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2016 OCT 31 P 2:50

1 Steve Wene, No. 019630
2 **MOYES SELLERS & HENDRICKS LTD.**
3 1850 N. Central Avenue, Suite 1100
4 Phoenix, Arizona 85004
5 (602)-604-2189
6 swene@law-msh.com
7 Attorneys for Valle Verde Water Company

8 **BEFORE THE ARIZONA CORPORATION COMMISSION**

9 **COMMISSIONERS**

10 DOUG LITTLE, CHAIRMAN
11 BOB BURNS
12 BOB STUMP
13 TOM FORESE
14 ANDY TOBIN

Arizona Corporation Commission

DOCKETED

OCT 31 2016

DOCKETED BY *[Signature]*

15 **IN THE MATTER OF THE**
16 **APPLICATION OF VALLE VERDE**
17 **WATER COMPANY FOR AN**
18 **EXTENSION OF ITS CERTIFICATE**
19 **OF CONVENIENCE AND NECESSITY**

Docket No. W-01431A-16-0316

**RESPONSE TO STAFF'S
INSUFFICIENCY LETTER**

20 The Valle Verde Water Company ("Company") hereby files its response to the
21 insufficiency letter in this manner:

22
23 1. Identification of any municipality or other utility company that are within 5 miles
24 of proposed extension area and notice to such municipality or utility of the CC&N
25 extension application.

26 **Response: The City of Nogales is approximately 2 miles away from the proposed**
27 **extension area. A copy of the notice sent to the city is set forth in Attachment 1.**

28 2. A complete written description of the requested facilities proposed to be
constructed or that have already been constructed.

1 **Response:** Regarding offsite facilities, there is 606 linear feet of 8-inch PVC
2 **waterline connecting the Company's existing waterline to the Nora's Ranch**
3 **property. In addition, 402.5 linear feet of 18-inch steel casing will be installed**
4 **underneath Interstate 19. Two 8-inch gate valves will be installed as well. An offsite**
5 **waterline extension plan providing additional information and locations is set forth**
6 **in Attachment 2. There are additional facilities that have been constructed on the**
7 **development site. These facilities are identified and described in Attachment 3.**

8 3. A detailed description of the proposed construction timeline for facilities with
9 estimated starting and completion dates. If the facilities have already been constructed,
10 please provide the ADEQ Approval of Construction.

11 **Response:** The facilities are constructed. The Approvals of Construction are set
12 **forth in Attachments 4 and 5.**

13 4. Who is the proposed sewer provider for the extension area, and what is the APP
14 number for such sewer provider.

15 **Response:** The City of Nogales is the sewer provider. The Company does not
16 **have the City of Nogales' APP number.**

17 5. The application indicates the franchise is to be late filed. Since the franchise is
18 one of the minimum filing requirements, such documentation is required at the time of
19 filing.

20 **Response:** The franchise is being amended with Santa Cruz County. It will be
21 **provided as soon as the new franchise is issued. The draft franchise under**
22 **consideration by the Santa Cruz County Board of Supervisors is set forth in**
23 **Attachment 6.**

24 6. Provide a copy of a Physical Availability Determination, Analysis of Adequate
25 Water Supply, or Analysis of Assured Water Supply issued by the Arizona Department of
26 Water Resources ("ADWR") for the proposed extension area of the status of the
27 application for such approval.

28 **Response:** The project is within the Santa Cruz Active Management Area.
However, this project is not a subdivision. Therefore, a Certificate of Assured
Water Supply is not required.

1
2 7. ADWR's compliance report indicates the water system is not in compliance.
3 Please describe Valle Verde's attempts toward compliance.

4 **Response: ADWR's compliance report shows two issues: (1) water system plan filed**
5 **on time, and (2) water loss under 10%. See Attachment 7. The water system plan**
6 **was filed on January 28, 2008. See Attachment 8. The Company is in the process of**
7 **filing the plan due on January 1, 2017. Next, Valle Verde is working to address its**
8 **water loss. As ACC staff is aware, the Company has a meter replacement program**
9 **to help address water loss issues.**

10 8. The calculated water loss for Valle Verde is at 25.7 percent (exceeds 10 percent
11 water loss limit). Please explain how Valle Verde plans to serve the requested extension
12 area if the system has such high water loss existing.

13 **Response: The water demand for the project is small. The Company has**
14 **sufficient supplies to meet the project demand. As the Commission is aware, Valle**
15 **Verde has undertaken a meter replacement program to help resolve the water loss**
16 **issue.**

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RESPECTFULLY SUBMITTED this 31st day of October 2016.

MOYES SELLERS & HENDRICKS LTD.



Steve Wene

Original and one (1) copy of the
foregoing filed this 31st day
of October, 2016 with:

Docket Control
Arizona Corporation Commission
1200 West Washington Street
Phoenix, Arizona 85007

Copies of the foregoing electronically
sent this 31st day of October, 2016 to:

1 vwallace@azcc.gov
2 dhains@azcc.gov
3 jalward@azcc.gov
4 tbroderick@azcc.gov

5
6 Donnelly Herbert
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ATTACHMENT 1

Valle Verde Water Company
TELEPHONE: (520) 623-5172
FAX: (520) 792-0377
E-MAIL: pjuhl@southwesternutility.com
WEB - www.southwesternutility.com



MAILING ADDRESS:
P.O. BOX 85160
TUCSON, AZ 85754

LOCATION:
2015 N FORBES BLVD, SUITE 107
TUCSON, AZ 85745

October 20, 2016

City of Nogales
Attn: City Manager
777 N. Grande Avenue
Nogales, AZ 85621

Re: Notice of Extension

Dear Nogales City Manager:

Valle Verde Water Company ("Valle Verde") has filed with the Arizona Corporation Commission ("Commission") an application for authority to provide water and wastewater service to an area in which records indicate that is within five miles of the City of Nogales ("City"). If the application is granted, Valle Verde would be the exclusive provider of water service to the proposed area. Valle Verde will be required by the Commission to provide this service under the rates and charges and terms and conditions established by the Commission. The granting of the application would not necessarily prohibit an individual from providing service to themselves from individually owned facilities on their property. The application is available for inspection during regular business hours at the offices of the commission in Phoenix at 1200 West Washington Street and at Southwestern Utility Management, Inc., 2015 Forbes Blvd. Ste. 107, Tucson, Arizona 85745.

The Commission will hold a hearing on this matter. The City may have the right to intervene in the proceeding. If the City does not want to intervene, a City representative may appear at the hearing and make a statement on the City's behalf. You may contact the Commission at the address and telephone number listed below for the date and time of the hearing and for more information on intervention. You may not receive any further notice of the proceeding unless requested by you.

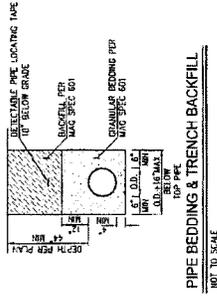
If you have any questions or concerns about this application, have any objections to its approval, or wish to make a statement in support of it, you may contact the Consumer Services Section of the Commission at 1200 West Washington Street, Phoenix, Arizona 85007 or call 1-800-222-7000.

Respectfully,

A handwritten signature in black ink, appearing to read 'Paul Juhl', written over a horizontal line.

