to rest. We do not want consolidation. Please hear us.

Thank you.

Harlan and Dortha Klaahsen  
10029 W. Denham Dr  
Sun City, AZ 85351

## **Teresa Tenbrink**

---

**From:** Susan Bitter Smith  
**Sent:** Tuesday, September 09, 2014 3:49 PM  
**To:** Teresa Tenbrink  
**Subject:** FW: Docket numbers SW-01303A-09-0343 for the wastewater case and WS-01303A-14-0010

Susan Bitter Smith  
**Commissioner**  
**Arizona Corporation Commission**  
1200 W. Washington  
Phoenix, AZ 85007  
(602) 542-3625

**From:** Gary [<mailto:garydavis12@yahoo.com>]  
**Sent:** Tuesday, September 09, 2014 3:26 PM  
**To:** Bob Stump; [gpiocrce@azcc.gov](mailto:gpiocrce@azcc.gov); Susan Bitter Smith; Brenda Burns; Bob Burns  
**Cc:** Utilities Div - Mailbox  
**Subject:** Docket numbers SW-01303A-09-0343 for the wastewater case and WS-01303A-14-0010

**To:** Bob Stump, Chair  
Gary Pierce  
Susan Bitter Smith  
Brenda Burns  
Bob Burns

Good morning :

To start off I am against this action, I have a home in Sun City and the main reason I have it in Sun City is direct related to my retirement living expenses as it's a fixed Income , Granted I am only 1 person but I also am speaking for the thousands of my neighbors who also are on fixed incomes and are unable to inform you in person or Email , **THAT Being said We do not want or approve of this expansion / consolidation and cost increase and need your help to reject it**

I have seen so many city , county , power and water places increase prices due to a board approving a merger or a small increase that it has hurt people trying to get buy ...but we retired or soon to be retired do not need to be priced out of retirement. We need to eat healthy and buy medications and support our families and community not pay for increased water costs and be driven to only eat beans. I have lived in a not so nice over priced non caring Government and this is one big reason i am bring my and my wife's retirement \$\$ To AZ ( Sun City ) and telling others to move

to it also .....we need to keep the cost of living down along with the price of all utilities.

Our actions will Affect so many lives please do the right thing for us retired or soon to be retired and for yourselves in the future

Please don't let EPCOR Water do this to us ..**NO consolidation**

Please don't let EPCOR Water do this to us ..**NO consolidation**

Thank you  
Gary Davis  
16217 N. Orchard hills Drive  
Sun City Az 85351

## **Teresa Tenbrink**

---

**From:** Susan Bitter Smith  
**Sent:** Tuesday, September 09, 2014 9:52 AM  
**To:** Teresa Tenbrink  
**Subject:** FW: SW-01303A-09-0343 & WS-01303A-14-0010

Susan Bitter Smith  
**Commissioner**  
**Arizona Corporation Commission**  
1200 W. Washington  
Phoenix, AZ 85007  
(602) 542-3625

**From:** Jan Ek [mailto:jek@sunaz.com]  
**Sent:** Monday, September 08, 2014 2:39 PM  
**To:** Bob Stump; gpiecrce@azcc.gov; Susan Bitter Smith; Brenda Burns; Bob Burns; Utilities Div - Mailbox  
**Cc:** Debbie Lesko; Rick Gray; PORA - Sun City West  
**Subject:** SW-01303A-09-0343 & WS-01303A-14-0010

*Commissioners following is an email being sent to Sun City residents today:*

### **RECREATION CENTERS OF SUN CITY OPPOSES CONSOLIDATION, SIB & ADJUSTER MECHANISMS IN EPCOR WATER & WASTEWATER RATE CASES**

EPCOR Water is seeking not only rate increases in water and wastewater as is easily visible and reported in these cases, but they are also seeking significant Adjuster Mechanisms and a System Improvement Benefits ("SIB") mechanism that will more than double the rate increases proposed over the next 5 years in the water case. Should we be upset with EPCOR Water? No, not necessarily, they are simply another corporation asking for everything they can get. Who deserves our focus, frustration and angst should this water rate increase be granted or this wastewater consolidated are our elected Commissioners on the Arizona Corporate Commission ("ACC"). And given the Commission's recent decisions, including EPCOR's recent Fountain Hills case which weighed heavily in favor of EPCOR on most of these same issues, Sun City people have reason to be concerned!

Sun City's fight over not being consolidated with other water districts is not new; we have been very vocal over our opposition to consolidation for years and we cannot let up now as it will cost Sun City residents an 89% increase in their wastewater, plus the increase costs for RCSC operations as well. While claims may be made that consolidation of our water districts are similar to APS consolidation, this is not true; our water and waste water systems are separate from one another and in most cases cannot even be linked to provide backup support. In addition, consolidation would give EPCOR a blank check to buy up junk water companies and get their entire customer base to pay for it. EPCOR reportedly plans to spend \$9.3 million in improvements to Sun City's wastewater operations in the next 5 years; however, if we are consolidated, Sun City residents will pay \$31.8 million for those improvements over the next 5 years.



And that's just part of the story, *Here's The Rest Of The Story...*

While EPCOR Water is requesting a rate increase for Sun City water (in addition to the wastewater increase) of approximately \$3.82 per month, they are also asking for another \$3.80 per month or so for SIB, commonly referred to as infrastructure. As the General Manager of the Recreation Centers of Sun City who owns and operates 10 wells, I completely understand the need for replacement of infrastructure; however, the problem with SIB is three fold: 1) SIB rewards utility companies for not doing proper maintenance or making necessary improvements; 2) SIB is too broad as it applies to 55% of EPCOR Water's total investment; and, 3) it does not meaningfully consider reductions in operating costs, synergies as a result of the new infrastructure and other safeguards meant to protect the Sun City customers. Moreover, our consumer advocate, RUCO has sued the Commission claiming the SIB is unconstitutional. Although some scare tactics have been used in the past that without all these additional fees the infrastructure that makes up our systems could fail or be inadequate; the fact is that EPCOR Water is required by law to provide safe and sufficient water to Sun City residents. Sun City residents should disregard the scare tactics and insist that the Commission act in a just and balanced manner!

And that's still just part of the story, *Here's Even More Of The Story...*

Sun City residents need to address consolidation, the SIB/System Improvement Benefits and Adjuster Mechanisms with the Arizona Corporate Commission (ACC) because they are the ones who will determine if this occurs. Basically, adjuster mechanisms allow rates to go up between rate cases as utility companies want to be protected for declining usage and other unfavorable factors. While that may be appropriate to assure that EPCOR has the ability to provide safe and sufficient water and wastewater services to Sun City, the issue is that the rate does not go down if there is an increase in usage, which is totally not fair. In addition, some of the adjuster mechanisms are not appropriate such as tariffed maintenance expenses or employee health care costs, operating costs controllable by the corporation.

- If you want to find out more about these topics, attend the upcoming presentation by the Residential Utility Consumer Office (RUCO) on September 17, 2014 at the Sundial auditorium at 14801 N. 103<sup>rd</sup> Ave, Sun City, AZ at 6:30pm.
- If you want to ask the ACC candidates their positions on these topics, attend the ACC Candidate Forum on September 26, 2014 also at the Sundial auditorium at 10am.

**PLEASE** let your elected Commissioners to the Arizona Corporate Commission know what you think!

Mail, email and/or call each of the Commissioners as follows:

ACC, Commissioners Wing, 1200 W Washington Street, 2<sup>nd</sup> Floor, Phoenix AZ 85007

|                    |                                                                  |              |
|--------------------|------------------------------------------------------------------|--------------|
| Bob Stump, Chair   | <a href="mailto:bstump@azcc.gov">bstump@azcc.gov</a>             | 602-542-3935 |
| Gary Pierce        | <a href="mailto:gpiierce@azcc.gov">gpiierce@azcc.gov</a>         | 602-542-3933 |
| Susan Bitter Smith | <a href="mailto:sbittersmith@azcc.gov">sbittersmith@azcc.gov</a> | 602-542-3625 |
| Brenda Burns       | <a href="mailto:bburns@azcc.gov">bburns@azcc.gov</a>             | 602-542-0745 |
| Bob Burns          | <a href="mailto:rburns@azcc.gov">rburns@azcc.gov</a>             | 602-542-3682 |

Please reference Docket numbers SW-01303A-09-0343 for the wastewater case and WS-01303A-14-0010 for the water case and copy all written correspondence to [mailmaster@azcc.gov](mailto:mailmaster@azcc.gov).

✓ **Jan M. Ek**, CMCA, PCAM | General Manager

Recreation Centers of Sun City, Inc.

10626 W Thunderbird Blvd Sun City AZ 85351

P: 623-561-4610 F: 623-561-4601 E: [jek@sunaz.com](mailto:jek@sunaz.com)

Stay in the loop with RCSC news alert emails! Sign up at [sunaz.com/email/](http://sunaz.com/email/)



**NOTICE:** This message is intended exclusively for the individual(s) to whom it is addressed. This communication, including any attachments, may contain information that is proprietary, privileged, confidential or otherwise legally exempt from disclosure. If you are not the named addressee, you are not authorized to read, print, retain, copy or disseminate this message or any part of it. Please note that any views or opinions presented in this email are solely those of the author and do not necessarily represent those of Recreation Centers of Sun City, Inc (RCSC). Finally, the recipient should check this email and any attachments for the presence of viruses. RCSC accepts no liability for any damage caused by any virus transmitted by this email.

**Teresa Tenbrink**

---

**From:** Tim <timjvoss@comcast.net>  
**Sent:** Sunday, August 24, 2014 6:13 PM  
**To:** BitterSmith-Web  
**Subject:** DOCKET NO. W-01303A-09-0343; SW-0303A-0-0343, Waste water Rate Design Examination

**Categories:** Responded

Susan Bitter Smith  
Arizona Corporation Commission  
Commissioners Wing  
1200 W Washington Street, 2nd Floor  
Phoenix, Arizona 85007

Re: DOCKET NO. W-01303A-09-0343; SW-0303A-0-0343,  
Wastewater Rate Design Examination

As a Sun City, AZ resident **I am requesting you do not allow full consolidation of all the EPCOR wastewater districts.** Based on the figures supplied by EPCOR, each Sun City wastewater user would experience a 90% rate increase if full-district consolidation was to be approved by the Commission.

EPCOR noted in their ACC response they have projected additional capital improvement costs for the Sun City district of \$9.3M over the next five years. If a full consolidation were to take place, Sun City users would be required to pay an additional \$22.5M over the noted five-year period. This equates to subsidizing other district costs in the amount of \$13.2M. We cannot and should not be required to subsidize other districts for poor planning and choices.

Thank you for your consideration and a vote to deny full consolidation of the EPCOR wastewater districts.

Respectfully yours,

-- Tim J. Voss  
Sun City Property Owner  
Email: [timjvoss@comcast.net](mailto:timjvoss@comcast.net)

**Teresa Tenbrink**

---

**From:** Lloyd Trautmann <ltrautma@nvc.net>  
**Sent:** Sunday, August 24, 2014 3:30 PM  
**To:** ;  
**Subject:** wastewater rate increase proposal

**Categories:** Responded

Dear commissioner:

I would like to have you reconsider your attempt to raise the wastewater rates so much for the citizens of Sun City. I believe that a rate increase is necessary to keep up with cost of maintenance and general operations, but to consolidate all of the users to one free would I believe over charge the Sun City residents for what their real costs for maintaining and updating of their wastewater system units. Please consider the fact that the Sun City residents are all Senior Citizens, and as such they may not have the income to pay for a very large rate increase without pressuring their personal finances.

Thanks for your consideration.

Lloyd Trautmann  
14208 North Baywood Ct  
Sun City, Az 83351

**Teresa Tenbrink**

---

**From:** eileen purdy <eileenpurdy001@gmail.com>  
**Sent:** Sunday, August 24, 2014 1:42 PM  
**To:** BitterSmith-Web  
**Subject:** Fwd: EPCOR- Waste Water Consolidation  
  
**Categories:** Responded

----- Forwarded message -----

**From:** eileen purdy <eileenpurdy001@gmail.com>  
**Date:** Sun, Aug 24, 2014 at 1:35 PM  
**Subject:** EPCOR- Waste Water Consolidation  
**To:** [BitterSmith-web@azcc.gov](mailto:BitterSmith-web@azcc.gov)

Mrs.Bitter Smith

I am contacting you to oppose the EPCOR Waste Water Consolidation. As a resident of Sun City I have neighbors who are barely surviving on small pensions and people who are taking showers at the Recreation Centers to save on their water bills. Please remember, you were elected by the voters not EPCOR.

Thank you,  
Eileen Chaves

EPCOR Waste Water Consolidation  
Docket W-013031-09-0343 SW-013031-09-0343

## **Teresa Tenbrink**

---

**From:** ncaston@cox.net  
**Sent:** Sunday, August 24, 2014 1:40 PM  
**To:** BitterSmith-Web  
**Subject:** De-Consolidation

**Categories:** Responded

Against Wastewater Rate Consolidation

**Teresa Tenbrink**

---

**From:** Jeanette Davies <davies\_5@yahoo.com>  
**Sent:** Sunday, August 24, 2014 1:35 PM  
**To:** BitterSmith-Web  
**Subject:** Fw: Docket No. W-01303A-09-0343; SW0303A-0-0343, Wastewater Rate Design Examination

**Categories:** Responded

On Sunday, August 24, 2014 1:32 PM, Jeanette Davies <davies\_5@yahoo.com> wrote:

As a Sun City, Az resident, I am requesting you do not allow full consolidation of all the EPCOR wastewater districts. Based on the figures supplied by EPCOR, each Sun City wastewater user would experience a **90% rate increase** if full district consolidation was to be approved by the commission.

EPCOR noted in their ACC response they have projected additional capital improvement costs for the Sun City District of 9.3M over the next five years. If a full consolidation were to take place, Sun City users would be required to **PAY AN ADDITIONAL 22.5M** over the noted five-year period. This equates to subsidizing other district costs in the amount of 13.2M. We **CANNOT** and should not be required to subsidize other districts for poor planning choices.

Most residents of Sun City are retirees on **FIXED INCOME** who will **NEVER** receive income increases even close to 90%. **Please consider a vote to DENY FULL CONSOLIDATION of the EPCOR wastewater districts.**

Thank you for your consideration in this matter, respectfully,

Marvin and Jeanette Davies  
10101 W. Andover Ave.  
Sun City, Az 85351

**Teresa Tenbrink**

---

**From:** Jim & Julie Powell <jnj8040@gmail.com>  
**Sent:** Monday, August 25, 2014 11:26 AM  
**To:** BitterSmith-Web  
**Subject:** Epcor Wastewater DOCKET NO. W-01303A-09-0343; SW-0303A-0-0343

**Categories:** DOCKETED, Responded

I am not in favor of consolidation of the Wastewater district. I am a 3rd generation senior to retire to the original Phase I of Sun City because of a need to know my budget due limited fixed income. I am from an area that always required water conservation because we were on a well and private septic system. We bought a home where we knew we could afford the expenses. It is unfair to make us pay for newer housing developments which should have their costs covered by their residents.

It will be a great financial burden to many in the Sun City Senior Overlay Zone if we are required to pay nearly \$35 per month just for this wastewater consolidation expense. Please do not vote for consolidation.

Julie Powell  
11062 W. Florida Avenue  
Sun City AZ



**Teresa Tenbrink**

---

**From:** Betearls@aol.com  
**Sent:** Monday, August 25, 2014 5:35 PM  
**To:** BitterSmith-Web  
**Subject:** Fwd: waste water rate consolidation of 5 districts

**Categories:** DOCKETED, Responded

Arizona Corporation Commissioners,

I am a Sun City West resident. After reading about the various levels of infrastructure support, that the original developers provided for the various developments, I feel that imposing a uniform rate on all of the districts is very unfair. These districts are spread over 200 miles of Arizona and the costs vary a great deal. Doing this would be like requiring GM to sell all of their automobiles for the same price. Completely ridiculous!!!

Earl Sallander  
13449 W Caraway Dr  
Sun City West, AZ 85375

**Teresa Tenbrink**

---

**From:** Flecky <flecky@aol.com>  
**Sent:** Monday, August 25, 2014 7:59 AM  
**To:** BitterSmith-Web  
**Subject:** Consolidation

**Categories:** DOCKETED, Responded

To: Susan Bitter Smith

From: Sun City Resident

Re: **DOCKET NO. W-01303A-09-0343; SW-0303A-0-0343,  
Wastewater Rate Design Examination**

As a Sun City, AZ resident I am requesting you do not allow full consolidation of all the EPCOR wastewater districts. Based on the figures supplied by EPCOR, each Sun City wastewater user would experience a 90% rate increase if full-district consolidation was to be approved by the Commission.

EPCOR noted in their ACC response they have projected additional capital improvement costs for the Sun City District of \$9.3M over the next five years. If a full consolidation were to take place, Sun City users would be required to pay an additional \$22.5M over the noted five-year period. This equates to subsidizing other district costs in the amount of \$13.2M. We cannot and should not be required to subsidize other districts for poor planning and choices.

Thank you for your consideration and a vote to deny full consolidation of the EPCOR wastewater districts.

Respectfully yours,

Mary Lou Grooms  
9819 W Forrester Drive  
Sun City AZ 85351

## Teresa Tenbrink

---

**From:** Matt Bigham <MBigham@wgis.com>  
**Sent:** Monday, August 25, 2014 9:28 AM  
**To:** BitterSmith-Web  
**Subject:** RE: \*The wastewater reference docket/case # is: SW-01303A-09-0343

**Categories:** DOCKETED, Responded

RE: \*The wastewater reference docket/case # is: SW-01303A-09-0343

Dear Honorable Commissioner,

I am a 12 year resident of metropolitan Phoenix and moved my family to Verrado in Buckeye three years ago. My wife and I along with her parents invested in Buckeye and opened a preschool in one of the toughest economies in recent history creating 20 jobs. Having lived in central Phoenix prior to Buckeye I am shocked at the cost of our water bill both for the residence, and the commercial property we own. I am well aware of and practice water conservation efforts being employed in the agricultural industry but am shocked to see a bill breaching \$400 a month for my home and \$1100 a month for our business.

To say the least these costs are prohibitive and unwarranted. Epcor's pricing is way out of line and I hope you will use your authority to help realign the water cost issue to a more consistent basis.

Respectfully,

Matt Bigham  
20966 W. Glen St  
Buckeye, AZ 85396

Buckeye/Verrado Goddard Preschool, Owner

Matt Bigham, AFIS, CLCS  
Sales Manager  
Phoenix, AZ | Irvine, CA  
602-757-7869 cell  
602-266-6147 ex: 7452 office  
949-809-8968 efax  
[mbigham@wga.com](mailto:mbigham@wga.com)  
[www.WGInsuranceServices.com](http://www.WGInsuranceServices.com)  
**Learn more about Western Growers**



## **Teresa Tenbrink**

---

**From:** Darlene Paterson <azpaterson@cox.net>  
**Sent:** Monday, August 25, 2014 9:42 AM  
**To:** BitterSmith-Web  
**Subject:** FW: Re: Docket No. W-01303A-09-0343;SW-0303A-0-0343, Wastewater Rate Design Examination

**Categories:** DOCKETED, Responded

---

**From:** Darlene Paterson [<mailto:azpaterson@cox.net>]  
**Sent:** Monday, August 25, 2014 9:40 AM  
**To:** 'Burns-web@azcc.gov'  
**Subject:** Re: Docket No. W-01303A-09-0343;SW-0303A-0-0343, Wastewater Rate Design Examination

As a Sun City, AZ resident I am requesting you do not allow full consolidation of all the EPCOR wastewater districts. Based on the figures supplied by EPCOR, each Sun City wastewater user would experience a 90% rate increase if full district consolidation was to be approved by the Commission.

EPCOR noted in their ACC response they have projected additional capital improvement costs for the Sun City District of \$9.3M over the next five years. If a full consolidation were to take place, Sun City users would be required to pay an additional \$22.5M over the noted five-year period. This equates to subsidizing other district costs in the amount of \$13.2M. We cannot and should not be required to subsidize other districts for poor planning and choices.

Thank you for your consideration and a vote to deny full consolidation of the EPCOR wastewater districts.

Respectfully yours,

Darlene Paterson

**Teresa Tenbrink**

---

**From:** ryadro@cox.net  
**Sent:** Monday, August 25, 2014 10:53 AM  
**To:** BitterSmith-Web  
**Subject:** Epcor

**Categories:** Responded

"As a Sun City, AZ resident I am requesting you do not allow full consolidation of all the EPCOR waste water districts. Based on the figures supplied by EPCOR, each Sun City wastewater user would experience a 90% rate increase if full-district consolidation was to be approved by the Commission."

"Thank you for your consideration and a vote to deny full consolidation of the EPCOR wastewater districts."  
Roger and Kitty Yadro

**Teresa Tenbrink**

---

**From:** Sonja Kolonko <skolonko@mac.com>  
**Sent:** Saturday, August 23, 2014 6:04 AM  
**To:** BitterSmith-Web  
**Subject:** Epcor

**Categories:** Responded

As a Sun City, AZ resident I am requesting you do not allow full consolidation of all the EPCOR wastewater districts. Based on the figures supplied by EPCOR, each Sun City wastewater user would experience a 90% rate increase if full-district consolidation was to be approved by the Commission.

EPCOR noted in their ACC response they have projected additional capital improvement costs for the Sun City District of \$9.3M over the next five years. If a full consolidation were to take place, Sun City users would be required to pay an additional \$22.5M over the noted five-year period. This equates to subsidizing other district costs in the amount of \$13.2M. We cannot and should not be required to subsidize other districts for poor planning and choices.

Thank you for your consideration and a vote to deny full consolidation of the EPCOR wastewater districts.

Respectfully yours  
Stanley & Sonja Kolonko

To: Susan Bitter Smith

From: Charles and Susan Johnson  
10225 W Forrester Dr  
Sun City, AZ 85351

Re: **DOCKET NO. W-01303A-09-0343; SW-0303A-0-0343,**  
**Wastewater Rate Design Examination**

As a Sun City, AZ resident we are requesting you do not allow full consolidation of all the EPCOR wastewater districts. Based on the figures supplied by EPCOR, each Sun City wastewater user would experience a 90% rate increase if full-district consolidation was to be approved by the Commission.

