

COMMISSIONERS
DOUG LITTLE – Chairman
BOB STUMP
BOB BURNS
TOM FORESE
ANDY TOBIN



0000173180

ORIGINAL

ARIZONA CORPORATION COMMISSION

September 2, 2016

To: Docket Control

RE: EPCOR – Customer Comments

Docket No. WS-01303A-16-0145

Arizona Corporation Commission
DOCKETED

SEP 02 2016

DOCKETED BY

Handwritten initials

Please docket the attached 21 customer comments opposing the above filed case.

Customer comments can be reviewed in E-docket under the above docket number.

Filed by: Utilities Division – Consumer Services

RECEIVED
AZ CORP COMMISSION
DOCKET CONTROL
2016 SEP 2 PM 3 44

WS-01303A-16-0145

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Roxanne Best **Phone:** <<< REDACTED >>> **Opinion Date:** 8/31/2016
Opinion Number: 2016 - 134224 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 8/31/2016 8:37 AM

First Name: Debora **Last Name:** Blue **Account Name:** Debora Blue
Address: <<< REDACTED >>>
City: Sun City **State:** AZ **Zip Code:** 85351
Home: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: EPCOR Sewer *AAWC **Division:** Sewer

Nature Of Opinion

Docket Number: WS-01303A-16-0145 **Docket Position:** Against
We have already paid our cost of water installation so we should not be paying other places expenses.

Investigation			
Date:	Analyst:	Submitted By:	Type:
8/31/2016	Roxanne Best	Web Submission	Investigation

Comments noted for record and docketed. Closed.

WS-01303A-16-0145

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Roxanne Best **Phone:** <<< REDACTED >>> **Opinion Date:** 8/31/2016
Opinion Number: 2016 - 134220 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 8/31/2016 8:19 AM

First Name: Ronald **Last Name:** Knauss **Account Name:** Ronald Knauss
Address: <<< REDACTED >>>
City: Sn City **State:** AZ **Zip Code:** 85351
Home: <<< REDACTED >>> **Cell:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: EPCOR Sewer *AAWC **Division:** Sewer

Nature Of Opinion

Docket Number: WS-01303A-16-0145 **Docket Position:** Against

The Sun City residents purchased there homes no expecting to subsidize other water, sewer and electricity consumers. Let us remain independent and only pay our way. Thank you!

Investigation			
Date:	Analyst:	Submitted By:	Type:
8/31/2016	Roxanne Best	Web Submission	Investigation

Comments noted for record and docketed. Closed.

WS-01303A-16-0145

Arizona Corporation Commission Utilities Complaint Form

Investigator: Roxanne Best **Phone:** <<< REDACTED >>> **Opinion Date:** 8/31/2016
Opinion Number: 2016 - 134223 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Consolidation Opposed **Closed Date:** 8/31/2016 8:22 AM

First Name: janie **Last Name:** woller **Account Name:** janie woller
Address: <<< REDACTED >>>
City: SUN CITY **State:** AZ **Zip Code:** 85351
Home: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: EPCOR Sewer *AAWC **Division:** Sewer

