

**COMMISSIONERS**  
DOUG LITTLE – Chairman  
BOB STUMP  
BOB BURNS  
TOM FORESE  
ANDY TOBIN



**ARIZONA CORPORATION COMMISSION**

November 4, 2016

To: Docket Control

RE: EPCOR Water (Wastewater) – Customer Comments

Docket No. WS-01303A-16-0145

Please docket the attached 07 customer comments regarding the above filed case.

Customer comments can be reviewed in E-docket under the above docket number.

Filed by: Utilities Division – Consumer Services

Arizona Corporation Commission  
**DOCKETED**  
NOV 7 2016  
DOCKETED BY *efa*

2016 NOV 7 AM 9 17  
AZ CORP COM  
DOCKET CONTROL

Arizona Corporation Commission  
Utilities Complaint Form

Investigator: Mary Mee Phone: <<< REDACTED >>> Opinion Date: 11/4/2016  
Opinion Number: 2016 - 135598 Priority: Respond within 5 business days  
Opinion Codes: Rate Case Items - Consolidation In Favor Closed Date: 11/4/2016 1:28 PM

First Name: Janet Last Name: Silver Account Name: Janet Silver  
Address: <<< REDACTED >>>  
City: Sun City West State: AZ Zip Code: 85375  
Home: <<< REDACTED >>>

Company: EPCOR Sewer \*AAWC Division: Sewer

Nature Of Opinion

Docket Number: WS-01303A-16-0145 Docket Position: For

Arizona Corporation Commission Utilities Division 1200 W Washington Street Phoenix, AZ 85007 Re: Docket # WS-01303A-16-0145 Commissioners Burns, Forese, Little, Stump & Tobin: I am a resident of Corte Bella and a customer of EPCOR in their Agua Fria District. I am writing to request you to decide in favor of full consolidation of all five of EPCOR's wastewater districts in the above rate case. The Sun Cities (Sun City and Sun City West) object to the rate increases they would incur due to full consolidation, and claim they will be subsidizing newer communities. Actually EPCOR's expenses have historically been allocated to the Sun Cities customers at a significantly reduced rate per capita, while Agua Fria's customers have been subjected to wildly fluctuating rates. Currently Agua Fria is paying wastewater rates that are 180% of the market rate. I greatly understand the impact of rate increases, having suffered through drastic increases over the years. I also understand Sun City will be impacted the most by the new rates. Therefore, I support EPCOR's recommendation of a three year phase-in of the new rates for Sun City following full consolidation to ease the transition. I support full consolidation of EPCOR's wastewater districts and respectfully ask you to do the same. Thank you for your consideration. Sincerely, Janet Silver EPCOR Customer

**Investigation**  
Date: 11/4/2016 Analyst: Mary Mee Submitted By: Telephone Type: Investigation

Comments noted for the record and docketed. CLOSED

**WS-01303A-16-0145**

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Deborah Reagan    **Phone:** <<< REDACTED >>>    **Opinion Date:** 11/1/2016  
**Opinion Number:** 2016 - 135423    **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Consolidation In Favor    **Closed Date:** 11/1/2016 11:50 AM

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**First Name:** Virginia    **Last Name:** Glick    **Account Name:** Virginia Glick  
**Address:** <<< REDACTED >>>  
**City:** sun city west    **State:** AZ    **Zip Code:** 85375  
**Home:** <<< REDACTED >>>    **Email:** <<< REDACTED >>>

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**Company:** EPCOR Sewer \*AAWC    **Division:** Sewer

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**Nature Of Opinion**

**Docket Number:** WS-01303A-16-0145

**Docket Position:** For

Arizona Corporation Commission Utilities Division 1200 W Washington Street Phoenix, AZ 85007 Re: Docket # WS-01303A-16-0145...consolidation of water districts Commissioners Burns, Forese, Little, Stump & Tobin: I am a resident of Corte Bella. I am in the Agua Fria Water District, operated by EPCOR. I am writing to voice my support for consolidation of the five EPCOR's wastewater districts in the above-referenced rate case. My understanding is that many Sun City and Sun City West residents --those not in Corte Bella--object to the rate increases they would incur due to full consolidation, because they claim that the rate increases will result in them subsidizing newer communities, such as Corte Bella. I believe their arguments are misplaced, in that newer communities such as Corte Bella have been subsidizing the older communities' low rates, which has resulted in rates for Corte Bella residents that are almost double current average market rates. For example, my husband and I pay almost \$100 per month on our bill before my actual water use is even considered; the wastewater portion of the bill alone is more than \$70 per month, even if we use no water at all. We know people who live in Sun City who have grass lawns, and use large amounts of water each month, yet have a total bill of only \$40. This hardly seems fair. My understanding is that the older communities now or very soon will need to upgrade equipment, and their rates will therefore rise regardless of consolidation, but consolidation will be better for all in the long run. Unfortunately, all those residents hear is that their rates are going to go up, and they blame it all on consolidation, when in truth their rates will rise regardless of whether consolidation takes place, and, in any event, they have been paying less than their fair share for many years now. I hope that you will work for the best solution for the long-term good of all residents, and that you see that consolidation is the best and most fair long-term solution. I understand the concern regarding rate increases by residents on fixed incomes. I therefore support EPCOR's recommendation of a 3-year phase-in of the new rates for Sun City following full consolidation. This should serve to ease the transition. I would also support an alternative solution that would use a longer transition period, or grandfather rates for older communities until such time as a home is sold. This would help alleviate the concerns of retirees on fixed incomes, but still accomplish the long-range benefits of consolidation. I hope that you will support full consolidation. I certainly do. Please feel free to contact me if you have any questions. Virginia Glick

WS-01303A-16-0145

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Deborah Reagan    **Phone:** <<< REDACTED >>>    **Opinion Date:** 11/1/2016  
**Opinion Number:** 2016 - 135402    **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Consolidation In Favor    **Closed Date:** 11/1/2016 2:52 PM

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**First Name:** david    **Last Name:** jacobson    **Account Name:** david jacobson  
**Address:** <<< REDACTED >>>  
**City:** sun city west    **State:** AZ    **Zip Code:** 85375  
**Home:** <<< REDACTED >>>    **Cell:** <<< REDACTED >>>    **Email:** <<< REDACTED >>>

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**Company:** EPCOR Sewer \*AAWC    **Division:** Sewer

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**Nature Of Opinion**

**Docket Number:** WS-01303A-16-0145

**Docket Position:** For

Arizona Corporation Commission Utilities Division 1200 W Washington Street Phoenix, AZ 85007 Re: Docket # WS-01303A-16-0145...consolidation of water districts Commissioners Burns, Forese, Little, Stump & Tobin: I am a resident of Corte Bella. I am in the Agua Fria Water District, operated by EPCOR. I am writing to voice my support for full consolidation of all five of EPCOR's wastewater districts in the above-referenced rate case. My understanding is that many Sun City and Sun City West residents --those not in Corte Bella--object to the rate increases they would incur due to full consolidation, because they claim that the rate increases will result in them subsidizing newer communities, such as Corte Bella. I believe their arguments are misplaced, in that newer communities such as Corte Bella have been subsidizing the older communities low rates, which has resulted in rates for Corte Bella residents that are more than 180 percent over current average market rates. For example, I pay almost \$100 per month on my bill before my actual water use is even considered. The wastewater portion of my bill is more than \$70 per month, even if I use zero water. My understanding is that the older communities pay rates that are less than half of what I pay, but now they need new equipment, and their rates will rise regardless of consolidation, but consolidation will be better for all in the long run. I would hope that you as experienced experts in this area will work for the best solution for the common good in the long term, and that you see that consolidation is the best and most fair approach for all of the residents. I understand the concern of some over the impact of rate increases on residents who are living on retirement income. I therefore support EPCOR's recommendation of a three year phase-in of the new rates for Sun City following full consolidation, to ease the transition. I would also support an alternative solution that would grandfather rates for older communities until such time as a home is sold, whereupon the new rates would take effect. This would take care of the concerns of retirees who are on fixed incomes, but still accomplish the long-range benefits of consolidation. I hope that you will support full consolidation, as do I. Please feel free to contact me if you have any questions. David Jacobson

Arizona Corporation Commission  
Utilities Complaint Form

Investigator: Mary Mee Phone: <<< REDACTED >>> Opinion Date: 11/4/2016  
Opinion Number: 2016 - 135595 Priority: Respond within 5 business days  
Opinion Codes: Rate Case Items - Consolidation In Favor Closed Date: 11/4/2016 10:50 AM

First Name: Danielle C Last Name: Wiley Account Name: Danielle C Wiley  
Address: <<< REDACTED >>>  
City: Sun City State: AZ Zip Code: 85373  
Email: <<< REDACTED >>>

Company: EPCOR Sewer \*AAWC Division: Sewer

Nature Of Opinion

Docket Number: WS-01303A-16-0145 Docket Position: For

Subject: Docket No. WS-01303A-16-0145

Dear Commissioners

As a resident of CrossRiver, a community in the Agua Fria wastewater district, I want the record to show my unconditional support for full consolidation of the EPCOR waste water districts. It is a fair and equitable solution to a major discriminatory and economic problem which has been plaguing our communities for many, many years. Other utility companies, welcomed growth into their systems. As with those utility customers, full consolidation treats all consumers on an equal basis, is economically viable to all parties and is acceptable to the utility company, EPCOR. Our property values are suffering due to these high water and waste water rates. Some consumers may see an increase but all consumers will be treated the same and uniformity and fairness is paramount. Please support full consolidation as requested by EPCOR.

Thank you in advance.

Danielle C Wiley

<<< REDACTED >>>

<<< REDACTED >>>

**Investigation**  
Date: 11/4/2016 Analyst: Mary Mee Submitted By: Telephone Type: Investigation

Comments noted for the record and docketed. CLOSED

**Arizona Corporation Commission  
Utilities Complaint Form**

**Investigator:** Mary Mee      **Phone:** <<< REDACTED >>>      **Opinion Date:** 11/4/2016  
**Opinion Number:** 2016 - 135593      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Consolidation In Favor      **Closed Date:** 11/4/2016 9:50 AM

**First Name:** Michael      **Last Name:** Terrell      **Account Name:** Michael Terrell  
**Address:** <<< REDACTED >>>  
**City:** SUN CITY WEST      **State:** AZ      **Zip Code:** 85375  
**Home:** <<< REDACTED >>>      **Email:** <<< REDACTED >>>

**Company:** EPCOR Sewer \*AAWC      **Division:** Sewer

**Nature Of Opinion**

**Docket Number:** WS-01303A-16-0145      **Docket Position:** For

I am a resident of Corte Bella and a customer of EPCOR in their Agua Fria District. I am writing to request you to decide in favor of full consolidation of all five of EPCOR's wastewater districts in the above rate case. The Sun Cities (Sun City and Sun City West) object to the rate increases they would incur due to full consolidation, and claim they will be subsidizing newer communities. Actually EPCOR's expenses have historically been allocated to the Sun Cities customers at a significantly reduced rate per capita, while Agua Fria's customers have been subjected to wildly fluctuating rates. Currently Agua Fria is paying wastewater rates that are 180% of the market rate. I greatly understand the impact of rate increases, having suffered through drastic increases over the years. I also understand Sun City will be impacted the most by the new rates. Therefore I support EPCOR's recommendation of a three year phase-in of the new rates for Sun City following full consolidation to ease the transition. I support full consolidation of EPCOR's wastewater districts and respectfully ask you to do the same.

<b>Investigation</b>			
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
11/4/2016	Mary Mee	Telephone	Investigation

Comments noted for the record and docketed. CLOSED

WS-01303A-16-0145

## Arizona Corporation Commission Utilities Complaint Form

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**Investigator:** Roxanne Best      **Phone:** <<< REDACTED >>>      **Opinion Date:** 11/2/2016  
**Opinion Number:** 2016 - 135554      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Consolidation In Favor      **Closed Date:** 11/2/2016 4:57 PM

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**First Name:** Robert      **Last Name:** McFarland      **Account Name:** Robert McFarland  
**Address:** <<< REDACTED >>>  
**City:** Sun City West      **State:** AZ      **Zip Code:** 85375  
**Home:** <<< REDACTED >>>      **Email:** <<< REDACTED >>>

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**Company:** EPCOR Sewer \*AAWC      **Division:** Sewer

### Nature Of Opinion

**Docket Number:** WS-01303A-16-0145

**Docket Position:** For

Arizona Corporation Commission Utilities Division 1200 W Washington Street Phoenix, AZ 85007 Re: Docket # WS-01303A-16-0145 Commissioners Burns, Forese, Little, Stump & Tobin: I am a resident of Corte Bella and a customer of EPCOR in their Agua Fria District. I am writing to request you to decide in favor of full consolidation of all five of EPCOR's wastewater districts in the above rate case. The Sun Cities (Sun City and Sun City West) object to the rate increases they would incur due to full consolidation, and claim they will be subsidizing newer communities. Actually EPCOR's expenses have historically been allocated to the Sun Cities customers at a significantly reduced rate per capita, while Agua Fria's customers have been subjected to wildly fluctuating rates. Currently Agua Fria is paying wastewater rates that are 180% of the market rate. I greatly understand the impact of rate increases, having suffered through drastic increases over the years. I also understand Sun City will be impacted the most by the new rates. Therefore I support EPCOR's recommendation of a three year phase-in of the new rates for Sun City following full consolidation to ease the transition. I support full consolidation of EPCOR's wastewater districts and respectfully ask you to do the same. Thank you for your consideration. Sincerely, EPCOR Customer

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Investigation			
Date:	Analyst:	Submitted By:	Type:
11/2/2016	Roxanne Best	Web Submission	Investigation

Comments noted for record and docketed. Closed.

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WS-01303A-16-0145

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Roxanne Best      **Phone:** <<< REDACTED >>>      **Opinion Date:** 11/3/2016

**Opinion Number:** 2016 - 135559      **Priority:** Respond within 5 business days

**Opinion Codes:** Rate Case Items - Consolidation In Favor      **Closed Date:** 11/3/2016 8:06 AM

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**First Name:** PHILIP      **Last Name:** CULLEN      **Account Name:** PHILIP CULLEN

**Address:** <<< REDACTED >>>

**City:** SUN CITY WEST      **State:** AZ      **Zip Code:** 85375

**Cell:** <<< REDACTED >>>      **Email:** <<< REDACTED >>>

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**Company:** EPCOR Water \*AAWC      **Division:** Water

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**Nature Of Opinion**

**Docket Number:** WS-01303A-16-0145

**Docket Position:** For

I'm in favor of full consolidation.

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**Investigation**

<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
11/3/2016	Roxanne Best	Web Submission	Investigation

Comments noted for record and docketed. Closed.

