

ORIGINAL

NEW APPLICATION



0000174745

Frontier
COMMUNICATIONS

RECEIVED
AZ CORP COMMISSION
DOCKET CONTROL

P. O. Box 1003
Everett, WA 98201-1003
Fax: 425-261-5262

November 3, 2016

2016 NOV 2 PM 1 12

Docket Control
Arizona Corporation Commission
1200 West Washington Street
Phoenix, Arizona 85007

T-03214A-16-0399

RE: Citizens Telecommunications Company of the White Mountains, Inc. d/b/a Frontier Communications of the White Mountains T-03214A – Administrative Filing

Dear Corporation Commissioners and Staff:

Enclosed please find the original and thirteen copies of the administrative tariff filing for Citizens Telecommunications Company of the White Mountains, Inc. d/b/a Frontier Communications of the White Mountains (Frontier).

The purpose of this administrative filing is to a typographical error in the Stay Connected Seasonal Offering. If a reconnect date is given then the reconnection charges “do not apply”. This administrative filing will not impact customer billing.

It is respectfully requested that this filing become effective on December 3, 2016.

Please return approved stamped tariff sheets to:

Frontier Communications
Linda Saldaña
9260 E. Stockton Blvd.
Elk Grove, CA 95624

Please direct any questions or notifications of action taken on this administrative filing to Kirk Lee at (425) 261-5855 or Kirk.Lee@ftr.com.

Sincerely,

R. Kirk Lee
Manager, Government & External Affairs

RKL: lms
Enclosures

Arizona Corporation Commission

DOCKETED

NOV 2 2016

DOCKETED BY	
-------------	--

EXCHANGE AND NETWORK SERVICES TARIFF

<u>Page</u>	<u>Revision</u>	<u>Page</u>	<u>Revision</u>	<u>Page</u>	<u>Revision</u>	<u>Page</u>	<u>Revision</u>
SCHEDULE NO. AC		SCHEDULE NO. A-1		SCHEDULE NO. A-1		SCHEDULE NO. A-4	
54	Original	11	1 st Revised	50	1 st Revised	1	31 st Revised
55	Original	12	2 nd Revised	51	1 st Revised	1.1	6 th Revised
56	Original	13	1 st Revised	52	1 st Revised	2	2 nd Revised
57	Original	14	2 nd Revised	53	2 nd Revised	3	1 st Revised
58	Original	15	1 st Revised	54	6 th Revised	4	Original
59	Original	16	Original	54.1	2 nd Revised	5	Original
60	Original	17	1 st Revised	55	5 th Revised	6	1 st Revised
61	Original	18	Original	56	Original	7	Original
62	Original	19	Original	57	2 nd Revised	8	Original
63	Original	20	2 nd Revised			9	Original
64	Original	21	Original	SCHEDULE NO. A-2		10	Original
65	Original	22	Original	1	1 st Revised	11	Original
66	Original	23	1 st Revised	2	Original	12	Original
67	Original	24	1 st Revised	3	Original	13	Original
68	Original	25	2 nd Revised	4	Original	14	Original
69	Original	26	2 nd Revised	5	Original	15	Original
70	Original	27	1 st Revised	6	Original	16	Original
71	Original	28	1 st Revised	7	Original	17	Original
72	Original	29	2 nd Revised	8	Original	18	Original
73	Original	30	Original	9	Original	19	2 nd Revised
74	Original	31	1 st Revised	10	Original	20	Original
SCHEDULE NO. A-1		32	1 st Revised	11	Original	21	Original
1	27 th Revised	33	1 st Revised	12	Original	22	1 st Revised
2	Original	34	Original	13	Original	23	1 st Revised
3	Original	35	1 st Revised	14	Original	24	Original
4	1 st Revised	36	Original	15	1 st Revised	25	Original
5	Original	37	Original	SCHEDULE NO. A-3		26	Original
5.1	2 nd Revised	38	Original	1	9 th Revised	27	Original
5.2	2 nd Revised	39	1 st Revised	2	4 th Revised	28	1 st Revised
5.3	3 rd Revised	40	1 st Revised	3	4 th Revised	29	1 st Revised
5.4	3 rd Revised	41	Original	4	Original	30	Original
5.5	3 rd Revised	42	Original	5	Original	31	Original
5.6	1 st Revised	43	Original	6	5 th Revised	32	Original
5.7	1 st Revised	44	Original	6.1	Original	33	4 th Revised
6	1 st Revised	45	Original	6.2	3 rd Revised	34	4 th Revised
7	2 nd Revised	46	Original	7	1 st Revised	35	Original
8	2 nd Revised	47	Original	8	Original	35.1	Original
9	1 st Revised	48	Original			36	2 nd Revised
10	1 st Revised	49	1 st Revised			37	1 st Revised
						38	Original
						38.1	Original

