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Arizona Corporation Commission

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MAY 04 2017

DOCKETED BY

May 3, 2017

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Ms. Lori Morrison
Arizona Corporation Commission
1200 West Washington
Phoenix, Arizona 85007

T-04288A-17-0122

Re: Telrite Corporation d/b/a Life Wireless; Arizona Tariff No. 3;
Docket No. T-04288A-~~XXXXXX~~

Dear Lori:

I am writing to advise the Commission that our client, Telrite Coproration d/b/a Life Wireless has a new address:

2300 Windy Ridge Pkwy
Suite 350S
Atlanta, Georgia 30339

Please update the Commission's records in this regard. Additionally, we are enclosing a copy of Telrite's Informational Wireless Services Tariff No. 3 reflecting these changes and upgrades in service to Lifeline customers. Tariff No. 3 replaces all previous versions of this tariff filed in this Docket in their entirety. Please let me know if you have questions or need additional information.

Sincerely,

J. Andrew Gipson

JAG/ssb
Enclosure
cc: Susan Berlin, Esq.

{JX257562.1}

JONES WALKER LLP

Wireless Services

ARIZONA

INFORMATIONAL WIRELESS SERVICES TARIFF

OF

TELRITE CORPORATION

d/b/a Life Wireless

This tariff is provided for information purposes only and contains the descriptions, regulations, and rates applicable to the furnishing of competitive Commercial Mobile Radio Services provided by Telrite Corporation, d/b/a Life Wireless within the State of Arizona where the Company is designated as an eligible telecommunications carrier.

**(Telrite Corporation d/b/a Life Wireless Tariff No. 3
replaces Tariff No. 2 in its entirety)**

Issue Date: May 4, 2017

Effective Date: May 4, 2017

Brian Lisle
President
Telrite Corporation
2300 Windy Ridge Pkwy, Suite 350S
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Wireless Services

CHECK SHEET

The pages of this tariff are effective as of the date shown at the bottom of the respective page(s). Original and revised pages as named below contain all changes from the original tariff pages that are in effect as of the date on the bottom of this page.

<u>Page</u>	<u>Revision</u>	<u>Page</u>	<u>Revision</u>
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EXPLANATION OF SYMBOLS

The following symbols shall be used in this Tariff for the purpose indicated below:

- (C) To signify changed text of regulation.
- (D) To signify decreased rate.
- (I) To signify increased rate.
- (M) To signify a move in location of text.
- (N) To signify new rate or regulation.
- (O) To signify omissions.
- (T) To signify a change in text but no change in rate or regulation

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TARIFF FORMAT SHEET

- A. Page Numbering - Page numbers appear in the upper-right corner of the page. Pages are numbered sequentially. However, new pages are occasionally added to the Tariff. When a new page is added, the page appears as a decimal. For example, a new sheet added between Sheets 14 and 15 would be 14.1.
- B. Sheet Revision Numbers - Revision numbers also appear in the upper-right corner of the page. These numbers are used to determine the most current page version on file with the Commission. For example, the 4th revised Sheet 14 cancels the third revised Sheet 14. Because of deferrals, notice periods, etc., the most current page number on file with the Commission is not always the Tariff page in effect.
- C. Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level of coding.
- 2.
 - 2.1.
 - 2.1.1.
 - 2.1.1.A.
 - 2.1.1.A.1
 - 2.1.1.A.1.(a)
 - 2.1.1.A.1.(a)I
 - 2.1.1.A.1.(a).I.(i)
 - 2.1.1.A.1.(a).I.(i).(l)
- D. Check Sheet - When a tariff filing is made with the Commission, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the pages contained in the tariff with a cross reference to the current revision number. When new sheets are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this sheet if these are the only changes made to it (i.e., the format, etc., remained the same, just revised revision levels on the same sheets). The tariff user should refer to the latest Check Sheet to find out if a particular page is the most current page on file with the Commission.

Wireless Services

APPLICATION OF TARIFF

This tariff contains the descriptions, regulation and rates applicable to the furnishing of Lifeline Services utilizing the competitive Commercial Mobile Radio Services provided by Telrite Corporation within the State of Arizona. This tariff is on file with the Arizona Corporation Commission. Copies may be inspected via the Company's website or during normal business hours at the Company's principal place of business at 1480 Terrell Mill Road, SE, Suite 1, Marietta, Georgia 30067.

A complete listing of the Terms and Conditions applicable to the furnishing of the Company's wireless service is available on the Company's website at www.lifewireless.com.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Activation - Configuration of a wireless phone so that it is ready to be used to transmit and receive calls on the wireless network.

Airtime - Total time that a wireless phone is in connected and in use for talking. This includes use for calls both received and placed.

Authentication - A feature used to reduce fraud by confirming the identity of a phone to the wireless network.

Call Waiting - A feature that allows a user to be notified of another incoming call while a call is already in progress, and gives the user the ability to answer the second call while the first call remains on hold.

Caller ID - A feature that displays a caller's telephone number and/or name before the call is answered.

Carrier - A company that provides telecommunications services.

Cellular - Type of wireless communication that is most familiar to mobile phones users. Called 'cellular' because the system uses many base stations to divide a service area into multiple 'cells'. Cellular calls are transferred from base station to base station as a user travels from cell to cell.

Commission - The Arizona Corporation Commission.

Company, Telrite Corporation or Life Wireless - Used throughout this tariff to mean Telrite Corporation, d/b/a Life Wireless, a Georgia corporation.