EPCOR noted in their ACC response they have projected additional capital improvement costs for the Sun City District of \$9.3M over the next five years. If a full consolidation were to take place, Sun City users would be required to pay an additional \$22.5M over the noted five-year period. This equates to subsidizing other district costs in the amount of \$13.2M. We cannot and should not be required to subsidize other districts for poor planning and choices.

Thank you for your consideration and a vote to deny full consolidation of the EPCOR wastewater districts.

Respectfully yours,

*Charles Johnson*

*Susan Flaker Johnson*

Charles and Susan Flaker Johnson

## Teresa Tenbrink

---

**From:** Lucy Welch <wdblu135@aol.com>  
**Sent:** Friday, August 15, 2014 3:12 PM  
**To:** BitterSmith-Web  
**Subject:** EPCOR

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

**Categories:** DOCKETED, Responded

We are strongly opposed to consolidation of Corte Belle et Sun City West et EPCOR proposed consolidation of all 5 waste water districts into one. This is truly Socialism! We shouldn't have to pay for everyone else so EPCOR can show a profit. Also you're accounting review is way out of line, highly overpriced. EPCOR should bare the cost of that themselves. In Protest, Bill et Lucille Welch, Sun City West, Az.

Sent from my iPad



## **Teresa Tenbrink**

---

**From:** Gail Beebe <beebe4@cox.net>  
**Sent:** Monday, August 18, 2014 12:51 PM  
**To:** BitterSmith-Web  
**Subject:** EPCOR

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

**Categories:** DOCKETED, Responded

I am requesting that you do not allow full consolidation of all EPCOR wastewater districts. That would cause severe hardship for many in this area.

Sun City resident Gail Beebe

## **Teresa Tenbrink**

---

**From:** numbbbers@cox.net  
**Sent:** Monday, August 18, 2014 2:25 PM  
**To:** BitterSmith-Web  
**Subject:** EPCOR

**Categories:** DOCKETED, Responded

**To:** Bob Burns  
Susan Bitter Smith  
Gary Pierce  
Bob Stump  
Brenda Burns

**From:** David and Karin Russell  
9408 W Rolling Hills Drive  
Sun City, AZ 85351

**Re:** DOCKET NO. W-01303A-09-0343; SW-0303A-0-0343,  
Wastewater Rate Design Examination

As a Sun City, AZ resident I am requesting you do not allow full consolidation of all the EPCOR wastewater districts. Based on the figures supplied by EPCOR, each Sun City wastewater user would experience a 90% rate increase if full-district consolidation was to be approved by the Commission.

EPCOR noted in their ACC response they have projected additional capital improvement costs for the Sun City District of \$9.3M over the next five years. If a full consolidation were to take place, Sun City users would be required to pay an additional \$22.5M over the noted five-year period.

This equates to subsidizing other district costs in the amount of \$13.2M. We cannot and should not be required to subsidize other districts for poor planning and choices.

Thank you for your consideration and a vote to deny full consolidation of the EPCOR wastewater districts.

Respectfully yours,

David Russell

## Teresa Tenbrink

---

**From:** Vicky Hamilton <vickyblairjuly@gmail.com>  
**Sent:** Monday, August 18, 2014 3:53 PM  
**To:** BitterSmith-Web  
**Subject:** EPCOR

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

**Categories:** DOCKETED, Responded

eir community infrastructure? I am of the understanding various fees were disclosed to potential buyers when they signed their contracts to live in their respective communities...AND NOW THEY FEEL WE SHOULD HELP PAY FOR WHAT THEY AGREED TO?

It is not the responsibility of Sun City West to help pay a projected increase in rates for newer communities!!!

Our community is ageing – when EPCOR decides they need to upgrade equipment here, will these newer communities step up to the plate and help our older communities? I think not!

EPCOR needs to get their hands out of the older, non-working seniors pockets and put their hands where they belong in their own pockets and take care of the cost of running the company they bought – wealthy seniors is a myth for most of us.

SIMPLY STATED: NO CONSOLIDATION.....THANK YOU

Vicky Hamilton - Sun City West resident  
21634 N. 125th Way, Sun City West, AZ 85375

**Teresa Tenbrink**

---

**From:** Larry Beilin <LarryBeilin@cox.net>  
**Sent:** Monday, August 18, 2014 4:44 PM  
**To:** BitterSmith-Web  
**Subject:** EPCOR

**Categories:** DOCKETED, Responded

To: Bob Burns  
Susan Bitter Smith  
Gary Pierce  
Bob Stump  
Brenda Burns

From: Sun City Resident

**LarryBeilin**

**9935 W Thunderbird Blvd**

**Sun City AZ 85351**

Re: **DOCKET NO. W-01303A-09-0343; SW-0303A-0-0343,**

**Wastewater Rate Design Examination**

As a Sun City, AZ resident I am requesting you do not allow full consolidation of all the EPCOR wastewater districts. Based on the figures supplied by EPCOR, each Sun City wastewater user would experience a 90% rate increase if full-district consolidation was to be approved by the Commission.

EPCOR noted in their ACC response they have projected additional capital improvement costs for the Sun City District of \$9.3M over the next five years. If a full consolidation were to take place, Sun City users would be required to pay an additional \$22.5M over the noted five-year period. This equates to subsidizing other district costs in the amount of \$13.2M. We cannot and should not be required to subsidize other districts for poor planning and choices.

Thank you for your consideration and a vote to deny full consolidation of the EPCOR wastewater districts.

Respectfully yours,

**Larry Beilin**

**Teresa Tenbrink**

---

**From:** Don Balmes <d.balmes@live.com>  
**Sent:** Tuesday, August 19, 2014 8:00 AM  
**To:** BitterSmith-Web  
**Subject:** EPCOR

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

**Categories:** DOCKETED, Responded

From: DON BALMES  
Sun City, AZ

Re: **DOCKET NO. W-01303A-09-0343; SW-0303A-0-0343,**  
**Wastewater Rate Design Examination**

As a Sun City, AZ resident I am requesting you do not allow full consolidation of all the EPCOR wastewater districts. Based on the figures supplied by EPCOR, each Sun City wastewater user would experience a 90% rate increase if full-district consolidation was to be approved by the Commission.

EPCOR noted in their ACC response they have projected additional capital improvement costs for the Sun City District of \$9.3M over the next five years. If a full consolidation were to take place, Sun City users would be required to pay an additional \$22.5M over the noted five-year period. This equates to subsidizing other district costs in the amount of \$13.2M. We cannot and should not be required to subsidize other districts for poor planning and choices.

This extra monthly cost to many Sun City residents would defiantly make a hardship on many on limited incomes.

Thank you for your consideration and a vote to deny full consolidation of the EPCOR wastewater districts.

Respectfully yours,  
Don Balmes

**Teresa Tenbrink**

---

**From:** Diane Lings <dilings@hotmail.com>  
**Sent:** Tuesday, August 19, 2014 11:17 AM  
**To:** BitterSmith-Web  
**Subject:** Epcor

**Categories:** DOCKETED, Responded

To: Bob Burns  
Susan Bitter Smith  
Gary Pierce  
Bob Stump  
Brenda Burns

From: Sun City Resident

Re: **DOCKET NO. W-01303A-09-0343; SW-0303A-0-0343,**  
**Wastewater Rate Design Examination**

As a Sun City, AZ resident I am requesting you do not allow full consolidation of all the EPCOR wastewater districts. Based on the figures supplied by EPCOR, each Sun City wastewater user would experience a 90% rate increase if full-district consolidation was to be approved by the Commission.

EPCOR noted in their ACC response they have projected additional capital improvement costs for the Sun City District of \$9.3M over the next five years. If a full consolidation were to take place, Sun City users would be required to pay an additional \$22.5M over the noted five-year period. This equates to subsidizing other district costs in the amount of \$13.2M. We cannot and should not be required to subsidize other districts for poor planning and choices.

Thank you for your consideration and a vote to deny full consolidation of the EPCOR wastewater districts.

Respectfully yours,

Dale & Diane Lings  
Sent from my iPhone

## **Teresa Tenbrink**

---

**From:** M Bryan <mafryan49@gmail.com>  
**Sent:** Wednesday, August 20, 2014 7:46 AM  
**To:** BitterSmith-Web  
**Subject:** EPCOR

**Categories:** DOCKETED, Responded

"As a Sun City, AZ resident I am requesting you do not allow full consolidation of all the EPCOR wastewater districts. Based on the figures supplied by EPCOR, each Sun City wastewater user would experience a 90 percent rate increase if full-district consolidation was to be approved by the Commission.

"EPCOR noted in their ACC response they have projected additional capital improvement costs for the Sun City District of \$9.3M over the next five years. If a full consolidation were to take place, Sun City users would be required to pay an additional \$22.5M over the noted five-year period. This equates to subsidizing other district costs in the amount of \$13.2M. We cannot and should not be required to subsidize other districts for poor planning and choices.

"Thank you for your consideration and a vote to deny full consolidation of the EPCOR wastewater districts."



**Teresa Tenbrink**

---

**From:** doug ragan <sharonanddoug@hotmail.com>  
**Sent:** Wednesday, August 20, 2014 1:34 PM  
**To:** BitterSmith-Web  
**Subject:** FW: EPCOR

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

**Categories:** DOCKETED, Responded

Dear Ms. Bitter Smith,

As a Sun City, AZ resident I am requesting you do not allow full consolidation of all the EPCOR wastewater districts. Based on the figures supplied by EPCOR, each Sun City wastewater user would experience a 90% rate increase if full-district consolidation was to be approved by the Commission.

EPCOR noted in their ACC response they have projected additional capital improvement costs for the Sun City District of \$9.3M over the next five years. If a full consolidation were to take place, Sun City users would be required to pay an additional \$22.5M over the noted five-year period. This equates to subsidizing other district costs in the amount of \$13.2M. We cannot and should not be required to subsidize other districts for poor planning and choices.

Thank you for your consideration and a vote to deny full consolidation of the EPCOR wastewater districts.

Respectfully yours,

Sharon Ragan

**Teresa Tenbrink**

---

**From:** liamcard@juno.com  
**Sent:** Wednesday, August 20, 2014 4:55 PM  
**To:** BitterSmith-Web  
**Subject:** epcor

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

**Categories:** DOCKETED, Responded

To: Susan Bitter Smith

From: Bill Cardinell

Re: DOCKET NO. W-01303A-09-0343; SW-0303A-0-0343,  
Wastewater Rate Design Examination

As a Sun City, AZ property owner, I without hesitation oppose EPCOR's proposal for full waste water consolidation of all the EPCOR wastewater districts. In addition to the egregious increase in rates, the true objective of why this consolidation is being proposed places me in a position to request you to reject this consolidation proposal.

I feel that I do not need to quote you the monetary impact as you already know the numbers. It is my intention to just ask you to do the right thing.

Thank you for your support.

Sincerely,

Bill Cardinell

## **Teresa Tenbrink**

---

**From:** Ed Pawlowski <edwpawlowski@yahoo.com>  
**Sent:** Thursday, August 21, 2014 5:45 AM  
**To:** Burns-Web  
**Cc:** BitterSmith-Web  
**Subject:** EPCOR

**Categories:** DOCKETED, Responded

Bob Burns - [Burns-web@azcc.gov](mailto:Burns-web@azcc.gov)  
Susan Bitter Smith - [BitterSmith-web@azcc.gov](mailto:BitterSmith-web@azcc.gov)  
Gary Pierce - [Pierce-web@azcc.gov](mailto:Pierce-web@azcc.gov)  
Bob Stump - [Stump-web@azcc.gov](mailto:Stump-web@azcc.gov)  
Brenda Burns - [Burns-web@azcc.gov](mailto:Burns-web@azcc.gov)

**Re: DOCKET NO. W-01303A-09-0343; SW-0303A-0-0343,  
Wastewater Rate Design Examination**

As a Sun City, AZ resident I am requesting you do not allow full consolidation of all the EPCOR wastewater districts. Based on the figures supplied by EPCOR, each Sun City wastewater user would experience a 90% rate increase if full-district consolidation was to be approved by the Commission.

EPCOR noted in their ACC response they have projected additional capital improvement costs for the Sun City District of \$9.3M over the next five years. If a full consolidation were to take place, Sun City users would be required to pay an additional \$22.5M over the noted five-year period. This equates to subsidizing other district costs in the amount of \$13.2M. We cannot and should not be required to subsidize other districts for poor planning and choices.

Thank you for your consideration and a vote to deny full consolidation of the EPCOR wastewater districts.

Respectfully yours,

Ed Pawlowski  
9526 Shasta Dr  
Sun City, AZ 85351

**Teresa Tenbrink**

---

**From:** Linda Marek <lindamarek@yahoo.com>  
**Sent:** Friday, August 22, 2014 9:31 AM  
**To:** BitterSmith-Web  
**Subject:** Fw: Epcor

**Categories:** DOCKETED, Responded

**Re: DOCKET NO. W-01303A-09-0343; SW-0303A-0-0343,  
Wastewater Rate Design Examination**

As a Sun City West, AZ resident I am requesting you do not allow full consolidation of all the EPCOR wastewater districts. Based on the figures supplied by EPCOR, each Sun City wastewater user would experience a 90% rate increase if full-district consolidation was to be approved by the Commission.

EPCOR noted in their ACC response they have projected additional capital improvement costs for the Sun City District of \$9.3M over the next five years. If a full consolidation were to take place, Sun City users would be required to pay an additional \$22.5M over the noted five-year period. This equates to subsidizing other district costs in the amount of \$13.2M. We cannot and should not be required to subsidize other districts for poor planning and choices.

Thank you for your consideration and a vote to deny full consolidation of the EPCOR wastewater districts.

Respectfully yours,

Linda Marek

**Teresa Tenbrink**

---

**From:** MARTINE CASTELLANI <mycastellani@shaw.ca>  
**Sent:** Tuesday, August 26, 2014 6:57 AM  
**To:** BitterSmith-Web  
**Subject:** Waste water rate examination

**Categories:** DOCKETED, Responded

From: Sun City Resident

RE: DOCKET NO. W-01303A-09-0343; SW-0303a-0-0343  
Wastewater Rate Design Examination

As a Sun City, AZ resident I am requesting you do not allow full consolidation of all the EPCOR wastewater districts. Based on the figures supplied by EPCOR, each Sun City wastewater user would experience a 90% rate increase if full-district consolidation was to be approved by the Commission.

EPCOR noted in their ACC response they have projected additional capital improvement costs for the Sun City District of \$9.3 M over the next five years. If a full consolidation were to take place, Sun City users would be required to pay an additional \$22.5M over the noted five-year period. This equates to subsidizing other district costs in the amount of \$13.2M. We cannot and should not be required to subsidize other districts for poor planning and choices.

Thank you for your consideration and a vote to deny full consolidation of the EPCOR wastewater districts.

Respectfully yours,

Gary Carson

**Teresa Tenbrink**

---

**From:** Rosemary Noehring <jnrnoehring@charter.net>  
**Sent:** Monday, August 18, 2014 4:03 PM  
**To:** BitterSmith-Web  
**Subject:** DOCKET NO. W-01303A-09-0343; SW-0303A-0-0343

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

**Categories:** DOCKETED, Responded

To: Susan Bitter Smith

From: Sun City Resident

**Re: DOCKET NO. W-01303A-09-0343; SW-0303A-0-0343,  
Wastewater Rate Design Examination**

As a Sun City, AZ resident I am requesting you do not allow full consolidation of all the EPCOR wastewater districts. Based on the figures supplied by EPCOR, each Sun City wastewater user would experience a 90% rate increase if full-district consolidation was to be approved by the Commission.

EPCOR noted in their ACC response they have projected additional capital improvement costs for the Sun City district of \$9.3M over the next five years. If a full consolidation were to take place, Sun City users would be required to pay an additional \$22.5M over the noted five-year period. This equates to subsidizing other district costs in the amount of \$13.2M. We cannot and should not be required to subsidize other districts for poor planning and choices.

Thank you for your consideration and a vote to deny full consolidation of the EPCOR wastewater districts.

Respectfully yours,

Rosemary Noehring

**Teresa Tenbrink**

---

**From:** Joanne MacVey <joanne@joannemacvey.com>  
**Sent:** Monday, August 18, 2014 1:48 PM  
**To:** BitterSmith-Web  
**Subject:** DOCKET NO. W-01303A-09-0343; SW-0303A-0-0343

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

**Categories:** DOCKETED, Responded

Dear Ms. Bitter Smith:

**Re: DOCKET NO. W-01303A-09-0343; SW-0303A-0-0343,  
Wastewater Rate Design Examination**

As a Sun City, AZ resident I am requesting you do not allow full consolidation of all the EPCOR wastewater districts. Based on the figures supplied by EPCOR, each Sun City wastewater user would experience a 90% rate increase if full-district consolidation was to be approved by the Commission.

EPCOR noted in their ACC response they have projected additional capital improvement costs for the Sun City District of \$9.3M over the next five years. If a full consolidation were to take place, Sun City users would be required to pay an additional \$22.5M over the noted five-year period. This equates to subsidizing other district costs in the amount of \$13.2M. We cannot and should not be required to subsidize other districts for poor planning and choices.

Thank you for your consideration and a vote to deny full consolidation of the EPCOR wastewater districts.

Respectfully yours,

Larry and Joanne MacVey  
15001 North Cameo Drive  
Sun City, AZ 85351  
Phone: (623) 972-0663

August 18, 2014

To: Arizona Corporation Commission  
Commissioners Wing  
1200 W. Washington Street, 2<sup>nd</sup> Floor  
Phoenix, AZ 85007

From: Two Concerned Sun City Residents

Re: **DOCKET NO. W-01303A-09-0343; SW-0303A-0-0343,  
Wastewater Rate Design Examination**

As permanent residents of Sun City, we are requesting that you do not allow full consolidation of the EPCOR wastewater districts. Based on the information supplied by EPCOR, we along with every other Sun City wastewater user would experience an almost **90% rate increase** if full-district consolidation is approved by the Commission. We, like many other residents of this community, are living on fixed incomes and can ill afford such a cost increase to one of life's necessities.

EPCOR noted in their ACC response they have projected additional capital improvement costs for the Sun City District of \$9.3M over the next five years. If a full consolidation were to take place, Sun City users would instead be required to pay \$22.5M over the noted five-year period. This equates to **subsidizing other district costs in the amount of \$13.2 million**. Why should Sun City residents be forced to pay for the improvements made in other districts? We are certainly not responsible for creating their needs!

Your vote to **deny** full consolidation of the EPCOR wastewater districts will be appreciated.

Respectfully yours,

Thomas R. Horn

Juanita R. Horn

10626 W. Welk Drive  
Sun City, AZ 85373

cc: Bob Burns - [Burns-web@azcc.gov](mailto:Burns-web@azcc.gov)  
Susan Bitter Smith - [BitterSmith-web@azcc.gov](mailto:BitterSmith-web@azcc.gov)  
Gary Pierce - [Pierce-web@azcc.gov](mailto:Pierce-web@azcc.gov)  
Bob Stump - [Stump-web@azcc.gov](mailto:Stump-web@azcc.gov)  
Brenda Burns - [Burns-web@azcc.gov](mailto:Burns-web@azcc.gov)



**Teresa Tenbrink**

---

**From:** Ginny and Mac <ginmac00@cox.net>  
**Sent:** Monday, August 25, 2014 7:07 PM  
**To:** BitterSmith-Web  
**Subject:** FW: EPCOR RATE INCREASE - .... URGENT

**Categories:** Responded

From: Sun City Resident

Re: **DOCKET NO. W-01303A-09-0343; SW-0303A-0-0343,  
Wastewater Rate Design Examination**

As a Sun City, AZ resident I am requesting you do not allow full consolidation of all the EPCOR wastewater districts. Based on the figures supplied by EPCOR, each Sun City wastewater user would experience a 90% rate increase if full-district consolidation was to be approved by the Commission.

EPCOR noted in their ACC response they have projected additional capital improvement costs for the Sun City District of \$9.3M over the next five years. If a full consolidation were to take place, Sun City users would be required to pay an additional \$22.5M over the noted five-year period. This equates to subsidizing other district costs in the amount of \$13.2M. We cannot and should not be required to subsidize other districts for poor planning and choices.

Thank you for your consideration and a vote to deny full consolidation of the EPCOR wastewater districts.

Respectfully yours,  
Virginia J. Ramsdell  
11622 N. Balboa Dr.  
Sun City, AZ 85351

To: Bob Burns  
Susan Bitter Smith  
Gary Pierce  
Bob Stump  
Brenda Burns

From: Frederick C. Bachrodt II  
Jean E. Bachrodt  
15811 N. Meadow Park Drive  
Sun City, AZ 85351

Re: DOCKET NO. W-01303A-09-0343; SW-0303A-0-0343

As a Sun City, AZ resident I am requesting you do not allow full consolidation of all the EPCOR wastewater districts. Based on the figures supplied by EPCOR, each resident would experience a 90% rate increase if full district consolidation was to be approved by the Commission.

Hello people....this is a fixed income retirement community.....NOT old people's national bank!

It is more than obvious that EPCOR is a privately owned water company that came in from another country and now wants to make lots and lots of money off this communities retirees. This is unconscionable. I have no problem with a reasonable rate increase, but just short of doubling our water bill should not be one of their options!

Thank you for your consideration and a vote to deny full consolidation of the EPCOR wastewater districts

Sincerely

**Teresa Tenbrink**

---

**From:** janida <janida@cox.net>  
**Sent:** Monday, August 18, 2014 11:14 AM  
**To:** BitterSmith-Web  
**Subject:** Wastewater Rate Design Examination

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

**Categories:** DOCKETED, Responded

From: Sun City Resident

**Re: DOCKET NO. W-01303A-09-0343; SW-0303A-0-0343,  
Wastewater Rate Design Examination**

As a Sun City, AZ resident I am requesting you do not allow full consolidation of all the EPCOR wastewater districts. Based on the figures supplied by EPCOR, each Sun City wastewater user would experience a 90% rate increase if full-district consolidation was to be approved by the Commission.

EPCOR noted in their ACC response they have projected additional capital improvement costs for the Sun City district of \$9.3M over the next five years. If a full consolidation were to take place, Sun City users would be required to pay an additional \$22.5M over the noted five-year period. This equates to subsidizing other district costs in the amount of \$13.2M. We cannot and should not be required to subsidize other districts for poor planning and choices.

Thank you for your consideration and a vote to deny full consolidation of the EPCOR wastewater districts.

