



0000173999



JODI JERICH  
Executive Director

**ARIZONA CORPORATION COMMISSION**

RECEIVED  
AZ CORP COMMISSION  
DOCKET CONTROL

2016 OCT 17 A 11:43

October 14, 2016

To: Docket Control

RE: ARIZONA PUBLIC SERVICE – Customer Comments

Docket No. E-01345A-16-0036

**E-01345A-16-0123**

Please docket the attached 3 customer comments regarding the above filed case.

Customer comments can be reviewed in E-docket under the above docket number.

Filed by: Utilities Division – Consumer Services

Arizona Corporation Commission  
**DOCKETED**

OCT 17 2016

DOCKETED BY *ka*

E-01345A-160123

E-01345A-16-0036

# Arizona Corporation Commission Utilities Complaint Form

**Investigator:** Roxanne Best

**Phone:** <<< REDACTED >>>

**Opinion Date:** 10/11/2016

**Opinion Number:** 2016 - 135064

**Priority:** Respond within 5 business days

**Opinion Codes:** Rate Case Items - Opposed

**Closed Date:** 10/11/2016 1:33 PM

**First Name:** Rosemarie

**Last Name:** Clayton

**Account Name:** Rosemarie Clayton

**Address:**

**City:** Prescott

**State:** AZ

**Zip Code:** 86301

**Home:** <<< REDACTED >>>

**Company:** Arizona Public Service Company

**Division:** Electric

### Nature Of Opinion

**Docket Number:** E-01345A-16-0036

**Docket Position:** Against

Rosemarie wanted to voice her opinion about all of the other charges on the APS bill. Her and her husband do everything in there power to reduce their electric usage, but no matter how low they get the usage charges the "other" charges keep her bill high. Last bill was \$53 usage, but total of \$103 bill. Never give APS another rate increase. No increase on anything!

		Investigation	
Date:	Analyst:	Submitted By:	Type:
10/11/2016	Roxanne Best	Telephone	Investigation

Comments noted for record and docketed. Closed.

RECEIVED  
AZ CORP COMMISSION  
DOCKET CONTROL  
2016 OCT 17 A 11:43



E-01345A-16-0123

E-01345A-16-0036

# Arizona Corporation Commission Utilities Complaint Form

Investigator: Roxanne Best      Phone: <<< REDACTED >>>      Opinion Date: 10/11/2016  
 Opinion Number: 2016 - 135070      Priority: Respond within 5 business days  
 Opinion Codes: Other - Net Metering      Closed Date: 10/11/2016 2:33 PM  
 Rate Case Items - Demand/ Opposed

First Name: David      Last Name: Cady      Account Name: David Cady  
 Address: <<< REDACTED >>>  
 City: Sun City West      State: AZ      Zip Code: 85375  
 Email: <<< REDACTED >>>

Company: Arizona Public Service Company      Division: Electric

### Nature Of Opinion

Docket Number: E-01345A-16-0036      Docket Position: Against

From: David Cady  
 Sent: Monday, October 10, 2016 4:34 PM  
 To: Utilities Div - Mailbox <UtilitiesDiv@azcc.gov>  
 Subject: Reject the APS attack on consumers

Dear Commissioners Arizona Corporation Commission,

As an Arizona ratepayer, I am deeply troubled by the extreme proposal submitted by APS in docket E-01345A-16-0036.

The proposal to move over a million customers onto mandatory demand charges is unprecedented and will require customers to constantly monitor their energy use out of fear of exorbitant charges.

Further, consumers have no way to determine when these surge prices are triggered.

The elimination of net metering is intended to penalize customers who intend to make substantial private investments to reduce energy and contribute to more resilient Arizona energy future. This would mean the loss of thousands of jobs in addition to consumer choice, and is a brazen attempt by a monopoly utility to eliminate free market competition.

I call on you to reject this proposal, and any other that seeks to impose discriminatory charges on ratepayers to pad monopoly utility profits. Arizona residents will be watching your actions on this issue.

Regards,  
 David Cady

<b>Date:</b>	<b>Analyst:</b>	<b>Investigation</b>	<b>Type:</b>
10/11/2016	Roxanne Best	Submitted By: Email	Investigation

RECEIVED  
 AZ CORP COMMISSION  
 DOCKET CONTROL  
 2016 OCT 17 A 11:42

E-01345A-16-0036

**Arizona Corporation Commission  
Utilities Complaint Form**

Comments noted for record and docketed. Closed.

---