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October 19, 2016

T-03214A-16-0375

Docket Control
Arizona Corporation Commission
1200 West Washington Street
Phoenix, Arizona 85007

Arizona Corporation Commission
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OCT 19 2016

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P.A.

**RE: Citizens Telecommunications Company of the White Mountains, Inc. d/b/a
Frontier Communications of the White Mountains T-03214A – Operator
Services**

Dear Corporation Commissioners and Staff:

Enclosed please find the original and thirteen copies of the tariff filing for Citizens Telecommunications Company of the White Mountains, Inc. d/b/a Frontier Communications of the White Mountains (Frontier).

The purpose of this filing is to standardize the naming and descriptions of Operator Services and introduce a variety of Operator Services for Business and Residential customers.

It is respectfully requested that this filing become effective on November 20, 2016.

Please return approved stamped tariff sheets to:

Frontier Communications
Linda Saldaña
9260 E. Stockton Blvd.
Elk Grove, CA 95624

Please direct any questions or notifications of action taken on this filing to Kirk Lee at (425) 261-5855 or Kirk.Lee@ftr.com.

Sincerely,

R. Kirk Lee
Manager, Government & External Affairs

RKL: lms
Enclosures

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EXCHANGE AND NETWORK SERVICES TARIFF

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SCHEDULE NO. AC		SCHEDULE NO. A-1		SCHEDULE NO. A-1		SCHEDULE NO. A-4	
54	Original	11	1 st Revised	50	1 st Revised	1	30 th Revised
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56	Original	13	1 st Revised	52	1 st Revised	2	2 nd Revised
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58	Original	15	1 st Revised	54	6 th Revised	4	Original
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67	Original	24	1 st Revised	3	Original	13	Original
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69	Original	26	2 nd Revised	5	Original	15	Original
70	Original	27	1 st Revised	6	Original	16	Original
71	Original	28	1 st Revised	7	Original	17	Original
72	Original	29	2 nd Revised	8	Original	18	Original
73	Original	30	Original	9	Original	19	2 nd Revised
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5.4	3 rd Revised	42	Original	4	Original	31	Original
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5.6	1 st Revised	44	Original	6	3 rd Revised	33	4 th Revised
5.7	1 st Revised	45	Original	6.2	2 nd Revised	34	4 th Revised
6	1 st Revised	46	Original	7	1 st Revised	35	Original
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8	2 nd Revised	48	Original			36	2 nd Revised
9	1 st Revised	49	1 st Revised			37	1 st Revised
10	1 st Revised					38	Original
						38.1	Original

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FILED BY: Steve Crosby

TITLE: Senior Vice President

RESERVED FOR ACC TARIFF APPROVAL

DECISION NO.:

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EXCHANGE AND NETWORK SERVICES TARIFF

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(D)

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SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE

LIST OF EFFECTIVE SHEETS

Sheets 1 through 58 of this schedule are effective as of the date shown below.

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1	27th Revised	27	1 st Revised
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3	Original	29	2 nd Revised
4	1 st Revised	30	Original
5	Original	31	1 st Revised
5.1	2 nd Revised	32	1 st Revised
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5.5	3 rd Revised	36	Original
5.6	1 st Revised	37	Original
5.7	1 st Revised	38	Original
6	1 st Revised	39	1 st Revised
7	2 nd Revised	40	2 nd Revised
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9	1 st Revised	42	Original
10	1 st Revised	43	Original
11	1 st Revised	44	Original
12	2 nd Revised	45	Original
13	1 st Revised	46	Original
14	2nd Revised	47	Original
15	1 st Revised	48	Original
16	Original	49	1st Revised
17	1st Revised	50	1 st Revised
18	Original	51	1 st Revised
19	Original	52	1 st Revised
20	2 nd Revised	53	2 nd Revised
21	Original	54	6 th Revised
22	Original	54.1	2 nd Revised
23	1 st Revised	55	5 th Revised
24	1 st Revised	56	Original
25	2 nd Revised	57	Original
26	2 nd Revised	58	3 rd Revised

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SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

RATES (continued)

A4 Message charges

Message Charges

B1 Toll

C1 Toll calling - See Schedule B-1

C2 Wide area telephone calling - See Schedule B-2

(D)

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SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

CONDITIONS (continued)

A18 Budget measured service

B1 Usage allowance

A usage allowance of ten (10) calls per month will apply before any usage charge is applicable.

B2 Service calls

No usage charge will be made for calls to service repair or to the serving Citizens business office. Also calls to 911 will not be charged.

B3 Change in service

The charge for subsequent requests for a change in service; i.e., from measured to flat rate service as shown in Schedule No. A-5, will be waived for the first 60 days from the effective date of this service.

(L)

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(T)

(L) Material relocated to Schedule No. A-13.

(N)

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SCHEDULE NO. A-13
OPERATOR SERVICES

LIST OF EFFECTIVE SHEETS

Sheets 1 through 3 of this schedule are effective as of the date shown on each sheet.

<u>Sheet</u>	<u>Number of Revision</u>
1	Original
2	Original
3	Original

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SCHEDULE NO. A-13

OPERATOR SERVICES

GENERAL

Operator Services are furnished to customers upon their request to assist in the completion of calls. The following services are offered:

A1 Busy Verification

The operator, at the request of the customer, will determine the status of an exchange access line (e.g., conversation in progress) and report the status to the customer.

A2 Busy Interrupt

The operator, at the request of the customer and being informed that an emergency exists, will interrupt conversation on the exchange access line and inform the called party that an attempt to place a call to that line is being made.

A3 Operator Assisted Station to Station

A service whereby the caller places a non-Person to Person call with the assistance of an operator (live or automated).

A4 Collect

A billing arrangement by which the charges for a call may be billed to the called party, provided the called party agrees to accept the charges.

A5 Operator Assisted Person to Person

An operator assisted call in which the person originating the call specifies a particular person to be reached, or a particular station, room number, department, or office to be reached. The calling party is responsible for identifying the party at the called station.

(L) Material relocated from Schedule No. A-1.

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