

COMMISSIONERS
TOM FORESE - Chairman
BOB BURNS
DOUG LITTLE
ANDY TOBIN
BOYD W. DUNN

OPEN MEETING ITEM



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ARIZONA CORPORATION COMMISSION

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Arizona Corporation Commission

DATE: JULY 17, 2017

DOCKETED

DOCKET NO.: T-20832A-17-0130

JUL 17 2017

TO ALL PARTIES:

DOCKETED BY
GB

Enclosed please find the recommendation of Administrative Law Judge Brian D. Schneider. The recommendation has been filed in the form of an Order on:

1-800 COLLECT D/B/A SIMPLE BILLING SOLUTIONS
(CANCEL CC&N)

Pursuant to A.A.C. R14-3-110(B), you may file exceptions to the recommendation of the Administrative Law Judge by filing an original and thirteen (13) copies of the exceptions with the Commission's Docket Control at the address listed below by 4:00 p.m. on or before:

JULY 26, 2017

The enclosed is NOT an order of the Commission, but a recommendation of the Administrative Law Judge to the Commissioners. Consideration of this matter has tentatively been scheduled for the Commission's Open Meeting to be held on:

AUGUST 15, 2017 AND AUGUST 16, 2017

For more information, you may contact Docket Control at (602) 542-3477 or the Hearing Division at (602) 542-4250. For information about the Open Meeting, contact the Executive Director's Office at (602) 542-3931.

A handwritten signature in black ink, appearing to read "TED VOGI".

TED VOGI
EXECUTIVE DIRECTOR

1200 WEST WASHINGTON STREET, PHOENIX, ARIZONA 85007-2927 / 400 WEST CONGRESS STREET, TUCSON, ARIZONA 85701-1347
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This document is available in alternative formats by contacting Kacie Cannon, ADA Coordinator, voice phone number 602-542-3931, E-mail KCannon@azcc.gov.

On this 17th day of July, 2017, the following document was filed with Docket Control as a Recommended Order from the Hearing Division, and copies of the document were mailed on behalf of the Hearing Division to the following who have not consented to email service. On this date or as soon as possible thereafter, the Commission's eDocket program will automatically email a link to the filed document to the following who have consented to email service.

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By: _____



Staci Antrim
Assistant to Brian D. Schneider

1 **BEFORE THE ARIZONA CORPORATION COMMISSION**

2 COMMISSIONERS

3 TOM FORESE – Chairman
4 BOB BURNS
5 DOUG LITTLE
6 ANDY TOBIN
7 BOYD W. DUNN

8 IN THE MATTER OF THE APPLICATION OF 1-
9 800 COLLECT, INC. D/B/A SIMPLE BILLING
10 SOLUTIONS FOR APPROVAL TO CANCEL
11 THEIR CERTIFICATE OF CONVENIENCE AND
12 NECESSITY.

DOCKET NO. T-20832A-17-0130

DECISION NO. _____

ORDER

13 Open Meeting
14 August 15 and 16, 2017
15 Phoenix, Arizona

16 **BY THE COMMISSION:**

17 Having considered the entire record herein and being fully advised in the premises, the
18 Arizona Corporation Commission (“Commission”) finds, concludes, and orders that:

19 FINDINGS OF FACT

20 1. On March 21, 2013, the Commission issued Decision No. 73783, granting 1-800
21 Collect, Inc. d/b/a/ Simple Billing Solutions (“1-800 Collect”) a Certificate of Convenience and
22 Necessity (“CC&N”) to provide Alternative Operator Services (“AOS”) telecommunication services
23 in the State of Arizona

24 2. On May 9, 2017, 1-800 Collect filed an application for approval to cancel its CC&N to
25 provide telecommunications services within the State of Arizona.

26 3. On June 13, 2017, 1-800 Collect filed its responses to the Commission’s first set of data
27 requests.

28 4. On June 14, 2017, 1-800 Collect filed a supplement to its response to the Commission’s
first set of data requests.

