

NEW APPLICATION



Cox Communications 1550 W. Deer Valley Road Phoenix, Arizona 85027 www.cox.com

AZ CC AZ CC ISSION

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January 6, 2017

Arizona Corporation Commission

DOCKETED

Hand Delivered
Docket Control
Arizona Corporation Commission
1200 West Washington Street
Phoenix, Arizona 85007

T-03471A-17-0005

JAN 0 6 2017

Re:

Cox Arizona Telcom, L.L.C. ("Cox") Tariff Revisions

Docket Number T-03471A-17-

To Whom It May Concern:

Pursuant to A.R.S. §§ 40-365, 40-367 and A.C.C. R14-2-1109, Cox hereby files for an original and thirteen copies of revised pages to its Local Exchange and Toll Service tariff, which was approved by the Arizona Corporation Commission ("Commission") on July 2, 1997 in Decision Number 60285.

Revisions to the Cox Local Exchange and Toll Service tariff are as follows:

Revised Pages	Description of Change	
2 & 3	Revise Check Sheets.	
37	Addition of Payment Assistance Fee (PAF) to tariff.	

Cox respectfully requests that these revisions become effective on February 6, 2017.

If you have any questions or comments, please do not hesitate to contact me.

Sincerely

Mark DiNunzio

Director, AZ Regulatory Affairs

(623) 328-3252

Attachment

cc:

Paul Cain

LOCAL EXCHANGE SERVICE

CHECK SHEET

All pages of this tariff are effective as of the date shown. Original and revised pages, as named below, comprise all changes from the original tariff in effect on the date indicated.

PAGE	REVISION	PAGE	REVISION
Title Page	3 RD Revised	16	2 ND Revised
2*	115 TH Revised	17	Original
3*	41 ST Revised	18	4 TH Revised
4	57 [™] Revised	18.0.1	Original
4 5	71 ST Revised	18.1	1 ST Revised
6	3 RD Revised	19	1 ST Revised
7	6 [™] Revised	20	2 ND Revised
8	Original	21	1 ST Revised
9	Original	22	1 ST Revised
10	1 ST Revised	23	Original
11	2 ND Revised	24	Original
12	3 RD Revised	25	3 RD Revised
13	Original	25.0.1	Original
14	4 TH Revised	25.1	1 ST Revised
15	3 RD Revised	26	2 ND Revised
		27	2 ND Revised
		28	Original
		29	4 TH Revised
		29.1	1 ST Revised
		29.2	Original
		30	4 TH Revised

Issue Date: January 6, 2017

Effective Date: February 6, 2017

^(*) Denotes new or revised page.

LOCAL EXCHANGE SERVICE

CHECK SHEET

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(N)

(N)

LOCAL EXCHANGE SERVICE

SECTION 2 - Regulations, cont'd.

2.5 Payment Arrangements

2.5.1 Payment for Service, cont'd.

- 2. A surcharge is imposed on all charges for service originating at addresses in states which levy, or assert a claim of right to levy, a gross receipts tax on the Company's operations in any such state, or a tax on interstate access charges incurred by the Company for exchanges in that state.¹ This surcharge is based on the particular state's receipts tax and other state taxes imposed directly or indirectly upon the Company by virtue of, and measured by, the gross receipts or revenues of the Company in that state and/or payment of interstate access charges in that state. The surcharge will be shown Customer's monthly invoice.
- 3. The Payment Assistance Fee (PAF) will be assessed when a Cox Customer Service Representative (CSR) assists in processing payments via telephonic means. The Customer will be advised that a PAF of \$10.00 will be assessed if a CSR assists with the recording/processing of the payment. The Customer will also be advised of the other options that are available to the Customer where the Customer would not incur a charge.

Customers are able to use the following payment options free of charge:

- IVR (automated phone system)
- Online (<u>www.cox.com</u>) View/Pay Bill
- EasyPay (automatic debit)
- Cox Retail locations
- U. S. Mail

Cox will encourage Customers to use the free bill payment options.

¹Pending the conclusion of any challenge to a jurisdiction's right to impose a gross receipts tax, the Company may elect to impose and collect a surcharge covering such taxes, unless otherwise constrained by court order or direction, or it may elect not to impose and collect the surcharge. If it has collected a surcharge and the challenged tax is found to have been invalid and unenforceable, the Company will credit or refund such (less its reasonable administrative costs), if the funds collected were retained by the Company or if they were delivered over to the taxing jurisdiction and returned to the Company.

Issue Date: January 6, 2017

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Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
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