Nature Of Opinion

Docket Number: WS-01303A-16-0145

Docket Position: Against

IT IS NOT A FAIR COMPARISON TO TRY AND JUSTIFY CONSOLIDATION BY COMPARING WATER UTILITIES TO ELECTRIC UTILITIES. OBVIOUSLY DUE TO THE ENORMOUS INVESTMENT REQUIRED FOR POWER PLANTS AND DISTRIBUTION, THEY REQUIRE A CONSOLIDATED AND MONOPOLISTIC APPROACH. WATER AND SEWER CAN EASILY BE LOCALIZED AND DE-CENTRALIZED. IT'S THE OLD APPLES AND ORANGES COMPARISON. IN SOME WAYS SIMILAR BUT IN REALITY TOTALLY DIFFERENT. "I AM TOTALLY AGAINST ANY CONSOLIDATION OF WASTE WATER DISTRICTS AS EPCOR HAS PROPOSED AND RESPECTFULLY REQUEST THAT YOU DO NOT APPROVE ANY TYPE OF CONSOLIDATION THAT INCLUDES SUN CITY. THOSE WHO CHOOSE TO LIVE IN MORE REMOTE COMMUNITIES DO SO KNOWING THAT SOME LIVING EXPENSES WILL BE HIGHER THAN IF THEY LIVE IN CLOSER ESTABLISHED COMMUNITIES. THEY SHOULDN'T BE ABLE TO HAVE IT BOTH WAYS - THAT IS, ENJOYING THE BENEFITS OF LIVING MORE REMOTELY AND DOING SO AT THE EXPENSE OF THOSE OF US WHO CHOOSE TO NOT LIVE "OUT THERE". WE IN SUN CITY SHOULD NOT HAVE TO SUBSIDIZE ANTHEM OR ANY OTHER AREA REGARDING THEIR EXPENSES FOR WASTE WATER HANDLING OR FOR WATER. LET THEM SUPPORT THEIR SYSTEM AND WE WILL SUPPORT OUR SYSTEM. IT'S JUST COMMON SENSE. PLEASE DON'T LET POLITICS SHAFT ALL OF US WHO WOULD BE PAYING MORE TO HELP "THEM". THEY MADE THEIR BED AND THEY SHOULD LAY IN IT. WE CHOSE TO LIVE CLOSER IN BECAUSE WE KNEW THE COSTS WOULD BE HIGHER TO LIVE FURTHER OUT AND FELT WE COULD NOT AFFORD IT. ALSO, EPCOR WOULD LOVE TO REDUCE THE PRESSURE ON THEMSELVES BY REDUCING THE PRESSURES FROM ANTHEM AND OTHER OUTLYING AREA RESIDENTS. THATS THEIR MONKEY AND THEY SHOULDN'T BE ABLE TO PUT IT ON OUR BACKS. WE DIDN'T MAKE THEIR BUSINESS DECISIONS AS TO WHERE THEY WANT TO PROVIDE SERVICE, THEY DID. I SUSPECT THAT THERE WILL BE A LARGE CO-ORDINATED GRASS ROOTS EFFORT, AT THE EARLIEST OPPORTUNITY, TO "OUST" ANY COMMISSIONER WHO SUPPORTS CONSOLIDATION. HOPEFULLY, THAT WILL NOT BE NECESSARY AND COMMON SENSE WILL PREVAIL."

Investigation

Date:	Analyst:	Submitted By:	Type:
8/31/2016	Roxanne Best	Web Submission	Investigation

Comments noted for record and docketed. Closed.

WS-01303A-16-0145

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Roxanne Best **Phone:** <<< REDACTED >>> **Opinion Date:** 8/31/2016
Opinion Number: 2016 - 134227 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Consolidation Opposed **Closed Date:** 8/31/2016 8:24 AM

First Name: Norma **Last Name:** Norcross **Account Name:** Norma Norcross
Address: <<< REDACTED >>>
City: Sun City, **State:** AZ **Zip Code:** 85351
Cell: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: EPCOR Sewer *AAWC **Division:** Sewer

Nature Of Opinion

Docket Number: WS-01303A-16-0145 **Docket Position:** Against

Strongly object to this increase for an this retirement area -Fixed income residents Social Security cost of living increase is not near enough to cover this enormous cost increase...Full consolidation puts an overwhelming burden on the citizens of Sun City and Youngtown by overcharging us for costs of infrastructure not yet in service. Rather, our limited income is sent to other communities who simply wish cheaper costs. This is clearly a violation of acceptable ratemaking. Please vote Against full consolidation.

Investigation			
Date:	Analyst:	Submitted By:	Type:
8/31/2016	Roxanne Best	Web Submission	Investigation

Comments noted for record and docketed. Closed.

WS-01303A-16-0145

Arizona Corporation Commission Utilities Complaint Form

Investigator: Roxanne Best **Phone:** <<< REDACTED >>> **Opinion Date:** 8/31/2016
Opinion Number: 2016 - 134228 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Consolidation Opposed **Closed Date:** 8/31/2016 8:28 AM

First Name: Sandra **Last Name:** Pearson **Account Name:** Sandra Pearson
Address: <<< REDACTED >>>
City: Sun City **State:** AZ **Zip Code:** 85351
Cell: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: EPCOR Sewer *AAWC **Division:** Sewer

Nature Of Opinion

Docket Number: WS-01303A-16-0145

Docket Position: Against

As an Epcor ratepayer and Sun City Resident, I strongly object to Epcor's recommendation for full consolidation of the Epcor wastewater districts. Full consolidation puts an overwhelming burden on the citizens of Sun City and Youngtown by overcharging us for costs of infrastructure not yet in service. Rather, our limited income is sent to other communities who simply wish cheaper costs. This is clearly a violation of acceptable ratemaking. PLEASE VOTE AGAINST FULL CONSOLIDATION. Our households our limited, we do not have large families. Adding an additional burden to seniors is unfair practices.