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WS-01303A-16-0145

## Arizona Corporation Commission Utilities Complaint Form

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**Investigator:** Roxanne Best      **Phone:** <<< REDACTED >>>      **Opinion Date:** 11/2/2016  
**Opinion Number:** 2016 - 135531      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Consolidation In Favor      **Closed Date:** 11/2/2016 3:08 PM

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**First Name:** Rischall      **Last Name:** Leon & Judy      **Account Name:** Rischall Leon & Judy  
**Address:** <<< REDACTED >>>  
**City:** Sun City West      **State:** AZ      **Zip Code:** 85375  
**Home:** <<< REDACTED >>>      **Email:** <<< REDACTED >>>

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**Company:** EPCOR Sewer \*AAWC      **Division:** Sewer

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### Nature Of Opinion

**Docket Number:** WS-01303A-16-0145

**Docket Position:** For

Commissioners Burns, Forese, Little, Stump & Tobin: I am a resident of Corte Bella and a customer of EPCOR in their Agua Fria District. I am writing to request you to decide in favor of full consolidation of all five of EPCOR's wastewater districts in the above rate case. The Sun Cities (Sun City and Sun City West) object to the rate increases they would incur due to full consolidation, and claim they will be subsidizing newer communities. Actually EPCOR's expenses have historically been allocated to the Sun Cities customers at a significantly reduced rate per capita, while Agua Fria's customers have been subjected to wildly fluctuating rates. Currently Agua Fria is paying wastewater rates that are 180% of the market rate. I greatly understand the impact of rate increases, having suffered through drastic increases over the years. I also understand Sun City will be impacted the most by the new rates. Therefore I support EPCOR's recommendation of a three year phase-in of the new rates for Sun City following full consolidation to ease the transition. I support full consolidation of EPCOR's wastewater districts and respectfully ask you to do the same. Thank you for your consideration. Sincerely, EPCOR Customer

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Investigation			
Date:	Analyst:	Submitted By:	Type:
11/2/2016	Roxanne Best	Web Submission	Investigation

Comments noted for record and docketed. Closed.

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WS-01303A-16-0145

## Arizona Corporation Commission Utilities Complaint Form

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**Investigator:** Roxanne Best      **Phone:** <<< REDACTED >>>      **Opinion Date:** 11/2/2016  
**Opinion Number:** 2016 - 135530      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Consolidation In Favor      **Closed Date:** 11/2/2016 2:55 PM

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**First Name:** Kenneth and Betty      **Last Name:** Burns      **Account Name:** Kenneth and Betty Burns  
**Address:** <<< REDACTED >>>  
**City:** Sun City West      **State:** AZ      **Zip Code:** 85375  
**Home:** <<< REDACTED >>>      **Email:** <<< REDACTED >>>

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**Company:** EPCOR Sewer \*AAWC      **Division:** Sewer

### Nature Of Opinion

**Docket Number:** WS-01303A-16-0145      **Docket Position:** For

We think that full consolidation is fair for all Thank you Ken and Betty Burns

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Investigation			
Date:	Analyst:	Submitted By:	Type:
11/2/2016	Roxanne Best	Web Submission	Investigation

Comments noted for record and docketed. Closed.

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WS-01303A-16-0145

## Arizona Corporation Commission Utilities Complaint Form

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**Investigator:** Roxanne Best      **Phone:** <<< REDACTED >>>      **Opinion Date:** 11/2/2016  
**Opinion Number:** 2016 - 135523      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Consolidation In Favor      **Closed Date:** 11/2/2016 11:56 AM

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**First Name:** Lee & Debora      **Last Name:** Harrison      **Account Name:** Lee & Debora  
Harrison

**Address:** <<< REDACTED >>>

**City:** Sun City West      **State:** AZ      **Zip Code:** 85375

**Home:** <<< REDACTED >>>      **Cell:** <<< REDACTED >>>      **Email:** <<< REDACTED >>>

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**Company:** EPCOR Sewer \*AAWC      **Division:** Sewer

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### Nature Of Opinion

**Docket Number:** WS-01303A-16-0145

**Docket Position:** For

Arizona Corporation Commission Utilities Division 1200 W Washington Street Phoenix, AZ 85007 Re: Docket # WS-01303A-16-0145 Commissioners Burns, Forese, Little, Stump & Tobin: I am a resident of Corte Bella and a customer of EPCOR in their Agua Fria District. I am writing to request you to decide in favor of full consolidation of all five of EPCOR's wastewater districts in the above rate case. The Sun Cities (Sun City and Sun City West) object to the rate increases they would incur due to full consolidation, and claim they will be subsidizing newer communities. Actually EPCOR's expenses have historically been allocated to the Sun Cities customers at a significantly reduced rate per capita, while Agua Fria's customers have been subjected to wildly fluctuating rates. Currently Agua Fria is paying wastewater rates that are 180% of the market rate. I greatly understand the impact of rate increases, having suffered through drastic increases over the years. I also understand Sun City will be impacted the most by the new rates. Therefore I support EPCOR's recommendation of a three year phase-in of the new rates for Sun City following full consolidation to ease the transition. I support full consolidation of EPCOR's wastewater districts and respectfully ask you to do the same. Thank you for your consideration. Sincerely, Lee EPCOR Customer

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Investigation			
Date:	Analyst:	Submitted By:	Type:
11/2/2016	Roxanne Best	Web Submission	Investigation

Comments noted for record and docketed. Closed.

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WS-01303A-16-0145

## Arizona Corporation Commission Utilities Complaint Form

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**Investigator:** Roxanne Best      **Phone:** <<< REDACTED >>>      **Opinion Date:** 11/2/2016  
**Opinion Number:** 2016 - 135522      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Consolidation In Favor      **Closed Date:** 11/2/2016 11:51 AM

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**First Name:** Joseph      **Last Name:** Berke      **Account Name:** Joseph Berke  
**Address:** <<< REDACTED >>>  
**City:** Sun City West      **State:** AZ      **Zip Code:** 85375  
**Home:** <<< REDACTED >>>      **Email:** <<< REDACTED >>>

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**Company:** EPCOR Sewer \*AAWC      **Division:** Sewer

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### Nature Of Opinion

**Docket Number:** WS-01303A-16-0145

**Docket Position:** For

Arizona Corporation Commission Utilities Division 1200 W Washington Street Phoenix, AZ 85007 Re: Docket # WS-01303A-16-0145 Commissioners Burns, Forese, Little, Stump & Tobin: I am a resident of Corte Bella and a customer of EPCOR in their Agua Fria District. I am writing to request you to decide in favor of full consolidation of all five of EPCOR's wastewater districts in the above rate case. The Sun Cities (Sun City and Sun City West) object to the rate increases they would incur due to full consolidation, and claim they will be subsidizing newer communities. Actually EPCOR's expenses have historically been allocated to the Sun Cities customers at a significantly reduced rate per capita, while Agua Fria's customers have been subjected to wildly fluctuating rates. Currently Agua Fria is paying wastewater rates that are 180% of the market rate. I greatly understand the impact of rate increases, having suffered through drastic increases over the years. I also understand Sun City will be impacted the most by the new rates. Therefore I support EPCOR's recommendation of a three year phase-in of the new rates for Sun City following full consolidation to ease the transition. I support full consolidation of EPCOR's wastewater districts and respectfully ask you to do the same. Thank you for your consideration. Sincerely, EPCOR Customer

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Investigation			
Date:	Analyst:	Submitted By:	Type:
11/2/2016	Roxanne Best	Web Submission	Investigation

Comments noted for record and docketed. Closed.

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**WS-01303A-16-0145**

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Deborah Reagan    **Phone:** <<< REDACTED >>>    **Opinion Date:** 11/1/2016  
**Opinion Number:** 2016 - 135458    **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Consolidation In Favor    **Closed Date:** 11/2/2016 8:31 AM

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**First Name:** Gabriel and Gaylo    **Last Name:** Kendziora    **Account Name:** Gabriel and Gaylo  
Kendziora

**Address:** <<< REDACTED >>>

**City:** Sun City West    **State:** AZ    **Zip Code:** 85375  
**Home:** <<< REDACTED >>>    **Cell:** <<< REDACTED >>>    **Email:** <<< REDACTED >>>

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**Company:** EPCOR Sewer \*AAWC    **Division:** Sewer

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**Nature Of Opinion**

**Docket Number:** WS-01303A-16-0145    **Docket Position:** For

Arizona Corporation Commission Utilities Division 1200 W Washington Street Phoenix, AZ 85007 Re: Docket # WS-01303A-16-0145 Commissioners Burns, Forese, Little, Stump & Tobin: I am a resident of Corte Bella and a customer of EPCOR in their Agua Fria District. I am writing to request you to decide in favor of full consolidation of all five of EPCOR's wastewater districts in the above rate case. The Sun Cities (Sun City and Sun City West) object to the rate increases they would incur due to full consolidation, and claim they will be subsidizing newer communities. Actually EPCOR's expenses have historically been allocated to the Sun Cities customers at a significantly reduced rate per capita, while Agua Fria's customers have been subjected to wildly fluctuating rates. Currently Agua Fria is paying wastewater rates that are 180% of the market rate. I greatly understand the impact of rate increases, having suffered through drastic increases over the years. I also understand Sun City will be impacted the most by the new rates. Therefore I support EPCOR's recommendation of a three year phase-in of the new rates for Sun City following full consolidation to ease the transition. I support full consolidation of EPCOR's wastewater districts and respectfully ask you to do the same. Thank you for your consideration. Sincerely, Gabriel R. Kendziora Sun City West/Corte Bella EPCOR Customer

**WS-01303A-16-0145**

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Deborah Reagan    **Phone:** <<< REDACTED >>>    **Opinion Date:** 11/1/2016  
**Opinion Number:** 2016 - 135389    **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Consolidation In Favor    **Closed Date:** 11/1/2016 4:03 PM

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**First Name:** Joel    **Last Name:** Block    **Account Name:** Joel Block  
**Address:** <<< REDACTED >>>  
**City:** Sun City West    **State:** AZ    **Zip Code:** 85375  
**Cell:** <<< REDACTED >>>    **Email:** <<< REDACTED >>>

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**Company:** EPCOR Sewer \*AAWC    **Division:** Sewer

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**Nature Of Opinion**

**Docket Number:** WS-01303A-16-0145

**Docket Position:** For

Arizona Corporation Commission Utilities Division 1200 W Washington Street Phoenix, AZ 85007 Re: Docket # WS-01303A-16-0145 Commissioners Burns, Forese, Little, Stump & Tobin: I am a resident of Corte Bella and a customer of EPCOR in their Agua Fria District. I am writing to request you to decide in favor of full consolidation of all five of EPCOR's wastewater districts in the above rate case. The Sun Cities (Sun City and Sun City West) object to the rate increases they would incur due to full consolidation, and claim they will be subsidizing newer communities. Actually EPCOR's expenses have historically been allocated to the Sun Cities customers at a significantly reduced rate per capita, while Agua Fria's customers have been subjected to wildly fluctuating rates. Currently Agua Fria is paying wastewater rates that are 180% of the market rate. I greatly understand the impact of rate increases, having suffered through drastic increases over the years. I also understand Sun City will be impacted the most by the new rates. Therefore I support EPCOR's recommendation of a three year phase-in of the new rates for Sun City following full consolidation to ease the transition. I support full consolidation of EPCOR's wastewater districts and respectfully ask you to do the same. Thank you for your consideration. Sincerely, Joel and Karen Block EPCOR Customer

WS-01303A-16-0145

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Deborah Reagan    **Phone:** <<< REDACTED >>>    **Opinion Date:** 11/1/2016  
**Opinion Number:** 2016 - 135387    **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Consolidation In Favor    **Closed Date:** 11/1/2016 4:04 PM

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**First Name:** Robin    **Last Name:** Potter    **Account Name:** Robin Potter  
**Address:** <<< REDACTED >>>  
**City:** Sun City West    **State:** AZ    **Zip Code:** 85375  
**Cell:** <<< REDACTED >>>    **Email:** <<< REDACTED >>>

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**Company:** EPCOR Sewer \*AAWC    **Division:** Sewer

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**Nature Of Opinion**

**Docket Number:** WS-01303A-16-0145

**Docket Position:** For

Arizona Corporation Commission Utilities Division 1200 W Washington Street Phoenix, AZ 85007 Re: Docket # WS-01303A-16-0145 Commissioners Burns, Forese, Little, Stump & Tobin: I am a resident of Corte Bella and a customer of EPCOR in their Agua Fria District. I am writing to request you to decide in favor of full consolidation of all five of EPCOR's wastewater districts in the above rate case. The Sun Cities (Sun City and Sun City West) object to the rate increases they would incur due to full consolidation, and claim they will be subsidizing newer communities. Actually EPCOR's expenses have historically been allocated to the Sun Cities customers at a significantly reduced rate per capita, while Agua Fria's customers have been subjected to wildly fluctuating rates. Currently Agua Fria is paying wastewater rates that are 180% of the market rate. I greatly understand the impact of rate increases, having suffered through drastic increases over the years. I also understand Sun City will be impacted the most by the new rates. Therefore I support EPCOR's recommendation of a three year phase-in of the new rates for Sun City following full consolidation to ease the transition. I support full consolidation of EPCOR's wastewater districts and respectfully ask you to do the same. Thank you for your consideration. Sincerely, EPCOR Customer

WS-01303A-16-0145

**Arizona Corporation Commission  
Utilities Complaint Form**

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Investigator: Deborah Reagan Phone: <<< REDACTED >>> Opinion Date: 11/1/2016  
Opinion Number: 2016 - 135386 Priority: Respond within 5 business days  
Opinion Codes: Rate Case Items - Consolidation In Favor Closed Date: 11/1/2016 4:05 PM

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First Name: ROGER Last Name: STAHL Account Name: ROGER STAHL  
Address: <<< REDACTED >>>  
City: SUN CITY WEST State: AZ Zip Code: 85375  
Home: <<< REDACTED >>> Email: <<< REDACTED >>>

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Company: EPCOR Sewer \*AAWC Division: Sewer

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**Nature Of Opinion**

Docket Number: WS-01303A-16-0145

Docket Position: For

Arizona Corporation Commission Utilities Division 1200 W Washington Street Phoenix, AZ 85007 Re: Docket # WS-01303A-16-0145 Commissioners Burns, Forese, Little, Stump & Tobin: I am a resident of Corte Bella and a customer of EPCOR in their Agua Fria District. I am writing to request you to decide in favor of full consolidation of all five of EPCOR's wastewater districts in the above rate case. The Sun Cities (Sun City and Sun City West) object to the rate increases they would incur due to full consolidation, and claim they will be subsidizing newer communities. Actually EPCOR's expenses have historically been allocated to the Sun Cities customers at a significantly reduced rate per capita, while Agua Fria's customers have been subjected to wildly fluctuating rates. Currently Agua Fria is paying wastewater rates that are 180% of the market rate. I greatly understand the impact of rate increases, having suffered through drastic increases over the years. I also understand Sun City will be impacted the most by the new rates. Therefore I support EPCOR's recommendation of a three year phase-in of the new rates for Sun City following full consolidation to ease the transition. I support full consolidation of EPCOR's wastewater districts and respectfully ask you to do the same. Thank you for your consideration. Sincerely, ROGER AND ELIZABETH STAHL EPCOR Customer

**WS-01303A-16-0145**

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Deborah Reagan    **Phone:** <<< REDACTED >>>    **Opinion Date:** 11/1/2016  
**Opinion Number:** 2016 - 135384    **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Consolidation In Favor    **Closed Date:** 11/1/2016 4:08 PM

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**First Name:** Gary    **Last Name:** Baker    **Account Name:** Gary Baker  
**Address:** <<< REDACTED >>>  
**City:** Sun City West    **State:** AZ    **Zip Code:** 85375  
**Home:** <<< REDACTED >>>    **Home:** <<< REDACTED >>>    **Email:** <<< REDACTED >>>

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**Company:** EPCOR Sewer \*AAWC    **Division:** Sewer