5. On July 3, 2017, the Commission’s Utilities Division (“Staff”) filed a Staff Report
recommending approval of 1-800 Collect’s application.

6. Staff states that the Commission’s Consumer Services Section reported there have been

1 no complaints, inquiries or opinions filed against 1-800 Collect between January 1, 2014, and June 15,
2 2017. According to the Commission's Corporations Division, 1-800 Collect is in Good Standing. 1-
3 800 Collect filed its 2016 Utilities Annual Report on April 11, 2017, and the Commission's Compliance
4 Section reports that there are no current compliance delinquencies for 1-800 Collect.

5 7. Pursuant to Arizona Administrative Code ("A.A.C.") R14-2-1107(A)(2),
6 telecommunications companies are required to provide notice to all affected customers when they
7 intend to discontinue services. Further, A.A.C. R14-2-1107(B) requires that telecommunications
8 companies publish legal notice of their intent to discontinue service.

9 8. In its application, 1-800 Collect stated it never had any customers in Arizona and
10 requests a waiver of the notice of discontinuance of service to customers.

11 9. Staff recommends the notice and publication requirements contained in A.A.C. R14-2-
12 1107 be waived.

13 10. Staff further recommends approval of 1-800 Collect's application to cancel its CC&N
14 and further recommends cancellation of 1-800 Collect's tariff on file with the Commission.

15 11. Staff's recommendations to waive the notice and publication requirements of A.A.C.
16 R14-2-1107 and to approve 1-800 Collect's application are reasonable and should be adopted.

17 **CONCLUSIONS OF LAW**

18 1. 1-800 Collect is a public service corporation within the meaning of Article XV of the
19 Arizona Constitution and A.R.S. §§ 40-281, 40-282 and 40-285.

20 2. The Commission has jurisdiction over 1-800 Collect and the subject matter of the
21 application.

22 3. The cancellation of 1-800 Collect's CC&N to provide AOS telecommunication services
23 in the State of Arizona is in the public interest.

24 4. Granting waiver of the notice and publication requirements set forth in A.A.C. R14-2-
25 1107(A)-(B) is reasonable in this matter.

26 5. Staff's recommendations are reasonable and should be adopted.

27 ...

28 ...

ORDER

IT IS THEREFORE ORDERED that 1-800 Collect, Inc. d/b/a/ Simple Billing Solutions' application to cancel its Certificate of Convenience and Necessity to provide Alternative Operator Services telecommunication services in the State of Arizona is hereby approved.

IT IS FURTHER ORDERED that 1-800 Collect, Inc. d/b/a/ Simple Billing Solutions is hereby granted a waiver of the notice and publication requirements set forth in A.A.C. R14-2-1107(A)-(B).

IT IS FURTHER ORDERED that 1-800 Collect, Inc. d/b/a/ Simple Billing Solutions' tariffs on file with the Arizona Corporation Commission are hereby cancelled and 1-800 Collect, Inc. d/b/a/ Simple Billing Solutions is no longer subject to the requirements in Decision No. 73783.

IT IS FURTHER ORDERED that this Decision shall become effective immediately.

BY ORDER OF THE ARIZONA CORPORATION COMMISSION.

CHAIRMAN FORESE

COMMISSIONER DUNN

COMMISSIONER TOBIN

COMMISSIONER LITTLE

COMMISSIONER BURNS

IN WITNESS WHEREOF, I, TED VOGT, Executive Director of the Arizona Corporation Commission, have hereunto set my hand and caused the official seal of the Commission to be affixed at the Capitol, in the City of Phoenix, this _____ day of _____ 2017.

TED VOGT
EXECUTIVE DIRECTOR

DISSENT _____

DISSENT _____
BDS/rt

1 SERVICE LIST FOR: 1-800 COLLECT, INC. d/b/a SIMPLE BILLING SOLUTIONS

2 DOCKET NO.: T-20832A-17-0130

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15 **Consented to Service by Email**

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