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BEFORE THE ARIZONA CORPORATION COMMISSION

COMMISSIONERS

TOM FORESE- CHAIRMAN
DOUG LITTLE
BOB BURNS
ANDY TOBIN
BOYD DUNN

IN THE MATTER OF THE APPLICATION OF
TUCSON ELECTRIC POWER COMPANY FOR
APPROVAL OF ITS 2016 RENEWABLE
ENERGY STANDARD IMPLEMENTATION
PLAN.

DOCKET NO. E-01933A-15-0239

IN THE MATTER OF THE APPLICATION OF
TUCSON ELECTRIC POWER COMPANY FOR
THE ESTABLISHMENT OF JUST AND
REASONABLE RATES AND CHARGES
DESIGNED TO REALIZE A REASONABLE
RATE OF RETURN ON THE FAIR VALUE OF
THE PROPERTIES OF TUCSON ELECTRIC
POWER COMPANY DEVOTED TO ITS
OPERATIONS THROUGHOUT THE STATE OF
ARIZONA AND FOR RELATED APPROVALS.

DOCKET NO. E-01933A-15-0322

**NOTICE OF FILING
PHASE 2 SURREBUTTAL
TESTIMONY OF LOUIS
WOOFENDEN ON BEHALF OF
INTERVENOR BRUCE PLENK**

Please take notice that the original and 13 copies of the Surrebuttal Testimony of Louis
Woofenden were filed with the Arizona Corporation Commission and copies served on
all parties per the attached service list on this 29th day of September, 2017.

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ARIZONA CORP COMMISSION
400 W. CONGRESS - STE 218
TUCSON, AZ 85701

Arizona Corporation Commission

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MNO

Respectfully submitted

s/ BPM

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0322

**PHASE 2 SURREBUTTAL
TESTIMONY OF LOUIS
WOOFENDEN ON BEHALF
OF INTERVENOR BRUCE
PLENK**

1 Q Please state your name and business address

2 A Louis Woofenden, 101 W 5th Street, Tucson, AZ 85705

3 Q By whom are you employed and in what capacity?

4 A Net Zero Solar, LLC, as Engineering Director/Owner

5 Q How long have you been involved with solar energy and the solar
6 energy business?

7 A I began working professionally in solar energy in 2003, starting in
8 full-time installation here in Tucson, and eventually moving to additional
9 roles. Before 2003, I had significant experience in solar energy installation
10 on a volunteer basis, including living in an off-grid solar home during the
11 first eighteen years of my life.

12 Q What is your educational background?

13 A I hold a Professional Science Master's in Solar Energy Engineering
14 and Commercialization from Arizona State University. I also hold a B.S. in
15 Engineering Management with a minor in Electrical Engineering from the
16 University of Arizona. I have completed several independent courses in
17 renewable energy. I have been a NABCEP Certified PV Installation
18 Professional since 2004.

19 Q What are your present duties at Net Zero Solar?

20 A As a small business with eleven partners and employees, my duties
21 are varied. I'm responsible for engineering, supervising system design,
22 process development, quality control, technical consultation, and our
23 educational social media strategy. I built and maintain proprietary software
24 solutions to model likely financial outcomes for our customers.

25 I also do the large majority of our policy work, including developing
26 understanding of current and proposed utility rate structures affecting solar
27 electric installations, development of policy statements, comments on
28 matters such as this case, and mobilization of our customer base to advocate
29 for positive policy outcomes.

30 As needed, I still put on my tool belt to install solar electric systems
31 for our clients, typically one or two days each week.

32 Q Are you familiar with Tucson Electric Power and its regulations and
33 procedures?

34 A I am. I have been involved with hundreds of solar electric installations
35 in TEP's service territory, and am familiar with their current and proposed
36 rate structures, their interconnection process, and their installation
37 requirements.

38 Q What about UNS and its procedures?

39 A Yes. I have been involved with a number of solar electric installations
40 in the UNS service territory. However, my knowledge regarding UNS rate
41 structures is less comprehensive when compared to my understanding of
42 TEP rate structures.

43 Q Have you previously testified before the Arizona Corporation
44 Commission?

45 A No, I have not. I have provided public comment at numerous hearings,
46 however, and have submitted information to the docket for various
47 proceedings.

48 Q Are you familiar with the Commission's recent decision in the Value
49 of Distributed Generation case?

50 A Yes.

51 Q On whose behalf are you testifying today?

52 A For Bruce Plenk, an individual TEP ratepayer and intervenor in this
53 case.

54 Q Have you had an opportunity to review the testimony filed in this case
55 by TEP and other intervenors?

56 A Yes. I have reviewed the Phase II Direct Testimony of Craig A. Jones,
57 the Phase II Testimony of Kevin Koch, the Phase II Rebuttal Testimony of

58 Dallas J. Dukes, the Phase II Rebuttal Testimony of Craig A Jones, and the
59 Phase II Rebuttal Testimony of Richard D Bachmeier.

60 Q How is your testimony organized?

61 A I will cover the following topics in my testimony:

62 1-The imposition of an export rate below current retail prices, DG grid
63 access charge, and increased DG meter fee will significantly reduce the
64 financial benefits of customer-owned solar in TEP (and UNS) territory, and
65 increase uncertainty for customer-owned solar. The cumulative imposition
66 of these new charges will substantially lengthen the payback period for
67 customer-owned solar in the TEP service territory.

68 2- The DG production meter provides no benefit to DG customers.

69 3- TEP should make customer load data easily available in sufficient
70 resolution to allow consumers and renewable energy providers to model
71 performance under various rate structures.

72 4- The local Tucson solar industry will be hurt and consumer choice
73 will be reduced if the TEP proposals are adopted, because the likely outcome
74 of these proposals will be a substantial decrease in the number of new
75 customer-owned systems in the TEP (and UNS) service territories. This will
76 cost jobs and remove energy options for local consumers.

77 While I am not covering all aspects of the TEP proposals in my testimony,
78 that does not mean I agree with all of the other proposals. I have chosen to
79 focus on what I see as the most significant aspects of their Phase 2 positions
80 and the ones that will hurt local solar the most.

