

NEW APPLICATION



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ORIGINAL

Arizona Corporation Commission

DOCKETED

April 12, 2017

APR 12 2017

Docket Control
Arizona Corporation Commission
1200 W. Washington Street
Phoenix, Arizona 85007

T-01051B-17-0108

DOCKETED BY

RE: Tariff filing on behalf of Qwest Corporation, d/b/a CenturyLink QC, Entity Code T-01051B

Dear Sir or Madam:

Enclosed for filing with the Commission is an original plus thirteen (13) copies of revisions to CenturyLink's Competitive Exchange and Network Services Tariff No. 3. The following revisions are included in this filing:

Section 2	Page 31	Section 5	Page 145
Section 5	Page 18	Section 5	Page 146
Section 5	Page 105	Section 6	Page 15
Section 5	Page 106	Section 6	Page 17

This filing increases the maximum tariffed rates for certain competitive services as outlined in Docket No. T-01051B-16-0259, Decision Number 76026 approved on March 22, 2017. Customers were notified in January and February 2017.

CenturyLink is requesting an effective date of April 13, 2017. Should you have any questions regarding this filing, please contact me or Reed Peterson at (602)-630-8221.

Respectfully submitted,

Marla Hazlett

cc: Reed Peterson, CenturyLink

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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE

2.3.2 PAYMENT OF BILLS (Cont'd)

I. Payments received by the Company after the due and payable date on the customer's bill, but at least one day before the termination date on the suspension notice, may result in discontinuance of the customer's service unless the following billing information is remitted with payment:

- All of the items enumerated in H., and
- The date the customer has been advised service will be discontinued for nonpayment

J. The Company will not be responsible if a customer's telephone service is discontinued after payment has been remitted, unless the payment is made as set forth in H. or I., as applicable.

K. Late Payment Charge

1. A late payment charge of **1.88%** applies to all billed balances which are not paid by the billing date shown on the next bill, unless the balance is \$15.00 or less.

The maximum nonrecurring charge will not exceed 5% or \$10.00, whichever is greater, of the billed balance.

2. With respect to disputed bills resolved against the customer, the late payment penalty will apply where a disputed bill amount, or some portion thereof, is not paid within five working days or by the next month's bill date, whichever date is later.

3. Collection procedures, temporary disconnection of service, and the requirements for deposit are unaffected by the application of a late payment charge.

4. The late payment charge does not apply to the following:

- Billed amounts under dispute until the dispute is resolved against the customer.
- Bills rendered more than 10 days after bill date.

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.5 LOCAL SERVICE OPTIONS

A.2. (Cont'd)

f. Special Service Arrangements

- (1) Service station circuits may, under separate agreement, be attached to poles of the Company.
- (2) Service station lines may be connected with one- or four-party lines of the Company. The regular main station line rates plus the appropriate exchange zone or locality rate area increments will be applicable for each main station line connected.
- (3) Where facilities are available, service station lines may connect with facilities of the Company at exchange zone boundaries. In such cases the individual line monthly incremental charge applicable within the exchange zone area will apply to each service station line in addition to regular rates and charges. The incremental charge will be apportioned equally among all stations on the line.
- (4) Where facilities are available, service station lines may be connected with facilities of the Company at a location beyond the normal junction point. In such cases Private Line mileage charges will apply.

g. Rates and Charges

- (1) The rate for a Service Station line does not include a telephone or equivalent.
- (2) The nonrecurring charge associated with the provision of flat rate service access line applies to install each access line.

	USOC	NONRECURRING CHARGE	MONTHLY RATE	
Each Service Station Line Connected[1]				(T)
• Residence				
- One-party	1SS	[1]	[1]	

[1] Regular rates and charges applicable at point of connection for the grade of service the facility is equipped to provide. See 5.2.4 for rates and charges.

(D)

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5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES

C.1.a. (Cont'd)

RESIDENCE	USOC	MAXIMUM MONTHLY CHARGE	CURRENT MONTHLY RATE
• Selective Call Forwarding	NCE	\$ 6.75	\$4.25
• Selective Call Waiting	S7W,S7Y	9.00	4.80
• Speed Calling, 8-number capacity	E8C	5.25	3.10
• Speed Calling, 30-number capacity	E3D	7.50	4.50
• Three-Way Calling	ESC	10.00 (I)	7.50
• Warm Line	WLS	6.75	2.25
• Wireless Extension	HME	13.35	4.45
- Discounted[1]	—	10.35	3.45

[1] Discounted rate applies when this feature is added as a part of *CUSTOMCHOICE*.

