

COMMISSIONERS
DOUG LITTLE – Chairman
BOB STUMP
BOB BURNS
TOM FORESE
ANDY TOBIN



0000174630

ARIZONA CORPORATION COMMISSION

ORIGINAL

November 10, 2016

To: Docket Control

RE: EPCOR – Customer Comments

Docket No: WS-01303A-16-0145

Please docket the attached 16 opinions regarding the above filed case.

Customer comments can be reviewed in E-docket under the above docket number.

Filed by: Utilities Division – Consumer Services

Arizona Corporation Commission

DOCKETED

NOV 10 2016

DOCKETED BY	GB
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RECEIVED
AZ CORP COMMISSION
DOCKET CONTROL
2016 NOV 10 P 2:29

WS-01303A-16-0145

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Roxanne Best **Phone:** <<< REDACTED >>> **Opinion Date:** 11/9/2016
Opinion Number: 2016 - 135673 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Consolidation In Favor **Closed Date:** 11/9/2016 2:01 PM

First Name: Edward **Last Name:** Colihan **Account Name:** Edward Colihan
Address: <<< REDACTED >>>
City: Sun City West **State:** AZ **Zip Code:** 85375

Company: EPCOR Sewer *AAWC **Division:** Sewer

Nature Of Opinion

Docket Number: WS-01303A-16-0145 **Docket Position:** For

Arizona Corporation Commission
Utilities Division 1200 W Washington Street
Phoenix, AZ 85007

Re: Docket # WS-01303A-I 6-0145

Commissioners Burns, Farese, Little, Stump & Tobin:

I am a resident of Corte Bella and a customer of EPCOR in their Agua Fria District. I am writing to request you to decide in favor of full consolidation of all five of EPCOR's wastewater districts in the above rate case.

The Sun Cities (Sun City and Sun City West) object to the rate increases they would incur due to full consolidation, and claim they will be subsidizing newer communities. Actually EPCOR's expenses have historically been allocated to the Sun Cities customers at a significantly reduced rate per capita, while Agua Fria's customers have been subjected to wildly fluctuating rates.

Currently Agua Fria is paying wastewater rates that are 180% of the market rate.

I greatly understand the impact of rate increases, having suffered through drastic increases over the years. I also understand Sun City will be impacted the most by the new rates.

Therefore I support EPCOR's recommendation of a three year phase-in of the new rates for Sun City following full consolidation to ease the transition.

I support full consolidation of EPCOR's wastewater districts and respectfully ask you to do the same.

Thank you for your consideration,

Edward Colihan

		Investigation	
Date:	Analyst:	Submitted By:	Type:
11/9/2016	Roxanne Best	Correspondence	Investigation

Comments noted for record and docketed. Closed.

WS-01303A-16-0145

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Trish Meeter **Phone:** <<< REDACTED >>> **Opinion Date:** 11/7/2016
Opinion Number: 2016 - 135606 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Consolidation In Favor **Closed Date:** 11/7/2016 11:40 AM

First Name: Gregory **Last Name:** Peck **Account Name:** Gregory Peck
Address: <<< REDACTED >>>
City: Sun City West **State:** AZ **Zip Code:** 85375
Cell: <<< REDACTED >>> **Cell:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: EPCOR Sewer *AAWC **Division:** Sewer

