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COMMISSIONERS
DOUG LITTLE - Chairman
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TOM FORESE
ANDY TOBIN

JODI JERICH
Executive Director



ARIZONA CORPORATION COMMISSION



0000174342

UTILITIES DIVISION
1200 West Washington Street
Phoenix, AZ 85007
TELEPHONE: (602) 542-4251

October 21, 2016

To: Docket Control

RE: EPCOR- Customer Comments

Docket No. WS-01303A-16-0145

Please docket the attached with 5 customer comments regarding the above file case.

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Customer comments can be reviewed in E-Docket under the above docket number.

Arizona Corporation Commission
DOCKETED

OCT 24 2016

Filed by: Utilities Division-Consumer Services

DOCKETED BY Ra.

WS-01303A-16-0145

Arizona Corporation Commission Utilities Complaint Form

Investigator: Roxanne Best **Phone:** <<< REDACTED >>> **Opinion Date:** 10/18/2016
Opinion Number: 2016 - 135167 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Consolidation In Favor **Closed Date:** 10/18/2016 11:40 AM

First Name: Nancy **Last Name:** Goettsch **Account Name:** Nancy Goettsch
Address: <<< REDACTED >>>
City: Buckeye **State:** AZ **Zip Code:** 85396

Company: EPCOR Sewer *AAWC **Division:** Sewer

Nature Of Opinion

Docket Number: WS-01303A-16-0145

Docket Position: For

OCT 18 2016

AZ CORP COMM.

Director - Utilities

Arizona Corporation Commission Utilities Division

1200 W Washington

Phoenix, AZ 85003

SUBJECT: EPCOR Wastewater Case WS 01303A-16-0145

To Whom it May Concern;

I am a resident of Verrado and an EPCOR wastewater customer, and I am asking the Arizona Corporation Commission to decide in favor of full consolidation of EPCOR's wastewater districts into a single rate structure.

We live in the Agua Fria district, and our disparate communities have been consolidated for fifteen years. The Arizona Constitution specifies that people and places should pay the same rate for "like and contemporaneous service". That we receive such service cannot be disputed. It's time to bring all EPCOR-served communities under the same pricing.

Our community, and others in Agua Fria, have been subjected to severe fluctuations in rates over the past six years because the Commission had yet to clearly state a position on consolidation, allowing communities to drive the conversation, solely to preserve their own rates. In the Water Workshop this spring, the Commission finally made a statement in support of Consolidation regarding smaller companies and customer bases. It is my strong hope that you will stay the course on this issue and consolidate EPCOR districts once and for all.

We all receive the same service from the same company under very similar conditions. We should all pay the same price for that service.

Thank you for your attention to this matter. Sincerely,

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WS-01303A-16-0145

Arizona Corporation Commission Utilities Complaint Form

Date:	Analyst:	Investigation	Submitted By:	Type:
10/18/2016	Roxanne Best	Correspondence		Investigation

Comments noted for record and docketed. Closed.



WS-01303A-16-0145

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Al Amezcua **Phone:** <<< REDACTED >>> **Opinion Date:** 10/17/2016
Opinion Number: 2016 - 135123 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 10/17/2016 10:19 AM
 Rate Case Items - Consolidation Opposed

First Name: Christian **Last Name:** Hedegaard-Schou **Account Name:** Christian Hedegaard-Schou
Address: <<< REDACTED >>>
City: Sun City **State:** AZ **Zip Code:** 85351
Home: <<< REDACTED >>> **Cell:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: EPCOR Sewer *AAWC **Division:** Sewer
Jeanne Franz **Phone:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Nature Of Opinion

Docket Number: WS-01303A-16-0145 **Docket Position:** Against
I do not think it is fair for our sewer bill to be raised to help other communities lower their sewer bill.

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WS-01303A-16-0145

Arizona Corporation Commission Utilities Complaint Form

Investigator: Al Amezcua Phone: <<< REDACTED >>> Opinion Date: 10/20/2016
 Opinion Number: 2016 - 135154 Priority: Respond within 5 business days
 Opinion Codes: Rate Case Items - Consolidation Opposed Closed Date: 10/20/2016 8:38 AM
 Rate Case Items - Opposed

First Name: William Last Name: Stimmel Account Name: William & Darlene Stimmel
 Address: <<< REDACTED >>>
 City: Sun City State: AZ Zip Code: 85351
 Home: <<< REDACTED >>> Email: <<< REDACTED >>>

Company: EPCOR Sewer *AAWC Division: Sewer
 Jeanne Franz Phone: <<< REDACTED >>> Email: <<< REDACTED >>>

Nature Of Opinion

Docket Number: WS-01303A-16-0145 Docket Position: Against

As an EPCOR ratepayer and Sun City resident, I strongly disagree and object to EPCOR's recommendation for full consolidation of the EPCOR wastewater districts. EPCOR shows that their cost of service for our district is approximately \$25.00/month and the consolidated rate would be over \$40.00/month for our district ratepayers. This is an attempt to raise our rates by 67% in a single action!! Our generation has never shied away from our responsibility to earn our way and pay for the costs we incur. W should not be forced to subsidize the other districts. Please "vote against full consideration"!!!

