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6450 Sprint Parkway
KSOPHN0314-3A618
Overland Park, Kansas 66251
Office: (913) 315-9336 cell: (816) 213-4687

Margaret R (Peg) Prendergast
Tariff Manager
E-Mail: peg.r.prendergast@sprint.com

November 21, 2016

Docket Control
Arizona Corporation Commission
1200 West Washington Street
Phoenix, AZ 85007

RE: Virgin Mobile USA Lifeline Tariff
Docket NO. T-20827A-16-0416

Attached for filing, please find replacement pages for 1st Revised Page 8, and 3rd Revised Page 11. These pages are being revised to correct marginal indicators and change Free Talk, Text & Data from 100 minutes to 350 voice minutes.

Also included in this Filing is 1st Revised Page 10 which updates the Disconnect Policy for non-usage to comply with 47 CFR 54.407.

If you have any questions or need additional information regarding this filing, please contact me.

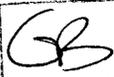
Sincerely,

/s/ Margaret R. Prendergast
Margaret R (Peg) Prendergast

Attachments
AZ 16-01-R

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Arizona Corporation Commission
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LIFELINE WIRELESS SERVICE PLAN

2. FEDERAL LIFELINE (Continued)

.2 LIFELINE ASSISTANCE (Continued)

.3 Regulations

.1 Eligibility Requirements

Virgin Mobile Lifeline Assistance is available to a single household and is applicable to a single wireless phone. To be eligible for Lifeline Assistance, the named customer must have a total household income at or below 135% of the Federal Poverty Guidelines or be a current participant or have a child that resides in the customer's household in one or more of the following low-income assistance programs:

Medicaid

Food Stamps/SNAP

Supplemental Security Income (SSI)

Federal Public Housing Assistance (Section 8)

Veterans Pension & Survivors Pension Benefits

(N) (D)

(D)

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(D)

LIFELINE WIRELESS SERVICE PLAN

2. FEDERAL LIFELINE(Continued)

.2 LIFELINE ASSISTANCE (Continued)

.3 Regulations (Continued)

.2 Disconnect Policy for non-usage (Continued) (T)

If a customer account does not demonstrate activity at least once during any continuous 30-day period, The Company will promptly notify the customer (T)
 that the customer is no longer eligible for Lifeline service subject to a 15-day (T)
 grace period. During the 15-day grace period, the customer account remains (T)
 active, and The Company will engage in outreach efforts to determine whether
 the customer desires to remain on its Lifeline service. If the customer account
 does not show activity during the grace period, The Company will deactivate
 Lifeline services for that customer. The following actions if undertaken by a
 customer qualify as “usage” of the customer’s Lifeline service for the purpose
 of this non-usage policy:

- (i) Completion of an outbound call or usage of data; (T)
- (ii) Purchase of minutes from the eligible telecommunications carrier to add to the subscriber’s service plan; (T)
- (iii) Answering an incoming call from a party other than the eligible telecommunications carrier or the eligible telecommunications carrier’s agent or representative; (T)
- (iv) Responding to direct contact from the eligible communications carrier and confirming that he or she wants to continue receiving the Lifeline service; or (T)
- (v) Sending a text message (N)

.3 Federal Universal Service Charges

The Federal Universal Service Charge will not be billed to Lifeline Assistance customers.

LIFELINE WIRELESS SERVICE PLAN

2. FEDERAL LIFELINE(Continued)

.2 LIFELINE ASSISTANCE (Continued)

.4 Rates for Services for the Lifeline Assistance Plan

The Lifeline Assistance Plan includes an initial handset* at no charge and 500 domestic free voice minutes each month that may be used at any time during the month in which allotted without limitation. Unused minutes expire at the end of the month. (C)

<u>.1 Domestic Rate Plans</u>	<u>Monthly Charge</u>	
<u>Free Talk & Unlimited Text</u> 500 total voice minutes + unlimited text messages	\$0.00	(T) (D) (D)
<u>Free Talk, Text & Data</u> 350 voice minutes + unlimited text messages + 500MB of Data (Available to customers with smartphone)	\$0.00	(N) (N) (N)
<u>\$5 Talk & Unlimited Text</u> 750 total voice minutes + unlimited text messages (Includes 500 voice minutes free plus 250 additional voice minutes)	\$5.00	(T) (T) (D) (D)
<u>\$20 Talk & Text**</u> 1000 total voice minutes + 1000 text messages (Includes 250 minutes free plus 750 additional minutes)	\$20.00	
<u>\$30 Unlimited Talk, Text & Web</u> (Available to customers with feature phone)	\$30.00	

* Initial handset comes with a one-year warranty period from the original equipment manufacturer. There is no charge to the customer for one replacement phone during the one-year period. If the customer does not return the defective handset as part of an exchange, the customer's account may be suspended after 45 days. When the customer returns the defective handset, or provides information indicating a return was attempted, the account will be returned to active status.

** As of July 27, 2014 this plan will no longer be available to new customers. (C)
 (D)
 (D)
 (D)
 (D)

ISSUED:
 11-14-16

State Tariffs
6450 Sprint Parkway
Overland Park, KS 66251

EFFECTIVE:
 12-15-16