



Investigator: Mary Mee **Phone:** <<< REDACTED >>> **Opinion Date:** 3/10/2017
Opinion Number: 2017 - 139539 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/10/2017 11:51 AM

First Name: Thelia B. **Last Name:** Nightingale **Account Name:** Thelia B. and Thayer Nightingale
Address: <<< REDACTED >>>
City: Kirkland **State:** AZ **Zip Code:** 86332

Company: Walden Meadows Community Co-Op **Division:** Water

Nature Of Opinion

Docket Number: W-02369A-16-0481

Docket Position: Against

March 4, 2017

Arizona Corporation Commission Consumer Services Section

1200 West Washington

Phoenix, AZ 85007

DOCKET No. W-02369A-16-0481

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As a member of the Walden Meadows Community Co-op, we live on a fixed income and survive on a tight budget. It is my impression that many in our community have similar personal circumstances.

It is human nature to want to rectify all shortcomings as quickly as possible or overnight, whichever comes first! However there is an important intangible which it is wise to consider, and that is the financial welfare of the community.

With that in mind, I would like to suggest a modified schedule of the needed increase, which appears less harsh than the \$9.59, which is a near 50% increase (47.95% to be exact).

Requesting a \$5 increase in year one, then an additional sum of say \$1 each year for each of the following five years would reduce sticker shock and promote an atmosphere of neighborly goodwill.

Alternatively, conversion to a more usage-based formula would give users more of a sense of control over their monthly cost. Example: Set a base rate of \$17, with price per gallon set at .00345 for the first 2000 gallons, and .00518 per gallon for the next 2000 gallons, and .00719 for each gallon beyond 4000. This is similar to the present Acme schedule but with a modest enough increase to provide additional revenue. Plus it promotes the incentive to use less water thus decreasing wear and tear on WMCC pumps and equipment.

Thank you for your consideration.

Respectfully submitted,

{sig}

Thelia B. Nightingale and T ayer Nightingale

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Arizona Corporation Commission

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W-02369A-16-0481

Arizona Corporation Commission Utilities Complaint Form

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		Investigation	
Date:	Analyst:	Submitted By:	Type:
3/10/2017	Mary Mee	Telephone	Investigation
Comments noted for the record and docketed. CLOSED			
