

**COMMISSIONERS**  
DOUG LITTLE – Chairman  
BOB STUMP  
BOB BURNS  
TOM FORESE  
ANDY TOBIN



0000172626

**ARIZONA CORPORATION COMMISSION**

**ORIGINAL**

August 12, 2016

To: Docket Control

RE: EPCOR Water (Wastewater) - Customer Comments

Docket No: WS-01303A-16-0145

Please docket the attached 19 customer comments opposing the above filed case.

Customer comments can be reviewed in E-docket under the above docket number.

Filed by: Utilities Division – Consumer Services

Arizona Corporation Commission

**DOCKETED**

AUG 15 2016

DOCKETED BY 

RECEIVED  
AZ CORP COMMISSION  
DOCKET CONTROL  
2016 AUG 15 P 3:21

**WS-01303A-16-0145**

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Roxanne Best      **Phone:** <<< REDACTED >>>      **Opinion Date:** 8/11/2016  
**Opinion Number:** 2016 - 133855      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Consolidation Opposed      **Closed Date:** 8/11/2016 4:29 PM

---

**First Name:** Geraldine      **Last Name:** Recla      **Account Name:** Geraldine Recla  
**Address:**  
**City:**      **State:**      **Zip Code:**

---

**Company:** EPCOR Sewer \*AAWC      **Division:** Sewer

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**Nature Of Opinion**

**Docket Number:** WS-01303A-16-0145      **Docket Position:** Against

Against full consolidation - at one time water was free in Sun City, now they want us to pay for other peoples water!

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| <b>Investigation</b> |                 |                      |               |
|----------------------|-----------------|----------------------|---------------|
| <b>Date:</b>         | <b>Analyst:</b> | <b>Submitted By:</b> | <b>Type:</b>  |
| 8/11/2016            | Roxanne Best    | Telephone            | Investigation |

Comments noted for record and docketed. Closed.

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**WS-01303A-16-0145**

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Roxanne Best      **Phone:** <<< REDACTED >>>      **Opinion Date:** 7/18/2016  
**Opinion Number:** 2016 - 133137      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Consolidation Opposed      **Closed Date:** 7/18/2016 2:09 PM

---

**First Name:** Donna & John      **Last Name:** George      **Account Name:** Donna John George

**Address:** <<< REDACTED >>>

**City:** Sun City      **State:** AZ      **Zip Code:** 85351

---

**Company:** EPCOR Sewer \*AAWC      **Division:** Sewer

---

**Nature Of Opinion**

**Docket Number:** WS-01303A-16-0145      **Docket Position:** Against

RECEIVED

JUL 18, 2016

AZ CORP COMM

Director - Utilities

Arizona Corporation Commission Consumer Services Section

1200 West Washington

Phoenix, AZ 85007

Donna & John George & JoAnn Redfern

July 12, 2016

Dear Commission Members,

We are writing in regard to the proposed rate increases for wastewater services and whether to consider consolidation of the districts of Agua Fria, Anthem, Mohave, Sun City, and Sun City West. While we realize that it is necessary to update and maintain wastewater systems, we are concerned that Sun City and Sun City West are the only districts that have a large increase in the consolidated plan. All of the other districts will have a considerable drop in their rates after the third year of the phase-in rate plan.

If the districts remain separate then all districts will have an increase in their rates. We question why consolidation should make such a dramatic difference in the amounts each area would be charged. The two districts being hit the hardest are the ones that are exclusively for senior citizens who not only are on fixed incomes but are less likely to have increases in water usage.

We request that the proposed consolidated rate plan not be considered as an appropriate action to solve the

**WS-01303A-16-0145**

**Arizona Corporation Commission  
Utilities Complaint Form**

future costs of wastewater treatment.

