

ORIGINAL

NEW APPLICATION



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**Frontier**  
COMMUNICATIONS

Everett, WA 98201-1003  
Fax: 425-261-5262

RECEIVED  
AZ CORP COMMISSION  
DOCKET CONTROL

October 26, 2016

2016 OCT 26 PM 12 53

Docket Control  
Arizona Corporation Commission  
1200 West Washington Street  
Phoenix, Arizona 85007

T-20680A-16-0387

**RE: Frontier Communications of the Southwest, Inc. T-20680A - Lifeline Reform**

Dear Corporation Commissioners and Staff:

Enclosed please find the original and thirteen copies of the tariff filing for Frontier Communications of the Southwest, Inc., (Frontier).

The purpose of this filing is to revise the Lifeline tariff by streamlining program rules and eliminating outdated program obligations as required in the FCC's April 27, 2016 Report and Order, Further Report and Order, and Order on Reconsideration of Proposed Rulemaking in WC Docket No. 11-42, (FCC 16-38).

It is respectfully requested that this filing become effective on December 1, 2016.

Please return approved stamped tariff sheets to:

Frontier Communications  
Linda Saldaña  
9260 E. Stockton Blvd.  
Elk Grove, CA 95624

Please direct any questions or notifications of action taken on this filing to Kirk Lee at (425) 261-5855 or [Kirk.Lee@ftr.com](mailto:Kirk.Lee@ftr.com).

Sincerely,

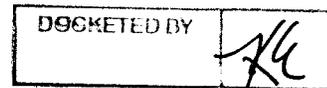
R. Kirk Lee  
Manager, Government & External Affairs

RKL: lms  
Enclosures

Arizona Corporation Commission

**DOCKETED**

OCT 26 2016



ARIZONA

SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE

LIST OF EFFECTIVE SHEETS

Sheets 1 through 39 of this schedule are effective as of the date shown on each sheet.

<u>Sheets</u>	<u>Number of Revision</u>
1	7 <sup>th</sup> Revised
2	2 <sup>nd</sup> Revised
3	Original
4	Original
5	Original
6	Original
7	Original
8	2 <sup>nd</sup> Revised
9	2 <sup>nd</sup> Revised
10	1 <sup>st</sup> Revised
11	1 <sup>st</sup> Revised
12	1 <sup>st</sup> Revised
13	1 <sup>st</sup> Revised
14	1 <sup>st</sup> Revised
15	Original
16	1 <sup>st</sup> Revised
17	1 <sup>st</sup> Revised
18	1 <sup>st</sup> Revised
19	3 <sup>rd</sup> Revised
20	3 <sup>rd</sup> Revised
21	1 <sup>st</sup> Revised
22	Original
23	Original
24	Original
25	3 <sup>rd</sup> Revised
26	Original
27	Original
28	1 <sup>st</sup> Revised
29	Original
30	1 <sup>st</sup> Revised
31	1 <sup>st</sup> Revised
32	Original
33	3 <sup>rd</sup> Revised
34	2 <sup>nd</sup> Revised

(continued)

Docket No. T-20680A-16-

Issued By

Date Filed: October 26, 2016

Decision No. \_\_\_\_\_

Senior Vice President  
Regulatory Affairs

Effective: December 1, 2016

ARIZONA

SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

LIST OF EFFECTIVE SHEETS (continued)

<u>Sheets</u>	<u>Number of Revision</u>
35	Original
<b>36</b>	<b>2<sup>nd</sup> Revised</b>
37	1 <sup>st</sup> Revised
38	Original
39	Original

(continued)

Docket No. T-20680A-16-

Issued By

Date Filed: October 26, 2016

Decision No. \_\_\_\_\_

Senior Vice President  
Regulatory Affairs

Effective: December 1, 2016

ARIZONA

SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

CONDITIONS (continued)

A9 Senior Telephone Discount Program (STDP) (continued)

- B7 Low-income customers who qualify under the Senior Telephone Discount Program, (otherwise known as Arizona's Low Income Telephone Assistance Program (ALITAP)) may receive an allowance equal to the current federally mandated primary residence End User Common Line (EUCL) charge which is discounted 100% as set forth in Frontier's Tariff FCC No. 6, as well as an additional allowance equal to the current Federal Lifeline Support credit. (C)
- STDP/ALITAP customers are eligible to receive additional state support in an amount equal to 17% discount of local service charges. (T)