Investigation			
Date:	Analyst:	Submitted By:	Type:
8/31/2016	Roxanne Best	Web Submission	Investigation

Comments noted for record and docketed. Closed.

WS-01303A-16-0145

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Roxanne Best **Phone:** <<< REDACTED >>> **Opinion Date:** 8/31/2016
Opinion Number: 2016 - 134231 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Consolidation Opposed **Closed Date:** 8/31/2016 8:26 AM

First Name: Ruthj **Last Name:** Youngblood **Account Name:** Ruthj Youngblood
Address: <<< REDACTED >>>
City: SUN CITY **State:** AZ **Zip Code:** 85351
Home: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: EPCOR Sewer *AAWC **Division:** Sewer

Nature Of Opinion

Docket Number: WS-01303A-16-0145 **Docket Position:** Against

As an EPCOR ratepayer and Sun City/Youngtown resident, I strongly object to EPCOR's recommendation for full consolidation of the EPCOR wastewater districts. EPCOR shows their cost of service for our district is approximately \$25.00/month and the consolidated rate would be over \$40.00/month for our district ratepayers. Our generation has never shied away from our responsibility to earn our way and pay for the costs we incur. We should not be forced to subsidize the other districts. This is the USA after all. Please vote AGAINST full consolidation!!!

Investigation			
Date:	Analyst:	Submitted By:	Type:
8/31/2016	Roxanne Best	Web Submission	Investigation

Comments noted for record and docketed. Closed.

WS-01303A-16-0145

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Roxanne Best **Phone:** <<< REDACTED >>> **Opinion Date:** 8/31/2016
Opinion Number: 2016 - 134230 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Consolidation Opposed **Closed Date:** 8/31/2016 8:25 AM

First Name: gabriel **Last Name:** szoke **Account Name:** gabriel szoke
Address: <<< REDACTED >>>
City: sun city **State:** AZ **Zip Code:** 85351
Home: <<< REDACTED >>> **Home:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: EPCOR Sewer *AAWC **Division:** Sewer

Nature Of Opinion

Docket Number: WS-01303A-16-0145 **Docket Position:** Against
the whole thing stinks no consolidation

Investigation			
Date:	Analyst:	Submitted By:	Type:
8/31/2016	Roxanne Best	Web Submission	Investigation

Comments noted for record and docketed. Closed.

WS-01303A-16-0145

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Roxanne Best **Phone:** <<< REDACTED >>> **Opinion Date:** 8/31/2016
Opinion Number: 2016 - 134232 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 8/31/2016 8:30 AM

First Name: Sue **Last Name:** Gannott **Account Name:** Sue Gannott
Address: <<< REDACTED >>>
City: Sun City **State:** AZ **Zip Code:** 85373
Cell: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: EPCOR Sewer *AAWC **Division:** Sewer

Nature Of Opinion

Docket Number: WS-01303A-16-0145 **Docket Position:** Against
Costs are too high for retired people.

Investigation			
Date:	Analyst:	Submitted By:	Type:
8/31/2016	Roxanne Best	Web Submission	Investigation

Comments noted for record and docketed. Closed.

WS-01303A-16-0145

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Roxanne Best **Phone:** <<< REDACTED >>> **Opinion Date:** 8/31/2016
Opinion Number: 2016 - 134234 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Consolidation Opposed **Closed Date:** 8/31/2016 8:31 AM

First Name: Anne **Last Name:** Scrivner **Account Name:** Anne Scrivner
Address: <<< REDACTED >>>
City: Sun City **State:** AZ **Zip Code:** 85351
Cell: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: EPCOR Sewer *AAWC **Division:** Sewer

Nature Of Opinion

Docket Number: WS-01303A-16-0145 **Docket Position:** Against
I am totally against any sweet or water district consolidations

Investigation			
Date:	Analyst:	Submitted By:	Type:
8/31/2016	Roxanne Best	Web Submission	Investigation

Comments noted for record and docketed. Closed.