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| <b>Investigation</b>                            |                 |                      |               |
|---|-----------------|----------------------|---------------|
| <b>Date:</b>                                    | <b>Analyst:</b> | <b>Submitted By:</b> | <b>Type:</b>  |
| 7/18/2016                                       | Roxanne Best    | Correspondence       | Investigation |
| Comments noted for record and docketed. Closed. |                 |                      |               |

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WS-01303A-16-0145

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Roxanne Best      **Phone:** <<< REDACTED >>>      **Opinion Date:** 8/8/2016  
**Opinion Number:** 2016 - 133720      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Consolidation Opposed      **Closed Date:** 8/8/2016 10:25 AM

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**First Name:** John & Sarah      **Last Name:** Clayton      **Account Name:** John & Sarah Clayton

**Address:** <<< REDACTED >>>

**City:** Sun City      **State:** AZ      **Zip Code:** 85351

**Cell:** <<< REDACTED >>>      **Email:** <<< REDACTED >>>

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**Company:** EPCOR Sewer \*AAWC      **Division:** Sewer

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**Nature Of Opinion**

**Docket Number:** WS-01303A-16-0145      **Docket Position:** Against

As an EPCOR ratepayer and Sun City resident, I strongly object to EPCOR's recommendation for full consolidation of the EPCOR wastewater districts. EPCOR shows their cost for the Sun City district at approximately \$25.00 per month. But consolidation would result in a rate of approximately \$41.00 per month for Sun City ratepayers. In effect, we would be asked to pay an additional \$16.00 per month to subsidize other districts. While we are perfectly prepared to pay for costs we incur, we should not be forced to subsidize other EPCOR wastewater districts. We ask you to please vote against full consolidation.

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| <b>Investigation</b> |                 |                      |               |
|----------------------|-----------------|----------------------|---------------|
| <b>Date:</b>         | <b>Analyst:</b> | <b>Submitted By:</b> | <b>Type:</b>  |
| 8/8/2016             | Roxanne Best    | Web Submission       | Investigation |

Comments noted for record and docketed. Closed.

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WS-01303A-16-0145

**Arizona Corporation Commission  
Utilities Complaint Form**

---

**Investigator:** Roxanne Best      **Phone:** <<< REDACTED >>>      **Opinion Date:** 8/8/2016  
**Opinion Number:** 2016 - 133721      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Consolidation Opposed      **Closed Date:** 8/8/2016 10:26 AM

---

**First Name:** Linda      **Last Name:** Wilson      **Account Name:** Linda Wilson  
**Address:** <<< REDACTED >>>  
**City:** SUN CITY      **State:** AZ      **Zip Code:** 85351  
**Home:** <<< REDACTED >>>      **Email:** <<< REDACTED >>>

---

**Company:** EPCOR Sewer \*AAWC      **Division:** Sewer

---

**Nature Of Opinion**

**Docket Number:** WS-01303A-16-0145      **Docket Position:** Against

Please do not consolidate. The increased rates will be a real hardship. Sun City Planned for the future. Some of these communities did not, and we in Sun City should not be penalized for their problems.

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| <b>Investigation</b> |                 |                      |               |
|----------------------|-----------------|----------------------|---------------|
| <b>Date:</b>         | <b>Analyst:</b> | <b>Submitted By:</b> | <b>Type:</b>  |
| 8/8/2016             | Roxanne Best    | Web Submission       | Investigation |

Comments noted for record and docketed. Closed.

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WS-01303A-16-0145

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Roxanne Best      **Phone:** <<< REDACTED >>>      **Opinion Date:** 8/8/2016  
**Opinion Number:** 2016 - 133723      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Consolidation Opposed      **Closed Date:** 8/8/2016 10:27 AM

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**First Name:** Gaetano      **Last Name:** Perretto      **Account Name:** Gaetano Perretto  
**Address:** <<< REDACTED >>>  
**City:** Sun City      **State:** AZ      **Zip Code:** 85373  
**Cell:** <<< REDACTED >>>      **Email:** <<< REDACTED >>>

---

**Company:** EPCOR Sewer \*AAWC      **Division:** Sewer

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**Nature Of Opinion**

**Docket Number:** WS-01303A-16-0145      **Docket Position:** Against

As an EPCOR ratepayer and Sun City resident, I strongly object to EPCOR's recommendation for full consolidation of the EPCOR wastewater districts. EPCOR shows their cost of service for service for our district is approximately \$25 per month and the consolidation rate would be more than \$40 per month for our district ratepayers. Our generation has never shied away from our responsibility to earn our way and pay for the costs we incur. We should not be forced to subsidize the other districts. This is the USA after all. Please vote against the bill for consolidation.