Coverage Area - The geographic area served by a wireless system. Same as Service Area.

Designated Service Area - The portion of the Company's Service Area in which it has been authorized to serve eligible Lifeline Subscribers as an ETC.

Economic Unit - As used herein means all adult individuals contributing to and sharing in the income and expenses of a household.

ETC - Eligible Telecommunications Carrier.

Wireless Services

Handset - Any hand held device used to transmit and receive calls from a wireless system. Also known as a wireless phone, a cellular phone, a mobile phone, a pes phone and many other terms.

No Service Indicator - A feature of wireless phones that tells the user that wireless service is unavailable in a particular location. Usually an LED on the handset.

Prepaid Cellular/Wireless - A service plan that allows Subscribers to pay in advance for wireless service.

Service Area - The geographic area served by a wireless system. Same as Coverage Area.

Service Plan - A contract between a wireless carrier and a Subscriber that details the terms of the wireless service including rates for access and per minute usage.

SMS (Short Messaging System) - A feature of PCS phones that allows users to receive and sometimes transmit short text messages using their wireless phone.

Subscriber - A cellular phone user.

USF - Federal Universal Service Fund.

Voice Mail - A system that answers calls and allows users to reply to, save, delete or forward messages.

Wireless Carrier - A company that provides wireless telecommunications services.

Wireless Services

SECTION 2 - REGULATIONS

2.1 Terms and Conditions

2.1.1 General

- A. The information following is not intended to represent all of the Terms and Conditions applicable to the provision and use of the Company's wireless service. A complete listing can be found on the Company's website located at www.lifewireless.com.

2.1.2 Application of Informational Tariff

- A. This Informational Tariff contains the regulations, terms, conditions and charges applicable to the provision of basic Lifeline Service utilizing wireless service within the Designated Service Area.

2.1.3 Eligible Telecommunications Carrier Service Area

- A. The Designated Service Area consists of the geographical area in which the Company is authorized to serve universal service to eligible Subscribers.
- B. The Company has no obligation to provide wireless services outside the Designated Service Area or outside the Company's service territory.

2.1.4 Subscriber Responsibility

- A. The Subscriber is responsible for payment of all charges for services furnished to the Subscriber.
- B. All ordinary expense of maintenance and repair in connection with equipment, facilities, and services provided by the Company is borne by the Company unless otherwise specified elsewhere. In case of damage to or destruction of any of the Company's instruments or accessories due to the negligence or willful act of the Subscriber and not due to ordinary wear and tear, the Subscriber will be held responsible for the cost of restoring the equipment to its original condition, or of replacing the equipment destroyed. The Company may suspend a Subscriber's service while Subscriber effectuates replacement or repair of equipment.

Wireless Services

- C. In the case of a mobile handset, a Subscriber may pay an equipment replacement fee of \$35.00.
- D. The Subscriber is required to reimburse the Company for loss, through theft, of equipment or apparatus furnished by the Company.

2.1.5 Maintenance and Repair

- A. To the extent not encompassed herein, the Subscriber is solely responsible for all maintenance and repair on Company provided equipment.

2.1.6 Equipment Arrangements

- A. As further described in Section 3.1.2, Life Wireless will provide eligible Subscribers with an E911 compliant handheld phone. This equipment may be provided at no additional charge. Subscribers may also provide their own equipment, provided it is compatible with the Company's network and complies with the FCC's rules.
- B. Company provided equipment will be as follows dependent upon the service provided:
 - 1. A handheld mobile phone kit that operates in the 850 - 1900 MHz frequency range.
 - 2. The kit will include an AC charger.
 - 3. The Company reserves the right to provide Subscribers a refurbished handset.
 - 4. The Company reserves the right to provide Subscribers any type of available handset that will work on the Company's network. Subscribers have no right to expect or demand a particular make or model handset.
 - 5. Manufacture warranty periods apply to all handsets provided by Company.
 - 6. Defective handsets will be repaired or replaced at the Company's option.

Wireless Services

7. Subscribers are responsible only for the cost of returning defective handsets. Life Wireless will absorb all charges necessary to ship a repaired or replacement handset to customer.

2.1.7 Liability of the Company

A. Limitations

1. Subscriber acknowledges that the wireless service may not be completely private and is of such nature that wireless may be interrupted, lost or limited for many reasons other than the negligence of the Company, including, but not limited to, dialing errors, power failures, leaving wireless coverage area, malfunctioning equipment, interruptions in the Company's interconnections to wireline, wireless, or interexchange carriers, "dead spots" or other incomplete coverage areas within Company's local service area.
2. Company shall not be liable for any damages arising from the causes listed above, or any other causes beyond the direct and exclusive control of the Company.
3. Company's liability for its own negligence or any other reason may not in any event exceed the prorated charge for service during the period damages occurred.
4. In no event shall the Company be liable for any special, incidental or consequential damages, losses or injuries.
5. Subscriber agrees to indemnify Company and hold Company harmless from all suits, liabilities, cost and claims of any kind arising out of any actions omissions or use of the service or a cellular station of or by customer, any user or any other individual or entity with customer's or any user's consent.
6. The Company does not transmit messages but offers the use of its facilities when available, for communications between parties.
7. The Subscriber indemnifies and saves the Company harmless against claims for libel, slander, or infringement of copyright from the material transmitted over its facilities; against claims for

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infringement of patents arising from combining with, or using in connection with, facilities of the Company, apparatus and systems of the Subscriber; and against all other claims arising out of any act or omission of the Subscriber in connection with facilities provided by the Company.

