



ORIGINAL NEW APPLICATION



0000173416

Cox Communications
1550 W. Deer Valley Road
Phoenix, Arizona 85027
www.cox.com

September 19, 2016

T-03471A-16-0330

Arizona Corporation Commission
DOCKETED

SEP 19 2016

RECEIVED
AZ CORP COMMISSION
DOCKET CONTROL
2016 SEP 19 P 3:21

Hand Delivered
Docket Control
Arizona Corporation Commission
1200 West Washington Street
Phoenix, Arizona 85007

DOCKETED BY

Re: Cox Arizona Telcom, L.L.C. ("Cox") Tariff Revisions
Docket Number T-03471A-16

To Whom It May Concern:

Pursuant to A.R.S. §§ 40-365, 40-367 and A.C.C. R14-2-1109, Cox hereby files for an original and thirteen copies of revised pages to its Local Exchange and Toll Service tariff, which was approved by the Arizona Corporation Commission ("Commission") on July 2, 1997 in Decision Number 60285.

Revisions to the Cox Local Exchange and Toll Service tariff are as follows:

Revised Pages	Description of Change
2 & 3	Revise Check Sheets.
7	Revise Table of Contents
12	Modify Definition of Cox Affiliated Service to include Alarm or Automation Services.
52	Add Transfer of Credit Balances Section.

Cox respectfully requests that these revisions become effective on November 1, 2016.

If you have any questions or comments, please do not hesitate to contact me.

Sincerely,

Mark DiNunzio
Director, AZ Regulatory Affairs
(623) 328-3252

Attachment
cc: Paul Cain



In harmony with the Cox Conserves eco-friendly program, we are proud to print on Forest Stewardship Council-certified paper.

LOCAL EXCHANGE SERVICE**CHECK SHEET**

All pages of this tariff are effective as of the date shown. Original and revised pages, as named below, comprise all changes from the original tariff in effect on the date indicated.

PAGE	REVISION	PAGE	REVISION
Title Page	3 RD Revised	16	2 ND Revised
2*	112TH Revised	17	Original
3*	40TH Revised	18	4 TH Revised
4	57 TH Revised	18.0.1	Original
5	69 TH Revised	18.1	1 ST Revised
6	3 RD Revised	19	1 ST Revised
7*	6TH Revised	20	2 ND Revised
8	Original	21	1 ST Revised
9	Original	22	1 ST Revised
10	1 ST Revised	23	Original
11	2 ND Revised	24	Original
12*	3RD Revised	25	3 RD Revised
13	Original	25.0.1	Original
14	4 TH Revised	25.1	1 ST Revised
15	3 RD Revised	26	2 ND Revised
		27	2 ND Revised
		28	Original
		29	4 TH Revised
		29.1	1 ST Revised
		29.2	Original
		30	4 TH Revised

(*) Denotes new or revised page.

Issue Date: September 19, 2016

Effective Date: November 1, 2016

Issued By: Paul Cain
 Director, Regulatory Operations
 Cox Communications, Inc.
 6205-B Peachtree Dunwoody Road,
 Atlanta, GA 30328

LOCAL EXCHANGE SERVICE

CHECK SHEET

All pages of this tariff are effective as of the date shown. Original and revised pages, as named below, comprise all changes from the original tariff in effect on the date indicated.

PAGE	REVISION	PAGE	REVISION
31	Fourth Revised	46	Second Revised
32	Third Revised	47	First Revised
33	Original	47.1	First Revised
34	First Revised	47.2	First Revised
35	Original	48	Third Revised
36	First Revised	49	Original
37	Original	50	Second Revised
38	Fourth Revised	51	Third Revised
39	Second Revised	51.1	Original
39.1	First Revised	52*	First Revised
39.2	Original	53	First Revised
39.3	Original	54	Second Revised
39.4	Original	55	Original
39.5	Original	56	First Revised
40	First Revised	57	First Revised
41	Second Revised	58	Third Revised
42	First Revised	59	Third Revised
43	First Revised	59.0.1	Original
44	First Revised	59.1	Fifth Revised
45	First Revised	60	Twenty-First Revised
		60.1	Second Revised

(*) Denotes new or revised page.

Issue Date: September 19, 2016

Effective Date: November 1, 2016

Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road,
Atlanta, GA 30328

LOCAL EXCHANGE SERVICE

TABLE OF CONTENTS, cont'd.

