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1 BEFORE THE ARIZONA CORPORATION COMMISSION Arizona Corporation Commission 2 WILLIAM A. MUNDELL DOCKETED CHAIRMAN 3 JIM IRVIN COMMISSIONER MAY 3 0 2002 MARC SPITZER **COMMISSIONER** DOCKETED BY 5 OCKET NO. S-03448A-01-0000 IN THE MATTER OF 6 RONALD L. FANZO d/b/a INTERMARC MARKETING 7127 East Becker Lane, Ste. 90 Scottsdale, AZ 85254 DECISION NO. 64850 RONALD L. FANZO d/b/a CASHFLOWS 10 13020 North 96th Place Scottsdale, Arizona, 85260 11 RONALD L. FANZO 12 13020 North 96th Place Scottsdale, Arizona, 85260 13 **OPINION AND ORDER** Respondents. 14 DATE OF HEARING: December 3, 2001 15 Phoenix, Arizona PLACE OF HEARING: 16 Philip J. Dion III ADMINISTRATIVE LAW JUDGE: 17 Ms. Kathleen Coughenour DeLaRosa, Staff Attorney, APPEARANCES: 18 Securities Division, on behalf of the Corporation Commission; 19 20 BY THE COMMISSION: Having considered the entire record herein and being fully advised in the premises, the 21 22 Commission finds, concludes, and orders that: 23 FINDINGS OF FACT 24 On July 20, 2001, the Securities Division ("Division") of the Arizona Corporation 1. Commission ("Commission") filed a Notice of Opportunity for Hearing Regarding the Temporary 25 26 Order to Cease and Desist, for Restitution, for Administrative Penalties, and for Other Affirmative Actions ("Notice") against Ronald L. Fanzo, d/b/a Intermarc Marketing; Ronald L. Fanzo, d/b/a 27 28 Cashflows, and Ronald L. Fanzo (collectively, "Respondents") in which the Division alleged that Respondents have engaged in acts, practices and transactions that constitute violations of the Arizona Securities Act ("Act").

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2. Respondents were duly served with copies of the Notice.

On August 21, 2001, Respondent Ronald L. Fanzo filed a document with the 3. Commission that the Commission treated as a request for a hearing and pre-hearing conference for all Respondents.

4. On August 28, 2001, the Commission issued a Procedural Order that set the matter for

a pre-hearing conference on September 4, 2001.

5. On September 4, 2001, the pre-hearing was held as scheduled. The Respondents appeared without the assistance of counsel. The Division appeared with counsel. At the pre-hearing conference in this matter, the parties were informed that the hearing in this case would take place on December 3, 2001.

6. On September 26, 2001, the Division met with Mr. Fanzo, and Mr. Fanzo sat for an Examination Under Oath ("EUO").

- 7. On December 3, 2001, a full public hearing was commenced before a duly authorized Administrative Law Judge at the Commission's offices in Phoenix, Arizona. The Respondents failed to appear for the hearing. The Division appeared and was represented by counsel. The Division indicated that they were prepared to proceed and, therefore, the hearing was held in absentia. Testimony was taken, and more than 10 exhibits were admitted into evidence during the course of the proceeding. Following the conclusion of the hearing, closing memoranda were submitted by the Division on January 3 and January 8, 2002. The matter was then taken under advisement pending submission of a Recommended Opinion and Order to the Commission.
- 8. Ronald L. Fanzo, whose last known home address is 13020 North 96th Place, Scottsdale, Arizona, 85260 was doing business in Arizona as an individual and under two other names. The first name is Cashflows, whose last known business address is the same as Mr. Fanzo's home address, and the second is Intermarc Marketing, whose last known business address is 7127 E. Becker Lane, Ste. 90, Scottsdale, Arizona 85254.
  - Mr. Fanzo was at all relevant times the sole proprietor of Intermarc and Cashflows. 9.