81 THE IMPOSITION OF AN EXPORT RATE BELOW CURRENT RETAIL
82 PRICES, DG GRID ACCESS CHARGE, AND INCREASED DG METER
83 FEE WILL SIGNIFICANTLY REDUCE THE FINANCIAL BENEFITS
84 OF CUSTOMER-OWNED SOLAR IN TEP (AND UNS) TERRITORY,
85 AND INCREASE UNCERTAINTY FOR CUSTOMER-OWNED SOLAR.
86 THE CUMULATIVE IMPOSITION OF THESE NEW CHARGES WILL
87 SUBSTANTIALLY LENGTHEN THE PAYBACK PERIOD FOR
88 CUSTOMER-OWNED SOLAR IN THE TEP SERVICE TERRITORY.
89

90 Q TEP has proposed an initial export rate of 9.73¢/kWh for all “extra”
91 power generated by solar customers at their home or business, a time of use
92 rate with generally lower volumetric rates (TRRESTDG), a monthly grid
93 access charge for distributed generation systems of \$2.50 per kW-DC, and
94 an increase in the distributed generation meter fee to \$4.32 per month. When
95 taken together, what impact would these changes have on the financial
96 benefits of customer-owned distributed generation in TEP’s service
97 territory?

98 A The overall effect of these proposed changes would be to make
99 rooftop solar largely uneconomic in TEP’s service territory. Although I
100 believe that some consumers would still choose to install solar for other
101 reasons, such as desire for independence, interest in supporting our local

102 economy, and environmental beliefs, it is highly likely that the number of
103 TEP ratepayers choosing to install solar would drop precipitously.

104 Q Why do you believe that solar would be uneconomic under TEP's
105 proposed rates?

106 A I have completed significant modeling regarding the economics of
107 residential solar, comparing TEP bills under TEP's TRRES Residential
108 Basic Service rate, and TEP bills for customers with rooftop solar under the
109 proposed TRRESTDG Residential Service Time-of-Use Distributed
110 Generation rate. The modeling process was as follows:

- 111 1. Obtain 15-minute customer energy consumption and solar electric
112 system output data for thirteen residential solar electric systems in the
113 Tucson area, using energy monitoring systems installed by Net Zero
114 Solar. Basic information about these systems is shown in Table 1.
- 115 2. For these thirteen customers, for each 15-minute period of my 15-year
116 modeling period, calculate solar production, energy exported to the
117 grid, energy imported from the grid, and determine the amount of any
118 energy imported during an on-peak period.
- 119 3. For each of these thirteen customers, organize data into 180 monthly
120 totals for energy consumed, energy imported from the grid,

121 percentage on-peak grid use, energy exported to the grid, and solar
122 production.

123 4. Calculate 180 monthly bills under the TRRES rate for each customer
124 as if they did not have rooftop solar, calculate 180 monthly bills for
125 the same customer under the TRRESTDG if they had installed rooftop
126 solar, and find any savings provided from solar for the each of the 180
127 months. These bill calculations include riders, taxes, and assessments.

128 5. Calculate net solar installation costs for a purchased system for each
129 of the thirteen customers as if the solar was installed in 2018, 2019,
130 2020, 2021, and 2022, including appropriate sales taxes, the federal
131 residential renewable energy tax credit, and the Arizona residential
132 renewable energy tax credit.

133 6. Determine how many months it would take to recoup the net solar
134 installation cost through bill savings, or “simple payback.”

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Table 1: Basic information for modeled solar electric systems.

System Information					
	Installation Jurisdiction	System Size, kW DC	Solar as % of Total Energy Use	Percent Self-Generation	Year 1 System Performance (kWh/DC-kW/year)
Cust. 1	Pima County	11.16	96.92%	41.67%	1925.7
Cust. 2	Pima County	11.115	109.60%	58.31%	1927.1
Cust. 3	Town of Marana	9.92	83.32%	58.92%	1886.9
Cust. 4	City of Tucson	3.55	88.17%	29.48%	1707.7
Cust. 5	City of Tucson	5.16	122.72%	32.89%	1709.5
Cust. 6	Town of Sahuarita	7.44	104.97%	40.35%	1903.2
Cust. 7	Pima County	9.92	107.71%	48.94%	1836.7
Cust. 8	City of Tucson	3.1	86.51%	38.70%	1982.3
Cust. 9	City of Tucson	7.44	99.89%	52.04%	1979.1
Cust. 10	Pima County	10.54	61.25%	57.45%	1793.6
Cust. 11	Town of Oro Valley	6.27	99.57%	56.71%	1887.1
Cust. 12	Town of Marana	10.26	110.15%	55.74%	1630.4
Cust. 13	Town of Marana	12.48	102.35%	43.17%	1732.0

141

142 Q In any model, assumptions can often change the outcome of that
 143 model. Can you briefly explain each of the major assumptions made in your
 144 model?

145 A Yes, I can. My assumptions include:

146 • An installed cost per-watt of \$2.80 (before sales tax), based on
 147 information from Net Zero Solar.

148 • Sales tax values based on the actual installation jurisdiction.

- 149 • A 6% annual reduction in installation costs, based on recent cost
150 reduction trends in National Renewable Energy Lab’s *U.S. Solar*
151 *Photovoltaic System Cost Benchmark: Q1 2017*¹.
- 152 • An annual decrease in solar electric system production of 0.5% of
153 initial system production value.
- 154 • No change in customer energy consumption.
- 155 • Initial export rates for new solar customers decreasing 10% each year,
156 but remaining locked in for ten years for each customer installing
157 solar within a “tranche.”
- 158 • Export rates for consumers dropping to current export rates once the
159 ten-year lock-in period is completed.

160 Q When taken together, do these assumptions reflect a worst-case
161 scenario, best-case scenario, or something in between?

162 A. I believe these assumptions represent a best-case scenario. Other
163 probable scenarios would result in longer payback times. Due to the pending
164 trade case regarding imported solar electric modules and cells, there is
165 considerable doubt regarding the ability of solar installers to lower their
166 prices over the next few years. In fact, prices may even rise, leading directly
167 to a large increase in payback times.

¹ U.S. Solar Photovoltaic System Cost Benchmark: Q1 2017, page iv, available at <https://www.nrel.gov/docs/fy17osti/68925.pdf>

168 Q Can you summarize the results of this modeling?

169 A A summary is shown below as Table 2. In every case, simple payback
170 is over ten years for installations in 2018 (under the initial export rate). In
171 many cases, simple payback is much longer. This information is also shown
172 in Figure 1. Even under the current net metering policy, I find that most
173 consumers do not choose to install solar if the simple payback is beyond ten
174 years. With the increased uncertainty and reduced financial payback due to
175 the export rate dropping beyond year ten, I expect that consumers will want
176 to see simple payback somewhat less than ten years before they choose to
177 install solar.