DATE ISSUED: November 3, 2016

EFFECTIVE DATE: December 3, 2016

FILED BY: Steve Crosby

TITLE: Senior Vice President

RESERVED FOR ACC TARIFF APPROVAL

DECISION NO.:

DOCKET NO.: T-03214A-16-

EXCHANGE AND NETWORK SERVICES TARIFF

<u>Page</u>	<u>Revision</u>	<u>Page</u>	<u>Revision</u>	<u>Page</u>	<u>Revision</u>	<u>Page</u>	<u>Revision</u>
SCHEDULE NO. A-4		SCHEDULE NO. A-4		SCHEDULE NO. A-6		SCHEDULE NO. A-8	
39	2 nd Revised	75	1 st Revised	1	Original	13	Original
40	1 st Revised	76	1 st Revised	2	Original	14	Original
41	2 nd Revised	77	Original	3	Original	15	Original
42	5 th Revised	78	Original	4	Original	16	Original
43	5 th Revised	79	1 st Revised	5	Original	17	Original
44	3 rd Revised	80	Original	6	Original		
45	Original	81	1st Revised	7	Original	SCHEDULE NO. A-9	
46	2 nd Revised	82	Original			1	Original
47	2 nd Revised	83	1 st Revised	SCHEDULE NO. A-7		2	Original
47.1	Original	84	1st Revised	1	3 rd Revised	3	Original
48	1 st Revised	85	Original	2	3 rd Revised	4	Original
49	1 st Revised	86	1 st Revised	3	1 st Revised	5	Original
50	1 st Revised	87	1st Revised	4	1 st Revised	6	Original
51	1 st Revised	88	Original			7	Original
52	2 nd Revised			SCHEDULE NO. A-8		8	Original
53	1 st Revised	SCHEDULE NO. A-5		1	1 st Revised	9	Original
54	Original	1	5 th Revised	2	Original	10	Original
55	1 st Revised	2	Original	3	Original	11	Original
56	1 st Revised	3	3 rd Revised	4	Original	12	Original
57	Original	4	Original	5	Original	13	Original
54	Original	5	4 th Revised	6	1 st Revised	14	Original
55	1 st Revised	6	Original	7	Original	15	Original
56	1 st Revised	7	Original	8	Original	16	Original
57	1 st Revised	8	Original	9	Original	17	Original
58	1 st Revised	9	Original	10	1 st Revised	18	Original
59	2 nd Revised	10	Original	11	1 st Revised	19	Original
60	1 st Revised	11	Original	12	1 st Revised	20	Original
61	1 st Revised	12	2 nd Revised			21	Original
62	3 rd Revised	13	2 nd Revised			22	Original
63	3 rd Revised	14	Original			23	Original
64	3 rd Revised					24	Original
65	2 nd Revised					25	Original
66	1 st Revised					26	Original
67	1 st Revised					27	Original
68	1 st Revised					28	Original
69	1 st Revised						
70	1 st Revised						
71	1 st Revised						
72	1 st Revised						
73	Original						
74	Original						

DATE ISSUED: November 3, 2016

EFFECTIVE DATE: December 3, 2016

FILED BY: Steve Crosby

TITLE: Senior Vice President

RESERVED FOR ACC TARIFF APPROVAL

DECISION NO.:

DOCKET NO.: T-03214A-16-

EXCHANGE AND NETWORK SERVICES TARIFF

<u>Page</u>	<u>Revision</u>	<u>Page</u>	<u>Revision</u>	<u>Page</u>	<u>Revision</u>	<u>Page</u>	<u>Revision</u>
SCHEDULE NO. A-10							
1	2 nd Revised	SCHEDULE NO. B-4		SCHEDULE NO. X-1			
2	2 nd Revised	1	Original	1	8 th Revised		
		2	Original	2	2 nd Revised		
SCHEDULE NO. A-11							
1	6 th Revised	3	Original	3	Original		
2	1 st Revised	4	Original	4	Original		
3	1 st Revised	5	Original	5	1 st Revised		
4	4 th Revised	SCHEDULE NO. G-1		6	1 st Revised		
5	Original	1	1 st Revised	7	1 st Revised		
6	1 st Revised	2	Original	8	Original		
SCHEDULE NO. A-12							
1	Original	3	Original	9	Original		
2	Original	4	Original	10	Original		
3	Original	5	Original	11	Original		
SCHEDULE NO. A-13							
1	Original	SCHEDULE NO. G-2		12	Original		
2	Original	1	2 nd Revised	13	Original		
3	Original	2	Original	14	Original		
SCHEDULE NO. B-1							
1	Original	3	Original	15	Original		
2	Original	4	2 nd Revised	16	Original		
SCHEDULE NO. B-2							
1	Original	5	1 st Revised	17	Original		
2	Original	6	1 st Revised	18	Original		
SCHEDULE NO. B-3							
1	8 th Revised			19	Original		
2	9 th Revised			20	Original		
				21	Original		
				22	Original		
				23	Original		
				24	Original		
				25	1 st Revised		
				26	Original		
				27	Original		
				28	Original		
				29	1 st Revised		

DATE ISSUED: November 3, 2016
EFFECTIVE DATE: December 3, 2016
FILED BY: Steve Crosby
TITLE: Senior Vice President

RESERVED FOR ACC TARIFF APPROVAL

DECISION NO.:
DOCKET NO.: T-03214A-16-

SCHEDULE NO. A-4

BUNDLED SERVICES

LIST OF EFFECTIVE SHEETS

Sheets 1 through 52 of this schedule are effective as of the date shown on each sheet.

<u>Sheet</u>	<u>Number of Revision</u>	<u>Sheet</u>	<u>Number of Revision</u>
1	31 st Revised	30	Original
1.1	6 th Revised	31	Original
2	2 nd Revised	32	Original
3	1 st Revised	33	4 th Revised
4	Original	34	4 th Revised
5	Original	35	Original
6	1 st Revised	35.1	Original
7	Original	36	2 nd Revised
8	Original	37	1 st Revised
9	Original	38	Original
10	Original	38.1	Original
11	Original	39	2 nd Revised
12	2 nd Revised	40	1 st Revised
13	2 nd Revised	41	2 nd Revised
14	2 nd Revised	42	5 th Revised
15	2 nd Revised	43	5 th Revised
16	1 st Revised	44	3 rd Revised
17	3 rd Revised	45	2 nd Revised
18	2 nd Revised	46	2 nd Revised
19	2 nd Revised	47	2 nd Revised
20	Original	47.1	Original
21	Original	48	1 st Revised
22	1 st Revised	49	1 st Revised
23	1 st Revised	50	2 nd Revised
24	Original	51	1 st Revised
25	Original	52	2 nd Revised
26	Original		
27	Original		
28	1 st Revised		
29	1 st Revised		

DATE ISSUED: November 3, 2016
EFFECTIVE DATE: December 3, 2016
FILED BY: Steve Crosby
TITLE: Senior Vice President

RESERVED FOR ACC TARIFF APPROVAL

DECISION NO.:

DOCKET NO.: T-03214A-16-

SCHEDULE NO. A-4

BUNDLED SERVICES

LIST OF EFFECTIVE SHEETS

Sheets 53 through 88 of this schedule are effective as of the date shown on each sheet.

