

E-01933A-15-0239

E-01933A-15-0



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Arizona Corporation Commission
Utilities Complaint Form

ORIGINAL

Investigator: Richard Martinez Phone: <<< REDACTED >>> Opinion Date: 9/28/2016
Opinion Number: 2016 - 134886 Priority: Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed Closed Date: 9/28/2016 3:09 PM

First Name: Mrs. Last Name: Speakman Account Name: Mrs. Speakman
Address: <<< REDACTED >>>
City: State: AZ Zip Code:
Home: <<< REDACTED >>>

Company: Tucson Electric Power Company

Nature Of Opinion

Docket Number: E-01933A-15-0239

Customer is against the proposed rate increase by TEP. Customer is particularly upset at the proposed increase of the monthly minimum of \$8.00 per month that is being asked by TEP.

Customer is on the TEP lifeline program and said this \$8.00 would literally take away most of her discount. Customer also concerned if TEP decided to eliminate or reduce her discount amount as she is a low income customer of TEP.

Date:	Analyst:	Investigation Submitted By:	Type:
9/28/2016	Richard Martinez	Telephone	Investigation
Entered for the record and filed in Docket Control.			

Arizona Corporation Commission
DOCKETED
OCT 03 2016

DOCKETED BY *[Signature]*

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