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Arizona Corporation Commission
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DOCKET CONTROL
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October 19, 2016

Docket Control
Tariff Administrator
Arizona Corporation Commission
1200 West Washington Street
Phoenix, Arizona 85007

T-02115A-16-0374

**RE: Navajo Communications Company, Inc. d/b/a Frontier Navajo
Communications Company T-02115A – Operator Services**

Dear Corporation Commissioners and Staff:

Enclosed please find the original and thirteen copies of the tariff filing Navajo
Communications Company, Inc. d/b/a Frontier Navajo Communications Company, for
review and approval.

The purpose of this filing is to introduce a variety of Operator Services for Business and
Residential customers.

It is respectfully requested that this filing become effective on November 20, 2016.

Please return approved stamped tariff sheets to:

Frontier Communications
Linda Saldaña
9260 E. Stockton Blvd.
Elk Grove, CA 95624

Please direct any questions or notifications of action taken on this filing to Kirk Lee at
(425) 261-5855 or Kirk.Lee@ftr.com.

Sincerely,

Kirk Lee
Manager, Government & External Affairs

KL: lms
Enclosures

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TABLE OF CONTENTS

<u>SECTION TITLE</u>	<u>SECTION NUMBER</u>	
Frontier Wire Care Service	29	
Frontier Wire Care Alternative Offer	29	
Integrated Services Digital Network (ISDN) – Primary Rate Interface (PRI) Bundled Service	34	
Mileage Rates	5	
Miscellaneous Service and Equipment	10	
Navajo Local Calling Plans	30	
Operator Services	35	(N)
Preliminary Statement	0	
Radio Telephone Service, IMTS-Mobile & Exchange Service	11	
Service Connections and Nonrecurring Charges	15	
Suspension of Service	16	
Table of Contents	0	
Termination or Re-origination of Calls Received Over a Data Service	2	
Voice Mail Service	33	

OPERATOR SERVICES

(N)

I. GENERAL

Operator Services are furnished to customers upon their request to assist in the completion of calls. The following services are offered:

A. Busy Verification

The operator, at the request of the customer, will determine the status of an exchange access line (e.g., conversation in progress) and report the status to the customer.

B. Busy Interrupt

The operator, at the request of the customer and being informed that an emergency exists, will interrupt conversation on the exchange access line and inform the called party that an attempt to place a call to that line is being made.

C. Operator Assisted Station to Station

A service whereby the caller places a non-Person to Person call with the assistance of an operator (live or automated).

D. Collect

A billing arrangement by which the charges for a call may be billed to the called party, provided the called party agrees to accept the charges.

E. Operator Assisted Person to Person

An operator assisted call in which the person originating the call specifies a particular person to be reached, or a particular station, room number, department, or office to be reached. The calling party is responsible for identifying the party at the called station.

F. Operator Assisted Time and Charges

A service requested of the operator before a call begins. After completion of the call, the operator calls back and specifies the length of the call (in minutes) and the charge for the call.

(N)

OPERATOR SERVICES

(N)

I. GENERAL (Continued)

G. Operator Assisted - Corrections

Applicable to each outgoing message where the person originating the call is calling from a correctional facility using special restricted correction service. The restricted correction service only provides corrections collect calls via an automated operator.

H. Billed to Third Number

Operator assisted telephone call that can be billed to the party other than the calling and called party. The operator calls the third number for the party to accept the charges before the call can proceed.

II. RATES AND CHARGES

	<u>Per Call</u>
Busy Verification	\$1.00
Busy Interrupt	\$1.00
Operator Assisted Station to Station	\$2.25
Collect	\$2.25
Operator Assisted Person to Person	\$3.00
Operator Assisted Time and Charges	\$2.00
Operator Assisted – Corrections	\$2.25
Billed to Third Number	\$2.25

(N)