8. When the facilities of other companies are used in establishing connection to points not reached by the Company's facilities, the Company is not liable for any act or omission of the other company or companies and their agents, servants or employees.

2.1.8 Advance Payment for Service

- A. Charges for service must be paid by the Subscriber in advance in cash or MoneyGram, Western Union, money order, debit card, or charged to a credit card acceptable to the Company.

2.1.9 Assigning and Changing of Telephone Numbers

- A. The Subscriber has no property right in the telephone number and the Company may change the telephone number of a Subscriber whenever the Company considers it necessary in the conduct of the Company's business.

2.1.10 Termination of Service

- A. The Company may terminate service, with notice, for the following reasons:
 1. Due to Subscriber's breach of any provision of the Company's rules, terms and conditions or due to Subscriber's violation of any applicable rule, regulation or tariff or reasonable standards of the Company.
 2. Due to Subscriber's use of foul, obscene or profane language over the lines of the Company.
 3. Due to Subscriber's use the service fraudulently or in violation of any laws, rules or regulations.
 4. Any use of service that interferes with another Subscriber's service or that is used for any purpose other than communication.
-

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5. Subscriber's use of Directory Assistance to obtain a name, address or telephone number for any purpose other than to facilitate the making of a telephone call shall constitute an abuse of the service.
- B. Once a termination of service has been completed, service will be reestablished only upon the basis of a new application for service.

2.1.11 Customer Initiated Cancellation of Service

- A. In the event that a customer wishes to no longer receive Lifeline service, the customer is allowed a 24-hour time frame after notifying the Customer Service Department before service is actually disconnected.

2.1.12 Limitations on Service Obligations

- A. The Company reserves the right to refuse an application for service made by a present or former Subscriber who is indebted to the Company for telephone service previously furnished, until the indebtedness is satisfied.
- B. The Company may refuse to return a Subscriber's applicable paid charges where the Subscriber has previously ordered the same or similar product(s) or service(s) and cancelled such same or similar product or service.

Wireless Services

SECTION 3 - DESCRIPTION OF SERVICE

3.1 Wireless Service

3.1.1 Service Conditions

- A. Services are limited to the operating range and capacity of the Company's wireless system in the Company's service area and may be changed from time to time.
- B. Service depends on over-the-air radio transmissions. Many factors beyond the Company's control may affect the Company's ability to make and receive calls on the Company wireless handset and the quality of those calls including, but not limited to, the location, the conditions of the atmosphere, terrain, nearby buildings and other structures, network capacity issues, system outages or failures of equipment to operate as expected, a problem that occurs with service we purchase from someone else, system upgrades, performance of maintenance work; accidents or other events outside of the Company control. As a result, Services, including calls or attempted calls to emergency services, may be interrupted, may fail, or may be below normal quality levels. The Company takes no responsibility for service interruptions or problems caused by factors beyond the Company control.
- C. Statements by the Company's employees, representatives, or agents regarding system coverage is intended to describe approximate coverage and should not be interpreted to mean that Service will be available without interruption.
- D. Subscribers agree to hold the Company harmless against any and all claims, demands, actions, or other causes of action (including actions by third parties) arising out of the use or attempted use of the service.
- E. Consistent with cellular industry practices, airtime may be deducted for outbound calls exceeding 15 seconds in situations in where the calling party does not answer or if there is a busy signal.
- F. Service is available to Lifeline qualified consumers who make a reasonable request at charges and under the terms and conditions contained in and throughout this tariff.

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- G. Lifeline qualified Subscribers may purchase amounts of airtime on a prepaid basis in denominations described in Section 3.1.8 of this tariff. Airtime is valid and available for use as detailed in Section 3.1.3.

3.1.2 Activating and using a Life Wireless Handset

- A. Eligible Lifeline Subscribers will receive a standard E911 compliant handset at no charge. The standard handset is further described in Section 2.1.7. Existing Company Subscribers who qualify for Life Wireless Lifeline Service and who would like to use their existing handset are requested to call 1-888-543-3620 or via the web at www.lifewireless.com.

3.1.3 Airtime Usage

- A. Life Wireless Lifeline customers receive a finite amount of minutes and SMS messages each month, as determined by their plan section as defined in Section 3.1.8.
- B. A standard cellular call is considered to be a call that does not include the following types of usage:
1. informational services;
 2. directory assistance or operator services;
 3. multi-media usage;
 4. text messaging;
 5. other usage as determined applicable by the Company.
- C. Deduction of minutes for a completed call from a customer's handset will begin when the SEND key is pressed and will end when either party ends the call, rounded up to the nearest minute. Call detail records will only be provided where required by applicable law.
- D. Airtime minutes do not have any cash value. The purchase of a Life Wireless Prepaid Wireless airtime card is non-refundable.
- E. Life Wireless customers may purchase and use a Life Wireless handset with any Life Wireless prepaid wireless airtime cards.
- F. Minutes used for calls to 911 or customer service, including use of the IVR system, will not be deducted from a Lifeline customer's account.

