

E-01345A-16-0123 **Arizona Corporation Commission**  
**Utilities Complaint Form**



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**Investigator:** Jenny Gomez      **Phone:** 520-628-6556      **Opinion Date:** 8/23/2016  
**Opinion Number:** 2016 - 134108      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Opposed      **Closed Date:** 8/23/2016 4:14 PM

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**First Name:** Jim      **Last Name:** Worthington      **Account Name:** Jim Worthington  
**Address:** 721 Dakata Drive  
**City:** Camp Verde      **State:** AZ      **Zip Code:** 86322

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**Company:** Arizona Public Service Company      **Division:** Electric

**Nature Of Opinion**

**Docket Number:** E-01345A-16-0036

Arizona Corporation Commission  
Utilities Division

Re: Docket #E-01345A-16-0036

A,P.S. = Application for a permanent Rate increase

Arizona Corporation Commission  
**ORIGINAL DOCKETED**

SEP 09 2016

DOCKETED BY

RECEIVED  
AZ CORP COMMISSION  
DOCKET CONTROL  
2016 SEP -9 A 8:51

1. Vote no rate increase for A.P.S. neither permanent or temporary.
  2. A.P.S. costs are not controlled. A recent power line job in Camp Verde was completed as follows.
    - A. Day one 2 boom trucks, 1 utility truck and 5 men arrived on job 9:00 A.M. They stood around looking up and pointing. Left at noon. No work done.
    - B. 2 week later same crew came back. 1 man working 3 standing - talking pointing or with this thumbs up their butt. 5th man sat in truck (utility) smoking or on phone. On job 2 days. 2 boom trucks 1-utility truck and 5 men (1-working)
    - C. A week later a boom truck & 3 men showed up. Left 3 hours later - no work done.
    - D. One week later an APS pick up showed up. 1 men looked at job for 2 hours. No work but must have been interesting to look at.
    - E. Figure the costs on that episode 2 Boom trucks, 1 utility truck, 1 pick-up 106 man hours plus 27 hours for the Boom truck & Utility truck plus 2 hours for the Pick-up truck plus the travel time.
- A.P.S. does not need a rate increase they have to learn to control costs.
3. We are being charged every month for meter reading! No one reads our meter, we have a "smart meter". We and everyone else with a smart meter should receive a refund!
  4. Read an A.P.S. monthly bill, really read it. Then you'll see why a rate cut is called for. It is a class in

## Arizona Corporation Commission Utilities Complaint Form

study in deceit.

5. In past month we had no pressure 5 times, 1 time for a couple hours, we should receive a refund!

When A.P.S. learns how to run a power Co. properly and efficiently then you consider a rate increase if it is prudent and not until then.

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		<b>Investigation</b>	
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
8/23/2016	Jenny Gomez	Telephone	Investigation
Noted and filed for the record in Docket Control.			

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