Paul Juhl
On Behalf of Valle Verde Water Company

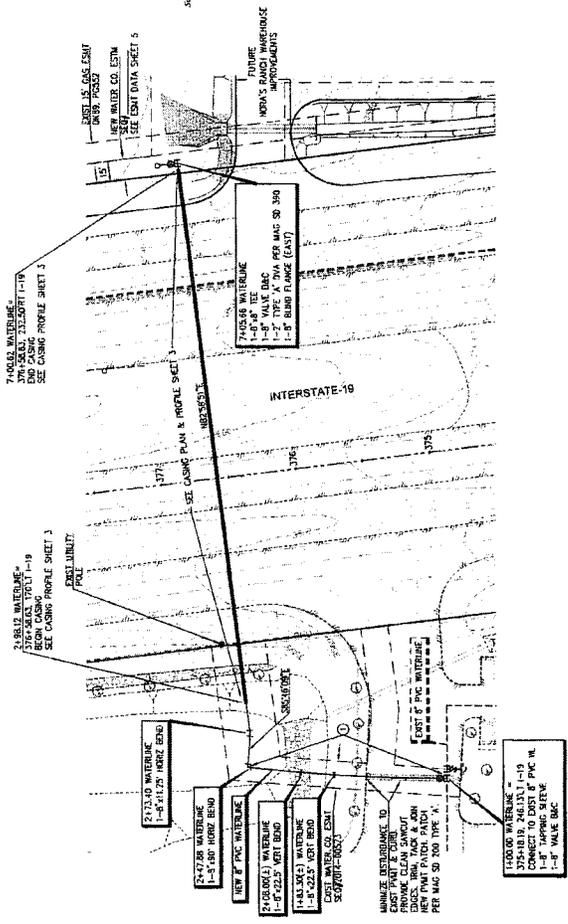
ATTACHMENT 2



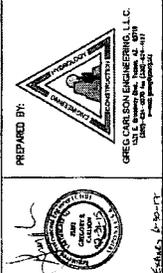
CURVED ALIGNMENT KEYNOTES
 ALL CURVATURE TO OCCUR WITHIN JOINT DIRECTION
 METHOD ONLY, MAX JOINT DEVIATION 1" PER JOINT.
 (1) CURVED ALIGNMENT (PVC WATERLINE)
 CHURCHLANDS, 14147307
 CHURCHLANDS, 14147307
 CHURCHLANDS, 14147307
 CHURCHLANDS, 14147307

STANDINGS NOTE:
 ALL STANDINGS ARE ALONG WATERLINE ALIGNMENT
VALVE BLOCCING NOTE:
 VALVES MUST BE INSTALLED WITH CONCRETE BLOCCING PER MAG 50 300
 SHALL WRAP WALK BODY WITH POLY-WRAP TO PREVENT DIRECT CONTACT W/
 CONCRETE

QUALITY INSTALLATION NOTE:
 WATER LINES INSTALLED FOR DWAS IN UNPAVED AREAS SUBJECT TO TRAFFIC
 SHALL BE PROTECTED BY 4" THICK CONCRETE COLLAR EXTENDING
 12" FROM THE BOX IN ALL DIRECTIONS
NO. CAMPO PROPERTY EROSION AREAS NOTE:
 AN EROSION WATER TO EXPOSURE HAS BEEN RECORDED ON THE NO. CAMPO
 PROPERTY. ALSO, THE FINAL ALIGNMENT OF THE WATER FACILITIES AS SHOWN
 ESPECIALLY THOSE AREAS OUTSIDE OF THE EASEMENT, SHALL BE AGREED TO
 RESPONSIBILITY OF THE DEVELOPER. SOILING MEASUREMENTS IS THE
NO. CAMPO PROPERTY ACCESS NOTE:
 THE TRENCH ACROSS THE NO. CAMPO ACCESS LANE SHALL BE FRANKENBERG
 BY TRUCK TRAFFIC AT ALL TIMES, WITH A MINIMUM 25' FRANKENBERG WIDTH.
 TRUCK TRAFFIC SHALL BE PROHIBITED FROM CROSSING THE TRENCH PER
 MAG 50 311. NO DELAY TO TRUCK TRAFFIC WILL BE ALLOWED.



OFFSITE WATERLINE EXTENSION PLAN
 FOR
NORA'S RANCH WAREHOUSE
 LOCATED IN PORTLAND OF REC 13
 TRACT 100, SANTA CRUZ COUNTY, ARIZONA
 SCALE: 1"=100' 10'
 DATE: 11-20-17
 DRAWN BY: [Signature]
 CHECKED BY: [Signature]
 DESIGNED BY: [Signature]
 DATE: 11-20-17



SCALE: 1"=100'

DATE: 11-20-17

DESIGNED BY: [Signature]

CHECKED BY: [Signature]

DATE: 11-20-17

SCALE: 1"=100'

DATE: 11-20-17

DESIGNED BY: [Signature]

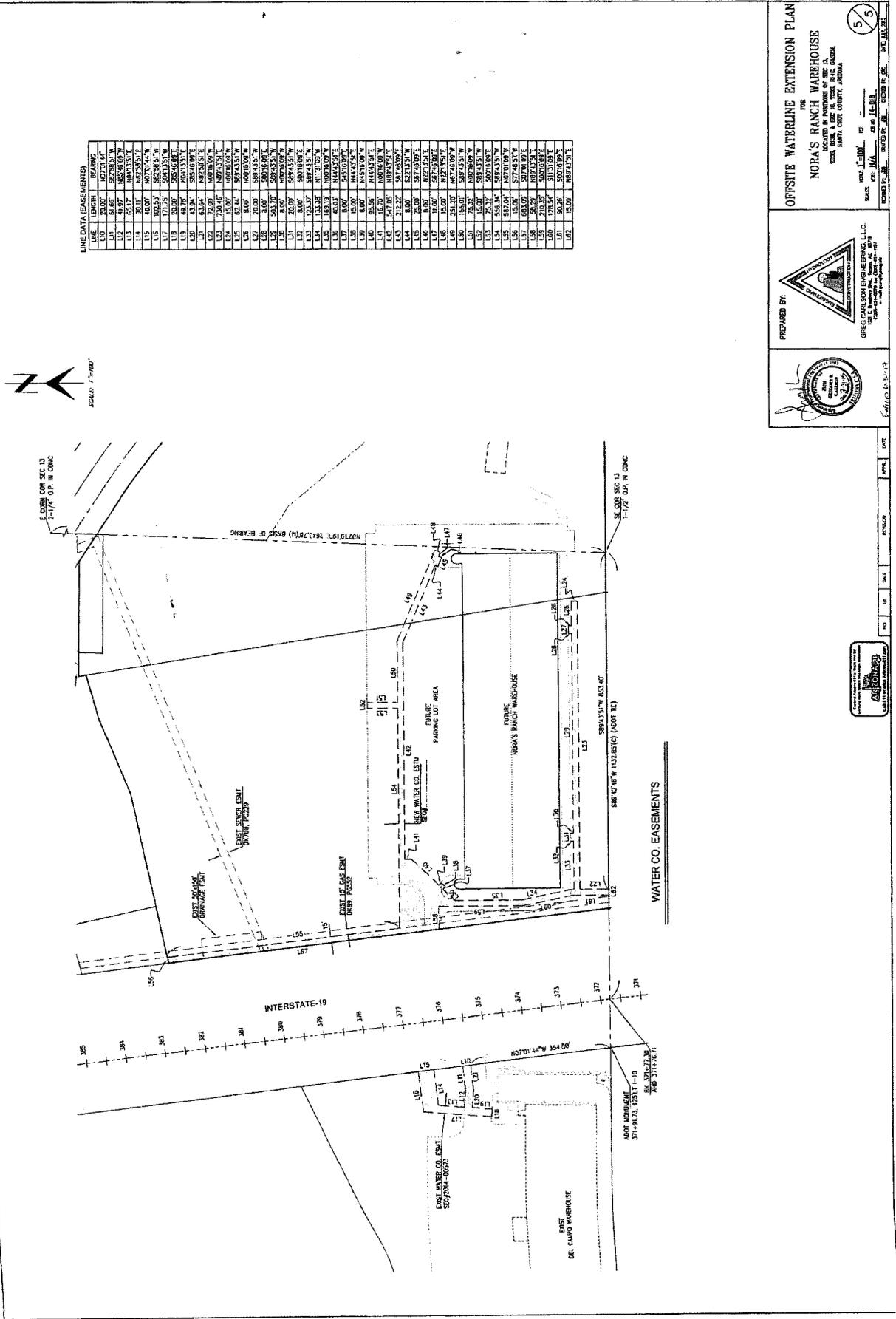
CHECKED BY: [Signature]