178 For systems installed in 2019, I expect payback times similar to those
179 for systems installed in 2018 (see Figure 2), but as the federal residential
180 renewable energy tax credit begins to decline in 2020, simple payback times
181 will climb (see Figure 3). By 2021, all modeled customers would have
182 payback periods of over eleven years, with several customers over fifteen
183 years, as shown in Figure 4. With the full phase-out of the Federal
184 residential tax credit in 2022, all customers would have a payback period of
185 over fifteen years, as shown in Figure 5.

186

Table 2: Calculated Payback for Systems Installed 2018-2022

Simple Payback Period in Years					
	Installed 2018	Installed 2019	Installed 2020	Installed 2021	Installed 2022
Customer 1	11.5	11.5	12.4	13.3	15+
Customer 2	11.3	10.8	11.4	11.7	15+
Customer 3	10.8	10.5	10.9	11.3	15+
Customer 4	15+	15+	15+	15+	15+
Customer 5	15+	15+	15+	15+	15+
Customer 6	13.3	13.2	14.4	15+	15+
Customer 7	12.8	12.6	13.5	14.3	15+
Customer 8	11.7	11.6	13.3	14.5	15+
Customer 9	10.7	10.5	11.2	11.6	15+
Customer 10	10.9	10.5	11.0	11.4	15+
Customer 11	12.1	11.6	12.3	12.7	15+
Customer 12	15+	15+	15+	15+	15+
Customer 13	15+	14.7	15+	15+	15+

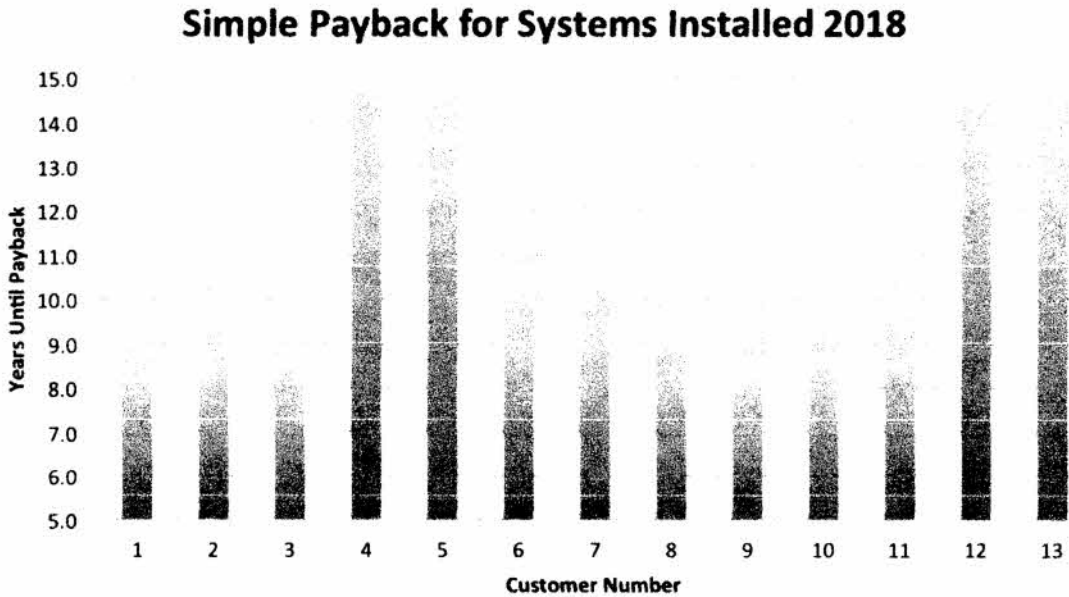
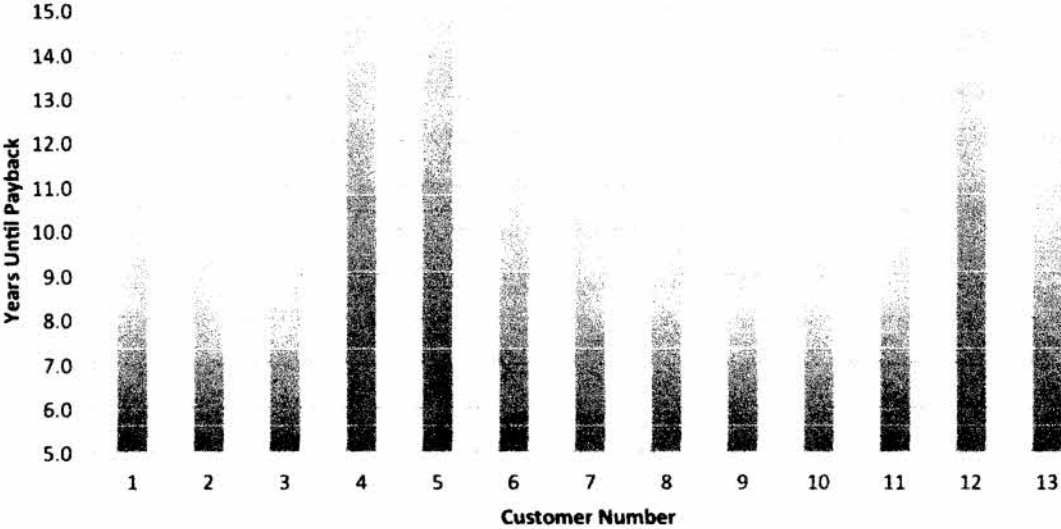


Figure 1: Simple payback for modeled systems, if installed in 2018

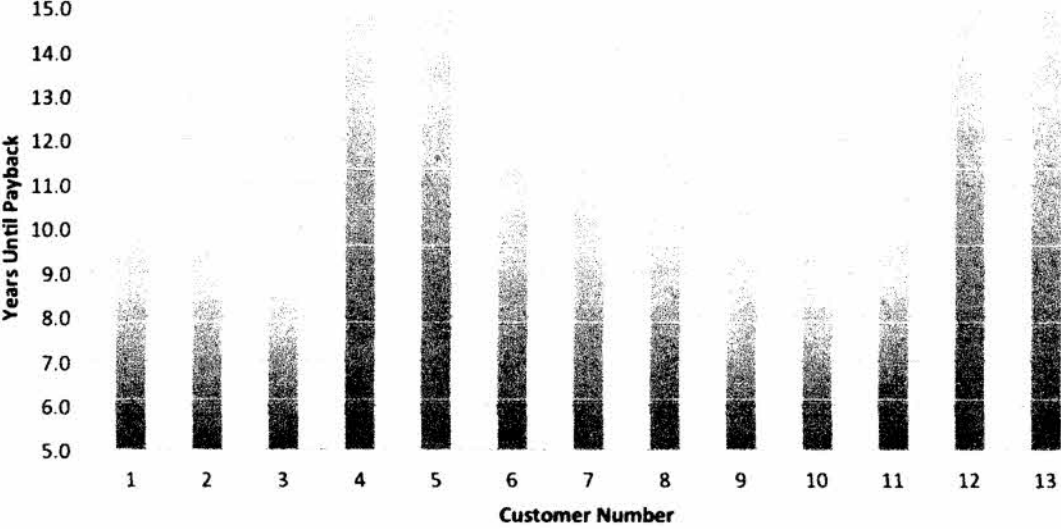
Simple Payback for Systems Installed 2019