Nature Of Opinion

Docket Number: WS-01303A-16-0145

Docket Position: For

Arizona Corporation Commission Utilities Division 1200 W Washington Street Phoenix, AZ 85007 Re: Docket # WS-01303A-16-0145 Commissioners Burns, Forese, Little, Stump & Tobin: I am a resident of Corte Bella and a customer of EPCOR in their Aqua Fria District. I am writing to request you to decide in favor of full consolidation of all five of EPCOR's wastewater districts in the above rate case. The Sun Cities (Sun City and Sun City West) object to the rate increases they would incur due to full consolidation, and claim they would be subsidizing newer communities. Actually EPCOR's expenses have historically been allocated to the Sun Cities customers at a significantly reduced rate per capita, while Aqua Fria's customers have been subjected to wildly fluctuating rates. Currently Aqua Fria is paying wastewater rates that are 180% of the market rate. Quite frankly, I do not understand how a public utility such as EPCOR can have such different rates for its customers and not be consolidated in the first place. It's not as if I have a choice over which public utility I can get my water and sewer from. I have to go to EPCOR and only EPCOR. Do I pay I drastically higher rates to my electricity and gas utility companies than the Sun Cities do because I am living in a newer community than the Sun Cities? It has always been my understanding that when it comes to public utilities where no choice of provider is allowed, everybody pays the same rate to the same provider. It shouldn't matter whether a community is 60 years old or brand new, we should all be in the same bucket when it comes to public utilities. That is the only fair and equitable way, and if there isn't already a law in place to ensure this, there should be. I greatly understand the impact of rate increases, having suffered through drastic increases over the years. i also understand Sun City will be impacted the most by the new rates. Therefore I support EPCOR's recommendation of a three year phase-in of the new rates for Sun City following full consolidation to ease the transition, which I note, is not something our community was provided when our rates went up to significantly higher levels than those of the Sun Cities ever will upon full consolidation and the end of the three year phase. I support full consolidation of EPCOR's wastewater districts and respectfully ask you to do the same. Thank you for your consideration. Sincerely, Gregory F Peck EPCOR Customer

Arizona Corporation Commission
Utilities Complaint Form

Investigator: Mary Mee

Phone: 602-542-7273

Opinion Date: 11/7/2016

Opinion Number: 2016 - 135627

Priority: Respond within 5 business days

Opinion Codes: Rate Case Items - Consolidation In Favor

Closed Date: 11/7/2016 11:44 AM

First Name: John

Last Name: Ricuito

Account Name: John & Sherry Ricuito

Address: 11968 W Patrick Ln

City: Sun City

State: AZ

Zip Code: 85373

Email: jarnslr@gmail.com

Company: EPCOR Sewer *AAWC

Division: Sewer

Nature Of Opinion

Docket Number: WS-01303A-16-0145

Docket Position: For

From: John Ricuito [mailto:jarnslr@gmail.com]

Sent: Thursday, October 27, 2016 8:53 PM

To: Utilities Div - Mailbox <UtilitiesDiv@azcc.gov>

Subject: Docket No. WS-01303A-16-0145

Dear Commissioners,

As a resident of Cross River, a community in the Agua Fria wastewater district, I want the record to show my unconditional support for full consolidation of the EPCOR waste water districts. It is a fair and equitable solution to a major discriminatory and economic problem which has been plaguing our communities for many, many years. Other utility companies, welcomed growth into their systems. As with those utility customers, full consolidation treats all consumers on an equal basis, is economically viable to all parties and is acceptable to the utility company, EPCOR. Our property values are suffering due to these high water and waste water rates. Some consumers may see an increase but all consumers will be treated the same and uniformity and fairness is paramount. Please support full consolidation as requested by EPCOR.

Thank you in advance.

Sincerely,

John & Sherry Ricuito

11968 W Patrick Ln

Sun City, AZ 85373

Investigation

Date:

Analyst:

Submitted By:

Type:

11/7/2016

Mary Mee

Telephone

Investigation

Comments noted for the record and docketed. CLOSED

Arizona Corporation Commission Utilities Complaint Form

Investigator: Mary Mee

Phone: <<< REDACTED >>>

Opinion Date: 11/7/2016

Opinion Number: 2016 - 135627

Priority: Respond within 5 business days

Opinion Codes: Rate Case Items - Consolidation In Favor

Closed Date: 11/7/2016 11:44 AM

First Name: John

Last Name: Ricuito

Account Name: John & Sherry Ricuito

Address: <<< REDACTED >>>

City: Sun City

State: AZ

Zip Code: 85373

Email: <<< REDACTED >>>

Company: EPCOR Sewer *AAWC

Division: Sewer

Nature Of Opinion

Docket Number: WS-01303A-16-0145

Docket Position: For

From: John Ricuito <<< REDACTED >>>

Sent: Thursday, October 27, 2016 8:53 PM

To: Utilities Div - Mailbox <UtilitiesDiv@azcc.gov>

Subject: Docket No. WS-01303A-16-0145

Dear Commissioners,

As a resident of Cross River, a community in the Agua Fria wastewater district, I want the record to show my unconditional support for full consolidation of the EPCOR waste water districts. It is a fair and equitable solution to a major discriminatory and economic problem which has been plaguing our communities for many, many years. Other utility companies, welcomed growth into their systems. As with those utility customers, full consolidation treats all consumers on an equal basis, is economically viable to all parties and is acceptable to the utility company, EPCOR. Our property values are suffering due to these high water and waste water rates. Some consumers may see an increase but all consumers will be treated the same and uniformity and fairness is paramount. Please support full consolidation as requested by EPCOR.