- 10. From on or about November 2000, Mr. Fanzo, through Intermarc, operated Internet websites (the "Intermarc websites"). The Intermarc websites offered an opportunity to purchase a "complete turn-key package" of computer and software that purportedly would enable purchasers to set up an internet business immediately upon purchase of the system.
- 11. Purchasers of an Intermarc computer system would execute promissory notes agreeing to pay for the system.
- 12. Mr. Fanzo, through Cashflows, operated another Internet website (the "Cashflows website"). That website offered for sale promissory note investments and referred prospective purchasers to the e-mail address of Mr. Fanzo.
- 13. The promissory note investments offered by Mr. Fanzo, through Cashflows, included the promissory notes generated through sales of computer systems on the Intermarc website.
- 14. Respondents represented that the purchasers were "high risk" borrowers who could not obtain financing, other than through the Intermarc websites, for the purchase of the computers and software needed to set up an Internet business.
- 15. Respondents represented that purchasers of the promissory notes would realize a return of at least 30 percent on their investment. The Respondents represented that the promissory notes were fully secured by adequate collateral.
- 16. During the hearing, the Division called Scott Brown as a witness. Mr. Brown testified that he was a civil engineer who had some investment experience. He testified he invested mainly in stock and option investments through an on-line broker. Mr. Brown testified that while he was on the website of Papersource On-Line, his attention was drawn to information regarding small, short-term investments with 30 percent yields. Mr. Brown testified that he sent an e-mail requesting more information about the investment opportunity. Mr. Brown further testified that he received a response in the form of an e-mail that referred him to the Intermarc websites and gave contact information for a Ronald Fanzo.
- 17. Mr. Brown testified that he e-mailed Mr. Fanzo and asked for and received a sample agreement and balance sheet.
  - 18. Mr. Brown stated that subsequently he entered into a signed agreement between

himself and Mr. Fanzo and invested \$1,000 with Intermarc and Mr. Fanzo.

- 19. Mr. Brown testified the business plan, as he understood it, was that Intermarc would sell computers, software and computer systems to customers who had a less than average credit rating. Mr. Brown understood that his profits were derived by the rate of return on the note that Intermarc was charging the customers, or if Intermarc sold the note, then the proceeds from the sale to the third party would flow to him at the agreed upon rate of return.
- 20. Mr. Brown testified that it was his understanding that his capital was being used to purchase computer equipment and for the marketing of the operation. He testified that he did not think any of the money would be used by Mr. Fanzo personally.
- 21. Mr. Brown testified that for his \$1,000, he expected to receive his principal plus a 30 percent return over a six-month term as delineated in the agreement. The agreement, dated January 20, 2001, stated that the return on the investment would yield a 30 percent APR. Therefore, Mr. Brown was to receive the \$1,159.71 on July 20, 2001, exactly 6 months after entering the agreement with Respondents.
- 22. Mr. Brown testified that while the rate of return was aggressive, it was associated with the fact that clients or customers of Intermarc had a below average credit rating. He went on to state that he knew that it would be a risky investment and that there would be a possibility of default. He further testified that when he e-mailed Mr. Fanzo about the possibility of people defaulting, Mr. Fanzo replied that they had not had any defaults and that there were only a few delinquencies.
- 23. Mr. Brown testified that in early July, 2001, he contacted Mr. Fanzo and indicated that he would be requesting his funds at the end of the contract and was not interested in participating any further.
- 24. On July 11, 2001, Mr. Fanzo replied to the e-mail stating that Mr. Brown's money had already been placed in the "queue for completing the program." Mr. Brown took this to mean that he should receive his funds within the first five days of August.
- 25. On August 15, 2001, Mr. Brown e-mailed Mr. Fanzo again requesting his money. On August 20, 2001, Mr. Fanzo replied that the check had already been sent to Mr. Brown, however, there was an error on the address line and that he would correct that error and send Mr. Brown his

money immediately.