191

Figure 2: Simple payback for modeled systems, if installed in 2019

Simple Payback for Systems Installed 2020

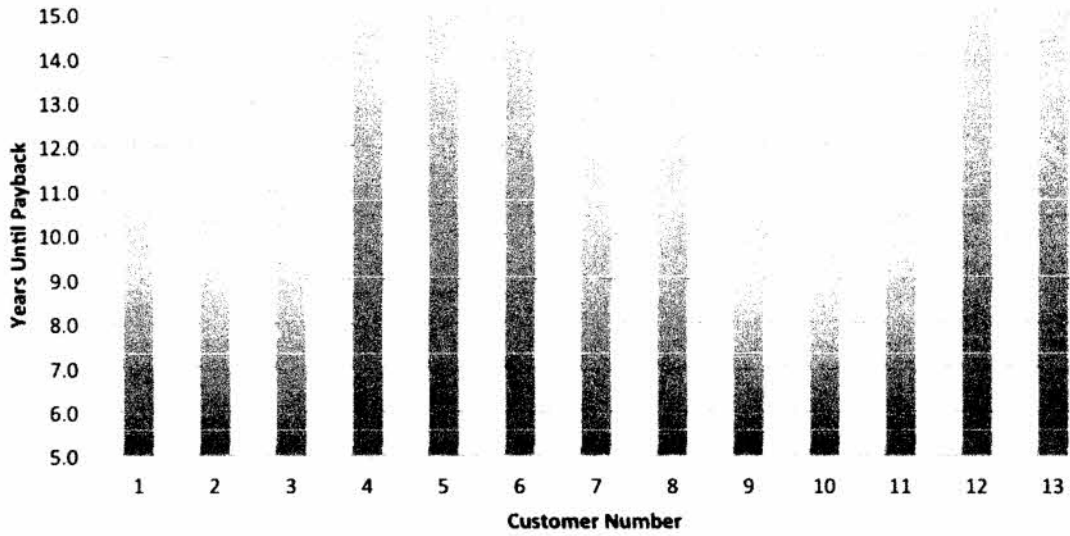


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Figure 3: Simple payback for modeled systems, if installed in 2020

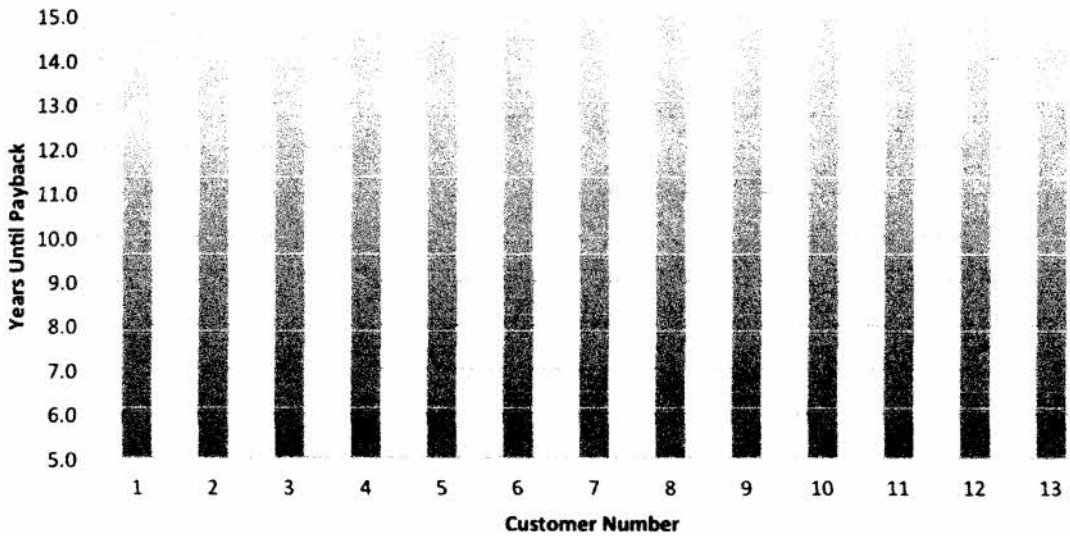
Simple Payback for Systems Installed 2021



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Figure 4: Simple payback for modeled systems, if installed in 2021

Simple Payback for Systems Installed 2022



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Figure 5: Simple payback for modeled systems, if installed in 2022

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201 Q In your last answer, you mentioned consumers typically require a
202 simple payback time of less than ten years under net metering and current
203 rate structures. Do you agree with intervenor Kevin Koch's statement that
204 "Under the pending changes to rates, I believe that minimum payback period
205 to be 8 to 9 yrs."²

206 A. Yes, I largely do, although I do not have specific data on consumer
207 sentiment regarding investment in solar under TEP's proposed rate
208 structures. I suspect that in some cases, customers will want to see an even
209 shorter payback time, as the opportunity to save with a solar electric system
210 under TEP's proposal is drastically decreased after year ten of system
211 operation.

212 Q In his direct testimony, Mr. Koch presents installation prices that
213 differ from your assumptions.³ If your model used the installation costs he
214 presented, would the results be different?

215 A To answer this question, I calculated payback for each system per the
216 \$/W installation prices⁴ presented by Mr. Koch in his rebuttal testimony,
217 using the cost per watt of the nearest system size listed. The results of this
218 calculation are shown as Table 3. Payback times would be slightly less

² Phase II Testimony of Kevin Koch, page 2.

³ Phase II Testimony of Kevin Koch, page 3.

⁴ Ibid.

219 overall compared to my original model, but would in all cases still be over
 220 nine years, even for systems installed in 2018. Trends in payback times
 221 would remain the same. Therefore, we can see that even with a different cost
 222 structure, solar installation would be rendered uneconomic for all customers
 223 modeled.

