

NEW APPLICATION



0000178840

ORIGINAL

Lance J.M. Steinhart, P.C.
Attorneys At Law
1725 Windward Concourse
Suite 150
Alpharetta, Georgia 30005

Also Admitted in New York
Email: lsteinhart@telecomcounsel.com

Telephone: (770) 232-9200

Facsimile: (770) 232-9208

April 5, 2017

VIA FEDERAL EXPRESS

Docket Control Center
Arizona Corporation Commission
1200 W. Washington Street
Phoenix, Arizona 85007
(602) 542-2237

T-04259A-17-0106

RECEIVED
AZ CORP COMMISSION
DOCKET CONTROL
2017 APR - 6 A 11:50

Re: Global Connection Inc. of America d/b/a Stand Up Wireless - Tariff Revisions
T-04259A

Dear Sir/Madam:

Enclosed please find for filing an original and one (1) copy of Global Connection Inc. of America d/b/a Stand Up Wireless' revised Informational Lifeline Tariff pages 2, 12, and 20 through 25 with an effective date of May 6, 2017. Also included is a corrected page 29 reflecting the removal of zip code 85147, which is wholly located within tribal lands.

I have also enclosed an extra copy of this letter to be date stamped and returned to me in the enclosed, self-addressed, postage prepaid envelope.

If you have any questions or if I may provide you with any additional information, please do not hesitate to contact me at 770-232-7805 or hkirby@telecomcounsel.com.

Arizona Corporation Commission

DOCKETED

APR 06 2017

DOCKETED BY

Respectfully submitted,

Heather Kirby,
Regulatory Specialist
Lance J.M. Steinhart, P.C.
Attorneys for Global Connection Inc. of America
d/b/a Stand Up Wireless

Enclosures

CHECK SHEET

The pages of this tariff are effective as of the date shown at the bottom of the respective page(s). Original and revised pages as named below contain all changes from the original tariff pages that are in effect as of the date on the bottom of this page.

<u>Page</u>	<u>Revision</u>	<u>Page</u>	<u>Revision</u>
1	Original	29	2 nd Revised*
2	4 th Revised*	30	Original
3	Original	31	1 st Revised
4	Original	32	Original
5	1 st Revised	33	Original
6	Original	34	Original
7	Original	35	Original
8	Original	36	Original
9	Original	37	1 st Revised
10	Original	38	Original
11	Original	39	Original
12	1 st Revised*	40	Original
13	Original	41	Original
14	Original		
15	Original		
16	Original		
17	1 st Revised		
18	Original		
19	Original		
20	2 nd Revised*		
21	3 rd Revised*		
22	2 nd Revised*		
23	2 nd Revised*		
24	2 nd Revised*		
25	2 nd Revised*		
26	Original		
27	1 st Revised		
28	1 st Revised		

* Indicates pages included with this filing

Issue Date: April 6, 2017

Effective Date: May 6, 2017

David Skogen, CEO
Global Connection Inc. of America
5555 Oakbrook Parkway, Suite 620
Norcross, GA 30093

case of a mobile handset, a Subscriber may pay an equipment replacement fee. A subscriber may call Stand Up Wireless Technical Customer Care at 1-800-544-4441 or 611 from their Stand Up Wireless phone for phone replacement.

(T)
|
(T)

- C. The Subscriber is required to reimburse the Company for loss, through theft, of equipment or apparatus furnished by the Company.

2.1.5 Maintenance and Repair

- A. To the extent not encompassed herein, the Subscriber is solely responsible for all maintenance and repair on Company provided equipment.

2.1.6 Equipment Arrangements

- A. As further described in Section 3.1.2, Stand Up Wireless will provide eligible Subscribers with an E911 compliant handheld phone. This equipment may be provided at no additional charge.

(C)

- B. Company provided equipment will be as follows dependent upon the service provided:

1. A handheld mobile phone kit that operates in the 850 - 1900 MHz frequency range.

2. The kit will include an AC charger.

3. The Company reserves the right to provide Subscribers a refurbished handset.

4. The Company reserves the right to provide Subscribers any type of available handset that will work on the Company's network. Subscribers have no right to expect or demand a particular make or model handset.

5. Customers shall have up to ninety (90) days from the activation date of their phone to return any defective phone to the Company. Stand Up Wireless will exchange a defective phone for a new or refurbished phone, at the Company's discretion.

(C)
|
|
(C)

6. Defective handsets will be repaired or replaced at the Company's option.

D. International Calling

1. The Company does not currently offer International Long Distance calling as part of the Stand Up Wireless Lifeline plan; International Long Distance calls are blocked by the Company.