DATE: 11-20-17

SCALE: 1"=100'

DATE: 11-20-17

1215466



LINE DATA (EASEMENTS)

LINE NO.	LENGTH	BEARING
L1	20.00	N070°44'W 354.80'
L2	41.86	S87°28.5'W 385.00'
L3	41.97	N05°48.00'W 385.00'
L4	30.11	N02°25.5'W 315.00'
L5	40.00	N07°0'44'W 385.00'
L6	02.57	S82°26.5'W 235.00'
L7	20.00	S85°44'00'W 200.00'
L8	49.76	N05°13.5'W 385.00'
L9	43.94	S85°49.00'W 385.00'
L10	43.94	N05°29.5'W 385.00'
L11	20.00	S85°44'00'W 200.00'
L12	720.46'	N07°13.5'W 385.00'
L13	15.00	N07°13.5'W 385.00'
L14	15.00	S85°44'00'W 200.00'
L15	20.00	S85°44'00'W 200.00'
L16	8.00	S00°00'00'W 385.00'
L17	941.37	S89°43.5'W 385.00'
L18	20.00	S89°43.5'W 385.00'
L19	20.00	S89°43.5'W 385.00'
L20	8.00	S00°00'00'W 385.00'
L21	8.00	S00°00'00'W 385.00'
L22	133.37	S89°43.5'W 385.00'
L23	188.39	N00°00'00'W 385.00'
L24	40.03	N44°42.5'W 385.00'
L25	8.00	S45°00'00'W 385.00'
L26	8.00	S45°00'00'W 385.00'
L27	20.00	S89°43.5'W 385.00'
L28	8.00	S00°00'00'W 385.00'
L29	941.37	S89°43.5'W 385.00'
L30	20.00	S89°43.5'W 385.00'
L31	20.00	S89°43.5'W 385.00'
L32	8.00	S00°00'00'W 385.00'
L33	133.37	S89°43.5'W 385.00'
L34	188.39	N00°00'00'W 385.00'
L35	40.03	N44°42.5'W 385.00'
L36	8.00	S45°00'00'W 385.00'
L37	8.00	S45°00'00'W 385.00'
L38	8.00	S45°00'00'W 385.00'
L39	8.00	S45°00'00'W 385.00'
L40	83.56	N44°42.5'W 385.00'
L41	16.72	N00°00'00'W 385.00'
L42	158.01	S89°43.5'W 385.00'
L43	158.01	S89°43.5'W 385.00'
L44	158.01	S89°43.5'W 385.00'
L45	158.01	S89°43.5'W 385.00'
L46	158.01	S89°43.5'W 385.00'
L47	158.01	S89°43.5'W 385.00'
L48	158.01	S89°43.5'W 385.00'
L49	251.07	N67°40.00'W 385.00'
L50	158.01	S89°43.5'W 385.00'
L51	158.01	S89°43.5'W 385.00'
L52	158.01	S89°43.5'W 385.00'
L53	75.37	S00°00'00'W 385.00'
L54	556.34	S89°43.5'W 385.00'
L55	158.01	S89°43.5'W 385.00'
L56	158.01	S89°43.5'W 385.00'
L57	68.09	S07°00'00'W 385.00'
L58	56.79	N05°43.5'W 385.00'
L59	18.24	S07°00'00'W 385.00'
L60	78.24	S07°00'00'W 385.00'
L61	90.26	S00°00'00'W 385.00'
L62	15.00	N05°43.5'W 385.00'

OFFSITE WATERLINE EXTENSION PLAN
FOR
NORA'S RANCH WAREHOUSE
OWNER: NORA'S RANCH WAREHOUSE, LLC
1000 N. GARDEN AVENUE, SUITE 100
DALLAS, TEXAS 75242, ARIZONA

PREPARED BY:
GREGG PARSONS ENGINEERING, L.L.C.
1000 N. GARDEN AVENUE, SUITE 100
DALLAS, TEXAS 75242, ARIZONA

DATE: 11/15/17
SCALE: 1"=100'

PROJECT NO.: 17-001
SHEET NO.: 5 OF 5

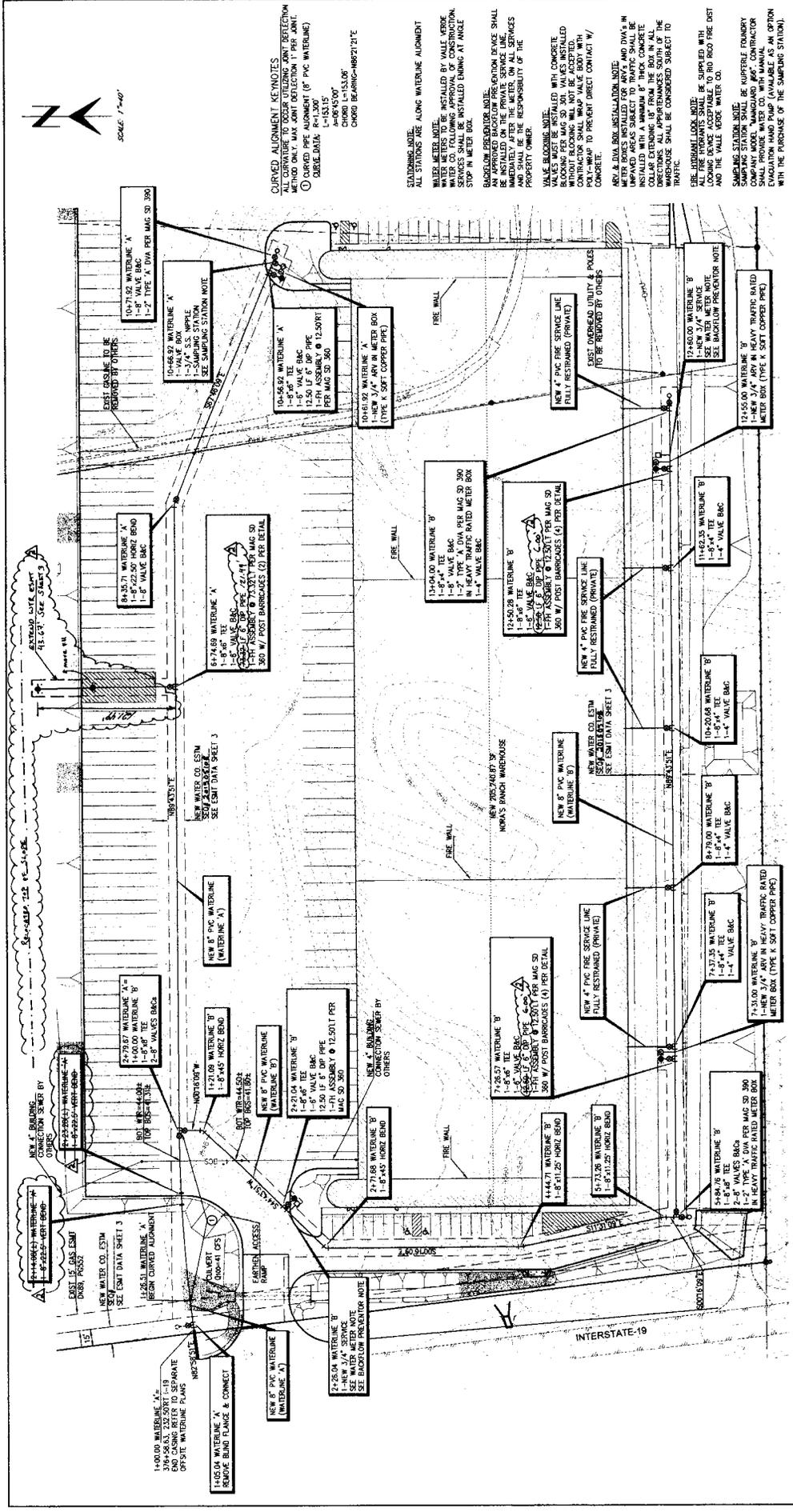
WATER CO. EASEMENTS



NO.	DATE	REVISION

THIS PLAN IS A PRELIMINARY PLAN AND IS NOT TO BE USED FOR CONSTRUCTION WITHOUT THE APPROVAL OF THE LOCAL AGENCIES.