224 Table 3: Simple payback with installation price per Koch rebuttal testimony

Simple Payback Period in Years, Costs Per Koch Rebuttal Testimony					
	Installed 2018	Installed 2019	Installed 2020	Installed 2021	Installed 2022
Customer 1	9.3	9.3	9.7	10.4	15+
Customer 2	9.3	9.0	9.3	9.6	12.8
Customer 3	9.7	9.4	9.7	10.1	13.4
Customer 4	15+	15+	15+	15+	15+
Customer 5	15+	15+	15+	15+	15+
Customer 6	10.6	10.6	11.7	12.6	15+
Customer 7	11.3	11.0	11.7	12.4	15+
Customer 8	11.7	11.6	13.3	14.5	15+
Customer 9	10.7	10.5	11.2	11.6	15+
Customer 10	10.4	10.2	10.5	10.8	14.4
Customer 11	10.2	9.8	10.4	10.8	14.9
Customer 12	13.5	13.3	13.7	14.4	15+
Customer 13	11.5	11.4	12.4	13.3	15+

225

226 Q Are the cost estimates provided in your testimony, and by Mr. Koch in
 227 his Phase II testimony, sufficient to determine likely payback for all
 228 customers who choose to install residential solar electric systems in TEP's
 229 service territory?

230 A No. Each contractor may have different business models, cost
231 structures, or select different equipment. But at this time, the data provided
232 by Mr. Koch in his testimony and my internal data from Net Zero Solar is
233 the best data that I have access to.

234 Q Are there other sources of cost data that would provide additional
235 perspective?

236 A In my experience, TEP has collected installation cost data as part of
237 their interconnection application process for many, many years. Installation
238 costs provided by TEP could give additional perspective into actual current
239 costs and cost trends for installation of solar electric systems of various
240 sizes. Other sources could also provide some perspective. For example, the
241 National Renewable Energy Lab's *U.S. Solar Photovoltaic System Cost*
242 *Benchmark: Q1 2017* notes a Q1 2017 PV cost benchmark of \$2.80 per watt
243 DC for residential systems.⁵

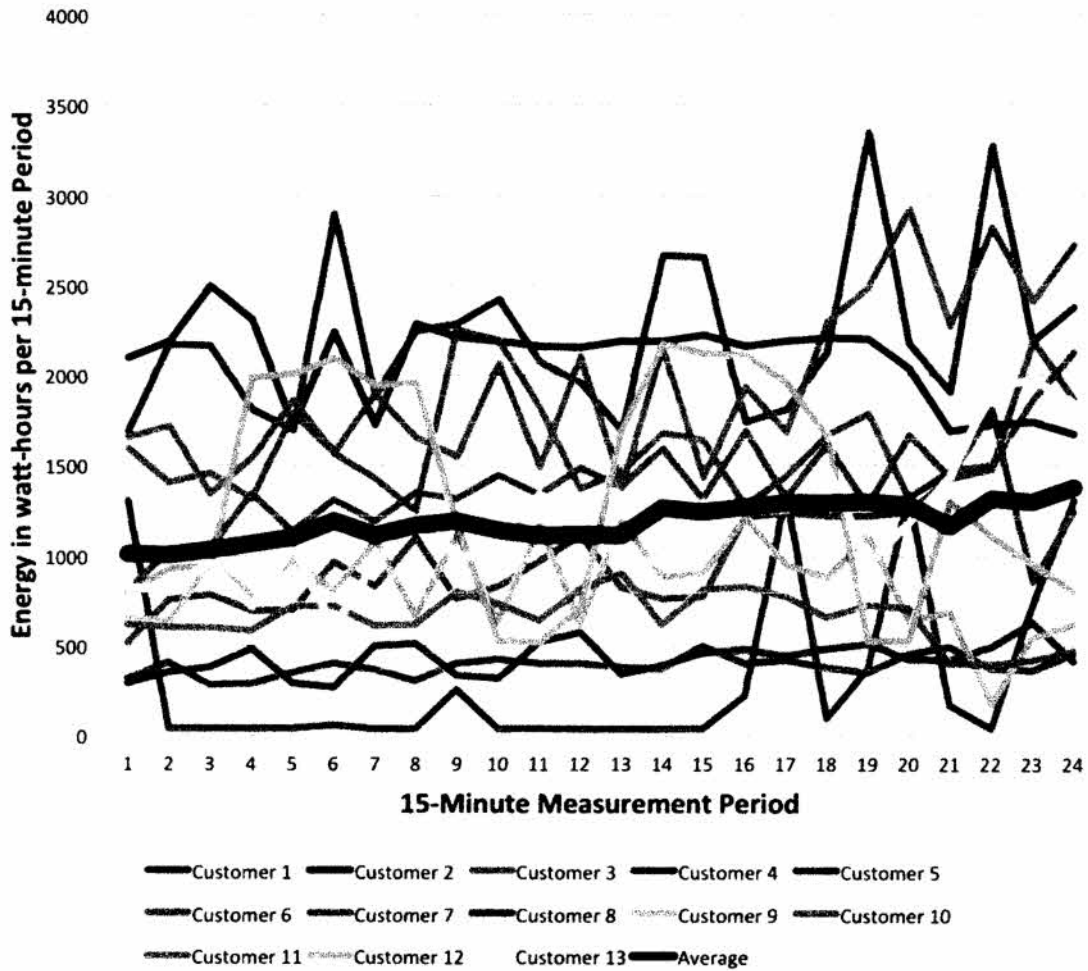
244 Q Why might the results of your modeling regarding payback
245 significantly differ from those shown by TEP in the rebuttal testimony of
246 Richard D. Bachmeier, even when using similar installation cost
247 assumptions?

⁵ U.S. Solar Photovoltaic System Cost Benchmark: Q1 2017, page iv, available at <https://www.nrel.gov/docs/fy17osti/68925.pdf>

248 A Although I have not seen working papers or any other information
249 regarding Mr. Bachmeier's calculations beyond what is in the public record,
250 I can share one factor that may contribute to differing results. In his
251 discussion of his bill comparison and payback period calculations, Mr.
252 Bachmeier states "Average hourly load profiles for each of the customer
253 sizes are used to develop monthly energy billing determinants[.]"⁶ This
254 averaging of customer load data can mask variability in the actual load data
255 of an individual customer. To illustrate, I extracted the 15-minute production
256 and consumption data for a six-hour period on July 1st, 2017, from the same
257 data set used for my earlier payback calculations. As shown in Figure 6, the
258 individual energy usage for each of the thirteen customers is highly variable,
259 yet the average (mean) value is much more smooth.