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| <b>Investigation</b> |                 |                      |               |
|----------------------|-----------------|----------------------|---------------|
| <b>Date:</b>         | <b>Analyst:</b> | <b>Submitted By:</b> | <b>Type:</b>  |
| 8/8/2016             | Roxanne Best    | Web Submission       | Investigation |

Comments noted for record and docketed. Closed.

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WS-01303A-16-0145

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Roxanne Best      **Phone:** <<< REDACTED >>>      **Opinion Date:** 8/8/2016  
**Opinion Number:** 2016 - 133724      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Consolidation Opposed      **Closed Date:** 8/8/2016 10:28 AM

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**First Name:** Laura      **Last Name:** Perretto      **Account Name:** Laura Perretto  
**Address:** <<< REDACTED >>>  
**City:** Sun City      **State:** AZ      **Zip Code:** 85373  
**Cell:** <<< REDACTED >>>      **Email:** <<< REDACTED >>>

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**Company:** EPCOR Sewer \*AAWC      **Division:** Sewer

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**Nature Of Opinion**

**Docket Number:** WS-01303A-16-0145      **Docket Position:** Against

As an EPCOR ratepayer and Sun City resident, I strongly object to EPCOR's recommendation for full consolidation of the EPCOR wastewater districts. EPCOR shows their cost of service for service for our district is approximately \$25 per month and the consolidation rate would be more than \$40 per month for our district ratepayers. Our generation has never shied away from our responsibility to earn our way and pay for the costs we incur. We should not be forced to subsidize the other districts. This is the USA after all. Please vote against the bill for consolidation.

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| <b>Investigation</b> |                 |                      |               |
|----------------------|-----------------|----------------------|---------------|
| <b>Date:</b>         | <b>Analyst:</b> | <b>Submitted By:</b> | <b>Type:</b>  |
| 8/8/2016             | Roxanne Best    | Web Submission       | Investigation |

Comments noted for record and docketed. Closed.

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WS-01303A-16-0145

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Roxanne Best      **Phone:** <<< REDACTED >>>      **Opinion Date:** 8/8/2016  
**Opinion Number:** 2016 - 133726      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Consolidation Opposed      **Closed Date:** 8/8/2016 10:28 AM

---

**First Name:** Michael      **Last Name:** Pianga      **Account Name:** Michael Pianga  
**Address:** <<< REDACTED >>>  
**City:** Sun City      **State:** AZ      **Zip Code:** 85351  
**Cell:** <<< REDACTED >>>      **Cell:** <<< REDACTED >>>

---

**Company:** EPCOR Sewer \*AAWC      **Division:** Sewer

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**Nature Of Opinion**

**Docket Number:** WS-01303A-16-0145      **Docket Position:** Against

I am opposed to consolidating the EPCOR wastewater districts. Please consider the long term impact of your decision on individuals in our community. Increasing our district's waste water rate by almost double is not the only nor the best solution to EPCOR's cost and profit structure.

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| <b>Investigation</b> |                 |                      |               |
|----------------------|-----------------|----------------------|---------------|
| <b>Date:</b>         | <b>Analyst:</b> | <b>Submitted By:</b> | <b>Type:</b>  |
| 8/8/2016             | Roxanne Best    | Web Submission       | Investigation |

Comments noted for record and docketed. Closed.

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WS-01303A-16-0145

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Roxanne Best      **Phone:** <<< REDACTED >>>      **Opinion Date:** 8/9/2016  
**Opinion Number:** 2016 - 133761      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Consolidation Opposed      **Closed Date:** 8/9/2016 12:55 PM

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**First Name:** Sandra      **Last Name:** Holland      **Account Name:** Sandra Holland  
**Address:** <<< REDACTED >>>  
**City:** Sun city      **State:** AZ      **Zip Code:** 85351  
**Home:** <<< REDACTED >>>      **Email:** <<< REDACTED >>>

