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0000173481

ARIZONA CORPORATION COMMISSION

September 19, 2016

To: Docket Control

RE: EPCOR Sewer *AAWC – Customer Comments

Docket No. WS-01303A-16-0145

Please docket the attached 7 customer comments FAVOR OF FULL CONSOLIDATION to the above filed case.

Customer comments can be reviewed in E-docket under the above docket number.

Filed by: Utilities Division – Consumer Services

Arizona Corporation Commission
DOCKETED
SEP 21 2016

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AZ CORP COMMISSION
DOCKET CONTROL
2016 SEP 21 A 10:28

Arizona Corporation Commission Utilities Complaint Form

Investigator: Jenny Gomez Phone: <<< REDACTED >>> Opinion Date: 9/19/2016
 Opinion Number: 2016 - 134719 Priority: Respond within 5 business days
 Opinion Codes: Rate Case Items - Consolidation In Favor Closed Date: 9/19/2016 8:09 AM

First Name: Aaron Last Name: Lighter Account Name: Aaron Lighter
 Address: <<< REDACTED >>>
 City: Buckeye State: AZ Zip Code: 85396
 Cell: <<< REDACTED >>> Email: <<< REDACTED >>>

Company: EPCOR Sewer *AAWC Division: Sewer

Nature Of Opinion

Docket Number: WS-01303A-16-0145

Docket Position: For

Dear Sirs, I am a resident of Verrado in Buckeye and a customer of EPCOR. I am writing to strongly encourage you to decide in FAVOR of FULL CONSOLIDATION in the rate case referenced above. Opponents of consolidation say their infrastructure is already paid for. But no infrastructure is ever paid in full. It has continuing value and requires continuing capital to maintain essential service. Opponents also say they shouldn't be forced to subsidize new communities. They would not. In fact, across many categories, EPCOR's expenses are allocated to Sun City customers at a significantly reduced rate, per capita. It is the unused capacity of certain facilities, intended for future growth, that makes these districts over-priced. That's not customers causing the cost, it's the company's investment in the future. Those burdens should have always been shouldered equally by all customers as a cost of doing business. Opponents say that consolidation has been rejected. But consolidated pricing is the standard practice in Agua Fria and has been through multiple expansions for almost 15 years, all without objection by the Commission or any other party. The truth is, those opposed to consolidation have not made their case based on the facts, but rather this simple universal truth: nobody wants their bill to go up. This is understandable, but not, in itself, justification for a policy decision by state regulators. Sun City objects to a potential increase of \$20, but Agua Fria customers have been made to absorb \$50 fluctuations in previous decisions, and are currently paying at 180% of the market rate for wastewater service. We are all on fixed incomes, when it comes down to it. Previous Commissions failed to address this issue in 2001, when Arizona American first acquired Citizens Water companies. The moment those different subsidiary companies were consolidated under one corporate umbrella, they ceased to be separate rate bases and became customer classes. The Arizona Constitution forbids customer classes (rates) being based solely on location. This oversight, along with subsequent decisions, have created friction, frustration, and hardship for more than 10 years. It must be resolved. We are sensitive to the needs of those whose bills would increase, and are open to gradually implementing the change. But schedules, rating factors, and discounts should begin with a consolidated, universal rate. That means FULL CONSOLIDATION for all EPCOR wastewater customers. Thank you for your kind attention to this matter. We look forward to seeing all parties progress toward a solution in the coming months.

Investigation

Date:	Analyst:	Submitted By:	Type:
9/19/2016	Jenny Gomez	Telephone	Investigation

Noted and filed for the record in Docket Control.

Arizona Corporation Commission Utilities Complaint Form

Investigator: Jenny Gomez

Phone: <<< REDACTED >>>

Opinion Date: 9/19/2016

Opinion Number: 2016 - 134725

Priority: Respond within 5 business days

Opinion Codes: Rate Case Items - Consolidation In Favor

Closed Date: 9/19/2016 8:27 AM

First Name: Herbert

Last Name: Haack

Account Name: Herbert Haack

Address: <<< REDACTED >>>

City: Buckeye

State: AZ

Zip Code: 85396

Cell: <<< REDACTED >>>

Cell: <<< REDACTED >>>

Email: <<< REDACTED >>>

Company: EPCOR Sewer *AAWC

Division: Sewer

Nature Of Opinion

Docket Number: WS-01303A-16-0145

Docket Position: For

To Whom it May Concern; I am a resident of Verrado and an EPCOR wastewater customer, and I am asking the Arizona Corporation Commission to decide in favor of full consolidation of EPCOR's wastewater districts into a single rate structure. We live in the Agua Fria district, and our disparate communities have been consolidated for fifteen years. The Arizona Constitution specifies that people and places should pay the same rate for "like and contemporaneous service". That we receive such service cannot be disputed. It's time to bring all EPCOR-served communities under the same pricing. Our community, and others in Agua Fria, have been subjected to severe fluctuations in rates over the past six years because the Commission had yet to clearly state a position on consolidation, allowing communities to drive the conversation, solely to preserve their own rates. In the Water Workshop this spring, the Commission finally made a statement in support of Consolidation regarding smaller companies and customer bases. It is my strong hope that you will stay the course on this issue and consolidate EPCOR districts once and for all. We all receive the same service from the same company under very similar conditions. We should all pay the same price for that service. Thank you for your attention to this matter. Sincerely, Herbert & Pamela Haack