ATTACHMENT 3



CURVED ALIGNMENT KEYNOTES
 ALL CURVATURE TO OCCUR UTILIZING JOINT DEFLECTION METHOD ONLY. MAX JOINT DEFLECTION 17 PER JOINT.
 (1) CURVED PIPE ALIGNMENT (8" PVC WATERLINE)
 TABLED DATA: L=131.15'
 A=48°45'00"
 CHORD BEARING=488°21'01"

STATIONING NOTE:
 ALL STATIONS ARE ALONG WATERLINE ALIGNMENT
WATER METER NOTE:
 WATER METERS SHALL BE INSTALLED BY WALL VERGE WATER CO. FOLLOWING APPROVAL OF CONSTRUCTION SERVICES SHALL BE INSTALLED ENDING AT ANGLE STOP IN METER BOX.
BACKFLOW PREVENTOR NOTE:
 BACKFLOW PREVENTOR DEVICE SHALL BE INSTALLED ON THE PRIVATE SERVICE LINE IMMEDIATELY AFTER THE METER. ON ALL SERVICES PROPERTY OWNER.

VALVE BLOTTING NOTE:
 VALVES MUST BE INSTALLED WITH CONCRETE BLOTTING PER MAG SO 301. VALVES INSTALLED SHALL BE 1-8" VALVE BAC. CONTRACTOR SHALL WRAP VALVE BODY WITH POLY-WRAP TO PREVENT DIRECT CONTACT W/ CONCRETE.
ARI & DVA INSTALLATION NOTE:
 ALL ARI & DVA SHALL BE INSTALLED PER MAG SO 301. UNPAVED AREAS SUBJECT TO TRAFFIC SHALL BE INSTALLED WITH A MINIMUM 8" THICK CONCRETE COLLAR EXTENDING UP FROM THE BOX IN ALL AREAS. UNPAVED AREAS SUBJECT TO TRAFFIC AND THE WAREHOUSE SHALL BE CONSIDERED SUBJECT TO TRAFFIC.

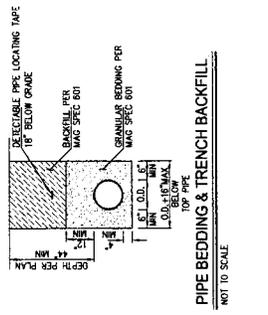
FIRE HYDRANT LOCATION NOTE:
 ALL FIRE HYDRANT SHALL BE 15' FROM ED OF R/W. ALL FIRE HYDRANT SHALL BE 10' FROM FIRE CIST AND THE VALVE VERGE WATER CO.
SAMPLING STATION NOTE:
 SAMPLING STATION SHALL BE SUPPLIER FOUNDRY COMPANY MODEL WANDWARD 800. CONTRACTOR EVALUATION HAND PAINT (AVAILABLE AS AN OPTION WITH THE PURCHASE OF THE SAMPLING STATION).

A WATERLINE EXTENSION PLAN FOR
NORA'S RANCH WAREHOUSE
 1000 N. RIVER & 300 W. YORK BLVD, BOULDER, COLORADO
 SAMPY, COLE COUNTY, ARIZONA

DATE: 1-24-07
 DRAWN BY: N/A
 CHECKED BY: J. B. BROWN
 SCALE: AS SHOWN
 SHEET NO. 14-008
 OF 14-008

PREPARED BY:

 GREEN CASE BOX ENGINEERING, L.L.C.
 1000 N. RIVER & 300 W. YORK BLVD, BOULDER, CO 80504
 (303) 440-1000



PIPE BEDDING & TRENCH BACKFILL
 NOT TO SCALE

FIRE HYDRANT SAFETY POSTS
 NOT TO SCALE

REPLACEABLE PIPE LOCATING TAPE
 18" BELOW GRADE

BACKFILL PER
 MAG SPEC 601

GRANULAR BEDDING PER
 MAG SPEC 601

CONCRETE
 8" DIA. x 18" DEEP
 8" DIA. x 18" DEEP
 8" DIA. x 18" DEEP

NUMBERS OF POSTS AS SPECIFIED ON PLAN
 FIRE HYDRANT LOCATION PER MAG SPEC 601
 4" x 8" SAFETY POST PER MAG SO 140 TYP

NO.	DATE	BY	DATE	BY	DATE
1		JTB			
2					
3					

ATTACHMENT 4



Douglas A. Ducey
Governor

ARIZONA DEPARTMENT OF ENVIRONMENTAL QUALITY



Misael Cabrera
Director

APPROVAL OF CONSTRUCTION

Project Description: Waterline Extension Plan for a 205,000 sf Produce Warehouse: Installation of ± 2,176 LF of 8" PVC and ± 159 LF of 6" DIP (for hydrants) to Serve Nora's Ranch Warehouse.

Project Location: Rio Rico, Santa Cruz, AZ

Project Owner: Delta Companies
Address: 2050 N. Smokey Lane, Nogales, AZ 85621

The Arizona Department of Environmental Quality (ADEQ) hereby issues an Approval of Construction for the above-described facility based on the following provisions of Arizona Administrative Code (A.A.C.) R18-5-507 et seq.

On April 26, 2016, Gregory R. Carlson, P.E., certified that the project was built according to the as-built plans and specifications and ADEQ's Certificate of Approval to Construct.

On May 6, 2016, ADEQ issued a Certificate of Approval of Construction for the referenced project.

This Approval of Construction authorizes the owner to begin operating the above-described facilities as represented in the approved plan on file with the ADEQ. Be advised that A.A.C. R18-4-203 requires the owner of a public water system to maintain and operate all water production, treatment and distribution facilities in accordance with ADEQ Safe Drinking Water Rules.

PWS No.: 12-025
LTF No.: 63976
File No.: 20150200

Raymond D. Morgan, P.E.
Regional Engineering Coordinator
Southern Regional Office

May 6, 2016

Date Approved

cc: AZ Corporation Commission
County Health Department
ADEQ ERU
Engineer
Owner

RDM/mdr

Main Office
1110 West Washington Street • Phoenix, AZ 85007
(602) 771-2300

Southern Regional Office
400 West Congress Street • Suite 433 • Tucson, AZ 85701
(520) 628-6723

www.azdeq.gov
printed on recycled paper

RIGHT TO APPEAL INFORMATION

The Arizona Department of Environmental Quality's review of this application was subject to the requirements of the licensing time frames ("LTF") statute under Arizona Revised Statutes ("A.R.S.") § 41-1072 through § 41-1079 and the LTF rules under Arizona Administrative Code ("A.A.C.") R18-1-501 through R18-1-525. This Notice is being issued within the overall time frame for your application.

ADEQ hereby approves your application for Approval of Construction Drinking Water Facilities under A.R.S. § 49-351. Your copy of the Approval of Construction Permit is on the reverse side of this Right to Appeal Information sheet.