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**Nature Of Opinion**

**Docket Number:** WS-01303A-16-0145

**Docket Position:** For

Arizona Corporation Commission Utilities Division 1200 W Washington Street Phoenix, AZ 85007 Re: Docket # WS-01303A-16-0145 Commissioners Burns, Forese, Little, Stump & Tobin: I am a resident of Corte Bella and a customer of EPCOR in their Agua Fria District. I am writing to request you to decide in favor of full consolidation of all five of EPCOR's wastewater districts in the above rate case. The Sun Cities (Sun City and Sun City West) object to the rate increases they would incur due to full consolidation, and claim they will be subsidizing newer communities. Actually EPCOR's expenses have historically been allocated to the Sun Cities customers at a significantly reduced rate per capita, while Agua Fria's customers have been subjected to wildly fluctuating rates. Currently Agua Fria is paying wastewater rates that are 180% of the market rate. I greatly understand the impact of rate increases, having suffered through drastic increases over the years. I also understand Sun City will be impacted the most by the new rates. Therefore I support EPCOR's recommendation of a three year phase-in of the new rates for Sun City following full consolidation to ease the transition. I support full consolidation of EPCOR's wastewater districts and respectfully ask you to do the same. Thank you for your consideration. Sincerely, EPCOR Customer

WS-01303A-16-0145

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Deborah Reagan    **Phone:** <<< REDACTED >>>    **Opinion Date:** 11/1/2016  
**Opinion Number:** 2016 - 135383    **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Consolidation In Favor    **Closed Date:** 11/1/2016 4:09 PM

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**First Name:** Constance    **Last Name:** Larson    **Account Name:** Constance  
(Connie)    (Connie) Larson

**Address:** <<< REDACTED >>>

**City:** Sun City West    **State:** AZ    **Zip Code:** 85375  
**Home:** <<< REDACTED >>>    **Cell:** <<< REDACTED >>>    **Email:** <<< REDACTED >>>

---

**Company:** EPCOR Sewer \*AAWC    **Division:** Sewer

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**Nature Of Opinion**

**Docket Number:** WS-01303A-16-0145

**Docket Position:** For

Arizona Corporation Commission Utilities Division 1200 W Washington Street Phoenix, AZ 85007 Re: Docket # WS-01303A-16-0145 Commissioners Burns, Forese, Little, Stump & Tobin: I am a resident of Corte Bella and a customer of EPCOR in their Agua Fria District. I am writing to request you to decide in favor of full consolidation of all five of EPCOR's wastewater districts in the above rate case. The Sun Cities (Sun City and Sun City West) object to the rate increases they would incur due to full consolidation, and claim they will be subsidizing newer communities. Actually EPCOR's expenses have historically been allocated to the Sun Cities customers at a significantly reduced rate per capita, while Agua Fria's customers have been subjected to wildly fluctuating rates. Currently Agua Fria is paying wastewater rates that are 180% of the market rate. I greatly understand the impact of rate increases, having suffered through drastic increases over the years. I also understand Sun City will be impacted the most by the new rates. Therefore I support EPCOR's recommendation of a three year phase-in of the new rates for Sun City following full consolidation to ease the transition. I support full consolidation of EPCOR's wastewater districts and respectfully ask you to do the same. Thank you for your consideration. Sincerely, Constance (Connie) Larson EPCOR Customer

WS-01303A-16-0145

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Deborah Reagan    **Phone:** <<< REDACTED >>>    **Opinion Date:** 11/1/2016

**Opinion Number:** 2016 - 135399    **Priority:** Respond within 5 business days

**Opinion Codes:** Rate Case Items - Consolidation In Favor    **Closed Date:** 11/1/2016 3:53 PM

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**First Name:** Dwayne and Elaine    **Last Name:** Schiefelbein    **Account Name:** Dwayne and Elaine Schiefelbein

**Address:** <<< REDACTED >>>

**City:** Sun City West

**State:** AZ

**Zip Code:** 85375

**Home:** <<< REDACTED >>>

**Email:** <<< REDACTED >>>

---

**Company:** EPCOR Sewer \*AAWC

**Division:** Sewer

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**Nature Of Opinion**

**Docket Number:** WS-01303A-16-0145

**Docket Position:** For

Commissioners Burns, Forese, Little, Stump & Tobin: I am a resident of Corte Bella and a customer of EPCOR in their Agua Fria District. I am writing to request you to decide in favor of full consolidation of all five of EPCOR's wastewater districts in the above rate case. The Sun Cities (Sun City and Sun City West) object to the rate increases they would incur due to full consolidation, and claim they will be subsidizing newer communities. Actually EPCOR's expenses have historically been allocated to the Sun Cities customers at a significantly reduced rate per capita, while Agua Fria's customers have been subjected to wildly fluctuating rates. Currently Agua Fria is paying wastewater rates that are 180% of the market rate. I greatly understand the impact of rate increases, having suffered through drastic increases over the years. I also understand Sun City will be impacted the most by the new rates. Therefore I support EPCOR's recommendation of a three year phase-in of the new rates for Sun City following full consolidation to ease the transition. I support full consolidation of EPCOR's wastewater districts and respectfully ask you to do the same. Thank you for your consideration. Sincerely, EPCOR Customer Elaine Schiefelbein

WS-01303A-16-0145

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Deborah Reagan    **Phone:** <<< REDACTED >>>    **Opinion Date:** 11/1/2016  
**Opinion Number:** 2016 - 135398    **Priority:** Respond within 5 business days  
**Opinion Codes:**    Rate Case Items - Consolidation In Favor    **Closed Date:** 11/1/2016 3:54 PM

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**First Name:** Janet    **Last Name:** Weeks    **Account Name:** Janet Weeks  
**Address:** <<< REDACTED >>>  
**City:** SUN CITY WEST    **State:** AZ    **Zip Code:** 85375  
**Home:** <<< REDACTED >>>    **Cell:** <<< REDACTED >>>    **Email:** <<< REDACTED >>>

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**Company:** EPCOR Sewer \*AAWC    **Division:** Sewer

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**Nature Of Opinion**

**Docket Number:** WS-01303A-16-0145

**Docket Position:** For

Commissioners Burns, Forese, Little, Stump and Tobin: I am a resident of Corte Bella and an Epcor customer in their Agua Fria District. I support full consolidation of Epcor's five water districts in this rate case and respectfully request you do the same. .

WS-01303A-16-0145

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Deborah Reagan    **Phone:** <<< REDACTED >>>    **Opinion Date:** 11/1/2016

**Opinion Number:** 2016 - 135397    **Priority:** Respond within 5 business days

**Opinion Codes:** Rate Case Items - Consolidation In Favor    **Closed Date:** 11/1/2016 3:55 PM

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**First Name:** Daniel and Mary    **Last Name:** Luparello    **Account Name:** Daniel and Mary  
Luparello

**Address:** <<< REDACTED >>>

**City:** Sun City West

**State:** AZ

**Zip Code:** 85375

**Home:** <<< REDACTED >>>

**Email:** <<< REDACTED >>>

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**Company:** EPCOR Sewer \*AAWC

**Division:** Sewer

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**Nature Of Opinion**

**Docket Number:** WS-01303A-16-0145

**Docket Position:** For

Arizona Corporation Commission Utilities Division 1200 W Washington Street Phoenix, AZ 85007 Re: Docket # WS-01303A-16-0145 Commissioners Burns, Forese, Little, Stump & Tobin: I am a resident of Corte Bella and a customer of EPCOR in their Agua Fria District. I am writing to request you to decide in favor of full consolidation of all five of EPCOR's wastewater districts in the above rate case. The Sun Cities (Sun City and Sun City West) object to the rate increases they would incur due to full consolidation, and claim they will be subsidizing newer communities. Actually EPCOR's expenses have historically been allocated to the Sun Cities customers at a significantly reduced rate per capita, while Agua Fria's customers have been subjected to wildly fluctuating rates. Currently Agua Fria is paying wastewater rates that are 180% of the market rate. I greatly understand the impact of rate increases, having suffered through drastic increases over the years. I also understand Sun City will be impacted the most by the new rates. Therefore I support EPCOR's recommendation of a three year phase-in of the new rates for Sun City following full consolidation to ease the transition. I support full consolidation of EPCOR's wastewater districts and respectfully ask you to do the same. Thank you for your consideration. Sincerely, EPCOR Customer Mary Luparello

**WS-01303A-16-0145**

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Deborah Reagan    **Phone:** <<< REDACTED >>>    **Opinion Date:** 11/1/2016  
**Opinion Number:** 2016 - 135396    **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Consolidation In Favor    **Closed Date:** 11/1/2016 3:56 PM

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**First Name:** Steven    **Last Name:** Nixon    **Account Name:** Steven Nixon  
**Address:** <<< REDACTED >>>  
**City:** Sun City West    **State:** AZ    **Zip Code:** 85375  
**Cell:** <<< REDACTED >>>    **Email:** <<< REDACTED >>>

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**Company:** EPCOR Sewer \*AAWC    **Division:** Sewer

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**Nature Of Opinion**

**Docket Number:** WS-01303A-16-0145

**Docket Position:** For

Arizona Corporation Commission Utilities Division 1200 W Washington Street Phoenix, AZ 85007 Re: Docket # WS-01303A-16-0145 Commissioners Burns, Forese, Little, Stump & Tobin: I am a resident of Corte Bella and a customer of EPCOR in their Agua Fria District. I am writing to request you to decide in favor of full consolidation of all five of EPCOR's wastewater districts in the above rate case. The Sun Cities (Sun City and Sun City West) object to the rate increases they would incur due to full consolidation, and claim they will be subsidizing newer communities. Actually EPCOR's expenses have historically been allocated to the Sun Cities customers at a significantly reduced rate per capita, while Agua Fria's customers have been subjected to wildly fluctuating rates. Currently Agua Fria is paying wastewater rates that are 180% of the market rate. I greatly understand the impact of rate increases, having suffered through drastic increases over the years. I also understand Sun City will be impacted the most by the new rates. Therefore I support EPCOR's recommendation of a three year phase-in of the new rates for Sun City following full consolidation to ease the transition. I support full consolidation of EPCOR's wastewater districts and respectfully ask you to do the same. Thank you for your consideration. Sincerely, EPCOR Customer

WS-01303A-16-0145

## Arizona Corporation Commission Utilities Complaint Form

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**Investigator:** Deborah Reagan    **Phone:** <<< REDACTED >>>    **Opinion Date:** 11/1/2016  
**Opinion Number:** 2016 - 135393    **Priority:** Respond within 5 business days  
**Opinion Codes:**    Rate Case Items - Consolidation In Favor    **Closed Date:** 11/1/2016 3:57 PM

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**First Name:** Kenneth    **Last Name:** Zeroll    **Account Name:** Kenneth Zeroll  
**Address:** <<< REDACTED >>>  
**City:** Sun City West    **State:** AZ    **Zip Code:** 85375  
**Home:** <<< REDACTED >>>    **Cell:** <<< REDACTED >>>    **Email:** <<< REDACTED >>>

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**Company:** EPCOR Sewer \*AAWC    **Division:** Sewer

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### Nature Of Opinion

**Docket Number:** WS-01303A-16-0145

**Docket Position:** For

Arizona Corporation Commission Utilities Division 1200 W Washington Street Phoenix, AZ 85007 Re: Docket # WS-01303A-16-0145 Commissioners Burns, Forese, Little, Stump & Tobin: I am a resident of Corte Bella and a customer of EPCOR in their Agua Fria District. I am writing to request you to decide in favor of full consolidation of all five of EPCOR's wastewater districts in the above rate case. The Sun Cities (Sun City and Sun City West) object to the rate increases they would incur due to full consolidation, and claim they will be subsidizing newer communities. Actually EPCOR's expenses have historically been allocated to the Sun Cities customers at a significantly reduced rate per capita, while Agua Fria's customers have been subjected to wildly fluctuating rates. Currently Agua Fria is paying wastewater rates that are 180% of the market rate. I greatly understand the impact of rate increases, having suffered through drastic increases over the years. I also understand Sun City will be impacted the most by the new rates. Therefore I support EPCOR's recommendation of a three year phase-in of the new rates for Sun City following full consolidation to ease the transition. I support full consolidation of EPCOR's wastewater districts and respectfully ask you to do the same. Thank you for your consideration. Sincerely, Kenneth A. Zeroll EPCOR Customer

**WS-01303A-16-0145**

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Deborah Reagan    **Phone:** <<< REDACTED >>>    **Opinion Date:** 11/1/2016  
**Opinion Number:** 2016 - 135391    **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Consolidation In Favor    **Closed Date:** 11/1/2016 3:58 PM

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**First Name:** Shirley    **Last Name:** Stell    **Account Name:** Shirley Stell  
**Address:** <<< REDACTED >>>  
**City:** Sun City West    **State:** AZ    **Zip Code:** 85375  
**Home:** <<< REDACTED >>>    **Email:** <<< REDACTED >>>

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**Company:** EPCOR Sewer \*AAWC    **Division:** Sewer

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**Nature Of Opinion**

**Docket Number:** WS-01303A-16-0145    **Docket Position:** For

Arizona Corporation Commission Utilities Division 1200 W Washington Street Phoenix, AZ 85007 Re: Docket # WS-01303A-16-0145 Commissioners Burns, Forese, Little, Stump & Tobin: I am a resident of Corte Bella and a customer of EPCOR in their Agua Fria District. I am writing to request you to decide in favor of full consolidation of all five of EPCOR's wastewater districts in the above rate case. The Sun Cities (Sun City and Sun City West) object to the rate increases they would incur due to full consolidation, and claim they will be subsidizing newer communities. Actually EPCOR's expenses have historically been allocated to the Sun Cities customers at a significantly reduced rate per capita, while Agua Fria's customers have been subjected to wildly fluctuating rates. Currently Agua Fria is paying wastewater rates that are 180% of the market rate. I greatly understand the impact of rate increases, having suffered through drastic increases over the years. I also understand Sun City will be impacted the most by the new rates. Therefore I support EPCOR's recommendation of a three year phase-in of the new rates for Sun City following full consolidation to ease the transition. I support full consolidation of EPCOR's wastewater districts and respectfully ask you to do the same. Thank you for your consideration. Sincerely, Shirley Stell EPCOR Customer

**WS-01303A-16-0145**

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Deborah Reagan    **Phone:** <<< REDACTED >>>    **Opinion Date:** 11/1/2016  
**Opinion Number:** 2016 - 135390    **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Consolidation In Favor    **Closed Date:** 11/1/2016 3:59 PM

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**First Name:** Janet    **Last Name:** Rowley    **Account Name:** Janet Rowley  
**Address:** <<< REDACTED >>>  
**City:** Sun City West    **State:** AZ    **Zip Code:** 85375  
**Home:** <<< REDACTED >>>    **Email:** <<< REDACTED >>>

---

**Company:** EPCOR Sewer \*AAWC    **Division:** Sewer

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**Nature Of Opinion**

**Docket Number:** WS-01303A-16-0145    **Docket Position:** For

Arizona Corporation Commission Utilities Division 1200 W Washington Street Phoenix, AZ 85007 Re: Docket # WS-01303A-16-0145 Commissioners Burns, Forese, Little, Stump & Tobin: I am a resident of Corte Bella and a customer of EPCOR in their Agua Fria District. I am writing to request you to decide in favor of full consolidation of all five of EPCOR's wastewater districts in the above rate case. The Sun Cities (Sun City and Sun City West) object to the rate increases they would incur due to full consolidation, and claim they will be subsidizing newer communities. Actually EPCOR's expenses have historically been allocated to the Sun Cities customers at a significantly reduced rate per capita, while Agua Fria's customers have been subjected to wildly fluctuating rates. Currently Agua Fria is paying wastewater rates that are 180% of the market rate. I greatly understand the impact of rate increases, having suffered through drastic increases over the years. I also understand Sun City will be impacted the most by the new rates. Therefore I support EPCOR's recommendation of a three year phase-in of the new rates for Sun City following full consolidation to ease the transition. I support full consolidation of EPCOR's wastewater districts and respectfully ask you to do the same. Thank you for your consideration. Sincerely, EPCOR Customer