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3.1.4 Emergency Calls

- A. There is no deduction of minutes for 911 emergency service calls.
- B. Life Wireless handsets can reach 911 Emergency services regardless of minutes remaining on the handset.
- C. As previously stated, many factors beyond the Company's control may affect the ability to make and receive calls on a Life Wireless handset which include, but are not limited to, atmospheric conditions, terrain, nearby buildings and other structures, network capacity issues, system outages or failures of equipment to operate as expected, a problem that occurs with service we purchase from someone else, system upgrades, performance of maintenance work, accidents or other events outside of the Company's control. If a customer is in an area where the handset is searching for a wireless signal or where there is no wireless signal or wireless service, it is highly probable that a call to 911 will not go through. Subscribers should not rely solely on a Life Wireless handsets in an emergency situation. In an emergency, locate the nearest landline phone and call for help. Life Wireless takes no responsibility for service interruptions or problems caused by factors beyond the Company's control.
- D. Statements by Life Wireless, its employees, representatives, or agents regarding system coverage is intended to describe approximate coverage and should not be interpreted to mean that Service will be available without interruption.

3.1.5 Rates and Charges

A. General

- 1. Subscribers are responsible for paying all charges including, but not limited to 1) charges for optional Service features selected by the Subscriber; 2) directory assistance calls; and 3) all applicable surcharges, fees, taxes, and regulatory charges related to optional services features selected. Subscribers are responsible for all charges applicable to Subscriber handset service. Life Wireless will automatically deduct applicable charges from the Subscriber's available minutes.

Wireless Services

2. Changes to a surcharge, fee or tax will become effective as provided by the taxing authority and change to applicable contribution amounts for the USF and other regulatory charges shall become effective immediately.

B. Directory Assistance

1. Subscribers may access Directory Assistance service from their Life Wireless handset by dialing 411 or npa-555-1212.
2. Calls to Directory Assistance calls are provided at no additional charge other than the standard usage rate and are automatically deducted from the customer's balance of available minutes.

C. Short Message Service (SMS) Text Messaging

1. The Company's SMS Text Messaging Service requires certain equipment. Most handsets are capable of receiving text messages, however, sending text messages requires two-way SMS capable equipment.
2. SMS Text Messaging rate applies per message per address sent to and per message received. The Company reserves the right to charge additional rates to any SMS usage exceeding the Lifeline Plan.

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3.1.6 Airtime Plans and Pricing - Lifeline Assisted Service

- (A) Telrite's Wireless Lifeline Program is a wireless telecommunications service that provides reduced monthly service rates and is made available to qualified low-income consumers
- (B) Qualified consumers will have the ability to acquire a wireless service that includes a free handset, local and long distance calling, and selected custom calling features that does not require a credit check, deposit, or contract. Qualified customers will be provided the following plans:
 - 1. 500 Minute Plan. This plan offers 500 minutes of calling and unlimited SMS texting and comports with the minimum service standards established by the Federal Communications Commission for Lifeline Broadband Service.* Unused minutes in this plan do not roll over to the following month.
 - 2. Eligible Subscribers may choose a voice only plan which includes 500 minutes but no texting or data. Unused minutes in this plan do not roll over to the following month.
- (C) The above described plans are available to Lifeline customers for the monthly price of \$0.00, after application of the federal Lifeline subsidy.

*Pursuant to Federal Communications Commission's Lifeline and Link Up Reform and Modernization, Telecommunications Carrier Eligible for Universal Service Support, Connect America Fund; Final Rule 81 Fed. Reg. 100, 33088-89 (May 24, 2016), Telrite will implement all necessary changes thereunder within the applicable deadlines.

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3. In the event that all airtime has been used, Lifeline customers can purchase additional bundles of minutes in denominations of \$5.00, \$10.00, \$4.95, \$7.95, \$12.95, \$19.95, \$29.95, \$9.95 and \$10.00.
4. Airtime, when used for standard cellular calls, is valued at and will be decremented at the following rates:
 - (a) \$5.00 denomination - 60 minutes (\$0.083 per minute) of use;
 - (b) \$10.00 denomination - 130 minutes (\$0.077 per minute) of use;
 - (c) \$4.95 denomination – 1 day Unlimited Talk and SMS;
 - (d) \$7.95 denomination - 3 day Unlimited Talk and SMS;
 - (e) \$12.95 denomination – 7 Day Unlimited Talk and SMS;
 - (f) \$19.95 denomination – 14 Day Unlimited Talk and SMS;
 - (g) \$29.95 denomination – 30 Day Unlimited Talk and SMS .
 - (h) \$9.95 denomination – 500 MB Data;
 - (i) \$10.00 denomination – International (varies on location).
5. Airtime “top-up” minutes are available for purchase at the Company’s retail locations, through any Money Gram location and on the Company’s website.
6. All plans include domestic long-distance at no extra per minute charge. Calls to 911 emergency services are always free, regardless of service activation or availability of minutes.

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3.1.7 Data Services

- (A) Existing Telrite smartphone models enable customers to download ring tones, graphics and access information services such as news, weather and sports (“Information Services”). Ring tones, graphics and Information Services are collectively referred to as “Data Services. Data Services will be provided under the Company’s Wireless Lifeline Program in accordance with and within the timeframes set by the Federal Communications Commission’s Lifeline and Link Up Reform Modernization, Telecommunications Carriers Eligible for Universal Service Support, Connect America Fund; Final Rule, 81 Fed. Reg. 100, 33088-89 (May 24, 2016.
- (B) Except as set forth above, Telrite does not provide Data Services on any of its existing handsets at this time. Telrite reserves the right to offer, change, or discontinue Data Services packages, or portions thereof, without notice.
- (C) Data Services are not available in any analog services areas. Except as set forth above, Telrite is not responsible to provide Data Services. If the Data Services, or any part thereof, are offered and then discontinued or canceled, Telrite will NOT refund/reimburse you for any remaining used or unused subscription time.