This decision is an appealable agency action under A.R.S. § 41-1092. You have a right to request a hearing and file an appeal under A.R.S. § 41-1092.03(B). You must file a written Request for Hearing or Notice of Appeal within **30 days** of your receipt of this Notice. A Request for Hearing or Notice of Appeal is filed when it is received by ADEQ's Hearing Administrator as follows:

Office of Administrative Counsel
Arizona Department of Environmental Quality
1110 W. Washington Street
Phoenix, AZ 85007

The Request for Hearing or Notice of Appeal shall identify the party, the party's address, the agency and the action being appealed and shall contain a concise statement of the reasons for the appeal. Upon proper filing of a Request for Hearing or Notice of Appeal, ADEQ will serve a Notice of Hearing on all parties to the appeal. If you file a timely Request for Hearing or Notice of Appeal you have a right to request an informal settlement conference with ADEQ under A.R.S. § 41-1092.06. This request must be made in writing no later than **20 days** before a scheduled hearing and must be filed with the Hearing Administrator at the above address.

Please contact Raymond D. Morgan at (520) 628-6723 or rdm@azdeq.gov if you have questions regarding this Notice or the Certificate of Approval of Construction.

ATTACHMENT 5



Douglas A. Ducey
Governor

ARIZONA DEPARTMENT OF ENVIRONMENTAL QUALITY



Henry R. Darwin
Director

APPROVAL OF CONSTRUCTION

Project Description: Offsite waterline extension: Installation of approximately 605.66 LF of 8" PVC C900 waterline and related fittings to provide service to the Nora's Ranch Warehouse..

Location: Rio Rico, Santa Cruz, AZ.

Project Owner: Delta Companies
Address: 2050 N. Smokey Lane, Nogales, AZ 85621

The Arizona Department of Environmental Quality (ADEQ) hereby issues an Approval of Construction for the above-described facility based on the following provisions of Arizona Administrative Code (A.A.C.) R18-5-507 et seq.

On December 24, 2015, Gregory R. Carlson, P.E., certified that the project was built according to the as-built plans and specifications and ADEQ's Certificate of Approval to Construct.

On January 15, 2016, ADEQ issued a Certificate of Approval of Construction for the referenced project.

This Approval of Construction authorizes the owner to begin operating the above-described facilities as represented in the approved plan on file with the ADEQ. Be advised that A.A.C. R18-4-203 requires the owner of a public water system to maintain and operate all water production, treatment and distribution facilities in accordance with ADEQ Safe Drinking Water Rules.

PWS No.: 12-025
LTF No.: 63466
File No.: 20150201

Raymond D. Morgan, P.E.
Regional Engineering Coordinator
Southern Regional Office

1/15/16

Date Approved

cc: AZ Corporation Commission
County Health Department
ADEQ ERU
Engineer
Owner

RDM/mdr

RIGHT TO APPEAL INFORMATION

The Arizona Department of Environmental Quality's review of this application was subject to the requirements of the licensing time frames ("LTF") statute under Arizona Revised Statutes ("A.R.S.") § 41-1072 through § 41-1079 and the LTF rules under Arizona Administrative Code ("A.A.C.") R18-1-501 through R18-1-525. This Notice is being issued within the overall time frame for your application.

ADEQ hereby approves your application for Approval of Construction Drinking Water Facilities under A.R.S. § 49-351. Your copy of the Approval of Construction Permit is on the reverse side of this Right to Appeal Information sheet.

This decision is an appealable agency action under A.R.S. § 41-1092. You have a right to request a hearing and file an appeal under A.R.S. § 41-1092.03(B). You must file a written Request for Hearing or Notice of Appeal within **30 days** of your receipt of this Notice. A Request for Hearing or Notice of Appeal is filed when it is received by ADEQ's Hearing Administrator as follows:

Office of Administrative Counsel
Arizona Department of Environmental Quality
1110 W. Washington Street
Phoenix, AZ 85007

The Request for Hearing or Notice of Appeal shall identify the party, the party's address, the agency and the action being appealed and shall contain a concise statement of the reasons for the appeal. Upon proper filing of a Request for Hearing or Notice of Appeal, ADEQ will serve a Notice of Hearing on all parties to the appeal. If you file a timely Request for Hearing or Notice of Appeal you have a right to request an informal settlement conference with ADEQ under A.R.S. § 41-1092.06. This request must be made in writing no later than **20 days** before a scheduled hearing and must be filed with the Hearing Administrator at the above address.

Please contact Raymond D. Morgan, P.E. at (520) 628-6723 or rdm@azdeq.gov if you have questions regarding this Notice or the Certificate of Approved Construction.

ATTACHMENT 6

RESOLUTION NO. _____, GRANTING FRANCHISE

KNOW ALL MEN BY THESE PRESENTS, THAT,

WHEREAS, Valle Verde Water Company has applied and petitioned, pursuant to A.R.S. Section 40-283, to the Board of Supervisors of Santa Cruz County, Arizona, for the right, privilege, license, and franchise to construct, install, operate, and maintain along, over, under and across the public streets, alleys, and highways, within the County, facilities for the purpose of maintaining and operating water lines and all other facilities pertinent to the transmission, delivery and sale of water for domestic and commercial uses or entities as may be approved by the Arizona Corporation Commission; and

WHEREAS, the Board of Supervisors on the ___ day of _____, 20____, order that public notice be given in the manner provided by A.R.S. Section 40-283, of the filing of said Application and of the intention of the Board to grant said Application and of the intention of the Board to grant said Application, and fixed, _____, 20__ at ___ o'clock P.M. at the regular meeting place of the Board in the City of Nogales, Arizona, as the time and place for the consideration of the matter; and

WHEREAS, it appears from the affidavit of publication of the _____ that due and regular notice of said date, time, and place set for the consideration of such action has been published once a week for three (3) consecutive weeks prior to the said date of the hearing, to-wit: in the issues of the ___ day of _____, 20__ ; the ___ day of _____, 20__ ; and the ___ day of _____, 20__, of said newspaper, and the matter being called at ___ o'clock P.M., and it appearing that the Board of Supervisors has not received a petition signed by more than 50% of the qualified electors of said County asking the Board to deny said Application on or before the date set for consideration thereof; and

WHEREAS, said Application came on regularly to be heard on the ___ day of _____, 20__, before the Board of Supervisors of Santa Cruz County, and the Board considered the Application for the franchise;

NOW, THEREFORE, it being determined by the board of Supervisors of Santa Cruz County that the grant of this franchise is regular, proper, authorized by law and in the best interest of Santa Cruz County, and the inhabitants thereof;

NOW THEREFORE, IT IS HEREBY ORDAINED:

1. That this Board of Supervisors of Santa Cruz County, Arizona, acting for and on behalf of said County (the "County"), does hereby grant unto _____, (hereinafter called "Grantee") for the right, privilege, license, and franchise to construct, install, operate, and maintain along, over, under and across the public streets, alleys, and highways, within the

County, facilities for the purpose of maintaining and operating water lines and all other facilities pertinent to the transmission, delivery and sale of water for domestic and commercial uses, exclusive of State highways and those areas within the corporate boundaries of any city or town. This grant is subject to the terms, conditions, and limitations expressed below or incorporated herein by reference.

2. The County reserves the right to impose future restrictions and limitations upon the exercise of the rights granted herein as it deems best for the public safety and welfare. The Grantee is further required to comply with all lawful applicable ordinances of Santa Cruz County regulating the conduct of work within the public rights-of-way, as such ordinances are not enacted or may be amended or adopted from time to time.

3. The franchise granted hereby shall not be exclusive, and nothing herein shall be construed to prevent the County from granting other like or similar franchises to any other person, firm, or corporation.