Thank you in advance.

Sincerely,

John & Sherry Ricuito

<<< REDACTED >>>

<<< REDACTED >>>

Investigation

Date:

Analyst:

Submitted By:

Type:

11/7/2016

Mary Mee

Telephone

Investigation

Comments noted for the record and docketed. CLOSED

Arizona Corporation Commission Utilities Complaint Form

Investigator: Mary Mee

Phone: 602-542-7273

Opinion Date: 11/7/2016

Opinion Number: 2016 - 135628

Priority: Respond within 5 business days

Opinion Codes: Rate Case Items - Consolidation In Favor

Closed Date: 11/7/2016 11:49 AM

First Name: Cory

Last Name: Stromberg

Account Name: Cory Stromberg

Address:

City:

State:

Zip Code:

Email: letour04@gmail.com

Company: EPCOR Sewer *AAWC

Division: Sewer

Nature Of Opinion

Docket Number: WS-01303A-16-0145

Docket Position: For

From: Cory Stromberg [mailto:letour04@gmail.com]

Sent: Thursday, October 27, 2016 10:58 PM

To: RBurns-Web <rburns-web@azcc.gov>; Stump-Web <Stump-Web@azcc.gov>; Utilities Div - Mailbox <UtilitiesDiv@azcc.gov>; Tobin-Web <Tobin-Web@azcc.gov>; Forese-Web <forese-web@azcc.gov>; Little-Web <Little-Web@azcc.gov>

Subject: Docket # WS-01303A-16-0145 / concerned citizen and voter

Dear Commissioner –

As a resident of Dos Riosinsert, a community in the Agua Fria wastewater district, I want the record to show my unconditional support for full consolidation of the EPCOR waste water districts. It is a fair and equitable solution to a major discriminatory and economic problem which has been plaguing our communities for many, many years. Other utility companies, welcomed growth into their systems. As with those utility customers, full consolidation treats all consumers on an equal basis, is economically viable to all parties and is acceptable to the utility company, EPCOR. Our property values are suffering due to these high water and waste water rates. Some consumers may see an increase but all consumers will be treated the same and uniformity and fairness is paramount. Please support full consolidation as requested by EPCOR.

Thank you in advance.

Cory Stromberg

Investigation

Date:

Analyst:

Submitted By:

Type:

11/7/2016

Mary Mee

Telephone

Investigation

Comments noted for the record and docketed. CLOSED

Arizona Corporation Commission Utilities Complaint Form

Investigator: Mary Mee

Phone: <<< REDACTED >>>

Opinion Date: 11/7/2016

Opinion Number: 2016 - 135628

Priority: Respond within 5 business days

Opinion Codes: Rate Case Items - Consolidation In Favor

Closed Date: 11/7/2016 11:49 AM

First Name: Cory

Last Name: Stromberg

Account Name: Cory Stromberg

Address:

City:

State:

Zip Code:

Email: <<< REDACTED >>>

Company: EPCOR Sewer *AAWC

Division: Sewer

Nature Of Opinion

Docket Number: WS-01303A-16-0145

Docket Position: For

From: Cory Stromberg <<< REDACTED >>>

Sent: Thursday, October 27, 2016 10:58 PM

To: RBurns-Web <rburns-web@azcc.gov>; Stump-Web <Stump-Web@azcc.gov>; Utilities Div - Mailbox <UtilitiesDiv@azcc.gov>; Tobin-Web <Tobin-Web@azcc.gov>; Forese-Web <forese-web@azcc.gov>; Little-Web <Little-Web@azcc.gov>

Subject: Docket # WS-01303A-16-0145 / concerned citizen and voter

Dear Commissioner –

As a resident of Dos Riosinsert, a community in the Agua Fria wastewater district, I want the record to show my unconditional support for full consolidation of the EPCOR waste water districts. It is a fair and equitable solution to a major discriminatory and economic problem which has been plaguing our communities for many, many years. Other utility companies, welcomed growth into their systems. As with those utility customers, full consolidation treats all consumers on an equal basis, is economically viable to all parties and is acceptable to the utility company, EPCOR. Our property values are suffering due to these high water and waste water rates. Some consumers may see an increase but all consumers will be treated the same and uniformity and fairness is paramount. Please support full consolidation as requested by EPCOR.

