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June 12, 2017

**VIA FEDERAL EXPRESS**

Docket Control  
Arizona Corporation Commission  
1200 W. Washington Street  
Phoenix, Arizona 85007  
(602) 542-2237

Arizona Corporation Commission

DOCKETED

JUN 13 2017

DOCKETED BY

RECEIVED  
AZ CORP COMMISSION  
DOCKET CONTROL  
2017 JUN 13 P 12:43

Re: 1 800 Collect, Inc. d/b/a Simple Billing Solutions  
Docket No. T-20832A-17-0130

Dear Sir/Madam:

Enclosed please find for filing an original and thirteen (13) copies of 1 800 Collect, Inc. d/b/a Simple Billing Solutions' responses to the Commission's first set of data request in 1 800 Collect, Inc. d/b/a Simple Billing Solutions' application for approval to cancel their Certificate of Convenience and Necessity.

I have enclosed an extra copy of this letter to be date stamped and returned to me in the self-addressed, postage prepaid envelope. If you have any questions or require additional information please contact Victoria Martin at (770) 232-9200 or via email at vmartin@telecomcounsel.com.

Sincerely,

Lance J.M. Steinhart, Esq.  
Managing Attorney  
Lance J.M. Steinhart, P.C.  
*Attorney for 1 800 Collect, Inc. d/b/a Simple Billing Solutions*

Enclosures

cc: Maritza Morales

STAFF'S FIRST SET OF DATA REQUEST TO  
1 800 COLLECT, INC. DBA SIMPLE BILLING SOLUTIONS ("1-800" or "Company")  
DOCKET NO. T-20832A-17-0130  
JUNE 5, 2017

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**In addition to a paper response, all information responses should also be provided in searchable PDF, DOC or EXCEL files via email or electronic media.**

**For each answer, please identify by name, title, and address each person providing information that forms the basis for the response provided.**

Please make sure each numbered item and each part of the item is answered completely

STF 1.1      Please indicate the state(s) in which the Company currently operates.

**RESPONSE: The Company is not currently operating in any state.**

All Contacts Providing Information/Response for the above question:

Gregorio Galicot, President  
1658 Gailes Boulevard, Suite B, San Diego, CA 92154  
E-Mail: support@faircall.com  
Telephone Number: (619) 710-1650

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STF 1.2 Does the Company have any employees in Arizona? If yes, please provide the number of employees.

**RESPONSE: The Company does not have any employees in Arizona.**

All Contacts Providing Information/Response for the above question:

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STF 1.3 Does the Company have any facilities or assets in Arizona? If yes, please provide the dollar amount and location of such facilities or assets.

**RESPONSE: The Company does not have any facilities or assets in Arizona.**

All Contacts Providing Information/Response for the above question:

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STF 1.4 If the Company has any open docket items pending before the Commission, please identify such dockets and explain their status.

**RESPONSE:** Besides the current Docket No. T-20832A-17-0130, the Company does not have any open docket items pending before the Commission.

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STF 1.5 Did the Company ever collect advances, deposits and/or prepayments from customers in Arizona? If so, please indicate the amount of advances, deposits and/or prepayments that been returned to customers in Arizona whose services have been disconnected.

**RESPONSE: The Company did not collect advances, prepayments, or deposits from customers in Arizona.**

All Contacts Providing Information/Response for the above question:

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STF 1.6 Please indicate if there are any affiliates of the Company currently offering telecommunications services in Arizona? If yes, are the telecommunications services provided by the Company similar to those offered by its affiliates?

**RESPONSE: There are no affiliates of the Company currently offering telecommunications services in Arizona.**

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STF 1.7 Did the Company have any service contracts with customers? If so, please describe how the service contract were honored or terminated with the customers.

**RESPONSE: The Company did not have any service contracts with customers in Arizona.**

All Contacts Providing Information/Response for the above question:

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STF 1.8 Does the Company have a performance bond or irrevocable sight draft letter of credit ("ISDLOC") on file with the ACC? If yes, please specify the amount of the bond or ISDLOC.

**RESPONSE: No. The Company does not have a performance bond or irrevocable sight draft letter of credit on file with the Arizona Corporation Commission.**

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STF 1.9      If the response to STF 1.8 is affirmative, please specify if the Company provided the original bond or ISDLOC to the ACC or just a copy (proof) of the bond or ISDLOC.

**RESPONSE: Not Applicable.**

All Contacts Providing Information/Response for the above question:

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STF 1.10      In addition to cancelling its authority to provide telecommunications services in Arizona, is the Company also requesting to cancel its service tariffs?

**RESPONSE: Yes. The Company is also requesting to cancel its service tariffs.**

All Contacts Providing Information/Response for the above question:

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STF 1.11 In its letter to the Arizona Corporation Commission ("Commission"), the Company requests the Commission cancel its Certificate of Convenience and Necessity ("CC&N") to provide telecommunications services in Arizona. Please reply to the following:

- a. Did the Company ever have any customers in Arizona? If so, please indicate the date the last customer the Company had in Arizona left its network.
- b. Please clarify if the Company provided any legal notice of the Application to cancel telecommunications services in any area, billing insert or publication in Arizona as required in the Arizona Administrative Code ("A.C.C.") rule R14-2-1107. If legal notice was provided, please provide a copy of that notice and a description of the manner of distribution of the notice (e.g., direct notice to affected customers via bill insert).
- c. If the Company has no customers to notify because it has no current customers in Arizona, please provide an affidavit attesting to this effect.
- d. A.A.C. Rule R14-2-1107(B) indicates that "no later than 20 days after the application is filed, the telecommunications company shall publish legal notice of the application in all counties affected by the application". If the Company believes that the published notice requirement should be waived, please provide a statement requesting a waiver of published notice and describe in detail why waiving this requirement is just, reasonable and in the public interest.

**RESPONSE: a. The Company never had any customers in Arizona.**

**b. The Company requests a waiver of the customer notice requirement in the A.C.C. rule R14-2-1107 due to the fact it has no customers to notify of the discontinuance of service.**

**c. Attached please find an affidavit attesting the Company has no customers to notify because it has no current customers in Arizona.**

**d. The Company respectfully requests a waiver of the published legal notice requirement in A.C.C. rule R14-2-1107(B) due to the fact that no counties are affected because the Company has no customers in Arizona.**

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STF 1.12 Given the Company's responses to STF 1.11 (a)-(d), please respond to the following:

- a. Does the Company request a waiver of the customer notice requirement in Arizona Administrative Code ("A.C.C.") rule R14-2-1107(A) due to the fact it has no customers to notify of the discontinuance of service?
- b. Does the Company request a waiver of the published legal notice requirement in A.C.C. rule R14-2-1107(B) due to the fact that no counties are affected because 1-800 has no customers in Arizona?

**RESPONSE:** a. Yes. The Company requests a waiver of the customer notice requirement due to the fact it has no customers to notify of the discontinuance of service.

b. Yes. See response to STF 1.11(d).

All Contacts Providing Information/Response for the above question:

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