4. The Grantee shall bear all expenses, including damages and compensation for the alteration of the direction, surface, grade, or alignment of a public roadway, which may arise in connection with its exercise of the rights granted herein.

5. The Grantee shall erect, construct, and maintain all facilities authorized herein in a good and workmanlike manner and in compliance with all valid laws, ordinances, and regulations which may be in force from time to time. All such work shall be performed in such a manner as may be necessary to avoid any unreasonable damage, disturbance, or modification to existing public rights-of-ways, including roads, streets, highways, bridges, borrow ditches or shoulders thereon.

6. The Grantee shall, immediately upon erecting, construction, replacing or repairing its facilities, or any part thereof, at its own cost and expense, restore any effected public right-of-way, including any road, street, highway, bridge, borrow ditch or shoulder thereon, to not less than the same condition which existed prior to the Grantee's action.

7. The County does not waive or relinquish any rights it may have to the full and complete use of the public rights-of-way subject to this franchise, whether for road purposes or otherwise. In the event that the location of the Grantee's facilities may interfere or conflict with the County's use, expanded use, improvement, or maintenance of the County's rights-of-way, the County may require the Grantee to relocate, at the Grantee's expense, all facilities which give rise to such interference or conflict. The County will provide the Grantee with reasonable notice of any relocation requirement and will provide a reasonable period of time for the Grantee to perform such relocation.

8. The Grantee assumes the responsibility for all liability for any injury or damage to any person or property, or to the road and right-of-way itself, caused by or arising out of the exercise of the rights granted herein and attributable to any act or commission of the Grantee. The Grantee shall indemnify, defend and hold harmless Santa Cruz County, its officers, departments, employees and agents from and against any and all suits, actions, legal or administrative proceedings, claims, demands or damages or any kind or nature, including all costs of legal defense, arising out of the exercise of these rights which are attributed to any act or omission of the Grantee, its agents, employees, or anyone acting under its direction, control or on its behalf.

9. This franchise is granted for a term of twenty-five (25) years from the date of its authorization by the County. This franchise may not be sold, leased, assigned, or conveyed without the express consent of the County, which consent shall not be unreasonably withheld.

10. The County reserves the right to alter or amend the terms of this franchise in any manner necessary to protect the safety or welfare of the public or the public interest. This reservation includes, but is not limited to, the authority to impose such franchise fee, rental or use payments, or other form of compensation or assessment as the County may be authorized, now or in the future, to impose under the laws of the State of Arizona.

11. This franchise may be terminated by the County in the event that the Grantee fails to comply with the terms and conditions of this franchise. The Board of Supervisors, or its designee, shall provide the Grantee with written notice of noncompliance and allow the Grantee a period of not less than thirty (30) days to remedy any breach. If the Grantee continues to fail to comply with the terms of this franchise after this notice and remedy period, the Board of Supervisors may revoke all rights granted herein and render this franchise null and void.

12. Upon termination of the franchise, whether by expiration of its term, or for cause, or by voluntary abandonment, and after written notice from the County, the Grantee shall remove all of its facilities installed pursuant to the rights granted herein one hundred eighty (180) days of such termination, and shall repair any damages caused thereby. All such facilities which are not removed within this period shall be deemed to be abandoned and shall become the property of the County.

13. This franchise will not be effective for any purpose until the Grantee has indicated its acceptance in writing below.

14. The rights, privileges, and franchise granted herein are made pursuant to the laws of Arizona, including A.R.S. 40-283, which are incorporated herein by reference.

IN WITNESS WHEREOF, the Board of Supervisors of the County of Santa Cruz, State of Arizona, has caused these presents to be executed and signed by the Chairman of the Board of Supervisors on the ____ day of _____, 20__.

BOARD OF SUPERVISORS COUNTY OF SANTA CRUZ:

Chairman

ATTEST:

Clerk, Board of Supervisors

ACCEPTANCE OF FRANCHISE

This is to certify that the Grantee, _____, has on the _____ day of _____, 20__, accepted the foregoing franchise. Grantee agrees that it will be bound by, observe, and carry out the terms and conditions of such franchise.

Dated: _____

GRANTEE:
(*Name of Grantee*)

By:
Title:

CERTIFICATE OF CLERK

I, _____, Clerk of the Board of Supervisors of Santa Cruz County, Arizona, do hereby certify that the foregoing excerpt from the minutes of the meeting of the Board of Supervisors of Santa Cruz County, Arizona, held on _____, 20____, constitutes a true and correct copy of the said minutes insofar as they relate to the Application of _____, for a water franchise in the County and to the granting of said water franchise pursuant to the resolution hereinabove set out, all as appears in the official records of the Board of Supervisors.

IN WITNESS WHEREOF, I have set my hand and official seal of the Board of Supervisors of Santa Cruz County, Arizona, this ____ day of _____, 20__.

CLERK, BOARD OF SUPERVISORS
SANTA CRUZ COUNTY, ARIZONA

ATTACHMENT 7

DOUGLAS A. DUCEY
Governor



THOMAS BUSCHATZKE
Director

ARIZONA DEPARTMENT of WATER RESOURCES
3550 North Central Avenue, Second Floor
Phoenix, Arizona 85012-2105
602.771.8500
azwater.gov

Water Provider Compliance Report

Water System Name: VALLE VERDE WATER CO	Water System ID No: 56-000228-0000			
Report Requested by: Dorothy Hains	Report Completed by: Ryan Jackisch			
Report Request Date: 09/19/2016	Report Complete Date:			
Compliance Requirement	Compliance Determination			
	Compliant	Non-Compliant	Undetermined	Not Applicable
<i>Assured/Adequate Water Supply Program</i>				
1. Designation of assured or adequate water supply in good standing				X
2. Annual Report filed on-time				X
<i>Community Water Systems Program</i>				
1. Annual Report filed on-time (outside AMAs)				X
2. System Water Plan filed on-time		X		X
<i>Active Management Areas (AMAs)</i>				
1. Annual Report filed on-time	X			
2. Annual Report filed on-time for INAs (non-exempt wells only)				X
3. Management Plan Requirements				
a. Lost and Unaccounted for Water <10% of total use for large providers		X		
b. Lost and Unaccounted for Water <15% of total use for small providers				X
c. Annual submission of service area distribution maps	X			
d. ACP requirements are met				X
e. GPCD Program requirements are met				X
f. NPCCP requirements are met				X
g. MNPCCP requirements are met	X			
h. Individual User requirements are met				X
4. Permitted well volumes	X			
5. Type I and Type II Non-IGFR withdrawal authority				X
6. Maintenance of approved/accurate measuring devices (INAs also)	X			
7. Groundwater transportation restrictions				X
8. Groundwater deliveries to other AMA water providers				X

ADWR Compliance Determination

___ The Arizona Department of Water Resources, as of the report completion date, has determined that this water system is currently **compliant** with departmental requirements governing water providers and/or community water systems.

X The Arizona Department of Water Resources, as of the report completion date, has determined that this water system is currently **non-compliant** with departmental requirements governing water providers and/or community water systems.

Additional Notes:

If you have any additional questions or concerns regarding the compliance status of this water system, please contact ADWR at (602) 771-8585.