⁶ TEP Phase II Rebuttal Testimony of Richard D. Bachmeier, pages 9-10.

Energy Consumption, 12:00pm-6:00pm, July 1st, 2017

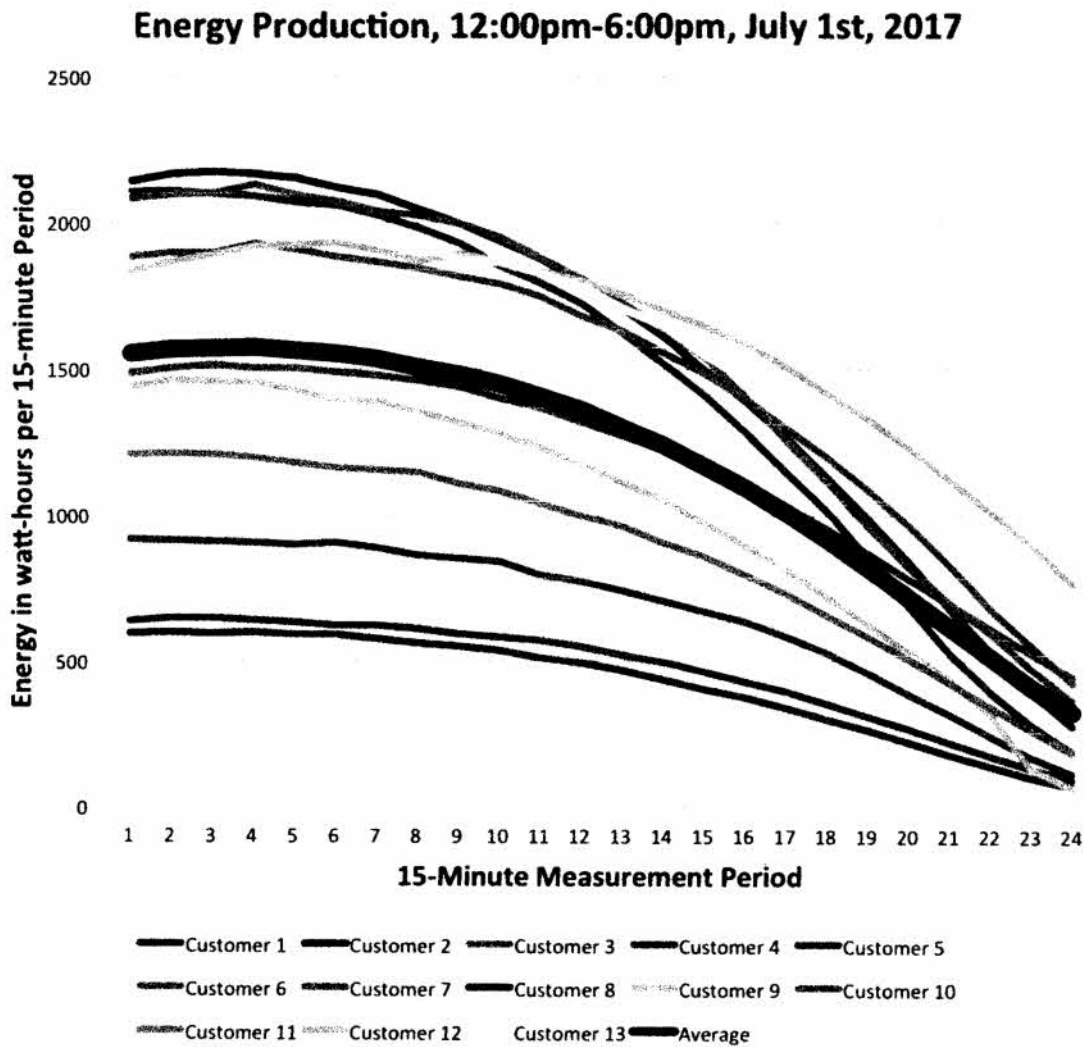


260

261 Figure 6: Smoothing effect of averaging load data

262 When we look at the solar production during a typical sunny
 263 afternoon, we see a much more smooth graph—solar energy output is
 264 relatively predictable, as shown in Figure 7, which shows the energy
 265 production of each system and the average energy production during the

266 same time period as shown in Figure 6.



267

268 Figure 7: Solar electric system energy production

269

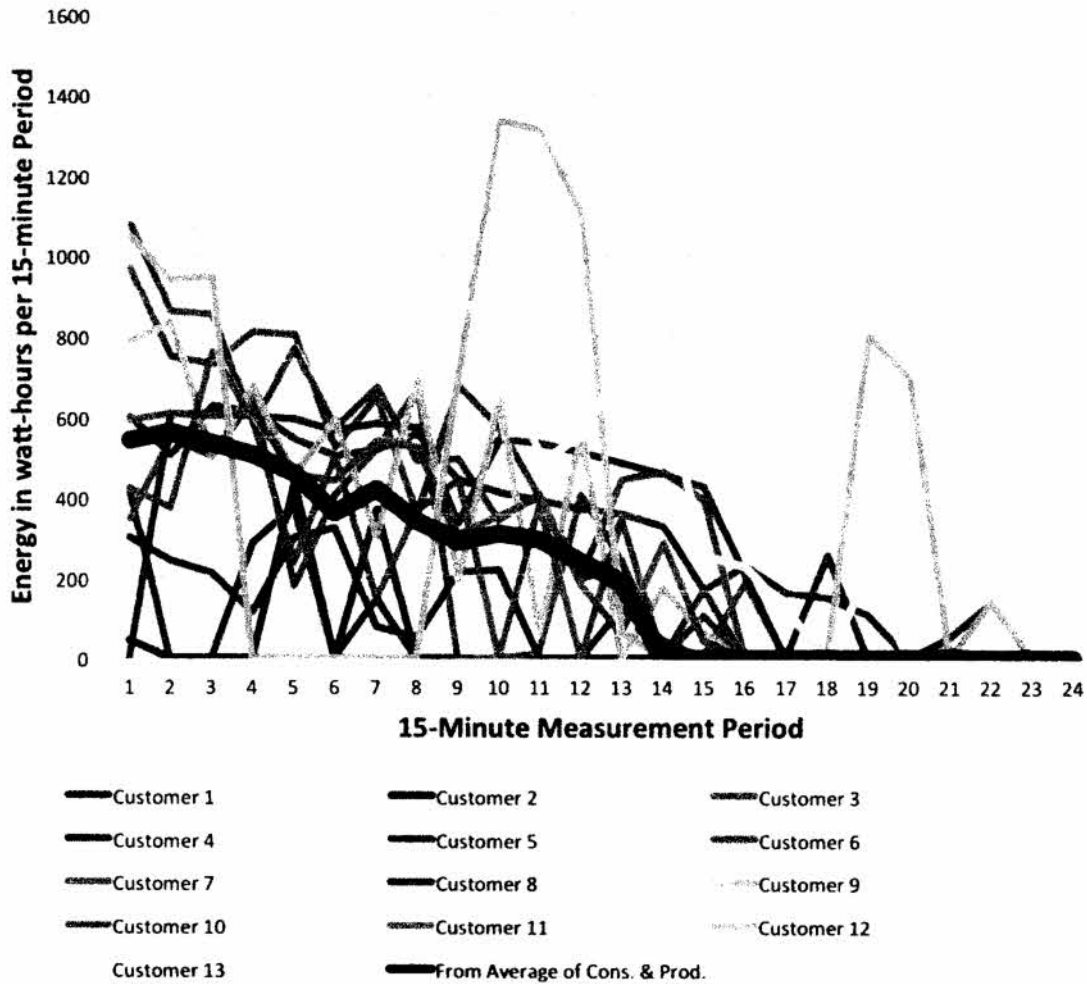
270 Q Specifically, how would using average values for energy consumption
271 create an inaccurate model?