WS-01303A-16-0145

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Roxanne Best **Phone:** <<< REDACTED >>> **Opinion Date:** 8/31/2016
Opinion Number: 2016 - 134219 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 8/31/2016 8:18 AM

First Name: Nancy **Last Name:** Krause **Account Name:** Nancy Krause
Address: <<< REDACTED >>>
City: Sun City **State:** AZ **Zip Code:** 85351
Cell: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: EPCOR Sewer *AAWC **Division:** Sewer

Nature Of Opinion

Docket Number: WS-01303A-16-0145 **Docket Position:** Against

People in Sun City moved here to be able to live within their means and everything keeps going up. More people are having to get help with their utility bills and other things. Lets keep things affordable for the seniors so that they can live with their self respect.

Investigation			
Date:	Analyst:	Submitted By:	Type:
8/31/2016	Roxanne Best	Web Submission	Investigation

Comments noted for record and docketed. Closed.

WS-01303A-16-0145

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Roxanne Best **Phone:** <<< REDACTED >>> **Opinion Date:** 8/31/2016
Opinion Number: 2016 - 134225 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 8/31/2016 8:23 AM

First Name: gregory **Last Name:** krause **Account Name:** gregory krause
Address: <<< REDACTED >>>
City: Sun City **State:** AZ **Zip Code:** 85351
Cell: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: EPCOR Sewer *AAWC **Division:** Sewer

Nature Of Opinion

Docket Number: WS-01303A-16-0145 **Docket Position:** Against
don't trust epcor

Investigation			
Date:	Analyst:	Submitted By:	Type:
8/31/2016	Roxanne Best	Web Submission	Investigation

Comments noted for record and docketed. Closed.

WS-01303A-16-0145

Arizona Corporation Commission Utilities Complaint Form

Investigator: Roxanne Best **Phone:** <<< REDACTED >>> **Opinion Date:** 8/31/2016
Opinion Number: 2016 - 134222 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Consolidation Opposed **Closed Date:** 8/31/2016 9:05 AM

First Name: JOHN **Last Name:** WOLLER **Account Name:** JOHN WOLLER
Address: <<< REDACTED >>>
City: SUN CITY **State:** AZ **Zip Code:** 85351
Home: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: EPCOR Sewer *AAWC **Division:** Sewer

Nature Of Opinion

Docket Number: WS-01303A-16-0145

Docket Position: Against

I AM TOTALLY AGAINST ANY CONSOLIDATION OF WASTE WATER DISTRICTS AS EPCOR HAS PROPOSED AND RESPECTFULLY REQUEST THAT YOU DO NOT APPROVE ANY TYPE OF CONSOLIDATION. THOSE WHO CHOOSE TO LIVE IN MORE REMOTE COMMUNITIES DO SO KNOWING THAT SOME LIVING EXPENSES WILL BE HIGHER THAN IF THEY LIVE IN CLOSE IN ESTABLISHED COMMUNITIES. THEY SHOULDN'T BE ABLE TO HAVE IT BOTH WAYS - THAT IS ENJOYING THE BENEFITS OF LIVING MORE REMOTELY AND DOING SO AT THE EXPENSE OF THOSE OF US WHO CHOSE NOT TO LIVE "OUT THERE". WE IN SUN CITY SHOULD NOT HAVE TO SUBSIDIZE ANTHEM OR ANY OTHER AREA REGARDING THEIR EXPENSES FOR WASTE WATER HANDLING OR FOR WATER. LET THEM SUPPORT THEIR SYSTEM AND WE WILL SUPPORT OUR SYSTEM. THIS IS JUST COMMON SENSE. PLEASE DON'T LET POLITICS SHAFT ALL OF USE WHO WOULD BE PAYING MORE TO "HELP" THEM. THEY MADE THEIR BED AND THEY SHOULD LAY IN IT. I CHOSE TO LIVE CLOSER IN BECAUSE I KNEW COSTS WOULD BE HIGHER TO LIVE FURTHER OUT AND FELT I COULD NOT AFFORD IT. ALSO, EPCOR WOULD LOVE TO REDUCE THE PRESSURE ON THEMSELVES BY REDUCING THE PRESSURE FROM ANTHEM AND OTHER MORE REMOTE COMMUNITIES. IF CONSOLIDATION IS ALLOWED, I SUSPECT THERE WILL BE A LARGE CO-ORDINATED GRASS ROOTS EFFORT, AT THE EARLIEST OPPORTUNITY, TO OUST ANY COMMISSIONER WHO SUPPORTS IT!! WE SINCERELY HOPE THAT WILL NOT BE NECESSARY.

