

ORIGINAL



0000181515

CARTER WATER COMPANY
P.O. BOX 86205
PHOENIX, AZ 85080

RECEIVED
AZ CORP COMMISSION
DOCKET CONTROL

2017 JUL 21 P 1:00

ARIZONA CORPORATION COMMISSION
DOCKET CONTROL
1200 W WASHINGTON ST
PHOENIX, AZ 85007

Arizona Corporation Commission

DOCKETED

JULY 21, 2017

JUL 21 2017

RE: EMERGENCY RATE CASE APPLICATION
DOCKET NO. W-20940A-17-0124

DOCKETED BY
GB

Carter Water Company is formally requesting an emergency rate surcharge to be effective immediately. The emergency surcharge request is prudent to maintaining adequate water service to its customers.

Nelson Drilling has installed the equipment and made the necessary repairs to keep water service for Carter Water Company. The system failed to produce water for customers on April 11, 2017. Nelson Drilling was called to evaluate the system on that date. It was found that the pump and motor on the well needed to be replaced. Those repairs were made on April 12, 2017. The cost of the repairs made we \$2,881.80. (Please see enclosed-Insert "A"). It was noted at that time that the pneumatic tank was also in need of work, it had a bolt screwed into the bottom of the tank to repair a previous water leak. We discussed the need and with the current expense and repairs being made, and the lack of finances we would plan for future repairs.

It was noted on April 24th that the pneumatic tank had started to leak at the side opening due to rust. Nelson Drilling was called to evaluate the tank, and their recommendation was to not repair the tank due to the condition of the tank and the expense of repairing it. Their suggestion was to replace the pneumatic tank with two pressure tanks. Nelson Drilling installed the two pressure tanks on April 27, 2017. The cost of the installation of the pressure tanks was \$2,788.43 (Please see enclosed - Insert "B"). This repair seemed to solve the problems with the system.

On June 12, 2017, we were again notified by customers that the water pressure was low. Nelson Drilling was called again to evaluate the system. On June 14th, it was found that the water flow was being obstructed by the meter. The well casing is thought to be collapsing which caused debris to be pumped and clog the meter. We have a one-inch meter on a two-inch water line coming from the well. At that time, the meter was removed allowing water to flow. Currently there is a need to provide a 2inch meter on the well. The cost of the new meter would be \$729.42. (Please see enclosed -Insert C)

On June 16th, the storage tank overflowed. Adjustments were made to the floats in the storage tank but on June 17th the storage tank failed to fill. Nelson Drilling was called and the storage tank floats were replaced. The cost of this repair was \$549.03 (Please see enclosed -Insert D).

Due to the insolvency of Carter Water Company the repairs have come as an expense to the owner, Gonzalez Utility Services. The repairs to Carter Water Company were necessary to continue to provide water to its customers. The total expense of the repairs is \$6938.68. Carter Water Company made a payment of \$1300.00 towards the balance leaving the current balance of \$5638.68. Carter Water Company has no money to pay the

remaining balance of the repairs. Therefore, the balance of \$5638.68 divided by (12) months is \$469.89. To determine the requested monthly surcharge amount, the \$469.89 should be divided among the 11 customers that receive unlimited amounts of water from Carter Water Company. This amount would be \$42.72 for the proposed surcharge. The proposed dollar amount covers only the cost of the repairs made to continue to provide water to its customers.

It is suggested that the emergency surcharge deemed adequate and fair would be **\$42.72/MONTH/CUSTOMER**. It is also suggested that this amount be added as part of their monthly service billing as a surcharge item. Customers currently are billed \$20.00 for unlimited amounts of water per month.

It would be the intent of Carter Water Company to collect this surcharge from all customers, currently we have 2 customers who pay for water but don't live at their residence. I believe they will cancel services if the surcharge is approved, and will reconnect with the system later.

It would be the intent of the surcharge to repay the loan amount from its owner, Gonzalez Utility Services. The surcharge monies would be placed in a separate account, and a monthly loan amount would be disbursed to Gonzalez Utility Services.

We ask that you please understand the need for our request and that you review our application with the same respect.