Note: L & U Data

2013=18.73%

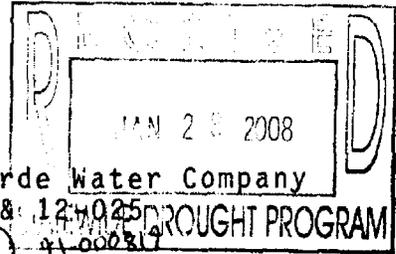
2014=15.37%

2015=28.76%

3-year average = 21.0%

ATTACHMENT 8

System Water Plan



Water Supply Plan

Water system name: Valle Verde Water Company
 System ID number: 91-12-009 & 12-025

1. Service area limits																									
a.	City/town where system is located: Nogales Arizona																								
b.	County where system is located: Santa Cruz																								
c.	Township/range/section where your system is located (if known): Unknown																								
d.	Approximate square miles of service area: 3																								
e.	Describe or submit a map showing the boundaries of your service area (can be streets, town limits, landmarks, etc.) 1. West side of I-19, south of exit 12 to city limits <i>Note that a map is not required, but may be submitted in place of a description.</i> 2. Both sides of Grand Ave - south to Mariposa																								
f.	Type of area served (consider majority of area served). Please check all that apply: <input checked="" type="checkbox"/> Rural <input checked="" type="checkbox"/> Suburban <input type="checkbox"/> Urban <input type="checkbox"/> Mobile home park <input type="checkbox"/> Subdivision <input type="checkbox"/> Prison <input type="checkbox"/> Other If other, describe area served:																								
g.	Typical or predominant landscaping type in residential areas: <input checked="" type="checkbox"/> Low water use landscaping <input type="checkbox"/> Turf <input checked="" type="checkbox"/> Unlandscaped/unirrigated (dirt or natural desert) <input type="checkbox"/> No outdoor water use (e.g. mobile homes with no yards) <input type="checkbox"/> Other Additional description if needed:																								
h.	Average residential lot size:																								
2. Sources of supply																									
a.	Do you serve groundwater? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No If so, do you measure water levels? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No List well registration numbers, most recent water level measurement and date measured (if applicable): <table border="1" style="width: 100%; border-collapse: collapse; margin: 5px 0;"> <thead> <tr> <th style="text-align: left; padding: 2px;">Well registration number</th> <th style="text-align: left; padding: 2px;">Water level</th> <th style="text-align: left; padding: 2px;">Date measured</th> </tr> </thead> <tbody> <tr><td style="padding: 2px;">55-617053</td><td style="padding: 2px;"></td><td style="padding: 2px;"></td></tr> <tr><td style="padding: 2px;">55-617054</td><td style="padding: 2px;"></td><td style="padding: 2px;"></td></tr> <tr><td style="padding: 2px;">55-617055</td><td style="padding: 2px;"></td><td style="padding: 2px;"></td></tr> <tr><td style="padding: 2px;">55-513789</td><td style="padding: 2px;"></td><td style="padding: 2px;"></td></tr> <tr><td style="padding: 2px;">55-582348</td><td style="padding: 2px;"></td><td style="padding: 2px;"></td></tr> <tr><td style="padding: 2px;">55-502001</td><td style="padding: 2px;"></td><td style="padding: 2px;"></td></tr> <tr><td style="padding: 2px;">55-801847 & 55-606934 & 55-500951</td><td style="padding: 2px;"></td><td style="padding: 2px;"></td></tr> </tbody> </table> (if the number of wells exceeds the space allotted, please continue on a second copy of this page, and attach it for submittal)	Well registration number	Water level	Date measured	55-617053			55-617054			55-617055			55-513789			55-582348			55-502001			55-801847 & 55-606934 & 55-500951		
Well registration number	Water level	Date measured																							
55-617053																									
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55-617055																									
55-513789																									
55-582348																									
55-502001																									
55-801847 & 55-606934 & 55-500951																									
b.	Do you serve surface water? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No If yes, list name of source(s):																								
c.	What is your emergency source of water (back-up well number, name of other water provider, etc.)? City of Nogales & hauling water																								

6. Interconnections with other water systems

- a. Do you have an interconnection with another water system?
 Yes No
 If yes, list name of other system(s):
 System #12-009 has interconnect with Nogales
- b. Describe interconnections, including conditions under which water transfer can take place:
 No maps are available
Systems serving more than 1,850 people must provide a map showing interconnections

7. Water use and purchases

- a. Did you sell water to another water system during the past five years?
 Yes No
 If yes, list quantities and systems:
- b. Did you purchase water from another water system during the past five years?
 Yes No
 If yes, list quantities and systems:
 Approximately 35,000,000 gallons

8. Storage and treatment facilities

- a. Do you have storage facilities?
 Yes No
 If yes, what is your total storage capacity?
 800,000 gallons
- b. Do you treat your potable water?
 Yes No
 If yes, describe treatment facilities/methods:
 Chlorination

9. Transmission and distribution facilities

Describe your system's transmission and distribution facilities: Wells, storage, boosters
 Pressure tanks, and main lines
Systems serving more than 1,850 people must provide a map showing transmission and distribution facilities. No maps are available

10. System metering

a. Is your system metered?
 Yes No

Fill out the table below with the following data. If your system is not metered, fill in as much as you are able to estimate (at a minimum, provide estimates for 2006).
Average daily demand – the average daily demand for each of the indicated years (e.g. five average daily demand numbers – one number for each year).
Maximum monthly demand – the month of highest demand for each of the indicated years. Please identify the months and the total quantity of water used that month.
Peak day demand – the day of highest demand for each of the indicated years. Please provide the dates and total quantity of water used that day.

	Avg. daily demand (gallons)	Max monthly demand (gallons)	Estimated peak day demand (gallons)
2002		Month:	Date:
		Quantity:	Quantity:
2003		Month:	Date:
		Quantity:	Quantity:
2004		Month:	Date:

		Quantity:	Quantity:
	2005	Month:	Date:
		Quantity:	Quantity:
	2006	Month:	Date:
		Quantity:	Quantity:

b. Do you have difficulty meeting demand during times of peak use?
 Yes No
 If yes, describe:

c. Other important information related to system production and ability to meet current demands:

a. Fill in the table below with your projected system population and projected demand.

Year	Projected population	Projected average daily demand on system (gallons)
2012	Unknown	Unknown
2017		
2027		

If you have difficulty estimating your projected population, indicate whether you anticipate your population to increase, decrease, or remain stable for the indicated years. If you have difficulty projecting your average daily demand over the next 20 years, consider your current demand with the addition or subtraction of people and provide your best estimate. Projection calculations may be based on information such as gallons per capita per day, gallons per housing unit per day, number of connections and population, historic or expected demands, land use planning/classification, etc.

b. Explain how you arrived at these numbers:
 No information previously

c. Do you anticipate problems meeting these future demands?
 Yes No

d. Indicate any changes that may be necessary to meet demands over the next 20 years:
(for example, if demand is expected to greatly increase, options could include more advanced conservation programs, increased storage, additional wells, etc.)

Water Conservation Plan

Water system name: Valle Verde Water Company
 System ID number: 91- 12-009 & 12-025

a. See fact sheet Conservation and Drought Planning for Community Water Systems: How do they work together? for conservation tips and suggestions.

Check and provide a description for all that apply

Currently implementing	Planned in next five years	Conservation measures/programs	Description
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Metering of source	
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Metering of service connections	
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Water rate structures that encourage efficient water use (e.g. higher rates for higher use)	
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Measures to limit lost and unaccounted for water (e.g. leak detection and repair programs, control evaporation from storage tanks, eliminate illegal connections)	
<input type="checkbox"/>	<input type="checkbox"/>	Programs to encourage low water use landscaping (e.g. low water use/drought tolerant plant list for your area, installation of efficient irrigation systems)	
<input type="checkbox"/>	<input type="checkbox"/>	Describe any education/outreach programs you are implementing Please include any communication you have with your customers regarding conservation; this can be as simple as conservation tips provided in water bills. Other examples include school education programs, landscape workshops, water festivals, etc.	
<input type="checkbox"/>	<input type="checkbox"/>	Other programs	

b. Describe any planned changes or additions to your current programs over the next five years:

Drought Preparedness Plan

Water system name: Valle Verde Water Company
System ID number: 91- 12-009 & 12-025

Complete the form below, or link to the online drought plan tool at <http://droughtplan.arid.arizona.edu>.
If you have a curtailment tariff in place, it may be submitted in place of the drought plan if it includes all the information in the pages below.