---

**Company:** EPCOR Sewer \*AAWC      **Division:** Sewer

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**Nature Of Opinion**

**Docket Number:** WS-01303A-16-0145      **Docket Position:** Against

As an EPCOR ratepayer and Sun City resident, I strongly object to EPCOR's recommendation for full consolidation of the EPCOR wastewater districts. We should not be forced to subsidize the other districts.  
Sincerely, Sandra Holland

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| <b>Investigation</b> |                 |                      |               |
|----------------------|-----------------|----------------------|---------------|
| <b>Date:</b>         | <b>Analyst:</b> | <b>Submitted By:</b> | <b>Type:</b>  |
| 8/9/2016             | Roxanne Best    | Web Submission       | Investigation |

Comments noted for record and docketed. Closed.

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WS-01303A-16-0145

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Michael Buck      **Phone:** <<< REDACTED >>>      **Opinion Date:** 8/10/2016  
**Opinion Number:** 2016 - 133793      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Opposed      **Closed Date:** 8/10/2016 12:20 PM

---

**First Name:** William      **Last Name:** Keyes      **Account Name:** William Keyes  
**Address:** <<< REDACTED >>>  
**City:** Sun City      **State:** AZ      **Zip Code:** 85351  
**Cell:** <<< REDACTED >>>      **Cell:** <<< REDACTED >>>      **Email:** <<< REDACTED >>>

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**Company:** EPCOR Sewer \*AAWC

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**Nature Of Opinion**

**Docket Number:** WS-01303A-16-0145      **Docket Position:** Against

In many cases the residents of Sun City are on a fixed income. It is not fair or right to add more burden on them with full consolidation. I am totally against it.

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|              |                 | <b>Investigation</b> |               |
|--------------|-----------------|----------------------|---------------|
| <b>Date:</b> | <b>Analyst:</b> | <b>Submitted By:</b> | <b>Type:</b>  |
| 8/10/2016    | Michael Buck    | Telephone            | Investigation |

Entered into the record and docketed. Closed.

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WS-01303A-16-0145

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Michael Buck      **Phone:** <<< REDACTED >>>      **Opinion Date:** 8/10/2016  
**Opinion Number:** 2016 - 133791      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Opposed      **Closed Date:** 8/10/2016 2:46 PM

---

**First Name:** Gary      **Last Name:** Haynie      **Account Name:** Gary Haynie  
**Address:** <<< REDACTED >>>  
**City:** Sun City      **State:** AZ      **Zip Code:** 85351  
**Cell:** <<< REDACTED >>>      **Email:** <<< REDACTED >>>

---

**Company:** EPCOR Sewer \*AAWC      **Division:** Sewer

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**Nature Of Opinion**

**Docket Number:** WS-01303A-16-0145      **Docket Position:** Against

I can not understand the validity of a rate increase in an area that is inhabited by 85% senior citizens. Most of these folks live on Social Security, In the past 8 years the cost of living increase has went up 1.8%. Thats not 1.8% per year, thats 1.8% for the total 8 years . This can be verified at any Social Security office. Epcor water tells us folks ( The way the government pays social security is not their business ). You know what ? Epcor is correct. So-----what this thing comes down to, is somebody using common sense, and trying to do the right thing for the folks in this particular district,

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| <b>Investigation</b> |                 |                      |               |
|----------------------|-----------------|----------------------|---------------|
| <b>Date:</b>         | <b>Analyst:</b> | <b>Submitted By:</b> | <b>Type:</b>  |
| 8/10/2016            | Michael Buck    | Telephone            | Investigation |

Entered into the record and docketed. Closed.

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WS-01303A-16-0145

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Michael Buck      **Phone:** <<< REDACTED >>>      **Opinion Date:** 8/10/2016  
**Opinion Number:** 2016 - 133785      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Opposed      **Closed Date:** 8/10/2016 12:04 PM

---

**First Name:** Paul      **Last Name:** Grosinger      **Account Name:** Paul Grosinger  
**Address:** <<< REDACTED >>>  
**City:** Sun City      **State:** AZ      **Zip Code:** 85373  
**Home:** <<< REDACTED >>>

---

**Company:** EPCOR Sewer \*AAWC

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**Nature Of Opinion**

**Docket Number:** WS-01303A-16-0145      **Docket Position:** Against

I strongly object to the rate hike Epcor wants. For Sun City residents it will almost double the rate now if they consolidate. We will go from paying \$25.00 to \$40.00.