Thank you in advance.

Cory Stromberg

Investigation

Date:

Analyst:

Submitted By:

Type:

11/7/2016

Mary Mee

Telephone

Investigation

Comments noted for the record and docketed. CLOSED

WS-01303A-16-0145

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Michael Buck **Phone:** <<< REDACTED >>> **Opinion Date:** 11/7/2016
Opinion Number: 2016 - 135621 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Consolidation In Favor **Closed Date:** 11/7/2016 10:12 AM

First Name: Richard A. **Last Name:** Frechette **Account Name:** Richard A. Frechette
Address: <<< REDACTED >>>
City: **State:** AZ **Zip Code:**

Company: EPCOR Sewer *AAWC **Division:** Sewer

Nature Of Opinion

Docket Number: WS-01303A-16-0145 **Docket Position:** For

Re: Docket # WS-01303A-16-0145

Commissioners Burns, Farese, Little, Stump & Tobin:

I am a resident of Corte Bella and a customer of EPCOR in their Agua Fria District. I am writing to request you to decide in favor of full consolidation of all five of EPCOR's wastewater districts in the above rate case.

The Sun Cities (Sun City and Sun City West) object to the rate increases they would incur due to full consolidation, and claim they will be subsidizing newer communities. Actually EPCOR's expenses have historically been allocated to the Sun Cities customers at a significantly reduced rate per capita, while Agua Fria's customers have been subjected to wildly fluctuating rates.

Currently Agua Fria is paying wastewater rates that are 180% of the market rate.

I greatly understand the impact of rate increases, having suffered through drastic increases over the years. I also understand Sun City will be impacted the most by the new rates.

Therefore I support EPCOR's recommendation of a three year phase-in of the new rates for Sun City following full consolidation to ease the transition.

I support full consolidation of EPCOR's wastewater districts and respectfully ask you to do the same.

Thank you for your consideration.

Investigation
Date: **Analyst:** **Submitted By:** **Type:**

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Mary Mee **Phone:** <<< REDACTED >>> **Opinion Date:** 11/8/2016
Opinion Number: 2016 - 135644 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Consolidation In Favor **Closed Date:** 11/8/2016 9:47 AM

First Name: Hilda **Last Name:** Furkert **Account Name:** Hilda Furkert
Address: <<< REDACTED >>>
City: Sun City West **State:** AZ **Zip Code:** 85375
Home: <<< REDACTED >>>

Company: EPCOR Sewer *AAWC **Division:** Sewer

Nature Of Opinion

Docket Number: WS-01303A-16-0145

Docket Position: For

Arizona Corporation Commission Utilities Division 1200 W Washington Street Phoenix, AZ 85007 Re: Docket # WS-01303A-16-0145 Commissioners Burns, Forese, Little, Stump & Tobin: I am a resident of Corte Bella and a customer of EPCOR in their Agua Fria District. I am writing to request you to decide in favor of full consolidation of all five of EPCOR's wastewater districts in the above rate case. The Sun Cities (Sun City and Sun City West) object to the rate increases they would incur due to full consolidation, and claim they will be subsidizing newer communities. Actually EPCOR's expenses have historically been allocated to the Sun Cities customers at a significantly reduced rate per capita, while Agua Fria's customers have been subjected to wildly fluctuating rates. Currently Agua Fria is paying wastewater rates that are 180% of the market rate. I greatly understand the impact of rate increases, having suffered through drastic increases over the years. I also understand Sun City will be impacted the most by the new rates. Therefore I support EPCOR's recommendation of a three year phase-in of the new rates for Sun City following full consolidation to ease the transition. I support full consolidation of EPCOR's wastewater districts and respectfully ask you to do the same. Thank you for your consideration. Sincerely, EPCOR Customer

Investigation			
Date:	Analyst:	Submitted By:	Type:
11/8/2016	Mary Mee	Telephone	Investigation

Comments noted for the record and docketed. CLOSED

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Mary Mee **Phone:** <<< REDACTED >>> **Opinion Date:** 11/7/2016
Opinion Number: 2016 - 135635 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Consolidation In Favor **Closed Date:** 11/7/2016 2:27 PM