**WS-01303A-16-0145**

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Deborah Reagan    **Phone:** <<< REDACTED >>>    **Opinion Date:** 11/1/2016  
**Opinion Number:** 2016 - 135407    **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Consolidation In Favor    **Closed Date:** 11/1/2016 2:40 PM

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**First Name:** Doug    **Last Name:** Carney    **Account Name:** Doug Carney  
**Address:** <<< REDACTED >>>  
**City:** Sun City West    **State:** AZ    **Zip Code:** 85375  
**Cell:** <<< REDACTED >>>    **Email:** <<< REDACTED >>>

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**Company:** EPCOR Sewer \*AAWC    **Division:** Sewer

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**Nature Of Opinion**

**Docket Number:** WS-01303A-16-0145

**Docket Position:** For

10/31/2016 Arizona Corporation Commission Utilities Division 1200 W Washington Street Phoenix, AZ 85007 Re: Docket # WS-01303A-16-0145 Commissioners Burns, Forese, Little, Stump & Tobin: I am a resident of Corte Bella and a customer of EPCOR in their Agua Fria District. I am writing to request you to decide in favor of full consolidation of all five of EPCOR's wastewater districts in the above rate case. The Sun Cities (Sun City and Sun City West) object to the rate increases they would incur due to full consolidation, and claim they will be subsidizing newer communities. Actually EPCOR's expenses have historically been allocated to the Sun Cities customers at a significantly reduced rate per capita, while Agua Fria's customers have been subjected to wildly fluctuating rates. Currently Agua Fria is paying wastewater rates that are 180% of the market rate. I greatly understand the impact of rate increases, having suffered through drastic increases over the years. I also understand Sun City will be impacted the most by the new rates. Therefore I support EPCOR's recommendation of a three year phase-in of the new rates for Sun City following full consolidation to ease the transition. I support full consolidation of EPCOR's wastewater districts and respectfully ask you to do the same. Thank you for your consideration. Sincerely, Doug Carney EPCOR Customer CC: file

WS-01303A-16-0145

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Deborah Reagan    **Phone:** <<< REDACTED >>>    **Opinion Date:** 11/1/2016

**Opinion Number:** 2016 - 135405    **Priority:** Respond within 5 business days

**Opinion Codes:** Rate Case Items - Consolidation In Favor    **Closed Date:** 11/1/2016 2:42 PM

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**First Name:** Daleen    **Last Name:** Simmons    **Account Name:** Daleen Simmons

**Address:** <<< REDACTED >>>

**City:** Sun City West    **State:** AZ    **Zip Code:** 85375

**Cell:** <<< REDACTED >>>    **Email:** <<< REDACTED >>>

---

**Company:** EPCOR Sewer \*AAWC    **Division:** Sewer

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**Nature Of Opinion**

**Docket Number:** WS-01303A-16-0145

**Docket Position:** For

Arizona Corporation Commission Utilities Division 1200 W Washington Street Phoenix, AZ 85007 Re: Docket # WS-01303A-16-0145 Commissioners Burns, Forese, Little, Stump & Tobin: I am a resident of Corte Bella and a customer of EPCOR in their Agua Fria District. I am writing to request you to decide in favor of full consolidation of all five of EPCOR's wastewater districts in the above rate case. The Sun Cities (Sun City and Sun City West) object to the rate increases they would incur due to full consolidation, and claim they will be subsidizing newer communities. Actually EPCOR's expenses have historically been allocated to the Sun Cities customers at a significantly reduced rate per capita, while Agua Fria's customers have been subjected to wildly fluctuating rates. Currently Agua Fria is paying wastewater rates that are 180% of the market rate. I greatly understand the impact of rate increases, having suffered through drastic increases over the years. I also understand Sun City will be impacted the most by the new rates. Therefore I support EPCOR's recommendation of a three year phase-in of the new rates for Sun City following full consolidation to ease the transition. I support full consolidation of EPCOR's wastewater districts and respectfully ask you to do the same. Thank you for your consideration. Sincerely, Gregg & Daleen Simmons  
EPCOR Customer

**WS-01303A-16-0145**

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Deborah Reagan    **Phone:** <<< REDACTED >>>    **Opinion Date:** 11/1/2016  
**Opinion Number:** 2016 - 135404    **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Consolidation In Favor    **Closed Date:** 11/1/2016 2:43 PM

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**First Name:** Darrell    **Last Name:** Hines    **Account Name:** Darrell Hines  
**Address:** <<< REDACTED >>>  
**City:** Sun City West    **State:** AZ    **Zip Code:** 85375  
**Cell:** <<< REDACTED >>>    **Email:** <<< REDACTED >>>

---

**Company:** EPCOR Sewer \*AAWC    **Division:** Sewer

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**Nature Of Opinion**

**Docket Number:** WS-01303A-16-0145

**Docket Position:** For

Arizona Corporation Commission Utilities Division 1200 W Washington Street Phoenix, AZ 85007 Re: Docket # WS-01303A-16-0145 Commissioners Burns, Forese, Little, Stump & Tobin: I am a resident of Corte Bella and a customer of EPCOR in their Agua Fria District. I am writing to request you to decide in favor of full consolidation of all five of EPCOR's wastewater districts in the above rate case. The Sun Cities (Sun City and Sun City West) object to the rate increases they would incur due to full consolidation, and claim they will be subsidizing newer communities. Actually EPCOR's expenses have historically been allocated to the Sun Cities customers at a significantly reduced rate per capita, while Agua Fria's customers have been subjected to wildly fluctuating rates. Currently Agua Fria is paying wastewater rates that are 180% of the market rate. I greatly understand the impact of rate increases, having suffered through drastic increases over the years. I also understand Sun City will be impacted the most by the new rates. Therefore I support EPCOR's recommendation of a three year phase-in of the new rates for Sun City following full consolidation to ease the transition. I support full consolidation of EPCOR's wastewater districts and respectfully ask you to do the same. Thank you for your consideration. Sincerely, Darrell Hines EPCOR Customer

WS-01303A-16-0145

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Deborah Reagan    **Phone:** <<< REDACTED >>>    **Opinion Date:** 11/1/2016  
**Opinion Number:** 2016 - 135403    **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Consolidation In Favor    **Closed Date:** 11/1/2016 2:51 PM

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**First Name:** Shirley    **Last Name:** Goad    **Account Name:** Shirley Goad  
**Address:** <<< REDACTED >>>  
**City:** Sun City West    **State:** AZ    **Zip Code:** 85375  
**Cell:** <<< REDACTED >>>    **Email:** <<< REDACTED >>>

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**Company:** EPCOR Sewer \*AAWC    **Division:** Sewer

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**Nature Of Opinion**

**Docket Number:** WS-01303A-16-0145    **Docket Position:** For

I am a resident of Corte Bella and a customer of EPCOR in their Agua Fria District. I am writing to you to decide in favor of full consolidation of all five of EPCOR's wastewater districts in the above rate case. The Sun Cities (Sun City and Sun City West) object to the rate increases they would incur due to full consolidation, and claim they will be subsidizing newer communities. Actually EPCOR's expenses have historically been allocated to the Sun Cities customers at a significantly reduced rate per capita, while Agua Fria's customers have been subjected to wildly fluctuating rates. Currently, Agua Fria is paying wastewater rates that are 180% of the market rate. I greatly understand the impact of rate increases, having suffered through drastic increases over the years. I also understand Sun City will be impacted the most by the new rates. Therefore, I support EPCOR's recommendation of a three year phase-in of the new rates for Sun City following full consolidation to ease the transition. I support full consolidation of EPCOR's wastewater districts and respectfully ask you to do the same. It is a fair and equitable solution. Thank you for your consideration. Sincerely, Bud and Shirley Goad EPCOR Customer

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Deborah Reagan    **Phone:** <<< REDACTED >>>    **Opinion Date:** 11/1/2016  
**Opinion Number:** 2016 - 135408    **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Consolidation In Favor    **Closed Date:** 11/1/2016 2:31 PM

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**First Name:** Michael and Robin    **Last Name:** Mandell    **Account Name:** Michael and Robin Mandell  
**Address:** <<< REDACTED >>>  
**City:** Sun City West    **State:** AZ    **Zip Code:** 85375  
**Home:** <<< REDACTED >>>    **Email:** <<< REDACTED >>>

---

**Company:** EPCOR Sewer \*AAWC    **Division:** Sewer

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**Nature Of Opinion**

**Docket Number:** WS-01303A-16-0145    **Docket Position:** For

I am a resident of Corte Bella and a customer of EPCOR in their Agua Fria District. I am writing to request you to decide in favor of full consolidation of all five of EPCOR's wastewater districts in the above rate case. The Sun Cities (Sun City and Sun City West) object to the rate increases they would incur due to full consolidation, and claim they will be subsidizing newer communities. Actually EPCOR's expenses have historically been allocated to the Sun Cities customers at a significantly reduced rate per capita, while Agua Fria's customers have been subjected to wildly fluctuating rates. Currently Agua Fria is paying wastewater rates that are 180% of the market rate. My personal bill has gone from \$55/month to \$120/month. Extremely expensive for retired senior citizens. I greatly understand the impact of rate increases, having suffered through drastic increases over the years. I also understand Sun City will be impacted the most by the new rates. Therefore I support EPCOR's recommendation of a three year phase-in of the new rates for Sun City following full consolidation to ease the transition. I support full consolidation of EPCOR's wastewater districts and respectfully ask you to do the same. Thank you for your consideration. Sincerely, Robin Mandell

**WS-01303A-16-0145**

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Deborah Reagan    **Phone:** <<< REDACTED >>>    **Opinion Date:** 11/1/2016  
**Opinion Number:** 2016 - 135409    **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Consolidation In Favor    **Closed Date:** 11/1/2016 2:03 PM

---

**First Name:** Charles    **Last Name:** Dyer    **Account Name:** Charles Dyer  
**Address:** <<< REDACTED >>>  
**City:** Sun City West    **State:** AZ    **Zip Code:** 85375  
**Home:** <<< REDACTED >>>    **Email:** <<< REDACTED >>>

---

**Company:** EPCOR Sewer \*AAWC    **Division:** Sewer

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**Nature Of Opinion**

**Docket Number:** WS-01303A-16-0145

**Docket Position:** For

Arizona Corporation Commission Utilities Division 1200 W Washington Street Phoenix, AZ 85007 Re: Docket # WS-01303A-16-0145 Commissioners Burns, Forese, Little, Stump & Tobin: I am a resident of Corte Bella and a customer of EPCOR in their Agua Fria District. I am writing to request you to decide in favor of full consolidation of all five of EPCOR's wastewater districts in the above rate case. The Sun Cities (Sun City and Sun City West) object to the rate increases they would incur due to full consolidation, and claim they will be subsidizing newer communities. Actually EPCOR's expenses have historically been allocated to the Sun Cities customers at a significantly reduced rate per capita, while Agua Fria's customers have been subjected to wildly fluctuating rates. Currently Agua Fria is paying wastewater rates that are 180% of the market rate. I greatly understand the impact of rate increases, having suffered through drastic increases over the years. I also understand Sun City will be impacted the most by the new rates. (Though I also note the vast discrepancy between their current water rates and those I'm paying.) Therefore I support EPCOR's recommendation of a three year phase-in of the new rates for Sun City following full consolidation to ease the transition. I support full consolidation of EPCOR's wastewater districts and respectfully ask you to do the same. Thank you for your consideration. Sincerely, Dr. Charles H. Dyer EPCOR Customer

WS-01303A-16-0145

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Deborah Reagan    **Phone:** <<< REDACTED >>>    **Opinion Date:** 11/1/2016  
**Opinion Number:** 2016 - 135411    **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Consolidation In Favor    **Closed Date:** 11/1/2016 1:40 PM

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**First Name:** Karen    **Last Name:** Louden    **Account Name:** Karen Louden  
**Address:** <<< REDACTED >>>  
**City:** Sun City West    **State:** AZ    **Zip Code:** 85375  
**Cell:** <<< REDACTED >>>    **Cell:** <<< REDACTED >>>    **Email:** <<< REDACTED >>>

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**Company:** EPCOR Sewer \*AAWC    **Division:** Sewer

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**Nature Of Opinion**

**Docket Number:** WS-01303A-16-0145

**Docket Position:** For

Arizona Corporation Commission Utilities Division 1200 W Washington Street Phoenix, AZ 85007 Re: Docket # WS-01303A-16-0145 Commissioners Burns, Forese, Little, Stump & Tobin: I am a resident of Corte Bella and a customer of EPCOR in their Agua Fria District. I am writing to request you to decide in favor of full consolidation of all five of EPCOR's wastewater districts in the above rate case. The Sun Cities (Sun City and Sun City West) object to the rate increases they would incur due to full consolidation, and claim they will be subsidizing newer communities. Actually EPCOR's expenses have historically been allocated to the Sun Cities customers at a significantly reduced rate per capita, while Agua Fria's customers have been subjected to wildly fluctuating rates. Currently Agua Fria is paying wastewater rates that are 180% of the market rate. I greatly understand the impact of rate increases, having suffered through drastic increases over the years. I also understand Sun City will be impacted the most by the new rates. Therefore I support EPCOR's recommendation of a three year phase-in of the new rates for Sun City following full consolidation to ease the transition. I support full consolidation of EPCOR's wastewater districts and respectfully ask you to do the same. Thank you for your consideration. Sincerely, Karen and Dan Louden  
EPCOR Customer

**WS-01303A-16-0145**

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Deborah Reagan    **Phone:** <<< REDACTED >>>    **Opinion Date:** 11/1/2016  
**Opinion Number:** 2016 - 135414    **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Consolidation In Favor    **Closed Date:** 11/1/2016 1:39 PM

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**First Name:** Gary    **Last Name:** Ellwanger    **Account Name:** Gary Ellwanger  
**Address:** <<< REDACTED >>>  
**City:** Sun City West    **State:** AZ    **Zip Code:** 85375  
**Cell:** <<< REDACTED >>>    **Cell:** <<< REDACTED >>>    **Email:** <<< REDACTED >>>

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**Company:** EPCOR Sewer \*AAWC    **Division:** Sewer

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**Nature Of Opinion**

**Docket Number:** WS-01303A-16-0145

**Docket Position:** For

I support EPCORE moving to a single rate structure for all users and hope the commission will as well.