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| <b>Investigation</b> |                 |                      |               |
|----------------------|-----------------|----------------------|---------------|
| <b>Date:</b>         | <b>Analyst:</b> | <b>Submitted By:</b> | <b>Type:</b>  |
| 8/10/2016            | Michael Buck    | Telephone            | Investigation |

Entered into the record and docketed. Closed.

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WS-01303A-16-0145

**Arizona Corporation Commission  
Utilities Complaint Form**

---

**Investigator:** Michael Buck      **Phone:** <<< REDACTED >>>      **Opinion Date:** 8/10/2016  
**Opinion Number:** 2016 - 133789      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Opposed      **Closed Date:** 8/10/2016 12:23 PM

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**First Name:** Debbie      **Last Name:** Stanley      **Account Name:** Debbie Stanley  
**Address:** <<< REDACTED >>>  
**City:** Sun City      **State:** AZ      **Zip Code:** 85373  
**Cell:** <<< REDACTED >>>

---

**Company:** EPCOR Sewer \*AAWC      **Division:** Sewer

---

**Nature Of Opinion**

**Docket Number:** WS-01303A-16-0145      **Docket Position:** Against  
I strongly reject any rate hikes at this time.

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| <b>Investigation</b> |                 |                      |               |
|----------------------|-----------------|----------------------|---------------|
| <b>Date:</b>         | <b>Analyst:</b> | <b>Submitted By:</b> | <b>Type:</b>  |
| 8/10/2016            | Michael Buck    | Telephone            | Investigation |

Entered into the record and docketed. Closed.

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**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Mary Mee      **Phone:** <<< REDACTED >>>      **Opinion Date:** 8/8/2016  
**Opinion Number:** 2016 - 133741      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Consolidation Opposed      **Closed Date:** 8/8/2016 11:35 AM

---

**First Name:** Marian      **Last Name:** Remington      **Account Name:** Marian Remington  
**Address:** <<< REDACTED >>>  
**City:** Sun City      **State:** AZ      **Zip Code:** 85373  
**Home:** <<< REDACTED >>>      **Email:** <<< REDACTED >>>

---

**Company:** EPCOR Sewer \*AAWC      **Division:** Sewer

---

**Nature Of Opinion**

**Docket Number:** WS-01303A-16-0145      **Docket Position:** Against

\*\*See Public Comment Form in Manage Documents\*\*

I was not able to send this by e-mail so mailing instead.

Marian Remington

Against Consolidation

I am against consolidation for Sun City because future water needs were considered in advance by Del Webb, & the solution integrated into our corporation guidelines.

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| <b>Investigation</b> |                 |                      |               |
|----------------------|-----------------|----------------------|---------------|
| <b>Date:</b>         | <b>Analyst:</b> | <b>Submitted By:</b> | <b>Type:</b>  |
| 8/8/2016             | Mary Mee        | Telephone            | Investigation |

Comments noted for the record and docketed. CLOSED

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# Arizona Corporation Commission Utilities Complaint Form

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**Investigator:** Mary Mee                      **Phone:** <<< REDACTED >>>                      **Opinion Date:** 8/11/2016  
**Opinion Number:** 2016 - 133836                      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Consolidation Opposed                      **Closed Date:** 8/11/2016 9:47 AM

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**First Name:** Carl                      **Last Name:** Wotowis                      **Account Name:** Carl Wotowis  
**Address:** <<< REDACTED >>>  
**City:** Sun City                      **State:** AZ                      **Zip Code:** 85351  
**Cell:** <<< REDACTED >>>                      **Email:** <<< REDACTED >>>

---

**Company:** EPCOR Sewer \*AAWC                      **Division:** Sewer

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### Nature Of Opinion

**Docket Number:** WS-01303A-16-0145                      **Docket Position:** Against

I am against Epcor's plan to raise water and sewer rates to upgrade other communities infrastructure. Lack of planning from these communities and from Epcor should not result in Sun City paying higher rates to cover their costs.

