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Arizona Corporation Commission

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MEMORANDUM

TO:

Docket Control

FROM:

Elijah O. Abinah

Acting Director Utilities Division

DATE:

May 12, 2017

RE:

IN THE MATTER OF CROWN CORRECTIONAL TELEPHONE, INC., FOR

APPROVAL OF A CERTIFICATE OF CONVENIENCE AND NECESSITY TO PROVIDE CUSTOMER OWNED PAY TELEPHONE SERVICES. (DOCKET

NO. T-21009A-17-0085)

On March 29, 2017, Crown Correctional Telephone, Inc. ("CCTI" or "the Applicant") filed an application to obtain a Certificate of Convenience and Necessity ("CC&N") to provide Customer-Owned Pay Telephone ("COPT") service. The Applicant indicated in its application that it will provide service in accordance with the rates, charges, terms and conditions contained within the COPT Generic Tariff.

In its application, CCTI submitted a copy of the customer information placard that will be affixed to all of CCTI's payphones. Staff has reviewed the Applicant's placard and concluded that it meets the requirements of the Commission's Generic COPT Tariff.

The Consumer Services Section of the Utilities Division reports no complaints or inquiries filed within Arizona from January 1, 2014 to April 10, 2017. Consumer Services also reports that as of April 10, 2017, CCTI is in good standing with the Corporations Division of this Commission.

Staff has concluded that certain benefits in the form of increased pay telephone availability will accrue to the public and that the issuance of a CC&N is in the public interest. Therefore, Staff recommends approval of the Application.

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Originator: Lori Morrison

AZ CORP COMMISSION
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On this 12th day of May, 2017, the foregoing document was filed with Docket Control as a Staff Report, and copies of the foregoing were mailed on behalf of the <u>Utilities</u> Division to the following who have not consented to email service. On this date or as soon as possible thereafter, the Commission's eDocket program will automatically email a link to the foregoing to the following who have consented to email service.

Ms. Sharon Warren Consultant to Crown Correctional Telephone, Inc. Technologies Management, Inc. 151 Southhall Lane, Suite 450 Maitland, Florida 32751

Mr. Andy Kvesic Director/Chief Counsel, Legal Division Arizona Corporation Commission 1200 West Washington Street Phoenix, Arizona 85007

Mr. Elijah O. Abinah Acting Director, Utilities Division Arizona Corporation Commission 1200 West Washington Street Phoenix, Arizona 85007

By:

Administrative Assistant I