Respectfully yours,  
John & Jackie Nida

**Teresa Tenbrink**

---

**From:** Glen Russell <grusshell01@cox.net>  
**Sent:** Monday, August 18, 2014 1:19 PM  
**To:** BitterSmith-Web  
**Subject:** Wastewater Rate Design Examination

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

**Categories:** DOCKETED, Responded

To:  
Susan Bitter Smith

From: Sun City Resident

Re: **DOCKET NO. W-01303A-09-0343; SW-0303A-0-0343,**  
**Wastewater Rate Design Examination**

As a Sun City, AZ resident I am requesting you do not allow full consolidation of all the EPCOR wastewater districts. Based on the figures supplied by EPCOR, each Sun City wastewater user would experience a 90% rate increase if full-district consolidation was to be approved by the Commission.

EPCOR noted in their ACC response they have projected additional capital improvement costs for the Sun City District of \$9.3M over the next five years. If a full consolidation were to take place, Sun City users would be required to pay an additional \$22.5M over the noted five-year period. This equates to subsidizing other district costs in the amount of \$13.2M. We cannot and should not be required to subsidize other districts for poor planning and choices.

Thank you for your consideration and a vote to deny full consolidation of the EPCOR wastewater districts.

Respectfully yours,

GLEN RUSSELL

**Teresa Tenbrink**

---

**From:** mlcphoenix2 <mlcphoenix2@gmail.com>  
**Sent:** Monday, August 18, 2014 2:35 PM  
**To:** BitterSmith-Web  
**Subject:** Wastewater Rate Design Examination

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

**Categories:** DOCKETED, Responded

From: Sun City Resident

Re: **DOCKET NO. W-01303A-09-0343; SW-0303A-0-0343,**  
**Wastewater Rate Design Examination**

As a Sun City, AZ resident I am requesting you do not allow full consolidation of all the EPCOR wastewater districts. Based on the figures supplied by EPCOR, each Sun City wastewater user would experience a 90% rate increase if full-district consolidation was to be approved by the Commission.

EPCOR noted in their ACC response they have projected additional capital improvement costs for the Sun City District of \$9.3M over the next five years. If a full consolidation were to take place, Sun City users would be required to pay an additional \$22.5M over the noted five-year period. This equates to subsidizing other district costs in the amount of \$13.2M. We cannot and should not be required to subsidize other districts for poor planning and choices.

Thank you for your consideration and a vote to deny full consolidation of the EPCOR wastewater districts.

Respectfully yours,  
Marie Crossley

Sent from Samsung tablet

**Teresa Tenbrink**

---

**From:** Kevin Bopp <kevin.bopp@cox.net>  
**Sent:** Monday, August 18, 2014 2:36 PM  
**To:** BitterSmith-Web  
**Subject:** Wastewater Rate Design Examination

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

**Categories:** DOCKETED, Responded

To: Susan Bitter Smith

From: Sun City Resident

Re: **DOCKET NO. W-01303A-09-0343; SW-0303A-0-0343,**  
**Wastewater Rate Design Examination**

As a Sun City, AZ resident I am requesting you do not allow full consolidation of all the EPCOR wastewater districts. Based on the figures supplied by EPCOR, each Sun City wastewater user would experience a 90% rate increase if full-district consolidation was to be approved by the Commission.

EPCOR noted in their ACC response they have projected additional capital improvement costs for the Sun City District of \$9.3M over the next five years. If a full consolidation were to take place, Sun City users would be required to pay an additional \$22.5M over the noted five-year period. This equates to subsidizing other district costs in the amount of \$13.2M. We cannot and should not be required to subsidize other districts for poor planning and choices.

Thank you for your consideration and a vote to deny full consolidation of the EPCOR wastewater districts.

Respectfully yours,  
Kevin Bopp

**Teresa Tenbrink**

---

**From:** Brian Taylor <bt52\_2000@yahoo.com>  
**Sent:** Monday, August 18, 2014 4:54 PM  
**To:** BitterSmith-Web  
**Subject:** Wastewater Rate Design Examination

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

**Categories:** DOCKETED, Responded

From: Sun City Resident

**Re: DOCKET NO. W-01303A-09-0343; SW-0303A-0-0343,  
Wastewater Rate Design Examination**

As a Sun City, AZ resident I am requesting you do not allow full consolidation of all the EPCOR wastewater districts. Based on the figures supplied by EPCOR, each Sun City wastewater user would experience a 90% rate increase if full-district consolidation was to be approved by the Commission.

EPCOR noted in their ACC response they have projected additional capital improvement costs for the Sun City District of \$9.3M over the next five years. If a full consolidation were to take place, Sun City users would be required to pay an additional \$22.5M over the noted five-year period. This equates to subsidizing other district costs in the amount of \$13.2M. We cannot and should not be required to subsidize other districts for poor planning and choices.

Thank you for your consideration and a vote to deny full consolidation of the EPCOR wastewater districts.

Respectfully yours,

Brian Taylor

Sent from my iPad

**Teresa Tenbrink**

---

**From:** Susan Klawitter <s\_klawitter@sbcglobal.net>  
**Sent:** Tuesday, August 19, 2014 6:25 AM  
**To:** BitterSmith-Web  
**Subject:** Wastewater Rate Design Examination

**Categories:** DOCKETED, Responded

Re: Docket No. W-01303A-09-0343; SW-0303A-0-0343

As a Sun City, AZ resident I am requesting you do not allow full consolidation of all the EPCOR wastewater districts. Based on the figures supplied by EPCOR, each Sun City wastewater user would experience a 90% rate increase if full-district consolidation was to be approved by the Commission.

EPCOR noted in their ACC response they have projected additional capital improvement costs for the Sun City District of \$9.3M over the next five years. If a full consolidation were to take place, Sun City users would be required to pay an additional \$22.5M over the noted five-year period. This equates to subsidizing other district costs in the amount of \$13.2M. We cannot and should not be required to subsidize other districts for poor planning and choices.

Thank you for your consideration and a vote to deny full consolidation of the EPCOR wastewater districts.

Respectfully yours,

Susan Klawitter  
18826 N. Welk Dr.



**Teresa Tenbrink**

---

**From:** James Graff <jgraff784@gmail.com>  
**Sent:** Tuesday, August 19, 2014 9:48 AM  
**Subject:** Wastewater Rate Design Examination

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

**Categories:** DOCKETED, Responded

**Re: DOCKET NO. W-01303A-09-0343; SW-0303A-0-0343,  
Wastewater Rate Design Examination**

As a Sun City, AZ resident I am requesting you do not allow full consolidation of all the EPCOR wastewater districts. Based on the figures supplied by EPCOR, each Sun City wastewater user would experience a 90% rate increase if full-district consolidation was to be approved by the Commission.

EPCOR noted in their ACC response they have projected additional capital improvement costs for the Sun City District of \$9.3M over the next five years. If a full consolidation were to take place, Sun City users would be required to pay an additional \$22.5M over the noted five-year period. This equates to subsidizing other district costs in the amount of \$13.2M. We cannot and should not be required to subsidize other districts for poor planning and choices.

Thank you for your consideration and a vote to deny full consolidation of the EPCOR wastewater districts.

Respectfully yours,

James S Graff

**Teresa Tenbrink**

---

**From:** Gaillarkins@aol.com  
**Sent:** Tuesday, August 19, 2014 6:27 PM  
**To:** BitterSmith-Web  
**Subject:** Wastewater Rate Design Examination

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

**Categories:** DOCKETED, Responded

Dear Ms. Bitter Smith,

Re: **DOCKET NO. W-01303A-09-0343; SW-0303A-0-0343,**  
**Wastewater Rate Design Examination**

As a Sun City, AZ resident I am requesting you do not allow full consolidation of all the EPCOR wastewater districts. Based on the figures supplied by EPCOR, each Sun City wastewater user would experience a 90% rate increase if full-district consolidation was to be approved by the Commission.

EPCOR noted in their ACC response they have projected additional capital improvement costs for the Sun City District of \$9.3M over the next five years. If a full consolidation were to take place, Sun City users would be required to pay an additional \$22.5M over the noted five-year period. This equates to subsidizing other district costs in the amount of \$13.2M. We cannot and should not be required to subsidize other districts for poor planning and choices.

Thank you for your consideration and a vote to deny full consolidation of the EPCOR wastewater districts.

Respectfully yours,

Gail Larkins

**Teresa Tenbrink**

---

**From:** Cody6721@aol.com  
**Sent:** Tuesday, August 19, 2014 6:56 PM  
**To:** BitterSmith-Web  
**Subject:** Wastewater Rate Design Examination

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

**Categories:** DOCKETED, Responded

Dear Ms. Bitter Smith,

**Re: DOCKET NO. W-01303A-09-0343; SW-0303A-0-0343,  
Wastewater Rate Design Examination**

As a Sun City, AZ resident I am requesting you do not allow full consolidation of all the EPCOR wastewater districts. Based on the figures supplied by EPCOR, each Sun City wastewater user would experience a 90% rate increase if full-district consolidation was to be approved by the Commission.

EPCOR noted in their ACC response they have projected additional capital improvement costs for the Sun City District of \$9.3M over the next five years. If a full consolidation were to take place, Sun City users would be required to pay an additional \$22.5M over the noted five-year period. This equates to subsidizing other district costs in the amount of \$13.2M. We cannot and should not be required to subsidize other districts for poor planning and choices.

Thank you for your consideration and a vote to deny full consolidation of the EPCOR wastewater districts.

Respectfully yours,

Thomas Larkins

**Teresa Tenbrink**

---

**From:** waynen620@aol.com  
**Sent:** Wednesday, August 20, 2014 10:50 AM  
**To:** BitterSmith-Web  
**Subject:** Wastewater Rate Design Examination

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

**Categories:** DOCKETED, Responded

To: Susan Bitter Smith

From: Sun City Resident

Re: **DOCKET NO. W-01303A-09-0343; SW-0303A-0-0343,**  
**Wastewater Rate Design Examination**

As a Sun City, AZ resident I am requesting you do not allow full consolidation of all the EPCOR wastewater districts. Based on the figures supplied by EPCOR, each Sun City wastewater user would experience a 90% rate increase if full-district consolidation was to be approved by the Commission. Living on a fixed income will cause extreme hardship if this is approved.

EPCOR noted in their ACC response they have projected additional capital improvement costs for the Sun City District of \$9.3M over the next five years. If a full consolidation were to take place, Sun City users would be required to pay an additional \$22.5M over the noted five-year period. This equates to subsidizing other district costs in the amount of \$13.2M. We cannot and should not be required to subsidize other districts for poor planning and choices.

Thank you for your consideration and a vote to deny full consolidation of the EPCOR wastewater districts.

Respectfully yours,

Wayne S Nelson

**Teresa Tenbrink**

---

**From:** CONI MOORE <blueskygolfer@msn.com>  
**Sent:** Wednesday, August 20, 2014 5:22 PM  
**Subject:** Wastewater Rate Design Examination

**Categories:** DOCKETED, Responded

Dear Commissioner,

**Re: DOCKET NO. W-01303A-09-0343; SW-0303A-0-0343,**

As a Sun City, AZ resident I am requesting you do not allow full consolidation of all the EPCOR wastewater districts. Based on the figures supplied by EPCOR, each Sun City wastewater user would experience a 90% rate increase if full-district consolidation was to be approved by the Commission.

EPCOR noted in their ACC response they have projected additional capital improvement costs for the Sun City District of \$9.3M over the next five years. If a full consolidation were to take place, Sun City users would be required to pay an additional \$22.5M over the noted five-year period. This equates to subsidizing other district costs in the amount of \$13.2M. We cannot and should not be required to subsidize other districts for poor planning and choices.

Thank you for your consideration and a vote to deny full consolidation of the EPCOR wastewater districts.

Respectfully yours,

Coni E. Moore  
10223 W Snead Cir S  
Sun City, AZ 85351

## Teresa Tenbrink

---

**From:** Kate Stewart <ktstew2@yahoo.com>  
**Sent:** Thursday, August 21, 2014 4:24 PM  
**To:** BitterSmith-Web  
**Subject:** WASTEWATER RATE DESIGN EXAMINATION

**Categories:** DOCKETED, Responded

TO: MR. BITTER SMITH

FROM: Sun City Resident

DATE: AUGUST 21,2014

RE: DOCKET NO. W-01303A-09-0343; SW--0303a-0-0343  
WASTEWATER RATE DESIGN EXAMINATION

As a Sun City, AZ resident I am requesting you do not allow full consolidation of all the EPCOR WASTEWATER DISTRICTS.. Based on the figures supplied by EPCOR, each Sun City wastewater user would experience a 90% rate increase if full-district consolidation was to be approved by the Commission.

EPCOR noted in their ACC response they have projected additional capital improvement costs for the Sun City District of \$9.3 M over the next five years. If a full consolidation were to take place, Sun City users would be required to pay an additional \$22.5M over the noted five-year period. This equates to subsidizing other district costs in the amount of \$13.2M. **We cannot and should not be required to subsidize other districts for poor planning and choices.**

Thank you for your consideration and a vote to deny full consolidation of the EPCOR wastewater districts.

Respectfully yours,  
Kathryn A. Stewart

Reply, Reply All or Forward | Sign in to Yahoo

### Sign in to Yahoo

Yahoo makes it easy to enjoy what matters most in your world. Best in class Yahoo Mail, breaking local, national and global news, finance, sports, music, movies and more.

[View on us-mg6.mail.yahoo.com](#)

Preview by Yahoo

## Teresa Tenbrink

---

**From:** Kate Stewart <ktstew2@yahoo.com>  
**Sent:** Thursday, August 21, 2014 4:30 PM  
**To:** BitterSmith-Web  
**Subject:** Wastewater Rate Design Examination

**Categories:** DOCKETED, Responded

TO: SUSAN BITTER SMITH

FROM: Sun City Resident

DATE: AUGUST 21,2014

RE: DOCKET NO. W-01303A-09-0343; SW--0303a-0-0343  
WASTEWATER RATE DESIGN EXAMINATION

As a Sun City, AZ resident I am requesting you do not allow full consolidation of all the EPCOR WASTEWATER DISTRICTS.. Based on the figures supplied by EPCOR, each Sun City wastewater user would experience a 90% rate increase if full-district consolidation was to be approved by the Commission.

EPCOR noted in their ACC response they have projected additional capital improvement costs for the Sun City District of \$9.3 M over the next five years. If a full consolidation were to take place, Sun City users would be required to pay an additional \$22.5M over the noted five-year period. This equates to subsidizing other district costs in the amount of \$13.2M. **We cannot and should not be required to subsidize other districts for poor planning and choices.**

Thank you for your consideration and a vote to deny full consolidation of the EPCOR wastewater districts.

Respectfully yours,  
Kathryn A. Stewart

Reply, Reply All or Forward | Sign in to Yahoo

### Sign in to Yahoo

Yahoo makes it easy to enjoy what matters most in your world. Best in class Yahoo Mail, breaking local, national and global news, finance, sports, music, movies and more.

[View on us-mg6.mail.yahoo.com](http://us-mg6.mail.yahoo.com)

Preview by Yahoo

## Teresa Tenbrink

---

**From:** dougwhitford@cox.net  
**Sent:** Thursday, August 21, 2014 4:47 PM  
**To:** BitterSmith-Web  
**Subject:** Fw: WASTEWATER RATE DESIGN EXAMINATION

**Categories:** DOCKETED, Responded

**To:** [BitterSmith-web@azcc.gov](mailto:BitterSmith-web@azcc.gov)  
**Subject:** WASTEWATER RATE DESIGN EXAMINATION

TO: MR. BITTER SMITH

FROM: Sun City Resident

DATE: AUGUST 21,2014

RE: DOCKET NO. W-01303A-09-0343; SW--0303a-0-0343  
WASTEWATER RATE DESIGN EXAMINATION

As a Sun City, AZ resident I am requesting you do not allow full consolidation of all the EPCOR WASTEWATER DISTRICTS.. Based on the figures supplied by EPCOR, each Sun City wastewater user would experience a 90% rate increase if full-district consolidation was to be approved by the Commission.

EPCOR noted in their ACC response they have projected additional capital improvement costs for the Sun City District of \$9.3 M over the next five years. If a full consolidation were to take place, Sun City users would be required to pay an additional \$22.5M over the noted five-year period. This equates to subsidizing other district costs in the amount of \$13.2M. **We cannot and should not be required to subsidize other districts for poor planning and choices.**

Thank you for your consideration and a vote to deny full consolidation of the EPCOR wastewater districts.

Respectfully yours,  
Douglas Whitford

Reply, Reply All or Forward | Sign in to Yahoo

### Sign in to Yahoo

Yahoo makes it easy to enjoy what matters most in your world. Best in class Yahoo Mail, breaking local, national and global news, finance, sports, music, movies and more.

[View on us-mg6.mail.yahoo.com](http://us-mg6.mail.yahoo.com)

Preview by Yahoo



**Teresa Tenbrink**

---

**From:** sweetcaroline50@cox.net  
**Sent:** Friday, August 22, 2014 9:29 PM  
**To:** BitterSmith-Web; Naomi Jensen  
**Subject:** Wastewater Rate Design Examination

**Categories:** DOCKETED, Responded

August 22, 2014

Susan Bitter Smith  
[BitterSmith-web@azcc.gov](mailto:BitterSmith-web@azcc.gov)

Re: DOCKET NO. W-01303A-09-0343; SW-0303A-0-0343, Wastewater Rate Design Examination

As a Sun City, AZ resident I am requesting you do not allow full consolidation of all the EPCOR wastewater districts. Based on the figures supplied by EPCOR, each Sun City wastewater user would experience a 90% rate increase if full-district consolidation was to be approved by the Commission.

EPCOR noted in their ACC response they have projected additional capital improvement costs for the Sun City District of \$9.3M over the next five years. If a full consolidation were to take place, Sun City users would be required to pay an additional \$22.5M over the noted five-year period. This equates to subsidizing other district costs in the amount of \$13.2M. We cannot and should not be required to subsidize other districts for poor planning and choices.

Thank you for your consideration and a vote to deny full consolidation of the EPCOR wastewater districts.

Respectfully yours,

Carol Sagun  
17435 N Palo Verde Dr  
Sun City, AZ 85373

## Teresa Tenbrink

---

**From:** Naomi <naojensen@cox.net>  
**Sent:** Saturday, August 23, 2014 11:16 AM  
**To:** BitterSmith-Web  
**Subject:** Fw: Wastewater Rate Design Examination

**Categories:** DOCKETED, Responded

> August 22, 2014

>

>

>

> Susan Bitter Smith

> [BitterSmith-web@azcc.gov](mailto:BitterSmith-web@azcc.gov)

>

> Re: DOCKET NO. W-01303A-09-0343; SW-0303A-0-0343, Wastewater Rate

> Design Examination

>

>

> As a Sun City, AZ resident I am requesting you do not allow full  
> consolidation of all the EPCOR wastewater districts. Based on the  
> figures supplied by EPCOR, each Sun City wastewater user would  
> experience a 90% rate increase if full-district consolidation was to  
> be approved by the Commission.

>

> EPCOR noted in their ACC response they have projected additional  
> capital improvement costs for the Sun City District of \$9.3M over the  
> next five years. If a full consolidation were to take place, Sun City  
> users would be required to pay an additional \$22.5M over the noted  
> five-year period. This equates to subsidizing other district costs in  
> the amount of \$13.2M. We cannot and should not be required to  
> subsidize other districts for poor planning and choices.

>

> Thank you for your consideration and a vote to deny full consolidation  
> of the EPCOR wastewater districts.

>

> Respectfully yours,

>

>

>

> Carol Sagun

> 17435 N Palo Verde Dr

> Sun City, AZ 85373

>

>

>

**Teresa Tenbrink**

---

**From:** Rebecca Chapman <rchapman40@me.com>  
**Sent:** Monday, August 25, 2014 2:21 PM  
**To:** BitterSmith-Web  
**Subject:** Consolidation of EPCOR wastewater districts

To: Susan BitterSmith

From: Sun City Resident, Rebecca Chapman

RE: DOCKET NO. W-01303A-09-0343; SW-0303a-0-0343

Wastewater Rate Design Examination

As a Sun City, AZ resident I am requesting you do not allow full consolidation of all the EPCOR wastewater districts. Based on the figures supplied by EPCOR, each Sun City wastewater user would experience a 90% rate increase if full-district consolidation was to be approved by the Commission.

EPCOR noted in their ACC response they have projected additional capital improvement costs for the Sun City District of \$9.3 M over the next five years. If a full consolidation were to take place, Sun City users would be required to pay an additional \$22.5M over the noted five-year period. This equates to subsidizing other district costs in the amount of \$13.2M. We cannot and should not be required to subsidize other districts for poor planning and choices.

Thank you for your consideration and a vote to deny full consolidation of the EPCOR wastewater districts.

Respectfully yours,

Rebecca Chapman

**Teresa Tenbrink**

---

**From:** Wes B. <westromer@gmail.com>  
**Sent:** Monday, August 18, 2014 11:56 AM  
**To:** BitterSmith-Web  
**Subject:** Waste Water Rates

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

**Categories:** Responded

Susan Bitter Smith,

**Re: DOCKET NO. W-01303A-09-0343; SW-0303A-0-0343,  
Wastewater Rate Design Examination**

As a Sun City, AZ resident I am requesting you do not allow full consolidation of all the EPCOR wastewater districts. Based on the figures supplied by EPCOR, each Sun City wastewater user would experience a 90% rate increase if full-district consolidation was to be approved by the Commission.

EPCOR noted in their ACC response they have projected additional capital improvement costs for the Sun City District of \$9.3M over the next five years. If a full consolidation were to take place, Sun City users would be required to pay an additional \$22.5M over the noted five-year period. This equates to subsidizing other districts costs in the amount of \$13.2M. We cannot and should not be required to subsidize other districts for poor planning and choices.

Thank you for your consideration and a vote to deny full consolidation of the EPCOR wastewater districts.

Respectfully yours,

Wesley Bakken  
Sun City, AZ

## **Teresa Tenbrink**

---

**From:** RonWilliams44@aol.com  
**Sent:** Monday, August 25, 2014 12:02 PM  
**To:** BitterSmith-Web  
**Subject:** Waste Water Rates

**Categories:** Responded

As a Sun City, AZ resident for 11 years, I am requesting you do not allow full consolidation of all the EPCOR waste water districts. Based on the figures supplied by EPCOR, each Sun City wastewater user would experience a 90% rate increase if full-district consolidation was to be approved by the Commission.