(D)

(D)

(continued)

Docket No. T-20680A-16-

Issued By

Date Filed: October 26, 2016

Decision No. \_\_\_\_\_

Director  
Government and External Affairs

Effective: December 1, 2016

ARIZONA

SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

CONDITIONS (continued)

A16 Lifeline Service (Continued)

B2 Application

C1 Tribal Land low-income customers who qualify for Arizona's Lifeline and Tribal Link Up will receive an allowance equal to the current federally mandated primary residence End User Common Line (EUCL) charge, a 100% reduction, up to \$100.00 in Tribal Link Up installation credits to establish telephone service, as well as an additional allowance equal to the current federal Lifeline Support credit. Lifeline customers are also eligible to receive additional state Lifeline support in an amount equal to 17% discount of local service charges.

	<u>Monthly Rate</u>	
Federal and State Lifeline Credits for a One-Party Line:		
a. Federal Lifeline Support Credit (includes Federal End User Common Line Credit of \$6.50 and remainder \$2.75 credit covers basic service)	\$9.25	
b. STDP Discount Amount	2.68	
To be eligible for Lifeline, the applicant's total household gross income must not exceed 135% <sup>1</sup> of the federally established poverty levels set forth for the number of persons in the applicant's household, as updated, by providing proof of income that he/she or the family unit receives, or is eligible to receive benefits from a public program.		(R)(N)

D1 Effective December 16, 2005, applicants may produce the following income documentation as proof of total household gross income:

- E1 Most recent state, federal or tribal tax return
- E2 Three consecutive months of all income statements for applicant's household within the same calendar year
- E3 Social Security statement of benefits
- E4 Veterans Administration statement of benefits
- E5 Retirement/pension statement of benefits
- E6 Unemployment/Workmen's Compensation statement of benefits
- E7 Federal or tribal notice letter of participation in Bureau of Indian Affairs General Assistance
- E8 Divorce Degree
- E9 Child Support Document

<sup>1</sup> To be implemented effective 12/01/16. (N)

(continued)

ARIZONA

SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

CONDITIONS (continued)

A16 Lifeline Service (Continued)

B2 Application (Continued)

C1 - (Continued)

D2 Lifeline Assistance is available to all residential customers who meet the qualifications in 47 CFR 54.409. (C)  
(C)

(D)

(D)

D3 Subscriber certification will comply with 47 CFR 54.410(a)-(e) and (g). (N)

C2 Lifeline Service includes an allowance equal to the current federally mandated primary residence End User Common Line (EUCL) charge for Lifeline customers which is discounted 100% as set forth in Frontier's Tariff FCC No. 6.

C3 The Lifeline Service credit will begin with the date the utility receives a valid application from the customer or when new service is established for a qualifying customer. The credit will not exceed what has been billed to the customer.

(continued)

ARIZONA

SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

CONDITIONS (continued)

A16 Lifeline Service (continued)

B3 Rates and Charges

C1 A credit amount listed in Schedule No. A-1 A16 per month, which is in compliance with FCC Docket No. 12-11, is applicable to the local single line residential rate of qualifying Lifeline Service customers.

C2 All recurring and nonrecurring charges for any service ordered by the customer shall be billed at tariffed rates, with the exception of the initial installation charges, (see Tribal Link Up in Schedule No. A-1 A17 following).

C3 When a customer is no longer eligible for Lifeline Service, the Lifeline credit amount specified in C1 preceding, will be discontinued and regular tariffed rates and charges will apply. The customer is responsible for notifying the Utility of any change in any condition that occurs that would cause the household to no longer qualify for Lifeline Service. Upon receipt of notification, the Utility will change the service to regular tariffed rates for the service furnished. Service Connection charges will not apply to the change in service.

C4 The Utility shall verify eligibility of all Lifeline customers annually. (T)

D1 For program-based customers, customers will provide a copy of their Medicaid card or other Lifeline qualifying public assistance card and self-certify, under penalty of perjury, that they continue to participate in a Lifeline-qualifying public assistance program.

D2 For income-based customers, customers will provide a copy of current Income Documentation as listed A16 B2 C1 D1. The customer must also self-certify, under penalty of perjury, the number of individuals in their household and that the documentation presented accurately represents their annual household income.

C5 The Utility shall retain signed forms for three years.

(continued)