WS-01303A-16-0145

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Deborah Reagan    **Phone:** <<< REDACTED >>>    **Opinion Date:** 11/1/2016  
**Opinion Number:** 2016 - 135416    **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Consolidation In Favor    **Closed Date:** 11/1/2016 12:19 PM

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**First Name:** Tiffany    **Last Name:** Brizendine    **Account Name:** Tiffany Brizendine  
**Address:** <<< REDACTED >>>  
**City:** SUN CITY WEST    **State:** AZ    **Zip Code:** 85375  
**Cell:** <<< REDACTED >>>    **Cell:** <<< REDACTED >>>    **Email:** <<< REDACTED >>>

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**Company:** EPCOR Sewer \*AAWC    **Division:** Sewer

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**Nature Of Opinion**

**Docket Number:** WS-01303A-16-0145

**Docket Position:** For

Arizona Corporation Commission Utilities Division 1200 W Washington Street Phoenix, AZ 85007 Re: Docket # WS-01303A-16-0145 Commissioners Burns, Forese, Little, Stump & Tobin: I am a resident of Corte Bella and a customer of EPCOR in their Agua Fria District. I am writing to request you to decide in favor of full consolidation of all five of EPCOR's wastewater districts in the above rate case. The Sun Cities (Sun City and Sun City West) object to the rate increases they would incur due to full consolidation, and claim they will be subsidizing newer communities. Actually EPCOR's expenses have historically been allocated to the Sun Cities customers at a significantly reduced rate per capita, while Agua Fria's customers have been subjected to wildly fluctuating rates. Currently Agua Fria is paying wastewater rates that are 180% of the market rate. I greatly understand the impact of rate increases, having suffered through drastic increases over the years. I also understand Sun City will be impacted the most by the new rates. Therefore I support EPCOR's recommendation of a three year phase-in of the new rates for Sun City following full consolidation to ease the transition. I support full consolidation of EPCOR's wastewater districts and respectfully ask you to do the same. Thank you for your consideration. Sincerely, Tiffany Brizendine EPCOR Customer

**WS-01303A-16-0145**

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Deborah Reagan    **Phone:** <<< REDACTED >>>    **Opinion Date:** 11/1/2016  
**Opinion Number:** 2016 - 135415    **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Consolidation In Favor    **Closed Date:** 11/1/2016 12:20 PM

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**First Name:** Robert    **Last Name:** Wilkiewicz    **Account Name:** Robert Wilkiewicz  
**Address:** <<< REDACTED >>>  
**City:** Sun City West    **State:** AZ    **Zip Code:** 85375  
**Cell:** <<< REDACTED >>>    **Email:** <<< REDACTED >>>    **Home:** <<< REDACTED >>>

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**Company:** EPCOR Sewer \*AAWC    **Division:** Sewer

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**Nature Of Opinion**

**Docket Number:** WS-01303A-16-0145

**Docket Position:** For

Arizona Corporation Commission Utilities Division 1200 W Washington Street Phoenix, AZ 85007 Re: Docket # WS-01303A-16-0145 Commissioners Burns, Forese, Little, Stump & Tobin: I am a resident of Corte Bella and a customer of EPCOR in their Agua Fria District. I am writing to request you to decide in favor of full consolidation of all five of EPCOR's wastewater districts in the above rate case. The Sun Cities (Sun City and Sun City West) object to the rate increases they would incur due to full consolidation, and claim they will be subsidizing newer communities. Actually EPCOR's expenses have historically been allocated to the Sun Cities customers at a significantly reduced rate per capita, while Agua Fria's customers have been subjected to wildly fluctuating rates. Currently Agua Fria is paying wastewater rates that are 180% of the market rate. I greatly understand the impact of rate increases, having suffered through drastic increases over the years. I also understand Sun City will be impacted the most by the new rates. Therefore I support EPCOR's recommendation of a three year phase-in of the new rates for Sun City following full consolidation to ease the transition. I support full consolidation of EPCOR's wastewater districts and respectfully ask you to do the same. Thank you for your consideration. Sincerely, Robert J. Wilkiewicz  
EPCOR Customer

**WS-01303A-16-0145**

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Deborah Reagan    **Phone:** <<< REDACTED >>>    **Opinion Date:** 11/1/2016  
**Opinion Number:** 2016 - 135428    **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Consolidation In Favor    **Closed Date:** 11/1/2016 11:48 AM

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**First Name:** Susan    **Last Name:** Duxbury    **Account Name:** Susan Duxbury  
**Address:** <<< REDACTED >>>  
**City:** Sun City West    **State:** AZ    **Zip Code:** 85375  
**Home:** <<< REDACTED >>>    **Email:** <<< REDACTED >>>

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**Company:** EPCOR Sewer \*AAWC    **Division:** Sewer

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**Nature Of Opinion**

**Docket Number:** WS-01303A-16-0145

**Docket Position:** For

Arizona Corporation Commission Utilities Division 1200 W Washington Street Phoenix, AZ 85007 Re: Docket # WS-01303A-16-0145 Commissioners Burns, Forese, Little, Stump & Tobin: I am a resident of Corte Bella and a customer of EPCOR in their Agua Fria District. I am writing to request you to decide in favor of full consolidation of all five of EPCOR's wastewater districts in the above rate case. The Sun Cities (Sun City and Sun City West) object to the rate increases they would incur due to full consolidation, and claim they will be subsidizing newer communities. Actually EPCOR's expenses have historically been allocated to the Sun Cities customers at a significantly reduced rate per capita, while Agua Fria's customers have been subjected to wildly fluctuating rates. Currently Agua Fria is paying wastewater rates that are 180% of the market rate. I greatly understand the impact of rate increases, having suffered through drastic increases over the years. I also understand Sun City will be impacted the most by the new rates. Therefore I support EPCOR's recommendation of a three year phase-in of the new rates for Sun City following full consolidation to ease the transition. I support full consolidation of EPCOR's wastewater districts and respectfully ask you to do the same. Thank you for your consideration. Sincerely, Susan E. Duxbury EPCOR Customer

**WS-01303A-16-0145**

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Deborah Reagan    **Phone:** <<< REDACTED >>>    **Opinion Date:** 11/1/2016  
**Opinion Number:** 2016 - 135422    **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Consolidation In Favor    **Closed Date:** 11/1/2016 11:51 AM

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**First Name:** Steven    **Last Name:** Beinfest    **Account Name:** Steven Beinfest  
**Address:** <<< REDACTED >>>  
**City:** Sun City West    **State:** AZ    **Zip Code:** 85375  
**Home:** <<< REDACTED >>>    **Cell:** <<< REDACTED >>>    **Email:** <<< REDACTED >>>

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**Company:** EPCOR Sewer \*AAWC    **Division:** Sewer

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**Nature Of Opinion**

**Docket Number:** WS-01303A-16-0145

**Docket Position:** For

Arizona Corporation Commission Utilities Division 1200 W Washington Street Phoenix, AZ 85007 Re: Docket # WS-01303A-16-0145 Commissioners Burns, Forese, Little, Stump & Tobin: I am a resident of Corte Bella and a customer of EPCOR in their Agua Fria District. I am writing to request you to decide in favor of full consolidation of all five of EPCOR's wastewater districts in the above rate case. The Sun Cities (Sun City and Sun City West) object to the rate increases they would incur due to full consolidation, and claim they will be subsidizing newer communities. Actually EPCOR's expenses have historically been allocated to the Sun Cities customers at a significantly reduced rate per capita, while Agua Fria's customers have been subjected to wildly fluctuating rates. Currently Agua Fria is paying wastewater rates that are 180% of the market rate. I greatly understand the impact of rate increases, having suffered through drastic increases over the years. I also understand Sun City will be impacted the most by the new rates. Therefore I support EPCOR's recommendation of a three year phase-in of the new rates for Sun City following full consolidation to ease the transition. I support full consolidation of EPCOR's wastewater districts and respectfully ask you to do the same. Thank you for your consideration. Sincerely, EPCOR Customer Steven Beinfest

## Arizona Corporation Commission Utilities Complaint Form

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**Investigator:** Deborah Reagan    **Phone:** <<< REDACTED >>>    **Opinion Date:** 11/1/2016  
**Opinion Number:** 2016 - 135417    **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Consolidation In Favor    **Closed Date:** 11/1/2016 12:05 PM

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**First Name:** Charles and Patricia    **Last Name:** Collins    **Account Name:** Charles and Patricia Collins  
**Address:** <<< REDACTED >>>  
**City:** Sun City West    **State:** AZ    **Zip Code:** 85375  
**Home:** <<< REDACTED >>>    **Cell:** <<< REDACTED >>>    **Email:** <<< REDACTED >>>

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**Company:** EPCOR Sewer \*AAWC    **Division:** Sewer

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### Nature Of Opinion

**Docket Number:** WS-01303A-16-0145

**Docket Position:** For

We (husband and wife) are residents of Corte Bella and a customer of EPCOR in their Agua Fria District. We are writing to request you to decide in favor of full consolidation of all five of EPCOR's wastewater districts in the above rate case. The Sun Cities (Sun City and Sun City West) object to the rate increases they would incur due to full consolidation, and claim they will be subsidizing newer communities. Actually EPCOR's expenses have historically been allocated to the Sun Cities customers at a significantly reduced rate per capita, while Agua Fria's customers have been subjected to wildly fluctuating rates. Currently, Agua Fria is paying wastewater rates that are 180% of the market rate. We definitely understand the impact of rate increases, having suffered through drastic increases over the years. I also understand Sun City will be impacted the most by the new rates. Therefore, we support EPCOR's recommendation of a three year phase-in of the new rates for Sun City following full consolidation to ease the transition. We support full consolidation of EPCOR's wastewater districts and respectfully ask you to do the same. Thank you for your consideration. Sincerely, Charles and Patricia Collins

**WS-01303A-16-0145**

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Deborah Reagan    **Phone:** <<< REDACTED >>>    **Opinion Date:** 11/1/2016  
**Opinion Number:** 2016 - 135435    **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Consolidation In Favor    **Closed Date:** 11/1/2016 11:30 AM

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**First Name:** Cornelius    **Last Name:** Regehr    **Account Name:** Cornelius Regehr  
**Address:** <<< REDACTED >>>  
**City:** Sun City West    **State:** AZ    **Zip Code:** 85375  
**Cell:** <<< REDACTED >>>    **Email:** <<< REDACTED >>>

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**Company:** EPCOR Sewer \*AAWC    **Division:** Sewer

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**Nature Of Opinion**

**Docket Number:** WS-01303A-16-0145

**Docket Position:** For

Arizona Corporation Commission Utilities Division 1200 W Washington Street Phoenix, AZ 85007 Re: Docket # WS-01303A-16-0145 Commissioners Burns, Forese, Little, Stump & Tobin: I am a resident of Corte Bella and a customer of EPCOR in their Agua Fria District. I am writing to request you to decide in favor of full consolidation of all five of EPCOR's wastewater districts in the above rate case. The Sun Cities (Sun City and Sun City West) object to the rate increases they would incur due to full consolidation, and claim they will be subsidizing newer communities. Actually EPCOR's expenses have historically been allocated to the Sun Cities customers at a significantly reduced rate per capita, while Agua Fria's customers have been subjected to wildly fluctuating rates. Currently Agua Fria is paying wastewater rates that are 180% of the market rate. I greatly understand the impact of rate increases, having suffered through drastic increases over the years. I also understand Sun City will be impacted the most by the new rates. Therefore I support EPCOR's recommendation of a three year phase-in of the new rates for Sun City following full consolidation to ease the transition. I support full consolidation of EPCOR's wastewater districts and respectfully ask you to do the same. Thank you for your consideration. Sincerely, Cornelius and Elizabeth Regehr 13431 W San Pablo Dr Sun City West AZ EPCOR Customer

WS-01303A-16-0145

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Deborah Reagan    **Phone:** <<< REDACTED >>>    **Opinion Date:** 11/1/2016  
**Opinion Number:** 2016 - 135433    **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Consolidation In Favor    **Closed Date:** 11/1/2016 11:40 AM

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**First Name:** Valerie    **Last Name:** LeBlanc    **Account Name:** Valerie LeBlanc  
**Address:** <<< REDACTED >>>  
**City:** Sun City West    **State:** AZ    **Zip Code:** 85375  
**Home:** <<< REDACTED >>>    **Email:** <<< REDACTED >>>

---

**Company:** EPCOR Sewer \*AAWC    **Division:** Sewer

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**Nature Of Opinion**

**Docket Number:** WS-01303A-16-0145

**Docket Position:** For

Arizona Corporation Commission Utilities Division 1200 W Washington Street Phoenix, AZ 85007 Re: Docket # WS-01303A-16-0145 Commissioners Burns, Forese, Little, Stump & Tobin: I am a resident of Corte Bella and a customer of EPCOR in their Agua Fria District. I am writing to request you to decide in favor of full consolidation of all five of EPCOR's wastewater districts in the above rate case. The Sun Cities (Sun City and Sun City West) object to the rate increases they would incur due to full consolidation, and claim they will be subsidizing newer communities. Actually EPCOR's expenses have historically been allocated to the Sun Cities customers at a significantly reduced rate per capita, while Agua Fria's customers have been subjected to wildly fluctuating rates. Currently Agua Fria is paying wastewater rates that are 180% of the market rate. I greatly understand the impact of rate increases, having suffered through drastic increases over the years. I also understand Sun City will be impacted the most by the new rates. Therefore I support EPCOR's recommendation of a three year phase-in of the new rates for Sun City following full consolidation to ease the transition. I support full consolidation of EPCOR's wastewater districts and respectfully ask you to do the same. Thank you for your consideration. Sincerely, Valerie E. LeBlanc EPCOR Customer

WS-01303A-16-0145

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Deborah Reagan    **Phone:** <<< REDACTED >>>    **Opinion Date:** 11/1/2016  
**Opinion Number:** 2016 - 135431    **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Consolidation In Favor    **Closed Date:** 11/1/2016 11:41 AM

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**First Name:** Ernest    **Last Name:** Keith    **Account Name:** Ernest Keith  
**Address:** <<< REDACTED >>>  
**City:** Sun City West    **State:** AZ    **Zip Code:** 85375  
**Home:** <<< REDACTED >>>    **Cell:** <<< REDACTED >>>    **Email:** <<< REDACTED >>>

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**Company:** EPCOR Sewer \*AAWC    **Division:** Sewer

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**Nature Of Opinion**

**Docket Number:** WS-01303A-16-0145

**Docket Position:** For

Arizona Corporation Commission Utilities Division 1200 W Washington Street Phoenix, AZ 85007 Re: Docket # WS-01303A-16-0145 Commissioners Burns, Forese, Little, Stump & Tobin: I am a resident of Corte Bella and a customer of EPCOR in their Agua Fria District. I am writing to request you to decide in favor of full consolidation of all five of EPCOR's wastewater districts in the above rate case. The Sun Cities (Sun City and Sun City West) object to the rate increases they would incur due to full consolidation, and claim they will be subsidizing newer communities. Actually EPCOR's expenses have historically been allocated to the Sun Cities customers at a significantly reduced rate per capita, while Agua Fria's customers have been subjected to wildly fluctuating rates. Currently Agua Fria is paying wastewater rates that are 180% of the market rate. I greatly understand the impact of rate increases, having suffered through drastic increases over the years. I also understand Sun City will be impacted the most by the new rates. Therefore I support EPCOR's recommendation of a three year phase-in of the new rates for Sun City following full consolidation to ease the transition. I support full consolidation of EPCOR's wastewater districts and respectfully ask you to do the same. Thank you for your consideration. Sincerely, EPCOR Customer

**WS-01303A-16-0145**

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Deborah Reagan    **Phone:** <<< REDACTED >>>    **Opinion Date:** 11/1/2016  
**Opinion Number:** 2016 - 135430    **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Consolidation In Favor    **Closed Date:** 11/1/2016 11:42 AM

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**First Name:** Marc    **Last Name:** Thorpe    **Account Name:** Marc Thorpe  
**Address:** <<< REDACTED >>>  
**City:** Sun City West    **State:** AZ    **Zip Code:** 85375  
**Cell:** <<< REDACTED >>>    **Email:** <<< REDACTED >>>

