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SERVING COCHISE, GRAHAM, GREENLEE & SANTA CRUZ COUNTIES

UNSE Open Meeting, Docket No. E-04204A-15-0142

Good Day to all;

My name is Cecilia Brown, I am writing this letter in support of the quest to eliminate hardships for our low-income families in the Santa Cruz County area. Thanks to the Warm Spirits funds that are given to our agency, SEACAP is able to use these monies to leverage our assistance to the low income population that comes to our office to seek these emergency funds. We are very grateful.

The CARES discount program is also a great benefit to our families. Unfortunately, the CARES discount's impact is lessened when the DSM charges are added to the bill. Is there not a way that CARES customers can be exempt from these charges?

It really would be great, and simplify the process if, families that came into SEACAP for services, could be automatically put on the CARES discount program when an assistance guarantee is given to Unisource.

I personally understand that this is a "for-profit business," but perhaps we could exclude the low income families from having to absorb these rate hikes.

In closing I want to thank Unisource for helping SEACAP assist our families with Warm Spirit funds and Weatherization funds. We are able to help many families, and we would like to help them all; maybe you can help make this happen.

Respectfully,

**Cecilia Brown**  
Regional Coordinator  
Santa Cruz Co.

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