

ORIGINAL

NEW APPLICATION



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Frontier
COMMUNICATIONS

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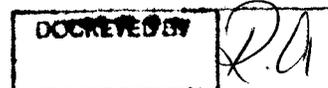
November 3, 2016

Arizona Corporation Commission
DOCKETED

NOV 02 2016

Docket Control
Arizona Corporation Commission
1200 West Washington Street
Phoenix, Arizona 85007

T-20680A-16-0397



RE: Frontier Communications of the Southwest, Inc. T-20680A – Administrative Filing

Dear Corporation Commissioners and Staff:

Enclosed please find the original and thirteen copies of the administrative tariff filing for Frontier Communications of the Southwest, Inc., (Frontier).

The purpose of this administrative filing is to a typographical error in the Stay Connected Seasonal Offering. If a reconnect date is given then the reconnection charges “do not apply”. This administrative filing will not impact customer billing.

It is respectfully requested that this filing become effective on December 3, 2016.

Please return approved stamped tariff sheets to:

Frontier Communications
Linda Saldaña
9260 E. Stockton Blvd.
Elk Grove, CA 95624

Please direct any questions or notifications of action taken on this administrative filing to Kirk Lee at (425) 261-5855 or Kirk.Lee@ftr.com.

Sincerely,

R. Kirk Lee
Manager, Government & External Affairs

RKL: lms
Enclosures

ARIZONA

SCHEDULE NO. A-15
PACKAGED/BUNDLED SERVICESLIST OF EFFECTIVE SHEETS
LIST OF EFFECTIVE SHEETS

Sheets 1 through 28 of this schedule are effective as of the date shown on each sheet.

<u>Sheet</u>	<u>Number of Revision</u>
1	6 th Revised
2	1 st Revised
3	1 st Revised
4	1 st Revised
5	1 st Revised
6	1 st Revised
7	1 st Revised
8	1 st Revised
9	1 st Revised
10	1 st Revised
11	Original
12	1 st Revised
13	1 st Revised
14	Original
15	1 st Revised
16	1 st Revised
17	1 st Revised
18	1 st Revised
19	1 st Revised
20	1 st Revised
21	1 st Revised
22	1 st Revised
23	Original
24	1 st Revised
25	1 st Revised
26	Original
27	1 st Revised
28	Original
29	1 st Revised
30	1 st Revised

(continued)

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Issued By

Date Filed: November 3, 2016

Decision No. _____

Senior Vice President
Regulatory AffairsEffective: December 3, 2016

SCHEDULE NO. A-15
PACKAGED SERVICES (continued)

A6 Frontier Digital Phone Essentials (Continued)

B2 Special Conditions (Continued)

- C7 The package is offered on a month-to-month basis.
- C8 The package will appear as a single line item on the bill.
- C9 The packaged rate includes all available Extended Area Service (EAS) calling in exchanges where EAS is offered.
- C10 Call detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.
- C11 Unlimited Extended Area Service is only available in designated exchange areas as defined in the tariff.
- C12 Stay Connected Seasonal Offering allows the customer to suspend the Frontier Digital Phone Essentials while they are away, a minimum of one month and up to nine months in a rolling year for a reduced rate.
 - D1 Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges do not apply.
 - D2 A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
 - D3 The Stay connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the package will be temporarily deactivated.
 - D4 Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
 - D5 The cost of the service includes the Subscriber Line Charge.
 - D6 This service does not change any other terms and conditions of the product.
 - D7 Customer is not eligible for another vacation service in the rolling year that Stay Connected is used.
 - D8 The Federal Subscriber Line Charge is included in the monthly rate.
 - D9 All applicable taxes and surcharges apply.

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SCHEDULE NO. A-15
PACKAGED SERVICES (continued)

A7 Frontier Digital Phone Unlimited (Continued)

B2 Special Conditions

C10 Unlimited Extended Area Service is only available in designated exchange areas as defined in the tariff.

C11 Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone Unlimited while they are away, a minimum of one month and up to nine months in a rolling year for a reduced rate.

D1 Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges do not apply.

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D2 A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.

D3 The Stay connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the package will be temporarily deactivated.

D4 Customer will be removed from the stay-connected discount after the nine-month period if no date is given.

D5 The cost of the service includes the Subscriber Line Charge.

D6 This service does not change any other terms and conditions of the product.

D7 Customer is not eligible for another vacation service in the rolling year that Stay Connected is used.

D8 The Federal Subscriber Line Charge is included in the monthly rate.

