

ORIGINAL

NEW APPLICATION
enTouch
WIRELESS
POWERED BY BOOMERANG WIRELESS



RECEIVED
AZ CORP COMMISSION
DOCKET CONTROL

August 24, 2016
2016 NOV -3 A 9: 16

Arizona Corporation Commission

DOCKETED

NOV 03 2016

Thomas Broderick
Arizona Corporation Commission
1220 W. Washington
Phoenix, Arizona 85077-2996

T-20861A-16-0402
T-04079A-16-0402

Thomas Broderick,

T-20861A
+ T-04079A

DOCKETED BY

Boomerang Wireless, LLC ("Boomerang" or the "Company") d/b/a enTouch Wireless has entered into an agreement with Budget Wireless d/b/a Budget Mobile ("Budget") to transfer some of Budget's customers to Boomerang. Prior to the transfer of these customers, we wanted to provide this courtesy notice to the Arizona Corporation Commission Commission. Arizona

Boomerang provides prepaid wireless services to customers in twenty-four states, including Arizona (see T-20861A-12-0415). We currently serve over 100,000 Lifeline customers nationwide.

Boomerang will become the Lifeline carrier for some of Budget's customers in Arizona on or about September 1, 2016 or following the requisite notice, whichever occurs last. All transferred customers will continue to receive local and long distance wireless Lifeline services and will retain their same phone and phone number that will operate on the same network.

Each Lifeline customer's no-cost monthly service plan will be upgraded to include 500 voice minutes + 10 MB of data. There will be no changes to the Terms and Conditions of Service provided to these customers post-transfer.

To ensure a seamless transition and avoid customer confusion or inconvenience Boomerang and Budget will provide affected customers with written notice at least thirty (30) days prior to the transfer. A sample of this customer notice is attached.

Boomerang looks forward to serving these new customers and will work closely with Budget to ensure that all affected customers will experience a seamless transition.

Sincerely,

Kimberley Lehrman
President



<Insert Name>
<Insert address>

DATE

RE: YOUR LIFELINE PHONE SERVICE ON (XXX)-(XXX)-(XXXX)

PLEASE READ!

Dear <Insert Name>:

We are pleased to share some exciting news about your wireless Lifeline services. Beginning on or after [DATE], your wireless Lifeline phone service, currently provided by Budget PrePay, Inc. d/b/a Budget Mobile, will be provided by Boomerang Wireless, LLC d/b/a enTouch Wireless. enTouch Wireless is a national provider of wireless services to Lifeline customers.

enTouch Wireless will continue to provide the high level of customer service you expect and have received from Budget Mobile. We will make the change as seamless as possible. Your service will continue to be provided utilizing the same nationwide network. Following the changeover, you will continue to be enrolled to receive wireless Lifeline-discounted services.

No action on your part is required.

You will continue to use the same phone and telephone number you currently have. There will be no fees applied in connection with the transfer of your service to enTouch. Following the transfer, enTouch will provide you with the following wireless Lifeline services each month:

- 500 voice minutes
- 100 texts
- 10 MB of data

You will still receive this service at no charge. The same Top-Up plans will also still be available. Notice of any future changes to the rates, terms and conditions of Boomerang service will be provided to you as required by law.

You will be notified by enTouch via text message once you are transferred.

Questions or concerns? Call us at any point at 866.488.8719 or, prior to the transfer, call Budget Mobile at 888-777-4007. We will be happy to answer any questions you may have.

We look forward to serving you!

Sincerely,

Kimberley Lehrman
President
Boomerang Wireless, LLC d/b/a enTouch Wireless
Customer Service: 866.488.8719

Robert Daniel Hyde III
CEO
Budget PrePay, Inc. d/b/a Budget Mobile
Customer Service: 888-777-4007



October 28, 2016

Thomas Broderick
Arizona Corporation Commission
1220 W. Washington
Phoenix, Arizona 85077-2996

RECEIVED

OCT 28 2016

AZ CORP COMM
Director - Utilities

RE: T-20861A- + T-04079A -
Boomerang Wireless Acquisition of Certain Budget Mobile Customers

Thomas Broderick,

On August 24, 2016, Boomerang Wireless provided notice to the Arizona Corporation Commission ("Commission") regarding the transfer of certain customers of Budget Wireless d/b/a Budget Mobile to Boomerang Wireless d/b/a enTouch Wireless (the "Transaction").

This notice is being provided to inform you that the Transaction has been completed as of September 29, 2016, and the customers are being transferred to Boomerang's Lifeline service plan. Please contact me if there are any additional questions or if more information is needed.

Sincerely,

A handwritten signature in black ink that reads "Kimberley Lehrman". The signature is written in a cursive, flowing style.

Kimberley Lehrman
President