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W-02168A-17-0042



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Arizona Corporation Commission  
Utilities Complaint Form

Investigator: Jenny Gomez Phone: <<< REDACTED >>> Opinion Date: 4/6/2017  
Opinion Number: 2017 - 139898 Priority: Respond within 5 business days  
Opinion Codes: Rate Case Items - Opposed Closed Date: 4/6/2017 3:33 PM

First Name: David Last Name: Harmon Account Name: David Harmon  
Address: <<< REDACTED >>>  
City: Kingman State: AZ Zip Code: 86401  
Home: <<< REDACTED >>> Email: <<< REDACTED >>>

Company: Truxton Canyon Water Company, Inc Division: Water

Nature Of Opinion

Docket Number: W-02168A-17-0042 Docket Position: Against

Here we go with another increase. These so called "Issues" were known at the time of the increase to cover the filtration system for the arsenic contamination. Why were these not included in the loan for "PROPER" upgrades for the system to handle the filtration system then? The continued increases for water in our area of Valle Vista is not only unfair it simply is nothing more but a profit scenario. Maintenance for equipment used for production of a product for sale especially on a continuous bases, is built into the original billing. In the 3 years we have lived in this area using their water and paying monthly for it; It has only been below the arsenic contamination of non safe drinking a little over 2 years. Even though it was testing way above the safe regulations deemed by the government, we still had to pay monthly for water use as well as pay for store bought water for cooking and drinking. We paid for the filtration system with a increase, now they need more monies for the so called "SYSTEM" upgrade. Los Angeles California is the most expensive, costly utility company around, we know; we lived there 35 years. Now Truxton is not far behind with their constant increase demands. I was "OK" with the increase for their loans for the filter system, but this is not right. You as the commission should remember that the people of this area and most of Arizona are fighting to pay high costs of medical insurance, rising costs of food and most individuals in the valle vista area are on Social Security These retirees and disabled individuals cannot continue to weather increases in needed items to stay alive such as water. Not everyone has an income of \$60,000 plus yearly. Many homes are rentals because its cheaper then renting in town. Unfair, inconsiderate, profit driven demand. I hope as real representatives of ALL Mojave County peoples, you will not allow such a gross over stated reasoning for imposing wrongful increases on to the customers already paying for the companies "NEW" filter system.

Investigation

Date: 4/6/2017 Analyst: Jenny Gomez Submitted By: Telephone Type: Investigation

Noted and filed for the record in Docket Control.

Arizona Corporation Commission

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