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| Investigation |          |               |               |
|---------------|----------|---------------|---------------|
| Date:         | Analyst: | Submitted By: | Type:         |
| 8/11/2016     | Mary Mee | Telephone     | Investigation |

Comments noted for the record and docketed. CLOSED

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**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Mary Mee                      **Phone:** <<< REDACTED >>>                      **Opinion Date:** 8/11/2016  
**Opinion Number:** 2016 - 133829                      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Consolidation In Favor                      **Closed Date:** 8/11/2016 8:09 AM

---

**First Name:** Stephanie                      **Last Name:** Stevens                      **Account Name:** Stephanie Stevens  
**Address:** <<< REDACTED >>>  
**City:** Buckeye                      **State:** AZ                      **Zip Code:** 85396  
**Cell:** <<< REDACTED >>>                      **Email:** <<< REDACTED >>>

---

**Company:** EPCOR Sewer \*AAWC                      **Division:** Sewer

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**Nature Of Opinion**

**Docket Number:** WS-01303A-16-0145                      **Docket Position:** Neutral  
Please support the consolidation. I live in Verrado and our water/sewer utility bill is very high. My family has rented in Verrado, and now we have built a home. Our water/sewer bills have averaged \$145/month. This is far higher than any other area of people I have compared bills with. Any support you can provide to help reduce the cost of water in Verrado would be GREATLY appreciated by its citizens!

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|              |                 |                      |               |
|--------------|-----------------|----------------------|---------------|
|              |                 | <b>Investigation</b> |               |
| <b>Date:</b> | <b>Analyst:</b> | <b>Submitted By:</b> | <b>Type:</b>  |
| 8/11/2016    | Mary Mee        | Telephone            | Investigation |

Comments noted for the record and docketed. CLOSED

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# Arizona Corporation Commission Utilities Complaint Form

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**Investigator:** Mary Mee                      **Phone:** <<< REDACTED >>>                      **Opinion Date:** 8/11/2016  
**Opinion Number:** 2016 - 133838                      **Priority:** Respond within 5 business days  
**Opinion Codes:**    Rate Case Items - Consolidation Opposed                      **Closed Date:** 8/11/2016 10:37 AM

---

**First Name:** David                      **Last Name:** Neuhring                      **Account Name:** David Neuhring  
**Address:** <<< REDACTED >>>  
**City:** Sun City                      **State:** AZ                      **Zip Code:** 85351  
**Home:** <<< REDACTED >>>                      **Cell:** <<< REDACTED >>>                      **Email:** <<< REDACTED >>>

---

**Company:** EPCOR Sewer \*AAWC                      **Division:** Sewer

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### Nature Of Opinion

**Docket Number:** WS-01303A-16-0145                      **Docket Position:** Against

My Wife & I agree,there needs to be an upgrade to our water & Sewer System, here in Sun City, but not at the expense of paying another cities portion of the upgrade bill. The doubling of our water & sewer rates is a NO GO.

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| Investigation |          |               |               |
|---------------|----------|---------------|---------------|
| Date:         | Analyst: | Submitted By: | Type:         |
| 8/11/2016     | Mary Mee | Telephone     | Investigation |

Comments noted for the record and docketed. CLOSED

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**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Mary Mee                      **Phone:** <<< REDACTED >>>                      **Opinion Date:** 8/11/2016  
**Opinion Number:** 2016 - 133845                      **Priority:** Respond within 5 business days  
**Opinion Codes:**    Rate Case Items - Consolidation Opposed                      **Closed Date:** 8/11/2016 1:06 PM

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**First Name:** Joyce                      **Last Name:** Oberlander                      **Account Name:** Joyce Oberlander  
**Address:** <<< REDACTED >>>  
**City:** Sun City                      **State:** AZ                      **Zip Code:** 85351  
**Home:** <<< REDACTED >>>                      **Email:** <<< REDACTED >>>

