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Arizona Corporation Commission
Utilities Complaint Form

Investigator: Richard Martinez Phone: <<< REDACTED >>> Opinion Date: 10/21/2016
 Opinion Number: 2016 - 135203 Priority: Respond within 5 business days
 Opinion Codes: Rate Case Items - Opposed Closed Date: 11/4/2016 10:55 AM

First Name: Doug Last Name: Henderson Account Name: Doug Henderson
 Address: <<< REDACTED >>>
 City: Casa Grande State: AZ Zip Code: 85193
 Home: <<< REDACTED >>> Email: <<< REDACTED >>>

Company: Arizona Water Company

Nature Of Opinion

Docket Number: W-01445A-15-0277

This complaint is against you, the Arizona Corporate Commission, as well as the Arizona Water Company. According to the bill I just received today, my usage went up by 7,200 gallons, but my bill went up by \$44.74. That's a whopping \$6.21 per thousand gallons used over and above the increases you just approved. What in the hell is wrong with you people ??? This is outrageous !! You raised my basic rate by \$7.50 which is an 18.75% increase and your new tier structure has me paying \$36.52 for a lousy 3800 gallons at \$9.60 per thousand. You dropped the tier 1 reading down to 12,500 from 25,000 which effectively doubles my rate and forcing me into Tier 3, at a much higher rate for part of my bill. I am retired, on SS, have a small garden, property landscaping, and I can guarantee you I've never gotten a raise of this magnitude. How can the Arizona Water Company, who doesn't even pay for the water, and YOU, the Arizona Corporation Commission justify rate increases of this size ????? November 8th will be here very soon and increases like these and others will definitely play a role in who I vote for.

		Investigation	
Date:	Analyst:	Submitted By:	Type:
10/21/2016	Richard Martinez	Telephone	Investigation

Entered for the record and filed in Docket Control.

Arizona Corporation Commission

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