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Arizona Corporation Commission

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Scott Hesla c/o Docket Control Arizona Corporation Commission **Utilities** Division 1200 W. Washington Phoenix, AZ 85007

Re: Naval Bales dba Sunizona Water Company Docket Number: W-03912A-17-0081

Dear Mr. Hesla:

I have not received a response from the Arizona Corporation Commission regarding my letter of April 17, 2017.

Please advise if there is someone outside of your office with whom I should be communicating.

My client, Naval Bales, went to the location of his company's water meter this morning to take a reading. The meter is outside of the property occupied by Jeff Herbst. Mr. Bales took with him another gentleman as a witness.

My client noticed that Jeff Herbst has installed his own meter within the fenced boundary of the property he occupies.

Mr. Herbst saw Mr. Bales and the other gentleman reading the company meter and came out to where they were standing and accosted them verbally and threatened them. He then phoned the Cochise County Sheriff's Department and filed a complaint that Mr. Bales had

violated the restraining order which ordered him to not contact Jeff Herbst.

Approximately an hour later, a deputy from the Cochise County Sheriff's Department contacted Mr. Bales at this place of work and gave him a citation for violating the retraining order by reading the meter that measures the water going to Jeff Herbst. My client has to appear in Court on May 16 in Bisbee, Arizona.

Jeff Herbst, through his restraining order, is preventing Naval Bales and Sunizona Water Company from performing the requirements of the ACC water company regulations and as a result is taking and using company water without paying for it.

I have advised my client to keep a distance from his water user, Jeff Herbst, and the only remedy that we can see, is for the water service to be terminated to avoid further escalation and the possibility of a physical altercation precipitated by Jeff Herbst.

At this time we would like the participation of your office, or the relevant office of the Arizona Corporation Commission, to diffuse this situation and provide a resolution.

Please advise the steps that my client and Sunizona Water Company must take to terminate water service to Jeff Herbst, and your position thereto.

Thank you in advance for your prompt reply to my letter.

Very Truly Yours,

Melnide Carin

cc: Client