Investigation			
Date:	Analyst:	Submitted By:	Type:
8/31/2016	Roxanne Best	Web Submission	Investigation

Comments noted for record and docketed. Closed.

WS-01303A-16-0145

Arizona Corporation Commission Utilities Complaint Form

Investigator: Roxanne Best **Phone:** <<< REDACTED >>> **Opinion Date:** 8/23/2016
Opinion Number: 2016 - 134075 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Consolidation Opposed **Closed Date:** 8/23/2016 10:30 AM

First Name: CR & Wilma A **Last Name:** Beyers **Account Name:** CR Beyers
Address: <<< REDACTED >>>
City: Sun City **State:** AZ **Zip Code:** 85351

Company: EPCOR Sewer *AAWC **Division:** Sewer

Nature Of Opinion

Docket Number: WS-01303A-16-0145 **Docket Position:** Against

Dear Commissioners,

We are EPCOR rate payers and have lived in Sun City 12 years – We moved here as we felt being in a retirement community would be more economical!

We strongly object to being combined with other water districts – Especially since Anthem is a working class community and they have a lot of swimming pools!

We don't think we should be forced to subsidize other districts! If we need replace or repair done in our community, we will take care of it ourselves!

Docket # WS-01303A-16-0145

Thank you! Mr & Mrs. CR Beyers

Investigation			
Date:	Analyst:	Submitted By:	Type:
8/23/2016	Roxanne Best	Correspondence	Investigation

Comments noted for record and docketed. Closed.

WS-01303A-16-0145

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Michael Buck **Phone:** <<< REDACTED >>> **Opinion Date:** 9/1/2016
Opinion Number: 2016 - 134434 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Consolidation Opposed **Closed Date:** 9/1/2016 9:56 AM

First Name: Doris **Last Name:** Shankle **Account Name:** Doris Shankle
Address: <<< REDACTED >>>
City: Avondale **State:** AZ **Zip Code:** 85323
Home: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: EPCOR Sewer *AAWC **Division:** Sewer

Nature Of Opinion

Docket Number: WS-01303A-16-0145 **Docket Position:** Against

As an EPCOR ratepayer and Sun City resident, I strongly object to EPCOR's recommendation of the EPCOR wastewater districts. EPCOR show their cost of service for our district is approximately \$25 per month, and the consolidated rate would be more than \$40 per month for our district ratepayers. Our generation has never shied away from our responsibility to earn our way and pay for the costs we incur. We should not be forced to subsidize the other districts. This is the U.S.A., after all! Please "vote against full consolidation".

Investigation			
Date:	Analyst:	Submitted By:	Type:
9/1/2016	Michael Buck	Telephone	Investigation

Entered into the record and docketed. Closed.

WS-01303A-16-0145

Arizona Corporation Commission Utilities Complaint Form

Investigator: Michael Buck **Phone:** <<< REDACTED >>> **Opinion Date:** 8/31/2016
Opinion Number: 2016 - 134218 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Consolidation Opposed **Closed Date:** 8/31/2016 5:03 PM

First Name: SL **Last Name:** ZUEGER **Account Name:** SL ZUEGER
Address: <<< REDACTED >>>
City: SUN CITY **State:** AZ **Zip Code:** 85351
Cell: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: EPCOR Sewer *AAWC **Division:** Sewer

Nature Of Opinion

Docket Number: WS-01303A-16-0145

Docket Position: Against

RE: APS "WE WILL PAY!" HOW FAIR IS IT FOR SEASONAL RESIDENCE? I AM HERE FOR MEDICAL REASONS ONLY. I use no services except CA during the summer. At present over 50% of the billing is fees AND METER CHARGES. SOCIAL SECURITY ONLY GOES SO FAR. I'VE PAID \$4,000 TO LIVE IN SUN CITY, ISN'T THAT ENOUGH? ENOUGH IS ENOUGH. PLEASE STOP GOUGING SENIORS? I AM AGAINST ANY FEE INCREASE. THANK YOU. SLZUEGER

Investigation			
Date:	Analyst:	Submitted By:	Type:
8/31/2016	Michael Buck	Telephone	Investigation

Entered into the record and docketed. Closed.