---

**Company:** EPCOR Sewer \*AAWC                      **Division:** Sewer

---

**Nature Of Opinion**

**Docket Number:** WS-01303A-16-0145                      **Docket Position:** Against

As an EPCOR ratepayer and Sun City resident, I strongly object to EPCOR's recommendation for full consolidation of the EPCOR wastewater districts. EPCOR shows their costs of service for our district is approximately \$25.00 per month and the consolidated rate would be \$40.00 per month for our district ratepayers. Our generation has never shied away from our responsibility to earn our way and pay for the costs we incur. We should not be forced to subsidize the other districts. This is the USA, after all. Please vote against the full consolidation. Sincerely, Joyce Oberlander

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| <b>Investigation</b> |                 |                      |               |
|----------------------|-----------------|----------------------|---------------|
| <b>Date:</b>         | <b>Analyst:</b> | <b>Submitted By:</b> | <b>Type:</b>  |
| 8/11/2016            | Mary Mee        | Telephone            | Investigation |

Comments noted for the record and docketed. CLOSED

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## Arizona Corporation Commission Utilities Complaint Form

Investigator: Mary Mee

Phone: &lt;&lt;&lt; REDACTED &gt;&gt;&gt;

Opinion Date: 8/15/2016

Opinion Number: 2016 - 133885

Priority: Respond within 5 business days

Opinion Codes: Rate Case Items - Consolidation Opposed

Closed Date: 8/15/2016 10:58 AM

First Name: Richard

Last Name: Kenney

Account Name: Richard Kenney

Address: &lt;&lt;&lt; REDACTED &gt;&gt;&gt;

City: Sun City

State: AZ

Zip Code: 85351

Cell: &lt;&lt;&lt; REDACTED &gt;&gt;&gt;

Cell: &lt;&lt;&lt; REDACTED &gt;&gt;&gt;

Email: &lt;&lt;&lt; REDACTED &gt;&gt;&gt;

Company: EPCOR Sewer \*AAWC

Division: Sewer

### Nature Of Opinion

Docket Number: WS-01303A-16-0145

Docket Position: Against

As an EPCOR ratepayer and Sun City resident, I strongly object to EPCOR'S recommendation for full consolidation of the EPCOR wastewater districts. EPCOR shows their cost for the Sun City district at approximately \$25.00 per month. But consolidation would result in a rate of approximately \$41.00 per month for Sun City ratepayers. In effect, we would be asked to pay an additional \$16.00 per month to subsidize other districts. While we are perfectly prepared to pay for costs we incur, we should not be forced to subsidize other EPCOR wastewater districts. Sincerely, Richard Kenney

: Docket number - WS-01303A-16-0145

### Investigation

Date:

Analyst:

Submitted By:

Type:

8/15/2016

Mary Mee

Telephone

Investigation

Comments noted for the record and docketed. CLOSED

# Arizona Corporation Commission Utilities Complaint Form

**Investigator:** Mary Mee

**Phone:** <<< REDACTED >>>

**Opinion Date:** 8/15/2016

**Opinion Number:** 2016 - 133881

**Priority:** Respond within 5 business days

**Opinion Codes:** Rate Case Items - Consolidation Opposed

**Closed Date:** 8/15/2016 10:51 AM

**First Name:** John

**Last Name:** Butt

**Account Name:** John Butt

**Address:** <<< REDACTED >>>

**City:** Sun City

**State:** AZ

**Zip Code:** 85351

**Cell:** <<< REDACTED >>>

**Email:** <<< REDACTED >>>

**Company:** EPCOR Sewer \*AAWC

**Division:** Sewer

### Nature Of Opinion

**Docket Number:** WS-01303A-16-0145

**Docket Position:** Against

I bought in Sun City in part because of costs are low and water available. It is obvious to me that younger, higher income developments face higher marginal costs as demand for resources increases. That is normal. The higher income interests wish to have the older residents help pay the higher marginal costs. That is a TRANSFER OF INCOME from less affluent to more affluent. Yes new developments cost more. But they should pay more as they are creating the higher costs. EPCORE should NOT be and Income Transfer agency. Let the higher costs be born by the most recent developments that create the higher costs.

### Investigation

**Date:**

**Analyst:**

**Submitted By:**

**Type:**

8/15/2016

Mary Mee

Telephone

Investigation

Comments noted for the record and docketed. CLOSED