272 A When calculating payback period, it is necessary to determine how
273 much energy from a solar electric system will be used immediately by a

274 customer, and how much will be exported to the utility, because each are
275 compensated differently under the proposed rate structure. Under TEP's rate
276 proposal, exported energy provides less financial benefit to an owner of a
277 rooftop solar electric system, compared to solar energy used immediately on
278 site.

279 To calculate exported energy, we can subtract energy consumption
280 from solar production for each time period, discarding any negative values
281 (which indicate energy imported from the grid). If I calculate the exported
282 energy for each of the thirteen customers and the exported energy based on
283 the average energy production and consumption as shown in Figure 6 and
284 Figure 7, I can find exported energy over the same time period, which is
285 shown in Figure 8.

Exported Energy, 12:00pm-6:00pm, July 1st, 2017



286

287 Figure 8: Solar energy exported to the grid

288 If I examine Figure 8, I see a problem. Although many of the thirteen

289 customers have significant amounts of energy exported, that is not entirely

290 reflected in the alleged exported energy calculated from the average

291 production and average consumption, which is shown as a heavy black line.

292 In fact, the result of that calculation would indicate that no energy was

293 exported to the grid after measurement period 13, which is clearly not the

294 case. For this particular six-hour period, calculation of exported energy
295 based on average production and average consumption for these thirteen
296 systems was 5,059 watts-hours, while the average of the calculated exported
297 energy for each of the thirteen customers was 6,240 watt-hours. Therefore,
298 for this very limited period, actual exported energy would be at least 23%
299 above the values obtained by averaging first, and then calculating exported
300 energy.

301 Although this particular percentage may or may not be relevant for a
302 longer, more realistic analysis period, it illustrates the challenges that occur
303 when averaged load data is used in payback calculations for rooftop solar
304 electric systems. This discrepancy would result in overestimating the savings
305 from rooftop solar under the proposed rate structure.

306 Q Do you have any thoughts regarding the revised proposed Residential
307 Service Demand Time-of-Use Distributed Generation (TRRESDTDG) rate,
308 as presented by Mr. Bachmeier in Exhibit RDB-P2-R-1?

309 A Although I have reviewed the proposed rate, I have not completed any
310 analysis of the impact on specific customers. Based on modeling of similar
311 rates in the past, I expect that few consumers would find this rate beneficial
312 at this time, but I do support the existence of optional demand rates,
313 including the TRRESDTDG rate. In my experience, there are significant

314 challenges to be overcome regarding consumer education with respect to
315 rates that include demand charges. Although all proposed rates require
316 customer load data to model expected bills, the potential extreme costs of
317 demand charges place particular emphasis on obtaining highly accurate load
318 data of appropriate resolution.

319 Q Do you have any thoughts regarding the revised Small General
320 Service Time-of-Use Distributed Generation rate (TGSGSTDG) rate, as
321 proposed by Mr. Bachmeier in Exhibit RDB-P2-R-1?

322 A I have also reviewed this rate, but have not completed any modeling. I
323 do not have comments specific to that rate at this time.

324 THE DG PRODUCTION METER PROVIDES NO BENEFIT TO DG
325 CUSTOMERS AND THE PROPOSED ADDITIONAL METER FEE
326 SHOULD NOT BE IMPOSED.

327
328 Q In his direct testimony in Phase II, TEP Witness Craig A. Jones
329 asserted that “[DG] production meters may also be useful to customers, who
330 can analyze the performance of their system.”⁷

331 I disagree, for the following reasons:

332 • Higher quality information is usually available on a consumer’s
333 internet-connected monitoring system, in a more immediate manner,
334 as compared to TEP’s DG production meter. For example, the

⁷ TEP Phase II Direct Testimony of Craig A. Jones, page 13.

335 Enphase Energy Envoy monitoring device—which I commonly install
336 for my clients—provides 15-minute production data, with a typical
337 data processing delay of between five and fifteen minutes. In fact, this
338 monitoring system can also provide information on home energy
339 consumption with the same resolution. Solar electric system
340 monitoring systems also usually provide emailed alerts to a consumer
341 and their installer if solar production drops below expected levels.

342 • DG production meter data is not shown on the bills of DG solar
343 customers, nor is it shown on TEP’s new My Energy Usage⁸ feature
344 on their website and mobile app.

345 • The existing data request process to obtain DG production meter data
346 is complex, requires significant time, and the resulting data is not
347 consumer-friendly. In fact, the current data request form⁹ does not
348 even mention the ability to request DG production meter data.

349 • To my knowledge, TEP does not provide any warnings to DG
350 customers if system production falls below expected levels, or if a
351 solar electric system completely fails. Since I began installing solar
352 electric systems on TEP’s grid in 2003, I am not aware of a single
353 instance where such a warning was provided.

⁸ <https://www.tep.com/my-energy-usage/>

⁹ <https://www.tep.com/wp-content/uploads/2016/07/usage-data-release.pdf>

354 • If consumers desire to have a separate physical solar production meter
355 for redundancy, it is possible for their installer to purchase and install
356 a non-TEP meter at a cost lower than the proposed fee.