Thank you for your consideration and a vote to deny full consolidation of the EPCOR wastewater districts.

Ron Williams  
10434 W Prairie Hills Circle  
Sun City AZ 85351

**Teresa Tenbrink**

---

**From:** Marilyn & Bernard Thelen <thelenmb63@hotmail.com>  
**Sent:** Monday, August 25, 2014 12:39 PM  
**To:** BitterSmith-Web  
**Subject:** EPCOR RATE INCREASE LETTER - SCHOA (Wastewater Rate Design Examination; Consolidation/De-Consolidation) Docket No. W-01303A-09-0343; SW-0303A-0343

**Categories:** Responded

As Sun City, AZ residents we are requesting you do not allow full consolidation of all the EPCOR wastewater districts. Based on the figures supplied by EPCOR, each Sun City wastewater user would experience a 90% rate increase if full-district consolidation was to be approved by the Commission.

EPCOR noted in their ACC response they have projected additional capital improvement costs for the Sun City District of \$9.3M over the next five years. If a full consolidation were to take place, Sun City suers would be required to pay an additional \$22.5M over the noted five-year period. This equates to subsidizing other district costs in the amount of \$13.2M. We cannot and should not be required to subsidize other districts fo poor planning and choices.

Thank you for your consideration and a vote to deny full consolidation of the EPCOR wastewater districts.

Respectfully yours,

Bernard Thelen and Marilyn Thelen

**Teresa Tenbrink**

---

**From:** Charlotte Becker <Chipsomy1@cox.net>  
**Sent:** Monday, August 18, 2014 11:30 AM  
**Subject:** DOCKET NO. W-01303A-09-0343; SW-0303A-0-0343, Wastewater Rate Design Examination

**To:** Bob Burns  
Susan Bitter Smith  
Gary Pierce  
Bob Stump  
Brenda Burns

**From:** Sun City Resident

**Re: DOCKET NO. W-01303A-09-0343; SW-0303A-0-0343,  
Wastewater Rate Design Examination**

As a Sun City, AZ resident I am requesting you do not allow full consolidation of all the EPCOR wastewater districts. Based on the figures supplied by EPCOR, each Sun City wastewater user would experience a 90% rate increase if full-district consolidation was to be approved by the Commission.

EPCOR noted in their ACC response they have projected additional capital improvement costs for the Sun City District of \$9.3M over the next five years. If a full consolidation were to take place, Sun City users would be required to pay an additional \$22.5M over the noted five-year period. This equates to subsidizing other district costs in the amount of \$13.2M. We cannot and should not be required to subsidize other districts for poor planning and choices.

Thank you for your consideration and a vote to deny full consolidation of the EPCOR wastewater districts.

Respectfully yours,

Charlotte Becker

**Teresa Tenbrink**

---

**From:** Joan Adair <jadair10@cox.net>  
**Sent:** Monday, August 18, 2014 12:48 PM  
**To:** BitterSmith-Web  
**Subject:** DOCKET NO. W-01303A-09-0343; SW-0303A-0-0343, Wastewater Rate Design Examination

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Susan Bitter Smith  
Gary Pierce  
Bob Stump  
Brenda Burns

From: Joan Adair, Sun City Resident

Re: **DOCKET NO. W-01303A-09-0343; SW-0303A-0-0343,**  
**Wastewater Rate Design Examination**

As a Sun City, AZ resident I am requesting you do not allow full consolidation of all the EPCOR wastewater districts. Based on the figures supplied by EPCOR, each Sun City wastewater user would experience a 90% rate increase if full-district consolidation was to be approved by the Commission.

EPCOR noted in their ACC response they have projected additional capital improvement costs for the Sun City District of \$9.3M over the next five years. If a full consolidation were to take place, Sun City users would be required to pay an additional \$22.5M over the noted five-year period. This equates to subsidizing other district costs in the amount of \$13.2M. We cannot and should not be required to subsidize other districts for poor planning and choices.

Thank you for your consideration and a vote to deny full consolidation of the EPCOR wastewater districts.

Respectfully yours,

Joan Adair



**Teresa Tenbrink**

---

**From:** Linda Nelson <lindan1112@aol.com>  
**Sent:** Wednesday, August 20, 2014 9:46 AM  
**To:** BitterSmith-Web  
**Subject:** DOCKET NO. W-01303A-09-0343; SW-0303A-0-0343, Wastewater Rate Design Examination

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

To: Susan Bitter Smith

From: Sun City Resident

Re: **DOCKET NO. W-01303A-09-0343; SW-0303A-0-0343,**  
**Wastewater Rate Design Examination**

As a Sun City, AZ resident I am requesting you do not allow full consolidation of all the EPCOR wastewater districts. Based on the figures supplied by EPCOR, each Sun City wastewater user would experience a 90% rate increase if full-district consolidation was to be approved by the Commission.

EPCOR noted in their ACC response they have projected additional capital improvement costs for the Sun City District of \$9.3M over the next five years. If a full consolidation were to take place, Sun City users would be required to pay an additional \$22.5M over the noted five-year period. This equates to subsidizing other district costs in the amount of \$13.2M. We cannot and should not be required to subsidize other districts for poor planning and choices.

Thank you for your consideration and a vote to deny full consolidation of the EPCOR wastewater districts.

Respectfully yours,

Linda M Nelson

**Teresa Tenbrink**

---

**From:** a v <lp2277@outlook.com>  
**Sent:** Sunday, August 24, 2014 11:52 AM  
**To:** BitterSmith-Web  
**Subject:** DOCKET NO. W-01303A-09-0343; SW-0303A-0-0343, Wastewater Rate Design Examination  
  
**Importance:** High

As a Sun City, AZ resident I am requesting you do not allow full consolidation of all the EPCOR wastewater districts. Based on the figures supplied by EPCOR, each Sun City wastewater user would experience a 90% rate increase if full-district consolidation was to be approved by the Commission.

EPCOR noted in their ACC response they have projected additional capital improvement costs for the Sun City District of \$9.3M over the next five years. If a full consolidation were to take place, Sun City users would be required to pay an additional \$22.5M over the noted five-year period. This equates to subsidizing other district costs in the amount of \$13.2M. We cannot and should not be required to subsidize other districts for poor planning and choices.

Thank you for your consideration and a vote to deny full consolidation of the EPCOR wastewater districts.

Respectfully yours,

*Andy Vincent*

**Teresa Tenbrink**

---

**From:** Michael Fallon <dogy1964@outlook.com>  
**Sent:** Monday, August 25, 2014 12:47 PM  
**To:** BitterSmith-Web  
**Subject:** DOCKET NO. W-01303A-09-0343; SW-0303A-0-0343, Wastewater Rate Design Examination

Dear Ms. Bitter Smith:

As a Sun City, AZ resident I am requesting you do not allow full consolidation of all the EPCOR wastewater districts. Based on the figures supplied by EPCOR, each Sun City wastewater user would experience a 90% rate increase if full-district consolidation was to be approved by the Commission.

EPCOR noted in their ACC response they have projected additional capital improvement costs for the Sun City District of \$9.3M over the next five years. If a full consolidation were to take place, Sun City users would be required to pay an additional \$22.5M over the noted five-year period. This equates to subsidizing other district costs in the amount of \$13.2M. We cannot and should not be required to subsidize other districts for poor planning and choices.

Thank you for your consideration and a vote to deny full consolidation of the EPCOR wastewater districts.

Respectfully yours,

Michael Fallon

**Teresa Tenbrink**

---

**From:** B J <orocatto@yahoo.com>  
**Sent:** Wednesday, September 24, 2014 8:14 AM  
**To:** BitterSmith-Web  
**Subject:** Fw: Docket No. W-1303A-09-0343; SW-01303A-0-0343, Waste Water Rate Design Examination

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

On Wednesday, September 24, 2014 8:11 AM, B J <[orocatto@yahoo.com](mailto:orocatto@yahoo.com)> wrote:

I am the chairperson for Desert Bloom HOA and I am speaking for 20 residents, **we are opposed to full consolidation of all Epcor waste water** districts. We are all Seniors that are on fixed incomes and are struggling with the economy as it is now.

Two years ago, SW gas came and ran their cameras through our sewer to check their lines. They told me that our sewers are getting clogged and we should notify Epcor. Well, I tried and was told something would be done. Guess what...nothing was done. We have already had 3 units that had to go in and have their sewer lines redone at the tune of between 5 and 8 thousand dollars! We are in Phase one of Sun City and after 50 years the orange burgh that they used is collapsing.

We sympathize with these areas regarding their water costs, but we have our own problems.

Respectfully,  
Betty Lust  
Desert Bloom HOA Chairperson  
Sun City, AZ 85351

**Teresa Tenbrink**

---

**From:** Fonda Koehn <fkoehn@gmail.com>  
**Sent:** Tuesday, September 23, 2014 1:33 PM  
**To:** BitterSmith-Web  
**Subject:** In Support of FULL CONSOLIDATION of Epcor Water Districts

Commissioner Smith,

As a resident of Verrado in the Agua Fria wastewater district, I am writing to urge you to support a vote for FULL CONSOLIDATION of the five EPCOR districts and for immediate rate relief to those of us who are facing some of the highest water bills in the nation.

The Residential Utilities Consumer Office (RUCO), and other parties, would rather stall this process and delay any decision until a full rate case can be completed, an expensive venture that would delay relief a year or more. The irony here is that RUCO's argument also presents the biggest flaw in their thinking. Specifically, there is no rate case before the Commission at this time for wastewater, because EPCOR is ALREADY authorized to receive the total revenue described in their proposals. The decision on that point has already been made by the ACC.

The question on the table now is whether we should continue as ratepayers to provide that revenue in a manner that is unfriendly both to consumers and to growth into an unwieldy system, or whether we should promote efficiency and economy of scale with a single and simplified rate structure. Should we continue to pit community against community in a bid to create winners and losers among individual ratepayers in providing an essential service? Or should we recognize that a strong and efficient utility provider is a solution which will benefit everyone in the long term? And all at the same revenue point already authorized to the provider.

Agua Fria is ready to grow. As we speak, the Verrado community is preparing to add 4,000 new rooftops with no additional infrastructure requirement. This represents a tremendous influx of ratepayers and taxpayers to further bolster the economic health of everyone impacted. But we need growth-friendly policies to support and encourage buyers, or we risk falling flat. A \$121 wastewater charge contributing to a \$200-\$300 bill is antithetical to growth.

I'm not an attorney, and I'm not being paid to spend my time lobbying. I'm just a resident, trying to pay my bills and earn enough of a living to care for my family. Please, we need your help. We need your vote.

We have lived in Verrado for over 5 years. The wastewater is the only reason we would consider moving. When we do sell, we will have a much harder time finding a buyer due to the outrageous water bill. This is not acceptable and should have never happened in the first place. This is the Arizona Corporation Commission's chance to make things right for all the homeowners and taxpayers they let down so horribly in the first place.

Sincerely,

Fonda Koehn  
Verrado resident  
927 N Heritage St  
Buckeye, AZ 85396

**Teresa Tenbrink**

---

**From:** Patsy Stender <patsy.lee1961@gmail.com>  
**Sent:** Tuesday, September 23, 2014 12:48 PM  
**To:** BitterSmith-Web  
**Subject:** OPPOSED TO FULL CONSOLIDATION OF ALL EPCOR WASTEWATER DIST.

I AM OPPOSED TO FULL CONSOLIDATION OF ALL EPCOR WASTEWATER DISTRICTS;

PATSY STENDER  
10460 W. MOUNTAIN VIEW RD.  
SUN CITY AZ 85351

**Teresa Tenbrink**

---

**From:** Helen Tomich <htomich@cox.net>  
**Sent:** Monday, September 22, 2014 11:51 AM  
**To:** BitterSmith-Web  
**Subject:** Docket No. W-01303A-09-0343; SW-0303A-0-0343, Wastewater Rate Design Examination

Dear Mz BitterSmith,

I am opposed to the full consolidation of all EPCOR wastewater districts!

I was opposed to it when Arizona Water attempted it a few years ago and nothing has changed. It is still grossly unfair to Sun City residents and will have a definite negative effect on the lives of many who live here. It also makes little to no business sense for EPCOR as it will not produce any savings to them and will not enable them to streamline any activities as each district is totally different from the others...apples and oranges.

I ask, then, why is this even being considered???

I fervently hope you will say no to EPCOR!

Sincerely,

Helen Tomich  
529 W. Oakstone Dr.  
Sun City, AZ 85351  
623-551-0402

**Teresa Tenbrink**

---

**From:** Gus Brown <j12940hw@yahoo.com>  
**Sent:** Wednesday, August 27, 2014 4:34 PM  
**To:** BitterSmith-Web  
**Subject:** DOCKET NO. W-01303A-09-0343; SW-0303A-0-0343, Wastewater Rate Design Examination

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

August 26, 2014

To: Ms. Susan BitterSmith

From: Mr. and Mrs. Thomas J Brown, 85351-4339

Re: **DOCKET NO. W-01303A-09-0343; SW-0303A-0-0343,**  
**Wastewater Rate Design Examination**

As Sun City, AZ residents we are requesting you do not allow full consolidation of all the EPCOR wastewater districts. Based on the figures supplied by EPCOR, each Sun City wastewater user would experience a 90% rate increase if full-district consolidation was to be approved by the Commission.

EPCOR noted in their ACC response they have projected additional capital improvement costs for the Sun City District of \$9.3M over the next five years. If a full consolidation were to take place, Sun City users would be required to pay an additional \$22.5M over the noted five-year period. This equates to subsidizing other district costs in the amount of \$13.2M. We cannot and should not be required to subsidize other districts for poor planning and choices.

Thank you for your consideration and a vote to deny full consolidation of the EPCOR wastewater districts.

Respectfully yours,

Mr. and Mrs. Thomas J Brown



**Teresa Tenbrink**

---

**From:** Barbara Hittle <bjnglh@gmail.com>  
**Sent:** Wednesday, August 27, 2014 6:52 AM  
**To:** BitterSmith-Web  
**Subject:** Docket No. W-01303A-09-0343; SW-0303A-0-0343, Wastewater Rate Design Examination

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Dear Ms. Smith

I am opposed to full consolidation of all EPCOR wastewater districts.

Barbara Hittle  
Sun City  
85373

**Teresa Tenbrink**

---

**From:** Florence Portell <fportell@cox.net>  
**Sent:** Tuesday, August 26, 2014 4:08 PM  
**To:** BitterSmith-Web  
**Subject:** Docket No. W-01303A-09-0343; SW-0303A-0-0343, Wastewater Rate Design Examination

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

To: Susan Bitter-Smith

From: Florence Portell

I am opposed to full consolidation of all EPCOR wastewater districts.

An increase of 90% would almost double what we are currently paying. This would be a hardship on a great many Sun City residents and unfair that we would be hit by such a big rate increase.

Florence E. Portell  
17815 N. Arroyo Court  
Sun City, AZ 85373

**Teresa Tenbrink**

---

**From:** Robert Benson <bparadisebound@aol.com>  
**Sent:** Tuesday, August 19, 2014 3:37 PM  
**To:** BitterSmith-Web  
**Subject:** DOCKET NO. W-01303A-09-0343; SW-0303A-0-0343, Wastewater Rate Design Examination

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

To: Susan Bitter Smith,

As a Sun City, AZ resident I am requesting you do NOT allow full consolidation of all the EPCOR wastewater districts. Based on the figures supplies by EPCOR, each Sun City wastewater user would experience a 90 percent rate increase if full-district consolidation was to be approved by the Commission.

ESCOR noted in their ACC response they have projected additional capital improvement costs for the Sun City District of \$9.3M over the next five years. If a full consolidation were to take place, Sun City users would be required to pay an additional \$22.5M over the noted five-year period. This equates to subsidizing other district costs in the amount of \$13.2M. We cannot and should NOT be required to subsidize other districts for poor planning and choices.

I am a new Sun City, AZ resident here a few months ago, I already paid \$3,000 for capital improvement! I do NOT want to spend another my money for full consolidation of all the EPCOR wastewater districts.

Thank you for your consideration and a vote to deny full consolidation of the EPCOR wastewater districts.

Respectfully yours,

BoB Benson

Sent from my iPad

## **Teresa Tenbrink**

---

**From:** kaybee1124@cox.net  
**Sent:** Monday, August 18, 2014 11:02 AM  
**To:** BitterSmith-Web  
**Subject:** Re: DOCKET NO. W-01303A-09-0343; SW-0303A-0-0343, Wastewater Rate Design Examination

**Importance:** High

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

To: Susan Bitter Smith

From: Sun City Resident

As a Sun City, AZ resident I am requesting you do not allow full consolidation of all the EPCOR wastewater districts. Based on the figures supplied by EPCOR, each Sun City wastewater user would experience a 90% rate increase of full-district consolidation was to be approved by the Commission.

EPCOR noted in their ACC response they have projected additional capital improvement costs for the Sun City District of \$9.3M over the next five years.

If a full consolidation were to take place, Sun City users would be required to pay an additional \$22.5M over the noted five year period. This equates to subsidizing other district costs in the amount of \$13.2M. We cannot and should not be required to subsidize other districts for poor planning and choices.

Thank you for your consideration and a vote to deny full consolidation of the EPCOR wastewater districts.

Respectfully yours,

Karen Bovee  
19610 N Willow Creek Circle  
Sun City, AZ

**Teresa Tenbrink**

---

**From:** John Cox <coxcon@frontiernet.net>  
**Sent:** Sunday, September 21, 2014 3:37 PM  
**To:** BitterSmith-Web  
**Subject:** Wastewater Rate Design Examination

To: Susan Bitter-Smith

From: John Cox

**Re: DOCKET NO. W-01303A-09-0343; SW-0303A-0-0343,  
Wastewater Rate Design Examination**

As a Sun City, AZ property owner I am requesting you do not allow full consolidation of all the EPCOR wastewater districts. Based on the figures supplied by EPCOR, each Sun City wastewater user would experience a 90% rate increase if full-district consolidation was to be approved by the Commission.

EPCOR noted in their ACC response they have projected additional capital improvement costs for the Sun City District of \$9.3M over the next five years. If a full consolidation were to take place, Sun City users would be required to pay an additional \$22.5M over the noted five-year period. This equates to subsidizing other district costs in the amount of \$13.2M. We cannot and should not be required to subsidize other districts for poor planning and choices.

Thank you for your consideration and a vote to deny full consolidation of the EPCOR wastewater districts.

Respectfully yours,

John Cox  
13053 N. 100th Ave  
Sun City, AZ 85351

**Teresa Tenbrink**

---

**From:** Ruth Kloft <rkloft@yahoo.com>  
**Sent:** Friday, September 19, 2014 2:37 PM  
**To:** BitterSmith-Web  
**Subject:** Fw: Wastewater Rate Design Examination

To: Susan Bitter-Smith,

Regarding Docket No. W-01303A-09-0343; SW-01303A-0-0343, Wastewater Rate Design Examination

**I am opposed to full consolidation of all EPCOR wastewater districts.**

It is **not** in the best interest of Sun City to be combined with any other community.

Sun City Tax Payer,  
Paul Kloft

**Teresa Tenbrink**

---

**From:** Ruth Kloft <rkloft@yahoo.com>  
**Sent:** Friday, September 19, 2014 2:30 PM  
**To:** BitterSmith-Web  
**Subject:** Fw: Wastewater Rate Design Examination

To: Susan Bitter-Smith

Regarding Docket No. W-01303A-09-0343; SW-01303A-0-0343, Wastewater Rate Design Examination

**I am opposed to full consolidation of all EPCOR wastewater districts.**

It is **not** in the best interest of Sun City to be combined with any other community.

Sun City Tax Payer,  
Ruth Kloft

**Teresa Tenbrink**

---

**From:** Linda Bonniwell <mandypuppy1@yahoo.com>  
**Sent:** Friday, September 05, 2014 10:19 AM  
**To:** BitterSmith-Web  
**Subject:** Wastewater rate design examination

As a Sun City resident I am requesting you do not allow full consolidation of all the EPCOR wastewater districts. Based on the figures supplied by EPCOR. each Sun City wastewater user would get a 90% increase if full district consolidation was approved.

EPCOR noted in their ACC response they have projected additional capital improvement costs for the Sun City District of \$9.3 Million over the next five years. We cannot and should not be required to subsidize other districts for poor planning and choices.

Thank you for the consideration and a vote to deny full consolidation of the EPCOR wastewater districts.

Brad and Linda Bonniwell  
13643 103rd Ave  
Sun City, AZ 85351



**Teresa Tenbrink**

---

**From:** Paul Hage <paul@deborahhage.com>  
**Sent:** Tuesday, August 26, 2014 3:44 PM  
**To:** BitterSmith-Web  
**Subject:** Wastewater Rate Design Examination

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Ms. Bitter-Smith – please note that I am **opposed** to full consolidation of all EPCOR wastewater districts.

Reference: **Docket No. W-01303A-09-0343; SW-0303A-0-0343, Wastewater Rate Design Examination**

Sincerely,

Paul A. Hage  
10052 W. Bolivar Dr.  
Sun City, AZ 85351

**Teresa Tenbrink**

---

**From:** Carol <cyearsley@cox.net>  
**Sent:** Monday, September 22, 2014 2:17 PM  
**To:** BitterSmith-Web  
**Subject:** Doclet No. W-01303A-09-0343; SW-=111303A=09-0343

**I am opposed to full consolidation of all EPCOR waste water districts.**

**Carol Yearsley  
85373**

**Teresa Tenbrink**

---

**From:** James Goodman <navyfolks@cox.net>  
**Sent:** Sunday, September 21, 2014 1:31 PM  
**To:** BitterSmith-Web  
**Subject:** Docket No. W-0303A-090343; SW-031303A-09-0343, Waste Water Rate Design Examination

Dear Representative Susan Bitter-Smith:

Docket No. W-0303A-090343; SW-031303A-09-0343, Waste Water Rate Design Examination

This is to let you know as a constituent living in Sun City, I am OPPOSED to full consolidation of all EPCOR waste water districts.

This would be too punitive for many of us in Sun City who have retired over 20 years ago, living on a fixed retirement income and have seen all purchasing power decline and diminish our income. If waste water and water costs rise at the rate proposed, we would have to choose between washing and eating or replenishing medications.