- 26. Mr. Brown indicated that he did not receive his check and again contacted Mr. Fanzo at the end of August, 2001, requesting his money. Mr. Brown received a reply on October 18, 2001 from Mr. Fanzo indicating that Mr. Fanzo would not be able to refund his money because of an order from the Commission to cease and desist all activity.
- 27. Mr. Brown testified that he assumed that the securities were registered in compliance with all laws. Mr. Brown went on to testify that if he had known that Intermarc never had sold one computer system, that would have made a difference in his decision to invest. He further testified that had he known the balance sheet (which showed that Intermarc had \$44,150 in cash and accounts receivable of \$179,000) was fabricated, it would have made a difference in his investment decision.
- 28. Mr. Brown testified that it was his understanding that his \$1,000 investment was not solely limited to just one note. He testified that there would be at least three promissory notes that would be used as collateral indicating that his collateral would be secured by at least three separate individuals or companies in order to diversify the risk.
- 29. Mr. Brown also testified that in his security agreement, Intermarc guaranteed unconditionally that the obligations due under the security agreement would be paid in full and promptly and that any expenses paid or incurred by Mr. Brown to collect such obligations including reasonable attorney's fees and court costs would also be paid for by Respondents. Mr. Brown testified that he was given the impression that this business was a going concern, that Mr. Fanzo had already contacted individuals who wished to purchase the computer systems and all that Mr. Fanzo needed was investors to provide the funding.
- 30. Mr. Brown testified that he did not work for Respondents or in any way participate in the business making decisions of Intermarc or Cashflows. He further testified that he never made a decision as to what type of computer systems should be bought, nor did he decide who the company should contract with to either sell computer systems or purchase computer systems. He testified that he was simply a passive investor.
- 31. The Division called David Leifer, who is an investigator with the Securities Division, to testify at the hearing. Mr. Leifer indicated that the Securities Division had received a referral from

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the Texas Securities Division regarding the Cashflows website. Mr. Leifer stated that they began to examine Cashflows and the other Respondents in December, 2000.

- 32. Mr. Leifer testified that he contacted Mr. Fanzo via e-mail in an undercover capacity. Mr. Leifer testified that Mr. Fanzo replied to his e-mail indicating that he was accepting investment amounts of \$1,000 up to \$20,000 in a "turn-key program" involving computer systems for business start-ups and that he was looking for investors. In the reply, Mr. Fanzo promised a rate of return of 30 percent and stated that the use of funds would be divided between marketing and business purchases. Mr. Leifer went on to testify that the Cashflows website indicated that Cashflows purchases notes using pools of investor money and that those notes are checked for creditworthiness. The website goes on to say that "the notes are checked for credit worthiness, but more importantly, are purchased with full recourse . . . which means the seller of the note has an obligation to buy the note back or provide compensation in the event of a loss. In addition, your payments come directly from Cashflows and not from the note payor. This means you're never bothered by a late payment or check that bounces."
- Mr. Leifer testified that he clicked on the e-mail link on the bottom of the Cashflows 33. web page and that is how he contacted Mr. Fanzo. He further testified that Mr. Fanzo directed him to the website of Intermarc. Mr. Leifer testified that based upon his communications with Mr. Fanzo, Intermarc was the website which represented the business that generated the promissory notes that Cashflows sold.
- 34. Mr. Leifer testified that in doing a search of the Intermarc website, the administrative contact was listed as a Mr. Ron Fanzo with an address of 7127 E. Becker Lane, Ste. 90, Scottsdale, AZ 85254.
- 35. Mr. Leifer testified that the name Intermarc Marketing was registered as a trade name with the Secretary of State and the owner of such trademark was Mr. Ron Fanzo. Mr. Leifer testified that Mr. Ronald Fanzo was not registered with the Commission as a licensed securities salesman or dealer, which was evidenced by a Certificate of Non-Registration.
- Mr. Leifer also testified that Intermarc had not filed with the Commission a Notice of 36. Filing for Securities pursuant to Article 4 of the Securities Act, which was evidenced by a Certificate

of Non-Registration.