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3.2 Wireless Lifeline Program

3.2.1 General

- A. Telrite's Wireless Lifeline Program is a wireless telecommunications service that provides reduced monthly service rates and is made available to qualified low-income consumers.
- B. Qualified consumers will have the ability to acquire wireless service that includes a free handset, local and domestic long-distance calling and selected customer calling features that does not require credit check, deposit, or contract. Qualified customers may choose from the plans listed in 3.1.A.1 and 3.1.A.2 above.
- C. Lifeline customers are exempt from paying the Federal Universal Service Charge.
- D. Eligible Subscribers will receive, in the form of a credit, exemption from paying the Federal Subscriber Line Charge.
- E. A Subscriber who qualifies for Lifeline may opt to subscribe to any offering available to other customers, according to the terms and conditions applicable to such offering.

3.2.2 Low-Income Assistance (Lifeline)

- A. Eligibility is determined based on income or participation in assistance programs closely related to and based on income.
- B. In Arizona, Subscribers are eligible if their annual household income is at or below 135% of the Federal Poverty Guidelines or if the Subscriber participates in at least one of the approved public assistance programs, as indicated below:
 - 1. Medicaid;
 - 2. Supplemental Nutrition Assistance Program;
 - 3. Supplemental Security Income;
 - 4. Federal Public Housing Assistance;
 - 5. Veterans and Survivors Pension Benefit.

Wireless Services

- C. Tribal Specific Programs include:
 - 1. Bureau of Indian Affairs general assistance (“BIA general assistance”)
 - 2. Tribally administered Temporary Assistance for Needy Families (TTANF”)
 - 3. Head Start (only for those households meeting its income qualifying standard
 - 4. Food Distribution Program on Indian Reservations (“FDPIR”).
- D. Telephone service must be in the name of the individual receiving the benefit, or if qualifying through a dependent, must be in the name of the parent/guardian of the dependent.
- E. One Low-income credit is available per Economic Unit and is applicable only to the customer’s principle residence and the primary residential connection.

3.2.3 Certification and Annual Recertification of Eligibility for Low-Income Programs

- A. Certification and annual recertification are the processes by which eligible consumers establish their qualification for Lifeline. Certification occurs at the time an individual is applying to enroll in Lifeline, while Annual Recertification occurs on an annual basis after the Subscriber has already been certified.
- B. All Subscribers applying for the Life Wireless Lifeline Service offering and who qualify through participation in one or more of the approved needs based programs, must complete and return to Life Wireless an Application. Potential Subscribers may apply for service at www.lifewireless.com.
- C. Potential subscribers are required to list their primary residential address on the Application and to identify the qualifying program in which they participate or provide evidence of income eligibility.

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- D. Applicants who do not have a physical address and use a P.O. Box instead are required to include directions to their primary residence with their Self-Certification Application.
- E. Lifeline discounts, provided in the form of free minutes, will not be provided until proof of eligibility has been received by the Company.
- F. Subscribers who either do not have internet access or who choose to verify eligibility via paper form will be able to complete the annual recertification process by mailing verification to Life Wireless via the USPS. The annual recertification process is eventually expected to become the responsibility of the National Verifier, once that entity is available to do so.
- G. Receipt of a customer's annual recertification form will be a prerequisite for the customer's continued eligibility to receive Lifeline-supported services. Subscribers who do not verify their continued eligibility will have their Lifeline discounts discontinued.

3.2.4 Applicable Discounts

- A. Under the Company's Wireless Lifeline Program, Life Wireless will use all low-income universal service support to provide free airtime minutes or Lifeline discounted rates ensuring that the consumer receives 100% of all universal service support funding for which the Company will seek reimbursement.

3.2.5 Non-Usage Policy

- A. Life Wireless has implemented a non-usage policy as required by the Federal Communications Commission to ensure that Lifeline support is received only for those qualified Lifeline Subscribers who use the service and to prevent reimbursement to Life Wireless from the USF for Lifeline support provided to inactive Subscribers. Subscribers must use their service at least one time every 30 days to remain active.
- B. Life Wireless has the ability to monitor call activity through CFR platforms. should a customer account not show usage for two consecutive months the customer account will be temporarily suspended from placing or receiving

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voice calls or SMS. Affected accounts WILL be able to place 911 calls for emergencies and place 611 calls to customer service.

- C. Affected customer accounts will be given a 15 day grace period to resume using the service following 30 of non-usage. If after 15 days the customer has not resumed using the service the customer account will be de-enrolled from the Lifeline program. Disconnected accounts will be able to place 911 calls for emergencies.
- D. To resume using the service the affected customer must contact Customer Service by dialing 611 from their Life Wireless phone or by dialing toll free 1-888-432-3620 from any wireline phone or non-lifeline wireless phone to make suitable arrangements to reestablish service.
- E. Customers who have been deactivated under this plan may re-enroll in the Lifeline program in the future. Assuming that this customer remains qualified for Lifeline benefits, the customer will be re-enrolled in the program and will be provided the monthly allotment of minutes following re-enrollment. In addition, when this customer's service is reactivated, the customer's account will receive any unused minutes that accrued during the 30 day non-usage period and the 15 day grace period.
- F. Once a Subscriber has been de-enrolled from Lifeline, Life Wireless will cease seeking reimbursement from the USF for the Subscriber. However, should a Subscriber reinstate as a Lifeline customer during the 15 day grace period, immediately following deactivation for non-usage, Life Wireless will apply all free usage to the Subscriber's account and will seek reimbursement from the USF for the Lifeline benefits provided to that Subscriber during the 15 day grace period. Should a Subscriber re-enroll in Lifeline after the expiration of the 15 day grace period, Life Wireless will resume seeking reimbursement from the USF consistent with the Subscriber's re-enrollment.

