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Arizona Corporation Commission
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NOV 15 2007

Mr. Abdullah Sanders, President
SanTrac Technologies
3936 North 30th Avenue
Phoenix, Arizona 85017

DOCKETED BY
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RE: STAFF'S LETTER OF INSUFFICIENCY AND SECOND SET OF DATA REQUESTS TO SANTRAC TECHNOLOGIES (DOCKET NO. T-04126A-07-0476)

Dear Mr. Sanders:

On August 14, 2007, SanTrac Technologies ("SanTrac") filed an application to cancel their Certificate of Convenience and Necessity ("CC&N") to provide resold local exchange telecommunications services in the State of Arizona. The application is not yet sufficient. This data request lists the information Staff needs to complete its analysis of your application. Please consider this as Staff's second set of data requests to SanTrac in the above-referenced matter.

For purpose of this data request set, the words "SanTrac", the "Company", "you", and "your" refer to SanTrac Technologies and any representative, including every person and/or entity acting with, under the control of, or on behalf of SanTrac Technologies. For each answer, please identify by name, title, and address each person providing information that forms the basis for the response provided. These data requests are continuing, and your answers or any documents supplied in response to these data requests should be supplemented with any additional information or documents that come to your attention after you have provided your initial responses.

Please provide Docket Control with the information being requested within 10 days of the date of this letter. Please mail an original plus 13 copies to: Docket Control, Arizona Corporation Commission, 1200 W. Washington Street, Phoenix, Arizona 85007. If no response is received or all deficiencies are not remedied within 30 days, Staff will recommend that the application be terminated pursuant to A.A.C. R14-2-1103(B)3 and A.A.C. R14-2-510(E)3. If the application is terminated, the Applicant cannot discontinue the telecommunication services it is authorized to provide in the state of Arizona, until such time as a new application is filed with and approved by the Commission.

Remember that information submitted for cancellation of a CC&N will be made a part of the public record (including financial statements). Any information designated as confidential will not be accepted by Docket Control. If you have any questions, please contact me at (602) 364-0235. Thank you for your prompt response to this request.

Respectfully,

A handwritten signature in black ink, appearing to read 'Candrea Allen', written in a cursive style.

Candrea Allen
Executive Consultant I
Utilities Division

CA:kdh

Enclosure(s)

cc: Docket Control Center

STAFF'S SECOND SET OF DATA REQUESTS FOR
SANTRAC TECHNOLOGIES DOCKET NO. T-04126A-07-0476

Please make certain that each numbered item and each part of the item is answered completely. In order for Staff to continue with its review of this application, the following information must be submitted:

1. Please provide the reason(s) for the proposed discontinuance of services or abandonment of service areas.
2. Please provide a copy of the legal notice of the application to cancel telecommunications services in all counties affected by the application. Counties affected are those counties where the applicant is certified to provide telecommunications services. Refer to the Arizona Administrative Code ("A.A.C") R14-2-1107.
3. Please provide a copy of the customer notification sent, if applicable, and indicate the date the notice was sent. If no notice was sent please explain why.
4. Please state whether SanTrac has ever collected advances, deposits, and/or prepayments. If so, please provide the amount of the advances, deposits, and/or prepayments that have been returned to customers in Arizona whose services are being discontinued. Indicate the outstanding amount of advances, deposits, and/prepayments held by the company from Arizona customers.
5. If applicable, indicate a plan for the refund of deposits collected pursuant to subsection A.C.C. R14-2-503 (B).
6. Was a list of all alternative carriers providing the same or similar service within the affected geographic area provided to the customers whose service was being discontinued or abandoned? If a list was not provided, please explain.
7. Please indicate if SanTrac's performance bond, if applicable, is valid. Indicate the total amount of the bond.
8. Please indicate the number of residential and business customers SanTrac provided service to in Arizona. Also, provide a breakdown of the number of customers receiving telecommunications services by type of service. How many of SanTrac's customers in Arizona receive resold long distance services?
9. Please indicate if there are any affiliates of the Applicant currently offering telecommunications services in Arizona. If yes, are the telecommunications services provided by the Applicant similar to those offered by the Applicant's affiliates?

10. Please indicate if customers have been transferred to other telecommunications carriers. Indicate the telecommunications carriers the customers were transferred to and the number of customers in Arizona transferred to each carrier.
11. Please indicate the state(s) the Applicant currently operates in to provide telecommunications services similar to the services provided in Arizona.
12. Does the Applicant have any employees in Arizona? If so, please list the number of employees by type of category (i.e. management, technical, and customer service).
13. Did the Applicant have any service contracts with customers? If so, please describe how the service contracts were honored or terminated with the customers.