I hope you will vote to defeat this measure as it will bring considerable hardships on our citizens of Sun City.

Thank you for ensuring this does not pass.

James Goodman

I have authorized this to be my signature.... James F. Goodman  
85351

**Teresa Tenbrink**

---

**From:** Jeanne Dyer <williamdyer@cox.net>  
**Sent:** Saturday, September 20, 2014 1:52 PM  
**To:** BitterSmith-Web  
**Subject:** Docket No. W-01303A-09-0343; SW-01303A-09-0343, Wastewater Rate Design Examination

We are opposed to full consolidation of all EPCOR wastewater districts. This will put a very significant burden on the citizens of Sun City with a very significant rise in cost.

Jeanne and William Dyer  
9835 W. Silver Bell Dr.  
Sun City, AZ

**Teresa Tenbrink**

---

**From:** Victor Sherry McCullough <victorsherrymcc@gmail.com>  
**Sent:** Friday, September 19, 2014 10:25 AM  
**To:** BitterSmith-Web  
**Subject:** Docket No. W-01303A-09-0343; SW-01303A-09-0343, Wastewater Rate Design Examination  
**Attachments:** Wes Epcor Letter.jpg; Lois Epcor Letter.jpg

Please review our attached opposition letters to full consolidation of all EPCOR wastewater districts pertaining to the docket in the subject line.

Thank You,

Wes and Lois Schirman

**Teresa Tenbrink**

---

**From:** Ray <raycool@cox.net>  
**Sent:** Saturday, September 20, 2014 6:40 AM  
**To:** BitterSmith-Web  
**Subject:** DOCKET NO. W-01303A-09-0343; SW-0303A-0-0343

**Re: DOCKET NO. W-01303A-09-0343; SW-0303A-0-0343,  
Wastewater Rate Design Examination**

As a Sun City West, AZ resident I am requesting you do not allow full consolidation of all the EPCOR wastewater districts

We cannot and should not be required to subsidize other districts for poor planning and choices.

Thank you for your consideration and a vote to deny full consolidation of the EPCOR wastewater districts.

Respectfully yours,

RAY KAMKA

HAVE A GREAT DAY  
ARIZONA RAY



**PLEASE REMOVE ALL PRIOR  
EMAIL ADDRESSES  
BEFORE FORWARDING**

*put all NEW forwarding addresses in BC*

**Teresa Tenbrink**

---

**From:** Javais <johnevice@cox.net>  
**Sent:** Friday, September 19, 2014 5:24 PM  
**To:** BitterSmith-Web  
**Subject:** Re.docket no. W-01303a-09-0343;sw-0303A-0-0343wastewater rate design examination

As a Sun City West, Az resident I am requesting you do not allow full consolidation of all the EPCOR waste water districts. We can not and should not be required to subsidize other districts for poor planning and choices.

Thank you for your consideration and a vote to deny full consolidation of the EPCOR waste water districts.

Respectfully yours,

Helen Vice

Sent from my iPad

**Teresa Tenbrink**

---

**From:** Mary Holm <holm.art@live.com>  
**Sent:** Thursday, September 18, 2014 5:25 PM  
**To:** BitterSmith-Web  
**Subject:** Docket No. W-01303A-09-0343; SW-01303A-0-0343, Wastewater Rate Design Examination

Ms. Bitter-Smith,

I am opposed to full consolidation of all EPCOR wastewater districts. The people of Sun City and Sun City West have already defeated the same measure which American Water tried to pass a few years ago. We still do not want it! We should not be charged additionally for wastewater as per amount of gallons of water used (as per our water bill). Not all water used is wastewater as much of it is from sprinkler systems, therefore, that water goes back into the soil. When Del Webb built Sun City and Sun City West, the water wells etc. (water) were already paid for by consolidating it in the price of the house. And your rate increases are not the percentage that you state but are increases of up to 44%, doubling the price within 5 years. Full consolidation is nothing more than a ploy to increase rates infinitum. My vote is no!

Mary Holm  
Sun City Resident



**Teresa Tenbrink**

---

**From:** Cladon Stenson <goddess2267@gmail.com>  
**Sent:** Thursday, September 18, 2014 12:34 PM  
**To:** RBurns-Web  
**Subject:** The proposal to consolidate all EPCOR wastewater districts.

Docket No. W-01303A-09-0343;SW-01303A-0-0343, Wastewater Rate Design Examination

When this issue was raised by AZ American Water the people spoke. A new company then takes over from another 'Country' and decides to do the same. No matter how you look at it, it's redundant and the people deserve better than this. When the majority of the people say NO.....then accept their decision.

In Oregon the people have voted NO for the same 'gas pumping' issue for years and it is continuously put on the ballot. Why? Their duly elected officials are controlled by 'others' and continue to harass the voters, trying to force a change. Is this the new technique by so-called committees, boards and commissions?

The waste of paper, time and energy spent on trying to appease corporations is appalling. LISTEN to the people. I listened last night at the meeting and it was very obvious that their voices gave very good arguments. When did local government get so large that it needs a middle voice to defend the people? The Arizona Corporation Commission much like the Arizona School Board is an overseer between the people and the Federal Government. Why? Departments have become commissions that allow a few people to make decisions, rather than the people voting on what they desire. The former order of business worked just fine. A Department that felt the pulse of the people dealt with the Companies directly. With the current system we are FORCED to allow too many people to do our bidding. When Del Webb designed and built Sun City, it was to allow Seniors a place to live out their lives in comfortable weather, surroundings and affordable housing. Something went very wrong and fees have escalated beyond their income, i.e., utilities, rec dues, taxes and H.O.A. Ah yes progress can be called the culprit. However, those in decision making positions at the time of the inception of this wonderful city, were not aligned with its future. In other words, what yearly maintenance, revenue costs and growth census did they address? Were the overseers in sts\* mode? Quite prevalent these days.

The whole concept of Sun City was for Seniors. We all know that the top of our Executive branch of government has cunningly taken the economy on a downhill ride to nowhere, affecting everyone. Add to that a population explosion in Arizona, which has placed the Seniors in the middle of an awkward situation. Sun City has no walls around it and borders Youngtown, Peoria and Glendale. While most Seniors pride themselves in caring for their properties, there are some that have left or became financially embarrassed.

In adding additional burdens via utilities, taxes (a whole grip of them on electric, telephone bills) is not the answer to a fulfilling life.

A viable plan to keep Sun City thriving in joy and dignity can be at the center of every Seniors life, if implemented by those who are elected with 'fresh' ideas.

I am adamantly opposed to the full consolidation of all EPCOR wastewater districts.

In quiet and confidence will be your strength!

Claudette Stenson

\* service to self!

**Teresa Tenbrink**

---

**From:** jnotg@juno.com  
**Sent:** Friday, September 12, 2014 1:42 PM  
**To:** BitterSmith-Web  
**Subject:** Wastewater Rate

September 12, 2014

**To:** Bob Burns [Rburns-web@azcc.gov](mailto:Rburns-web@azcc.gov)  
Susan Bitter-Smith [Bittersmith-web@azcc.gov](mailto:Bittersmith-web@azcc.gov)  
Gary Pierce [Pierce-web@azcc.gov](mailto:Pierce-web@azcc.gov)  
Bob Stump [Stump-web@azcc.gov](mailto:Stump-web@azcc.gov)  
Brenda Burns [Burns-web@azcc.gov](mailto:Burns-web@azcc.gov)

**From:** Virginia Geile

**Subject: Docket No. W-01303A-09-0343; SW-0303A-0-0343,  
Wastewater Rate Design Examination**

( ☒ ) I am opposed to full consolidation of all EPCOR wastewater districts.

( ☐ ) I am not opposed to full consolidation of all EPCOR wastewater districts.

Comments: We cannot afford a huge increase in our water bill in Sun City.

---

---

Signature: Virginia Geile  
Printed Signature: Virginia Geile  
Zip Code: 85351

**Teresa Tenbrink**

---

**From:** Phil Griswold <azdrphil@gmail.com>  
**Sent:** Tuesday, August 19, 2014 8:08 AM  
**To:** BitterSmith-Web  
**Subject:** wastewater rate

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Re: **DOCKET NO. W-01303A-09-0343; SW-0303A-0-0343,**  
**Wastewater Rate Design Examination**

Ms Bitter Smith:

As a Sun City, AZ resident I am requesting you to not allow full consolidation of all the EPCOR wastewater districts. Based on the figures supplied by EPCOR, each Sun City wastewater user would be subjected to a 90% rate increase if you approve full district consolidation.

EPCOR noted in their response to ACC that they have projected additional capital improvement costs for the Sun City District of \$9.3M over the next five years. If a full consolidation were to take place, Sun City users would be required to pay an additional \$22.5M over the noted five-year period. This equates to subsidizing other district costs in the amount of \$13.2M. We cannot and should not be required to subsidize other districts for their poor planning and choices.

Again, please vote to deny full consolidation of the EPCOR wastewater districts.

Respectfully yours,  
Phil Griswold, 17450 N. 99<sup>th</sup> Dr., SC 85373

--

**Philip A. Griswold, EdD**  
*Consultant in education*

*Neither conformity nor complacency will do.*

--John F. Kennedy, last speech at Fort Worth TX luncheon, Nov. 22, 1963

**Teresa Tenbrink**

---

**From:** Phil Griswold <azdrphil@gmail.com>  
**Sent:** Tuesday, August 19, 2014 7:52 AM  
**To:** BitterSmith-Web  
**Subject:** wastewater rate

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Ms BitterSmith,

**Re: DOCKET NO. W-01303A-09-0343; SW-0303A-0-0343,  
Wastewater Rate Design Examination**

As a Sun City, AZ resident I am requesting you to not allow full consolidation of all the EPCOR wastewater districts. Based on the figures supplied by EPCOR, each Sun City wastewater user would be subjected to a 90% rate increase if you approve full district consolidation.

EPCOR noted in their response to ACC that they have projected additional capital improvement costs for the Sun City District of \$9.3M over the next five years. If a full consolidation were to take place, Sun City users would be required to pay an additional \$22.5M over the noted five-year period. This equates to subsidizing other district costs in the amount of \$13.2M. We cannot and should not be required to subsidize other districts for their poor planning and choices.

Again, please vote to deny full consolidation of the EPCOR wastewater districts.

Respectfully yours,  
Phil Griswold, 17450 N. 99th Dr., SC, 85373

--  
  
**Philip A. Griswold, EdD**  
*Consultant in education*

*Neither conformity nor complacency will do.*

*--John F. Kennedy, last speech at Fort Worth TX luncheon, Nov. 22, 1963*

**Teresa Tenbrink**

---

**From:** Karen Cairns <kcairns60@yahoo.com>  
**Sent:** Monday, August 18, 2014 11:35 AM  
**To:** BitterSmith-Web  
**Subject:** Wastewater Rate

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

**Re: DOCKET NO. W-01303A-09-0343; SW-0303A-0-0343,  
Wastewater Rate Design Examination**

As a Sun City, AZ resident I am requesting you do not allow full consolidation of all the EPCOR wastewater districts. Based on the figures supplied by EPCOR, each Sun City wastewater user would experience a 90% rate increase if full-district consolidation was to be approved by the Commission.

EPCOR noted in their ACC response they have projected additional capital improvement costs for the Sun City District of \$9.3M over the next five years. If a full consolidation were to take place, Sun City users would be required to pay an additional \$22.5M over the noted five-year period. This equates to subsidizing other district costs in the amount of \$13.2M. We cannot and should not be required to subsidize other districts for poor planning and choices.

Thank you for your consideration and a vote to deny full consolidation of the EPCOR wastewater districts.  
Respectfully yours,

Karen A. Cairns  
[kcairns60@yahoo.com](mailto:kcairns60@yahoo.com)

**"Enjoy the little things, for one day you may look back and realize they were the big things." Robert Brault**

**Teresa Tenbrink**

---

**From:** Larry Dowling <ldowling2@cox.net>  
**Sent:** Monday, September 01, 2014 11:31 AM  
**To:** BitterSmith-Web  
**Subject:** EPCOR

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

To: Susan Bitter Smith

From: Lawrence E. Dowling & Carol A. Dowling

Re: **DOCKET NO. W-01303A-09-0343; SW-0303A-0-0343,**  
**Wastewater Rate Design Examination**

As a Sun City, AZ resident I am requesting you do not allow full consolidation of all the EPCOR wastewater districts. Based on the figures supplied by EPCOR, each Sun City wastewater user would experience a 90% rate increase if full-district consolidation was to be approved by the Commission.

EPCOR noted in their ACC response they have projected additional capital improvement costs for the Sun City District of \$9.3M over the next five years. If a full consolidation were to take place, Sun City users would be required to pay an additional \$22.5M over the noted five-year period. This equates to subsidizing other district costs in the amount of \$13.2M. We cannot and should not be required to subsidize other districts for poor planning and choices.

Thank you for your consideration and a vote to deny full consolidation of the EPCOR wastewater districts.

Respectfully yours,

LARRY & CAROL DOWLING  
16808 N. Pine Valley Drive  
SUN CITY, AZ 85351

## **Teresa Tenbrink**

---

**From:** retiredpopes@cox.net  
**Sent:** Thursday, August 28, 2014 7:04 AM  
**To:** BitterSmith-Web  
**Subject:** Epcor

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

I am opposed to Epcor's proposal to consolidate districts and increase our rates.  
Harold Pope  
Sun City 85351



## **Teresa Tenbrink**

---

**From:** Harry and Linda Wooten <hlwooten@cox.net>  
**Sent:** Tuesday, August 26, 2014 4:28 PM  
**To:** BitterSmith-Web  
**Subject:** Epcor

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Mrs Smith , We feel that are best option is not to participate in option 2 and 3 . One is also out of the question for Sun City West. People living in the other districts what the water rates were when they moved in. It is a little bit late to cry about there water cost compared to districts where they chose not to live. Why are people on a fixed income expected to absorb the cost for newer created districts? If the cost of living keep increasing in retirement communities many people will be forced out of them and growth will cease. The elderly will have to choose between paying high cost and cutting back on food and medications. If people choose to live in expensive areas they have to expect higher cost. For instance Corta Bella is right next to Sun City West and they had the option to buy in either place.

**Teresa Tenbrink**

---

**From:** Debbie REINKE <debдар63@msn.com>  
**Sent:** Tuesday, August 26, 2014 2:48 PM  
**To:** BitterSmith-Web  
**Subject:** FW: EPCOR

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

---

**From:** [debдар63@msn.com](mailto:debдар63@msn.com)  
**To:** Bittersmith  
**Subject:** EPCOR  
**Date:** Tue, 26 Aug 2014 16:44:52 -0500

**From:** Darwin Reinke

**I am opposed to full consideration of all EPCOR wastewater districts.**

**Teresa Tenbrink**

---

**From:** Shirley & Harold Compau <sfhrcom@gmail.com>  
**Sent:** Thursday, September 11, 2014 8:23 PM  
**To:** BitterSmith-Web

Sept. 11, 2014

**Re: DOCKET NO. W-01303A-09-0343; SW-0303A-0-0343,  
Wastewater Rate Design Examination**

Dear Ms Bitter-Smith,

As a Sun City, AZ resident I am requesting you do not allow full consolidation of all the EPCOR wastewater districts. Based on the figures supplied by EPCOR, each Sun City wastewater user would experience a 90% rate increase if full-district consolidation was to be approved by the Commission.

EPCOR noted in their ACC response they have projected additional capital improvement costs for the Sun City District of \$9.3M over the next five years. If a full consolidation were to take place, Sun City users would be required to pay an additional \$22.5M over the noted five-year period. This equates to subsidizing other district costs in the amount of \$13.2M. We cannot and should not be required to subsidize other districts for poor planning and choices.

Thank you for your consideration and a vote to deny full consolidation of the EPCOR wastewater districts.

Respectfully yours, *Shirley Compau*

## **Teresa Tenbrink**

---

**From:** carol elliott <carolmaeelliott@hotmail.com>  
**Sent:** Friday, August 29, 2014 6:02 AM  
**To:** BitterSmith-Web

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

"As a Sun City, AZ resident I am requesting you do not allow full consolidation of all the EPCOR waste water districts. Based on the figures supplied by EPCOR, each Sun City wastewater user would experience a 90% rate increase if full-district consolidation was to be approved by the Commission."

"Thank you for your consideration and a vote to deny full consolidation of the EPCOR wastewater districts."

CAROL ELLIOTT

## **Teresa Tenbrink**

---

**From:** donnannrog@cox.net  
**Sent:** Thursday, August 28, 2014 8:07 AM  
**To:** BitterSmith-Web

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Sun City Home Owners Association

Wastewater Rate Design Examination; Consolidation/

De-Consolidation

DOCKET NO. W-01303A-09-0343;

SW-0303A-0-0343

The EPCOR Wastewater Rate issue remains high!

The Sun City Home Owners Association has taken the position opposing the current EPCOR proposal which would increase home owners' rates by 90%. ALL residents input is important. If you have not yet sent a letter to the Arizona Corporation Commission regarding this issue, PLEASE do so. Responses are needed if you do not wish to see an extreme increase in Sun City rates. Below is a brief letter for your convenience. If you highlight the letter, select the commissioner's link, you are then able to paste the letter into your email. The MOST important information that is needed is whether or not each respondent is opposed or not opposed to the consolidation. You may provide further information and/or comments, but your Yes or No is important to note. Letters need to be submitted immediately to be counted by the ACC.

A copy of this letter will be available at the Safety Meeting that will be taking place this Wednesday, August 27, 2014, at the Sundial Center, beginning at 6:30 p.m. for your convenience. Letters that are filled in and signed that evening will be mailed to the Arizona Corporation Commission by SCHOA.

As always, SCHOA is

"Committed to Keeping Sun City Informed."

Thank you for your response of this important issue which will impact all residents.

August 26, 2014

To:

Sun City Home Owners Association

Wastewater Rate Design Examination; Consolidation/

De-Consolidation

DOCKET NO. W-01303A-09-0343;

SW-0303A-0-0343

The EPCOR Wastewater Rate issue remains high!

The Sun City Home Owners Association has taken the position opposing the current EPCOR proposal which would increase home owners' rates by 90%. ALL residents input is important. If you have not yet sent a letter to the Arizona Corporation Commission regarding this issue, PLEASE do so. Responses are needed if you do not wish to see an extreme increase in Sun City rates. Below is a brief letter for your convenience. If you highlight the letter, select the commissioner's link, you are then able to paste the letter into your email. The MOST important information that is needed is whether or not each respondent is opposed or not opposed to the consolidation. You may provide further information and/or comments, but your Yes or No is important to note. Letters need to be submitted immediately to be counted by the ACC.

A copy of this letter will be available at the Safety Meeting that will be taking place this Wednesday, August 27, 2014, at the Sundial Center, beginning at 6:30 p.m. for your convenience. Letters that are filled in and signed that evening will be mailed to the Arizona Corporation Commission by SCHOA.

As always, SCHOA is

"Committed to Keeping Sun City Informed."

Thank you for your response of this important issue which will impact all residents.

August 26, 2014

To: Bob Burns – Rburns-web@azcc.gov  
Susan Bitter-Smith – Bittersmith-web@azcc.gov  
Gary Pierce – Pierce-web@azcc.gov  
Bob Stump – Stump-web@azcc.gov  
Brenda Burns – Burns-web@azcc.gov

From: (Your Name)

Subject: Docket No. W-01303A-09-0343; SW-0303A-0-0343,  
Wastewater Rate Design Examination

( ) I am opposed to full consolidation of all EPCOR wastewater districts.

( ) I am not opposed to full consolidation of all EPCOR wastewater districts.

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Signature: \_\_\_\_\_

Printed Signature: \_\_\_\_\_

Zip Code: \_\_\_\_\_



\*\*\*\*\*

Sun City Home Owners Association

10401 W Coggins Drive

Sun City, AZ 85351

(623) 974-4718

(623) 977-7095 - Fax

[www.suncityhoa.org](http://www.suncityhoa.org).

Hours Monday - Friday, 9:00 A. M. - 3:00 P. M.

(Excluding Holidays)

Susan Bitter-Smith – [Bittersmith-web@azcc.gov](mailto:Bittersmith-web@azcc.gov)

Gary Pierce – [Pierce-web@azcc.gov](mailto:Pierce-web@azcc.gov)

Bob Stump – [Stump-web@azcc.gov](mailto:Stump-web@azcc.gov)

Brenda Burns – [Burns-web@azcc.gov](mailto:Burns-web@azcc.gov)

From: (Roger Binger)

Subject: Docket No. W-01303A-09-0343; SW-0303A-0-0343,

Wastewater Rate Design Examination

( X ) I am opposed to full consolidation of all EPCOR wastewater districts.

( ) I am not opposed to full consolidation of all EPCOR wastewater districts.

Comments: Irrigation should not be considered waste water.

---

---

---

Signature: \_\_\_\_\_

Printed Signature: ROGER BINGER

---

Zip Code: 85373

---

\*\*\*\*\*

Sun City Home Owners Association

10401 W Coggins Drive

Sun City, AZ 85351

(623) 974-4718

(623) 977-7095 - Fax

[www.suncityhoa.org](http://www.suncityhoa.org).

Hours Monday - Friday, 9:00 A. M. - 3:00 P. M.

(Excluding Holidays)

**Teresa Tenbrink**

---

**From:** Pauline Basso <pfb46461@gmail.com>  
**Sent:** Tuesday, August 19, 2014 8:40 AM  
**To:** BitterSmith-Web

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

**To:** Bob Burns  
Susan Bitter Smith  
Gary Pierce  
Bob Stump  
Brenda Burns

**From:** Sun City Resident

**Re: DOCKET NO. W-01303A-09-0343; SW-0303A-0-0343,  
Wastewater Rate Design Examination**

As a Sun City, AZ resident I am requesting you do not allow full consolidation of all the EPCOR wastewater districts. Based on the figures supplied by EPCOR, each Sun City wastewater user would experience a 90% rate increase if full-district consolidation was to be approved by the Commission.

EPCOR noted in their ACC response they have projected additional capital improvement costs for the Sun City District of \$9.3M over the next five years. If a full consolidation were to take place, Sun City users would be required to pay an additional \$22.5M over the noted five-year period. This equates to subsidizing other district costs in the amount of \$13.2M. We cannot and should not be required to subsidize other districts for poor planning and choices.

Thank you for your consideration and a vote to deny full consolidation of the EPCOR wastewater districts.