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- Mr. Leifer testified that in his investigation, he identified five investors. 37.
- Mr. Leifer went on to testify that three of the investors received partial returns of their 38. investments. He further stated that since Intermarc never did business, it appears that the only source of that money would be subsequent investors.
- Mr. Leifer testified that in his e-mail correspondence with Mr. Fanzo, Mr. Fanzo sent 39. him a sample security agreement. The security agreement sent to Mr. Leifer is almost identical to the security agreement signed by the investors in this case.
- Mr. Leifer testified that he was present at the EUO of Mr. Fanzo. The transcript of the 40. EUO was admitted into evidence. In that examination, Mr. Fanzo admitted that he posted materials on the Internet soliciting participation in his investment pool, he had sold securities agreements to the investors in this case, and he acknowledged that the investors were completely passive. Additionally, Mr. Fanzo stated that he did not sell any computer systems with the monies he received from the investors.
- Mr. Leifer stated that when Mr. Fanzo was questioned about what he did with the 41. money, Mr. Fanzo indicated he used some of it for advertisement expense, but that he also used some of the money as "living expenses" which he needed so that he could continue to perpetuate the business. Mr. Fanzo admitted that he never disclosed to the investors that he was going to use any of the money for his own living expenses.
- 42. At his EUO, Mr. Fanzo testified that no one else participated with him in Intermarc or Cashflows and that neither company had any employees. Mr. Fanzo went on to state that Cashflows really "isn't a business, it was just the name of this website." When questioned further, he admitted that all business was conducted through Intermarc and investments were done under the Intermarc name.
- When questioned about the information he provided to investors before they invested, 43. Mr. Fanzo responded that he directed them to the main Intermarc website and gave them an outline of the company. He stated that he did not give them anything else other than the sample agreement. He further testified that he really didn't have a "business plan" for Intermarc.

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- 44. Based upon Mr. Fanzo's testimony that he never sold a computer system, the balance sheet given to Mr. Brown indicating cash of \$44,155 and accounts receivable of \$179,000 appears to be fabricated.
- 45. At the EUO, Mr. Fanzo stated that he came to the conclusion that he was not required to be a registered agent or register the securities he offered because they were not attached to real estate. He stated that he had contacted a retired attorney who had confirmed his thinking but subsequently lost contact with that attorney.
- After the hearing was concluded on January 8, 2002, the Securities Division filed a 46. post-hearing exhibit indicating that five individuals invested \$15,950 with the Respondents of which \$3,200 was returned, leaving a balance of \$12,750 due for restitution.
- 47. The agreements entered into between Respondents and the investors are investment contracts, which are securities under the Act.
- 48. Based on the evidence, the investors in this case invested money in a common enterprise with an expectation of profits to be derived substantially from the efforts of others.
- 49. The invested money was placed in the sole control of Mr. Fanzo and Mr. Fanzo admitted that those funds were pooled under his management.
- The investors had an expectation of profit based upon Mr. Fanzo operating a 50. successful business. Their expectation of profits was delineated in their investment contract as a 30 percent return on their investment.
- The investors relied upon the efforts of Mr. Fanzo to obtain the promised rate of return 51. and did not participate in any of the business decisions made by Respondents. Mr. Fanzo substantiated this fact at his EUO when he testified that the investors in this case were passive investors.
  - 52. It is uncontested that the securities were never registered as required by the Act.
- 53. Mr. Fanzo solicited investments through the Intermarc and Cashflows websites. In his EUO, Mr. Fanzo confirmed that he had posted materials on the internet soliciting participation in his investment pool. Also, Mr. Fanzo, through Intermarc and Cashflows, directly collected more than \$15,000 from investors through payments made directly to Mr. Fanzo. Based on the evidence,

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- 6. Respondents Intermarc, Cashflows and Mr. Ronald Fanzo are dealers or salesmen within the meaning of A.R.S. § 44-1801(9) and § 44-1801(20).
- 7. Respondents Intermarc, Cashflows and Mr. Ronald Fanzo offered and/or sold securities from Arizona without being registered as dealers or salesmen in violation of A.R.S. § 44-1842.
- 8. Respondents Intermarc, Cashflows and Mr. Ronald Fanzo violated the anti-fraud provisions of A.R.S. § 44-1991 in the manner set forth hereinabove.
- 9. Respondents Intermarc, Cashflows and Mr. Ronald Fanzo are found herein to have violated the Securities Act, should cease and desist pursuant to A.R.S. § 44-2032 from any future violations of A.R.S. §§ 44-1841, 44-1842 and 44-1991 and all other provisions of the Securities Act.
- 10. Respondents Intermarc, Cashflows and Mr. Ronald Fanzo should be jointly and severally liable to make restitution pursuant to A.R.S. § 44-2032 and A.A.C. R14-308 totaling \$12,750, subject to any legal set-offs.
- Respondents should be assessed an administrative penalty jointly and severally pursuant to A.R.S. § 44-2036 as follows: for the violation of A.R.S. § 44-1841, the sum of \$2,500; for the violation of A.R.S. § 44-1842, the sum of \$2,500; and for the violation of A.R.S. § 44-1991, the sum of \$10,000.

