

ORIGINAL NEW APPLICATION



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**Frontier**  
COMMUNICATIONS

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Arizona Corporation Commission  
**DOCKETED**

October 26, 2016

OCT 26 2016

Docket Control  
Arizona Corporation Commission  
1200 West Washington Street  
Phoenix, Arizona 85007

T-03214A-16-0390

DOCKETED BY *R.A.*

**RE: Citizens Telecommunications Company of the White Mountains, Inc. d/b/a  
Frontier Communications of the White Mountains T-03214A – Lifeline  
Reform**

Dear Corporation Commissioners and Staff:

Enclosed please find the original and thirteen copies of the tariff filing for Citizens Telecommunications Company of the White Mountains, Inc. d/b/a Frontier Communications of the White Mountains (Frontier).

The purpose of this filing is to revise the Lifeline tariff by streamlining program rules and eliminating outdated program obligations as required in the FCC's April 27, 2016 Report and Order, Further Report and Order, and Order on Reconsideration of Proposed Rulemaking in WC Docket No. 11-42, (FCC 16-38).

It is respectfully requested that this tariff become effective on December 1, 2016.

Please return approved stamped tariff sheets to:

Frontier Communications  
Linda Saldaña  
9260 E. Stockton Blvd.  
Elk Grove, CA 95624

Please direct any questions or notifications of action taken on this filing to Kirk Lee at (425) 261-5855 or [Kirk.Lee@ftr.com](mailto:Kirk.Lee@ftr.com).

Sincerely,

R. Kirk Lee  
Manager, Government & External Affairs

RKL: lms  
Enclosures

**EXCHANGE AND NETWORK SERVICES TARIFF**

<u>Page</u>	<u>Revision</u>	<u>Page</u>	<u>Revision</u>	<u>Page</u>	<u>Revision</u>	<u>Page</u>	<u>Revision</u>
SCHEDULE NO. AA		SCHEDULE NO. AB		SCHEDULE NO. AB		SCHEDULE NO. AC	
1	Original	28	Original	57	1st Revised	18	Original
2	Original	29	Original	58	1st Revised	19	1st Revised
3	Original	30	Original	59	1st Revised	20	Original
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2	1st Revised	35	Original	64	Original	25	Original
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12	Original	45	Original	1	14 <sup>th</sup> Revised	35	Original
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16	Original	49	2nd Revised	5	1 <sup>st</sup> Revised	39	Original
17	1st Revised	50	Original	6	Original	40	1 <sup>st</sup> Revised
18	1st Revised	51	Original	7	Original	41	2 <sup>nd</sup> Revised
19	1st Revised	52	1st Revised	8	4 <sup>th</sup> Revised	42	Original
20	Original	53	1st Revised	9	1 <sup>st</sup> Revised	43	Original
21	Original	54	1st Revised	10	2 <sup>nd</sup> Revised	44	1 <sup>st</sup> Revised
22	Original	55	Original	11	1 <sup>st</sup> Revised	45	Original
23	Original	56	Original	12	1st Revised	46	Original
24	Original			13	1st Revised	47	Original
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27	Original			16	1st Revised	50	Original
				17	Original	51	Original
						52	Original
						53	Original

DATE ISSUED: October 26, 2016  
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TITLE: Senior Vice President

**RESERVED FOR ACC TARIFF APPROVAL**

DECISION NO.:

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EXCHANGE AND NETWORK SERVICES TARIFF