First Name: Richard **Last Name:** Craycraft **Account Name:** Richard and Nicolle Craycraft
Address: <<< REDACTED >>>
City: Buckeye **State:** AZ **Zip Code:** 85396

Company: EPCOR Sewer *AAWC **Division:** Sewer

Nature Of Opinion

Docket Number: WS-01303A-16-0145 **Docket Position:** For

Arizona Corporation Commission Utilities Division
1200 W. Washington St Phoenix, AZ 85007

Dear Sirs,

I am a resident of Verrado in Buckeye and a customer of EPCOR. I am writing to strongly encourage you to decide in FAVOR of FULL CONSOLIDATION in the rate case

WS-01303A-16-0145

Opponents of consolidation say their infrastructure is already paid for. But no infrastructure is ever paid in full. It has continuing value and requires continuing capital to maintain essential service. Opponents also say they shouldn't be forced to subsidize new communities. They would not. In fact, across many categories, EPCOR's expenses are allocated to Sun City customers at a significantly reduced rate, per capita. Those burdens should have always been shouldered equally by all customers as a cost of doing business.

Opponents say that consolidation has been rejected. But consolidated pricing is the standard practice in Agua Fria and has been through multiple expansions for almost 15 years, all without objection by the Commission or any other party. The truth is, those opposed to consolidation have not made their case based on the facts, but rather this simple universal truth: nobody wants their bill to go up. This is understandable, but not, in itself, justification for a policy decision by state regulators.

Sun City objects to a potential increase of \$20, but Agua Fria customers have been made to absorb \$50 fluctuations in previous decisions, and are currently paying at 180% of the market rate for wastewater service. We are all on fixed incomes, when it comes down to it.

We are sensitive to the needs of those whose bills would increase, and are open to gradually implementing the change. But schedules, rating factors, and discounts should begin with a consolidated, universal rate. That means FULL CONSOLIDATION for all EPCOR wastewater customers.

Thank you for your kind attention to this matter. We look forward to seeing all parties progress toward a solution in the coming months.

Sincerely,

WS-01303A-16-0145

**Arizona Corporation Commission
Utilities Complaint Form**

Investigation

Date:

Analyst:

Submitted By:

Type:

11/7/2016

Mary Mee

Telephone

Investigation

Comments noted for the record and docketed. CLOSED

Arizona Corporation Commission
Utilities Complaint Form

Investigator: Mary Mee Phone: <<< REDACTED >>> Opinion Date: 11/7/2016
Opinion Number: 2016 - 135634 Priority: Respond within 5 business days
Opinion Codes: Rate Case Items - Consolidation In Favor Closed Date: 11/7/2016 2:23 PM

First Name: Barbara Last Name: Augsburger Account Name: Barbara Augsburger
Address: <<< REDACTED >>>
City: Buckeye State: AZ Zip Code: 85396

Company: EPCOR Sewer *AAWC Division: Sewer

Nature Of Opinion

Docket Number: WS-01303A-16-0145 Docket Position: For

Arizona Corporation Commission Utilities Division
1200 W Washington
Phoenix, AZ 85007

SUBJECT: EPCOR Wastewater Case WS 01303A-16-0145

To Whom it May Concern;

I am a resident of Verrado and an EPCOR wastewater customer, and I am asking the Arizona Corporation Commission to decide in favor of full consolidation of EPCOR's wastewater districts into a single rate structure.

We live in the Agua Fria district, and our disparate communities have been consolidated for fifteen years. The Arizona Constitution specifies that people and places should pay the same rate for "like and contemporaneous service". That we receive such service cannot be disputed. It's time to bring all EPCOR-served communities under the same pricing.

Our community, and others in Agua Fria, have been subjected to severe fluctuations in rates over the past six years because the Commission had yet to clearly state a position on consolidation, allowing communities to drive the conversation, solely to preserve their own rates. In the Water Workshop this spring, the Commission finally made a statement in support of Consolidation regarding smaller companies and customer bases. It is my strong hope that you will stay the course on this issue and consolidate EPCOR districts once and for all.

We all receive the same service from the same company under very similar conditions. We should all pay the same price for that service.