WS-01303A-16-0145

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Roxanne Best **Phone:** <<< REDACTED >>> **Opinion Date:** 8/25/2016
Opinion Number: 2016 - 134178 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Consolidation Opposed **Closed Date:** 8/25/2016 2:27 PM

First Name: Judith **Last Name:** LeMire **Account Name:** Judith LeMire
Address: <<< REDACTED >>>
City: Sun City **State:** AZ **Zip Code:** 85351
Home: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: EPCOR Sewer *AAWC **Division:** Sewer

Nature Of Opinion

Docket Number: WS-01303A-16-0145

Docket Position: Against

I am retired, live alone on an extremely low income - I sincerely do not understand the LOGIC to such an increase. We have paying for our own infrastructure, and have our own issues regarding age with pipes, etc. Why should we be responsible for other neighboring areas. We are not responsible! These area's are not in my specific neighborhood; my home was built in the 1970's - it's 2016 and to increase my sewer wastewater amount of my water bill would be an EXTREME BURDEN for me, I already pay too much for just ONE PERSON. I sincerely do not agree, and it is very upsetting that we are being targeted for some reason - it isn't logical, its not fair, these areas are not even NEAR my home?

Investigation

Date:	Analyst:	Submitted By:	Type:
8/25/2016	Roxanne Best	Web Submission	Investigation

Comments noted for record and docketed. Closed.

WS-01303A-16-0145

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Roxanne Best **Phone:** <<< REDACTED >>> **Opinion Date:** 8/23/2016
Opinion Number: 2016 - 134088 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Consolidation Opposed **Closed Date:** 8/23/2016 11:40 AM

First Name: Larry **Last Name:** Shuppert **Account Name:** Larry Shuppert
Address: <<< REDACTED >>>
City: Sun City **State:** AZ **Zip Code:** 85351
Home: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: EPCOR Sewer *AAWC **Division:** Sewer

Nature Of Opinion

Docket Number: WS-01303A-16-0145 **Docket Position:** Against

Larry Shuppert

Date: August 16, 2016

Arizona Corporation Commission 1200 Washington Street

Phoenix, Az. 85007-2996 Dear Sirs:

I would like to express my objection to EPCOR Water's request to consolidate the water districts. I have lived in Sun City for thirteen years. In that time, my water bill has increased by two and a half times even though I removed the lawn. That should be more than enough revenue increase for any well run business. The fact that some of the newer developments are paying more should not be relevant. I went to and spoke at an EPCOR meeting on the subject. EPCOR's argument was that Sun City will require more maintenance because of the age of the system. That may be true. My view is when it happens they should submit those costs to you and seek rate relief for them.

My estimate of residents in Sun City living on fixed income is more than 90%. Bearing the cost of consolidation would cause unacceptable hardship on those people.

I know we need water and waste removal and believe that we should pay our fair share, but we should not be asked to subsidize other more affluent communities.

Larry Shuppert

Investigation			
Date:	Analyst:	Submitted By:	Type:
8/23/2016	Roxanne Best	Correspondence	Investigation

Comments noted for record and docketed. Closed.

WS-01303A-16-0145

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Roxanne Best **Phone:** <<< REDACTED >>> **Opinion Date:** 8/23/2016
Opinion Number: 2016 - 134087 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Consolidation Opposed **Closed Date:** 8/23/2016 11:34 AM

First Name: Donna **Last Name:** Harland **Account Name:** Donna Harland
Address: <<< REDACTED >>>
City: Sun City **State:** AZ **Zip Code:** 85351
Email: <<< REDACTED >>> **Home:** <<< REDACTED >>>

Company: EPCOR Sewer *AAWC **Division:** Sewer

Nature Of Opinion

Docket Number: WS-01303A-16-0145 **Docket Position:** Against

As an EPCOR ratepayer and Sun City resident since 2007, I strongly object to EPCOR's recommendation for full consideration of the EPCOR wastewater districts.