Page	Revision	Page	Revision	Page	Revision	Page	Revision
SCHEDULE NO. AC		SCHEDULE NO. A-1		SCHEDULE NO. A-1		SCHEDULE NO. A-4	
54	Original	11	1 <sup>st</sup> Revised	50	1 <sup>st</sup> Revised	1	30 <sup>th</sup> Revised
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56	Original	13	1 <sup>st</sup> Revised	52	1 <sup>st</sup> Revised	2	2 <sup>nd</sup> Revised
57	Original	14	2 <sup>nd</sup> Revised	53	2 <sup>nd</sup> Revised	3	1 <sup>st</sup> Revised
58	Original	15	1 <sup>st</sup> Revised	54	6 <sup>th</sup> Revised	4	Original
59	Original	16	Original	54.1	2 <sup>nd</sup> Revised	5	Original
60	Original	17	1 <sup>st</sup> Revised	55	5 <sup>th</sup> Revised	6	1 <sup>st</sup> Revised
61	Original	18	Original	56	Original	7	Original
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SCHEDULE NO. A-1		34	Original	12	Original	23	1 <sup>st</sup> Revised
1	27 <sup>th</sup> Revised	35	1 <sup>st</sup> Revised	13	Original	24	Original
2	Original	36	Original	14	Original	25	Original
3	Original	37	Original	15	1 <sup>st</sup> Revised	26	Original
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5.6	1 <sup>st</sup> Revised	45	Original	5	Original	34	4 <sup>th</sup> Revised
5.7	1 <sup>st</sup> Revised	46	Original	6	5 <sup>th</sup> Revised	35	Original
6	1 <sup>st</sup> Revised	47	Original	6.1	Original	35.1	Original
7	2 <sup>nd</sup> Revised	48	Original	6.2	3 <sup>rd</sup> Revised	36	2 <sup>nd</sup> Revised
8	2 <sup>nd</sup> Revised	49	1 <sup>st</sup> Revised	7	1 <sup>st</sup> Revised	37	1 <sup>st</sup> Revised
9	1 <sup>st</sup> Revised			8	Original	38	Original
10	1 <sup>st</sup> Revised					38.1	Original

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FILED BY: Steve Crosby

TITLE: Senior Vice President

RESERVED FOR ACC TARIFF APPROVAL

DECISION NO.:

DOCKET NO.: T-03214A-16

SCHEDULE NO. AC

RULES

LIST OF EFFECTIVE SHEETS

Sheets 1 through 75 of this schedule are effective as of the date shown on each sheet.

<u>Sheet</u>	<u>Number of Revision</u>	<u>Sheet</u>	<u>Number of Revision</u>
1	<b>14<sup>th</sup> Revised</b>	39	Original
2	2 <sup>nd</sup> Revised	40	1 <sup>st</sup> Revised
3	Original	41	2 <sup>nd</sup> Revised
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5	1 <sup>st</sup> Revised	43	Original
6	Original	44	1 <sup>st</sup> Revised
7	Original	45	Original
8	<b>4<sup>th</sup> Revised</b>	46	Original
9	Original	47	Original
10	2 <sup>nd</sup> Revised	48	Original
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25	Original	63	Original
26	Original	64	Original
27	Original	65	Original
28	Original	66	Original
29	Original	67	Original
30	1 <sup>st</sup> Revised	68	Original
31	Original	69	Original
32	Original	70	Original
33	Original	71	Original
34	Original	72	Original
35	Original	73	Original
36	Original	74	1 <sup>st</sup> Revised
37	Original	75	Original
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SCHEDULE NO. AC

RULE NO. 1  
DEFINITIONS (Continued)

**DIAL TELEPHONE SERVICE** - Service by means of a telephone system in which the central office equipment is of the automatic or machine-switching type and in which the customer's telephone is equipped with a dial for use in originating calls.

**DIGITAL CHANNEL SERVICE** - Service that transmits and receives digital signals between the serving wire center and digital switching equipment located at the customer's premises. The service enables customers to channelize up to 24 voice grade DS0's on a single transport facility. It is comprised of two components; a digital port in the serving wire center and a digital transport facility between the serving wire center and the customer's premises.

**DIRECT CONNECTION** - Connection of terminal equipment to the telephone network by means other than acoustic and/or inductive coupling.

**DIRECTORY LISTINGS** - Essential information in the telephone directory whereby telephone users may ascertain the telephone number of a customer in the alphabetical section.

**DISCONNECT** - A discontinuance of service in which the outside plant facilities used in the service are immediately made available for use for another service.