SECTION 2 - Regulations, cont'd.		
2.6	Allowances for Interruptions in Service	
2.6.1	Credit for Interruptions	48
2.6.2	Limitations on Allowances.....	49
2.6.3	Use of Alternative Service Provided by the.....	49
	Company	
2.7	Cancellation of Service	
2.7.1	Cancellation of Application for Service.....	50
2.7.2	Cancellation of Service by the Customer.....	51
2.8	Transfers and Assignments	51
2.9	Notices and Communications.....	52
2.10	Toll Service	52
2.11	Transfer of Credit Balances.....	52
		(T)
		(N)
SECTION 3 - Service Descriptions		
3.1	Local Exchange Service	
3.1.1	Service Area	53
3.1.2	Local Line	56
3.1.3	Cox Connect Trunk	64
3.1.4	Reserved	70
3.1.5	ISDN-PRI.....	82
3.1.6	Intrastate Toll Service	90
3.2	Directory Assistance.....	93
3.3	Operator Assistance	94
3.3.1	Operator Assisted Surcharges	95
3.3.2	Reserved	96
3.4	Directory Listings.....	97
3.5	Emergency Services (Enhanced).....	101
3.6	Custom Telephone Numbers	101
3.7	Residential Customer Referral Discount Coupon.....	101
3.8	Telecommunications Relay Service (TRS).....	101
SECTION 4 - Promotional Offerings.....		102
4.2	Competitive Response	102
SECTION 5 - Individual Case Basis (ICB) Arrangements		103
SECTION 6 - Residential Assistance Offerings.....		104
SECTION 7 - Miscellaneous Service Offerings		106
SECTION 8 - Obsolete Service Offerings		126

LOCAL EXCHANGE SERVICE

SECTION 1 - Definitions, cont'd.

Cox: Cox Arizona Telcom, L.L.C. d/b/a Cox Communications, which is the issuer of this tariff.

Cox Affiliated Company: shall mean a wholly owned subsidiary of Cox Arizona Telcom, L.L.C. d/b/a Cox Communications' parent company, Cox Communications, Inc., which provides cable service, or high-speed Internet access, **alarm or automation services** in the State of Arizona. (N/T)

Customer: The person, firm, corporation or other entity, which orders service and is responsible for the payment of charges and for compliance with the Company's tariff regulations.

Dial Pulse (DP): The pulse type employed by rotary dial Station sets.

Direct Inward Dialing (DID): A service attribute that routes incoming calls directly to Stations, by-passing a central answering point.

Dual Tone Multi-Frequency ("DTMF"): The pulse type employed by tone dial station sets.

Embedded Multimedia Terminal Adapter ("eMTA"): Equipment provided to the Customer to enable Cox's provision of voice telephone service.

Exchange Carrier: Any individual, partnership, association, joint-stock company, trust, governmental entity or corporation engaged in the provision of local exchange telephone service.

Holidays: New Year's Day, Martin Luther King Birthday, President's Day, Memorial Day, Independence Day, Labor Day, Columbus Day, Veterans Day, Thanksgiving Day, Christmas Day.

Hunting: Routes a call to an idle station line. With Serial Hunting, Calls to a member of a hunt group will search from that point to the end of the group and stop.

Individual Case Basis: A service arrangement in which the regulations, rates and charges are developed based on the specific circumstances of the Customer's situation.

LOCAL EXCHANGE SERVICE

SECTION 2 - Regulations, cont'd.

2.9 Notices and Communications

- 2.9.1 The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that Customer may also designate a separate address to which the Company's bills for service shall be mailed.
- 2.9.2 The Company shall designate on the Service Order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.
- 2.9.3 All notices or other communications required to be given pursuant to this tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following deposit of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs.

2.10 Toll Service

1. If a residential Customer in any single month, accrues toll charges in excess of twice the average monthly toll charges of the Company's Customers in the same class of service or twice the actual monthly average of the individual Customer's charges, the Company will review the Customer's previous billing and payment history. If such review indicates that it is unlikely the Customer shall be able to pay such bill, the Company may contact the Customer to make inquiries concerning the abnormal usage. If the explanation is not satisfactory, the Company may require a security and/or payment of charges on the account to continue service. The Company may terminate service provided the Customer is given 48 hours advanced notice and the Customer makes no further attempt to secure and or pay the account in order to continue service. The 48-hour notification rule shall be waived and service will be terminated immediately in those situations where intentional Customer abuse of toll usage is evident.
2. If a Customer exceeds the average monthly toll charges of Company Customers in the same class of service and has exhibited a previous inability to pay such charges, the Company may impose toll control, where technically feasible, or a toll cap of \$100.00.

2.11 Transfer of Credit Balances

1. **Upon disconnection of services offered under this tariff, Cox may apply any remaining credit balance for such services against any unpaid amounts for services offered by a Cox Affiliated Company.**

(N)

(N)

(N)

(N)

Issue Date: September 19, 2016

Effective Date: November 1, 2016