Thank you for your attention to this matter. Sincerely,

Investigation
Date: 11/7/2016 Analyst: Mary Mee Submitted By: Telephone Type: Investigation

Comments noted for the record and docketed. CLOSED

WS-01303A-16-0145

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Trish Meeter **Phone:** <<< REDACTED >>> **Opinion Date:** 11/8/2016
Opinion Number: 2016 - 135610 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Consolidation In Favor **Closed Date:** 11/8/2016 9:46 AM

First Name: Ruth **Last Name:** Ross **Account Name:** Ruth Ross
Address: <<< REDACTED >>>
City: Sun City West **State:** AZ **Zip Code:** 85375
Home: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: EPCOR Sewer *AAWC **Division:** Sewer

Nature Of Opinion

Docket Number: WS-01303A-16-0145 **Docket Position:** For

Arizona Corporation Commission Utilities Division 1200 W Washington Street Phoenix, AZ 85007 Re: Docket # WS-01303A-16-0145 Commissioners Burns, Forese, Little, Stump & Tobin: We are residents of Corte Bella and customers of EPCOR in their Agua Fria District. We are writing to request you to decide in favor of full consolidation of all five of EPCOR's wastewater districts in the above rate case. The Sun Cities (Sun City and Sun City West) object to the rate increases they would incur due to full consolidation, and claim they will be subsidizing newer communities. Actually EPCOR's expenses have historically been allocated to the Sun Cities customers at a significantly reduced rate per capita, while Agua Fria's customers have been subjected to wildly fluctuating rates. Currently Agua Fria is paying wastewater rates that are 180% of the market rate. We greatly understand the impact of rate increases, having suffered through drastic increases over the years. We also understand Sun City will be impacted the most by the new rates. Therefore, we support EPCOR's recommendation of a three year phase-in of the new rates for Sun City following full consolidation to ease the transition. We support full consolidation of EPCOR's wastewater districts and respectfully ask you to do the same. Thank you for your consideration. Sincerely, Mr and Mrs Steven B Ross 13747 W Nogales Dr Sun City West, AZ 85375 EPCOR Customer

WS-01303A-16-0145

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Trish Meeter **Phone:** <<< REDACTED >>> **Opinion Date:** 11/8/2016
Opinion Number: 2016 - 135612 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Consolidation In Favor **Closed Date:** 11/8/2016 9:48 AM

First Name: John **Last Name:** Haroian II **Account Name:** John Haroian II
Address: <<< REDACTED >>>
City: Sun City West **State:** AZ **Zip Code:** 85375
Cell: <<< REDACTED >>>

Company: EPCOR Sewer *AAWC **Division:** Sewer

Nature Of Opinion

Docket Number: WS-01303A-16-0145

Docket Position: For

Arizona Corporation Commission Utilities Division 1200 W Washington Street Phoenix, AZ 85007 Re: Docket # WS-01303A-16-0145 Commissioners Burns, Forese, Little, Stump & Tobin: I am a resident of Corte Bella and a customer of EPCOR in their Agua Fria District. I am writing to request you to decide in favor of full consolidation of all five of EPCOR's wastewater districts in the above rate case. The Sun Cities (Sun City and Sun City West) object to the rate increases they would incur due to full consolidation, and claim they will be subsidizing newer communities. Actually EPCOR's expenses have historically been allocated to the Sun Cities customers at a significantly reduced rate per capita, while Agua Fria's customers have been subjected to wildly fluctuating rates. Currently Agua Fria is paying wastewater rates that are 180% of the market rate. I greatly understand the impact of rate increases, having suffered through drastic increases over the years. I also understand Sun City will be impacted the most by the new rates. Therefore I support EPCOR's recommendation of a three year phase-in of the new rates for Sun City following full consolidation to ease the transition. I support full consolidation of EPCOR's wastewater districts and respectfully ask you to do the same. Thank you for your consideration. Sincerely, EPCOR Customer

WS-01303A-16-0145

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Trish Meeter **Phone:** <<< REDACTED >>> **Opinion Date:** 11/8/2016
Opinion Number: 2016 - 135614 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Consolidation In Favor **Closed Date:** 11/8/2016 9:49 AM

First Name: Tom **Last Name:** Johnson **Account Name:** Tom Johnson
Address: <<< REDACTED >>>
City: Sun City West **State:** AZ **Zip Code:** 85375
Cell: <<< REDACTED >>>