357 TEP SHOULD MAKE CUSTOMER LOAD DATA EASILY AVAILABLE
358 IN SUFFICIENT RESOLUTION TO ALLOW CONSUMERS AND
359 RENEWABLE ENERGY PROVIDERS TO MODEL PERFORMANCE
360 UNDER VARIOUS RATE STRUCTURES.
361

362 Under TEP’s proposed rate structure, consumers and rooftop solar
363 providers will have to complete detailed modeling to assess any financial
364 payback from installation of rooftop solar, or other distributed generation
365 sources. Because the retail volumetric rate and the export rate will
366 presumably be different, the modeling procedure is generally as follows:

- 367 1. Obtain customer load data for a minimum of one year, in as high as a
368 resolution as possible, but at minimum 1-hour resolution. (This 1-hour
369 resolution data is often called an “8760 file,” as there are 8,760 hours
370 in a year with 365 days).
- 371 2. Using predictive solar modeling software and/or historical data,
372 produce an expected solar electric system output, in the same
373 resolution as the load data.
- 374 3. Calculate all energy flows over the desired modeling period, at a
375 resolution equal to the load data and estimated solar production,
376 including making any gradual adjustments to estimated solar

377 production (such as an industry-standard value of 0.5% decrease in
378 performance each year).

379 4. Calculate the expected customer bill with and without a solar electric
380 system installed, under any relevant rate structures, and clearly
381 convey any estimated savings to a customer, along with detailed
382 information about all modeling assumptions.

383 Solar installers have access to a number of tools to facilitate generation of
384 expected solar electric system outputs, as needed in Step 1. There are also
385 software packages to allow solar installers to model expected hourly (or
386 higher resolution) of solar electric system output, as needed in Step 2.
387 Commercial software and custom software is available to compute specific
388 energy flows (Step 3) and to complete bill estimates and financial analysis
389 (Step 4). However, accurate modeling is predicated on obtaining customer
390 load data, which is typically only available from TEP.

391 Although TEP's new My Energy Usage function on their website and
392 mobile applications does provide some data to the consumer, it is not in a
393 form usable for modeling. To see hourly load data for one day, a consumer
394 would have to go to the My Energy Usage page, select a billing period, then
395 select a desired day. The consumer could then see hourly load data for that
396 day, or even download a .CSV file with that data. But it would be highly

397 impractical for a consumer to download 365 separate data files for each day
398 of the year, and for a solar installer to aggregate these 365 separate data files
399 for modeling purposes.

400 TEP does have another data request process, including a paper form that
401 can be emailed to TEP. In my experience, a friendly customer service
402 representative does respond, but significant time and communication is
403 expended before an appropriate 8760 data file is provided to the customer. It
404 is not reasonable for consumers to have to wait weeks for load data.

405 Therefore, TEP should provide load data for each meter on their website,
406 with the following conditions in mind:

- 407 • Provided in standard formats for easy download, including at least
408 .CSV and Green Button standard data.
- 409 • Allow consumers to select their desired start and end dates before
410 downloading their load data.
- 411 • Make data available for the maximum period possible, but for at least
412 twelve months in all cases.
- 413 • Make data available at the highest resolution possible, but at least at a
414 one-hour resolution in all cases.

415 THE LOCAL TUCSON SOLAR INDUSTRY WILL BE HURT AND
416 CONSUMER CHOICE WILL BE REDUCED IF THE TEP PROPOSALS
417 ARE ADOPTED, BECAUSE THE LIKELY OUTCOME OF THESE
418 PROPOSALS WILL BE A SUBSTANTIAL DECREASE IN THE

419 NUMBER OF NEW CUSTOMER-OWNED SYSTEMS IN THE TEP
420 (AND UNS) SERVICE TERRITORIES. THIS WILL COST JOBS AND
421 REMOVE ENERGY OPTIONS FOR LOCAL CONSUMERS.
422

423 Q Can you share your thoughts on how this proposal would decrease the
424 number of new customer-owned solar electric systems in TEP's service
425 territory?

426 A Yes. Based on my analysis and professional experience, I believe that
427 if TEP's proposed rates are approved, there will be a drastic reduction in the
428 number of new customer-owned solar electric systems installed in their
429 service territory. Because rooftop solar would be rendered largely
430 uneconomic for most consumers, I believe that only a few customers will
431 still choose to install solar on the basis of personal values not related to
432 system payback. I am deeply concerned about this probable outcome, for
433 several reasons, including reduction in choices for energy consumers and job
434 losses caused by market contraction.

435 Q How would this result in reduction in energy choice for consumers?

436 A In my experience, most TEP customers love the opportunity to
437 generate some of their own energy on their homes. But along with this desire
438 for independence or a desire to have cleaner air, they also want to know that
439 they will not be losing money if they choose to invest in rooftop solar.

440 Imposing a rate structure that makes solar uneconomic would mean

441 that although consumers could theoretically still choose to install rooftop
442 solar, practically, that choice would be severely curtailed.

443 Q How would this reduction in residential solar installation affect jobs at
444 Net Zero Solar, or other small, local installers?

445 A At Net Zero Solar, we strive to install high quality solar electric
446 systems, with excellent materials, backed up by friendly and responsive
447 customer service. We have a great crew of folks, who care about serving our
448 community through this work and about increasing the amount of clean
449 energy in Tucson.

450 Since 2009, we have slowly (and sustainably) grown our business.
451 We're nimble, so we always try to respond to the various outside forces
452 beyond our control. Our team has diverse skills, including service of
453 existing solar electric systems and installation of energy storage systems, so
454 we would pursue any available opportunities.

455 But the reality is that with the highly probable drop in residential
456 installations under this proposal, Net Zero Solar would have to lay off
457 several of our eleven teammates.

458 Q Can you summarize your testimony?

459 A I am deeply concerned regarding how TEP's rate proposals will affect
460 energy consumers who wish to install solar electric systems on their homes
461 in TEP's service territory, and the impact on the local solar industry.

462 I disagree that TEP's proposals will allow a continued healthy market
463 for installation of rooftop solar in their service territory, and have calculated
464 that simple payback times will be over ten years for all thirteen customers I
465 have modeled, rendering rooftop solar uneconomic for most residential
466 customers.

467 I do not find TEP's proposed rate changes to be gradual, or well
468 considered. I urge the adoption of rate structures that allow continued
469 implementation of rooftop solar electric systems in TEP's service territory.

470 Q Does this complete your testimony?

471 A Yes, it does.