Respectfully yours,

Pauline Basso  
[pfb46461@gmail.com](mailto:pfb46461@gmail.com)

**Teresa Tenbrink**

---

**From:** Russ Pettifer <fauxpas16@hotmail.com>  
**Sent:** Monday, August 18, 2014 6:36 PM  
**To:** BitterSmith-Web

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

From: Sun City Resident

Re: **DOCKET NO. W-01303A-09-0343; SW-0303A-0-0343,**  
**Wastewater Rate Design Examination**

As a Sun City, AZ resident I am requesting you do not allow full consolidation of all the EPCOR wastewater districts. Based on the figures supplied by EPCOR, each Sun City wastewater user would experience a 90% rate increase if full-district consolidation was to be approved by the Commission.

EPCOR noted in their ACC response they have projected additional capital improvement costs for the Sun City District of \$9.3M over the next five years. If a full consolidation were to take place, Sun City users would be required to pay an additional \$22.5M over the noted five-year period. This equates to subsidizing other district costs in the amount of \$13.2M. We cannot and should not be required to subsidize other districts for poor planning and choices.

Thank you for your consideration and a vote to deny full consolidation of the EPCOR wastewater districts.

Respectfully yours,

R. Pettifer

Going to church doesn't make you a Christian any more than standing in a garage makes you a car.

**Teresa Tenbrink**

---

**From:** FRAN <dfh85351@cox.net>  
**Sent:** Monday, August 18, 2014 2:11 PM  
**To:** BitterSmith-Web

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

To: Susan Bitter Smith

From: Fran Higgins, Sun City Resident

Re: **DOCKET NO. W-01303A-09-0343; SW-0303A-0-0343,**  
**Wastewater Rate Design Examination**

As a Sun City, AZ resident I am requesting you do not allow full consolidation of all the EPCOR wastewater districts. Based on the figures supplied by EPCOR, each Sun City wastewater user would experience a 90% rate increase if full-district consolidation was to be approved by the Commission.

EPCOR noted in their ACC response they have projected additional capital improvement costs for the Sun City District of \$9.3M over the next five years. If a full consolidation were to take place, Sun City users would be required to pay an additional \$22.5M over the noted five-year period. This equates to subsidizing other district costs in the amount of \$13.2M. We cannot and should not be required to subsidize other districts for poor planning and choices.

Thank you for your consideration and a vote to deny full consolidation of the EPCOR wastewater districts.

Respectfully yours,  
Mrs Fran Higgins

**Teresa Tenbrink**

---

**From:** L Jones <jonestime@hotmail.com>  
**Sent:** Thursday, September 11, 2014 5:08 PM  
**To:** BitterSmith-Web  
**Subject:** FW: The wastewater reference docket/case # is: SW-01303A-09-0343

To: Susan Bitter Smith

The Arizona Corporations Commission

Vote for full consolidation of EPCOR Wastewater Districts

The Residents of Verrado:

Respectfully urge the Commissioners of the Arizona Corporation Commission (ACC) to vote for full consolidation of the wastewater districts under EPCOR management in the Phoenix metro area to include:

Agua Fria, Anthem, Sun City, Sun City West

Justification:

Verrado and other Agua Fria ratepayers are...  
Vote for full consolidation of EPCOR Wastewater Districts

The Residents of Verrado:

Respectfully urge the Commissioners of the Arizona Corporation Commission (ACC) to vote for full consolidation of the wastewater districts under EPCOR management in the Phoenix metro area to include:

Agua Fria, Anthem, Sun City, Sun City West

Justification:

Verrado and other Agua Fria ratepayers are unduly impacted by the current deconsolidated structure, paying 300% of normal rates for Metro Phoenix

That deconsolidated rates are negatively impacting the financial health of each affected ratepayer

That deconsolidated rates are negatively impacting the growth and development of our community

That everyone benefits from the growth and development of greater Phoenix, and that fully consolidated cost-sharing, where feasible, is fair and reasonable.

Simplified rate structure with full consolidation works to the long-term advantage of all ratepayers, regardless of district

Costs of future repairs, upgrades, maintenance, and growth will be distributed across a much larger ratepayer group with full consolidation, reducing the impact to any single ratepayer

Sincerely,

Lea Jones



**Teresa Tenbrink**

---

**From:** hmoores@cox.net  
**Sent:** Saturday, August 23, 2014 2:24 PM  
**To:** BitterSmith-Web  
**Subject:** Wastewater Rate Design Examination;Consolidation/De-Consolidation

Re: DOCKET NO. W-01303A-09-0343; SW-0303A-0-0343,

Wastewater Rate Design Examination

1. As a Sun City, AZ resident I am requesting you do not allow full consolidation of all the EPCOR wastewater districts. Based on the figures supplied by EPCOR, each Sun City wastewater user would experience a 90% rate increase if full-district consolidation was to be approved by the Commission.
2. EPCOR noted in their ACC response they have projected additional capital improvement costs for the Sun City District of \$9.3M over the next five years.  
If a full consolidation were to take place, Sun City users would be required to pay an additional \$22.5M over the noted five-year period. This equates to subsidizing other district costs in the amount of \$13.2M. We cannot and should not be required to subsidize other districts for poor planning and choices.
3. Thank you for your consideration and a vote to deny full consolidation of the EPCOR wastewater districts.

Respectfully yours,

Hassell Moores  
9923 Camden Avenue  
Sun City, Arizona 85351-4519

## **Teresa Tenbrink**

---

**From:** Burke <burke981@centurytel.net>  
**Sent:** Tuesday, August 19, 2014 6:50 PM  
**To:** BitterSmith-Web  
**Subject:** Re: DOCKET NO. W-01303A-09-0343; SW-0303A-0-0343,

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

JUDITH A. GILMORE  
13206 N. Cedar Drive  
Sun City, Arizona 85351

August 19, 2014

Re: DOCKET NO. W-01303A-09-0343; SW-0303A-0-0343,  
Wastewater Rate Design Examination

Dear Ms. Bitter Smith:

As a Sun City, AZ resident I am opposed to the full wastewater consolidation proposal. This is very concerning for me. I am requesting you do not allow full consolidation of all the EPCOR wastewater districts. Based on the figures supplied by EPCOR, each Sun City wastewater user would experience a 90% rate increase if full-district consolidation was to be approved by the Commission.

EPCOR noted in their ACC response they have projected additional capital improvement costs for the Sun City District of \$9.3M over the next five years. If a full consolidation were to take place, Sun City users would be required to pay an additional \$22.5M over the noted five-year period. This equates to subsidizing other district costs in the amount of \$13.2M. We cannot and should not be required to subsidize other districts for poor planning and choices.

Thank you for your consideration and a vote to deny full consolidation of the EPCOR wastewater districts.

Respectfully yours,

Judith A. Gilmore

**Teresa Tenbrink**

---

**From:** Arlyne Hayes <arlynehayes@gmail.com>  
**Sent:** Sunday, September 07, 2014 11:03 AM  
**To:** BitterSmith-Web  
**Subject:** Waste water Rate

September 7, 2014  
Arizona Corporation Commission

Subject: Docket No. W-013A-09-0343; sw-0303A-0-0343, Wastewater Rate Design Examination  
I am sending you this e-mail to let you know I am totally opposed to full consolidation of all EPCOR wastewater districts. We cannot afford additional expenses so please research alternative options.

Thanks you for your attention to this matter.  
Arlyne and Pat Hayes

**Teresa Tenbrink**

---

**From:** Barb Scott <bscottscw@cox.net>  
**Sent:** Saturday, September 06, 2014 8:53 PM  
**To:** BitterSmith-Web  
**Subject:** Epcor Water Rates

**Subject: Epcor Water Rates**

It took careful planning for me to be able to move to Sun City West. My planning and budgeting have been hit by a lot of increases and the reduction of my house value. This retirement community should not be hit with costs that simply accommodate others. We cannot afford it. I conserve water and have taken out yard plants that require a watering system, yet have very little control over the monthly bill. Raising the costs to Sun City West was not part of the decision to move here.

Please say "no" to such impacts on us.

Thank You.

Barbara Scott  
Sun City West Resident  
623 974 9177  
Sent from my iPad

August 26, 2014

To:

From: (Your Name) Donna Corea

Subject: **Docket No. W-01303A-09-0343; SW-0303A-0-0343,  
Wastewater Rate Design Examination**

( X ) I am opposed to full consolidation of all EPCOR wastewater districts.

( ) I am not opposed to full consolidation of all EPCOR wastewater districts.

Comments: This is a retirement area with many many Seniors on a fixed income, to raise rates on water when there are Seniors not able to buy food or medicine is a crime

Signature: Donna Corea

Printed Signature: Donna Corea

Zip Code: 05372-1038

\*\*\*\*\*

**Teresa Tenbrink**

---

**From:** karen bright <w2sweets@hotmail.com>  
**Sent:** Saturday, August 23, 2014 1:19 AM  
**To:** BitterSmith-Web  
**Subject:** EPCOR RATE INCREASE

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Susan Bitter Smith

**Re: DOCKET NO. W-01303A-09-0343; SW-0303A-0-0343,  
Wastewater Rate Design Examination**

Dear Commissioner Smith,

As a Sun City, AZ resident I am requesting you do not allow full consolidation of all the EPCOR wastewater districts. Based on the figures supplied by EPCOR, each Sun City wastewater user would experience a 90% rate increase if full-district consolidation was to be approved by the Commission. This kind of increase would force us to sell our home and move elsewhere, we simply couldn't afford it.

EPCOR noted in their ACC response they have projected additional capital improvement costs for the Sun City District of \$9.3M over the next five years. If a full consolidation were to take place, Sun City users would be required to pay an additional \$22.5M over the noted five-year period. This equates to subsidizing other district costs in the amount of \$13.2M. We cannot and should not be required to subsidize other districts for poor planning and choices.

Thank you for your consideration and a vote to deny full consolidation of the EPCOR wastewater districts.

Respectfully yours,

Elvin "Bud" and Karen Bright  
10818 W Connecticut Ave  
Sun City, AZ 85351

Hope you have a BRIGHT day



**Teresa Tenbrink**

---

**From:** Paul Carlson <carlspe1729@gmail.com>  
**Sent:** Friday, August 22, 2014 8:27 PM  
**To:** BitterSmith-Web  
**Subject:** EPCOR Rate Increase

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Friday afternoon, Aug 22, 2014

Re: **DOCKET NO. W-01303A-09-0343; SW-0303A-0-0343,**  
**Wastewater Rate Design Examination**

Dear Ms. Bitter Smith,

As a Sun City, AZ resident I am requesting that you do not allow full consolidation of all the EPCOR wastewater districts. Based on the figures supplied by EPCOR, each Sun City wastewater user would experience a 90% rate increase if full-district consolidation was to be approved by the Commission.

EPCOR noted in their ACC response they have projected additional capital improvement costs for the Sun City District of \$9.3M over the next five years. If a full consolidation were to take place, Sun City users would be required to pay an additional \$22.5M over the noted five-year period. This equates to subsidizing other district costs in the amount of \$13.2M. We cannot and should not be required to subsidize other districts for poor planning and choices. **This potential action seems to be a direct attempt to tax the retired community of Sun City without calling the action a "tax", nor having a proper public vote on such an action.**

Thank you for your consideration and a vote to deny full consolidation of the EPCOR wastewater districts.

Respectfully yours,

Paul E. Carlson  
10209 W Andover Ave  
Sun City, AZ 85351

## **Teresa Tenbrink**

---

**From:** Georgia Mousaw <lilmoo66@gmail.com>  
**Sent:** Friday, August 22, 2014 6:39 AM  
**To:** BitterSmith-Web  
**Subject:** Epcor Rate Increase

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Ms Smith,

Please help us stop the price increase for the Sun City residents with the Epcor Water.  
We need your help. Some of us are on fixed incomes and this will devastate many of us.

Thanks for your help in advance,

Georgia Mousaw



**Teresa Tenbrink**

---

**From:** 002peaks <002peaks@q.com>  
**Sent:** Monday, August 18, 2014 2:24 PM  
**To:** BitterSmith-Web  
**Subject:** EPCOR Rate Increase

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

**To:** Bob Burns  
Susan Bitter Smith  
Gary Pierce  
Bob Stump  
Brenda Burns

**From:** Christine Buda, Sun City Resident

**Re: DOCKET NO. W-01303A-09-0343; SW-0303A-0-0343,  
Wastewater Rate Design Examination**

As a Sun City, AZ resident I am requesting you do not allow full consolidation of all the EPCOR wastewater districts. Based on the figures supplied by EPCOR, each Sun City wastewater user would experience a 90% rate increase if full-district consolidation was to be approved by the Commission.

EPCOR noted in their ACC response they have projected additional capital improvement costs for the Sun City District of \$9.3M over the next five years. If a full consolidation were to take place, Sun City users would be required to pay an additional \$22.5M over the noted five-year period. This equates to subsidizing other district costs in the amount of \$13.2M. We cannot and should not be required to subsidize other districts for poor planning and choices.

Thank you for your consideration and a vote to deny full consolidation of the EPCOR wastewater districts.

Respectfully yours,

**Teresa Tenbrink**

---

**From:** NNCLARK@aol.com  
**Sent:** Monday, August 18, 2014 12:34 PM  
**To:** BitterSmith-Web  
**Subject:** DOCKET NO. W-01303A-09-0343; SW-0303A-0-0343,

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

To: Susan Bitter Smith

From: Sun City Residents Neal + Norma Clark

Re: **DOCKET NO. W-01303A-09-0343; SW-0303A-0-0343,**  
**Wastewater Rate Design Examination**

As a Sun City, AZ resident I am requesting you do not allow full consolidation of all the EPCOR wastewater districts. Based on the figures supplied by EPCOR, each Sun City wastewater user would experience a 90% rate increase if full-district consolidation was to be approved by the Commission.

EPCOR noted in their ACC response they have projected additional capital improvement costs for the Sun City District of \$9.3M over the next five years. If a full consolidation were to take place, Sun City users would be required to pay an additional \$22.5M over the noted five-year period. This equates to subsidizing other district costs in the amount of \$13.2M. We cannot and should not be required to subsidize other districts for poor planning and choices.

Thank you for your consideration and a vote to deny full consolidation of the EPCOR wastewater districts.

Respectfully yours,  
Neal + Norma Clark

**Teresa Tenbrink**

---

**From:** norman hauck <normhauck@yahoo.com>  
**Sent:** Friday, September 05, 2014 6:21 PM  
**To:** BitterSmith-Web  
**Subject:** Epcor case

I want this request to be voted down (against consolidating my Sun City West district with anyone elses districts}

Norm Hauck  
19644 n.Marble drive  
Sun City West, AZ

**Teresa Tenbrink**

---

**From:** Dr peace Ezeogba-Odoemena <drpeace09@rocketmail.com>  
**Sent:** Thursday, September 04, 2014 3:28 PM  
**To:** BitterSmith-Web  
**Subject:** CONSOLIDATION REQUEST SW-01303A-09-0343 and W-01303A-09-0343

Dr Peace Ezeogba-Odoemena  
2344 N. Alsap Rd  
Buckeye, AZ 85396

Susan Bitter Smith Commissioner  
Arizona Corporation Commission  
Commissioners Wing  
1200 W. Washington - 2nd Floor  
Phoenix, Arizona 85007

Dear Commissioner Bitter Smith,

**RE: CONSOLIDATION REQUEST SW-01303A-09-0343 and W-01303A-09-0343**

My name is Dr. Peace Ezeogba-Odoemena a resident of Verrado and one of Verrado community leaders. I have heard from residents and seen the pain in most residents due to the increase in waste water.

We are members of your constituency and urge you to please critically consider Full-consolidation.

Per EPCOR research Full-consolidation will be a Win-Win to all your constituents.  
We appreciate you consideration and your time.

Sincerely

Dr. Peace Ezeogba-Odoemena

And now these three remain: faith, hope and love. But the greatest of these is love. 1 Corinthians 13:13

Forgiveness is greater than vengeance; Compassion more powerful than anger (Joseph son of Jacob)

Live simply; Love generously; Care deeply; Speak kindly and leave the rest to God (Unknown)

A real friend is one who walks in when the rest of the world walks out (unknown)

None of us is as good as all of us. (KOC)

An eye for an eye makes the whole world blind" --Gandhi--

Of course History repeats itself. Nobody was listening the first time!

A mother holds her children's hand for a while their hearts forever (unknown)

You were born an original, don't die a copy (unknown)

What lies behind us & what lies before us are small matters compared to what lies within us. (unknown)

CONFIDENTIALITY NOTICE: This e-mail message, including any attachments, is for the sole use of the intended recipient(s) and may contain confidential and privileged information. Any unauthorized review, use, disclosure or

distribution is prohibited. If you are not the intended recipient, please contact the sender by reply e-mail and destroy all copies of the original message. Thank you.

**Teresa Tenbrink**

---

**From:** Chris Tracy <ctracy22@cox.net>  
**Sent:** Wednesday, September 03, 2014 5:11 PM  
**To:** ;  
**Subject:** AGAINST FULL CONSOLIDATION

**Re: DOCKET NO. W-01303A-09-0343; SW-0303A-0-0343, Wastewater Rate Design Examination**

Greetings, Bob Burns, Susan Bitter Smith, Gary Pierce, Bob Stump and Brenda Burns

Please do not allow full consolidation of all the EPCOR wastewater districts. EPCOR projects each Sun City wastewater user would experience a 90% rate increase if full-district consolidation was to be approved by the Commission.

EPCOR noted in their ACC response that they estimate additional capital improvement costs for the Sun City District of \$9.3M over the next five years. If a full consolidation were to take place, Sun City users would be required to pay an additional \$22.5M over the noted five-year period. This equates to subsidizing other district costs in the amount of \$13.2M. **We cannot and should not be required to subsidize other districts for poor planning and choices.**

Thank you for your consideration and a vote to deny full consolidation of the EPCOR wastewater districts.

Please do the right thing,

*Christina Tracy*

Seven Year Sun City Resident

**Teresa Tenbrink**

---

**From:** Donald Blue <rblue1950@yahoo.com>  
**Sent:** Tuesday, September 02, 2014 11:14 AM  
**To:** BitterSmith-Web  
**Subject:** W-01303A-09-0343 Full Consolidation of EPCOR Water Districts

Dear Commissioner Susan Bitter Smith,

As a resident of Verrado/Buckeye, Arizona, I'm hoping that you are familiar with the current conditions of the Aqua Fria Epcor water district as it affects all Verrado ratepayers.

Verrado's Water Action Committee, a group of concerned Verrado residents, is promoting an awareness campaign directed to all Verrado residents/ratepayers, our elected state officials, and you our elected Corporation Commissioners.

Currently, the wastewater portion of our Epcor water bill is \$106.21 a month. This is scheduled to increase to \$121.91 on January 1. This high amount is due to past deconsolidation of the Agua Fria water district. As you can see by the attached chart, the Verrado residents would be in favor of full consolidation.

This is how the dollars and cents actually break down:

Sun City has the largest volume of ratepayers, and their monthly wastewater bills are currently \$18.11 apiece. They decry a potential 89% increase in their bills with full consolidation, with bills rising from \$18.11 to \$34.30. That sounds outrageous. However, at this time the Verrado bills are 586% of Sun City's \$18.11 monthly bills. In January, that percentage will increase to 673% of their \$18.11 monthly bills. That makes 89% look pretty paltry. Right now Sun City residents pay \$217.32 a year for their wastewater service. Currently Verrado residents pay \$1,274.52 per year, and that will increase to \$1,462.92 on January 1. And this is for the same wastewater service as Sun City enjoys.

You may ask what is in it for Sun City to agree to full consolidation? As a retiree on a fixed income, I understand that these persons would not want to have a \$16.19 increase in their monthly utility bills. However, when the infrastructure for their sewer and water lines become in great need of repair in the not-too-distant future since their neighborhood is over 50 years old, my guess is they might want someone to help share the cost of that potentially exorbitant repair bill. If our communities remain deconsolidated at that time, I certainly hope no one at Sun City would ask for full consolidation to help cover their costs in a few years.

Full consolidation has the potential to be a win-win situation for all communities in Epcor's Agua Fria water district. Please consider this position and promote it to your fellow Arizona Corporation Commissioners.

Thank you,

*Rebecca Blue*

Rebecca Blue  
20375 W. Crescent Drive  
Buckeye, AZ 85396-8402  
[rblue1950@yahoo.com](mailto:rblue1950@yahoo.com)  
317-446-9582



**Teresa Tenbrink**

---

**From:** PTHOM994112@aol.com  
**Sent:** Monday, September 01, 2014 5:58 PM  
**To:** BitterSmith-Web  
**Subject:** EPCOR Water Rate Raise

From: (Your Name)Pamela Thomsen

Subject: **Docket No. W-01303A-09-0343; SW-0303A-0-0343,  
Wastewater Rate Design Examination**

( x ) I am opposed to full consolidation of all EPCOR wastewater districts.

( ) I am not opposed to full consolidation of all EPCOR wastewater districts.

Comments:\_\_\_These rates are exorbant and Sun City residents should not have to be charged like those who have families and live in their homes year round.

\_\_\_\_\_

\_\_\_\_\_

Signature:\_\_\_\_\_ *Pamela Thomsen* \_\_\_\_\_

Printed Signature:\_\_\_\_\_ Pamela Thomsen \_\_\_\_\_

Zip Code:\_\_\_ 85351 \_\_\_\_\_

**Teresa Tenbrink**

---

**From:** Pat <rapagin@gmail.com>  
**Sent:** Sunday, August 31, 2014 7:14 AM  
**To:** BitterSmith-Web  
**Subject:** EPCOR Waste water

August 31, 2014

**To:** Bob Burns – [Rburns-web@azcc.gov](mailto:Rburns-web@azcc.gov)  
Susan Bitter-Smith – [Bittersmith-web@azcc.gov](mailto:Bittersmith-web@azcc.gov)  
Gary Pierce – [Pierce-web@azcc.gov](mailto:Pierce-web@azcc.gov)  
Bob Stump – [Stump-web@azcc.gov](mailto:Stump-web@azcc.gov)  
Brenda Burns – [Burns-web@azcc.gov](mailto:Burns-web@azcc.gov)

**From:** Ralph Ginsbach  
**Subject:** **Docket No. W-01303A-09-0343; SW-0303A-0-0343,**  
**Wastewater Rate Design Examination**

( X ) I am opposed to full consolidation of all EPCOR wastewater districts.  
( ) I am not opposed to full consolidation of all EPCOR wastewater districts.