Company: EPCOR Sewer *AAWC **Division:** Sewer

Nature Of Opinion

Docket Number: WS-01303A-16-0145

Docket Position: For

Arizona Corporation Commission Utilities Division 1200 W Washington Street Phoenix, AZ 85007 Re: Docket # WS-01303A-16-0145 Commissioners Burns, Forese, Little, Stump & Tobin: I am a resident of Corte Bella and a customer of EPCOR in their Agua Fria District. I am writing to request you to decide in favor of full consolidation of all five of EPCOR's wastewater districts in the above rate case. The Sun Cities (Sun City and Sun City West) object to the rate increases they would incur due to full consolidation, and claim they will be subsidizing newer communities. Actually EPCOR's expenses have historically been allocated to the Sun Cities customers at a significantly reduced rate per capita, while Agua Fria's customers have been subjected to wildly fluctuating rates. Currently Agua Fria is paying wastewater rates that are 180% of the market rate. I greatly understand the impact of rate increases, having suffered through drastic increases over the years. I also understand Sun City will be impacted the most by the new rates. Therefore I support EPCOR's recommendation of a three year phase-in of the new rates for Sun City following full consolidation to ease the transition. I support full consolidation of EPCOR's wastewater districts and respectfully ask you to do the same. Thank you for your consideration. Sincerely, Tom L Johnson EPCOR Customer

WS-01303A-16-0145

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Trish Meeter **Phone:** <<< REDACTED >>> **Opinion Date:** 11/8/2016
Opinion Number: 2016 - 135607 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Consolidation In Favor **Closed Date:** 11/8/2016 9:40 AM

First Name: Anna **Last Name:** Repecki **Account Name:** Anna Repecki
Address: <<< REDACTED >>>
City: Sun city west **State:** AZ **Zip Code:** 85375
Home: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: EPCOR Sewer *AAWC **Division:** Sewer

Nature Of Opinion

Docket Number: WS-01303A-16-0145

Docket Position: For

I am a resident of Corte Bella and support the full consolidation of all five of EPCOR's wastewater districts.this is equitable and fair. Why should the majority of its customers pay \$30 a month and the newer communities be paying \$150 plus a month for their water bills? That is an unfair burden. Please take the right action in this matter. Thank you.

WS-01303A-16-0145

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Trish Meeter **Phone:** <<< REDACTED >>> **Opinion Date:** 11/8/2016
Opinion Number: 2016 - 135608 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Consolidation In Favor **Closed Date:** 11/8/2016 9:43 AM

First Name: Cheryl **Last Name:** Hlebakos **Account Name:** Cheryl Hlebakos
Address: <<< REDACTED >>>
City: Sun City West **State:** AZ **Zip Code:** 85375
Cell: <<< REDACTED >>>

Company: EPCOR Sewer *AAWC **Division:** Sewer

Nature Of Opinion

Docket Number: WS-01303A-16-0145 **Docket Position:** For

I am a homeowner in Corte Bella and a customer of EPCOR in the Agua Fria district. I am writing to strongly request that you decide for full consolidation of all the five EPCOR wastewater districts in the above rate case. Our rates have been subjected to huge increases and at this point we are paying rates that are 180% of the market rates statewide. Thank you for your time and consideration in this rate case. Cheryl Hlebakos

WS-01303A-16-0145

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Trish Meeter **Phone:** <<< REDACTED >>> **Opinion Date:** 11/8/2016
Opinion Number: 2016 - 135609 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Consolidation In Favor **Closed Date:** 11/8/2016 9:45 AM

First Name: Jewell **Last Name:** Eichelt **Account Name:** Jewell Eichelt
Address: <<< REDACTED >>>
City: Sun City West **State:** AZ **Zip Code:** 85375
Home: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: EPCOR Sewer *AAWC **Division:** Sewer

Nature Of Opinion

Docket Number: WS-01303A-16-0145 **Docket Position:** For

As a Corte Bella resident in the Agua Fria District and customer of EPCOR I urge you to consolidate the five EPCOR wastewater districts . We have been paying outrageous waste water bills since the removal of Anthem from the district. You took out 9000 rate payers out of the Agua Fria district and dumped the costs on the back of the remaining customers. We are 180% above the going market rate. We have a common system with the Sun City West customers to the south of us and we pay \$40 more a month for the same treatment plant. How does that work? Please vote in support of full consolidation of the five wastewater districts. Your time and consideration in this rate case are greatly appreciated. J. J Eichelt