

**ORIGINAL****Arizona Corporation Commis  
Utilities Complaint Form**

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**Investigator:** Deborah Reagan **Phone:** <<< REDACTED >>>**Opinion Date:** 3/31/2017**Opinion Number:** 2017 - 139902**Priority:** Respond within 5 business days**Opinion Codes:** Rate Case Items - Opposed**Closed Date:** 3/31/2017 3:07 PM**First Name:** Don**Last Name:** Leggett**Account Name:** Don Leggett**Address:** <<< REDACTED >>>**City:** Kingman**State:** AZ**Zip Code:** 86401**Home:** <<< REDACTED >>>**Email:** <<< REDACTED >>>**Company:** Truxton Canyon Water Company, Inc**Division:** Water**Nature Of Opinion****Docket Number:** W-02168A-17-0042**Docket Position:** Against

These fees are designed to bankrupt the association. The Valle Vista Property Owners Association is scheduled to have a fee increase of \$5768 each month. According to the bylaws and Federal Law, the association cannot arbitrarily raise dues to the property owners. It takes time. Many of the property owners are on fixed income. If not approved by the majority of the property owners, then the association has to find other ways to make up the money. Hard to do with increases in minimum wage, increases in utilities, increases in Insurance and operation costs etc. There are approximately 600 improved residential properties (residential customers). These residents are who must pay the association. This means that each residence will be responsible for aprox \$9.61 each month plus the individual increase. In other words, each residential customer will ultimately pay 19.07 a month! These increases are proposed by a company who has repeatedly shown that it miss handles money, and does not adhere to requirements of the ACC. A fairer remedy would be to raise the rate to the Association by a smaller amount, and raise the rate to the residents by \$15 per month. Then there should be a plan in place to help out those who truly cannot afford it. The proposed rate, will eliminate help for those who truly need it because of low income. Truxton Canyon water should do like every other business and get loans and have a business plan (other than to get rich quick)! Truxton canyon water should be up front with their financial status (including financial history for the last 10 years). This company has a history of hiding money in the Family Trust and not in the company itself. In my opinion, the way that they have done things in the past should be illegal and someone should be in jail for it. Makes it hard to trust what they say they need now. Truxton Canyon Water company needs to revisit this and explain how it will not hurt those on low income. We need the whole story!

**Investigation****Date:****Analyst:****Submitted By:****Type:**

3/31/2017

Deborah Reagan

Telephone

Investigation

Comments entered for the record and filed with Docket Control.

Arizona Corporation Commission

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