3.2.6 Calling Scope

- A. Airtime includes both local and toll calls to or from all fifty (50) United States, Puerto Rico and the US Virgin Islands.

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SECTION 4 – SERVICE AREA

The Company is offering Lifeline service in the following zip codes excluding federally recognized tribal lands:

Zip Code	City	State
85001	Phoenix	AZ
85002	Phoenix	AZ
85003	Phoenix	AZ
85004	Phoenix	AZ
85005	Phoenix	AZ
85006	Phoenix	AZ
85007	Phoenix	AZ
85008	Phoenix	AZ
85009	Phoenix	AZ
85010	Phoenix	AZ
85011	Phoenix	AZ
85012	Phoenix	AZ
85013	Phoenix	AZ
85014	Phoenix	AZ
85015	Phoenix	AZ
85016	Phoenix	AZ
85017	Phoenix	AZ
85018	Phoenix	AZ
85019	Phoenix	AZ
85020	Phoenix	AZ
85021	Phoenix	AZ
85022	Phoenix	AZ
85023	Phoenix	AZ
85024	Phoenix	AZ
85025	Phoenix	AZ
85026	Phoenix	AZ
85027	Phoenix	AZ
85028	Phoenix	AZ
85029	Phoenix	AZ
85030	Phoenix	AZ
85031	Phoenix	AZ
85032	Phoenix	AZ
85033	Phoenix	AZ
85034	Phoenix	AZ
85035	Phoenix	AZ
85036	Phoenix	AZ

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Zip Code	City	State
85037	Phoenix	AZ
85038	Phoenix	AZ
85040	Phoenix	AZ
85041	Phoenix	AZ
85042	Phoenix	AZ
85043	Phoenix	AZ
85044	Phoenix	AZ
85045	Phoenix	AZ
85046	Phoenix	AZ
85048	Phoenix	AZ
85050	Phoenix	AZ
85051	Phoenix	AZ
85053	Phoenix	AZ
85054	Phoenix	AZ
85055	Phoenix	AZ
85060	Phoenix	AZ
85061	Phoenix	AZ
85062	Phoenix	AZ
85063	Phoenix	AZ
85064	Phoenix	AZ
85065	Phoenix	AZ
85066	Phoenix	AZ
85067	Phoenix	AZ
85068	Phoenix	AZ
85069	Phoenix	AZ
85070	Phoenix	AZ
85071	Phoenix	AZ
85072	Phoenix	AZ
85074	Phoenix	AZ
85075	Phoenix	AZ
85076	Phoenix	AZ
85078	Phoenix	AZ
85079	Phoenix	AZ
85080	Phoenix	AZ
85082	Phoenix	AZ
85083	Phoenix	AZ
85085	Phoenix	AZ
85086	Phoenix	AZ
85087	New River	AZ
85096	Phoenix	AZ
85097	Phoenix	AZ

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Zip Code	City	State
85098	Phoenix	AZ
85099	Phoenix	AZ
85117	Apache Junction	AZ
85118	Apache Junction	AZ
85119	Apache Junction	AZ
85120	Apache Junction	AZ
85121	Chandler	AZ
85122	Casa Grande	AZ
85123	Arizona City	AZ
85127	Queen Creek	AZ
85128	Coolidge	AZ
85130	Casa Grande	AZ
85131	Eloy	AZ
85132	Florence	AZ
85138	Maricopa	AZ
85139	Maricopa	AZ
85140	Queen Creek	AZ
85141	Eloy	AZ
85142	Queen Creek	AZ
85143	Queen Creek	AZ
85145	Red Rock	AZ
85172	Stanfield	AZ
85178	Apache Junction	AZ
85190	Apache Junction	AZ
85191	Coolidge	AZ
85193	Casa Grande	AZ
85194	Casa Grande	AZ
85201	Mesa	AZ
85202	Mesa	AZ
85203	Mesa	AZ
85204	Mesa	AZ
85205	Mesa	AZ
85206	Mesa	AZ
85207	Mesa	AZ
85208	Mesa	AZ
85209	Mesa	AZ
85210	Mesa	AZ
85211	Mesa	AZ
85212	Mesa	AZ
85213	Mesa	AZ
85214	Mesa	AZ

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Zip Code	City	State
85215	Mesa	AZ
85216	Mesa	AZ
85217	Apache Junction	AZ
85218	Apache Junction	AZ
85219	Apache Junction	AZ
85220	Apache Junction	AZ
85221	Casa Grande	AZ
85222	Casa Grande	AZ
85223	Eloy	AZ
85224	Chandler	AZ
85225	Chandler	AZ
85226	Chandler	AZ
85227	Queen Creek	AZ
85228	Coolidge	AZ
85230	Casa Grande	AZ
85231	Eloy	AZ
85232	Florence	AZ
85233	Gilbert	AZ
85234	Gilbert	AZ
85236	Higley	AZ
85238	Maricopa	AZ
85239	Maricopa	AZ
85240	Queen Creek	AZ
85241	Eloy	AZ
85242	Queen Creek	AZ
85243	Queen Creek	AZ
85244	Chandler	AZ
85245	Red Rock	AZ
85246	Chandler	AZ
85247	Chandler	AZ
85248	Chandler	AZ
85249	Chandler	AZ
85250	Scottsdale	AZ
85251	Scottsdale	AZ
85252	Scottsdale	AZ
85253	Paradise Valley	AZ
85254	Scottsdale	AZ
85255	Scottsdale	AZ
85257	Scottsdale	AZ
85258	Scottsdale	AZ
85259	Scottsdale	AZ