**Comments:** \_\_\_\_\_

**Signature:** *Ralph R Ginsbach*  
**Printed Signature:** Ralph R Ginsbach  
**Zip Code:** 85373

**Teresa Tenbrink**

---

**From:** crow.kenneth@yahoo.com  
**Sent:** Sunday, August 31, 2014 5:00 AM  
**To:** BitterSmith-Web  
**Subject:** EPCORE

Please be advised I am opposed to full consolidation of all EPCOR wastewater districts.

Kenneth Crow  
18436 N 101 Dr.  
Sun City, AZ 85373

**Teresa Tenbrink**

---

**From:** pat george <hohonee73@yahoo.com>  
**Sent:** Sunday, September 21, 2014 3:50 PM  
**To:** BitterSmith-Web  
**Subject:** Docket No W-01303A-09-0343;SW-01303A090343, Wastewater Rate Design Examination

We need a complete rate case, one that considers all sides. I am opposed to consolidation without complete and transparent information based on true figures. This should be the first step in doing any major consolidation.

Patricia George  
85351



All residents are encouraged to be certain emails, letters and direct web comments are completed and sent to the commissioners at the Arizona Corporation Commission to ensure defeat. Local groups are not able to defeat the consolidation initiative; only rate payers are able to accomplish this. You may email or mail the letter below.

**SHARE THE INFORMATION WITH NEIGHBORS AND FRIENDS!**

Arizona Corporation Commission address: **Arizona Corporation Commission  
Commissioners Wing  
1200 W. Washington - 2nd Floor  
Phoenix, Arizona 85007**

September 17, 2014

To: Bob Burns – [Rburns-web@azcc.gov](mailto:Rburns-web@azcc.gov)  
Susan Bitter-Smith – [BitterSmith-web@azcc.gov](mailto:BitterSmith-web@azcc.gov)  
Gary Pierce – [Pierce-web@azcc.gov](mailto:Pierce-web@azcc.gov)  
Bob Stump – [Stump-web@azcc.gov](mailto:Stump-web@azcc.gov)  
Brenda Burns – [Burns-web@azcc.gov](mailto:Burns-web@azcc.gov)

Subject: **Docket No. W-01303A-09-0343; SW-01303A-0-0343,  
Wastewater Rate Design Examination**

( X ) I am opposed to full consolidation of all EPCOR wastewater districts.  
( ) I am not opposed to full consolidation of all EPCOR wastewater districts.

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Signature: Wilma L. McDaniel  
Printed Name: Wilma L. McDaniel

Zip Code: 85373

September 18, 2014

Ms. Susan Bitter-Smith  
Arizona Corporation Commission  
Commissioners Wing  
1200 W. Washington – 2<sup>nd</sup> Floor  
Phoenix, Arizona 85007

Subject:

Dear Ms. Bitter-Smith:

I am opposed to any consolidation of all EPCOR wastewater districts. The people of Sun City and Sun City West had already defeated the same measure which American Water tried to pass a few years ago. We still do not want it! We should not be charged additionally for wastewater as per amount of gallons of water used (as per our water bill). Not all water used is wastewater as much of it is from sprinkler systems, therefore, that water goes back into the soil. When Del Webb built Sun City and Sun City West, the water wells (i.e. water) were already paid for by adding it in the price of the house. And Epcor's rate increases are not the percentage that are stated, but are designed increases of up to 44%, doubling the price within 5 years.

Consolidation is nothing more than a ploy to increase rates infinitum. My vote is no!

Sincerely,

Mary Holm

*Sun City West Resident*

**Teresa Tenbrink**

---

**From:** Carol Otten <cmotten@gmail.com>  
**Sent:** Thursday, September 18, 2014 1:18 PM  
**To:** BitterSmith-Web

I am writing about the proposed rate increase for Sun City. I am asking that you will not vote for an increase. I do not understand why we have to help the other districts with their water issues. Please please vote NO on an increase - Docket # SW-01303A-09-0343 & DOCKET# WS-01303A-14-0010. Thank you.

**Teresa Tenbrink**

---

**From:** Debbie Nordholm <dnordholm59@gmail.com>  
**Sent:** Wednesday, September 03, 2014 10:23 AM  
**To:** BitterSmith-Web  
**Subject:** Water

NO INCREASE IN OUR WATER....



**Teresa Tenbrink**

---

**From:** Marie Errett <jimnme63@gmail.com>  
**Sent:** Monday, September 01, 2014 7:42 AM  
**To:** BitterSmith-Web  
**Subject:** Water

Please do not combine Sun City West. With any other community !!

We did not seek to be involved in this rate case. People in Other communities knew the fees when they chose to move there. We should not be expected to share their fees. I am living On a fixed income and have no where to turn to increase my income !! I can not afford an Increase !

Sent from my iPad

**Teresa Tenbrink**

---

**From:** Bonnie Clifford <bgclifford@aol.com>  
**Sent:** Sunday, August 31, 2014 6:19 PM  
**To:** BitterSmith-Web  
**Subject:** Consolidation & price increase

I am against consolidation & price increases for our water.....many seniors who live in this area are on a fixed income!

Sent from my iPhone

**Teresa Tenbrink**

---

**From:** NANCY <nanbobrealestate@cox.net>  
**Sent:** Friday, September 19, 2014 12:04 PM  
**To:** BitterSmith-Web  
**Subject:** Fwd: DO NOT ALLOW CONSOLIDATION  
**Attachments:** Fax-09-19-14-142112.pdf

----- Original Message -----

**Subject:** DO NOT ALLOW CONSOLIDATION  
**Date:** Fri, 19 Sep 2014 12:00:50 -0700  
**From:** NANCY <nanbobrealestate@cox.net>  
**Organization:** Award Realty  
**To:** [cfraulob@azruco.gov](mailto:cfraulob@azruco.gov)

Dear Ms. Fraulob,

I originally sent this to Pat Quinn and the email came back as undeliverable, and then I got an automatic response saying he is out of the office for 10 days and to contact you, (RATHER CONFUSING), which I am doing. I am a Realtor for 26 years and am horrified that this could take place in the United States of America. Since when do the people that have paid their fair share for YEARS have to pay for those that did not do their due diligence when buying properties. SRES in my Realtor designations stands for "Senior Real Estate Specialist" in case you are wondering. If you think the market was bad and wrought with lots of Short Sales and Foreclosures, these past 5 years, just wait until all the people try to unload their homes at the same time; when this firestorm hits.

Very truly yours, Nancy Deutsch

----- Original Message -----

**Subject:** Fax from 6238768908 @ (623) 876-8908 - 1 Pg(s)  
**Date:** Fri, 19 Sep 2014 14:21:13 -0400  
**From:** IMPACT Fax <[fax@impactservices.biz](mailto:fax@impactservices.biz)>  
**Reply-To:** IMPACT Fax <[fax@impactservices.biz](mailto:fax@impactservices.biz)>  
**To:** [ndeutsch@awardrealty.com](mailto:ndeutsch@awardrealty.com)

**I-Fax** from  
**Impact**

**Open the attached file to view the entire fax.**  
Preview - First Page Only

**Your Fax Details**

Sent To: (623) 243-1296  
From Caller: (623) 876-8908  
ID #: 6238768908  
Sender: 6238768908  
Total Pages: 1  
Fax: Fri Sep 19 2:20pm  
Received: EDT

01/22/2012 03:18 6238768908

NANCY DEUTSCH

PAGE 01/01



Sun City's Advocate  
Since 1963

*This file will be temporarily  
available to IMPACT Customers  
only at*

<http://faxcenter.impactservices.biz>

*Having trouble opening the  
attached file?*

*You will need to install or re-  
install Acrobat Reader.*

*Follow this link to download  
Acrobat Reader for free.*

Impact Fax  
Contact Numbers --  
(513) 842-3737

fax004028303

All residents are encouraged to be certain emails, letters and direct web comments are completed and sent to the commissioners at the Arizona Corporation Commission to ensure defeat. Local groups are not able to defeat the consolidation initiative; only rate payers are able to accomplish this. You may email or mail the letter below.

**SHARE THE INFORMATION WITH NEIGHBORS AND FRIENDS!**

Arizona Corporation Commission address: **Arizona Corporation Commission  
Commissioners Wing  
1200 W. Washington - 2nd Floor  
Phoenix, Arizona 85007**

September 17, 2014

To: Bob Burns - [Rburns-web@azcc.gov](mailto:Rburns-web@azcc.gov)  
Susan Bitter-Smith - [BitterSmith-web@azcc.gov](mailto:BitterSmith-web@azcc.gov)  
Gary Pierce - [Pierce-web@azcc.gov](mailto:Pierce-web@azcc.gov)  
Bob Stump - [Stump-web@azcc.gov](mailto:Stump-web@azcc.gov)  
Brenda Burns - [Burns-web@azcc.gov](mailto:Burns-web@azcc.gov)

Subject: **Docket No. W-01303A-09-0343; SW-01303A-0-0343,  
Wastewater Rate Design Examination**

(X) I am opposed to full consolidation of all EPCOR wastewater districts.  
( ) I am not opposed to full consolidation of all EPCOR wastewater districts.

Comments: *As A Realtor this will decimate  
our market in Sun City where many  
residents are on fixed incomes.  
We will have a landslide of people selling  
their homes + very few wishing to move*

Signature: *Nancy E. Deutsch* into Sun City in the  
Printed Name: *Nancy E. Deutsch ABR Future I moved here*  
*PRS, CRS, GRI, LTG SRES, Broker ASSOC. 15 yrs ago from*  
Zip Code: *85373* PHX where my water  
penny rate was \$45  
because of the  
cheaper bills in S.C.

City of Volunteers

10401 W. Coggins Drive, Sun City, AZ 85351 • Telephone: 623.974.4718 • Fax: 623.977.7095  
[www.suncityhoa.org](http://www.suncityhoa.org)

--  
Nancy Deutsch  
ABR, CRS, GRI, LTG, SRES  
Associate Broker  
C-602-579-8852

Nancy Deutsch  
ABR, CRS, GRI, LTG, SRES  
Associate Broker  
C-602-579-8852



Sun City's Advocate  
Since 1963

All residents are encouraged to be certain emails, letters and direct web comments are completed and sent to the commissioners at the Arizona Corporation Commission to ensure defeat. Local groups are not able to defeat the consolidation initiative; only rate payers are able to accomplish this. You may email or mail the letter below.

### SHARE THE INFORMATION WITH NEIGHBORS AND FRIENDS!

Arizona Corporation Commission address: **Arizona Corporation Commission  
Commissioners Wing  
1200 W. Washington - 2nd Floor  
Phoenix, Arizona 85007**

September 17, 2014

To: Bob Burns – [Rburns-web@azcc.gov](mailto:Rburns-web@azcc.gov)  
Susan Bitter-Smith – [BitterSmith-web@azcc.gov](mailto:BitterSmith-web@azcc.gov)  
Gary Pierce – [Pierce-web@azcc.gov](mailto:Pierce-web@azcc.gov)  
Bob Stump – [Stump-web@azcc.gov](mailto:Stump-web@azcc.gov)  
Brenda Burns – [Burns-web@azcc.gov](mailto:Burns-web@azcc.gov)

Subject: **Docket No. W-01303A-09-0343; SW-01303A-0-0343,  
Wastewater Rate Design Examination**

- (X) I am opposed to full consolidation of all EPCOR wastewater districts.  
( ) I am not opposed to full consolidation of all EPCOR wastewater districts.

Comments: As A Realtor this will decimate  
our market in Sun City where many  
residents are on fixed incomes.  
We will have a landslide of people selling  
their homes + very few wishing to move

Signature: Nancy E. Deutsch into Sun City in the  
Printed Name: Nancy E. Deutsch, ABR future. I moved here  
CRS, GRI, LTR, SRES, Broker, ASso. 15 yrs ago from  
Zip Code: 85373 PHX where my water  
power bill was \$45  
because of the  
cheaper bills in S.C.

City of Volunteers

10401 W. Coggins Drive, Sun City, AZ 85351 • Telephone: 623.974.4718 • Fax: 623.977.7095  
[www.suncityhoa.org](http://www.suncityhoa.org)

**Teresa Tenbrink**

---

**From:** Carey Shore <careyshore3@gmail.com>  
**Sent:** Tuesday, August 26, 2014 3:26 PM  
**To:** BitterSmith-Web  
**Subject:** waste water rate request

before you approve this action take a look at the average income of all involved American water tried this several years ago & it did not fly.

Carey shore  
sun city

**Teresa Tenbrink**

---

**From:** Anne Schulman <thebeez53@yahoo.com>  
**Sent:** Tuesday, August 26, 2014 2:57 PM  
**To:** BitterSmith-Web  
**Subject:** Epcor Consolidation Request

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

As a Sun City, AZ resident I am requesting you do not allow full consolidation of all the EPCOR wastewater districts. Based on the figures supplied by EPCOR, each Sun City wastewater user would experience a 90% rate increase if full-district consolidation was to be approved by the Commission.

EPCOR noted in their ACC response they have projected additional capital improvement costs for the Sun City District of \$9.3M over the next five years. If a full consolidation were to take place, Sun City users would be required to pay an additional \$22.5M over the noted five-year period. This equates to subsidizing other district costs in the amount of \$13.2M. We cannot and should not be required to subsidize other districts for poor planning and choices.

Thank you for your consideration and a vote to deny full consolidation of the EPCOR wastewater districts.

Respectfully yours,

Anne L. Schulman  
10142 W. Saddle Ridge Drive  
Sun City, AZ 85373



**Teresa Tenbrink**

---

**From:** philblade74@gmail.com  
**Sent:** Tuesday, August 26, 2014 2:33 PM  
**To:** BitterSmith-Web  
**Subject:** Raising water rates by 90%. I'm against totally.

**Teresa Tenbrink**

---

**From:** Carole MARTINEZ <carolemartinez1@msn.com>  
**Sent:** Tuesday, August 26, 2014 3:29 PM  
**To:** BitterSmith-Web  
**Subject:** EPCOR Water Case

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

**From:** Carole Martinez

**Subject:** **Docket No. W-01303A-09-0343; SW-0303A-0-0343,**

**Wastewater Rate Design Examination**

I am opposed to full consolidation of all EPCOR wastewater districts.

Carole Martinez

85351

**Teresa Tenbrink**

---

**From:** Betty Lou <bettylou.2@cox.net>  
**Sent:** Tuesday, August 26, 2014 7:09 PM  
**To:** BitterSmith-Web  
**Subject:** Re: EPCOR WASTEWATER RATE INCREASE -

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

**From:** Carole Studdard, Marketing Coordinator  
**Sent:** Tuesday, August 26, 2014 2:11 PM  
**To:** bettylou.2@cox.net  
**Subject:** EPCOR WASTEWATER RATE INCREASE - SCHOA UPDATE

August 26, 2014

**To:** Bob Burns – Rburns-web@azcc.gov  
Susan Bitter-Smith – Bittersmith-web@azcc.gov  
Gary Pierce – Pierce-web@azcc.gov  
Bob Stump – Stump-web@azcc.gov  
Brenda Burns – Burns-web@azcc.gov

**From:** (Your Name)

**Subject:** **Docket No. W-01303A-09-0343; SW-0303A-0-0343,  
Wastewater Rate Design Examination**

- ☐ I am opposed to full consolidation of all EPCOR wastewater districts.  
☐ I am not opposed to full consolidation of all EPCOR wastewater districts.

**Comments:** \_\_\_\_\_

\_\_\_\_\_  
Signature: \_\_\_\_\_  
Printed Signature: \_\_\_\_\_  
Zip Code: \_\_\_\_\_

This message was sent to [bettylou.2@cox.net](mailto:bettylou.2@cox.net) from:

Carole Studdard, Marketing Coordinator | [marketing@suncityhoa.org](mailto:marketing@suncityhoa.org) | SCHOA | 10401 W. Coggins Drive | Sun City, Arizona  
85351

**Unsubscribe**

Email  
Marketing  
by



**Teresa Tenbrink**

---

**From:** Phillip Word <philblade74@gmail.com>  
**Sent:** Tuesday, August 26, 2014 3:33 PM  
**To:** BitterSmith-Web  
**Subject:** Fwd: Undeliverable: Docket No W-01303A-09-0343; SW-0303A-0-0343, Wastewater Rate Design Examination!!

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Subject: Docket No W-01303A-09-0343; SW-0303A-0-0343, Wastewater Rate Design Examination!!

I am totally against the 90% rate increase in the Sun City water rates. I'm opposed to full consolidation of all EPCOR wastewater districts.

Phillip C./Sharon B. Word 10615 W. White Mountain Road; Sun City, AZ 85351

--  
Phill

9241 N 111<sup>th</sup> Ave  
Sun City  
AZ 85351

Aug 27, 2014

To: Susan Bitter Smith


Re: **DOCKET NO. W-01303A-09-0343; SW-0303A-0-0343,**  
**Wastewater Rate Design Examination**

As a Sun City, AZ resident I am requesting you do not allow full consolidation of all the EPCOR wastewater districts. Based on the figures supplied by EPCOR, each Sun City wastewater user would experience a 90% rate increase if full-district consolidation was to be approved by the Commission.

EPCOR noted in their ACC response they have projected additional capital improvement costs for the Sun City District of \$9.3M over the next five years. If a full consolidation were to take place, Sun City users would be required to pay an additional \$22.5M over the noted five-year period. This equates to subsidizing other district costs in the amount of \$13.2M. We cannot and should not be required to subsidize other districts for poor planning and choices.

Thank you for your consideration and a vote to deny full consolidation of the EPCOR wastewater districts.

Respectfully yours,



Barb Hargreaves

**Teresa Tenbrink**

---

**From:** Richard Atwood <ratwoodbud@cox.net>  
**Sent:** Wednesday, August 27, 2014 10:34 AM  
**To:** BitterSmith-Web  
**Subject:** I oppose consolidation

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

"As a Sun City, AZ resident I am requesting you do not allow full consolidation of all the EPCOR waste water districts. Based on the figures supplied by EPCOR, each Sun City wastewater user would experience a 90% rate increase if full-district consolidation was to be approved by the Commission."

"Thank you for your consideration and a vote to deny full consolidation of the EPCOR wastewater districts."

Richard Atwood  
Sun City, Arizona

**Teresa Tenbrink**

---

**From:** Gary <toonerman@aol.com>  
**Sent:** Wednesday, August 27, 2014 10:17 AM  
**To:** BitterSmith-Web  
**Subject:** Docket # - W-01303A-09-0343;SW-0303A-0-0343

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

I am opposed to full consolidation of all EPCOR wastewater districts.

*Gary L. Mattoon  
10231 N. 109th Ave.,  
Sun City, AZ 85351*

[toonerman@aol.com](mailto:toonerman@aol.com)



**Teresa Tenbrink**

---

**From:** helgior@aol.com  
**Sent:** Wednesday, August 27, 2014 10:13 AM  
**To:** BitterSmith-Web  
**Subject:** DOCKET NO. W-01303A-09-0343; SW-0303A-0-0343, Wastewater Rate Design Examination

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

As a Sun City, AZ resident I am requesting you do not allow full consolidation of all the EPCOR wastewater districts. Based on the figures supplied by EPCOR, each Sun City wastewater user would experience a 90% rate increase if full-district consolidation was to be approved by the Commission.

EPCOR noted in their ACC response they have projected additional capital improvement costs for the Sun City District of \$9.3M over the next five years. If a full consolidation were to take place, Sun City users would be required to pay an additional \$22.5M over the noted five-year period. This equates to subsidizing other district costs in the amount of \$13.2M. We cannot and should not be required to subsidize other districts for poor planning and choices.

Thank you for your consideration and a vote to deny full consolidation of the EPCOR wastewater districts.

Respectfully yours,  
Helen Giordano  
John Giordano

**Teresa Tenbrink**

---

**From:** Jack Howard <jtklhoward@msn.com>  
**Sent:** Wednesday, August 27, 2014 9:39 AM  
**To:** BitterSmith-Web  
**Subject:** Sun City Wastewater rates

Three of my family members have purchased homes in Sun City in recent years. We are all on fixed incomes and a 90% increase would greatly impact our budgets negatively. Please vote to protect us retirees, as we snowbirds are happy to pay full annual fees and taxes every year. Thanks, Irene Gilbert, 14629 N. Shiprock Dr, Sun City.

From: Robert Vickrey

Subject: Docket No. W-01303A-09-0343; SW-0303A-0-0343,

Wastewater Rate Design Examination

☒ I am opposed to full consolidation of all EPCOR wastewater districts.  
( ) I am not opposed to full consolidation of all EPCOR wastewater districts.

Comments: *this would put a terrible burden on San City residents*

Signature: *Robert Vickrey*  
Printed Signature: Robert Vickrey  
Zip Code: 85351

From:

Subject: Docket No. W-01303A-09-0343; SW-0303A-0-0343,

Wastewater Rate Design Examination

☒ I am opposed to full consolidation of all EPCOR wastewater districts.  
( ) I am not opposed to full consolidation of all EPCOR wastewater districts.

Comments:

It's unclear and would be a terrible  
burden on the residents of  
the City of Victoria

Signature:

Printed Signature: Janice G. Vickrey

Zip Code:

85351

**Teresa Tenbrink**

---

**From:** Arlene Crow <foyster1943@yahoo.com>  
**Sent:** Thursday, August 14, 2014 12:14 PM  
**To:** BitterSmith-Web  
**Subject:** Waste Water

As a home owner in Sun City West I do not want to see us being consolidated with Corte Bella.

Our water bill is high enough as it is. A lot of people here are on fixed income and cannot afford to have our bills keep going up.

Arlene Crow

Sun City West home owner

From: Robert W. "Chip" Moses  
Subject: Docket No. W-01303A-09-0343; SW-0303A-0-0343,  
Wastewater Rate Design Examination

( X ) I am opposed to full consolidation of all EPCOR wastewater districts.  
( ) I am not opposed to full consolidation of all EPCOR wastewater districts.