<u>Sheet</u>	<u>Number of Revision</u>	<u>Sheet</u>	<u>Number of Revision</u>
53	1 st Revised	82	Original
54	Original	83	1 st Revised
55	1 st Revised	84	1 st Revised
56	1 st Revised	85	Original
57	Original	86	1 st Revised
58	1 st Revised	87	1 st Revised
59	2 nd Revised	88	Original
60	1 st Revised		
61	1 st Revised		
62	3 rd Revised		
63	3 rd Revised		
64	3 rd Revised		
65	2 nd Revised		
66	1 st Revised		
67	1 st Revised		
68	1 st Revised		
69	1 st Revised		
70	1 st Revised		
71	1 st Revised		
72	1 st Revised		
73	Original		
74	Original		
75	1 st Revised		
76	1 st Revised		
77	Original		
78	Original		
79	1 st Revised		
80	Original		
81	1 st Revised		

DATE ISSUED: November 3, 2016

EFFECTIVE DATE: December 3, 2016

FILED BY: Steve Crosby

TITLE: Senior Vice President

RESERVED FOR ACC TARIFF APPROVAL

DECISION NO.:

DOCKET NO.: T-03214A-16-

SCHEDULE NO. A-4

BUNDLED SERVICES (Continued)

A21 FRONTIER DIGITAL PHONE ESSENTIALS (Continued)

A21.2 Special Conditions (Continued)

- L. Stay Connected Seasonal Offering allows the customer to suspend the Frontier Digital Phone Essentials while they are away, a minimum of one month and up to nine months in a rolling year for a reduced rate.
1. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges do not apply.
 2. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
 3. The Stay connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the bundle will be temporarily deactivated.
 4. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
 5. The cost of the service includes the Subscriber Line Charge.
 6. This service does not change any other terms and conditions of the product.
 7. Customer is not eligible for another vacation service in the rolling year that Stay Connected is used.
 8. The Federal Subscriber Line Charge is included in the monthly rate.
 9. All applicable taxes and surcharges apply.

(T)

DATE ISSUED: November 3, 2016
EFFECTIVE DATE: December 3, 2016
FILED BY: Steve Crosby
TITLE: Senior Vice President

RESERVED FOR ACC TARIFF APPROVAL

DECISION NO.:

DOCKET NO.: T-03214A-16-

SCHEDULE NO. A-4

BUNDLED SERVICES (Continued)

A22 FRONTIER DIGITAL PHONE UNLIMITED (Continued)

A22.2 Special Conditions (Continued)

- D. Customers may add or delete any features offered in the bundle without a service order charge.
- E. No discounts will be given to subscribers that do not use all the features or have some features turned off.
- F. The bundle is offered on a month-to-month.
- G. The bundle will appear as a single line item on the bill.
- H. The bundled rate includes all available Extended Area Service (EAS) calling in exchanges where EAS is offered.
- I. Call detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.
- J. Unlimited Extended Area Service is only available in designated exchange areas as defined in the tariff.
- K. Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone Unlimited while they are away, a minimum of one month and up to nine months in a rolling year for a reduced rate.
 - 1. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges do not apply.
 - 2. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
 - 3. The Stay connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the bundle will be temporarily deactivated.

(T)

DATE ISSUED: November 3, 2016
EFFECTIVE DATE: December 3, 2016
FILED BY: Steve Crosby
TITLE: Senior Vice President

RESERVED FOR ACC TARIFF APPROVAL

DECISION NO.:

DOCKET NO.: T-03214A-16-

SCHEDULE NO. A-4

BUNDLED SERVICES (Continued)

A23 FRONTIER DIGITAL PHONE UNLIMITED PLUS (Continued)

A23.2 Special Conditions (Continued)

- E. Customers may add or delete any features offered in the bundle without a service order charge.
- F. No discounts will be given to subscribers that do not use all the features or have some features turned off.
- G. The bundle is offered on a month-to-month basis.
- H. The bundle will appear as a single line item on the bill.
- I. The bundled rate includes all available Extended Area Service (EAS) calling in exchanges where EAS is offered.
- J. Call detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.
- K. Unlimited Extended Area Service is only available in designated exchange areas as defined in the tariff.
- L. Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone Unlimited Plus Leader while they are away, a minimum of one month and up to nine months for a reduced rate.
 - 1. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges do not apply.
 - 2. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
 - 3. The Stay connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the bundle will be temporarily deactivated.

