

E-01345A-16-0036

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E-01345A-16-0125 Arizona Corporation Commis
Utilities Complaint Form

AZ CORP COMMISSION
DOCKET CONTROL

Investigator: Deborah Reagan Phone: <<< REDACTED >>>

Opinion Date: 10/4/2016

Opinion Number: 2016 - 134998

Priority: Respond within 5 business days

2016 OCT 11 A 9:18

Opinion Codes: Rate Case Items - Opposed

Closed Date: 10/4/2016 2:26 PM

First Name: Christine

Last Name: Whitley

Account Name: Christine Whitley

Address: <<< REDACTED >>>

City: Sedona

State: AZ

Zip Code: 86336

Company: Arizona Public Service Company

Division: Electric

Nature Of Opinion

Docket Number: E-01345A-16-0036

Docket Position: Against

Dear Commissioners:

Arizona Public Service (APS) proposes to charge customers who chose to keep their analog meters both a \$70 set-up fee and a \$15 monthly manual meter reading fee.

APS states that these fees are needed to "recover costs of manual meter readings." APS, however, fails to list and enumerate their many cost savings from firing several hundred manual meter readers, and the associated fuel, maintenance, repair, and other costs of the hundreds of vehicles they previously used to make manual meter readings of several hundred thousand APS customers. These substantial cost savings more than offset any costs of manually reading the meters of the few thousand customers who chose to keep their analog meters.

I object to these unconscionable and egregious proposed fees because they are in violation of ACC statutes, in that they are both unfair and unjust, especially for those presently trying to survive on limited incomes. For these reasons, I respectfully request that you deny APS these unfair and unjust fees.

Sincerely,

Christine Whitley

Arizona Corporation Commission

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