D9 All applicable taxes and surcharges apply.

B3 Rates and Charges

A. Federal Subscriber Line Charge will be billed separately from the basic packages offering. All other surcharges and taxes apply and will be billed in addition to the package.

B. Unless otherwise stated elsewhere in this section, Service Connection Charges as specified in Tariff Schedule A-3 apply to the installation of individual components of the package.

C. Frontier Digital Phone Unlimited package is provided at the following rates:

	<u>Monthly Rate</u>
Frontier Digital Phone Unlimited	\$31.99
Feature Package	\$2.99
Stay Connected Seasonal Offering	\$9.99

SCHEDULE NO. A-15
 PACKAGED SERVICES (continued)

A8 Frontier Digital Phone Unlimited Plus (Continued)

B2 Special Conditions (Continued)

- C11 Unlimited Extended Area Service is only available in designated exchange areas as defined in the tariff.
- C12 Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone Unlimited Plus Leader while they are away, a minimum of one month and up to nine months for a reduced rate.
 - D1 Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges do not apply.
 - D2 A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
 - D3 The Stay connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the package will be temporarily deactivated.
 - D4 Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
 - D5 The cost of the service includes the Subscriber Line Charge.
 - D6 This service does not change any other terms and conditions of the product.
 - D7 Customer is not eligible for another vacation service in the rolling year that Stay Connected is used.
 - D8 The Federal Subscriber Line Charge is included in the monthly rate.
 - D9 All applicable taxes and surcharges apply.

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B3 Rates and Charges

- A. Federal Subscriber Line Charge will be billed separately from the basic packages offering. All other surcharges and taxes apply and will be billed in addition to the package.
- B. Unless otherwise stated elsewhere in this section, Service Connection Charges as specified in Tariff Schedule A-3 apply to the installation of individual components of the package.
- D. Frontier Digital Phone Unlimited Plus package is provided at the following rates:

	<u>Monthly Rate</u>
Frontier Digital Phone Unlimited Plus	\$31.99
Feature Package	\$2.99
Stay Connected Seasonal Offering	\$9.99

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SCHEDULE NO. A-15
PACKAGED/BUNDLED SERVICES (continued)

A10 Frontier Digital Phone Unlimited (Challenger) (Continued)

B2 Special Conditions (Continued)

C6 The bundle is offered on a month-to-month basis.

C7 The bundle will appear as a single line item on the bill.

C8 The bundled rate includes all available Extended Area Service (EAS) calling in exchanges where EAS is offered.

C9 Call detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.

C10 Unlimited Extended Area Service is only available in designated exchange areas as defined in the tariff.

C11 Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone Unlimited (Challenger) Service while they are away, a minimum of one month and up to nine months for a reduced rate.

D1 Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges do not apply.

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D2 A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.

D3 Customer's line will be available for 911 calls only at the time of suspension.

D4 The time that the customer is on the "Stay Connected" Seasonal Service will count for the fulfillment of the contract time.

D5 Customer will be removed from the stay-connected discount after the nine-month period if no date is given.

D6 The cost of the service includes the Subscriber Line Charge.

D7 This service does not change any other terms and conditions of the product.

D8 Customer is not eligible for another vacation service in the rolling year that Stay Connected is used.

D9 All applicable taxes and surcharges apply.

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SCHEDULE NO. A-15
PACKAGED/BUNDLED SERVICES (continued)

A11 FRONTIER DIGITAL PHONE UNLIMITED PLUS (CHALLENGER) (Continued)

B2 Special Conditions (Continued)

- C6 The bundle is offered on a month-to-month basis.
- C7 The bundled rate includes all available Extended Area Service (EAS) calling in exchanges where EAS is offered.
- C8 Call detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.
- C9 Unlimited Extended Area Service is only available in designated exchange areas as defined in the tariff.
- C10 Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone Unlimited Plus (Challenger) while they are away, a minimum of one month and up to nine months for a reduced rate.
 - D1 Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges do not apply.
 - D2 A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
 - D3 Customer's line will be available for 911 calls only at the time of suspension.
 - D4 The time that the customer is on the "Stay Connected" Seasonal Service will count for the fulfillment of the contract time.
 - D5 Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
 - D6 The cost of the service includes the Subscriber Line Charge.
 - D7 This service does not change any other terms and conditions of the product.
 - D8 Customer is not eligible for another vacation service in the rolling year that Stay Connected is used.
 - D9 All applicable taxes and surcharges apply.

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