---

**Company:** EPCOR Sewer \*AAWC    **Division:** Sewer

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**Nature Of Opinion**

**Docket Number:** WS-01303A-16-0145

**Docket Position:** For

Arizona Corporation Commission Utilities Division 1200 W Washington Street Phoenix, AZ 85007 Re: Docket # WS-01303A-16-0145 Commissioners Burns, Forese, Little, Stump & Tobin: I am a resident of Corte Bella and a customer of EPCOR in their Agua Fria District. I am writing to request you to decide in favor of full consolidation of all five of EPCOR's wastewater districts in the above rate case. The Sun Cities (Sun City and Sun City West) object to the rate increases they would incur due to full consolidation, and claim they will be subsidizing newer communities. Actually EPCOR's expenses have historically been allocated to the Sun Cities customers at a significantly reduced rate per capita, while Agua Fria's customers have been subjected to wildly fluctuating rates. Currently Agua Fria is paying wastewater rates that are 180% of the market rate. I greatly understand the impact of rate increases, having suffered through drastic increases over the years. I also understand Sun City will be impacted the most by the new rates. Therefore I support EPCOR's recommendation of a three year phase-in of the new rates for Sun City following full consolidation to ease the transition. I support full consolidation of EPCOR's wastewater districts and respectfully ask you to do the same. Thank you for your consideration. Sincerely, Marc Thorpe EPCOR Customer

WS-01303A-16-0145

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Deborah Reagan    **Phone:** <<< REDACTED >>>    **Opinion Date:** 11/1/2016  
**Opinion Number:** 2016 - 135429    **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Consolidation In Favor    **Closed Date:** 11/1/2016 11:43 AM

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**First Name:** Donna    **Last Name:** Roasa    **Account Name:** Donna Roasa  
**Address:** <<< REDACTED >>>  
**City:** Sun City West    **State:** AZ    **Zip Code:** 85375  
**Cell:** <<< REDACTED >>>    **Email:** <<< REDACTED >>>

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**Company:** EPCOR Sewer \*AAWC    **Division:** Sewer

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**Nature Of Opinion**

**Docket Number:** WS-01303A-16-0145

**Docket Position:** For

Arizona Corporation Commission Utilities Division 1200 W Washington Street Phoenix, AZ 85007 Re: Docket # WS-01303A-16-0145 Commissioners Burns, Forese, Little, Stump & Tobin: I am a resident of Corte Bella and a customer of EPCOR in their Agua Fria District. I am writing to request you to decide in favor of full consolidation of all five of EPCOR's wastewater districts in the above rate case. The Sun Cities (Sun City and Sun City West) object to the rate increases they would incur due to full consolidation, and claim they will be subsidizing newer communities. Actually EPCOR's expenses have historically been allocated to the Sun Cities customers at a significantly reduced rate per capita, while Agua Fria's customers have been subjected to wildly fluctuating rates. Currently Agua Fria is paying wastewater rates that are 180% of the market rate. I greatly understand the impact of rate increases, having suffered through drastic increases over the years. I also understand Sun City will be impacted the most by the new rates. Therefore I support EPCOR's recommendation of a three year phase-in of the new rates for Sun City following full consolidation to ease the transition. I support full consolidation of EPCOR's wastewater districts and respectfully ask you to do the same. Thank you for your consideration. Sincerely, EPCOR Customer Donna Roasa

WS-01303A-16-0145

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Deborah Reagan    **Phone:** <<< REDACTED >>>    **Opinion Date:** 11/1/2016  
**Opinion Number:** 2016 - 135447    **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Consolidation In Favor    **Closed Date:** 11/1/2016 11:04 AM

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**First Name:** Mary    **Last Name:** Van Maanen    **Account Name:** Mary Van Maanen  
**Address:** <<< REDACTED >>>  
**City:** Sun City West    **State:** AZ    **Zip Code:** 85375  
**Home:** <<< REDACTED >>>

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**Company:** EPCOR Sewer \*AAWC    **Division:** Sewer

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**Nature Of Opinion**

**Docket Number:** WS-01303A-16-0145

**Docket Position:** For

Arizona Corporation Commission Utilities Division 1200 W Washington Street Phoenix, AZ 85007 Re: Docket # WS-01303A-16-0145 Commissioners Burns, Forese, Little, Stump & Tobin: I am a resident of Corte Bella and a customer of EPCOR in their Agua Fria District. I am writing to request you to decide in favor of full consolidation of all five of EPCOR's wastewater districts in the above rate case. The Sun Cities (Sun City and Sun City West) object to the rate increases they would incur due to full consolidation, and claim they will be subsidizing newer communities. Actually EPCOR's expenses have historically been allocated to the Sun Cities customers at a significantly reduced rate per capita, while Agua Fria's customers have been subjected to wildly fluctuating rates. Currently Agua Fria is paying wastewater rates that are 180% of the market rate. I greatly understand the impact of rate increases, having suffered through drastic increases over the years. I also understand Sun City will be impacted the most by the new rates. Therefore I support EPCOR's recommendation of a three year phase-in of the new rates for Sun City following full consolidation to ease the transition. I support full consolidation of EPCOR's wastewater districts and respectfully ask you to do the same. Thank you for your consideration. Sincerely, Mary Van Maanen EPCOR Customer

**WS-01303A-16-0145**

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Deborah Reagan    **Phone:** <<< REDACTED >>>    **Opinion Date:** 11/1/2016  
**Opinion Number:** 2016 - 135443    **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Consolidation In Favor    **Closed Date:** 11/1/2016 11:05 AM

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**First Name:** jerome    **Last Name:** slavata    **Account Name:** jerome slavata  
**Address:** <<< REDACTED >>>  
**City:** sun city west    **State:** AZ    **Zip Code:** 85375  
**Home:** <<< REDACTED >>>    **Email:** <<< REDACTED >>>

---

**Company:** EPCOR Sewer \*AAWC    **Division:** Sewer

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**Nature Of Opinion**

**Docket Number:** WS-01303A-16-0145    **Docket Position:** For

I am a resident of Corte Bella and a customer of EPCOR in their Agua Fria District. I am writing to voice my support for full consolidation the EPCOR wastewater districts. Rates should be distributed evenly and fairly to customers in all communities served by EPCOR. I have been paying far more than my fair share for the 10 years I have been a resident of Corte Bella, and it it past time to correct this inequity. Thank you for your time,. Sincerely, Jerome Slavata

**WS-01303A-16-0145**

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Deborah Reagan    **Phone:** <<< REDACTED >>>    **Opinion Date:** 11/1/2016  
**Opinion Number:** 2016 - 135441    **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Consolidation In Favor    **Closed Date:** 11/1/2016 11:06 AM

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**First Name:** David and Angie    **Last Name:** Nelson    **Account Name:** David and Angie Nelson

**Address:** <<< REDACTED >>>

**City:** Sun City West    **State:** AZ    **Zip Code:** 85375

**Cell:** <<< REDACTED >>>    **Cell:** <<< REDACTED >>>    **Email:** <<< REDACTED >>>

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**Company:** EPCOR Sewer \*AAWC    **Division:** Sewer

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**Nature Of Opinion**

**Docket Number:** WS-01303A-16-0145

**Docket Position:** For

Arizona Corporation Commission Utilities Division 1200 W Washington Street Phoenix, AZ 85007 Re: Docket # WS-01303A-16-0145 Commissioners Burns, Forese, Little, Stump & Tobin: I am a resident of Corte Bella and a customer of EPCOR in their Agua Fria District. I am writing to request you to decide in favor of full consolidation of all five of EPCOR's wastewater districts in the above rate case. The Sun Cities (Sun City and Sun City West) object to the rate increases they would incur due to full consolidation, and claim they will be subsidizing newer communities. Actually EPCOR's expenses have historically been allocated to the Sun Cities customers at a significantly reduced rate per capita, while Agua Fria's customers have been subjected to wildly fluctuating rates. Currently Agua Fria is paying wastewater rates that are 180% of the market rate. I greatly understand the impact of rate increases, having suffered through drastic increases over the years. I also understand Sun City will be impacted the most by the new rates. Therefore I support EPCOR's recommendation of a three year phase-in of the new rates for Sun City following full consolidation to ease the transition. I support full consolidation of EPCOR's wastewater districts and respectfully ask you to do the same. Thank you for your consideration. Sincerely, EPCOR Customer

WS-01303A-16-0145

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Deborah Reagan    **Phone:** <<< REDACTED >>>    **Opinion Date:** 11/1/2016  
**Opinion Number:** 2016 - 135437    **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Consolidation In Favor    **Closed Date:** 11/1/2016 11:12 AM

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**First Name:** Ronald    **Last Name:** Baker    **Account Name:** Ronald Baker  
**Address:** <<< REDACTED >>>  
**City:** Sun City West    **State:** AZ    **Zip Code:** 85375  
**Cell:** <<< REDACTED >>>    **Email:** <<< REDACTED >>>

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**Company:** EPCOR Sewer \*AAWC    **Division:** Sewer

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**Nature Of Opinion**

**Docket Number:** WS-01303A-16-0145

**Docket Position:** For

Arizona Corporation Commission Utilities Division 1200 W Washington Street Phoenix, AZ 85007 Re: Docket # WS-01303A-16-0145 Commissioners Burns, Forese, Little, Stump & Tobin: I am a resident of Corte Bella and a customer of EPCOR in their Agua Fria District. I am writing to request you to decide in favor of full consolidation of all five of EPCOR's wastewater districts in the above rate case. The Sun Cities (Sun City and Sun City West) object to the rate increases they would incur due to full consolidation, and claim they will be subsidizing newer communities. Actually EPCOR's expenses have historically been allocated to the Sun Cities customers at a significantly reduced rate per capita, while Agua Fria's customers have been subjected to wildly fluctuating rates. Currently Agua Fria is paying wastewater rates that are 180% of the market rate. I greatly understand the impact of rate increases, having suffered through drastic increases over the years. I also understand Sun City will be impacted the most by the new rates. Therefore I support EPCOR's recommendation of a three year phase-in of the new rates for Sun City following full consolidation to ease the transition. I support full consolidation of EPCOR's wastewater districts and respectfully ask you to do the same. Thank you for your consideration. Sincerely, Ronald L. Baker EPCOR Customer

**WS-01303A-16-0145**

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Deborah Reagan    **Phone:** <<< REDACTED >>>    **Opinion Date:** 11/1/2016  
**Opinion Number:** 2016 - 135436    **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Consolidation In Favor    **Closed Date:** 11/1/2016 11:14 AM

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**First Name:** mark    **Last Name:** bryan    **Account Name:** mark bryan  
**Address:** <<< REDACTED >>>  
**City:** Sun City west    **State:** AZ    **Zip Code:** 85375  
**Cell:** <<< REDACTED >>>

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**Company:** EPCOR Sewer \*AAWC    **Division:** Sewer

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**Nature Of Opinion**

**Docket Number:** WS-01303A-16-0145    **Docket Position:** For

Arizona Corporation Commission Utilities Division 1200 W Washington Street Phoenix, AZ 85007 Re: Docket # WS-01303A-16-0145 Commissioners Burns, Forese, Little, Stump & Tobin: I am a resident of Corte Bella and a customer of EPCOR in their Agua Fria District. I am writing to request you to decide in favor of full consolidation of all five of EPCOR's wastewater districts in the above rate case. The Sun Cities (Sun City and Sun City West) object to the rate increases they would incur due to full consolidation, and claim they will be subsidizing newer communities. Actually EPCOR's expenses have historically been allocated to the Sun Cities customers at a significantly reduced rate per capita, while Agua Fria's customers have been subjected to wildly fluctuating rates. Currently Agua Fria is paying wastewater rates that are 180% of the market rate. I greatly understand the impact of rate increases, having suffered through drastic increases over the years. I also understand Sun City will be impacted the most by the new rates. Therefore I support EPCOR's recommendation of a three year phase-in of the new rates for Sun City following full consolidation to ease the transition. I support full consolidation of EPCOR's wastewater districts and respectfully ask you to do the same. Thank you for your consideration. Sincerely, EPCOR Customer

**Arizona Corporation Commission  
Utilities Complaint Form**

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<b>Investigator:</b> Deborah Reagan	<b>Phone:</b> <<< REDACTED >>>	<b>Opinion Date:</b> 11/1/2016
<b>Opinion Number:</b> 2016 - 135449	<b>Priority:</b> Respond within 5 business days	
<b>Opinion Codes:</b> Rate Case Items - Consolidation In Favor	<b>Closed Date:</b> 11/1/2016 10:57 AM	

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<b>First Name:</b> Bryan and Margaret	<b>Last Name:</b> McIntyre	<b>Account Name:</b> Bryan and Margaret McIntyre
<b>Address:</b> <<< REDACTED >>>		
<b>City:</b> Sun City West	<b>State:</b> AZ	<b>Zip Code:</b> 85375
<b>Home:</b> <<< REDACTED >>>	<b>Cell:</b> <<< REDACTED >>>	<b>Email:</b> <<< REDACTED >>>

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<b>Company:</b> EPCOR Sewer *AAWC	<b>Division:</b> Sewer
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**Nature Of Opinion**

**Docket Number:** WS-01303A-16-0145

**Docket Position:** For

Commissioners Burns, Forese, Little, Stump & Tobin: I am a resident of Corte Bella and a customer of EPCOR in their Agua Fria District. I am writing to request you to decide in favor of full consolidation of all five of EPCOR's wastewater districts in the above rate case. The Sun Cities (Sun City and Sun City West) object to the rate increases they would incur due to full consolidation, and claim they will be subsidizing newer communities. Actually EPCOR's expenses have historically been allocated to the Sun Cities customers at a significantly reduced rate per capita, while Agua Fria's customers have been subjected to wildly fluctuating rates. Currently Agua Fria is paying wastewater rates that are 180% of the market rate. I greatly understand the impact of rate increases, having suffered through drastic increases over the years. I also understand Sun City will be impacted the most by the new rates. Therefore I support EPCOR's recommendation of a three year phase-in of the new rates for Sun City following full consolidation to ease the transition. I support full consolidation of EPCOR's wastewater districts and respectfully ask you to do the same. Thank you for your consideration. Sincerely, Bryan F. McIntyre EPCOR Customer

WS-01303A-16-0145

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Deborah Reagan    **Phone:** <<< REDACTED >>>    **Opinion Date:** 11/1/2016  
**Opinion Number:** 2016 - 135448    **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Consolidation In Favor    **Closed Date:** 11/1/2016 11:02 AM

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**First Name:** Mark    **Last Name:** Dolbeer    **Account Name:** Mark Dolbeer  
**Address:** <<< REDACTED >>>  
**City:** SUN CITY WEST    **State:** AZ    **Zip Code:** 85375  
**Cell:** <<< REDACTED >>>

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**Company:** EPCOR Sewer \*AAWC    **Division:** Sewer

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**Nature Of Opinion**

**Docket Number:** WS-01303A-16-0145

**Docket Position:** For

Arizona Corporation Commission Utilities Division 1200 W Washington Street Phoenix, AZ 85007 Re: #WS-01303A-16-0145 Commissioners Burns, Forese, Little, Stump & Tobin: I am a resident of Corte Bella and a customer of EPCOR in their Agua Fria district. I am writing to request you to decide in full consideration of all five of EPCOR's wastewater districts in the above rate case. The Sun Cities (Sun City and Sun City West) object to the rate increases they would incur due to full consolidation, and claim they will be subsidizing newer communities. Actually EPCOR's expenses have historically been allocated to the Sun Cities customers at a significantly reduced rate per capita, while Agua Fria's customers have been subjected to wildly fluctuating rates. Currently Agua Fria is paying wastewater rates that are 180% of the market rate. I greatly understand the impact of rate increases, having suffered through drastic increases over the years. I also understand Sun City will be impacted the most by the new rates. Therefore I support EPCOR's recommendation of a three year phase-in of the new rates for Sun City following full consolidation to ease the transition. I support full consolidation of EPCOR's wastewater districts and respectfully ask you to do the same. Thank you for your consideration. Sincerely, Mark Dolbeer EPCOR Customer

