

W-01212A-12-0309
SW-20445A-12-0310
W-03720A-12-0311
W-02450A-12-0312
W-02451A-12-0313
W-20446A-12-0314
W-01732A-12-0315

ORIGINAL
ARIZONA CORPORATION COM
UTILITY COMPLAINT FORM



Investigator: Tom Davis

2013 APR - 5 A 11:48

Priority: Respond Within Five Days

ARP COMMISSION
STREET CONTROL

Opinion No. 2013 - 109912

Date: 4/3/2013

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: PETITION Last: PETITION

Account Name: PETITION PETITION

Home: (000) 000-0000

Street: n/a

Work: (000) 000-0000

City: Maricopa

CBR:

State: AZ Zip: 85138

is:

Utility Company: Global Water-Santa Cruz Water Company

Division: Water

Contact Name:

Nature of Complaint:

OPPOSED W-01212A-12-0309, SW- 20445A-12-0310, W-03720A-12-0311, W-02450A-12-0312, W-02451A-12-0313, W-20446A-12-0314, W-01732A-12-0315 WATER - SEWER

PETITION INCLUDES 36 LETTERS SENT BY CONSUMERS IN OPPOSITION TO GLOBAL RATE INCREASE.

I am opposed to granting an increase to Global Water so they can achieve a higher rate of return. The current rate of return that is earned is greater than any individual can make investing or putting money in the bank. This rate increase will not only increase my monthly bill, but it will also lead to an increase in my HOA dues. It is not fair to be charged twice and Global Water did not calculate this fact into their test data. The basic service charge increases in water and sewer will increase my total bill \$23 a month and over \$30 a month with usage. The reduced rebate threshold will be almost impossible to meet regularly and that leads to an addition \$10 in water usage charges. Global's letter to customers even state that most will see at least a \$72 per year increase, that means I would be paying \$216 more in 3 years, but in reality it is more like \$400 or more to the average homeowner. Global wants a 37% increase or more and incomes are not keeping up with that kind of increase. I will be forced to make other cuts to my spending in order to pay for something that I need. This is a preventable hardship!

PLEASE TELL GLOBAL WATER -NO INCREASE! They already make a healthy return on their investment. Tell them to stop hurting their customers with outrageous rate increases.

Submitted by:
1. Tom Blevins
2. Robert & Mary Welch
3. Deanna Webber
4. Denna Bodfield
5. Cleveland Zackery
6. Linda Lawson
7. John Renfro

Arizona Corporation Commission
DOCKETED

APR - 5 2013

| | |
|-------------|----|
| DOCKETED BY | NR |
|-------------|----|

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

8. Robert L. Jeline
9. Edgar LaPointe
10. Aurelie & Shannon Reeve
11. Robert & Wendolyn Hart
12. Boni Ellis Grune
13. Carol Cancellieri
14. Charles & Joan Wilson
15. Gail A. Hjelmstad
16. Deborah Richards
17. Roger Bernard
18. Jill Bernard
19. Joyce M. Boyd
20. Delores Blue
21. Mark & Deb Osadczuk
22. Bryan & Shelly Verot
23. Dennis & Denise Antosh
24. Clare Buenger
25. Dean Chicquette
26. Sherwood Pike
27. Brenda Burch
28. Dan Gusnowsky
29. Linda Chicquette
30. George Hollman
31. Candace Brock
32. Warren Johnson
33. Esmeralda Barba
34. Roberto Barba
35. John Chester
36. Phyllis Lowry
- *End of Complaint*

Utilities' Response:

Investigator's Comments and Disposition:

4/03/13 Comments noted for the record and docketed. CLOSED.
End of Comments

Date Completed: 4/3/2013

Opinion No. 2013 - 109912