(T)

DATE ISSUED: November 3, 2016
EFFECTIVE DATE: December 3, 2016
FILED BY: Steve Crosby
TITLE: Senior Vice President

RESERVED FOR ACC TARIFF APPROVAL

DECISION NO.:

DOCKET NO.: T-03214A-16-

SCHEDULE NO. X-1

DISCONTINUED SERVICES

LIST OF EFFECTIVE SHEETS

Sheets 1 through 7 of this schedule are effective as of the date shown on each sheet.

<u>Sheet</u>	<u>Number of Revision</u>
1	8th Revised
2	2 nd Revised
3	Original
4	Original
5	Original
6	Original
7	Original
8	Original
9	Original
10	Original
11	Original
12	Original
13	Original
14	Original
15	Original
16	Original
17	Original
18	Original
19	Original
20	Original
21	Original
22	Original
23	Original
24	Original
25	1st Revised
26	Original
27	Original
28	Original
29	1st Revised

DATE ISSUED: November 3, 2016

EFFECTIVE DATE: December 3, 2016

FILED BY: Steve Crosby

TITLE: Senior Vice President

RESERVED FOR ACC TARIFF APPROVAL

DECISION NO.:

DOCKET NO.: T-03214A-16-

SCHEDULE NO. X-1

DISCONTINUED SERVICES (continued)

A17 FRONTIER DIGITAL PHONE NATIONWIDE WITH ESSENTIALS 2-2010 SERVICE – Grandfathered as of July 14, 2012 (Continued)

A17.5 Special Conditions (Continued)

- G. The bundles are offered on a month to month.
- H. The bundle will appear as a single line item on the bill.
- I. The bundled rate includes all available Extended Area Service (EAS) calling in exchanges where EAS is offered.
- J. The features and services, except those listed as Non-regulated or federally price listed, are provided subject to the descriptions and regulations as specified elsewhere in the tariff.
- K. Stay Connected Seasonal Offering allows the customer to suspend the Frontier Digital Phone Nationwide with Essentials 2-2010 while they are away, a minimum of one month and up to nine months during a 12-month period for a reduced rate.
 - 1. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges do not apply.
 - 2. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
 - 3. The Stay connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the bundle will be temporarily deactivated.
 - 4. If the customer does not specify an activation date the Stay Connected Seasonal Offering will terminate at the end of the ninth month and the Frontier Digital Phone Nationwide with Essentials 2-2010 features and services will be reactivated and billed at the applicable rates.
 - 5. The Federal Subscriber Line Charge is included in the monthly rate.
 - 6. This service does not change any other terms and conditions of the product.
 - 7. All applicable taxes and surcharges apply.

(T)

DATE ISSUED: November 3, 2016
EFFECTIVE DATE: December 3, 2016
FILED BY: Steve Crosby
TITLE: Senior Vice President

RESERVED FOR ACC TARIFF APPROVAL

DECISION NO.:
DOCKET NO.: T-03214A-16-

SCHEDULE NO. X-1

DISCONTINUED SERVICES (continued))

A18 FRONTIER DIGITAL PHONE NATIONWIDE EXTRA WITH ESSENTIALS 2-2010
SERVICE – Grandfathered as of July 14, 2012 (Continued)

A18.5 Special Conditions (Conditions)

L. **Stay Connected Seasonal Offering allows the customer to suspend the Frontier Digital Phone Nationwide Extra with Essentials 2-2010 while they are away, a minimum of one month and up to nine months during a 12-month period for a reduced rate.**

1. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges do not apply.
2. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
3. The Stay connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the bundle will be temporarily deactivated.
4. If the customer does not specify an activation date the Stay Connected Seasonal Offering will terminate at the end of the ninth month and the Frontier Digital Phone Nationwide Extra with Essentials 2-2010 features and services will be reactivated and billed at the applicable rates.
5. The Federal Subscriber Line Charge is included in the monthly rate.
6. This service does not change any other terms and conditions of the product.
7. All applicable taxes and surcharges apply.

(T)

DATE ISSUED: November 3, 2016
EFFECTIVE DATE: December 3, 2016
FILED BY: Steve Crosby
TITLE: Senior Vice President

RESERVED FOR ACC TARIFF APPROVAL

DECISION NO.:

DOCKET NO.: T-03214A-16-