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5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES

C.1. (Cont'd)

b. Custom Calling Services, per occurrence

	MONTHLY CHARGE	
	MAXIMUM	CURRENT
• Call Trace, Pay per use basis per activation[1]		
- Business	\$10.00 (I)	\$6.00
- Residence	10.00 (I)	6.00
• Continuous Redial, Pay per use basis per activation[2]		
- Business	5.00 (I)	2.25
- Residence	5.00 (I)	2.25
• Last Call Return, Pay per use basis per activation[3]		
- Business	5.00 (I)	2.25
- Residence	5.00 (I)	2.25
• Three-Way Calling, Pay per use basis per activation[4]		
- Business	5.00 (I)	2.25
- Residence	5.00 (I)	2.25

[1] Pay per use charge will not apply if the trace is not successful.

[2] Pay per use charge applies per activation regardless of whether the call is completed.

[3] Pay per use charge applies per activation regardless if the telephone number is correct or whether a return can be placed.

[4] Pay per use charge applies per activation regardless if the third party is added to the existing conversation.

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5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES

5.7.1 LISTING SERVICES

J. Rates and Charges (Cont'd)

	USOC	MAXIMUM MONTHLY CHARGE	CURRENT MONTHLY RATE
• Additional Listings, each			
- Business[1]	CLT	\$9.00 (I)	\$4.75
- Residence[1]	RLT	7.50 (I)	3.75
• Alpha Listing, each			
- Business	RNCAF	9.00 (I)	4.75
- Residence	RNCAF	7.50 (I)	3.75
• Client Main Listing, each			
- Business	LBS	9.00 (I)	4.75
- Residence	LRS	7.50 (I)	3.75
• E-Mail Address Listing, each			
- Residence	EM6	7.50 (I)	3.75
• URL Address Listing, each			
- Residence	NL1	7.50 (I)	3.75
• Listing Packages			
E-Mail/URL Address Listing, each			
- Residence	L9GEU	6.75	2.80
• Foreign Listings, each			
- Business[2]	FAL	—	[2]
- Residence[2]	FAL	—	[2]
• Informational Listings, each			
- Residence	XLL	\$7.50 (I)	3.75

[1] For customers located in Area Code 520 who are experiencing problems with incoming call completion due to the Area Code 602/520 split, the monthly rate and nonrecurring charge for a Foreign Listing (USOCs: FAL,CLT,RLT) will be waived for customers in Area Code 520 who subscribe to *MARKET EXPANSION LINE* Service, as specified in 5.4.4.B.7.c., preceding.

[2] The Foreign Listing (FAL) in this State takes the appropriate Additional Listing (CLT or RLT) rate as shown above. Should the FAL be in another State, then that State's CLT or RLT rate apply.

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5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES

5.7.1 LISTING SERVICES

J. Rates and Charges (Cont'd)

	USOC	MAXIMUM MONTHLY CHARGE	CURRENT MONTHLY RATE
• Each Listing changed to Nonpublished Service			
- Residence	NPU	\$6.00 (I)	\$1.12
- Business	NPU	9.00 (I)	4.20
• Each Listing changed to Nonlisted Service			
- Residence	NLT	6.00 (I)	0.68
- Business	NLT	9.00 (I)	3.60
• WATS Listings, each			
- Business	SZS	9.00 (I)	4.75
• Telephone Answering Service Bureau Patron Line Listing, each	9FK	18.60	6.20
• "No Solicitation" Listing			
- Residence	NSW	0.75	0.25
• Change in Primary Listing			
- Business	N/A		-
- Residence	N/A		-

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6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS

6.2.4 DIRECTORY ASSISTANCE SERVICE

A. Directory Assistance (Cont'd)

2. Allowances

- a. There are no call allowances for Directory Assistance Service[1].

3. Charges

- a. In locations, including Public Access Lines, where the customer has the capability to direct dial Directory Assistance but chooses to place the call as a mechanized or operator-assisted customer-dialed calling card call or operator-assisted station-to-station call, the appropriate charge, specified in 6.2.1, preceding, applies in addition to the Directory Assistance charge.

	MAXIMUM CHARGE	CURRENT RATE
• Each call dialed directly by customer	\$5.00 (I)	\$1.99
• Each call placed from Public Access Lines[2]		
- Direct Dial	.60	0.60
- Alternately Billed	5.00 (I)	1.99

[1] Pursuant to Decision No. 73882, the one call allowance was eliminated effective August 8, 2013.

[2] See 6.2.1, preceding, for additional charge applications.

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6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS

6.2.4 DIRECTORY ASSISTANCE SERVICE

B. National Directory Assistance Service (Cont'd)

3. Charges

- a. Charges apply to each call placed to National Directory Assistance from a payphone.
- b. In locations, including payphones, where the customer has the capability to direct dial National Directory Assistance but places a call to the National Directory Assistance service attendant via an operator, the operator handled service charges listed in 6.2.1, preceding, apply in addition to the following Directory Assistance charge.

	MAXIMUM CHARGE	CURRENT RATE
• Each call dialed directly by customer	\$5.00 (I)	\$1.99