THANK YOU

CAROL GONZALEZ
CARTER WATER COMPANY

INSERT "A"

Nelson Drilling

7850 N Silverbell Rd
 suite 114 box 304
 Tucson, AZ 85743
 usa

Voice: 520-682-8592
 Fax: 520-979-3270

INVOICE

Invoice Number: 1071
 Invoice Date: Apr 12, 2017
 Page: 1

Duplicate

Bill To:
Carol Gonzales Carter Water Company po box 86205 phx 85080

Ship to:
Carol Gonzales casa grande

Customer ID	Customer PO	Payment Terms	
Gonzales, Carol		Net 30 Days	
Sales Rep ID	Shipping Method	Ship Date	Due Date
	Airborne		5/12/17

Quantity	Description	Unit Price	Amount
1.00	1.5Hp 25GPM pump, motor	1,743.00	1,743.00
1.00	pull and reset	800.00	800.00
1.00	three year warranty on submersible pump only		
1.00	misc fittings	100.00	100.00
1.00	well seal	79.00	79.00
1.00	pressure relief valve	20.81	20.81
1.00	air vent	12.95	12.95
1.00	Tax	126.04	126.04
	po 86205 phoenix 85080		

Subtotal	2,881.80
Sales Tax	
Total Invoice Amount	2,881.80
Payment/Credit Applied	2,881.80
TOTAL	0.00

Check/Credit Memo No: ck 1126/1149

INSERT "B"

Nelson Drilling

7850 N Silverbell Rd
 suite 114 box 304
 Tucson, AZ 85743
 usa

Voice: 520-682-8592
 Fax: 520-979-3270

INVOICE

Invoice Number: 1079
 Invoice Date: Apr 27, 2017
 Page: 1

Duplicate

Bill To:
Carol Gonzales Carter Water Company po box 86205 phx 85080

Ship to:
Carol Gonzales casa grande po box 86205 phx 85080

Customer ID	Customer PO	Payment Terms	
Gonzales, Carol		Net 30 Days	
Sales Rep ID	Shipping Method	Ship Date	Due Date
	Airborne		5/27/17

Quantity	Description	Unit Price	Amount
2.00	pressure tanks	555.00	1,110.00
1.00	gate valve	41.41	41.41
1.00	check valve	59.66	59.66
1.00	pressure relif valve	20.81	20.81
1.00	tank tee, gauge and switch	175.00	175.00
1.00	misc fittings, nipples, electrical and conduit	250.00	250.00
2.00	tank pads	50.00	100.00
1.00	labor to install and trench	900.00	900.00
1.00	Tax	121.55	121.55

Subtotal	2,778.43
Sales Tax	
Total Invoice Amount	2,778.43
Payment/Credit Applied	1,300.00
TOTAL	1,478.43

Check/Credit Memo No: ck 1005/4560

INSERT "C"



FARNSWORTH
WHOLESALE COMPANY
a MORSICO company

BRANCH: 3007 TUCSON
6701 S. MIDVALE PARK ROAD
TUCSON, AZ 85746-8065
(520) 806-5300
Fax (520) 807-0818



Quotation

EXPIRATION DATE	QUOTE NUMBER
08/11/2017	S102365846
PLEASE REMIT TO: FWC SUPPLY, LLC 3830 E WIER AVE PHOENIX, AZ 85040-2936 Phone: (520) 806-5300	PAGE NO.
	1 of 1

QUOTE TO:

SHIP TO:

FWC WATERWORKS QUOTE - TUCSON
6701 S MIDVALE PARK RD
TUCSON, AZ 85746-8065

T: FWC WATERWORKS QUOTE - TUCSON
6701 S MIDVALE PARK RD
TUCSON, AZ 85746-8065

CUSTOMER NUMBER		CUSTOMER PO NUMBER		JOB NAME		SALESPERSON			
275770		2" WATER METER				House/Branch Sales			
WRITER			SHIP VIA		TERMS		SHIP DATE		FREIGHT ALLOWED
Donald Roberts			UPS GROUND		COD		07/12/2017		No
ORDER QTY	PRODUCT ID	DESCRIPTION				Unit Price		Extended Price	
1ea	561332	ZPM-ZTMB02US-EB ZENNER 2" TURBINE METER,GPM				727.269/ea		727.27	
2ea	437341	MFFF218 BWC 2" X 1/8" FULL FACE METER GASKET NEOPRENE MFFF218				1.077/ea		2.15	

IF we received a copy of the project plans and specifications, then this quotation is based on our interpretation and understanding of the requirements therein. We believe that our quotation does reasonably cover these requirements. However, it is the responsibility of the purchaser to check our quotation, as it is not in any way guaranteed. The responsibility lies with the purchaser to determine the suitability of the material being quoted for the intended use. It is the responsibility of the purchaser to verify quantity, sizes, and descriptions prior to placement of order. This quotation may include special order material not subject to returns or cancellation.