Comments: \_Epcor has been trying to raise rates since they bought the water company and lied about not raising rates. Do not vote for this. We cannot afford it here in Sun City. They want us to pay for other peoples' water, just not right. We worked our whole lives paying taxes and do not deserve this money grab. Most of us live only on Social Security (which is not an entitlement!). Believe me it will cost way more than they say and profits will soar! Do not

Signature:   
Printed Signature: Chip Moses  
Zip Code: \_85351

**Teresa Tenbrink**

---

**From:** Billy Gilbreath <iron433@gmail.com>  
**Sent:** Wednesday, August 27, 2014 5:56 PM  
**To:** BitterSmith-Web  
**Subject:** Wastewater Rate Design Examination Docket No. W-01303A-09-0343;  
SW-0303A-0-0343,

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

August 27, 2014

**To:** Bob Burns, Susan Bitter Smith, Gary Pierce, Bob Stump, Brenda Burns,  
**From:** Billy H. Gilbreath, Karen J. Gilbreath

**Re: DOCKET NO. W-01303A-09-0343; SW-0303A-0-0343,**  
**Wastewater Rate Design Examination**

As a Sun City, AZ, residents we are oppose to - and we are requesting you **do not allow** - full consolidation of all the EPCOR wastewater districts. Based on the figures supplied by EPCOR, each Sun City wastewater user would experience a 90% rate increase if full-district consolidation was to be approved by the Commission.

EPCOR noted in their ACC response they have projected additional capital improvement costs for the Sun City District of \$9.3M over the next five years. If a full consolidation were to take place, Sun City users would be required to pay an additional \$22.5M over the noted five-year period. This equates to subsidizing other district costs in the amount of \$13.2M. We cannot and should not be required to subsidize other districts for poor planning and choices.

Therefore, being on a fixed retirement income, it is becoming more difficult to meet our monthly obligations: we have trimmed phone and other utilities, removed paid T.V. using over-the-air antenna, cut water usage removing vegetation and fruit trees, and just don't know where else to cut. Many of our retired neighbors are in the same situation. So please have mercy on those of us that can't afford this or the resources to relocate.

Thank you for your consideration and a vote to deny full consolidation of the EPCOR wastewater districts.

Respectfully yours,

Billy & Karen Gilbreath  
11633 N. Balboa Dr.  
Sun City, AZ.85351

**Teresa Tenbrink**

---

**From:** David Overfield <crf250dave@gmail.com>  
**Sent:** Wednesday, August 27, 2014 7:52 PM  
**To:** BitterSmith-Web  
**Subject:** Re: DOCKET NO. W-01303A-09-0343; SW-0303A-0-0343,

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Dear Mrs Smith,

As a Sun City, AZ resident I am requesting you do not allow full consolidation of all the EPCOR wastewater districts. Based on the figures supplied by EPCOR, each Sun City wastewater user would experience a 90% rate increase if full-district consolidation was to be approved by the Commission.

EPCOR noted in their ACC response they have projected additional capital improvement costs for the Sun City District of \$9.3M over the next five years. If a full consolidation were to take place, Sun City users would be required to pay an additional \$22.5M over the noted five-year period. This equates to subsidizing other district costs in the amount of \$13.2M. We cannot and should not be required to subsidize other districts for poor planning and choices.

Thank you for your consideration and a vote to deny full consolidation of the EPCOR wastewater districts.

Respectfully yours,  
David Overfield



**Teresa Tenbrink**

---

**From:** CenturyLink Customer <oberlyjg@q.com>  
**Sent:** Thursday, August 28, 2014 11:45 AM  
**To:** BitterSmith-Web  
**Subject:** Docket No. W-01303A-09-0343; -SW-0303A-0-0343

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

We are opposed to full consolidation all EPCOR wastewater districts.

Mr. and Mrs. James Oberly  
zip code 85351

**Teresa Tenbrink**

---

**From:** Lesa Overfield <lesaoverfield@gmail.com>  
**Sent:** Friday, August 29, 2014 8:24 PM  
**To:** BitterSmith-Web  
**Subject:** NO CONSOLIDATION FOR SUN CITY

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Good Morning Ms. Susan Bitter-Smith,

As a Sun City, AZ resident I am requesting you do not allow full consolidation of all the EPCOR wastewater districts. Based on the figures supplied by EPCOR, each Sun City wastewater user would experience a 90% rate increase if full-district consolidation was to be approved by the Commission.

EPCOR noted in their ACC response they have projected additional capital improvement costs for the Sun City District of \$9.3M over the next five years. If a full consolidation were to take place, Sun City users would be required to pay an additional \$22.5M over the noted five-year period. This equates to subsidizing other district costs in the amount of \$13.2M. We cannot and should not be required to subsidize other districts for poor planning and choices.

Thank you for your consideration and a vote to deny full consolidation of the EPCOR wastewater districts.

Respectfully yours.  
Les Overfield  
11083 W. Charnwood Ct  
Sun City AZ 85351

## **Teresa Tenbrink**

---

**From:** Susan Bitter Smith  
**Sent:** Monday, September 22, 2014 10:35 AM  
**To:** Teresa Tenbrink  
**Subject:** Fw: docket sw-0103a-09-0343 and ws-01303a-14-0010

**From:** bud gingerich [<mailto:budandgay@hotmail.com>]  
**Sent:** Monday, September 22, 2014 09:55 AM  
**To:** Susan Bitter Smith  
**Subject:** docket sw-0103a-09-0343 and ws-01303a-14-0010

I am a resident of sun city and I oppose the proposed changes in the above referenced items on your agenda. iwould like to know your position , as it will affect my future voting. please respond via e-mail to [budandgay@hotmail.com](mailto:budandgay@hotmail.com).. thank you , William gingerich

## **Teresa Tenbrink**

---

**From:** Susan Bitter Smith  
**Sent:** Saturday, September 20, 2014 8:58 PM  
**To:** Teresa Tenbrink  
**Subject:** Fw: Epcor Water

----- Original Message -----

**From:** [jeannieg@cox.net](mailto:jeannieg@cox.net) [<mailto:jeannieg@cox.net>]  
**Sent:** Saturday, September 20, 2014 03:05 PM  
**To:** Susan Bitter Smith  
**Subject:** Epcor Water

Dear Susan, Please do not vote for EPCOR Water's plan for consolidating districts for wastewater projects. We here in SCW are seniors on fixed incomes who will greatly be affected by increases in water bills.

Thank you.

--

Jean Goncalves, 14438 W Wagon Wheel Drive, SCW

## **Teresa Tenbrink**

---

**From:** Susan Bitter Smith  
**Sent:** Saturday, September 20, 2014 8:58 PM  
**To:** Teresa Tenbrink  
**Subject:** Fw: Epcor Water and Waste Water Cases

**From:** Frank & Joanne Miller [<mailto:millerfj@cox.net>]  
**Sent:** Saturday, September 20, 2014 01:05 PM  
**To:** Susan Bitter Smith  
**Cc:** [maillmaster@azcc.gov](mailto:maillmaster@azcc.gov) <[maillmaster@azcc.gov](mailto:maillmaster@azcc.gov)>  
**Subject:** Epcor Water and Waste Water Cases

Please add our names to those vehemently objecting to the inclusion of Sun City in the Epcor Waster Water Case Docket SW-01303A-09-0343 and Water Case Docket WS-01303A-14-0010.

We have been full time residents of Sun City since 1993 and it has been our experience that Sun City residents are able to take care of our needs. Please don't add other communities and their infrastructures to our responsibilities.

## **Teresa Tenbrink**

---

**From:** Susan Bitter Smith  
**Sent:** Saturday, September 20, 2014 9:48 AM  
**To:** Teresa Tenbrink; Laurie Woodall  
**Subject:** Fw: SW-01303a-09-0343 WS-01303a-14-0010

**From:** Jerome Pichette [[mailto:jerome\\_pichette@yahoo.com](mailto:jerome_pichette@yahoo.com)]  
**Sent:** Saturday, September 20, 2014 07:32 AM  
**To:** Bob Stump; Gary Pierce; Bob Burns; Susan Bitter Smith; Brenda Burns  
**Subject:** SW-01303a-09-0343 WS-01303a-14-0010

In reference to above cases, I live at 12121 W. Patrick Lane, Sun City. I live in the Aqua Fria water district. I moved here on 12/2011. My water bill for 2/2011 was \$66.65, The same bill for 2-14 was \$100.88 (a 51% increase) Why is this allowed? The main problem is the wastewater portion. My wife and I are for total consolidation. There is no other option. There is a lot of miss-information being put out to the effected people. RUCO is included in this group putting out misleading infor. You need to put apples to apples, etc. That is the only way to get to the root of this problem. Jerome Pichette, 12121 W. Patrick Lane, Sun City, Az 85373

**R.O.S.E Meeting**  
**9/26/14 @ 10 a.m.**  
**AGENDA**

Chair: Carolyn      Co-Chair: Betty      Secretary: Renee      Treasurer: Wendy

**UPDATES:**

- Treasurer Updates – Account Balance (\$      ) and Cash on Hand (\$      )

**ACTION ITEMS:**

- **Salsa Challenge**-Friday, October 3, 2014 (10-11:30 am)

**A. List of event items (see handout)**

**B. TIME FRAME for Salsa Challenge Event:**

8:15-8:30- (NO LATER) Salsa Deliveries to 1300 building basement

8:45-10:00 -Secret Panel of Judges Tasting

*(Everyone exits the basement by 8:30 except Carolyn & 1/2 non-participant)*

**9:45-All available Committee Members Report to Serving Stations**

10:00 to 11:15-People's Choice Voting

10:00-11:30 Event Open to Staff

10:15-Tally of People's Choice Votes

11:25-30-The Winner's Announced

11:30-Clean Up

- **Volunteers needed to cover stations:**

Salsa Stations (13 entries thus far)- if we can have at least 5 or 6 to oversee those

- |     |     |     |
|-----|-----|-----|
| 1.) | 2.) | 3.) |
| 4.) | 5.) | 6.) |

Cashier-

Nachos-Betty

Drinks-

Clean Up-

- **Tucson Celebration-** Thursday, October 9

1. Certificates Prep -

2. Program/Agenda-Greeters

2. Gift Distribution Plan-

3. Decoration -

Red Carpet runner

Roses-(Need 10)

Décor'

Table Cloths

Meeting Adjourned @ \_\_\_\_:\_\_\_\_

**Teresa Tenbrink**

---

**From:** Frances SPREITZER MSN Account <frannies579@msn.com>  
**Sent:** Wednesday, August 20, 2014 3:30 PM  
**To:** BitterSmith-Web  
**Subject:** Consolidation of waste water rates

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

I am very much opposed to the consolidation of waste water rates. I have been living on a fixed income for 28 years and would find an increase in my waste water rates to be a hardship. It would be unfair to force us in Sun City West to equally divide these rates with other higher-income cities.

Frances Spreitzer

Sent from Windows Mail



**Teresa Tenbrink**

---

**From:** Richard Collins <[rcollinsbellevue@yahoo.com](mailto:rcollinsbellevue@yahoo.com)>  
**Sent:** Friday, August 22, 2014 6:02 PM  
**To:** BitterSmith-Web  
**Subject:** Fw: Waste Water Consolidation; Docket: W-1303A-09-03F3; SW-0303A-0=0343

On , Richard Collins <[rcollinsbellevue@yahoo.com](mailto:rcollinsbellevue@yahoo.com)> wrote:

On Friday, August 22, 2014 7:51 PM, Richard Collins <[rcollinsbellevue@yahoo.com](mailto:rcollinsbellevue@yahoo.com)> wrote:

**NAME:** Lois Walden  
**DATE:** (218) 780-9912  
**ADDRESS:** 10716 W. Roundelay Circle  
**PHONE:** (218)780-9912  
**EMAIL:** [RCOLLINSBELLEVUE@YAHOO.COM](mailto:RCOLLINSBELLEVUE@YAHOO.COM)  
**POSITION:** Con

I have lived in Sun City for 18-years and have had my water/waste bill nearly double during this time. A further doubling of costs that consolidation would reportedly cause; especially for a fixed sized community like Sun City (whose citizens have already paid for their own water/waste infrastructure) is not fair and not reasonable, Please do not consolidate us.

Walden

Lois

## **Teresa Tenbrink**

---

**From:** Leslie Marshall <leslieparis28@yahoo.com>  
**Sent:** Saturday, August 23, 2014 3:20 PM  
**To:** BitterSmith-Web  
**Cc:** marshallde67  
**Subject:** Verrado Water Charges

Dear Ms. Smith,

Our family have been residents of Verrado since 2009. In that time, our water bills have increased from an average of \$240 to close to \$300 with no change to our habits. After speaking with Arizona residents throughout the state, it is painfully obvious that these charges are excessive and punitive to the residents of Verrado.

We appreciate the advantages of living in this community, but when our water bill is two to three times higher than neighboring communities; we have to insist that something be done. Subsidizing is not the answer.

We are

Sent from my iPhone

Sent from my iPhone

**Teresa Tenbrink**

---

**From:** Rose Carlson <RCarlson4@cox.net>  
**Sent:** Sunday, August 24, 2014 10:01 AM  
**To:** BitterSmith-Web  
**Subject:** opposed to consolidation of EPCOR wastewater districts

Dear Commissioner Bitter Smith,

As a Sun City, AZ resident, I am requesting you do not allow full consolidation of all the EPCOR wastewater districts. Based on the figures supplied by EPCOR, each Sun City wastewater user would experience a 90% rate increase if full-district consolidation was to be approved by the Commission.

Please vote to deny full consolidation of the EPCOR wastewater districts. We cannot and should not be required to subsidize other districts for poor planning and poor choices.

Respectfully yours,

Rose Carlson, Ph.D. & Michael Palmer, Ph.D.  
10837 Santa Fe Drive  
Sun City, AZ 85351

## **Teresa Tenbrink**

---

**From:** richard@rdstern.com  
**Sent:** Sunday, August 24, 2014 11:40 AM  
**To:** BitterSmith-Web  
**Subject:** West Valley development

When I moved to Sun city there wasn't much to the other cities in our areas. Peoria, El Mirage and Surprise together were about 5000 people. Since then their populations exploded. They are constantly expanding off our infrastructure such as fire and water and increasing our costs.

I see where Surprise thinks their water demand will exceed supply in 25 years. Whatever happened to the 100 year watersupply requirement developers used to have to prove?

As for Sun City, "As a Sun City, AZ resident I am requesting you do not allow full consolidation of all the EPCOR wastewater districts. Based on the figures supplied by EPCOR, each Sun City wastewater user would experience a 90 percent rate increase if full-district consolidation was to be approved by the Commission.

"EPCOR noted in their ACC response they have projected additional capital improvement costs for the Sun City District of \$9.3M over the next five years. If a full consolidation were to take place, Sun City users would be required to pay an additional \$22.5M over the noted five-year period. This equates to subsidizing other district costs in the amount of \$13.2M. We cannot and should not be required to subsidize other districts for poor planning and choices.

"Thank you for your consideration and a vote to deny full consolidation of the EPCOR wastewater districts."

## **Teresa Tenbrink**

---

**From:** Sue Walker <alwalker@me.com>  
**Sent:** Monday, August 18, 2014 11:40 AM  
**To:** BitterSmith-Web  
**Subject:** Wast water increase

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

I against the 89 percent increase you have scheduled for Sun City, Az. waste water.  
Vote No. Sue Walker Sun City, Az.

Sent from my iPad

**Teresa Tenbrink**

---

**From:** Sue Baker <Sue.Baker@Truecos.com>  
**Sent:** Tuesday, August 19, 2014 9:49 AM  
**To:** BitterSmith-Web  
**Subject:** FW: Docket No. W-01303A-09-0343; SW-0303A-0-0343 -- Wastewater Rate Design Examination  
**Attachments:** 3730\_001.pdf  
  
**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

August 19, 2014

To: Mr. Bob Burns - [RBurns-web@azcc.gov](mailto:RBurns-web@azcc.gov)  
Susan Bitter Smith - [BitterSmith-web@azcc.gov](mailto:BitterSmith-web@azcc.gov)  
Gary Pierce - [Pierce-web@azcc.gov](mailto:Pierce-web@azcc.gov)  
Bob Stump - [Stump-web@azcc.gov](mailto:Stump-web@azcc.gov)  
Brenda Burns - [Burns-web@azcc.gov](mailto:Burns-web@azcc.gov)

From: Sun City Resident

Re: **DOCKET NO. W-01303A-09-0343; SW-0303A-0-0343,**  
**Wastewater Rate Design Examination**

As a Sun City, AZ resident I am requesting you do not allow full consolidation of all the EPCOR wastewater districts. Based on the figures supplied by EPCOR, each Sun City wastewater user would experience a 90% rate increase if full-district consolidation was to be approved by the Commission.

EPCOR noted in their ACC response they have projected additional capital improvement costs for the Sun City District of \$9.3M over the next five years. If a full consolidation were to take place, Sun City users would be required to pay an additional \$22.5M over the noted five-year period. This equates to subsidizing other district costs in the amount of \$13.2M. We cannot and should not be required to subsidize other districts for poor planning and choices.

Thank you for your consideration and a vote to deny full consolidation of the EPCOR wastewater districts.

Respectfully yours,

Shirley A. Catto

Sun City Home Owner

**Teresa Tenbrink**

---

**From:** Jeffrey Lehrer <jclehrer@hotmail.com>  
**Sent:** Tuesday, August 19, 2014 8:49 PM  
**To:** BitterSmith-Web  
**Subject:** Opposed to 89% Wastewater increase for Sun City

Dear Commissioner Smith,

I am apposed to the 89% increase that has been proposed for the residents of Sun City. I can understand an increase, but 89%???? I am a full time resident, I vote and my memory is still quite sharp!!!

Regards,

Jeffrey C. Lehrer

10832 W Sarabande Circle

Sun City, AZ 85351



## **Teresa Tenbrink**

---

**From:** James Hill <dhill1@farmersagent.com>  
**Sent:** Monday, August 11, 2014 1:27 PM  
**To:** BitterSmith-Web  
**Subject:** Crossriver water and sewer rates

Dear Ms Bittersmith,

The outrageous water and sewer rates are absolutely devastating. I have to make extreme cuts in other areas of my budget to pay for my water bill. To have service charge of \$110.00+ per month just to have the service is highway robbery. You have to do something fair for us.

Thanks

James Hill

James Hill  
Farmers Insurance  
14985 W Bell Rd Ste 175  
Surprise, AZ 85374-3874  
623-486-2322 (Office)  
623-979-9055 (Fax)  
[dhill1@farmersagent.com](mailto:dhill1@farmersagent.com)  
<http://www.farmersagent.com/dhill1>

This e-mail message and any documents accompanying this transmission may contain confidential information and are intended solely for the addressee (s) named above. If you are not the intended addressee/recipient, any use of, disclosure, copying, distribution, or reliance on the contents of this e-mail information is strictly prohibited. Please reply to the sender advising of the error in transmission and immediately delete/destroy the message and any accompanying documents.

Farmers Group, Inc. and its subsidiaries and affiliates, including Farmers Financial Solutions, LLC, reserve the right to monitor and review the content of all e-mail communications and attachments sent or received by or from this address and to retain them in accordance with the applicable regulatory requirements. Securities are offered through Farmers Financial Solutions, LLC, 30801 Agoura Road, Building 1, Agoura Hills, California 91301. Member FINRA & SIPC.

**Teresa Tenbrink**

---

**From:** Randy and Bonnie Robinson <fall0007@yahoo.com>  
**Sent:** Thursday, August 14, 2014 1:49 PM  
**To:** BitterSmith-Web  
**Subject:** Sun City West about commision.

Dear: Susan

We bought our first home in Sun City West in 2001. When we chose to live in Sun City West we looked very carefully at everything that should effect our lives there; cost and condition of the house, the costs connected with living in it, which included: the taxes, power, water, garbage, sewer, and other related expenses. We were satisfied with what we found. We understood that Sun City West had its own facilities and we understood the cost of them and found them satisfactory for our needs. We, along with many of the other residents in Sun City West, are winter residents and live less than a year (most less than 6 months) in our homes here. Residents do not generate any waste water to be disposed of during the time they are gone, but are required to pay for it, along with a water charge, during their time away.

We see **ABSOLUTELY NO JUSTIFICATION** in combining rates with other NON RELATED COMMUNITIES to help pay for their particular problems, situations, and rates when they have different problems/situations to deal with that we have no control over.

We have several neighbors here who we know LIVE ON VERY LIMITED INCOMES and any kind of increase of this kind I think is unconscionable and will effect their ability to have a comfortable life.

Please leave things as they are and not having one person paying for a stranger's waste water or other cost.

Sincerely,  
Randall Robinson  
21042 North 124<sup>th</sup> AVE  
Sun City West Arizona  
85375

*Randy's philosophy on life.*



**We all need to remember that not everyone has all the blessings we have and we need to help those through life who need it !!!**

-  
-

**Teresa Tenbrink**

---

**From:** Seymour M Gershberg <dvk152@comcast.net>  
**Sent:** Saturday, August 16, 2014 11:03 AM  
**To:** BitterSmith-Web  
**Subject:** WATER CONSOLIDATION AND RATE INCREASE

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

I AM A NEW RESIDENT OF SUN CITY WEST AND AM MOST UPSET ABOUT THE PROPOSED CHANGE IN THE WATER DISTRICTING AND A RATE INCREASE AS A RESULT OF THIS CHANG. WHEN I BOUT MY HOME OUT HERE IN THE DESERT IT WAS BECAUSE OF THE LOW COST OF WATER USAGE AND THE RELATIVE LOWER COST OF LIVING. AS A RETIRED PERSON LIVING ON A FIXED INCOME EVERY ADDITION INCREASE IN THE COST OF UTILITIES HAS A PROFOUND EFFECT ON MY ABILITY TO LIVE A MODEST RETIRED LIFE. A RATE INCREASE AS A RESULT OF SOME CONSOLIDATION PLANS IS NOT IN MY BEST INTEREST OR THE INTERESTS OF THIS COMMUNITY.

CORDIALLY,  
S.M. GERSHEBRG  
3651 WEST RAVENSWOOD DR.  
SUN CITY WEST, AZ 85375

## **Teresa Tenbrink**

---

**From:** Albert Woods <zzwoods@cox.net>  
**Sent:** Sunday, August 17, 2014 3:50 PM  
**To:** Woods Al & Nancy  
**Subject:** Opposed to consolidation of wastewater districts

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

In Sun City West, the cost of water was included in the price of our property. It is not fair that we should now help pay for people who have never had this full cost. When choosing a residence, tax rates, utility costs, amenities should be considered. Sincerely, Nancy Woods, 14314 W. Parada Drive, Sun City West, AZ, 85375