

ORIGINAL

NEW APPLICATION



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Frontier
COMMUNICATIONS

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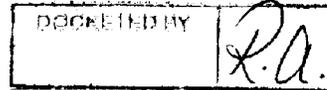
October 26, 2016

Arizona Corporation Commission
DOCKETED

Docket Control
Tariff Administrator
Arizona Corporation Commission
1200 West Washington Street
Phoenix, Arizona 85007

T-02115A-16-0389

OCT 26 2016



**RE: Navajo Communications Company, Inc. d/b/a Frontier Navajo
Communications Company T-02115A – Lifeline Reform**

Dear Corporation Commissioners and Staff:

Enclosed please find the original and thirteen copies of the tariff filing Navajo Communications Company, Inc. d/b/a Frontier Navajo Communications Company, for review and approval.

The purpose of this filing is to revise the Lifeline tariff by streamlining program rules and eliminating outdated program obligations as required in the FCC's April 27, 2016 Report and Order, Further Report and Order, and Order on Reconsideration of Proposed Rulemaking in WC Docket No. 11-42, (FCC 16-38).

It is respectfully requested that this tariff become effective on December 1, 2016.

Please return approved stamped tariff sheets to:

Frontier Communications
Linda Saldaña
9260 E. Stockton Blvd.
Elk Grove, CA 95624

Please direct any questions or notifications of action taken on this filing to Kirk Lee at (425) 261-5855 or Kirk.Lee@ftr.com.

Sincerely,

Kirk Lee
Manager, Government & External Affairs

KL: lms
Enclosures

DEFINITION OF TERMS

Demarcation Point: The point of interconnection between the Utility's facilities and the wiring at a customer's premises.

Digital Channel Service (DCS): The term "Digital Channel Service" denotes a service that transmits and receives digital signals between the serving wire center and digital switching equipment located at the customer's premises. The service enables customers to channelize up to 24 voice grade DS0s on a single transport facility. It is comprised of two components; a digital port in the serving wire center and a digital transport facility between the serving wire center and the customer's premises.

Directory Listing: The publication in the Telephone Company's directory of information relative to the subscriber's telephone numbers, by which the telephone users determine the telephone number of a desired station.

Direct Inward Dialing (DID) Service: A central office service that provides in-dialing from the exchange and toll network directly to the station lines associated with customer premises without intervention from an attendant. Service is provided in combination with one-way PBX trunk access lines.

Enhanced Lifeline Service/Tribal Lands: Additional federal Lifeline and Linkup assistance for qualifying low-income individuals living on federally recognized tribal lands (American Indian and Alaska Native) to reduce the cost of basic telephone service and offset initial connection charges and line extension costs associated with the initiation of service for those individuals. (T)

Electronic Bill Presentment and Payment (EBPP): Electronic Bill Presentment Program (EBPP) is an optional service provided by the Utility that allows customers to view and or pay their telephone bill on-line.

Exchange Service: The general telephone service rendered in accordance with individual Local Exchange Tariff and General Exchange Tariff provisions. Exchange service is a general term describing as a whole, the facilities for local intercommunications, together with the right to send and receive a specified or an unlimited number of local messages at charges in accordance with the provisions of the Local or General Exchange Tariffs.

Extended Area Service: Exchange service between different contiguous exchange areas whereby the subscribers of one exchange may call and be called by the subscribers of the other exchange or exchanges without specific message toll charges but at a fixed monthly rate.

Extension Line: A circuit connecting an extension station with the telephone circuit to which the main station is connected.

Extension Line Mileage: (See Mileage)

Foreign Exchange Mileage: (See Mileage)

Foreign Exchange Service: Exchange service furnished by means of a circuit connecting a subscriber's facilities with a central office outside of the exchange area in which the service is located.

General Use Pole Line: The poles, wire, cable, etc., used to furnish facilities for telephone service to more than one subscriber.

EXCHANGE TELEPHONE SERVICE

CONDITIONS

Access Line Service

1. Two and Eight Party Services were frozen as of March 1, 1984 and are limited to existing customers in existing locations.
2. Access Line Service is furnished with rotary service as the standard signaling arrangement. Rates for Touch Tone are shown in Section 20.
3. The rates for access line service do not include a telephone set with the line.
4. Service Connection Charges for Access Lines are located in Section 15.
5. The Company reserves the right to service a customer via Rural Radio transmission when physical cable is not feasible.
6. Rural Radio is one party service which is only available at the Company's option to new customers or existing customers whose facilities are in need of repair.
7. Rural Radio may be provided to customers located in an exchange other than the local exchange in which the customer resides, provided there is Extended Area Service between both the local and dial tone exchanges.
8. The utility shall provide Lifeline Telephone Service to any applicant that meets the qualifications in 47 CFR 54.409.

Subscriber certification will comply with 47 CFR 54.410(a)-(e) and (g).

(C)

(C)

(D)

(D)

EXCHANGE TELEPHONE SERVICE

CONDITIONS (Continued)

Access Line Service (Continued)

8. (Continued)

(D)

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(D)

Lifeline Telephone Service will be subject to the following restrictions:

(D)

(D)

- Service will only be provided to the applicant's principal residence.
- Lifeline customers are charged the Residence access line rate plus the Federal Subscriber Line Charge, then receive the applicable federal and state Lifeline discounts on their Local bill.
- Optional toll blocking functionality is offered at no charge to Lifeline customers.
- Service charges will be waived for changing basic local exchange service to Lifeline service.

(D)

For additional conditions for application of this service see:

Deposits in Section 3.

Service Charges in Section 15.

Suspension of Service in Section 16.

(D)

EXCHANGE TELEPHONE SERVICE

CONDITIONS (Continued)

Access Line Service (Continued)

8. (Continued)

Recipients of Universal Lifeline Telephone Service must notify the Utility of a change in any condition, which occurs that would cause the household to no longer qualify for the service under Section 4, Lifeline Telephone Service, Senior Telephone Discount Program (STDP) or Enhanced Lifeline Service For Tribal Lands. Upon receipt of notification, the Utility will change the service to regular tariffed rates for the service furnished. Service Connection Charges will not apply to the change in service.

If the Utility discovers that conditions exist which cause the recipient not to qualify for Universal Lifeline Telephone Service, the customer will be notified that the service will be converted to regular tariffed rates.

The Utility will have the right to verify that applicants meet the eligibility requirements directly with the state agency administering the qualifying programs, via statistically valid sample or other means performed by the Utility on an annual basis.

Applicants that qualify under the 135% ¹ Federal Poverty Guideline criteria must sign a document under penalty of perjury certifying their household income is at or below 135% ¹ of the Federal Poverty Guidelines and provide supporting documentation at the time of enrollment. The supporting documentation can include one of the following: (R)(T) (R)(N)

- a. Prior year's state, federal or tribal tax return;
- b. Current income statements from an employer or paycheck stub;
- c. Social Security statement of benefits;
- d. Veterans Administration state of benefits;
- e. Retirement / pension statement of benefits;
- f. Unemployment/Workers Compensation statement of benefits;
- g. Federal or tribal notice letter of participation in Bureau of Indian Affairs General Assistance;
- h. Divorce Decree or Child Support Document

If the applicant chooses to submit anything other than the prior year's income tax return, applicant must present three consecutive months worth of the alternative supporting documentation that is within the most recent twelve consecutive months.

¹ To be implemented effective 12/01/16.

(T)

EXCHANGE TELEPHONE SERVICE

CONDITIONS (Continued)

Access Line Service (Continued)

9. Reserved For Future Use

(T)

(D)

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