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MEMORANDUM

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TO: Docket Control

FROM: Thomas M. Broderick  
Director  
Utilities Division

*Ameyces*

DATE: November 9, 2016

RE: IN THE MATTER OF THE APPLICATION OF TELECOM NORTH AMERICA, INC. FOR APPROVAL TO WITHDRAW THEIR RESOLD INTEREXCHANGE CC&N AND TARIFF (DOCKET NO. T-04147A-16-0379)

Attached is the Staff Report for the above referenced application. The Applicant is applying for approval to cancel its Certificate of Convenience and Necessity ("CC&N") to provide the following services:

- Competitive Resold Interexchange Telecommunications Services

Staff recommends cancellation of the CC&N.

TMB:PJG:la/BH

Originator: Pamela J. Genung

Arizona Corporation Commission

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Telecom North America, Inc.  
Docket No. T-04147A-16-0379

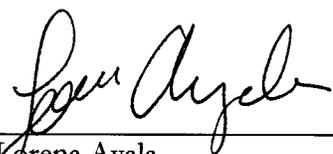
On this 9th day of November, 2016, the foregoing document was filed with Docket Control as a Staff Report, and copies of the foregoing were mailed on behalf of the Utilities Division to the following who have not consented to email service. On this date or as soon as possible thereafter, the Commission's eDocket program will automatically email a link to the foregoing to the following who have consented to email service.

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STAFF REPORT  
UTILITIES DIVISION  
ARIZONA CORPORATION COMMISSION

TELECOM NORTH AMERICA, INC.  
DOCKET NO. T-04147A-16-0379

IN THE MATTER OF THE APPLICATION OF TELECOM NORTH AMERICA, INC. FOR  
APPROVAL TO WITHDRAW THEIR RESOLD INTEREXCHANGE CC&N AND TARIFF

NOVEMBER 9, 2016

## STAFF ACKNOWLEDGEMENT

The Staff Report for the application of Telecom North America, Inc., Docket No. T-04147A-16-0379, for approval to cancel its Certificate of Convenience and Necessity was the responsibility of the staff member listed below. Pamela Genung was responsible for the review and analysis of the application.

  
Pamela Genung  
Public Utilities Manager

## **INTRODUCTION**

On October 19, 2016, Mr. Matt Dean, on behalf of Telecom North America, Inc. ("Telna" or "Company") submitted a letter to cancel its Certificate of Convenience and Necessity ("CC&N") to provide resold interexchange telecommunications services within the State of Arizona. On October 26, 2016, Mr. Dean filed a request for a waiver of the notice requirements contained in Arizona Administrative Code ("A.A.C.") R14-2-1107(A)(1) and published notice in R14-2-1107(B).

## **BACKGROUND**

On October 4, 2001, in Decision No. 65865, the Commission granted Telna<sup>1</sup> a CC&N to provide competitive resold interexchange telecommunications services within the State of Arizona.

## **STAFF'S ANALYSIS**

In its October 26, 2016 request for a waiver, Telna stated it stopped providing service in Arizona approximately February 1, 2016. Since Telna has no customers in Arizona, there are no customers to whom to provide direct notice of discontinuance of service; therefore Telna requests a waiver of the notice requirement under A.A.C. R14-2-1107(A)(1). In addition, as there are no customers, no counties are affected by this Application; therefore Telna requests a waiver of the published notice requirement contained in A.A.C. R14-2-1107(B).

The Consumer Services Section of the Utilities Division reports that there have been no complaints, inquiries, or opinions filed against Telna from January 1, 2013 to November 1, 2016. Telna filed its 2015 Utilities Annual Report on April 8, 2016. According to the Corporations Division, Telna is not in Good Standing for failure to file an Annual Report in 2016. The Compliance Section reports that there are no current compliance delinquencies for Telna.

## **RECOMMENDATION**

Telecom North America, Inc. is not currently providing resold interexchange telecommunications services to any customers in Arizona or elsewhere and plans to close the business at this time. Staff recommends that Telna's CC&N to provide resold interexchange telecommunications services be cancelled. In addition, Staff recommends approval of Telna's request for a waiver of the requirements to provide direct notice to affected customers and publish notice contained in A.A.C. R14-2-1107. Staff further recommends the cancellation of Telna's tariff that is on file with this Commission.

Upon cancellation of its CC&N, Telna will no longer be authorized to provide resold interexchange telecommunications services in Arizona and therefore, will no longer be subject to the requirements of Decision No. 65865.

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<sup>1</sup> Docket No. T-04147A-02-0777, In the Matter of the Application of 3U Telecom, Inc. for a Certificate of Convenience and Necessity to Provide Competitive Resold Interexchange Telecommunications Services, Except Local Exchange Services. On February 8, 2016, Decision No. 75446 was issued in Docket No. T-04147A-10-0134, In the Matter of the Application of 3U Telecom, Inc. for Approval to Change their Name to Telecom North America, Inc.