Our generation has never shied away from our responsibility to earn our way and pay for the costs we incur. We should not be forced to subsidize the other districts. This is USA, afrerall!!!

Donna Harland

Investigation			
Date:	Analyst:	Submitted By:	Type:
8/23/2016	Roxanne Best	Correspondence	Investigation

Comments noted for record and docketed. Closed.

WS-01303A-16-0145

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Roxanne Best **Phone:** <<< REDACTED >>> **Opinion Date:** 8/23/2016
Opinion Number: 2016 - 134080 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Consolidation Opposed **Closed Date:** 8/23/2016 11:03 AM

First Name: Richard **Last Name:** Mishinski **Account Name:** Richard Mishinski
Address: <<< REDACTED >>>
City: Sun City **State:** AZ **Zip Code:** 85351

Company: EPCOR Sewer *AAWC **Division:** Sewer

Nature Of Opinion

Docket Number: WS-01303A-16-0145 **Docket Position:** Against

DOCKET NO. WS-01303A-16-0145

Dear Commissioners - Tobin, Forese, Little, Stump, and Burns

Wastewater Utility Service Rate Case

Wastewater treatment is NOT a "one size fits all" situation.

Each district in this rate case is a completely separate entity serviced by entirely different wastewater treatment plants. None of these districts have inter-connection capabilities that would allow them to shift wastewater to a different treatment facility. One of those districts (Sun City) is serviced by the Tolleson Wastewater Treatment Plant and has been serviced by Tolleson since it was built out. Our wastewater rates are low because of

our Tolleson treatment plant use.

Each of these districts has completely different water and wastewater needs. Sun City and Sun City West (which are completely built out) are 1& 2 occupant households while

the other communities (like Anthem, Corte Bella, Verrado) are newer with more occupants per household. More occupants generate more wastewater even if the total number of households in each district is not equal. Where are the statistics that show EXACTLY what

each districts wastewater volumes are? Granted, there is no meter at individual homes that track this volume, but the treatment plants should have numbers of the volume flowing into their plants.

Wastewater treatment plants were built for each district except Sun City. Someone (the residents of those districts) must pay for those facilities. If Sun City doesn't use Anthem, Russell Ranch, Verrado, Wishing Well facilities why should they pay for them.

We get no benefit from those treatment facilities and we don't generate waste to those facilities. When I buy a car, do I expect my neighbor to help defray all costs associated with that purchase?

Rate increases are a fact of life. If wastewater rates are high or are increasing in your district it is incumbent on you to investigate and understand why - not ask a distant unrelated wastewater district help you pay for those higher rates with no benefit to them.

When you bought your home in one of the affected districts did you investigate water and wastewater rates

**Arizona Corporation Commission
Utilities Complaint Form**

in that district before you bought? Or did you wait to complain about them when you realized they were high while rates in other districts are lower?

The company (Epcor) also has a responsibility to institute cost saving measures in their operating expenses. They should be installing SMART water meters in each and every district so that both Epcor and the customers of those districts know EXACTLY how much water is used and thus wastewater amounts. Epcor is doing this in Okotoks, Alberta Canada. If they can do it there, they can do it in all the districts they have.

Epcor states that water meters have a life span of 30 years. That being the case I would think that all meters in Sun City are due for replacement. Billing would be more accurate based upon the EXACT amount of water you use not an estimate of 7000 gallons for every customer in every district. Billing system computer programs must be modified to bill accordingly for each district and each customer based on actual water usage. The company

(Epcor) should not expect the ACC to negate improvements and computer program modification by raising wastewater rates to make it easier for them to bill.

Consolidation is not a panacea for ALL wastewater districts. It is a cost shifting mechanism used to satisfy specific districts and their search for lower rates.

I oppose consolidation.

Richard Mishinski

Investigation			
Date:	Analyst:	Submitted By:	Type:
8/23/2016	Roxanne Best	Correspondence	Investigation
Comments noted for record and docketed. Closed.			

