

COMMISSIONERS
DOUG LITTLE - Chairman
BOB STUMP
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ANDY TOBIN



0000172623

ORIGINAL

ARIZONA CORPORATION COMMISSION

August 12, 2016

To: Docket Control

RE: UNISOURCE ENERGY SERVICES (UNS) - Customer Comments

Docket No: E-04204A-15-0142

Please docket the attached 25 customer comments opposing the above filed case.

Customer comments can be reviewed in E-docket under the above docket number.

Filed by: Utilities Division - Consumer Services

Arizona Corporation Commission

DOCKETED

AUG 15 2016

DOCKETED BY	<i>Ma</i>
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RECEIVED
AZ CORP COMMISSION
DOCKET CONTROL
2016 AUG 15 P 3:18

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Michael Buck **Phone:** <<< REDACTED >>> **Opinion Date:** 8/11/2016
Opinion Number: 2016 - 133832 **Priority:** Respond within 5 business days
Opinion Codes: Other - Net Metering **Closed Date:** 8/11/2016 8:34 AM
Rate Case Items - Demand/ Opposed

First Name: Devra **Last Name:** Lucas **Account Name:** Devra Lucas
Address: <<< REDACTED >>>
City: Tempe **State:** AZ **Zip Code:** 85281
Email: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS)* **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

From: Devra Lucas [<<< REDACTED >>>
Sent: Tuesday, August 09, 2016 11:39 AM
To: Utilities Div - Mailbox <UtilitiesDiv@azcc.gov>

Subject: Reject the UNS proposal to eliminate net metering!

Dear Arizona Corporation Commission,

Please reject UniSource Energy's proposal (Docket E-04204A-15-0142) to eliminate net metering and impose discriminatory demand charges on solar customers.

UniSource is attempting to make these changes retroactive to customers who installed distributed generation systems after June 1, 2015, punishing customers who made substantial investments over a year ago. The ACC must protect these customers, and ensure that future customers maintain their right to go solar without financial repercussions.

To date, no ACC-commissioned studies have indicated that net metering in Arizona is harmful to customers, and no convincing evidence has been presented by UniSource to indicate that net metering needs to change. States across the country have conducted studies that show net metering to be an equitable policy that provides substantial benefits to all ratepayers. Changing net metering without supporting evidence, and implementing rates that would make solar uneconomic, would be an enormous disservice to all UniSource customers.

UniSource Energy received such immense public opposition in response to their proposal for demand charges for all customers that they were forced to revert back to their original proposal to impose demand charges on solar customers only. Demand charges disproportionately impact customers while they are home with their families, cooking dinner, doing laundry, and enjoying the amenities they work hard for. In fact, demand charges more severely impact low energy users, like solar customers, who have made substantial investments to reduce their overall energy use while reducing costs for all ratepayers.

Please join the hundreds of Arizonans who have spoken out against UniSource's discriminatory, unsubstantiated, and unfair proposal and please reject UniSource's obvious attempt to overcharge solar customers and stifle solar growth and innovation in Arizona.

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Regards,

Devra Lucas

<<< REDACTED >>>

Tempe, AZ 85281

Investigation			
Date:	Analyst:	Submitted By:	Type:
8/11/2016	Michael Buck	Telephone	Investigation
Entered into the record and docketed. Closed.			

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Roxanne Best **Phone:** <<< REDACTED >>> **Opinion Date:** 8/9/2016
Opinion Number: 2016 - 133777 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 8/9/2016 1:11 PM

First Name: R **Last Name:** Wooster **Account Name:** R Wooster
Address: <<< REDACTED >>>
City: Lake Havasu City **State:** AZ **Zip Code:** 86406
Email: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS)* **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

From: R Wooster

Sent: Monday, August 08, 2016 8:11 AM

To: Utilities Div - Mailbox <UtilitiesDiv@azcc.gov>

Subject: Docket#E-04204A-15-0142 - I oppose UNS's demand charges and elimination of net metering.

Dear Arizona Corporation Commission,

Show some common sense. Solar energy should be encouraged, not penalized.

Regards,

R Wooster

Investigation			
Date:	Analyst:	Submitted By:	Type:
8/9/2016	Roxanne Best	Email	Investigation

Comments noted for record and docketed. Closed.

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Michael Buck **Phone:** <<< REDACTED >>> **Opinion Date:** 8/11/2016
Opinion Number: 2016 - 133833 **Priority:** Respond within 5 business days
Opinion Codes: Other - Net Metering **Closed Date:** 8/11/2016 8:39 AM
Rate Case Items - Demand/ Opposed

First Name: Gary **Last Name:** Szanto **Account Name:** Gary Szanto
Address: <<< REDACTED >>>
City: Tucson **State:** AZ **Zip Code:** 85737
Email: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS)* **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

From: Gary Szanto <<< REDACTED >>>

Sent: Tuesday, August 09, 2016 7:38 PM

To: Utilities Div - Mailbox <UtilitiesDiv@azcc.gov>

Subject: Reject the UNS proposal to eliminate net metering!