3.1.6 Airtime Plans and Pricing - Lifeline Assisted Service

- A. Eligible Lifeline Subscribers may elect one (1) of the following options, each of which include a free handset and custom calling features at no charge, including Calls to 911, Caller ID, Call Waiting, and Voicemail in addition to the voice, SMS text messaging and data services detailed below:

1	PLAN DESCRIPTION	VOICE	TEXT (SMS)	DATA (MB)	LIFELINE PRICE
	500 Voice/Unlimited Text/500 MB	500	Unlimited	500	\$0.00

(C)

(D)

(D)

- B. Plan benefits are added monthly, on the anniversary date of the activation.

3.1.7 Purchased Airtime

- A. Additional airtime may be purchased at any time and added to a Subscriber's active Stand Up Wireless account.
- B. Unused purchased additional airtime expires 90 days after issuance.
- C. Purchased airtime can be utilized for both voice calling and SMS messaging. One (1) SMS message equates to one (1) minute of airtime.
- D. Purchased Airtime Rates

Stand Up Wireless	
Price	Additional Airtime Minutes
\$5.00	200
\$10.00	450
\$20.00	1000
\$30.00	1500
\$50.00	2500

Price	Additional Data
\$3.95	250 MB
\$7.95	500 MB
\$15.95	1 GB

(N)
|
|
|
(N)

3.1.8 Maintaining an Active Account - Lifeline Assisted Service

- A. If the Company has a reasonable basis to believe that one of its Lifeline Subscribers no longer meets the eligibility criteria, the Company will notify the Subscriber of impending termination in writing and in compliance with any state dispute resolution procedures applicable to Lifeline termination, and will give the Subscriber thirty (30) days to demonstrate continued eligibility.

- B. Subscribers enrolled on the Company's Lifeline program will have active service while enrolled on the Lifeline program. If de-enrolled for any reason whatsoever from the Lifeline program, the Subscriber's service will be deactivated.
- C. Once service has been deactivated, the Company may reassign a previously assigned phone number to a different end user.

(C)

3.2 Wireless Lifeline Program

3.2.1 General

- A. Qualified consumers will have the ability to acquire wireless service that includes a free handset, local and domestic long-distance calling and selected customer calling features that does not require credit check, deposit, or contract.
- B. Lifeline customers are exempt from paying the Federal Universal Service Charge.
- C. Eligible Subscribers will receive, in the form of a credit, exemption from paying the Federal Subscriber Line Charge.
- D. A Subscriber who qualifies for Lifeline may opt to subscribe to any offering available to other customers, according to the terms and conditions applicable to such offering.

3.2.2 Low-Income Assistance (Lifeline)

- A. Eligibility is determined based on income or participation in assistance programs closely related to and based on income.
- B. In Arizona, Subscribers are eligible if their annual household income is at or below 135% of the Federal Poverty Guidelines or if the Subscriber or a member of the Subscriber's household currently participates in at least one of the approved public assistance programs, as indicated below:
 - 1. Federal Public Housing Assistance/Section 8 (FPHA)
 - 2. Supplemental Nutrition Assistance Program (SNAP)
 - 3. Medicaid

4. Veterans and Survivors Pension Benefit
 5. Supplemental Security Income (SSI)
- C. All applications for service are subject to verification with the state agency responsible for administration of qualifying program.
- D. Reserved for Future Use.
- E. One Low-income credit is available per Economic Unit and is applicable only to the customer's principle residence and the primary residential connection.

3.2.3 Certification and Verification of Eligibility for Low-Income Programs

- A. Certification and verification are the processes by which eligible consumers establish their qualification for Lifeline. Certification occurs at the time an individual is applying to enroll in Lifeline, while verification occurs on a periodic basis after the Subscriber has already been certified.
- B. All Subscribers applying for the Stand Up Wireless Lifeline Service offering and who qualify through participation in one or more of the approved needs based programs, must complete and return to Stand Up Wireless a Self-Certification Application. Potential Subscribers may print a blank Self-Certification Application off of the Company's website and may elect to submit via fax. Self-Certification Applications are available at Stand Up Wireless' website at www.standupwireless.com. Consumers without internet access may request to have a Self-Certification Application mailed to them by contacting a Stand Up Wireless Customer Service Representative at toll free 800-544-4441.
- C. Subscribers who elect to use a paper Self-Certification Application may return the completed, initialed and signed application, along with any supporting documentation that may be required, to Stand Up Wireless via fax, email, or delivery via the United States Postal Service ("USPS"). Applicants who prefer to submit the Self-Certification Application to Stand Up Wireless via USPS can mail the completed application to:

Stand Up Wireless
PO Box 2148
Norcross, GA 30091

(M)
(M,T)
(M,T)

(M) *Material now on this Page was previously on Page 24.*

Issue Date: April 6, 2017

Effective Date: May 6, 2017

David Skogen, CEO
Global Connection Inc. of America
5555 Oakbrook Parkway, Suite 620
Norcross, GA 30093

(M)

- D. Potential subscribers are required to list their primary residential address on the Self-Certification Application and to identify all of the programs in which they participate.
- E. Applicants who do not have a physical address and use a P.O. Box instead are required to include directions to their primary residence with their Self-Certification Application.
- F. Lifeline discounts will not be provided until proof of eligibility has been received by the Company.
- G. Subscribers who either do not have internet access or who choose to verify eligibility via paper form will be able to complete the annual verification process by mailing verification to Stand Up Wireless via the USPS.
- H. Receipt of a customer's annual verification form and required documentation will be a prerequisite for the customer's continued eligibility to receive Lifeline-supported services. Subscribers who do not verify their continued eligibility will have their Lifeline discounts removed.

3.2.4 Applicable Discounts

- A. Under the Company's Wireless Lifeline Program, Stand Up Wireless will use all low-income universal service support to provide free airtime minutes ensuring that the consumer receives 100% of all universal service support funding for which the Company will seek reimbursement.

3.2.5 Non-Usage Policy

- A. Stand Up Wireless has implemented a non-usage policy in accordance with 47 C.F.R. §54.407 to ensure that Lifeline support is received only for those qualified Lifeline Subscribers who use the service and to prevent reimbursement to Stand Up Wireless from the USF for Lifeline support provided to inactive Subscribers.
- B. The Company will provide a de-enrollment notice to subscribers that have not used their service for 30 days. After 30 days of nonuse, the Company

(M) *Material previously on this Page has moved to Page 23.*

will provide notice to the Subscriber that failure to use the Lifeline service within a 15-day notice period ("grace period") will result in de-enrollment.

- C. Subscribers can "use" the service by (1) completing an outbound call or usage of data; (2) purchasing minutes or data from the Company to add to the subscriber's plan; (3) answering an incoming call from a party other than the Company; (4) responding to a direct contact from the Company and confirming that the subscriber wants to continue receiving the service; or (5) sending a text message.
- D. In the event that none of the aforementioned types of usage occurs and the Subscriber does not respond to notice from the Company, the Subscriber will be de-enrolled in accordance with 47 C.F.R. §54.405(e)(3).
- E. Once a Subscriber has been de-enrolled from Lifeline, Stand Up Wireless will cease seeking reimbursement from the USF for the Subscriber.

(Z)
|
(Z)

3.2.6 Scope of Service

- A. The Company provides the following Custom Calling features at no additional charge:
 - 1. Caller ID; Call Waiting; Call Forwarding; 3-Way Calling; Basic Voice Mail.
- B. Airtime includes both local and toll calls to or from all fifty (50) United States and Puerto Rico.
- C. In the event that all airtime has been used, Lifeline customers will have the capability of purchasing additional airtime in denominations and at rates indicated in Section 3.1.7 preceding.
- D. "Refresh" benefits will be automatically loaded to the account of each customer on a monthly basis.

Zip Code	City	State
85076	Phoenix	AZ
85078	Phoenix	AZ
85079	Phoenix	AZ
85080	Phoenix	AZ
85082	Phoenix	AZ
85083	Phoenix	AZ
85085	Phoenix	AZ
85086	Phoenix	AZ
85087	New River	AZ
85096	Phoenix	AZ
85097	Phoenix	AZ
85098	Phoenix	AZ
85099	Phoenix	AZ
85117	Apache Junction	AZ
85118	Apache Junction	AZ
85119	Apache Junction	AZ
85120	Apache Junction	AZ
85121	Chandler	AZ
85122	Casa Grande	AZ
85123	Arizona City	AZ
85127	Queen Creek	AZ
85128	Coolidge	AZ
85130	Casa Grande	AZ
85131	Eloy	AZ
85132	Florence	AZ
85138	Maricopa	AZ
85139	Maricopa	AZ
85140	Queen Creek	AZ
85141	Eloy	AZ
85142	Queen Creek	AZ
85143	Queen Creek	AZ
85145	Red Rock	AZ
85172	Stanfield	AZ
85178	Apache Junction	AZ
85190	Apache Junction	AZ
85191	Coolidge	AZ
85193	Casa Grande	AZ
85194	Casa Grande	AZ
85201	Mesa	AZ
85202	Mesa	AZ
85203	Mesa	AZ

(Z)