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MEMORANDUM

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TO: Docket Control

FROM: Jeffrey M. Hatch-Miller *JHM*
Interim Director
Utilities Division

DATE: December 13, 2016

RE: IN THE MATTER OF THE APPLICATION OF TOTAL CALL INTERNATIONAL, INC. FOR APPROVAL TO CANCEL ITS AUTHORITY TO PROVIDE INTEREXCHANGE SERVICES AND EXISTING TARIFFS (DOCKET NO. T-04004A-16-0362)

Attached is the Staff Report for the above referenced application. The Applicant is applying for approval to cancel its Certificate of Convenience and Necessity ("CC&N") to provide the following services:

- Competitive Resold Interexchange Telecommunications Services

Staff recommends cancellation of the CC&N.

JHM:PJG:nr/ML

Originator: Pamela J. Genung

Arizona Corporation Commission

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TOTAL CALL INTERNATIONAL, INC.
Docket No. T-04004A-16-0362

On this 13 day of December, 2016, the foregoing document was filed with Docket Control as a Staff Report, and copies of the foregoing were mailed on behalf of the Utilities Division to the following who have not consented to email service. On this date or as soon as possible thereafter, the Commission's eDocket program will automatically email a link to the foregoing to the following who have consented to email service.

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By: 
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STAFF REPORT
UTILITIES DIVISION
ARIZONA CORPORATION COMMISSION

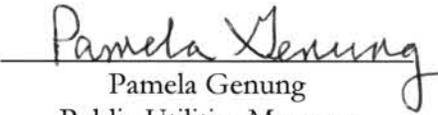
TOTAL CALL INTERNATIONAL, INC.
DOCKET NO. T-04004A-16-0362

IN THE MATTER OF THE APPLICATION OF TOTAL CALL INTERNATIONAL, INC.
FOR APPROVAL TO CANCEL ITS AUTHORITY TO PROVIDE INTEREXCHANGE
SERVICES AND EXISTING TARIFFS

DECEMBER 13, 2016

STAFF ACKNOWLEDGEMENT

The Staff Report for the application of Total Call International, Inc., Docket No. T-04004A-16-0362, for approval to cancel its Certificate of Convenience and Necessity was the responsibility of the staff member listed below. Pamela Genung was responsible for the review and analysis of the application.


Pamela Genung
Public Utilities Manager

INTRODUCTION

On October 5, 2016, Ms. Marsha Pokorny, on behalf of Total Call International, Inc. (“TCI” or “Company”) submitted a letter to cancel its Certificate of Convenience and Necessity (“CC&N”) to provide resold interexchange telecommunications services within the State of Arizona. On October 25, 2016, Ms. Pokorny filed a request for a waiver of the notice requirements contained in Arizona Administrative Code (“A.A.C.”) R14-2-1107(A)(1) and published notice in R14-2-1107(B).

BACKGROUND

On October 4, 2001, in Decision No. 64065, the Commission granted TCI a CC&N to provide resold interexchange telecommunications services within the State of Arizona.

STAFF’S ANALYSIS

In its October 25, 2016 request for a waiver, TCI stated it stopped providing service in Arizona effective December 31, 2015. Since TCI has no customers in Arizona, there are no customers to provide direct notice of discontinuance of service, therefore TCI requests a waiver of the notice requirement under A.A.C. R14-2-1107(A)(1). In addition, as there are no customers, no counties are affected by this Application, therefore TCI requests a waiver of the published notice requirement contained in A.A.C. R14-2-1107(B).

The Consumer Services Section of the Utilities Division reports that there have been no complaints, inquiries, or opinions filed against TCI from January 1, 2013 to October 13, 2016. TCI filed its 2015 Utilities Annual Report on March 30, 2016. According to the Corporations Division, TCI is not in Good Standing for failure to file an Annual Report in 2016. The Compliance Section reports that there are no current compliance delinquencies for TCI.

RECOMMENDATION

Total Call International, Inc. is not currently providing resold interexchange telecommunications services to any customers in Arizona. Staff recommends that TCI’s CC&N to provide resold interexchange telecommunications services be cancelled. In addition, Staff recommends approval of TCI’s request for a waiver of the requirements to provide direct notice to affected customers and publish notice contained in A.A.C. R14-2-1107. Staff further recommends the cancellation of TCI’s tariff that is on file with this Commission.

Upon cancellation of its CC&N, TCI will no longer be authorized to provide resold interexchange telecommunications services in Arizona and therefore, will no longer be subject to the requirements of Decision No. 64065.