1. Drought Plan of Action

Drought Stage	Drought Action Measures
(Normal conditions)	Implement conservation measures/programs from water conservation plan. <i>You do not need to repeat them here. However, please include below any non-conservation related activities (such as augmenting water supply) that will be implemented under "normal" conditions.</i> Other measures:

A Curtailment Tariff has been submitted to the Arizona Corporation for Approval. This plan will be forwarded to ADWR when received.

TARIFF SCHEDULE

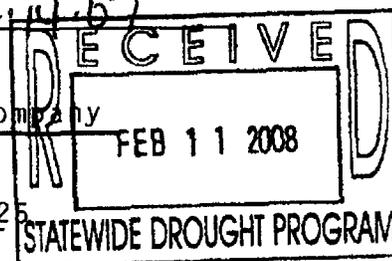
ORIGINAL

Utility: Valle Verde Water Company
Docket No.: _____
Phone No.: 520-623-5172

Tariff Sheet No.: 1 of 4
Decision No.: _____
Effective: 12-11-07

CURTAILMENT PLAN FOR Valle Verde Water Company
(Template 063004)

ADEQ Public Water System No: 12-009 & 12-025



Valle Verde Water ("Company"), is authorized to curtail water service to all customers within its certificated area under the terms and conditions listed in this tariff.

This curtailment plan shall become part of the Arizona Department of Environmental Quality Emergency Operations Plan for the Company.

The Company shall notify its customers of this new tariff as part of its next regularly scheduled billing after the effective date of the tariff or no later than sixty (60) days after the effective date of the tariff.

The Company shall provide a copy of the curtailment tariff to any customer, upon request.

Stage 1 Exists When:

Company is able to maintain water storage in the system at 100 percent of capacity and there are no known problems with its well production or water storage in the system.

Restrictions: Under Stage 1, Company is deemed to be operating normally and no curtailment is necessary.

Notice Requirements: Under Stage 1, no notice is necessary.

Stage 2 Exists When:

- a. Company's water storage or well production has been less than 80 percent of capacity for at least 48 consecutive hours, and
- b. Company has identified issues such as a steadily declining water table, increased draw down threatening pump operations, or poor water production, creating a reasonable belief the Company will be unable to meet anticipated water demand on a sustained basis.

Restrictions: Under Stage 2, the Company may request the customers to voluntarily employ water conservation measures to reduce water consumption by approximately 50 percent. Outside watering should be limited to essential water, dividing outside watering on some uniform basis (such as even and odd days) and eliminating outside watering on weekends and holidays.

ADMINISTRATIVELY
APPROVED FOR FILING
REVISED: June 30, 2004

TARIFF SCHEDULE

ORIGINAL

Utility: Valle Verde Water Company
Docket No.: _____
Phone No.: 520-623-5172

Tariff Sheet No.: 2 of 4
Decision No.: _____
Effective: 12.19.07

Notice Requirements: Under Stage 2, the Company is required to notify customers by delivering written notice door to door at each service address, or by United States first class mail to the billing address or, at the Company's option, both. Such notice shall notify the customers of the general nature of the problem and the need to conserve water.

Stage 3 Exists When:

- a. Company's total water storage or well production has been less than 50 percent of capacity for at least 24 consecutive hours, and
- b. Company has identified issues such as a steadily declining water table, increased draw down threatening pump operations, or poor water production, creating a reasonable belief the Company will be unable to meet anticipated water demand on a sustained basis.

Restrictions: Under Stage 3, Company shall request the customers to voluntarily employ water conservation measures to reduce daily consumption by approximately 50 percent. All outside watering should be eliminated, except livestock, and indoor water conservation techniques should be employed whenever possible. Standpipe service shall be suspended.

Notice Requirements:

- 1. Company is required to notify customers by delivering written notice to each service address, or by United States first class mail to the billing address or, at the Company's option, both. Such Notice shall notify the customers of the general nature of the problem and the need to conserve water.
- 2. Beginning with Stage 3, Company shall post at least 5 signs showing the curtailment stage. Signs shall be posted at noticeable locations, like at the well sites and at the entrance to major subdivisions served by the Company.
- 3. Company shall notify the Consumer Services Section of the Utilities Division of the Corporation Commission at least 12 hours prior to entering Stage 3.

Once Stage 3 has been reached, the Company must begin to augment the supply of water by either hauling or through an emergency interconnect with an approved water supply in an attempt to maintain the curtailment at a level no higher than Stage 3 until a permanent solution has been implemented.

ADMINISTRATIVELY
APPROVED FOR FILING

TARIFF SCHEDULE

ORIGINAL

Utility: Valle Verde Water Company Tariff Sheet No.: 3 of 4
 Docket No.: _____ Decision No.: _____
 Phone No.: 520-623-5172 Effective: 12.14.07

Stage 4 Exists When:

- a. Company's total water storage or well production has been less than 25 percent of capacity for at least 12 consecutive hours, and
- b. Company has identified issues such as a steadily declining water table, increased draw down threatening pump operations, or poor water production, creating a reasonable belief the Company will be unable to meet anticipated water demand on a sustained basis.

Restrictions: Under Stage 4, Company shall inform the customers of a mandatory restriction to employ water conservation measures to reduce daily consumption. Failure to comply will result in customer disconnection. The following uses of water shall be prohibited:

- ◆ Irrigation of outdoor lawns, trees, shrubs, or any plant life is prohibited
- ◆ Washing of any vehicle is prohibited
- ◆ The use of water for dust control or any outdoor cleaning uses is prohibited
- ◆ The use of drip or misting systems of any kind is prohibited
- ◆ The filling of any swimming pool, spas, fountains or ornamental pools is prohibited
- ◆ The use of construction water is prohibited
- ◆ Restaurant patrons shall be served water only upon request
- ◆ Any other water intensive activity is prohibited

The Company's operation of its standpipe service is prohibited. The addition of new service lines and meter installations is prohibited.

Notice Requirements:

1. Company is required to notify customers by delivering written notice to each service address, or by United States first class mail to the billing address or, at the Company's option, both. Such notice shall notify the customers of the general nature of the problem and the need to conserve water.
2. Company shall post at least 5 signs showing curtailment stage. Signs shall be posted at noticeable locations, like at the well sites and at the entrance to major subdivisions served by the Company.
3. Company shall notify the Consumer Services Section of the Utilities Division of the Corporation Commission at least 12 hours prior to entering Stage 4.

ADMINISTRATIVELY
 APPROVED FOR FILING
 REVISED: June 30, 2004

TARIFF SCHEDULE

ORIGINAL

Utility: Valle Verde Water Company

Tariff Sheet No.: 4 of 4

Docket No.: _____

Decision No.: _____

Phone No.: 520-623-5172

Effective: 12.14.07

Customers who fail to comply with the above restrictions will be given a written notice to end all outdoor use. Failure to comply within two (2) working days of receipt of the notice will result in temporary loss of service until an agreement can be made to end unauthorized use of outdoor water. To restore service, the customer shall be required to pay all authorized reconnection fees. If a customer believes he/she has been disconnected in error, the customer may contact the Commission's Consumer Services Section at 1-800-222-7000 to initiate an investigation.

Once Stage 4 has been reached, the Company must augment the supply of water by hauling or through an emergency interconnect from an approved supply or must otherwise provide emergency drinking water for its customers until a permanent solution has been implemented.

ADMINISTRATIVELY
APPROVED FOR FILING