WS-01303A-16-0145

Arizona Corporation Commission Utilities Complaint Form

Investigator: Michael Buck Phone: <<< REDACTED >>> Opinion Date: 9/1/2016
 Opinion Number: 2016 - 134442 Priority: Respond within 5 business days
 Opinion Codes: Rate Case Items - Consolidation Opposed Closed Date: 9/1/2016 11:53 AM

First Name: Sylvia Last Name: Gassner Account Name: Sylvia Gassner
 Address: <<< REDACTED >>>
 City: Sun City West State: AZ Zip Code: 85375
 Home: <<< REDACTED >>>

Company: EPCOR Sewer *AAWC Division: Sewer

Nature Of Opinion

Docket Number: WS-01303A-16-0145 Docket Position: Against

In the matter of the application of Epcor Water Arizona Inc. for determination of the current fair value of its utility plant and property and for increases/decreases in its rates and charges based thereon for utility service by its Agua Fria, Anthem, Mohave, Sun City, and Sun City West wastewater districts and for consideration of consolidation and de-consolidation proposals.

Sun City West residents paid for the waste water system that serves it and has paid for its ongoing maintenance; it should not be made to subsidize the installations and maintenance of other districts' systems. Furthermore many Sun City West residents are on fixed incomes and can barely cover the cost of their waste water service, let alone be held responsible to subsidize other districts' households. Everything is going up except our social security benefits which have not had a cost of living increase in two years????????? The motivation to reduce usage and be responsible with waste water is lost when costs are subsidized.

What motivation is there for one district to economize if another district is going to subsidize its costs? EPCOR could propose rate increases to which one district might not object because its costs are being subsidized, to the detriment of the other districts that are bearing a greater share of the rate increase. I am very much against this proposal. AGAINST, AGAINST.

Investigation			
Date:	Analyst:	Submitted By:	Type:
9/1/2016	Michael Buck	Telephone	Investigation

Entered into the record and docketed. Closed.

Arizona Corporation Commission
Utilities Complaint Form

Investigator: Mary Mee Phone: <<< REDACTED >>> Opinion Date: 9/1/2016
Opinion Number: 2016 - 134435 Priority: Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed Closed Date: 9/1/2016 10:06 AM

First Name: Jerry Last Name: Anthony Account Name: Jerry Anthony
Address: <<< REDACTED >>>
City: Sun City State: AZ Zip Code: 85351
Email: <<< REDACTED >>>

Company: EPCOR Sewer *AAWC Division: Sewer

Nature Of Opinion

Docket Number: WS-01303A-16-0145 Docket Position: Against

From: Jerry Anthony USCG Disabled Veteran [mailto: <<< REDACTED >>>]
Sent: Wednesday, August 31, 2016 1:17 PM
To: Utilities Div - Mailbox <UtilitiesDiv@azcc.gov>; Little-Web <Little-Web@azcc.gov>; Tobin-Web <Tobin-Web@azcc.gov>; Forese-Web <forese-web@azcc.gov>; Stump-Web <Stump-Web@azcc.gov>; RBurns-Web <rburns-web@azcc.gov>
Subject: EPCOR attempt to increase water rates for Sun City Residents

Hi Gentlemen!
I just read an article in the Independent asking residents to contact the ACC about EPCOR and their greedy attempt to charge senior citizens more for their water.
What I have read about this issue is that property developers are trying to spread their development costs to surrounding communities. Having been a General contractor in Oregon I know about costs in developing new subdivisions.
This attempt lacks ethical and moral standards of any State Agency and should be met with legal action. I will be one of those people that will be happy to stand up against this type of oppression against retired senior citizens.

I won a class action case in Arizona in 1997 against CB Richard Ellis, Park West Development, Vestar Property Management when I organized and filed the Civil case charging them with Misrepresentation and Incompetence. The last people I had problems with was Ken Meade Reality a few years ago. I put a blog in NewsZap and the Independent called "Real Estate is Dirty in Sun City". What happened is history now.
I too now retired live on a small VA Pension. A voter and a consumer of Arizona for over 20 years.

Jerry Anthony
<<< REDACTED >>>
<<< REDACTED >>>

WS-01303A-16-0145

**Arizona Corporation Commission
Utilities Complaint Form**

Investigation

Date:

Analyst:

Submitted By:

Type:

9/1/2016

Mary Mee

Telephone

Investigation

Comments noted for the record and docketed. CLOSED
