| w-02168a<br>ORIGIN               | A                                             | ona Corporation Co<br>Utilities Complaint Fo |                                                                                                                                                           |
|----------------------------------|-----------------------------------------------|----------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------|
| Investigator                     | : Jenny Gomez                                 | Phone: <<< REDACTED >>>                      | <b>Opinion Date: </b> 4/10/2017                                                                                                                           |
| Opinion Nur<br>Opinion Codes     | mber: 2017 - 1400<br>s: Rate Case Items       |                                              | Respond within 5 business days<br>Closed Date: 4/10/2017 9:22 AM                                                                                          |
| First Name:<br>Address: <<< F    | Becky<br>REDACTED >>>                         | Last Name: Reusch                            | Account Name: Becky Reusch                                                                                                                                |
| City: Kingman                    |                                               | State: AZ                                    | Zip Code: 86401                                                                                                                                           |
| Home: <<< RE                     | DACTED >>>                                    | Email: <<< REDACTED >>>                      |                                                                                                                                                           |
| Company: T                       | ruxton Canyon V                               | Vater Company, Inc                           | Division: Water                                                                                                                                           |
|                                  |                                               | Nature Of Opinion                            |                                                                                                                                                           |
| Docket Numbe                     | er: W-02168A-17-004                           | 2                                            | Docket Position: Against                                                                                                                                  |
| well. They nee<br>been setting a | ed to take some res<br>iside for repairs inst | ponsibility for their own bills. The         | Water co. must not manage their money<br>by get paid every month and should have<br>everytime that they need to do a repair.<br>asking for more and more. |
|                                  |                                               | Investigation                                |                                                                                                                                                           |
| Date:                            | Analyst:                                      | Submitted By:                                | Туре:                                                                                                                                                     |
| 4/10/2017                        | Jenny Gomez                                   | Telephone                                    | Investigation                                                                                                                                             |
| Noted and filed                  | for the record in Dock                        | ket Control.                                 | rizona Corporation Commission                                                                                                                             |
|                                  |                                               |                                              | DOCKETED                                                                                                                                                  |
|                                  |                                               |                                              | APR 1 4 2017                                                                                                                                              |
|                                  |                                               |                                              | AZ CORP COMMISSION                                                                                                                                        |