WS-01303A-16-0145

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Deborah Reagan    **Phone:** <<< REDACTED >>>    **Opinion Date:** 11/1/2016  
**Opinion Number:** 2016 - 135464    **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Consolidation In Favor    **Closed Date:** 11/1/2016 10:35 AM

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**First Name:** David    **Last Name:** Welch    **Account Name:** David Welch  
**Address:** <<< REDACTED >>>  
**City:** Sun City West    **State:** AZ    **Zip Code:** 85375  
**Home:** <<< REDACTED >>>    **Home:** <<< REDACTED >>>    **Email:** <<< REDACTED >>>

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**Company:** EPCOR Sewer \*AAWC    **Division:** Sewer

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**Nature Of Opinion**

**Docket Number:** WS-01303A-16-0145

**Docket Position:** For

Arizona Corporation Commission Utilities Division 1200 W Washington Street Phoenix, AZ 85007 Re: Docket # WS-01303A-16-0145 Commissioners Burns, Forese, Little, Stump & Tobin: I am a resident of Corte Bella and a customer of EPCOR in their Agua Fria District. I am writing to request you to decide in favor of full consolidation of all five of EPCOR's wastewater districts in the above rate case. The Sun Cities (Sun City and Sun City West) object to the rate increases they would incur due to full consolidation, and claim they will be subsidizing newer communities. Actually EPCOR's expenses have historically been allocated to the Sun Cities customers at a significantly reduced rate per capita, while Agua Fria's customers have been subjected to wildly fluctuating rates. Currently Agua Fria is paying wastewater rates that are 180% of the market rate. I greatly understand the impact of rate increases, having suffered through drastic increases over the years. I also understand Sun City will be impacted the most by the new rates. Therefore I support EPCOR's recommendation of a three year phase-in of the new rates for Sun City following full consolidation to ease the transition. I support full consolidation of EPCOR's wastewater districts and respectfully ask you to do the same. Thank you for your consideration. Sincerely, EPCOR Customer

WS-01303A-16-0145

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Deborah Reagan    **Phone:** <<< REDACTED >>>    **Opinion Date:** 11/1/2016  
**Opinion Number:** 2016 - 135462    **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Consolidation In Favor    **Closed Date:** 11/1/2016 10:37 AM

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**First Name:** Donna    **Last Name:** Norton    **Account Name:** Donna Norton  
**Address:** <<< REDACTED >>>  
**City:** Sun City West    **State:** AZ    **Zip Code:** 85375  
**Cell:** <<< REDACTED >>>    **Email:** <<< REDACTED >>>

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**Company:** EPCOR Sewer \*AAWC    **Division:** Sewer

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**Nature Of Opinion**

**Docket Number:** WS-01303A-16-0145

**Docket Position:** For

Arizona Corporation Commission Utilities Division 1200 W Washington Street Phoenix, AZ 85007 Re: Docket # WS-01303A-16-0145 Dear Commissioners Burns, Forese, Little, Stump & Tobin: I saw a commercial this evening on TV that suggested that those up for re-election were definitely "for the people." Our situation in Corte Bella is extremely disappointing and deserves your VOTE yes to consolidation of all five of EPCOR wastewater districts in the above rate case. As a resident of this community, I know we need people with wisdom in positions you hold to make the BEST decision for all. The Sun Cities (Sun City and Sun City West) object to the rate increases they would incur due to full consolidation, and claim they will be subsidizing newer communities. Actually EPCOR's expenses have historically been allocated to the Sun Cities customers at a significantly reduced rate per capita, while Agua Fria's customers have been subjected to wildly fluctuating rates. Currently Agua Fria is paying wastewater rates that are 180% of the market rate. I greatly understand the impact of rate increases, having suffered through drastic increases over the years. I also understand Sun City will be impacted the most by the new rates. Therefore I support EPCOR's recommendation of a three year phase-in of the new rates for Sun City following full consolidation to ease the transition. I support full consolidation of EPCOR's wastewater districts and respectfully ask you to do the same. Thank you for your consideration. Sincerely, Donna E Norton

WS-01303A-16-0145

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Deborah Reagan    **Phone:** <<< REDACTED >>>    **Opinion Date:** 11/1/2016  
**Opinion Number:** 2016 - 135461    **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Consolidation In Favor    **Closed Date:** 11/1/2016 10:38 AM

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**First Name:** George    **Last Name:** Smith    **Account Name:** George Smith  
**Address:** <<< REDACTED >>>  
**City:** Sun City West    **State:** AZ    **Zip Code:** 85375  
**Home:** <<< REDACTED >>>    **Cell:** <<< REDACTED >>>    **Email:** <<< REDACTED >>>

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**Company:** EPCOR Sewer \*AAWC    **Division:** Sewer

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**Nature Of Opinion**

**Docket Number:** WS-01303A-16-0145

**Docket Position:** For

Arizona Corporation Commission Utilities Division 1200 W Washington Street Phoenix, AZ 85007 Re: Docket # WS-01303A-16-0145 Commissioners Burns, Forese, Little, Stump & Tobin: I am a resident of Corte Bella and a customer of EPCOR in their Agua Fria District. I am writing to request you to decide in favor of full consolidation of all five of EPCOR's wastewater districts in the above rate case. The Sun Cities (Sun City and Sun City West) object to the rate increases they would incur due to full consolidation, and claim they will be subsidizing newer communities. Actually EPCOR's expenses have historically been allocated to the Sun Cities customers at a significantly reduced rate per capita, while Agua Fria's customers have been subjected to wildly fluctuating rates. Currently Agua Fria is paying wastewater rates that are 180% of the market rate. I greatly understand the impact of rate increases, having suffered through drastic increases over the years. I also understand Sun City will be impacted the most by the new rates. Therefore I support EPCOR's recommendation of a three year phase-in of the new rates for Sun City following full consolidation to ease the transition. I support full consolidation of EPCOR's wastewater districts and respectfully ask you to do the same. Thank you for your consideration. Sincerely, EPCOR Customer GKSmith

**WS-01303A-16-0145**

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Deborah Reagan    **Phone:** <<< REDACTED >>>    **Opinion Date:** 11/1/2016  
**Opinion Number:** 2016 - 135457    **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Consolidation In Favor    **Closed Date:** 11/1/2016 10:39 AM

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**First Name:** Dale    **Last Name:** Grivan    **Account Name:** Dale Grivan  
**Address:** <<< REDACTED >>>  
**City:** Sun City West    **State:** AZ    **Zip Code:** 85375  
**Cell:** <<< REDACTED >>>    **Email:** <<< REDACTED >>>

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**Company:** EPCOR Sewer \*AAWC    **Division:** Sewer

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**Nature Of Opinion**

**Docket Number:** WS-01303A-16-0145    **Docket Position:** For

Arizona Corporation Commission Utilities Division 1200 W Washington Street Phoenix, AZ 85007 Re: Docket # WS-01303A-16-0145 Commissioners Burns, Forese, Little, Stump & Tobin: I am a resident of Corte Bella and a customer of EPCOR in their Agua Fria District. I am writing to request you to decide in favor of full consolidation of all five of EPCOR's wastewater districts in the above rate case. The Sun Cities (Sun City and Sun City West) object to the rate increases they would incur due to full consolidation, and claim they will be subsidizing newer communities. Actually EPCOR's expenses have historically been allocated to the Sun Cities customers at a significantly reduced rate per capita, while Agua Fria's customers have been subjected to wildly fluctuating rates. Currently Agua Fria is paying wastewater rates that are 180% of the market rate. I greatly understand the impact of rate increases, having suffered through drastic increases over the years. I also understand Sun City will be impacted the most by the new rates. Therefore I support EPCOR's recommendation of a three year phase-in of the new rates for Sun City following full consolidation to ease the transition. I support full consolidation of EPCOR's wastewater districts and respectfully ask you to do the same. Thank you for your consideration. Sincerely, Dale Grivan EPCOR Customer

WS-01303A-16-0145

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Deborah Reagan    **Phone:** <<< REDACTED >>>    **Opinion Date:** 11/1/2016  
**Opinion Number:** 2016 - 135456    **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Consolidation In Favor    **Closed Date:** 11/1/2016 10:40 AM

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**First Name:** Bill    **Last Name:** Hughes    **Account Name:** Bill Hughes  
**Address:** <<< REDACTED >>>  
**City:** SUN CITY WEST    **State:** AZ    **Zip Code:** 85375  
**Home:** <<< REDACTED >>>    **Email:** <<< REDACTED >>>

---

**Company:** EPCOR Sewer \*AAWC    **Division:** Sewer

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**Nature Of Opinion**

**Docket Number:** WS-01303A-16-0145    **Docket Position:** For

Re: Docket # WS-01303A-16-0145 Commissioners Burns, Forese, Little, Stump & Tobin: I am a resident of Corte Bella and a customer of EPCOR in their Agua Fria District. I am writing to request you to decide in favor of full consolidation of all five of EPCOR's wastewater districts in the above rate case. The Sun Cities (Sun City and Sun City West) object to the rate increases they would incur due to full consolidation, and claim they will be subsidizing newer communities. Actually EPCOR's expenses have historically been allocated to the Sun Cities customers at a significantly reduced rate per capita, while Agua Fria's customers have been subjected to wildly fluctuating rates. Currently Agua Fria is paying wastewater rates that are 180% of the market rate. I greatly understand the impact of rate increases, having suffered through drastic increases over the years. I also understand Sun City will be impacted the most by the new rates. Therefore I support EPCOR's recommendation of a three year phase-in of the new rates for Sun City following full consolidation to ease the transition. I support full consolidation of EPCOR's wastewater districts and respectfully ask you to do the sa Thank you for your consideration. Sincerely, EPCOR Customer Bill and Judy Hughes

WS-01303A-16-0145

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Deborah Reagan    **Phone:** <<< REDACTED >>>    **Opinion Date:** 11/1/2016  
**Opinion Number:** 2016 - 135455    **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Consolidation In Favor    **Closed Date:** 11/1/2016 10:53 AM

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**First Name:** Arnold    **Last Name:** Solars    **Account Name:** Arnold Solars  
**Address:** <<< REDACTED >>>  
**City:** Sun City West    **State:** AZ    **Zip Code:** 85375  
**Home:** <<< REDACTED >>>    **Email:** <<< REDACTED >>>

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**Company:** EPCOR Sewer \*AAWC    **Division:** Sewer

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**Nature Of Opinion**

**Docket Number:** WS-01303A-16-0145    **Docket Position:** For

Arizona Corporation Commission Utilities Division 1200 W Washington Street Phoenix, AZ 85007 Re: Docket # WS-01303A-16-0145 Commissioners Burns, Forese, Little, Stump & Tobin: I am a resident of Corte Bella and a customer of EPCOR in their Agua Fria District. I am writing to request you to decide in favor of full consolidation of all five of EPCOR's wastewater districts in the above rate case. The Sun Cities (Sun City and Sun City West) object to the rate increases they would incur due to full consolidation, and claim they will be subsidizing newer communities. Actually EPCOR's expenses have historically been allocated to the Sun Cities customers at a significantly reduced rate per capita, while Agua Fria's customers have been subjected to wildly fluctuating rates. Currently Agua Fria is paying wastewater rates that are 180% of the market rate. I greatly understand the impact of rate increases, having suffered through drastic increases over the years. I also understand Sun City will be impacted the most by the new rates. Therefore I support EPCOR's recommendation of a three year phase-in of the new rates for Sun City following full consolidation to ease the transition. I support full consolidation of EPCOR's wastewater districts and respectfully ask you to do the same. Thank you for your consideration. Sincerely, Arnold Solars EPCOR Customer

WS-01303A-16-0145

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Deborah Reagan    **Phone:** <<< REDACTED >>>    **Opinion Date:** 11/1/2016  
**Opinion Number:** 2016 - 135454    **Priority:** Respond within 5 business days  
**Opinion Codes:**    Rate Case Items - Consolidation In Favor    **Closed Date:** 11/1/2016 10:54 AM

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**First Name:** Joseph    **Last Name:** Cannon    **Account Name:** Joseph Cannon  
**Address:** <<< REDACTED >>>  
**City:** Sun City West    **State:** AZ    **Zip Code:** 85375  
**Home:** <<< REDACTED >>>

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**Company:** EPCOR Sewer \*AAWC    **Division:** Sewer

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**Nature Of Opinion**

**Docket Number:** WS-01303A-16-0145

**Docket Position:** For

Commissioners Burns, Forese, Little, Stump & Tobin: I am a resident of Corte Bella and a customer of EPCOR in their Agua Fria District. I am writing to request you to decide in favor of full consolidation of all five of EPCOR's wastewater districts in the above rate case. The Sun Cities (Sun City and Sun City West) object to the rate increases they would incur due to full consolidation, and claim they will be subsidizing newer communities. Actually EPCOR's expenses have historically been allocated to the Sun Cities customers at a significantly reduced rate per capita, while Agua Fria's customers have been subjected to wildly fluctuating rates. Currently Agua Fria is paying wastewater rates that are 180% of the market rate. I greatly understand the impact of rate increases, having suffered through drastic increases over the years. I also understand Sun City will be impacted the most by the new rates. Therefore I support EPCOR's recommendation of a three year phase-in of the new rates for Sun City following full consolidation to ease the transition. I support full consolidation of EPCOR's wastewater districts and respectfully ask you to do the same. Thank you for your consideration. Sincerely, Joseph Cannon EPCOR Customer

WS-01303A-16-0145

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Deborah Reagan    **Phone:** <<< REDACTED >>>    **Opinion Date:** 11/1/2016  
**Opinion Number:** 2016 - 135452    **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Consolidation In Favor    **Closed Date:** 11/1/2016 10:56 AM

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**First Name:** Randall    **Last Name:** Parr    **Account Name:** Randall Parr  
**Address:** <<< REDACTED >>>  
**City:** Sun City West    **State:** AZ    **Zip Code:** 85375  
**Home:** <<< REDACTED >>>    **Email:** <<< REDACTED >>>

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**Company:** EPCOR Sewer \*AAWC    **Division:** Sewer

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**Nature Of Opinion**

**Docket Number:** WS-01303A-16-0145    **Docket Position:** For

We truly hope that full consolidation of all five of EPCOR's wastewater districts in the above rate case will be put in place. We have suffered through drastic rate increases since we moved here to Corte Bella. We are Senior citizens living off a very limited SS income. We support full consolidation of the wastewater districts and respectfully ask you to do the same.

