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AZ CORP COMMISSION
DOCKET CONTROL

2016 OCT 18 P 1:14

October 13, 2016

Docket Control
Arizona Corporation Commission
1200 W. Washington
Phoenix, AZ 85007-2927

T-01072A-16-0377

Arizona Corporation Commission
DOCKET CONTROL

OCT 18 2016

**RE: Southwestern Telephone Company;
Remove, Grandfather, or Revise Several Features – Changes to Network Facilities**

Docket Control:

Enclosed please find the original and 1 copy of the following tariff sheet (s):

- Section 5** **Second Revised Sheet 5**
- First Revised Sheet 6**
- Section 8** **Second Revised Sheet 3.1**
- First Revised Sheets 3.2 & 3.3**

The purpose of this filing is to remove, grandfather, and/or modify certain services and features offered by the Company. The Company is updating or will not be offering these services due to changes in network facilities. The services affected include: Warm Line (CCS), Hot Line (CCS), and Off-Premise Extensions provisioned in or through the Central Office.

With this filing, we will also be revising the language for Off-Premise Extensions in order to standardize the offering with other TDS Telecom companies. The changes will not affect the rates being charged for the service.

The proposed effective date for this filing is November 13, 2016.

If you have any questions, please contact me at (608) 664-4169.

Sincerely,

Rachelle A. Ladwig
Senior Administrator - Tariffs

Enclosures

GENERAL EXCHANGE TARIFF

SOUTHWESTERN TELEPHONE COMPANY
Arizona

Section 5
Second Revised Sheet 5
Cancels First Revised Sheet 5

LOCAL EXCHANGE SERVICE

OFF-PREMISE EXTENSION:⁽¹⁾

(C) (T)

A. General

Off-Premise Extension (OPX) is a telephone line that connects a station located in a separate building to the main station at the Network Interface Device or at the pedestal. This allows the phone at each location to ring at the same time.

B. Conditions and Limitations

1. OPX will only be provided where technically feasible and is subject to the availability of outside plant.
2. Mileage charges will be based upon the airline mileage between the locations of the primary (main station) and secondary line terminations.
3. For multi-point channels, the mileage is the shortest airline distance between each building in which the channel terminates. The charging mileage is the combination of such segments of distance which results in the lowest total mileage for the entire channel.
4. OPX is only provided to locations residing within the same exchange as the main station.
5. OPX may be located on the premises of another customer provided the other customers have a separate access line service at that location.
6. The Telephone Company may limit the number of off premise extensions connected to a line.
7. OPX is limited to voice grade service.
8. Calls made to 9-1-1 from the extension station may only list the main station in the 9-1-1 database.
9. The rates listed below are in addition to the Basic Local Exchange Service.
10. Non-recurring charges as stated in Section 6 apply.
11. If supporting structures are necessary for the purpose of furnishing OPX extensions on the customers premises or the extension involves unusual construction or disproportionately large expenditures as compared with usual types of construction, the customer may be responsible for the additional costs of construction.

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⁽¹⁾ Off-Premise Extensions provisioned in or through the Central Office are grandfathered to existing customers effective September 13, 2016. This version of the service will not be available to new customers after this date.

(C)

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(M)-Material now appears on Sheet 6 of this Section.

ISSUED: October 14, 2016

EFFECTIVE: November 13, 2016

BY: Joel Dohmeier, Vice-President

GENERAL EXCHANGE TARIFF

SOUTHWESTERN TELEPHONE COMPANY
Arizona

Section 5
First Revised Sheet 6
Cancels Original Sheet 6

LOCAL EXCHANGE SERVICE

OFF-PREMISE EXTENSION:⁽¹⁾ (Continued)

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C. Rates

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The rates below do not apply to terminals that are located in the same building.

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Each extension station line or private branch exchange station line off subscriber's premises and within the exchange area:

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1. Where the terminals are in different buildings on the same continuous property;
Each one-quarter mile or fraction thereof..... \$2.50
2. Where the terminals are on non-continuous property;
First one-quarter mile or fraction thereof..... 5.00
Each additional one-quarter mile or fraction thereof..... 2.50

(M)

⁽¹⁾ Off-Premise Extensions provisioned in or through the Central Office are grandfathered to existing customers effective September 13, 2016. This version of the service will not be available to new customers after this date.

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(C)

(M)-Material previously appeared on Sheet 5 of this Section.