**DISTRIBUTION FACILITIES** - The utility's cables, wires, and associated supporting structures and appurtenances located in dedicated streets and utility easements, designed to serve more than one property, and extending from the serving central office to the points of connection with service connection.

**ELECTRONIC BILL PRESENTMENT AND PAYMENT (EBPP)** - Electronic Bill Presentment Program (EBPP) is an optional service provided by the Utility that allows customers to view and or pay their telephone bill on-line.

**EMERGENCY** - A situation which exists when serious sickness, public safety, necessity, or war conditions are involved.

**ENHANCED LIFELINE SERVICE FOR TRIBAL LANDS** - Additional federal Lifeline and Linkup assistance for qualifying low-income individuals living on federally recognized tribal lands (American Indian and Alaska Native) to reduce the cost of basic telephone service and offset initial connection charges and line extension costs associated with the initiation of service for those individuals. (T)

**EXCHANGE** - A telephone system providing service within a specified area as shown on maps filed elsewhere in the tariff schedules.

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SCHEDULE NO. A-3

LIFELINE TELEPHONE SERVICE

LIST OF EFFECTIVE SHEETS

Sheets 1 through 8 of this schedule are effective as of the date shown on each sheet.

<u>Sheet</u>	<u>Number of Revision</u>
<b>1</b>	<b>9<sup>th</sup> Revised</b>
<b>2</b>	<b>4<sup>th</sup> Revised</b>
3	4 <sup>th</sup> Revised
4	Original
5	1 <sup>st</sup> Revised
<b>6</b>	<b>5<sup>th</sup> Revised</b>
6.1	Original
<b>6.2</b>	<b>3<sup>rd</sup> Revised</b>
7	1 <sup>st</sup> Revised
8	1 <sup>st</sup> Revised

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SCHEDULE NO. A-3

LIFELINE TELEPHONE SERVICE (continued)

A1 APPLICABILITY

Applicable to eligible residence customers for Universal Lifeline Telephone Service (ULTS).

A2 TERRITORY

Within the exchange areas of all exchanges as said areas are defined on maps filed as part of the tariff schedules.

A3 GENERAL

B1 The utility shall provide Lifeline Telephone Service to any applicant that that meets the qualifications in 47 CFR 54.409.

(C)

B2 Subscriber certification will comply with 47 CFR 54.410(a)-(e) and (g).

(C)

(D)

(D)

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SCHEDULE NO. A-3

LIFELINE TELEPHONE SERVICE (continued)

A5 SPECIAL CONDITIONS (continued)

- B12 Optional services are not included in Universal Lifeline Telephone Service rates, but will be provided to Universal Lifeline Telephone Service customers at applicable tariffed rates and charges.
- B13 Universal Lifeline Telephone Service credits shall be applied to each monthly statement for the months this service is furnished and shall apply only for the duration of this service.
- B14 The income limitation claimed by a Lifeline customer in their application for service is subject to verification at any time by the serving telephone utilities.
- B15 Applicants that qualify under the 135% <sup>1</sup> Federal Poverty Guideline criteria must sign a document under penalty of perjury certifying their household income is at or below 135% <sup>1</sup> of the Federal Poverty Guidelines and provide supporting documentation at the time of enrollment. The supporting documentation can include one of the following: (R)(T)  
(R)(N)
- a. Prior year's state, federal or tribal tax return;
  - b. Current income statements from an employer or paycheck stub;
  - c. Social Security statement of benefits;
  - d. Veterans Administration state of benefits;
  - e. Retirement / pension statement of benefits;
  - f. Unemployment/Workers Compensation statement of benefits;
  - g. Federal or tribal notice letter of participation in Bureau of Indian Affairs General Assistance;
  - h. Divorce Decree or Child Support Document

If the applicant chooses to submit anything other than the prior year's income tax return, applicant must present three consecutive months worth of the alternative supporting documentation that is within the most recent twelve consecutive months.

<sup>1</sup> To be implemented effective 12/01/16.

(T)

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SCHEDULE NO. A-3

RESERVED FOR FUTURE USE

(T)

(D)

(D)

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