Investigation

Date:

Analyst:

Submitted By:

Type:

9/19/2016

Jenny Gomez

Telephone

Investigation

Noted and filed for the record in Docket Control. Closed

Arizona Corporation Commission Utilities Complaint Form

Investigator: Jenny Gomez Phone: <<< REDACTED >>> Opinion Date: 9/19/2016
 Opinion Number: 2016 - 134729 Priority: Respond within 5 business days
 Opinion Codes: Rate Case Items - Consolidation In Favor Closed Date: 9/19/2016 8:29 AM

First Name: Spencer Last Name: Hill Account Name: Spencer Hill
 Address: <<< REDACTED >>>
 City: Buckeye State: AZ Zip Code: 85396
 Cell: <<< REDACTED >>> Email: <<< REDACTED >>>

Company: EPCOR Sewer *AAWC Division: Sewer

Nature Of Opinion

Docket Number: WS-01303A-16-0145

Docket Position: For

I am a resident of Buckeye in the Agua Fria water district and an EPCOR wastewater customer, and I am asking the Arizona Corporation Commission to decide in favor of full consolidation of EPCOR's wastewater districts into a single rate structure. Our disparate communities have been consolidated for fifteen years. The Arizona Constitution specifies that people and places should pay the same rate for "like and contemporaneous service". That we receive such service cannot be disputed. It's time to bring all EPCOR-served communities under the same pricing. Our community, and others in Agua Fria, have been subjected to severe fluctuations in rates over the past six years because the Commission had yet to clearly state a position on consolidation, allowing communities to drive the conversation, solely to preserve their own rates. In the Water Workshop this spring, the Commission finally made a statement in support of Consolidation regarding smaller companies and customer bases. It is my strong hope that you will stay the course on this issue and consolidate EPCOR districts once and for all. We all receive the same service from the same company under very similar conditions. We should all pay the same price for that service. Thank you for your attention to this matter. Sincerely,

		Investigation	
Date:	Analyst:	Submitted By:	Type:
9/19/2016	Jenny Gomez	Telephone	Investigation

Noted and filed for the record in Docket Control. Closed

Arizona Corporation Commission Utilities Complaint Form

Investigator: Jenny Gomez **Phone:** <<< REDACTED >>> **Opinion Date:** 9/19/2016
Opinion Number: 2016 - 134724 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Consolidation In Favor **Closed Date:** 9/19/2016 8:31 AM

First Name: William **Last Name:** Goelzer **Account Name:** William Goelzer
Address: <<< REDACTED >>>
City: Buckeye **State:** AZ **Zip Code:** 85396
Home: <<< REDACTED >>>

Company: EPCOR Sewer *AAWC **Division:** Sewer

Nature Of Opinion

Docket Number: WS-01303A-16-0145 **Docket Position:** For

To Whom it May Concern; I am a resident of Verrado and an EPCOR wastewater customer, and I am asking the Arizona Corporation Commission to decide in favor of full consolidation of EPCOR's wastewater districts into a single rate structure. We live in the Agua Fria district, and our disparate communities have been consolidated for fifteen years. The Arizona Constitution specifies that people and places should pay the same rate for "like and contemporaneous service". That we receive such service cannot be disputed. It's time to bring all EPCOR-served communities under the same pricing. Our community, and others in Agua Fria, have been subjected to severe fluctuations in rates over the past six years because the Commission had yet to clearly state a position on consolidation, allowing communities to drive the conversation, solely to preserve their own rates. In the Water Workshop this spring, the Commission finally made a statement in support of Consolidation regarding smaller companies and customer bases. It is my strong hope that you will stay the course on this issue and consolidate EPCOR districts once and for all. We all receive the same service from the same company under very similar conditions. We should all pay the same price for that service. Thank you for your attention to this matter. Sincerely, William Goelzer

		Investigation	
Date:	Analyst:	Submitted By:	Type:
9/19/2016	Jenny Gomez	Telephone	Investigation

Noted and filed for the record in Docket Control.