**WS-01303A-16-0145**

**Arizona Corporation Commission  
Utilities Complaint Form**

**Investigator:** Deborah Reagan    **Phone:** 602-364-0236

**Opinion Date:** 11/1/2016

**Opinion Number:** 2016 - 135385

**Priority:** Respond within 5 business days

**Opinion Codes:** Rate Case Items - Consolidation In Favor

**Closed Date:** 11/1/2016 10:27 AM

**First Name:** Gerald and  
Deborah

**Last Name:** Quigley

**Account Name:** Gerald and  
Deborah Quigley

**Address:** 12833 W Quinto Ct

**City:** Sun City West

**State:** AZ

**Zip Code:** 85375

**Home:** (623) 242-6961

**Email:** jerryw1005@gmail.com

**Company:** EPCOR Sewer \*AAWC

**Division:** Sewer

**Nature Of Opinion**

**Docket Number:** WS-01303A-16-0145

**Docket Position:** For

Arizona Corporation Commission Utilities Division 1200 W Washington Street Phoenix, AZ 85007 Re: Docket # WS-01303A-16-0145 Commissioners Burns, Forese, Little, Stump & Tobin: I am a resident of Corte Bella and a customer of EPCOR in their Agua Fria District. I am writing to request you to decide in favor of full consolidation of all five of EPCOR's wastewater districts in the above rate case. The Sun Cities (Sun City and Sun City West) object to the rate increases they would incur due to full consolidation, and claim they will be subsidizing newer communities. Actually EPCOR's expenses have historically been allocated to the Sun Cities customers at a significantly reduced rate per capita, while Agua Fria's customers have been subjected to wildly fluctuating rates. Currently Agua Fria is paying wastewater rates that are 180% of the market rate. I greatly understand the impact of rate increases, having suffered through drastic increases over the years. I also understand Sun City will be impacted the most by the new rates. Therefore I support EPCOR's recommendation of a three year phase-in of the new rates for Sun City following full consolidation to ease the transition. I support full consolidation of EPCOR's wastewater districts and respectfully ask you to do the same. Thank you for your consideration. Sincerely, EPCOR Customer

WS-01303A-16-0145

## Arizona Corporation Commission Utilities Complaint Form

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**Investigator:** Deborah Reagan    **Phone:** <<< REDACTED >>>    **Opinion Date:** 11/1/2016  
**Opinion Number:** 2016 - 135465    **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Consolidation In Favor    **Closed Date:** 11/1/2016 10:29 AM

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**First Name:** James and Elizabeth    **Last Name:** Pontius    **Account Name:** James and Elizabeth Pontius  
**Address:** <<< REDACTED >>>  
**City:** Sun City West    **State:** AZ    **Zip Code:** 85375  
**Home:** <<< REDACTED >>>    **Cell:** <<< REDACTED >>>    **Email:** <<< REDACTED >>>

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**Company:** EPCOR Sewer \*AAWC    **Division:** Sewer

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### Nature Of Opinion

**Docket Number:** WS-01303A-16-0145

**Docket Position:** For

Arizona Corporation Commission Utilities Division 1200 W Washington Street Phoenix, AZ 85007 Re: Docket # WS-01303A-16-0145 Commissioners Burns, Forese, Little, Stump & Tobin: I am a resident of Corte Bella and a customer of EPCOR in their Agua Fria District. I am writing to request you to decide in favor of full consolidation of all five of EPCOR's wastewater districts in the above rate case. The Sun Cities (Sun City and Sun City West) object to the rate increases they would incur due to full consolidation, and claim they will be subsidizing newer communities. Actually EPCOR's expenses have historically been allocated to the Sun Cities customers at a significantly reduced rate per capita, while Agua Fria's customers have been subjected to wildly fluctuating rates. Currently Agua Fria is paying wastewater rates that are 180% of the market rate. I greatly understand the impact of rate increases, having suffered through drastic increases over the years. I also understand Sun City will be impacted the most by the new rates. Therefore I support EPCOR's recommendation of a three year phase-in of the new rates for Sun City following full consolidation to ease the transition. I support full consolidation of EPCOR's wastewater districts and respectfully ask you to do the same. Thank you for your consideration. Sincerely, James and Elizabeth Pontius EPCOR Customer

**WS-01303A-16-0145**

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Deborah Reagan    **Phone:** <<< REDACTED >>>    **Opinion Date:** 11/1/2016  
**Opinion Number:** 2016 - 135425    **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Consolidation In Favor    **Closed Date:**

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**First Name:** Colleen    **Last Name:** Miller    **Account Name:** Colleen Miller  
**Address:** <<< REDACTED >>>  
**City:** Sun City West    **State:** AZ    **Zip Code:** 85375  
**Cell:** <<< REDACTED >>>    **Email:** <<< REDACTED >>>

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**Company:** EPCOR Sewer \*AAWC    **Division:** Sewer

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**Nature Of Opinion**

**Docket Number:** WS-01303A-16-0145    **Docket Position:** For

Arizona Corporation Commission Utilities Division 1200 W Washington Street Phoenix, AZ 85007 Re: Docket # WS-01303A-16-0145 Commissioners Burns, Forese, Little, Stump & Tobin: I am a resident of Corte Bella and a customer of EPCOR in their Agua Fria District. I am writing to request you to decide in favor of full consolidation of all five of EPCOR's wastewater districts in the above rate case. The Sun Cities (Sun City and Sun City West) object to the rate increases they would incur due to full consolidation, and claim they will be subsidizing newer communities. Actually EPCOR's expenses have historically been allocated to the Sun Cities customers at a significantly reduced rate per capita, while Agua Fria's customers have been subjected to wildly fluctuating rates. Currently Agua Fria is paying wastewater rates that are 180% of the market rate. I greatly understand the impact of rate increases, having suffered through drastic increases over the years. I also understand Sun City will be impacted the most by the new rates. Therefore I support EPCOR's recommendation of a three year phase-in of the new rates for Sun City following full consolidation to ease the transition. I support full consolidation of EPCOR's wastewater districts and respectfully ask you to do the same. Thank you for your consideration. Sincerely, EPCOR Customer

**WS-01303A-16-0145**

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Deborah Reagan    **Phone:** <<< REDACTED >>>    **Opinion Date:** 11/1/2016  
**Opinion Number:** 2016 - 135378    **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Consolidation In Favor    **Closed Date:** 11/1/2016 10:19 AM

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**First Name:** Christine    **Last Name:** McGee    **Account Name:** Christine McGee  
**Address:** <<< REDACTED >>>  
**City:** Sun City West    **State:** AZ    **Zip Code:** 85375  
**Cell:** <<< REDACTED >>>    **Email:** <<< REDACTED >>>

---

**Company:** EPCOR Sewer \*AAWC    **Division:** Sewer

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**Nature Of Opinion**

**Docket Number:** WS-01303A-16-0145

**Docket Position:** For

Arizona Corporation Commission Utilities Division 1200 W Washington Street Phoenix, AZ 85007 Re: Docket # WS-01303A-16-0145 Commissioners Burns, Forese, Little, Stump & Tobin: I am a resident of Corte Bella and a customer of EPCOR in their Agua Fria District. I am writing to request you to decide in favor of full consolidation of all five of EPCOR's wastewater districts in the above rate case. The Sun Cities (Sun City and Sun City West) object to the rate increases they would incur due to full consolidation, and claim they will be subsidizing newer communities. Actually EPCOR's expenses have historically been allocated to the Sun Cities customers at a significantly reduced rate per capita, while Agua Fria's customers have been subjected to wildly fluctuating rates. Currently Agua Fria is paying wastewater rates that are 180% of the market rate. I greatly understand the impact of rate increases, having suffered through drastic increases over the years. I also understand Sun City will be impacted the most by the new rates. Therefore I support EPCOR's recommendation of a three year phase-in of the new rates for Sun City following full consolidation to ease the transition. I support full consolidation of EPCOR's wastewater districts and respectfully ask you to do the same. Thank you for your consideration. Sincerely, Chris McGee EPCOR Customer

**WS-01303A-16-0145**

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Deborah Reagan    **Phone:** <<< REDACTED >>>    **Opinion Date:** 11/1/2016  
**Opinion Number:** 2016 - 135379    **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Consolidation In Favor    **Closed Date:** 11/1/2016 10:20 AM

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**First Name:** Jane    **Last Name:** Barlow    **Account Name:** Jane Barlow  
**Address:** <<< REDACTED >>>  
**City:** Sun City West    **State:** AZ    **Zip Code:** 85375  
**Home:** <<< REDACTED >>>    **Email:** <<< REDACTED >>>

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**Company:** EPCOR Sewer \*AAWC    **Division:** Sewer

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**Nature Of Opinion**

**Docket Number:** WS-01303A-16-0145    **Docket Position:** For

Arizona Corporation Commission Utilities Division 1200 W Washington Street Commissioners Burns, Forese, Little, Stump & Tobin: I am a resident of Corte Bella and a customer of EPCOR in their Agua Fria District. I am writing to request you to decide in favor of full consolidation of all five of Phoenix, AZ 85007 Re: Docket # WS-01303A-16-0145 EPCOR's wastewater districts in the above rate case. The Sun Cities (Sun City and Sun City West) object to the rate increases they would incur due to full consolidation, and claim they will be subsidizing newer communities. Actually EPCOR's expenses have historically been allocated to the Sun Cities customers at a significantly reduced rate per capita, while Agua Fria's customers have been subjected to wildly fluctuating rates. Currently Agua Fria is paying wastewater rates that are 180% of the market rate. I greatly understand the impact of rate increases, having suffered through drastic increases over the years. I also understand Sun City will be impacted the most by the new rates. Therefore I support EPCOR's recommendation of a three year phase-in of the new rates for Sun City following full consolidation to ease the transition. I support full consolidation of EPCOR's wastewater districts and respectfully ask you to do the same. Thank you for your consideration. Sincerely, EPCOR Customer

**WS-01303A-16-0145**

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Deborah Reagan    **Phone:** <<< REDACTED >>>    **Opinion Date:** 11/1/2016  
**Opinion Number:** 2016 - 135380    **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Consolidation In Favor    **Closed Date:** 11/1/2016 10:22 AM

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**First Name:** Margaret    **Last Name:** Marsh    **Account Name:** Margaret Marsh  
**Address:** <<< REDACTED >>>  
**City:** Sun City West    **State:** AZ    **Zip Code:** 85375  
**Cell:** <<< REDACTED >>>

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**Company:** EPCOR Sewer \*AAWC    **Division:** Sewer

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**Nature Of Opinion**

**Docket Number:** WS-01303A-16-0145    **Docket Position:** For

Water is an important resource and human necessity and should be managed by a fair minded group, with intent to provide for all the people equally. Water services from the same company should have the same rates across all its same state clients. It isn't acceptable for Aqua Fria to be paying so much more (180% of market rate!) for waste water treatment, when neighboring communities of the same company are paying considerably less. The appearance is that the small community is being made a scapegoat for extreme charges.

WS-01303A-16-0145

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Deborah Reagan    **Phone:** <<< REDACTED >>>    **Opinion Date:** 11/1/2016  
**Opinion Number:** 2016 - 135381    **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Consolidation In Favor    **Closed Date:** 11/1/2016 10:23 AM

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**First Name:** Jason    **Last Name:** Roth    **Account Name:** Jason Roth  
**Address:** <<< REDACTED >>>  
**City:** Sun City West    **State:** AZ    **Zip Code:** 85375  
**Cell:** <<< REDACTED >>>    **Email:** <<< REDACTED >>>

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**Company:** EPCOR Sewer \*AAWC    **Division:** Sewer

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**Nature Of Opinion**

**Docket Number:** WS-01303A-16-0145    **Docket Position:** For

Arizona Corporation Commission Utilities Division 1200 W Washington Street Phoenix, AZ 85007 Re: Docket # WS-01303A-16-0145 Commissioners Burns, Forese, Little, Stump & Tobin: I am a resident of Corte Bella and a customer of EPCOR in their Agua Fria District. I am writing to request you to decide in favor of full consolidation of all five of EPCOR's wastewater districts in the above rate case. The Sun Cities (Sun City and Sun City West) object to the rate increases they would incur due to full consolidation, and claim they will be subsidizing newer communities. Actually EPCOR's expenses have historically been allocated to the Sun Cities customers at a significantly reduced rate per capita, while Agua Fria's customers have been subjected to wildly fluctuating rates. Currently Agua Fria is paying wastewater rates that are 180% of the market rate. I greatly understand the impact of rate increases, having suffered through drastic increases over the years. I also understand Sun City will be impacted the most by the new rates. Therefore I support EPCOR's recommendation of a three year phase-in of the new rates for Sun City following full consolidation to ease the transition. I support full consolidation of EPCOR's wastewater districts and respectfully ask you to do the same. Thank you for your consideration. Sincerely, Jason Roth EPCOR Customer

**WS-01303A-16-0145**

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Deborah Reagan    **Phone:** <<< REDACTED >>>    **Opinion Date:** 11/1/2016  
**Opinion Number:** 2016 - 135377    **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Consolidation In Favor    **Closed Date:** 11/1/2016 10:11 AM

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**First Name:** Joseph and Connie    **Last Name:** Roscoe    **Account Name:** Joseph and Connie Roscoe  
**Address:** <<< REDACTED >>>  
**City:** Sun City West    **State:** AZ    **Zip Code:** 85375  
**Cell:** <<< REDACTED >>>    **Email:** <<< REDACTED >>>

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**Company:** EPCOR Sewer \*AAWC    **Division:** Sewer

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**Nature Of Opinion**

**Docket Number:** WS-01303A-16-0145

**Docket Position:** For

Arizona Corporation Commission Utilities Division 1200 W Washington Street Phoenix, AZ 85007 Re: Docket # WS-01303A-16-0145 Commissioners Burns, Forese, Little, Stump & Tobin: I am a resident of Corte Bella and a customer of EPCOR in their Agua Fria District. I am writing to request you to decide in favor of full consolidation of all five of EPCOR's wastewater districts in the above rate case. The Sun Cities (Sun City and Sun City West) object to the rate increases they would incur due to full consolidation, and claim they will be subsidizing newer communities. Actually EPCOR's expenses have historically been allocated to the Sun Cities customers at a significantly reduced rate per capita, while Agua Fria's customers have been subjected to wildly fluctuating rates. Currently Agua Fria is paying wastewater rates that are 180% of the market rate. I greatly understand the impact of rate increases, having suffered through drastic increases over the years. I also understand Sun City will be impacted the most by the new rates. Therefore I support EPCOR's recommendation of a three year phase-in of the new rates for Sun City following full consolidation to ease the transition. I support full consolidation of EPCOR's wastewater districts and respectfully ask you to do the same. Thank you for your consideration. Sincerely, Joseph and Connie Roscoe EPCOR Customer

**WS-01303A-16-0145**

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Deborah Reagan    **Phone:** <<< REDACTED >>>    **Opinion Date:** 11/1/2016  
**Opinion Number:** 2016 - 135463    **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Consolidation In Favor    **Closed Date:** 11/1/2016 10:13 AM

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**First Name:** ROBERT    **Last Name:** FLETCHER    **Account Name:** ROBERT FLETCHER

**Address:** <<< REDACTED >>>

**City:** SUN CITY WEST    **State:** AZ    **Zip Code:** 85375  
**Cell:** <<< REDACTED >>>    **Cell:** <<< REDACTED >>>    **Email:** <<< REDACTED >>>

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**Company:** EPCOR Sewer \*AAWC    **Division:** Sewer

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**Nature Of Opinion**

**Docket Number:** WS-01303A-16-0145

**Docket Position:** For

Arizona Corporation Commission Utilities Division 1200 W Washington Street Phoenix, AZ 85007 Re: Docket # WS-01303A-16-0145 Commissioners Burns, Forese, Little, Stump & Tobin: I am a resident of Corte Bella and a customer of EPCOR in their Agua Fria District. I am writing to request you to decide in favor of full consolidation of all five of EPCOR's wastewater districts in the above rate case. The Sun Cities (Sun City and Sun City West) object to the rate increases they would incur due to full consolidation, and claim they will be subsidizing newer communities. Actually EPCOR's expenses have historically been allocated to the Sun Cities customers at a significantly reduced rate per capita, while Agua Fria's customers have been subjected to wildly fluctuating rates. Currently Agua Fria is paying wastewater rates that are 180% of the market rate. I greatly understand the impact of rate increases, having suffered through drastic increases over the years. I also understand Sun City will be impacted the most by the new rates. Therefore I support EPCOR's recommendation of a three year phase-in of the new rates for Sun City following full consolidation to ease the transition. I support full consolidation of EPCOR's wastewater districts and respectfully ask you to do the same. Thank you for your consideration. Sincerely, Robert C. Fletcher EPCOR Customer