Dear Arizona Corporation Commission,

Please reject UniSource Energy's proposal (Docket E-04204A-15-0142) to eliminate net metering and impose discriminatory demand charges on solar customers.

UniSource is attempting to make these changes retroactive to customers who installed distributed generation systems after June 1, 2015, punishing customers who made substantial investments over a year ago. The ACC must protect these customers, and ensure that future customers maintain their right to go solar without financial repercussions.

To date, no ACC-commissioned studies have indicated that net metering in Arizona is harmful to customers, and no convincing evidence has been presented by UniSource to indicate that net metering needs to change. States across the country have conducted studies that show net metering to be an equitable policy that provides substantial benefits to all ratepayers. Changing net metering without supporting evidence, and implementing rates that would make solar uneconomic, would be an enormous disservice to all UniSource customers.

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Please join the hundreds of Arizonans who have spoken out against UniSource's discriminatory, unsubstantiated, and unfair proposal and please reject UniSource's obvious attempt to overcharge solar customers and stifle solar growth and innovation in Arizona.

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Regards,

Gary Szanto

<<< REDACTED >>>

Tucson, AZ 85737

		Investigation	
Date:	Analyst:	Submitted By:	Type:
8/11/2016	Michael Buck	Telephone	Investigation

Entered into the record and docketed. Closed.

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Michael Buck **Phone:** <<< REDACTED >>> **Opinion Date:** 8/10/2016
Opinion Number: 2016 - 133827 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 8/10/2016 4:59 PM

First Name: Keith **Last Name:** Jones **Account Name:** Keith Jones
Address:
City: **State:** **Zip Code:**

Company: Unisource ** Energy Services (UNS)* **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

From: Keith Jones <<< REDACTED >>>
Sent: Tuesday, August 09, 2016 7:09 AM
To: Utilities Div - Mailbox <UtilitiesDiv@azcc.gov>
Subject: Reject the UNS proposal to eliminate net metering!

Dear Arizona Corporation Commission,

Please reject UniSource Energy's proposal (Docket E-04204A-15-0142) to eliminate net metering and impose discriminatory demand charges on solar customers.

UniSource is attempting to make these changes retroactive to customers who installed distributed generation systems after June 1, 2015, punishing customers who made substantial investments over a year ago. The ACC must protect these customers, and ensure that future customers maintain their right to go solar without financial repercussions.

To date, no ACC-commissioned studies have indicated that net metering in Arizona is harmful to customers, and no convincing evidence has been presented by UniSource to indicate that net metering needs to change. States across the country have conducted studies that show net metering to be an equitable policy that provides substantial benefits to all ratepayers. Changing net metering without supporting evidence, and implementing rates that would make solar uneconomic, would be an enormous disservice to all UniSource customers.

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Please join the hundreds of Arizonans who have spoken out against UniSource's discriminatory, unsubstantiated, and unfair proposal and please reject UniSource's obvious attempt to overcharge solar customers and stifle solar growth and innovation in Arizona.

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Regards,

Keith Jones

<<< REDACTED >>>

Black Canyon City, AZ 85324

Date:	Analyst:	Investigation	Submitted By:	Type:
8/10/2016	Michael Buck	Telephone		Investigation

Entered into the record and docketed. Closed.

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Michael Buck **Phone:** <<< REDACTED >>> **Opinion Date:** 8/10/2016
Opinion Number: 2016 - 133824 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 8/10/2016 4:54 PM

First Name: Clark **Last Name:** Lohr **Account Name:** Clark Lohr
Address:
City: **State:** **Zip Code:**
Email: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS)* **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

From: Clark Lohr <<< REDACTED >>>

Sent: Tuesday, August 09, 2016 8:46 PM

To: Utilities Div - Mailbox <UtilitiesDiv@azcc.gov>

Subject: I oppose Unisource Energy's billing proposal.

Let Unisource Energy make it profits in some other way than punishing customers who generate their own electricity.

The country of Germany uses solar energy for half of its electrical power needs. Why does my state and my country suppress the movement to solar energy?

Arizona has over 300 days of sunshine every year. It is your duty to move our state forward with solar energy. It seems reasonable that the electrical energy we produce through solar can be sold to neighboring states, as nuclear power is now sold.