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Jenny Gomez

Phone: <<< REDACTED >>>

Opinion Date: 9/19/2016

Opinion Number: 2016 - 134728

Priority: Respond within 5 business days

Opinion Codes: Rate Case Items - Consolidation In Favor

Closed Date: 9/19/2016 8:32 AM

First Name: Christopher

Last Name: Bristow

Account Name: Christopher Bristow

Address: <<< REDACTED >>>

City: Buckeye

State: AZ

Zip Code: 85396

Cell: <<< REDACTED >>>

Email: <<< REDACTED >>>

Company: EPCOR Sewer *AAWC

Division: Sewer

Nature Of Opinion

Docket Number: WS-01303A-16-0145

Docket Position: For

To Whom it May Concern; I am a resident of Verrado and an EPCOR wastewater customer, and I am asking the Arizona Corporation Commission to decide in favor of full consolidation of EPCOR's wastewater districts into a single rate structure. We live in the Agua Fria district, and our disparate communities have been consolidated for fifteen years. The Arizona Constitution specifies that people and places should pay the same rate for "like and contemporaneous service". That we receive such service cannot be disputed. It's time to bring all EPCOR-served communities under the same pricing. Our community, and others in Agua Fria, have been subjected to severe fluctuations in rates over the past six years because the Commission had yet to clearly state a position on consolidation, allowing communities to drive the conversation, solely to preserve their own rates. In the Water Workshop this spring, the Commission finally made a statement in support of Consolidation regarding smaller companies and customer bases. It is my strong hope that you will stay the course on this issue and consolidate EPCOR districts once and for all. We all receive the same service from the same company under very similar conditions. We should all pay the same price for that service. Thank you for your attention to this matter. Sincerely, Christopher Bristow Verrado Resident

Investigation

Date:

Analyst:

Submitted By:

Type:

9/19/2016

Jenny Gomez

Telephone

Investigation

Noted and filed for the record in Docket Control.

Arizona Corporation Commission Utilities Complaint Form

Investigator: Jenny Gomez **Phone:** <<< REDACTED >>> **Opinion Date:** 9/19/2016
Opinion Number: 2016 - 134720 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Consolidation In Favor **Closed Date:** 9/19/2016 8:36 AM

First Name: Beth **Last Name:** Davis **Account Name:** Beth Davis
Address: <<< REDACTED >>>
City: Buckeye **State:** AZ **Zip Code:** 85396
Cell: <<< REDACTED >>> **Cell:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: EPCOR Sewer *AAWC **Division:** Sewer

Nature Of Opinion

Docket Number: WS-01303A-16-0145

Docket Position: For

To Whom it May Concern; I am a resident of Verrado and an EPCOR wastewater customer, and I am asking the Arizona Corporation Commission to decide in favor of full consolidation of EPCOR's wastewater districts into a single rate structure. We live in the Agua Fria district, and our disparate communities have been consolidated for fifteen years. The Arizona Constitution specifies that people and places should pay the same rate for "like and contemporaneous service". That we receive such service cannot be disputed. It's time to bring all EPCOR-served communities under the same pricing. We have paid over and above our fair share for many years. Our community, and others in Agua Fria, have been subjected to severe fluctuations in rates over the past six years because the Commission had yet to clearly state a position on consolidation, allowing communities to drive the conversation, solely to preserve their own rates. In the Water Workshop this spring, the Commission finally made a statement in support of Consolidation regarding smaller companies and customer bases. It is my strong hope that you will stay the course on this issue and consolidate EPCOR districts once and for all. We all receive the same service from the same company under very similar conditions. We should all pay the same price for that service. Thank you for your attention to this matter. Sincerely, Beth Davis

		Investigation	
Date:	Analyst:	Submitted By:	Type:
9/19/2016	Jenny Gomez	Telephone	Investigation

Noted and filed for the record in Docket Control.

Arizona Corporation Commission Utilities Complaint Form

Investigator: Jenny Gomez **Phone:** <<< REDACTED >>> **Opinion Date:** 9/19/2016
Opinion Number: 2016 - 134723 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Consolidation In Favor **Closed Date:** 9/19/2016 8:43 AM

First Name: Julie **Last Name:** Sotelo **Account Name:** Julie Sotelo
Address: <<< REDACTED >>>
City: Buckeye **State:** AZ **Zip Code:** 85396
Cell: <<< REDACTED >>> **Cell:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: EPCOR Sewer *AAWC **Division:** Sewer

Nature Of Opinion

Docket Number: WS-01303A-16-0145 **Docket Position:** For

I am a resident of Verrado and an EPCOR wastewater customer, and I am asking the Arizona Corporation Commission to decide in favor of full consolidation of EPCOR's wastewater districts into a single rate structure. We live in the Agua Fria district, and our disparate communities have been consolidated for fifteen years. The Arizona Constitution specifies that people and places should pay the same rate for "like and contemporaneous service". That we receive such service cannot be disputed. It's time to bring all EPCOR-served communities under the same pricing. Our community, and others in Agua Fria, have been subjected to severe fluctuations in rates over the past six years because the Commission had yet to clearly state a position on consolidation, allowing communities to drive the conversation, solely to preserve their own rates. In the Water Workshop this spring, the Commission finally made a statement in support of Consolidation regarding smaller companies and customer bases. It is my strong hope that you will stay the course on this issue and consolidate EPCOR districts once and for all. We all receive the same service from the same company under very similar conditions. We should all pay the same price for that service. Thank you for your attention to this matter. Sincerely,

		Investigation	
Date:	Analyst:	Submitted By:	Type:
9/19/2016	Jenny Gomez	Telephone	Investigation

Noted and filed for the record in Docket Control.