As an EPCOR ratepayer and Sun City resident, I strongly disagree and object to EPCOR's recommendation for full consolidation of the EPCOR wastewater districts. EPCOR shows that their cost of service for our district is approximately \$25.00/month and the consolidated rate would be over \$40.00/month for our district ratepayers. This is an attempt to raise our rates by 67% in a single action!! Our generation has never shied away from our responsibility to earn our way and pay for the costs we incur. W should not be forced to subsidize the other districts. Please "vote against full consideration"!!! As an EPCOR ratepayer and Sun City resident, I strongly disagree and object to EPCOR's recommendation for full consolidation of the EPCOR wastewater districts. EPCOR shows that their cost of service for our district is approximately \$25.00/month and the consolidated rate would be over \$40.00/month for our district ratepayers. This is an attempt to raise our rates by 67% in a single action!! Our generation has never shied away from our responsibility to earn our way and pay for the costs we incur. W should not be forced to subsidize the other districts. Please "vote against full consideration"!!!

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WS-01303A-16-0145

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Al Amezcua **Phone:** <<< REDACTED >>> **Opinion Date:** 10/20/2016
Opinion Number: 2016 - 135156 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Consolidation Opposed **Closed Date:** 10/20/2016 8:41 AM
Rate Case Items - Opposed

First Name: Craig **Last Name:** Zimmerman **Account Name:** Craig Zimmerman
Address: <<< REDACTED >>>
City: Sun City **State:** AZ **Zip Code:** 85351
Cell: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: EPCOR Sewer *AAWC **Division:** Sewer
Jeanne Franz **Phone:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Nature Of Opinion

Docket Number: WS-01303A-16-0145 **Docket Position:** Against

As an EPCOR ratepayer and Sun City resident, I strongly object to EPCOR's recommendation for full consolidation of the EPCOR wastewater districts. EPCOR shows their cost of service for our district is approximately \$25 per month and the consolidated rate would be more than \$40 per month for our district ratepayers. We should not be forced to subsidize the other districts.

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WS-01303A-16-0145

Arizona Corporation Commission Utilities Complaint Form

Investigator: Roxanne Best **Phone:** <<< REDACTED >>> **Opinion Date:** 10/21/2016
Opinion Number: 2016 - 135227 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Consolidation In Favor **Closed Date:** 10/21/2016 2:46 PM

First Name: Lori **Last Name:** Petersen **Account Name:** Lori Petersen
Address: <<< REDACTED >>>
City: Sun City **State:** AZ **Zip Code:** 85373
Email: <<< REDACTED >>>

Company: EPCOR Sewer *AAWC **Division:** Sewer

Nature Of Opinion

Docket Number: WS-01303A-16-0145 **Docket Position:** For

From: Lori Petersen

Sent: Friday, October 21, 2016 2:24 PM

To: Utilities Div - Mailbox <UtilitiesDiv@azcc.gov>; Tobin-Web <Tobin-Web@azcc.gov>; Forese-Web <forese-web@azcc.gov>; Little-Web <Little-Web@azcc.gov>; Stump-Web <Stump-Web@azcc.gov>; RBurns-Web <rburns-web@azcc.gov>

Subject: EPCOR - DOCKET #WS-01303A-16-0145

Dear Commissioner –

As a resident of Cross River, a community in the Agua Fria wastewater district, I want the record to show my unconditional support for full consolidation of the EPCOR waste water districts. It is a fair and equitable solution to a major discriminatory and economic problem which has been plaguing our communities for many, many years. Other utility companies, welcomed growth into their systems. As with those utility customers, full consolidation treats all consumers on an equal basis, is economically viable to all parties and is acceptable to the utility company, EPCOR. Our property values are suffering due to these high water and waste water rates. Some consumers may see an increase but all consumers will be treated the same and uniformity and fairness is paramount. Please support full consolidation as requested by EPCOR.

Thank you in advance.

Lori Petersen

Date:	Analyst:	Investigation	
10/21/2016	Roxanne Best	Submitted By:	Type:
Comments noted for record and docketed. Closed.		Email	Investigation

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