--

Clark Lohr

Devil's Kitchen, crime fiction by Clark Lohr,
available from amazon.com in trade paperback and Kindle.

The Devil on Eighty-five, more crime fiction by Clark Lohr,
now available from amazon.com.

Mirandized Nation: The Inside Story of Ernesto Miranda and the Phoenix Police Department by Timothy W. Moore and Clark Lohr

Facebook Fan Page: <<< REDACTED >>>

<<< REDACTED >>>

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigation

Date:

Analyst:

Submitted By:

Type:

8/10/2016

Michael Buck

Telephone

Investigation

Entered into the records and docketed. Closed.

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Michael Buck **Phone:** <<< REDACTED >>> **Opinion Date:** 8/11/2016
Opinion Number: 2016 - 133831 **Priority:** Respond within 5 business days
Opinion Codes: Other - Net Metering **Closed Date:** 8/11/2016 8:23 AM
Rate Case Items - Demand/ Opposed

First Name: Tony **Last Name:** Dudzinski **Account Name:** Tony Dudzinski
Address: <<< REDACTED >>>
City: Peoria **State:** AZ **Zip Code:** 85383
Email: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS)* **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** For

From: Tony Dudzinski <<< REDACTED >>>

Sent: Tuesday, August 09, 2016 3:38 PM

To: Utilities Div - Mailbox <UtilitiesDiv@azcc.gov>

Subject: Reject the UNS proposal to eliminate net metering!

Dear Arizona Corporation Commission,

Please reject UniSource Energy's proposal (Docket E-04204A-15-0142) to eliminate net metering and impose discriminatory demand charges on solar customers.

UniSource is attempting to make these changes retroactive to customers who installed distributed generation systems after June 1, 2015, punishing customers who made substantial investments over a year ago. The ACC must protect these customers, and ensure that future customers maintain their right to go solar without financial repercussions.

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E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Regards,

Tony Dudzinski

<<< REDACTED >>>

Peoria, AZ 85383

Investigation			
Date:	Analyst:	Submitted By:	Type:
8/11/2016	Michael Buck	Telephone	Investigation
Entered into the record and docketed. Closed.			

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Michael Buck **Phone:** <<< REDACTED >>> **Opinion Date:** 8/10/2016
Opinion Number: 2016 - 133768 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - In Favor **Closed Date:** 8/10/2016 12:00 PM

First Name: Bruce **Last Name:** Plenk **Account Name:** Bruce Plenk
Address: <<< REDACTED >>>
City: tucson **State:** AZ **Zip Code:** 85712
Cell: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS)* **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: For

Please support the ROO with the following exceptions/additions: -leave the customer charge at \$10 - establish a pilot program for low-income customers to receive solar at a substantial discount -create a special tariff for the Nogales fruit warehouses to avoid the ratchet -do not eliminate the third residential tier for monthly use above 1000 kWh -do not assess the DSM surcharge to CARES customers or otherwise hold them harmless -maintain deferred payment plans at 6 months Otherwise the ROO is a thoughtful and appropriate resolution of the issues in this matter. Thank you

Investigation			
Date:	Analyst:	Submitted By:	Type:
8/10/2016	Michael Buck	Telephone	Investigation

Entered into the record and docketed. Closed.

Arizona Corporation Commission Utilities Complaint Form

Investigator: Mary Mee

Phone: <<< REDACTED >>>

Opinion Date: 8/11/2016

Opinion Number: 2016 - 133843

Priority: Respond within 5 business days

Opinion Codes: Rate Case Items - Opposed

Closed Date: 8/15/2016 11:33 AM

Rate Case Items - Demand/ Opposed

Other - Net Metering

First Name: PETITION

Last Name: PETITION

Account Name: PETITION
PETITION 18

Address:

City:

State:

Zip Code:

Company: Unisource ** Energy Services (UNS)*

Division: Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

Received the following identical comments from 18 customers opposed to the proposed rate case.

Subject: Reject the UNS proposal to eliminate net metering!

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Regards,

**Arizona Corporation Commission
Utilities Complaint Form**

Submitted by: 1. Nicki Uhls 2. Alex Leon 3. Daniel Dobbin 4. Tom Abraham 5. Jane McCann 6. Yuri Bonilla 7. Linda Elder 8. Mark McCann 9. Chris Teagardin 10. Fred Cardenas 11. Marcy Myers 12. Craig Grant 13. Deborah Sandness 14. Marjorie Meyer 15. Nancy Kamber 16. William Bercu 17. Teri McGovern-Nintzel 18. Ruth Ross

Investigation			
Date:	Analyst:	Submitted By:	Type:
8/15/2016	Mary Mee	Telephone	Investigation
Comments noted for the record and docketed. CLOSED			
