

ORIGINAL ORIGINAL

NEW APPLICATION



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November 2, 2016

VIA FedEx

Arizona Corporation Commission
DOCKETED

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Docket Control
Arizona Corporation Commission
1200 West Washington Street
Phoenix, Arizona 85007

DOCKETED BY

Dear Corporation Commissioners and Staff:

T-02847A-16-0404

Enclosed is the proposed tariff sheet for Accipiter Communications, Inc./dba Zona (T-02847A) filed with the Arizona Corporation Commission for the company's General Exchange Tariff.

Revised
Tariff Sheet

Canceling Tariff
Sheet

1st Revised Sheet No's. 26.1-26.4,
27.2-27.4,27.6,27.9

Original Sheet No's. 26.1-26.4,
27.2-27.4,27.6,27.9

This filing is made in compliance with the Federal Communication Commission's (FCC) 2016 Lifeline Modernization Order for the adopted rules effective December 2, 2016 in Title 47: Telecommunication; Part 54- Universal Service. The eligibility requirements section was updated to reference those adopted sections. Additionally, updates the Lifeline Service section to reflect the \$9.25 federal credit instead of the dated Tier method. The \$9.25 was implemented when that became effective so this is not a change to the Lifeline customer.

It is requested that this filing become effective December 2, 2016.

This filing will not increase any rate or charge, cause the withdrawal of service, or conflict with other Tariff sections. This filing is revenue neutral.

Please send us an approved copy.

Please call me at 509.777.0137 or e-mail me at Tym.Rutkowski@mossadams.com if you have any questions about the content or Choua Her at 209.955.6141 for questions on the filing.

MOSS ADAMS_{LLP}

Arizona Corporation Commission
November 2, 2016
Page 2 of 2

Sincerely,

A handwritten signature in black ink, appearing to read "Tym Rutkowski", with a stylized flourish at the end.

Tym Rutkowski, Regulatory Consulting Manager for
Moss Adams LLP

TR:ch

Enclosure

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14.0. SPECIAL HELP PROGRAMS (Continued)

14.4 Lifeline Program (Continued)

14.4.2. Designated Lifeline Program Services

The Company shall offer the following services or functionalities defined to be qualified, or designated, Lifeline Program services:

- Single party service
- Local usage
- Voice-grade access to the public network

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- Access to emergency services

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- Toll blocking service

14.4.3. Eligibility Requirements

14.4.3.1 Qualifying Low-income (Eligible) Customer Criteria

The Lifeline Program rate reductions will be provided per eligible customer. An eligible customer shall be defined as an individual who participates in at least one of the following programs or whose annual household income is at or below 135% of the Federal Poverty Guidelines:

(C)

- Medicaid
- Food Stamps (SNAP)
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance (FPHA)
- Veterans and Survivors Pension Benefit

(T)

(C)

(D)

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(D)

14.0. SPECIAL HELP PROGRAMS (Continued)

14.4 Lifeline Program (Continued)

14.4.4 Obligations of the Customer

14.4.4.1 Customers whose annual household income is at or below 135% of the federal poverty guidelines but do not receive benefits under Medicaid, Food Stamps, SSI, FPHA, and Veterans and Survivors Pension Benefit programs shall self-certify with the Company for Lifeline Program benefits. The self-certification form must be accompanied by supporting documentation at enrollment time. Supporting documentation includes the prior year's state, federal or tribal tax return, current income statements from an employer or paycheck stub, a Social Security statement of benefits, a Veterans Administration statement of benefits, a retirement/pension statement of benefits, an Unemployment/Workmen's Compensation statement of benefits, federal or tribal notice letter of participation in Bureau of Indian Affairs General Assistance, a divorce decree, or child support document. If the documentation does not cover a full year, such as paycheck stubs, three consecutive months of the same documentation from within the same calendar year is required. In addition, the customer must certify, under penalty of perjury, the number of individuals in the household and that the information supplied at the time of the application for Lifeline Service is accurate.

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14.0. SPECIAL HELP PROGRAMS (Continued)

14.4 Lifeline Program (Continued)

14.4.4 Obligations of the Customer (Continued)

14.4.4.2 A customer who is eligible for the Lifeline Program but does not have telephone service shall be responsible for initiating a request for the Lifeline Program from the Company.

14.4.4.3 Prior to implementation of the Lifeline Program, the Company shall require the eligible customer to sign a document certifying, under penalty of perjury, that:

- The customer receives benefits from one of the programs previously identified in this subsection and the identity of the specific program(s) and the customer agrees to notify the Company if the customer ceases to participate in the identified program(s); or

- The customer's income is at or below 135% of the federal poverty guidelines and the number of individuals in their household. (C)

14.4.4.4 Lifeline Program customers will lose their Lifeline Program eligibility and the reduced billing under the Lifeline Program will be terminated once they cease to participate in at least one of the identified, qualified programs and if their income is above 135% of the federal poverty guidelines. (C)

14.0. SPECIAL HELP PROGRAMS (Continued)

14.4 Lifeline Program (Continued)

14.4.5 Obligations of the Company (Continued)

14.4.5.3 The Company will maintain records in accordance with the FCC Lifeline Orders.

(C)

14.4.6 Discontinuance of Service

14.4.6.1 Once a customer becomes ineligible for Lifeline Service, the Company will notify a customer of the impending termination of Lifeline benefits by sending a termination notice to the customer. The customer will have up to 60 days after the date of the termination notice to prove their continued eligibility before the Lifeline discount is discontinued. If a dispute arises between the Company and the customer, the customer may go to the Commission for dispute resolution.

14.4.6.2 The customers receiving Lifeline benefits may be required to provide their continuing eligibility on an annual basis to avoid disconnection of their Lifeline Service.

For program based eligibility, customers may present a copy of their Lifeline-qualifying public assistance program cards (Medicaid, etc.) and also self-certify that they continue to participate in the qualified program(s).

14.0. SPECIAL HELP PROGRAMS (Continued)

14.4 Lifeline Program (Continued)

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14.4.9 Lifeline Program Rate Reduction

The Company shall apply Lifeline Program rate reductions, per eligible customer, in the amount of a \$9.25 per month credit.

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