Subtotal	729.42
S&H Charges	0.00
Total	729.42

Sales Tax not included

www.morscoua.com

INSERT "D"

Nelson Drilling

7850 N Silverbell Rd
 suite 114 box 304
 Tucson, AZ 85743
 usa

Voice: 520-682-8592
 Fax: 520-979-3270

INVOICE

Invoice Number: 1118
 Invoice Date: Jun 19, 2017
 Page: 1

Duplicate

Bill To:
Carol Gonzales Carter Water Company po box 86205 phx 85080

Ship to:
Carol Gonzales casa grande po box 86205 phx 85080

Customer ID	Customer PO	Payment Terms	
Gonzales, Carol		Net 30 Days	
Sales Rep ID	Shipping Method	Ship Date	Due Date
	Airborne		7/19/17

Quantity	Description	Unit Price	Amount
2.00	floats	80.31	160.62
2.00	weights	10.95	21.90
1.00	Jbox 2x2x4, flex and elbow with connectors	42.50	42.50
1.00	service call	300.00	300.00
1.00	tax	24.01	24.01

Subtotal	549.03
Sales Tax	
Total Invoice Amount	549.03
Payment/Credit Applied	
TOTAL	549.03

Check/Credit Memo No:

CARTER WATER COMPANY
P.O. BOX 86205
PHOENIX, AZ 85080
520-405-0876

ARIZONA CORPORATION COMMISSION
DOCKET CONTROL
1200 W. WASHINGTON ST.
PHOENIX, AZ 85007

July 21, 2017

RE: EMERGENCY RATE CASE APPLICATION CUSTOMER NOTICE CERTIFICATION
DOCKET NO: W-20940A-17-0124

THIS SERVES AS CERTIFICATION THAT CUSTOMER NOTIFICATION LETTER WAS MAILED TO ALL CARTER WATER COMPANY CUSTOMERS REGARDING THE EMERGENCY SURCHARGE APPLICATION. THE NOTICE WAS MAILED BY US MAIL SERVICE ON JULY 21, 2017. ATTACHED IS THE MAILING LIST OF ALL CUSTOMERS IN WHICH NOTIFICATION WAS SENT.

THANK YOU



CAROL GONZALEZ
CARTER WATER COMPANY

ACKNOWLEDGEMENT

State of Arizona

County of Maricopa

Subscribed and sworn to before me on this 21st day of July in the year 2017 by

Carol Gonzalez
(Name of document signer)

Larissa G. Ramirez Cruz
Notary Public

Typed or Printed Name Larissa G. Ramirez Cruz

My Commission Expires May 17, 2019



Mario Palacios
1265 N Ironwood
Coolidge AZ 85128

James Fuller
3381 N. Wheeler Rd
Coolidge, AZ 85128

Mariana Granillo
3419 N. Wheeler Rd.
Coolidge, AZ 85128

Brieana Valenzuela
3467 N. Wheeler Rd.
Coolidge, AZ 85128

Kelley c/o Glenda Moore
1418 Pleasanton Pl
Oakdale, CA 95361

Jose Ramirez
3671 N. Wheeler Rd
Coolidge, AZ 85128

Jose Gonzales
3693 N. Wheeler Rd.
Coolidge, AZ 85128

David Moore/Victor Burton
4634 W. Caron St
Glendale, AZ 85302

Joyce McDaniel
715 W. Taylor Ave.
Coolidge, AZ 85128

Celeste Adele Carter
3951 N. Wheeler Rd
Coolidge, AZ 85128

Mr. Bishop
3569 N. Wheeler Rd
Coolidge, AZ 85128

PUBLIC NOTICE OF THE APPLICATION OF CARTER WATER COMPANY
FOR AN EMERGENCY RATE INCREASE
(DOCKET NO. W-20940A-17-0124)

On July 21, 2017 Carter Water Company ("Company") filed with the Arizona Corporation Commission ("Commission") an Application for an emergency rate increase. The Company claims that it is entitled to emergency rate relief because of prudent and necessary replacement of well motor, pump and meter, pressure tanks, and storage tank floats. The Company made the necessary repairs in the amount of \$6938.68 to alleviate the emergency condition. The Company is requesting authorization to recover \$5638.68 in emergency rates by implementing a monthly surcharge in the amount of \$ 42.72 per customer.

