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November 22, 2016

VIA FEDERAL EXPRESS

Docket Control Center
Arizona Corporation Commission
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Phoenix, Arizona 85007
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AZ CORP COMMISSION
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2016 NOV 28 P 2:52

Re: i-wireless, LLC - Tariff Revisions (supplement)
T-~~03479A~~-16-0413
20538A

Dear Sir/Madam:

Per request, enclosed please find for filing an original and one (1) copy of i-wireless, LLC's supplemental revised Informational Lifeline Tariff pages 3, 16 through 20, and 21.1.

I have also enclosed an extra copy of this letter to be date stamped and returned to me in the enclosed, self-addressed, postage prepaid envelope.

If you have any questions or if I may provide you with any additional information, please do not hesitate to contact me at 770-232-7805 or hkirby@telecomcounsel.com.

Respectfully submitted,

Heather Kirby
Regulatory Specialist
Lance J.M. Steinhart, P.C.
Attorneys for i-wireless, LLC

Enclosures

Arizona Corporation Commission
DOCKETED
NOV 28 2016

DOCKETED BY

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Effective Date: Dec. 2, 2016

**By: Paul McAleese, CEO
1 Levee Way, Suite 3104
Newport, Kentucky 41071**

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Section 4 Lifeline Program

4.1 General

- (A) The Lifeline program is designed to increase the availability of telecommunications services to low income subscribers by providing a credit to monthly recurring local service for qualifying residential subscribers. Basic terms and conditions are in compliance with the FCC's Order on Universal Service in CC Docket No. 97-157, which adopts the Federal-State Joint Board's recommendation in CC Docket No. 96-45, which complies with the Telecommunications Act of 1996, and with the FCC's Lifeline Reform Order (FCC 12-11) in WC Docket No. 11-42 and Lifeline Modernization Order (FCC 16-38, rel. April 27, 2016).
- (B) Lifeline is supported by the federal universal service support mechanism.
- (C) The total Lifeline credit available to an eligible customer is nine dollars and twenty-five cents (\$9.25).
- (D) Designated Services Available To Lifeline Customers:
- Broadband Internet access services [§54.101(a)(2)]
 - Voice Telephony service[§54.101(a)(1)]:
 - (1) Voice Grade Access to the PSTN
 - (2) Minutes of Use for Local Service at No Additional Charge
 - (3) Access to Emergency Services
 - (4) Toll Limitation Service at No Charge
 - (5) Other Services: Dual tone multi-frequency signaling, Single Party Service, Access to Operator Services, Access to Interexchange Services, Access to Directory Assistance.
- (E) The Company does not charge for installing or changing Lifeline service.

Material now in this section was previously on Sheet 19.

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4.2 Regulations

(A) General

- (1) One low income credit is available per household. The named subscriber or a member of the subscriber's household must be a current recipient of any of the low income assistance programs or meet the income eligibility threshold identified below. T
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- (2) A Lifeline customer may subscribe to any service offering available to other customers.
- (3) The Federal Universal Service Charge will not be billed to Lifeline customers.
- (4) Lifeline subscriber's service will not be disconnected for non-payment of regulated charges. If a customer does not pay for services, they will automatically be moved to a free plan option. T

4.3 Eligibility

- (A) Customers are eligible if they participate in at least one of the following programs:

Federal Public Housing Assistance/Section 8
Supplemental Nutrition Assistance Program (SNAP)
Medicaid
Supplemental Security Income (SSI)
Veterans and Survivors Pension Benefit

- (B) Customers are also eligible if their annual household income is at or below 135% of the Federal Poverty Guidelines. T
- (C) All applications for service are subject to verification with the state agency responsible for administration of the qualifying program.

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4.5 Verification

- (A) The Customer is responsible for notifying the Company if they no longer meet the applicable eligibility standards within 30 days of becoming ineligible.
- (B) The Company reserves the right to periodically audit its records, working in conjunction with the appropriate state agencies, for the purpose of determining continuing eligibility. Information obtained during such audit will be treated as confidential information to the extent required under State and Federal laws. The use or disclosure of information concerning enrollees will be limited to purposes directly connected with the administration of the Lifeline plan.
- (C) Customers are required to recertify Lifeline eligibility every twelve (12) months. When a Customer receives an annual recertification notice from the Company requesting confirmation of eligibility status, the Customer must certify eligibility within 60 days.
- (D) If the Company has a reasonable basis to believe that a customer is ineligible, the Company will notify the customer of impending termination of Lifeline service. If the customer cannot provide eligibility documentation within 30 calendar days of the date of the notice, the customer will be de-enrolled within five (5) business days after expiration of the customer's time to respond.
- (E) Upon notification by the Administrator that a subscriber's household is receiving duplicative support and therefore the subscriber should be de-enrolled, the Company must de-enroll the subscriber within five (5) business days.

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*Material previously in section 4.5 has moved to Sheet 19.1.
Material previously in section 4.6 has moved to section 4.1.*

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4.6 Non-Usage Policy

The Company utilizes a non-usage policy in accordance with 47 C.F.R. §54.407:

In the event that a Lifeline customer goes 30 days without any usage, independent of the service end date, the Company will promptly notify the customer that they are no longer eligible for Lifeline service subject to a 15-day grace period. During the grace period, the customer's account will remain active, but the Company will engage in outreach efforts to determine whether the customer desires to remain on the Company's Lifeline service. Customers may establish "usage" as defined in §54.407(c)(2):

- (i) Completion of an outbound call or usage of data;
- (ii) Purchase of minutes or data from the Company in addition to the subscriber's service plan;
- (iii) Answering an incoming call from a party other than the Company or its agents or representatives;
- (iv) Responding to direct contact from the Company and confirming that he or she wants to continue receiving Lifeline service; or
- (v) Sending a text message.

If the customer's account does not show usage during the grace period, i-wireless will promptly deactivate Lifeline services in accordance with 47 C.F.R. §54.405(e)(3).

Material now on this Sheet was previously on Sheet 19.

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SECTION 5 - RATES

5.1 General

All plans come with a free Wi-Fi enabled device; include local and domestic long distance calls, and the following at no charge:

- Access to Voicemail
- Call Waiting
- Caller ID
- Balance Inquiries
- Calls to 911
- Calls to Customer Care

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5.2 Plan Option 1 - Lifeline Only (Free)

- 500 MB data
- Unlimited Text Messages
- 100 Free Minutes Monthly
- Additional Minutes - vary by airtime card

- Minutes Eligible for Roll Over*

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5.3 Plan Option 2 - Lifeline Only (Free)

- 500 Free Minutes Monthly
- Additional Minutes - vary by airtime card
- Unlimited Text Messages
- 50 MB data

- Minutes Eligible for Roll Over*

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*If no "FREE MINUTES" rewards or top up added to account: 0

*If "FREE MINUTES" rewards or top up added to account: up to 2000

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Material now on this Sheet was previously on Sheet 21.1.

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I-WIRELESS, LLC
D/B/A ACCESS WIRELESS

Arizona Tariff No. 1
1st Revised Sheet No. 21.1
Cancels Original Sheet No. 21.1

*Material previously appearing on this Sheet has been moved
to section 5.3.*

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