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Zip Code	City	State
85260	Scottsdale	AZ
85261	Scottsdale	AZ
85263	Rio Verde	AZ
85266	Scottsdale	AZ
85267	Scottsdale	AZ
85268	Fountain Hills	AZ
85269	Fountain Hills	AZ
85271	Scottsdale	AZ
85272	Stanfield	AZ
85274	Mesa	AZ
85275	Mesa	AZ
85277	Mesa	AZ
85278	Apache Junction	AZ
85280	Tempe	AZ
85281	Tempe	AZ
85282	Tempe	AZ
85283	Tempe	AZ
85284	Tempe	AZ
85285	Tempe	AZ
85286	Chandler	AZ
85287	Tempe	AZ
85291	Coolidge	AZ
85293	Casa Grande	AZ
85294	Casa Grande	AZ
85295	Gilbert	AZ
85296	Gilbert	AZ
85297	Gilbert	AZ
85298	Gilbert	AZ
85299	Gilbert	AZ
85301	Glendale	AZ
85302	Glendale	AZ
85303	Glendale	AZ
85304	Glendale	AZ
85305	Glendale	AZ
85306	Glendale	AZ
85307	Glendale	AZ
85308	Glendale	AZ
85309	Luke AFB	AZ
85310	Glendale	AZ
85311	Glendale	AZ
85312	Glendale	AZ

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Zip Code	City	State
85318	Glendale	AZ
85322	Arlington	AZ
85323	Avondale	AZ
85326	Buckeye	AZ
85327	Cave Creek	AZ
85328	Cibola	AZ
85329	Avondale	AZ
85331	Cave Creek	AZ
85333	Dateland	AZ
85334	Cibola	AZ
85335	El Mirage	AZ
85336	Somerton	AZ
85337	Gila Bend	AZ
85338	Goodyear	AZ
85339	Laveen	AZ
85340	Litchfield Park	AZ
85342	Morristown	AZ
85343	Palo Verde	AZ
85345	Peoria	AZ
85346	Parker	AZ
85349	Somerton	AZ
85350	Somerton	AZ
85351	Sun City	AZ
85352	Wellton	AZ
85353	Tolleson	AZ
85354	Tonopah	AZ
85355	Waddell	AZ
85358	Wickenburg	AZ
85359	Parker	AZ
85360	Lake Havasu City	AZ
85361	Wittmann	AZ
85363	Youngtown	AZ
85364	Yuma	AZ
85365	Yuma	AZ
85366	Yuma	AZ
85367	Yuma	AZ
85369	Yuma	AZ
85372	Sun City	AZ
85373	Sun City	AZ
85374	Surprise	AZ
85375	Sun City West	AZ

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Zip Code	City	State
85376	Sun City West	AZ
85377	Cave Creek	AZ
85378	Surprise	AZ
85379	Surprise	AZ
85380	Peoria	AZ
85381	Peoria	AZ
85382	Peoria	AZ
85383	Peoria	AZ
85385	Peoria	AZ
85387	Surprise	AZ
85388	Surprise	AZ
85392	Avondale	AZ
85395	Goodyear	AZ
85396	Buckeye	AZ
85502	Globe	AZ
85532	Miami	AZ
85547	Payson	AZ
85553	Payson	AZ
85603	Bisbee	AZ
85605	San Simon	AZ
85606	Cochise	AZ
85608	Douglas	AZ
85609	Cochise	AZ
85613	Fort Huachuca	AZ
85614	Green Valley	AZ
85616	Huachuca City	AZ
85617	MC Neal	AZ
85618	Mammoth	AZ
85619	Mount Lemmon	AZ
85620	Bisbee	AZ
85622	Green Valley	AZ
85623	Oracle	AZ
85626	Douglas	AZ
85627	Benson	AZ
85628	Nogales	AZ
85629	Sahuarita	AZ
85630	Saint David	AZ
85631	San Manuel	AZ
85632	San Simon	AZ
85635	Sierra Vista	AZ
85636	Sierra Vista	AZ

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Zip Code	City	State
85640	Tumacacori	AZ
85641	Vail	AZ
85644	Willcox	AZ
85645	Amado	AZ
85646	Tumacacori	AZ
85648	Rio Rico	AZ
85650	Sierra Vista	AZ
85652	Tucson	AZ
85653	Marana	AZ
85654	Marana	AZ
85655	Douglas	AZ
85658	Marana	AZ
85662	Nogales	AZ
85670	Sierra Vista	AZ
85701	Tucson	AZ
85702	Tucson	AZ
85703	Tucson	AZ
85704	Tucson	AZ
85705	Tucson	AZ
85706	Tucson	AZ
85707	Tucson	AZ
85708	Tucson	AZ
85709	Tucson	AZ
85710	Tucson	AZ
85711	Tucson	AZ
85712	Tucson	AZ
85713	Tucson	AZ
85714	Tucson	AZ
85715	Tucson	AZ
85716	Tucson	AZ
85717	Tucson	AZ
85718	Tucson	AZ
85719	Tucson	AZ
85721	Tucson	AZ
85722	Tucson	AZ
85723	Tucson	AZ
85724	Tucson	AZ
85725	Tucson	AZ
85726	Tucson	AZ
85728	Tucson	AZ
85730	Tucson	AZ