The Commission's Utilities Division ("Staff") is in the process of reviewing and analyzing the Application. Neither Staff nor any intervenor(s) has yet made any recommendation regarding the Company's request. The Commission is not bound by the proposals made by the Company, Staff, or any intervenor(s), and the Commission may approve the amount of the request, modify the amount higher or lower, or deny the request.

If you have any questions concerning how the Application may affect your bill or have other substantive questions about the Application, you may contact the Company at: Carter Water Company, P.O. Box 86205, Phoenix AZ. 85080, 520-405-0876.

How You Can View or Obtain a Copy of the Application

Copies of the Application are available from Carter Water Company, P. O. Box 86205, Phoenix, AZ 85080; at the Commission's Docket Control Center at 1200 West Washington Street, Phoenix, Arizona, during regular business hours; and on the Commission's website (www.azcc.gov) using the e-Docket function.

Arizona Corporation Commission Public Hearing Information

The Commission will hold a full public hearing on this matter. The Commission's Hearing Division will schedule a procedural conference to occur within five business days of the filing of the Application in order to set a public hearing date and establish other procedural requirements.

The Company will provide notice of the hearing date by means of posting notice in a conspicuous location within the affected communities, emailing notice to customers, and/or posting on the Company's website (or by other appropriate means), to allow an opportunity for customers to attend the hearing and provide verbal public comment.

Public comments will be taken on the first day of the hearing. Written public comments may be submitted at any time by mailing a letter referencing **Docket No. W-20940A-17-0124** to Arizona Corporation Commission, Consumer Services Section, 1200 West Washington, Phoenix, AZ 85007, or by submitting comments on the Commission's website (www.azcc.gov) using the "Submit a Public Comment for a Utility" function. If you require assistance, you may contact the Consumer Services Section during regular business hours at 602-542-4251 or 1-800-222-7000.

About Intervention

The law provides for an open public hearing at which, under appropriate circumstances, interested persons may intervene. An interested person may be granted intervention if the outcome of the case Page 4 will directly and substantially impact the person, and the person's intervention will not unduly broaden the issues in the case. Intervention, among other things, entitles a party to present sworn evidence at hearing and to cross-examine other parties' witnesses. **Intervention is not required if you want to appear at the hearing and provide public comment on the Application, or if you want to file written comments in the record of the case.**

To request intervention, you must file an **original plus one hard copy** (if the application is for a Class A or B utility, an original plus 13 hard copies are required) of a written request to intervene with Docket Control, 1200 West Washington Street, Phoenix, AZ 85007, no later than July 17, 2017. You also must serve a copy of the request to intervene on each party of record on the same day that you file the request to intervene with the Commission. **Information about what intervention means, including an explanation of the rights and responsibilities of an intervenor, is available on the Commission's website (www.azcc.gov) using the "Intervention in Utility Cases" link.** The link also includes sample intervention requests.

If you choose to request intervention, your request must contain the following:

1. Your name, address, and telephone number, and the name, address, and telephone number of any person upon whom service of documents is to be made, if not yourself;
2. A reference to **Docket No. W-20940A-17-0124**
3. A short statement explaining:
 - a. Your interest in the proceeding (e.g., a customer of the Company, etc.);
 - b. How you will be directly and substantially affected by the outcome of the case; and
 - c. Why your intervention will not unduly broaden the issues in the case;
4. A statement certifying that you have served a copy of the request to intervene on the Company or its attorney and to all parties of record in the case; and
5. If you are not represented by an attorney who is an active member of the Arizona State Bar, and you are not representing yourself as an individual, sufficient information and any appropriate documentation to demonstrate compliance with Arizona Supreme Court Rules 31, 38, 39, and 42, as applicable.

The granting of motions to intervene shall be governed by A.A.C. R14-3-105, except that **all motions to intervene must be filed on or before July 28, 2017.**

If you do not intervene in this proceeding, you may not receive any further notice of the proceedings in this docket. However, all documents filed in this docket are available online (usually within 24 hours after docketing) at the Commission's website (www.azcc.gov) using the eDocket function. You may choose to subscribe to an RSS feed for this case using the e-Docket function.

ADA/Equal Access Information

The Commission does not discriminate on the basis of disability in admission to its public meetings. Persons with a disability may request a reasonable accommodation such as a sign language interpreter, as well as request this document in an alternative format, by contacting Shaylin Bernal, ADA Page Coordinator, voice phone number at 602-542-3931, and email at SABernal@azcc.gov. Requests should be made as early as possible to allow time to arrange the accommodation.