

SW-02519A-06-0015



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ORIGINAL

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Guadalupe Ortiz

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2007 - 64645

Date: 11/15/2007

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Dennis Last: Zwagerman

Account Name: Land Planning and Development

Home: [REDACTED]

Street: [REDACTED]

Work: [REDACTED]

City: Glendale

CBR: [REDACTED]

State: AZ Zip: [REDACTED]

is: Cellular

Utility Company: Gold Canyon Sewer Company

Division: Sewer

Contact Name: Bob Dodds

Contact Phone: [REDACTED]

Nature of Complaint:

RE: Docket No. SW-02519A-06-0015

11/15/2007 - Opposed Opinion - Email Received:

Arizona Corporation Commission
Public Comment Form
Continuation Page

CONTINUE YOUR COMMENTS HERE:

Arizona Corporation Commission
Commissioners Wing
1200 West Washington
Phoenix, AZ 85007-2996

Arizona Corporation Commission
DOCKETED
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ARIZONA CORPORATION COMMISSION
DOCUMENT CONTROL

NOV 16 2007 P 2:58

RECEIVED

Re: Gold Canyon Sewer Company Docket # SW-02519A-06-0015

Mr. Chairman and Members of the Commission:

I represent Roberts Resorts, owner of the Gold Canyon RV Resort. Roberts Resorts is in support of the Residential Utility Consumer Office (RUCO) request and recommendation concerning adjustments to the rate schedule as affected by excess capacity.

Specifically, Roberts Resorts believes that the 39.75% rate increase is the most equitable and requests that the Commission approve this rate. Further, Roberts Resorts requests a clarification of the "Rate Schedule" to insure that only occupied spaces pay for sewer services.

Gold Canyon RV Resort consists of 756 lots for Park Model homes, also known on the rate schedule as

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"Residential less than 700 sq. ft. per dwelling". Even though a 39.75% rate increase will have a significant financial impact, a 73% rate increase will be devastating to Gold Canyon RV Resort/Roberts Resorts.

The sewer bill, prior to the rate increase was approximately \$5,100.00 per month. This rate was based on a 1996 signed contract between Gold Canyon Sewer Company and Gold Canyon RV Resort which stated a \$10.00 per month charge per Park Model. In the interim, while Roberts Resorts continues to discuss the validity and other ramifications of this contract, they are not sure how they will be charged under the new rates. They have received several bills since your original decision ranging from \$9,677.79 to \$24,244.04 per month. Therefore, it appears the new rates will cost the resort anywhere from approximately \$4,600.00 to \$19,000.00 per month extra or an additional out of pocket expense of between \$55,000 to \$228,000 for the next year.

Please approve the 39.75% rate increase, or \$26.68/month, as recommended by RUCO and if possible confirm the rate for an RV park/Park Model less than 700 sq. ft. applies only to an occupied space.

Sincerely,

Dennis Zwagerman, AICP

End of Complaint

Utilities' Response:

N/A

End of Response

Investigator's Comments and Disposition:

11/15/2007 - Email to Customer:

RE: Gold canyOn sewer company DOCKET NO. SW-02519A-06-0015

Dear Mr. Zwagerman:

Your letter regarding the Gold Canyon Sewer Company ("GCSC") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the GCSC application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

Thank You,

Guadalupe Ortiz
Public Utilities Consumer Analyst
Arizona Corporation Commission
Utilities Division


CLOSED

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UTILITY COMPLAINT FORM

End of Comments

Date Completed: 11/15/2007

Opinion No. 2007 - 64645
