

ORIGINAL

NEW APPLICATION



0000178142

Frontier
COMMUNICATIONS

RECEIVED
AZ CORP COMMISSION
DOCKET CONTROL

1800 41st St., Suite N-100
Everett, WA 98203

2017 APR -5 P 12:47

April 6, 2017

Docket Control
Arizona Corporation Commission
1200 West Washington Street
Phoenix, Arizona 85007

T-01954B-17-0098

**RE: Citizens Utilities Rural Company, Inc. d/b/a Frontier Citizens Utilities Rural
T-01954B – New Commercial Bundled Service**

Dear Corporation Commissioners and Staff:

Enclosed please find an original and thirteen copies of the tariff filing for Citizens Utilities Rural Company, Inc. d/b/a Frontier Citizens Utilities Rural (Frontier) for review and approval.

The purpose of this filing is to introduce Frontier Commercial Voice Unlimited bundled service.

It is respectfully requested that this tariff become effective on May 22, 2017.

Please return approved stamped tariff sheets to:

Frontier Communications
Linda Saldaña
9260 E. Stockton Blvd.
Elk Grove, CA 95624

Please direct any questions or notifications of action taken on this filing to Kirk Lee at (425) 261-5855 or Kirk.Lee@ftr.com.

Sincerely,

R. Kirk Lee
Manager, Government & External Affairs

RKL: lms
Enclosures

Arizona Corporation Commission

DOCKETED

APR 05 2017

DOCKETED BY

SUBJECT INDEX – BUNDLED SERVICES

<u>SUBJECT</u>	<u>SHEET NUMBER</u>	
Citizens Business Select	36	
Frontier Business Essentials	45	
Frontier Business Local Unlimited II	68	
Frontier Business Metro Service	51	
Frontier Business Nationwide Unlimited Service II	65	
Frontier Business Unlimited Service	38	
Frontier Choices - Enhanced Line	1	
Frontier Choices - Enhanced Line with Second Line	2	
Frontier Commercial Voice Unlimited	61	(N)
Frontier Digital Phone Essentials	71	
Frontier Digital Phone Service	34	
Frontier Digital Phone Plus Service	47	
Frontier Digital Phone Unlimited	75	
Frontier Digital Phone Unlimited (Challenger)	82	
Frontier Digital Phone Unlimited Plus	78	
Frontier Digital Phone Unlimited Plus (Challenger)	86	
Frontier Feature5 Pack Package	5	
Frontier Mohave Choices sm	30	
Frontier OneVoice	58	
Frontier Simply Unlimited (Challenger)	90	
Frontier Simply Unlimited Service-Leader	54	
Frontier Small Business Advantage	25	
FrontierWorks sm Small Business Solutions	7	
FrontierWorks sm Business Connections	17	

DATE ISSUED: April 6, 2017
EFFECTIVE DATE: May 22, 2017
FILED BY: Allison Ellis
TITLE: Senior Vice President

RESERVED FOR ACC TARIFF APPROVAL
DECISION NO.:
DOCKET NO.: T-01954B-17-

TELEPHONE SERVICES TARIFF

BUNDLED SERVICES (Continued)

15.16 FRONTIER COMMERCIAL VOICE UNLIMITED

15.16.1 Applicability

Applicable to Single-party Business Flat rate service.

15.16.2 General

Frontier Commercial Voice Unlimited is a bundled offering available to Business customers that subscribe to a maximum of twelve Single Party Business Lines per customer location. The bundle includes the following components: one Basic Flat Rate Access Line, Custom Calling features, Touch Calling and Unlimited Extended Area Service. The bundle also included the Subscriber Line charge and the Access Recovery Charge that is tariffed in the appropriate FCC tariff.

Basic Bundle

Single Party Flat Rate Access Line	Call Waiting/Cancel Call Waiting
Touch Calling	Caller ID
Basic Call Forward	Call Waiting/Caller ID
Call Forward Busy	3 Way Calling
Call Forward No Answer	Hunting

15.16.3 Special Conditions

- A. The bundle is available only where facilities and operating systems are available and technically feasible.
- B. The features are provided subject to their individual service regulations as specified in the applicable schedules of the tariff.
- C. Call Detail for Unlimited Extended Area Service will not be displayed on the customer's monthly telephone bill.
- D. Frontier Commercial Voice Unlimited includes basic local service and non-basic local services. Nonpayment or partial payment of the basic local service charge within the bundle may result in disconnection of your basic local service.

DATE ISSUED: April 6, 2017
EFFECTIVE DATE: May 22, 2017
FILED BY: Allison Ellis
TITLE: Senior Vice President

RESERVED FOR ACC TARIFF APPROVAL

DECISION NO.:

DOCKET NO.: T-01954B-17-

(N)

(N)
(D)

TELEPHONE SERVICES TARIFF

BUNDLED SERVICES (Continued)

15.16 FRONTIER COMMERCIAL VOICE UNLIMITED (Continued)

15.16.3 Special Conditions (Continued)

- E. Customers may add or delete any features offered within the bundle without incurring a Service Connection Charge.
- F. The bundle rate will appear as a single line item on the customer's bill.
- G. The bundle is available only to customers who are served from a central office in which services in the bundle are offered and can be provided by the Company to the customer.
- H. The bundle cannot be used in association with a Residential Line, PBX Service, Remote Call Forwarding Service, ISDN Service, Toll Free Service, and Foreign Exchange Services.
- I. The bundle is offered on a month-to-month, or one year term basis.
- J. Customers in a term plan will be charged a termination fee for cancelling before the term is up. The early termination fee is the monthly charge times the remaining months in the term.
- K. Term plans will auto renew unless notification is received from the customer sixty days in advance.

15.16.4. Rates and Charges

- A. Interstate End User Subscriber Line charge and Access Recovery Charges are included in the bundle. Other applicable surcharges and taxes will be billed separately from and are in addition to the bundle rate.
- B. Unless otherwise stated elsewhere in this section, Service Charges apply to the installation of individual components of the bundle.

<u>Basic Bundle</u>	<u>Monthly Rate</u>
Month to Month	\$33.00
One Year Term	\$28.00

(N)

(N)
(D)

DATE ISSUED: April 6, 2017
EFFECTIVE DATE: May 22, 2017
FILED BY: Allison Ellis
TITLE: Senior Vice President

RESERVED FOR ACC TARIFF APPROVAL
DECISION NO.:
DOCKET NO.: T-01954B-17-