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Zip Code	City	State
85731	Tucson	AZ
85732	Tucson	AZ
85733	Tucson	AZ
85734	Tucson	AZ
85735	Tucson	AZ
85737	Tucson	AZ
85738	Tucson	AZ
85739	Tucson	AZ
85740	Tucson	AZ
85741	Tucson	AZ
85742	Tucson	AZ
85743	Tucson	AZ
85744	Tucson	AZ
85745	Tucson	AZ
85746	Tucson	AZ
85747	Tucson	AZ
85748	Tucson	AZ
85749	Tucson	AZ
85750	Tucson	AZ
85751	Tucson	AZ
85752	Tucson	AZ
85754	Tucson	AZ
85755	Tucson	AZ
85756	Tucson	AZ
85757	Tucson	AZ
85942	Holbrook	AZ
86002	Flagstaff	AZ
86003	Flagstaff	AZ
86004	Flagstaff	AZ
86011	Flagstaff	AZ
86015	Flagstaff	AZ
86017	Flagstaff	AZ
86018	Williams	AZ
86023	Williams	AZ
86025	Holbrook	AZ
86028	Holbrook	AZ
86029	Holbrook	AZ
86032	Winslow	AZ
86301	Prescott	AZ
86302	Prescott	AZ
86304	Prescott	AZ

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Zip Code	City	State
86312	Prescott Valley	AZ
86313	Prescott	AZ
86314	Prescott Valley	AZ
86315	Prescott Valley	AZ
86320	Ash Fork	AZ
86322	Camp Verde	AZ
86325	Cornville	AZ
86326	Cottonwood	AZ
86327	Dewey	AZ
86329	Dewey	AZ
86330	Prescott	AZ
86331	Clarkdale	AZ
86333	Mayer	AZ
86335	Rimrock	AZ
86339	Sedona	AZ
86340	Sedona	AZ
86341	Sedona	AZ
86342	Rimrock	AZ
86351	Sedona	AZ
86402	Kingman	AZ
86403	Lake Havasu City	AZ
86404	Lake Havasu City	AZ
86405	Lake Havasu City	AZ
86409	Kingman	AZ
86412	Kingman	AZ
86413	Golden Valley	AZ
86426	Fort Mohave	AZ
86427	Fort Mohave	AZ
86429	Bullhead City	AZ
86430	Bullhead City	AZ
86431	Kingman	AZ
86436	Topock	AZ
86438	Bullhead City	AZ
86439	Bullhead City	AZ
86440	Mohave Valley	AZ
86446	Bullhead City	AZ
86506	Ganado	AZ
86512	Chambers	AZ
86555	Douglas	AZ

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85039	PHOENIX	AZ
85073	PHOENIX	AZ
85135	HAYDEN	AZ
85137	KEARNY	AZ
85173	SUPERIOR	AZ
85192	WINKELMAN	AZ
85262	SCOTTSDALE	AZ
85264	FORT MCDOWELL	AZ
85324	BLACK CANYON CITY	AZ
85344	PARKER	AZ
85347	ROLL	AZ
85348	SALOME	AZ
85356	WELLTON	AZ
85362	YARNELL	AZ
85371	POSTON	AZ
85390	WICKENBURG	AZ
85501	GLOBE	AZ
85531	CENTRAL	AZ
85533	CLIFTON	AZ
85534	DUNCAN	AZ
85535	EDEN	AZ
85536	FORT THOMAS	AZ
85539	MIAMI	AZ
85540	MORENCI	AZ
85541	PAYSON	AZ

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85543	PIMA	AZ
85544	PINE	AZ
85545	ROOSEVELT	AZ
85546	SAFFORD	AZ
85548	SAFFORD	AZ
85551	SOLOMON	AZ
85552	THATCHER	AZ
85602	BENSON	AZ
85607	DOUGLAS	AZ
85610	ELFRIDA	AZ
85611	ELGIN	AZ
85615	HEREFORD	AZ
85621	NOGALES	AZ
85624	PATAGONIA	AZ
85625	PEARCE	AZ
85637	SONOITA	AZ
85638	TOMBSTONE	AZ
85643	WILLCOX	AZ
85671	SIERRA VISTA	AZ
85720	TUCSON	AZ
85736	TUCSON	AZ
85775	TUCSON	AZ
85933	OVERGAARD	AZ
86001	FLAGSTAFF	AZ
86005	FLAGSTAFF	AZ
86021	COLORADO CITY	AZ

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86046	WILLIAMS	AZ
86303	PRESCOTT	AZ
86305	PRESCOTT	AZ
86323	CHINO VALLEY	AZ
86324	CLARKDALE	AZ
86334	PAULDEN	AZ
86336	SEDONA	AZ
86337	SELIGMAN	AZ
86338	SKULL VALLEY	AZ
86343	CROWN KING	AZ
86401	KINGMAN	AZ
86406	LAKE HAVASU CITY	AZ
86411	HACKBERRY	AZ
86433	OATMAN	AZ
86441	DOLAN SPRINGS	AZ
86442	BULLHEAD CITY	AZ
86444	MEADVIEW	AZ
86445	WILLOW BEACH	AZ
86446	BULLHEAD CITY	AZ
86508	LUPTON	AZ

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