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June 21, 2017

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Arizona Corporation Commission  
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Arizona Corporation Commission

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JUN 21 2017

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Re: Cox Arizona Telcom, L.L.C. ("Cox") Tariff Revisions  
Docket Number T-03471A-17-0005

To Whom It May Concern:

Pursuant to A.R.S. §§ 40-365, 40-367 and A.C.C. R14-2-1109, Cox hereby files for an original and thirteen copies of revised pages to its Local Exchange and Toll Service tariff, which was approved by the Arizona Corporation Commission ("Commission") on July 2, 1997 in Decision Number 60285.

Revisions to the Cox Local Exchange and Toll Service tariff are as follows:

Revised Pages	Description of Change
2 & 3	Revise Check Sheets.
37	Reduce Payment Assistance Fee (PAF) from \$10.00 to \$6.00.

Cox respectfully requests that these revisions become effective on July 24, 2017.

If you have any questions or comments, please do not hesitate to contact me.

Sincerely,

Mark DiNunzio  
Director, AZ Regulatory Affairs  
(623) 328-3252

Attachment  
cc: Paul Cain



In harmony with the Cox Conserves eco-friendly program, we are proud to print on Forest Stewardship Council-certified paper.

## CHECK SHEET

All pages of this tariff are effective as of the date shown. Original and revised pages, as named below, comprise all changes from the original tariff in effect on the date indicated.

PAGE	REVISION	PAGE	REVISION
Title Page	3 <sup>RD</sup> Revised	16	2 <sup>ND</sup> Revised
2*	<b>120<sup>TH</sup> Revised</b>	17	1 <sup>ST</sup> Revised
3*	<b>43<sup>RD</sup> Revised</b>	18	5 <sup>TH</sup> Revised
4	58 <sup>TH</sup> Revised	18.0.1	1 <sup>ST</sup> Revised
5	73 <sup>RD</sup> Revised	18.1	1 <sup>ST</sup> Revised
6	3 <sup>RD</sup> Revised	19	1 <sup>ST</sup> Revised
7	6 <sup>TH</sup> Revised	20	2 <sup>ND</sup> Revised
8	Original	21	1 <sup>ST</sup> Revised
9	Original	22	1 <sup>ST</sup> Revised
10	1 <sup>ST</sup> Revised	23	Original
11	2 <sup>ND</sup> Revised	24	Original
12	3 <sup>RD</sup> Revised	25	3 <sup>RD</sup> Revised
13	Original	25.0.1	Original
14	4 <sup>TH</sup> Revised	25.1	1 <sup>ST</sup> Revised
15	3 <sup>RD</sup> Revised	26	2 <sup>ND</sup> Revised
		27	2 <sup>ND</sup> Revised
		28	Original
		29	4 <sup>TH</sup> Revised
		29.1	1 <sup>ST</sup> Revised
		29.2	Original
		30	4 <sup>TH</sup> Revised

(\* ) Denotes new or revised page.

LOCAL EXCHANGE SERVICE

CHECK SHEET

All pages of this tariff are effective as of the date shown. Original and revised pages, as named below, comprise all changes from the original tariff in effect on the date indicated.

PAGE	REVISION	PAGE	REVISION
31	Fourth Revised	46	Second Revised
32	Third Revised	47	First Revised
33	Original	47.1	First Revised
34	First Revised	47.2	First Revised
35	Original	48	Third Revised
36	First Revised	49	Original
37*	<b>Second Revised</b>	50	Second Revised
38	Fourth Revised	51	Third Revised
39	Second Revised	51.1	Original
39.1	First Revised	52	First Revised
39.2	Original	53	First Revised
39.3	Original	54	Second Revised
39.4	Original	55	Original
39.5	Original	56	First Revised
40	First Revised	57	First Revised
41	Second Revised	58	Third Revised
42	First Revised	59	Third Revised
43	First Revised	59.0.1	Original
44	First Revised	59.1	Sixth Revised
45	First Revised	60	Twenty-First Revised
		60.1	Second Revised

(\*) Denotes new or revised page.

LOCAL EXCHANGE SERVICE

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SECTION 2 - Regulations, cont'd.

2.5 Payment Arrangements

2.5.1 Payment for Service, cont'd.

2. A surcharge is imposed on all charges for service originating at addresses in states which levy, or assert a claim of right to levy, a gross receipts tax on the Company's operations in any such state, or a tax on interstate access charges incurred by the Company for originating access to telephone exchanges in that state.<sup>1</sup> This surcharge is based on the particular state's receipts tax and other state taxes imposed directly or indirectly upon the Company by virtue of, and measured by, the gross receipts or revenues of the Company in that state and/or payment of interstate access charges in that state. The surcharge will be shown as a separate line item on the Customer's monthly invoice.
3. The Payment Assistance Fee (PAF) will be assessed when a Cox Customer Service Representative (CSR) assists in processing payments via telephonic means. The Customer will be advised that a PAF of **\$6.00** will be assessed if a CSR assists with the recording/processing of the payment. The Customer will also be advised of the other options that are available to the Customer where the Customer would not incur a charge. (R)

Customers are able to use the following payment options free of charge:

- IVR (automated phone system)
- Online ([www.cox.com](http://www.cox.com)) - View/Pay Bill
- EasyPay (automatic debit)
- Cox Retail locations
- U. S. Mail

Cox will encourage Customers to use the free bill payment options.

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<sup>1</sup>Pending the conclusion of any challenge to a jurisdiction's right to impose a gross receipts tax, the Company may elect to impose and collect a surcharge covering such taxes, unless otherwise constrained by court order or direction, or it may elect not to impose and collect the surcharge. If it has collected a surcharge and the challenged tax is found to have been invalid and unenforceable, the Company will credit or refund such amounts to affected Customers (less its reasonable administrative costs), if the funds collected were retained by the Company or if they were delivered over to the taxing jurisdiction and returned to the Company.