GENERAL EXCHANGE TARIFF

Section 8

SOUTHWESTERN TELEPHONE COMPANY
Arizona

Second Revised Sheet 3.1
Cancels First Revised Sheet 3.1

OPTIONAL SERVICES

CUSTOM CALLING SERVICES (Continued)

B. Service Descriptions (Continued)

7. Call Waiting/Cancel Call Waiting

This service alerts a customer who is on the phone that another local or long distance caller wants to get through the line. The customer will receive a tone signal to indicate another incoming call and the caller will receive the usual ringing tone. To place the first call on hold and answer the incoming call, the customer depresses the switchhook once. The customer can then toggle between both calls by depressing the switchhook. If the customer hangs up when a call is still on hold, the customer's line will automatically ring back.

Cancel Call Waiting allows a Call Waiting customer to deactivate the Call Waiting service by dialing a code. When this service is activated, the customer will not be interrupted by the Call Waiting tone and the incoming caller will receive a busy signal. Call Waiting will remain disabled for the rest of the call, but will be automatically restored upon call termination.

8. Home Intercom-Basic

This service allows customers to redial their own directory number in order to talk to another party at a different extension. To activate this service, customers redial their own directory number and then hang-up. After a short interval, the phone will ring back. Once both parties pick-up the phone, they will be able to have a two-way conversation. This service is also known as Revertive Ringing.

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EFFECTIVE: November 13, 2016

BY: Joel Dohmeier, Vice-President

GENERAL EXCHANGE TARIFF

SOUTHWESTERN TELEPHONE COMPANY
Arizona

Section 8
First Revised Sheet 3.2
Cancels Original Sheet 3.2

OPTIONAL SERVICES

CUSTOM CALLING SERVICES (Continued)

B. Service Descriptions (Continued)

9. Speed Call 8 (T)

This service allows the customer to keep a list of eight specified telephone numbers which can be dialed by using a one-digit (2 through 9) access code.

10. Speed Call 30 (T)

This service allows the customer to keep a list of 30 specified telephone numbers which can be dialed by using a two-digit (20 through 49) access code.

11. Do-Not-Disturb (T)

This service prevents incoming calls from ringing at the customer's premises. Callers will reach a recording which states that the number they have dialed is not accepting calls at this time and to try again later. A personal identification number (PIN) is available to allow selected callers the ability to override this service in order to reach the customer.

12. Call Reminder (T)

This service allows a customer to program a time at which a reminder call is desired. At the programmed time, the customer will receive a call placed by the Central Office Equipment. When the call is answered, the customer will hear a tone or a Company recorded announcement.

13. Toll Restriction (T)

This service enables customers to restrict all or a combination of 0+ and 1+ toll calls from being placed over their exchange lines/trunks. When a restricted call is attempted from a line/trunk equipped with this service, a dial tone or Company recorded announcement will be heard by the caller.

GENERAL EXCHANGE TARIFF

SOUTHWESTERN TELEPHONE COMPANY
Arizona

Section 8
First Revised Sheet 3.3
Cancels Original Sheet 3.3

OPTIONAL SERVICES

CUSTOM CALLING SERVICES (Continued)

C. Limitations

1. Custom Calling Services require special central office equipment and will be provided only where facilities are available.
2. Custom Calling Services are only available on single-line party service.
3. Custom Calling Services will not be provided in connection with Paystation Service (except for the business line extension), Private Branch Exchange Trunk Line Service, or Centrex Service.

D. Rates and Discounts

1. Rates

The following monthly rates apply to Custom Calling Services and are in addition to basic local exchange service and any other service, equipment or facilities subscribed to by the customer.

<u>One Service Per Line:</u>	<u>Rate Per Month</u>	<u>Trans Code</u>	<u>Activate Code</u>	<u>Deactivate Code</u>
a. Call Forwarding	\$4.00	CCCF	*72	*73
b. Call Forward-Busy	4.00	CCFBV	*90	*91
c. Call Forward-No Answer	4.00	CCFNV	*92	*93
d. Call Hold	3.00	CCCH	*52	N/A
e. 3-Way Calling	4.00	CCCC	N/A	N/A
f. Call Transfer	2.00	CCCT	N/A	N/A
g. Call Waiting/Cancel Call Waiting	4.00	CWCCW	N/A/*70	N/A
h. Home Intercom-Basic	1.50	CCHI	N/A	N/A
i. Speed Call 8	2.25	CCSE	*74	N/A
j. Speed Call 30	4.75	CCST	*75	N/A
k. Do-Not-Disturb	2.00	CCDD	*78	*79
l. Call Reminder	2.00	CCCR	*76	*77
m. Toll Restriction	5.00	CCTR	N/A	N/A

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