## **ORDER**

IT IS THEREFORE ORDERED that pursuant to the authority granted to the Commission under A.R.S. § 44-2032, Respondents Intermarc Marketing, Cashflows and Ronald L. Fanzo shall cease and desist from actions described hereinabove in violation of A.R.S. §§ 44-1841, 44-1842 and 44-1991.

IT IS FURTHER ORDERED that pursuant to the authority granted to the Commission under A.R.S. § 44-2036, Respondents Intermarc Marketing, Cashflows and Ronald L. Fanzo shall jointly and severally pay as administrative penalties: for the violation of A.R.S. § 44-1841, the sum of \$2,500; for the violation of A.R.S. § 44-1842, the sum of \$2,500: and for the violation of A.R.S. § 44-1991, the sum of \$10,000.

IT IS FURTHER ORDERED that the administrative penalties ordered hereinabove shall be

made payable to the State Treasurer for deposit in the general fund for the State of Arizona. IT IS FURTHER ORDERED that the administrative penalties ordered hereinabove shall be bear an interest rate of 10 percent per year for any outstanding balance after 60 days from the effective date of this Decision. IT IS FURTHER ORDERED that pursuant to authority granted to the Commission under A.R.S. § 44-2032, Respondents Intermarc Marketing, Cashflows and Ronald L. Fanzo jointly and severally shall make restitution in an amount not to exceed \$12,750, subject to any legal set-offs confirmed by the Director of Securities, and said restitution is to be made within 60 days of the effective date of this Decision. IT IS FURTHER ORDERED that the restitution ordered hereinabove shall bear an interest rate of 10 percent per year for the period from the dates of the investment to the date of payment of restitution by Respondents. 

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IT IS FURTHER ORDERED that all restitution payments ordered hereinabove shall be deposited into an interest bearing account(s) if appropriate, until distributions are made. IT IS FURTHER ORDERED that this Decision shall become effective immediately. 3 BY ORDER OF THE ARIZONA CORPORATION COMMISSION. 5 COMMISSIONER COMMISSIONER **CHAIRMAN** IN WITNESS WHEREOF, I, BRIAN C. McNEIL, Executive Secretary of the Arizona Corporation Commission, have hereunto, set my hand and caused the official seal of the 10 Commission to be affixed at the Capitol, in the City of Phoenix, this 30th day of MAY , 2002. 11 12 13 BRIAN C. McNEIL EXECUTIVE SECRETARY 14 15 16 DISSENT: -17 18 19 20 21 22 23 24 25 26 27 28 12 64850

DECISION NO.

1	SERVICE LIST FOR:	RONALD L. FANZO
2	DOCKET NO.	S-03448A-01-0000
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4	RONALD L. FANZO d/b/a INTERMARC MARKETING	
5	7127 East Becker Lane, Ste. 90 Scottsdale, AZ 85254	
6	RONALD L. FANZO	
7	d/b/a CASHFLOWS 13020 North 96 <sup>th</sup> Place	
8	Scottsdale, Arizona, 85260	
9	RONALD L. FANZO 13020 North 96 <sup>th</sup> Place Scottsdale, Arizona, 85260	
10	, ,	
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12	1300 W. Washington, Third Floor Phoenix, Arizona 85007	
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14 15	Assistant Attorney General 1300 W. Washington, Third Floor Phoenix, Arizona 85007	
13	Mark Sendrow, Director	
16	Securities Division ARIZONA CORPORATION COMMISSION	)N
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